PART 1 - Preface SECTION 3 - Alphabetical Subject Index 5th Revised Sheet 1 Replacing 4th Revised Sheet 1

NUMERICAL SUBJECT INDEX

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>
311 (NE 311)	6	9	19
811	8	11	1

ALPHABETICAL SUBJECT INDEX

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
A Access Advantage Plus Service Advanced Custom Calling Features Alternate Listings Analog Private Line - Grandfathered Anonymous Call Rejection (ACR) AreaWide Networking Service AT&T Business Local Calling (BLC) Auto Redial Automatic Call Distributors Automatic Identified Outward Dialing (AIOD) Service	20 7 12 15 7 6 4 7 6	6 2 1 2 2 5 5 2 3 1	25 1 6 1 3 1 22 1 1 5	(C)
B The BASICS BizSaver Business Access Line Term Volume Discount (TVD) Business Category Search Business Essentials Business Local Calling (BLC) Business Local Calling Assurance Business Preferred Business Service (Local Exchange Service) Busy Line Interrupt (Withdrawn 3/19/2016)	20 20 20 11 20 4 4 20 4	7 7 4 2 7 5 5 7 2	6 29 8 3 10 22 20 12	

ATT TN TX-21-0025 Effective: June 30, 2021

PART 1 - Preface SECTION 3 - Alphabetical Subject Index 2nd Revised Sheet 2 Replacing 1st Revised Sheet 2

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
С				
Call Blocker	7	2	1	
Call Forwarding	7	1	3	
Call Forwarding-Busy Line	7	3	1	
Call Forwarding-Busy Line/Don't Answer	7	3	1	
Call Forwarding-Don't Answer	7	3	1	
Call Return	7	2	1	
Call Trace	7	2	1	
Call Transfer Disconnect	7	2	12	
Call Waiting	7	1	3	
Call Waiting ID	7	2	13	
Call Waiting ID Options	7	2	13	
Caller ID	7	2	7	
Caller Intellidata	20	8	18	
Calling Name Delivery	7	2	7	
Calling Number Delivery	7	2	7	
Central Office Local Area Network (C.O. LAN) Service	8	8	13	
Centrex Service (Obsoleted)	20	5	55	
Charter Number Service	8	8	17	
Cities, Counties and Exchanges	4	1	1	
ComCall	20	7	2	
Commercial Power, Use of	2	2	19	
Common Line 800 Service	10	1	23	
Complementary Network Services	7	3	1	
Complete Choice Basic	20	7	3	(C)
Complete Choice Enhanced	7	5	3	
CompleteLink 2.0	4	5	4	

ATT TN TX-21-0008 Effective: February 1, 2021

6th Revised Sheet 3 Replacing 5th Revised Sheet 3

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
C (cont'd)				
Conference Service	11	4	2	
Conference Telephone Service – Local	11	4	1	
Connections	2	9	1	
Consolidated Billing	16	2	1	
Construction Charges	2	5	1	
General Regulations	2	5	1	
Rules for Extensions of Permanent Distribution Plant	2	5	2	
Special Construction	2	5	3	
Temporary Service	2	5	4	
Service Provided to Movable Premises	2	5	4	
Facility Moves	2	5	4	
Custom BizSaver II	4	5	13	
Custom BizSaver II 2.0	4	5	39	(N)
Custom Calling Features	7	1	2	
Customer Alerting Enablement	7	3	4	
Cost Assessment Charge (CAC)	2	2	29	
D				
Dedicated Telecommunications Services	15			
Regulations (for Digital Link Services)	15	1	1	
Regulations (for Analog Private Line Services)	15	1	23	
Local Access and Transport Areas	15	1	94	
List of V&H Coordinates	15	1	106	
Channel/Analog Private Line (APL) Services-Grandfathered	15	2	1	
Special Signaling Services - Series 100	15	2	2	
Subvoice Grade Service - Series 200	15	2	7	
Voice Grade Service - Series 300 and 400	15	2	14	
Foreign Exchange and Foreign Exchange Centrex				
Station Service	15	2	31	
Foreign Serving Office and Centrex Station Service	15	2	32	
Special Bridging Service (Split Bridging Arrangement)	15	2	33	
Signaling	15	2	35	
Network Reconfiguration Service (Analog Private Line)		15	29	
Network Reconfiguration Service (Digital Services)	20	15	30	
Local Area Data Service	20	15	4	
Served Direct Service	20	15	6	
Digital Private Line Services	15	3		
MegaLink Digital Service	20	15	62	
MegaLink III – Wideband Digital Service 1.544 Mbps	15	3	15	
DS3 Service	15	3	28	
Network Reconfiguration Service (NRS)	15	3	39	

