

SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.1 Operator Toll Assistance Services

4.1.1 Access Method - Toll Free Access Number

(A) Reserved for future use

(B) Group 2 Toll Free Access Number

.1 Reserved for Future Use

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Access Method - Toll Free Access Number (continued)

(B) Group 2 Toll Free Access Number (continued)

.2 Billed To All Other Operator Toll Assistance Billing Options

For all other Operator Toll Assistance Services calls completed via a Group 2 Toll Free Access Number, the usage rates and per call charges are the same as the usage rates and per call charges described in Section

4.1.2 All Other Access Methods

There are two rate elements. They include a usage charge and a per call charge. The usage charges and per call charges follow:

(A) Usage Rates

Call Type	Rate Per Minute
All Other Operator Toll Assistance Services Calls	
- Business	\$0.35
- Residential	\$0.35

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.2 All Other Access Methods (continued)

(B) Reserved for Future Use (C)

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(C) Reserved for Future Use

(D) Station-to-Station Per Call Charges

Call Type	Rate Per Call
Sent Paid	
Operator Assisted	\$2.25
Operator Dialed	\$3.25

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.3 Reserved for Future Use

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4.2 Directory Assistance Services

4.2.1 Reserved for future use

4.2.2 Call Completed Via All Other Access Methods

The rate is \$1.00 per call.

4.2.3 Calls to Directory Assistance Utilizing An Operator

Any calls to directory assistance utilizing an operator will be billed the directory assistance charge plus the applicable operator services charges(s).

4.2.4 Directory Assistance Call Completion

The rate is \$0.35 per call.

4.3 Reserved for future use.

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.4 Outbound Services-Switched Access

4.4.1 Outbound Default Rates (MTS)

(A) Business

- .1 Minimum Usage Charge is \$57.50 (I)

If monthly outbound usage charges or outbound and inbound usage charges combined equal or exceeds the MUC in a billing period, the MUC will not apply. If the monthly outbound usage charges or outbound and inbound usage charges combined in a billing period are less than the MUC, the charge that will apply will be the difference between that month's usage charges and the MUC.

- .2 Per-Minute Usage Rates

Peak		Off-Peak	
Initial Period	Add'l Period	Initial Period	Add'l Period
\$0.99	\$0.99	\$0.99	\$0.99

(B) Residential

Monthly Minimum Usage Charge (MUC) and Per-Minute Usage Rates

Customer Subscribes To	MUC	Per Minute Usage Rate
intraLATA Only MTS	\$0.00	\$0.42
interLATA Only MTS	\$6.99	\$0.42
intraLATA and interLATA MTS	\$6.99	\$0.42

If monthly outbound domestic 1+ Direct-Dialed usage equals the MUC in a billing period, MUC will not apply. If monthly outbound domestic 1+ Direct-Dialed usage in a billing period is less than the MUC, the MUC that will apply will be the difference between that month's usage and the MUC.

4.4.2 Reserved for future use

SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

(A) AT&T ONE RATE® Nationwide Preferred Direct¹

MRC	Per-Minute Usage Rate
\$6.99	\$0.14

(B) Reserved for Future Use

4.4.4 Business Outbound Services

Business Default Plan for Hierarchical Billing - Switched

Switched	Peak		Off-Peak	
	Initial Period	Add'l Period	Initial Period	Add'l Period
InterLATA	\$1.3489	\$0.2698	\$1.3489	\$0.2698
IntraLATA	\$1.3489	\$0.2698	\$1.3489	\$0.2698

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4.5 Reserved for future use

¹ Effective February 1, 2021, AT&T ONE RATE® Nationwide Preferred Direct is no longer available to new subscribers. Existing subscribers may keep this plan until they move locations or make changes to their service.

SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.6 AT&T Long Distance Toll Free Services

4.6.1 Switched Access

(A) Reserved for future use

(B) Business

.1 Reserved for future use

.2 Reserved for future use

.3 Inbound Default per-minute usage rates (TFS)

Peak		Off-Peak	
Initial Period	Add'l Period	Initial Period	Add'l Period
\$0.99	\$0.99	\$0.99	\$0.99

4.6.2 Reserved for future use

4.6.3 MRC and Optional Feature Charges

The description and rates for available optional features and the MRC for a TFN terminating over a Switched Access Arrangement may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at <http://www.att.com/servicepublications>

SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.7 Custom Business Services

Unless otherwise indicated in this Guidebook, business services fully automated, and operator assisted, per call charges may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Guidebook. Additionally, the Toll Free MRC may be found in the Company's Voice Product reference and Pricing Guidebook located at <http://www.att.com/servicepublications>

4.7.1 AT&T High Volume Calling II² (C)

(A) Outbound Calls

The per minute usage rates for intrastate InterLATA calls are as follows:

MAC	Per Minute Rate		
	1 Year Term Plan	2 Year Term Plan	3 Year ¹ Term Plan
\$600	\$0.0820	\$0.0780	\$0.0740
\$2,400	\$0.0800	\$0.0760	\$0.0720
\$6,000	\$0.0780	\$0.0740	\$0.0700
\$12,000	\$0.0760	\$0.0720	\$0.0680

