

SBC Long Distance, LLC d/b/a AT&T Long Distance

November 12, 2019

Regulatory Commission of Alaska 701 West Eighth Ave., Suite 300 Anchorage, Alaska 99501-3596

Re: Advice Letter No. TX-104-3009 of SBC Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance

Dear Regulatory Commission of Alaska:

The tariff filing described below is transmitted to you for filing, in compliance with the Alaska Public Utilities Commission Act and 3 AAC 52.367. For Commission use, we've enclosed an original and two (2) copies of this filing. The tariff pages have an issue date of November 12, 2019. AT&T Long Distance requests an effective date of December 12, 2019.

The purpose of this filing is to withdraw Business grandfathered plans with no customers. The following pages are included in this filing:

1 <sup>st</sup> Revised Page 55.31
6 <sup>th</sup> Revised Page 92
5 <sup>th</sup> Revised Page 93
7 <sup>th</sup> Revised Page 134
7 <sup>th</sup> Revised Page 135

A customer would locate the proposed revisions as follows:

http://www.att.com/servicepublications click on Tariffs click on AT&T Long Distance (SBC Long Distance LLC) click on Intrastate Recent Prices, Fees and Special Notices, Tariffs and Guidebooks click on Alaska Click on Pending Files

A customer would locate the current tariff as follows:

http://www.att.com/servicepublications click on Tariffs click on AT&T Long Distance (SBC Long Distance LLC) click on Intrastate Recent Prices, Fees and Special Notices, Tariffs and Guidebooks click on Alaska

Enclosed is the Tariff Content Verification Form, along with the proposed tariff changes. Please date-stamp the extra copy of this advice letter and mail it in the envelope provided. If there are any questions regarding this filing, please contact me, Mary Latek, 225 W Randolph St -- Z1, 27C490, Chicago, IL 60606. I may be reached via telephone at (312) 696-3614or via email at ml2536@us.att.com.

Thank you for your assistance in this matter.

Sincerely,

Mary Latek Area Mgr-Regulatory Relations

For Staff Use Only File #:
Entity Number:
Filed Date:
•

Instructions to Applicant or Registered Entity: This form must be completed and included with an entity's application for registration and also filed with each tariff revision. Be sure to provide the information below, answer all questions, and sign the Verification and Agreement.

Name of Entity:	SBC Long Distance, LLC
Address of Entity:	208 South Akard Street
	Dallas, Texas 75202

Dallas, Texas 75202		
Each Tariff Filing and Tariff Revision Filing must comply with the following regulations.	Does registered entity's filing comply? (Applicant/registered entity must mark a response to each regulation below.)	
RATES		
<ul> <li>(Maximum Rates) 3 AAC 52.358(d): "An entity registering under this section shall have Tariffed rates no greater than the maximum rates listed in this subsection"</li> <li>(Geographically Averaged Rates) 3 AAC 52.370(a): "The retail rates for message telephone service of each interexchange carrier must be geographically averaged"</li> <li>(Statewide service for 1-plus direct dialed service) 3 AAC 52.370(e): "A carrier offering an intrastate interexchange service on a 1-plus direct-dialed basis shall make the service available statewide. In an area where the carrier does not offer 1-plus direct-dialed service, the carrier shall provide the service through a toll-free number or through a calling card with no additional surcharge. If a carrier is unable to provide the service through a toll-free number or calling card, the carrier shall request commission approval of an alternative method of providing service or seek a waiver of this subsection."</li> <li>CHARGES. 3 AAC 52.367(b): In its online tariff, a registered entity may in</li> </ul>	X Yes No Have filed separate written waiver. X Yes No Have filed separate written waiver. X Yes No Have filed separate written waiver.	
entity fully describes those charges in its online tariff, and if the charge comp that charge:		
(Customer Deposit) <b>3 AAC 52.367(b)(1):</b> "a customer deposit, if the entity's online tariff sets out objective criteria for determining when a customer deposit will be required; the deposit may not exceed the entity's estimate of two months' billings and may not be retained longer than two years unless the customer is delinquent in payment more than once in any 12 consecutive months; however, an alternate operator service provider may not require a customer deposit;"	X Yes <u>No</u> <u>Have filed separate written waiver.</u>	
(Late payment fees) <b>3 AAC 52.367(b)(2)</b> : "late payment charges for bills not paid 30 days after the later of the billing invoice date or the billing postmark date; the entity may include only the following in a late payment charge: (A) a one-time late payment fee not exceeding one percent of the unpaid amount; (B) a finance charge not exceeding .0287 percent of the unpaid amount per day that the amount remains unpaid;"	X Yes No Have filed separate written waiver.	
(Termination Liability) <b>3 AAC 52.367(b)(3):</b> "a termination fee for a service with a term commitment, if the (A) termination fee is clearly stated in the term-of-service contract; and (B) amount of the termination fee is reasonably related to the discount the customer received before termination and is not punitive."	X Yes <u>No</u> <u>Have filed separate written waiver.</u>	