ATT TN TX-24-0062 Effective: November 15, 2024

PART 1 - Preface SECTION 3 - Alphabetical Subject Index 5th Revised Sheet 4 Replacing 4th Revised Sheet 4

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
D (cont'd)				
Dedicated Telecommunications Services (cont'd)	15			
Digital Metropolitan Area Network (MAN) Services	15	4		
GigaMAN Service	20	15	10	
Other Dedicated Telecommunications Services	15	5		
MicroLink I – Public Switched Digital Service	15	5	1	
Dataphone Digital Service	15	5	7	
Private Network Services	15	5	72	
Defacement of Premises, Liability of the Company	2	2	22	
DigiLine Service	20	17	48	(C)
Digital Loop Service	20	6	8	` '
Direct Inward Dialing (DID) Service	6	1	1	
Automatic Identified Outward Dialing (AIOD) Service	6	1	5	
Directory Assistance Call Completion (DACC)	11	3	1	
Directory Assistance Listing Service	12	4	1	
Directory Assistance Service	11	2	1	
Disaster Relief	2	2	43	
Disaster Routing Service (DRS)	6	6	1	
Discounts	2	2	44	
DS3 Service	15	3	28	

ATT TN TX-21-0035 Effective: September 1, 2021

4th Revised Sheet 5 Replacing 3rd Revised Sheet 5

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>Part</u>	<u>Section</u>	Sheet	
4 4 2 20 4 4 4	5 2 2 7 5 6 2	18 1 23 34 30 1	
4 2 4 4	2 1 2 2	13 1 24 13	
20 4 12 8	7 3 1 8	21 1 7 10	
20 8 20 20	15 8 8 8	10 2 8 11	(C) (D) (C) (D) (D)
	4 4 2 20 4 4 4 4 2 4 4 4 2 8 20 8 20 8 2	4 5 4 2 2 2 20 7 4 5 4 6 4 2 4 2 4 2 4 2 4 2 4 2 4 2 1 1 8 8 8	4 5 18 4 2 1 2 2 23 20 7 34 4 5 30 4 6 1 4 2 2 4 2 2 4 2 2 4 2 13 2 1 1 4 2 24 4 2 13 20 7 21 4 2 24 4 2 13 20 7 21 4 3 1 12 1 7 8 8 10 20 15 10 8 8 2 20 8 8 8

ATT TN TX-18-0038 Effective: April 15, 2018

6th Revised Sheet 6 Replacing 5th Revised Sheet 6

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
7 4	5 2	7 11	
2 2 20 6 20 11 20 2	12 2 8 6 6 1 7 2	1 23 21 5 1 5 31 23	
8	8	12	
2 2 2 2 2 2 2 2	2 2 2 2 2 2 2 2	14 22 22 23 23 23 23 23 24	(D)
	7 4 2 2 2 20 6 20 11 20 2 8	7 5 4 2 2 12 2 2 20 8 6 6 20 6 11 1 1 20 7 2 2 8 8	7 5 7 4 2 11 2 12 1 2 2 23 20 8 21 6 6 5 20 6 1 11 1 5 20 7 31 2 2 23 8 8 12 2 2 22 2 2 22 2 2 22 2 2 22 2 2 23 2 2 23 2 2 23 2 2 23 2 2 23

Line Amplifier (Withdrawn 4/15/2016) Line Status Verification (Withdrawn 3/19/2016)

ATT TN TX-22-0013 Effective: February 15, 2022

PART 1 - Preface SECTION 3 - Alphabetical Subject Index 2nd Revised Sheet 6.1 Replacing 1st Revised Sheet 6.1