The per minute usage rates for intrastate IntraLATA calls are as follows:

MAC	Per Minute Rate		
	1 Year Term Plan	2 Year Term Plan	3 Year ¹ Term Plan
\$600	\$0.0820	\$0.0780	\$0.0740
\$2,400	\$0.0800	\$0.0760	\$0.0720
\$6,000	\$0.0780	\$0.0740	\$0.0700
\$12,000	\$0.0760	\$0.0720	\$0.0680

¹Effective July 16, 2016, 3-Year terms are no longer available. Existing Customers may continue with their current 3-year term until the term expires. Existing Customers at the end of their current 3-Year term may request to renew this plan for a 1-Year or 2-Year term, or may continue to subscribe to this plan on a month-to-month basis at the then applicable out of term rates for this plan.

²Effective October 12, 2017, the High Volume Calling II plans will no longer be available to new Customers. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company, whichever comes first. (N)
(N)

SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.1 AT&T High Volume Calling II¹ (continued)

(B) Inbound Toll Free Calls

The per minute usage rates are the same as Section 4.7.1 (A) of this Guidebook.

(C) Optional Feature Charges

The description and rates for available optional features may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at <http://www.att.com/servicepublications>

(D) Out of Term

The out of term per minute usage rates for outbound and inbound TFS calls associated with expired 1-Year, 2-Year, and 3-Year and 3-Year term agreements are as follows:

Per Minute Rate Usage Rates		
MAC	InterLATA	IntraLATA
\$600	\$3.2204	\$3.2204
\$2,400	\$3.1637	\$3.1637
\$6,000	\$3.0467	\$3.0467
\$12,000	\$2.9568	\$2.9568

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4.7.2 AT&T Business Calling (formerly Long Distance for Business)

MRC	Rate Per Minute
	Outbound and TFS
\$3.00	\$0.555

See the Company's Voice Product Reference and Pricing Guide at <http://att.com/servicepublications> Section 4.6 for the Switched AT&T Long Distance Toll FreeSM Service MRC.

¹ Effective October 12, 2017, the High Volume Calling II plans will no longer be available to new Customers. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company, whichever comes first.

SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.3 Block of TimeSM II Term Agreement Plans

Rate Options

(A) See the Company's Voice Product Reference and Pricing Guidebook at <http://att.com/servicepublications> Section 4.6 for the Switched AT&T Long Distance Toll FreeSM Service MRC.

(B) Reserved for Future Use

(C) Reserved for Future Use

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.3 Block of TimeSM II Term Agreement Plans (continued)

Rate Options (continued)

(D) Reserved for Future Use

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(E) Reserved for Future Use

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.3 Block of TimeSM II Term Agreement Plans (continued)

Rate Options (continued)

(F) AT&T Business Block of TimeSM 5000 II

Anytime Minutes Allotted in MRC: 5000

Term	MRC	Per-Minute Usage Charge
		Inbound/Outbound Over Allotment
1-Year	\$190.00	\$0.039
2-Year	\$186.00	\$0.038
Out of Term Month-to-Month	\$215.00	\$0.045

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(G) AT&T Business Block of TimeSM 7500 II

Anytime Minutes Allotted in MRC: 7500

Term	MRC	Per-Minute Usage Charge
		Inbound/Outbound Over Allotment
1-Year	\$273.00	\$0.037
2-Year	\$268.00	\$0.036
Out of Term Month-to-Month	\$305.00	\$0.043

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.3 Block of TimeSM II Term Agreement Plans (continued)

Rate Options (continued)

- (H) AT&T Business Block of TimeSM 10000 II
Anytime Minutes Allotted in MRC: 10000

Term	MRC	Per-Minute Usage Charge
		Inbound/Outbound Over Allotment
1-Year	\$350.00	\$0.036
2-Year	\$342.00	\$0.035
Out of Term Month-to-Month	\$390.00	\$0.042

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- (I) AT&T Business Block of TimeSM 300 II
Anytime Minutes Allotted in MRC: 300

Term	MRC	Per-Minute Usage Charge
		Inbound/Outbound Over Allotment
1-Year	\$18.00	\$0.065
Out of Term Month-to-Month	\$23.00	\$0.082

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- (J) AT&T Business Block of TimeSM 750 II
Anytime Minutes Allotted in MRC: 750

Term	MRC	Per-Minute Usage Charge
		Inbound/Outbound Over Allotment
1-Year	\$35.00	\$0.052
Out of Term Month-to-Month	\$40.00	\$0.058

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/1/ Material now appears on Page 16.1.

