CONSOLIDATED BILLING

A. Description of Service

- 1. Consolidated Billing allows the Company to mechanically combine customer accounts, within a single Revenue Accounting Office (RAO), into one customer bill for ease of customer payment.
- 2. Consolidated Billing service customers will order a Consolidated Billing Account (CBA) that contains a limited number of subordinate accounts (SUBs).
 - a. CBA Refers to the main billing account set up for a customer. This is the account under which a Consolidated Bill will be rendered.
 - b. SUB Applies to each individual customer account that is to be billed within a Consolidated Billing arrangement on a CBA set up for the customer.
- 3. To the extent possible, Consolidated Billing allows customers to select their bill date, if they so desire, however, the Company retains the right to make the final determination of the bill date.

B. Regulations

- The service is available for customers subscribing to services from Company approved guidebooks in Texas, except those customers subscribing to DIAL 976 Service and WATS customers who are each covered by their own customer specific billing arrangements. (1,2)
- 2. Consolidated Billing applies to accounts billed from the Customer Records Information System (CRIS) only.
- 3. Consolidated Billing allows for combined billing of accounts within a single RAO only. Accounts in different RAOs or states cannot be consolidated for billing purposes. Both residence and business accounts cannot be consolidated on the same CBA.
- 4. All payments will be credited to the CBA. No entry will be shown on SUB accounts. Late payment charges will be computed against the CBA balance in accordance with the rules specified in 'Regulations Applying to all Customers' Contracts' found in Part 2, Section 2.
- Consolidated Billing requires that bills be delivered to a single location, which is the mailing address of the CBA. If the customer requires duplicate bills, they will also be delivered to the same location as the original bill.
- 6. The number of SUB accounts may be limited due to media size limitations.

C. Rates

There is no charge for Consolidated Billing

- /1/ Customers upon request to their business office are also afforded the opportunity to combine accounts on one bill other than by the Consolidated Billing arrangement, provided they are in the same tax area and same RAO.
- /2/ DIAL 976 customers may refer to Part 20, Section 8, *Information Delivery Service*. WATS customers may refer to Part 10, Section 1.

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SPECIAL BILLING SERVICE NUMBERS

Monthly
Rate USOC

Each group of 50 numbers or fraction thereof

\$6.45 BLN

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