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
L (cont'd) Listings Primary Listings Regular Extra Listings Alternate Listings Extra Lines Foreign Listings Secretarial Listings Non-Published Exchange Service Special School Listing Guide Nonlisted Service	12 12 12 12 12 12 12 12 12 12 12 12	1 1 1 1 1 1 1 1 1	2 4 6 7 7 8 9 10 11 11 12 13	(D)
Business Request for Different Number in Company's Directory Assistance Records Local Exchange Service Local Operator Assistance Service Local Remote Call Forwarding Service (El Paso County) Long Distance Message Telecommunications Service Regulations Two-Point Service	12 4 11 20 9 9	1 2 1 7 1 1	11 1 1 1 1	(D) (C)
Mobile LDMTS Service Private LDMT Stations Public LDMT Stations Selective Class of Call Screening Method of Applying Rates (V&H Coordinates) Optional Calling Plan Long Distance Message Telecommunications Service	9 9 9 9 9	1 1 1 1 2 3 1	16 17 18 19 1 1	

ATT TN TX-21-0043 Effective: September 1, 2021

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
M Maintenance and Repairs, Rules and Regulations MegaLink Digital Service MegaLink III – Wideband Digital Service/1.544 Mbps Message Rate Service Message Register Equipment MicroLink I – Public Switched Digital Service Mileage Mobile LDMTS Service	2 20 15 4 8 15 4 9	2 15 3 2 8 5 5	19 62 15 57 11 1 28 16	(C)
N National Directory Assistance Service Network Reconfiguration Service (NRS) (Analog Private Line) Network Reconfiguration Service (NRS) (Digital Services) Non-Emergency 311 (NE 311)	11 20 20 6	2 15 15 9	2 29 30 19	
Obligations of Customers Alterations Maintenance and Repairs Commercial Power, Use of Protective Equipment Electrical Bonding and Grounding Obsolete Plexar-II Obsolete Private Line Services (El Paso County) Operator Assistance Service Operator Services OPT-E-MAN Service Optional Calling Plan Optional Extended Metropolitan Service (EMS) Outward WATS and 800 Services	2 2 2 2 2 2 2 20 20 11 11 20 9 4	2 2 2 2 2 2 2 5 15 1 1 6 3 2 1	19 19 19 19 20 21 1 7 1 35 1 49	(C)

ATT TN TX-21-0026 Effective: June 30, 2021

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>Topic</u>	<u>Part</u>	<u>Section</u>	Sheet	
P				
Paralleling Service	2	2	11	
Payments for Service	2	2	13	
Payment for Service	2	2	13	
Insufficient Funds	2	2	15	
Rates for Fractional Periods	2	2	15	
Disputes	2	2	16	
Gift Certificate Plan	2 2 2	2	16	
Electronic Data Interchange Billing (EDIB)		2	17	
Telephone Bills	2	2	18	
Convenience Fee for Payment Made with a Company	•	•	40	
Representative	2	2	18	
PBX Services	8	8	5	
Personalized Ring Service	7	2	15	
Plexar Service	5		70	
Plexar-Custom	5	4	78	
Plexar Express	5	5	24	
Plexar-I	5	5	1	
Plexar-II	5	4	1	
Pointing a Telephone Number to a Digital Trunk	6	9	22	
Positive ID	6 7	6	9	
Preferred Number Service	/	2	17	
Prepaid Local Telephone Service (Withdrawn 5/27/2016)	20	17	20	
Primary Rate ISDN: SelectData and SelectVideo	20	17	20	
Primary Rate ISDN: SmartTrunk Service	17 7	2 2	1 1	
Priority Call	/	2	ı	(D)
Private LDMT Stations	9	1	17	(D)
Private Network Services	15	5	72	
Promotional Service Offerings	2	8	1	
Public LDMT Stations	9	1	18	
Tublic Edivit Stations	3	'	10	
R				
Radio Common Carrier (RCC) - DID Service	6	1	7	
Remote Access to Call Forwarding	7	2	2	
Residence Service (Local Exchange Service)	4	2	1	
Restoral of Service – Initiated by the Customer	2	4	5	
Rights of the Company	2	2	20	
Work Performed on an Overtime Basis	2	2	20	
Work Interruption	2	2	20	
Ownership	2	2	20	
Customers' Use of Equipment for Display Purposes	2	2	21	
Telephone Directory Distribution (Where Available)	2	2	21	
Telephone Numbers	2	2	22	
Unauthorized Attachments or Connections	2	2	22	
Chadinonzed Addomnents of Connections	_	2	22	