OTHER		
(Table of Contents and Section for Notices) 3 AAC 52.367(c): "A registered entity's online tariff must include a table of contents and a section for setting out notices of any proposed tariff revisions,"	X Yes No Have filed separate written waiver.	
<b>3 AAC 52.367(c):</b> (continued) "[A registered entity's online tariff] must set of following:"	but in plain language a statement of the	
(Customer Complaint Information) <b>3 AAC 52.367(c)(1):</b> "customer complaint information, including: (A) an address and toll-free telephone number for customer complaints; (B) a process for resolving complaints with customers; (C) a statement that any unresolved disputes may be brought to the attention of the commission; and (D) the commission's address and toll-free telephone number;"	X Yes <u>No</u> <u>Have filed separate written waiver.</u>	
(Taxes and Fees) <b>3 AAC 52.367(c)(2):</b> "a list of each state and municipal tax and fee for service, and a statement that each state and municipal tax and fee will be listed as a separate line item on a customer's bill;"	X Yes No Have filed separate written waiver.	
(Dishonored Checks) <b>3 AAC 52.367(c)(3):</b> "a statement that any costs sought under AS 09.68.115(a)(2) for a customer's dishonored check may be charge as a separate line item on a customer's bill;"	X Yes <u>No</u> <u>Have filed separate written waiver.</u>	
(Service Locations) <b>3 AAC 52.367(c)(4):</b> "unless a service is provided statewide, the specific locations where a service is provided;"	X Yes No Have filed separate written waiver.	
(Special Contracts) <b>3 AAC 52.367(c)(5):</b> "a list of any special contracts for retail services; the list must identify each customer and the retail service specially provided to that customer;"	X Yes <u>No</u> <u>Have filed separate written waiver.</u>	
(Limitation of Liability) <b>3 AAC 52.367(c)(6):</b> "a statement that any limitation of liability provision in the online tariff is subject to the following: (A) a registered entity may not disclaim liability for its own gross negligence or willful misconduct; (B) inclusion of a limitation of liability provision in a registered entity's online tariff does not prevent a court of competent jurisdiction from (i) determining the validity of the limitation of liability provision, or of any exculpatory clause, under applicable law; or (ii) adjudicating negligence and consequential damage claims."	X Yes No Have filed separate written waiver.	

# Verification and Agreement:

The undersigned verifies that: 1) its tariff complies with the above referenced rules; 2) does not grant an unreasonable preference or advantage to any customer, 3) does not subject a customer to an unreasonable prejudice or disadvantage, and 4) does not use corporate structure to by-pass state regulation and statutory requirements.

This registered entity also agrees that it is responsible for complying with all applicable rules of the Regulatory Commission of Alaska and with the Alaska Statutes. It understands that if it applies or enforces any provision of its tariff that is in conflict with a State statute or regulation, the rule or statute will govern; and the registered entity may be subject to enforcement action by the Regulatory Commission of Alaska.

Printed Name and Title of Authorized Company Official:

Mary Latek, Area Mgr-Regulatory Relations

Signature of Authorized Company Official:

Date: November 12, 2019]

# ALASKA TELECOMMUNICATIONS TARIFF

<u>OF</u>

# SBC LONG DISTANCE, LLC d/b/a SBC LONG DISTANCE d/b/a AT&T LONG DISTANCE

208 South Akard Street, Dallas, Texas 75202

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# INTEREXCHANGE TELECOMMUNICATION SERVICE

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of telecommunications services provided by SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance. This Tariff is on file with the Regulatory Commission of Alaska. Copies may be inspected during normal business hours at the Company's principal place of business.

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#### CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

#### None

# SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C To denote a changed condition or regulation.
- D To denote a discontinued rate, regulation, or condition.
- I To denote an increase.
- L To denote that material has been relocated from or to another sheet or place in the Tariff with no change in text, rate, rule, or condition.
- N To signify new rate, regulation, condition, or sheet.
- R To denote a reduction.
- S To denote reissued matter.
- T To denote a change in text for clarification purposes.

# TARIFF FORMAT

- A .Sheet Numbering Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are added to the Tariff from time to time. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.1 2.1.1 2.1.1 (A) 2.1.1 (A).1 2.1.1 (A).1.a 2.1.1 (A).1.a.i 2.1.1 (A).1.a.i (1) 2.1.1 (A).1.a.i (1).I

## SECTION 1 - DEFINITIONS AND ABBREVIATIONS

**Affiliated CLEC:** A CLEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

**Affiliated LEC:** A LEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Access Line: A transmission line used to transmit voice and/or data calls from the Customer's Premises to a telephone company Serving Wire Center or a Company-designated POP or from a telephone company Serving Wire Center or a Company-designated POP to the Customer's Premises.