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.3 Block of TimeSM II Term Agreement Plans (continued)

Rate Options (continued)

(K) AT&T Business Block of TimeSM 1500 II

Anytime Minutes Allotted in MRC: 1500

Term	MRC	Per-Minute Usage Charge
		Inbound/Outbound Over Allotment
1-Year	\$65.00	\$0.048
Out of Term Month-to-Month	\$70.00	\$0.052

(L) AT&T Business Block of TimeSM 3000 II¹

Anytime Minutes Allotted in MRC: 3000

Term	MRC	Per-Minute Usage Charge
		Inbound/Outbound Over Allotment
1-Year	\$120.00	\$0.045
Out of Term Month-to-Month	\$130.00	\$0.048

4.7.4 Reserved for Future Use

4.7.5 Reserved for Future Use

4.7.6 Reserved for Future Use

4.7.7 Reserved for Future Use

4.7.8 Reserved for Future Use

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4.7.14 Reserved for Future Use

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.15 AT&T Business Calling SM Monthly

MRC	Rate Per Minute
	Inbound/Outbound
\$10.00	\$0.14

See the Company's Voice Product Reference and Pricing Guide at (N)
<http://att.com/servicepublications> Section 4.6 for the Switched Toll FreeSM Service MRC. (N)

SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.16 AT&T High Volume Calling IV

(A) Outbound and Inbound TFS Calls

The per minute usage rates for outbound calls and inbound TFS calls are as follows:

MAC	InterLATA			IntraLATA		
	1 Year Term Plan	2 Year Term Plan	3 Year ¹ Term Plan	1 Year Term Plan	2 Year Term Plan	3 Year ¹ Term Plan
\$600	\$0.0660	\$0.0650	\$0.0640	\$0.0660	\$0.0650	\$0.0640
\$2,400	\$0.0650	\$0.0640	\$0.0630	\$0.0650	\$0.0640	\$0.0630
\$6,000	\$0.0640	\$0.0630	\$0.0620	\$0.0640	\$0.0630	\$0.0620
\$9,000	\$0.0640	\$0.0630	\$0.0620	\$0.0640	\$0.0630	\$0.0620
\$12,000	\$0.0630	\$0.0620	\$0.0610	\$0.0630	\$0.0620	\$0.0610
\$18,000	\$0.0630	\$0.0620	\$0.0610	\$0.0630	\$0.0620	\$0.0610
\$24,000	\$0.0630	\$0.0620	\$0.0610	\$0.0630	\$0.0620	\$0.0610
\$30,000	\$0.0620	\$0.0610	\$0.0600	\$0.0620	\$0.0610	\$0.0600
\$42,000	\$0.0620	\$0.0610	\$0.0600	\$0.0620	\$0.0610	\$0.0600
\$60,000	\$0.0610	\$0.0600	\$0.0590	\$0.0610	\$0.0600	\$0.0590
\$90,000	\$0.0610	\$0.0600	\$0.0590	\$0.0610	\$0.0600	\$0.0590
\$120,000	\$0.0600	\$0.0590	\$0.0580	\$0.0600	\$0.0590	\$0.0580
\$180,000	\$0.0590	\$0.0580	\$0.0570	\$0.0590	\$0.0580	\$0.0570
\$240,000	\$0.0580	\$0.0570	\$0.0560	\$0.0580	\$0.0570	\$0.0560

(B) Out of Term

The out of term per minute usage rates for outbound and inbound TFS calls associated with expired 1-Year, 2-Year, and 3-Year and 3-Year term agreements are as follows:

MAC	InterLATA	IntraLATA
\$600	\$0.6451	\$0.6451
\$2,400	\$0.6350	\$0.6350
\$6,000	\$0.6247	\$0.6247
\$9,000	\$0.6247	\$0.6247
\$12,000	\$0.6152	\$0.6152
\$18,000	\$0.6152	\$0.6152
\$24,000	\$0.6152	\$0.6152
\$30,000	\$0.6046	\$0.6046
\$42,000	\$0.6046	\$0.6046
\$60,000	\$0.5948	\$0.5948
\$90,000	\$0.5948	\$0.5948
\$120,000	\$0.5860	\$0.5860
\$180,000	\$0.5748	\$0.5748
\$240,000	\$0.5656	\$0.5656

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¹ Effective July 16, 2016, 3-Year terms are no longer available. Existing Customers may continue with their current 3-year term until the term expires. Existing Customers at the end of their current 3-Year term may request to renew this plan for a 1-Year or 2-Year term, or may continue to subscribe to this plan on a month-to-month basis at the then applicable out of term rates for this plan.

SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.17 Reserved for Future Use

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.18 Reserved for Future Use

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.19 Reserved for Future Use

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4.7.20 Reserved for Future Use

4.7.21 Reserved for Future Use

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.8 Custom Business Miscellaneous Services

4.8.1 Reserved for Future Use

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.8 Custom Business Miscellaneous Services (continued)

4.8.1 Reserved for Future Use (continued)

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SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.8 Custom Business Miscellaneous Services (continued)

4.8.2 Account Codes^{1,2}

	MRC
Small Business Plans	\$0.00 per BTN/BAN
High Volume Calling Plans	\$0.00 per BTN/BAN

¹This feature is no longer available to new Customers effective January 12, 2015. Additionally concurrent with this change, the non-mandatory account code option is discontinued.

² Effective June 12 2015, no changes will be allowed to Account Code configurations. Network facilities supporting Account Codes are being discontinued in some areas, which will impact the availability of this feature. Existing customers may continue with current Account Code configurations where network capability exists or until the Account Code billing feature is discontinued in its entirety by the Company

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