ATT TN TX-17-0039 Effective: October 31, 2017

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>Topic</u>	<u>Part</u>	<u>Section</u>	Sheet	
R (cont'd) Regulations Applying to All Customer Contracts General Customer Complaints Application for Service Application of Business and Residence Rates Advance Payments and Deposits Use of Service and Facilities Payments for Service Obligations of Customers and Rights of the Company Obligations of Customers Rights of the Company Liability of the Company Transfer of Contracts Termination of Contracts Special Charges, Fees and Taxes Telecommunications Service Priority System 900/976 Call Restriction E-Rates Terms and Conditions for the Location of Demarcation Points Customer Access to the Network Sales and Removal of Company-Owned Inter/Intrabuilding Cable Disaster Relief	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	1 1 1 2 4 6 11 13 19 19 20 22 25 25 28 29 30 32 33 39	(D) (D)
S				
Selective Call Forwarding Selective Class of Call Screening Select Feature Package SelectData SelectVideo SelectVideo Plus Service	7 9 20 20 20 20	2 1 7 17 17	2 19 26 20 20	(D)
Served Direct Service Service Connection, Moves and Changes General Charges Conversion Charge Service Stations/1/ Services for Government Entities Shared Tenant Service Simultaneous Call Forwarding SmartTrunk Service	20 3 3 3 4 8 2 7	15 1 1 1 5 5 2 2 2	6 1 2 9 1 1 46 2	(D)

^{/1/} Effective October 17, 2016, residence Service Stations lines are grandfathered. See Part 4, Section 5.

ATT TN TX-20-0038 Effective: November 1, 2020

3rd Revised Sheet 10 Replacing 2nd Revised Sheet 10

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
S (cont'd) Special Assemblies of Equipment Special Billing Service Numbers Special Construction Charges (see Construction Charges) Special Reversed Charge LDMTS Service (Withdrawn 8/30/2017)	2 16	7 2	1 2	
Special School Listing Guide Speed Calling Star Code Access to Voice Mail Suburban Service SuperTrunk Suspension and Restoration of Service	12 7 7 4 20 2	1 1 3 5 6 4	10 3 3 29 8	
Suspension of Service – Initiated by the Company Restoral of Service – Initiated by the Company Suspension of Service – Initiated by the Customer	2 2	4 4	1 4	
("Vacation Service") Restoral of Service – Initiated by the Customer ("Vacation Service")	2 2	4	4 5	
Symbols, Explanation of	1	1	2	
T TDM to IP Transition TeleBranch Service Telecommunications Service Priority (TSP) System Telephone Answering and Secretarial Service Telephone Assistance Programs Telephone Numbers, Rules and Regulations Temporary Service, Construction Charges Term Pricing Plan – Business Term Pricing Plan – Governmental Entities Termination of Contracts Cancellation of Application for Services During Minimum Terms After Expiration of Minimum Term Three-Way Calling Toll Restriction Transfer of Contracts Transmitting Messages, Rules and Regulations Touch-Tone Calling Service Two-Point Service	2 7 8 6 4 2 20 20 2 2 2 2 7 8 2 2 4 9	2 4 5 8 4 2 5 4 4 2 2 2 2 2 2 2 2 1 2 2 2 1	51 1 7 1 22 4 6 3 25 25 26 27 3 1 25 12 58 10	(N)

ATT TN TX-22-0020 Effective: April 15, 2022

1st Revised Sheet 11 Replacing Original Sheet 11

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
U Unauthorized Attachments, Rules and Regulations Use of Service and Facilities	2 2	2 2	22 11	(D) (D)
V V & H Coordinates (Analog Private Line Services) V & H Coordinates (Toll) Vacation Service	15 9 2	1 2 4	106 1 4	
W Warmline Wide Area Telecommunications Service (WATS) Regulations Rates WATS Rates Method of Determining Monthly Charges Chargeable Time Installation, Move and Change Charge Common Line 800 Service Work Interruption, Rules and Regulations	7 10 10 10 10 10 10 10 10	5 1 1 1 1 1 1 1 1 2	7 1 19 19 22 22 23 23 20	(D)

ATT TN TX-15-0050 Effective: August 1, 2015