

DATA PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 13 –GEOGRAPHIC AVAILABILITY OF INTERNATIONAL DATA SERVICES

13.1 Reserved for Future Use

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13.2 International Frame Relay

Effective January 14, 2011, International Frame Relay service (IFRS) and International ATM (IATM) Service defined in Section 11, 12 and 13 of this Guidebook will no longer be available to new Customers. Existing term plan Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. The Company will support one extension of an existing contract past its current term for twelve (12) months, provided the extension is signed on or before December 31, 2012. Existing customers who do not extend an existing contract will continue with this service on a month-to-month basis until December 31, 2014.

Unless otherwise indicated in this Guidebook, all International Frame Relay Services are available to the countries set forth in Section 12 of this Guidebook. Service to other countries not listed in Section 12 of this Guidebook may be negotiated on an Individual Case Basis.