**Aggregation:** The combining of a Customer's total usage across multiple BTNs into a group for the purpose of determining a common usage rate for call(s) associated with the individual BTNs.

Aggregation ID: Aggregation Identifier. Tags which BTNs are to be combined in a grouping.

**Airline Mileage:** The distance in mileage between two Serving Wire Centers whose position is specified by industry standards.

**ANI:** Automatic Number Identification. A process used to identify the calling station. For example, Customers such as call centers pay for caller's telephone numbers to be sent to them simultaneously with their incoming toll free service calls.

Applicant: Any entity or individual who applies for Service under this Tariff.

**Area of Service:** The specific area(s) from which toll free calls will be allowed on a given TFS Number as decided by the Customer subscribing to that TFS Number.

**Authorized User:** A person, firm, corporation or other entity (including Customer) that 1) is authorized by the Customer to be connected to and utilize the Company's Services under the terms and regulations of this Tariff or 2) either is authorized by the Customer to act as the Customer in matters of ordering, changing or canceling Service or is placed in a position by the Customer, either through acts or omissions, to act as Customer in such matters. Such actions by an Authorized User shall be binding on Customer and shall subject Customer to any associated charges.

**BAN:** Billed Account Number.

Bandwidth: The total frequency band, in Hertz, allocated for a Channel.

**Bit:** Binary Digit. Bit denotes the smallest unit of information in a binary system of notation and is the basic unit in data communications.

**Blocking:** A temporary condition that may be initiated so that the Customer cannot complete a telephone call.

BTN: Billed Telephone Number. May consist of one or more WTNs.

# SECTION 1 - DEFINITIONS AND ABBREVIATIONS

**Business Customer:** A Customer whose use of the Services is primarily or substantially for a business, professional, institutional, or occupational purpose.

**Business Optional Calling Plan:** Long distance Service offerings available to Business Applicants or Business Customers. Includes but is not limited to High Volume Calling Plans (HVCPand plans targeted to small businesses.

**Casual Caller:** A caller that has not affirmatively selected the Company as its choice of a long distance service provider in advance of placing a long distance call.

**Circuit or Channel:** A communications path between two or more points having a standard Bandwidth or Transmission Speed selected by the Customer.

**CLEC:** Competitive Local Exchange Carrier. Any carrier or reseller offering local exchange telecommunications services other than the incumbent LEC.

Company: SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance.

**Commission:** Regulatory Commission of Alaska or any succeeding agency.

**Company-Provided:** The switching, transmission, and other related telecommunications or computer equipment/facilities provided by the Company or by any combination of the Company, the LEC, or other authorized Third Party Vendors contracted by the Company.

**Credit Card:** Visa<sup>®</sup>, MasterCard<sup>®</sup>, or other Credit Cards issued by other companies the Company may accept.

**Customer:** A person or legal entity which subscribes to the Company's Services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff.

**Customer Premises/Customer's Premises:** Location(s) designated by a Customer where Service is originated/terminated.

**DACC:** Directory Assistance Call Completion.

#### R.C.A. 3009 1st Revised Sheet 8 Canceling Original Sheet 8

Effective: March 12, 2011

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## SECTION 1 - DEFINITIONS AND ABBREVIATIONS

**Data Services:** Communication Services which are designed to allow the transfer of formatted information between points. Data Services include Private Line Service and Frame Relay Service.

Direct-Dialed: A call placed by the caller without operator assistance.

**Diversity:** Customer-designated routing which indicates a Customer-designated departure from the primary route, usually with physical separation.

**DS1:** Digital Signal level One. Composed of twenty-four 64 Kbps Channels with a throughput capacity of 1.544 Mbps. Also called T-1.

**DS3:** Digital Signal level Three. Composed of 28 DS1 Channels and operating at 44.736 Mbps. Also called T-3.

**DTMF:** Dual Tone Multi Frequency. A term describing push button or Touchtone dialing. When one pushes a button on a push button paid, it makes a tone of one high frequency and one low frequency, therefore, named Dual Tone Multi Frequency.

**DTMF Cut-Through:** The capacity of a voice response system to receive DTMF tones while the voice synthesizer is delivering information.

End User: The person or legal entity which uses the Service provided by the Company.

**Enterprise Billing:** A feature of AT&T Long Distance Toll Free<sup>SM</sup> Service which enables a Customer to T have all or a portion of a toll free call billed to the termination point (telephone line) to which a toll free call is routed.

F.C.C.: Federal Communications Commission or any succeeding agency.

**Flat Minute Rate:** Charging a rate per minute irrespective of the distance the call is carried or the timeof-day or day-of-week the call is placed.

**Group 2 Toll Free Access Numbers:** 800-877-0000, 877-722-2141, 800-522-2020, 888-330-2323, 800-221-2212 and other Toll Free Numbers determined by the Company to be billed as a Group 2 Toll Free Access Number.

Hertz: A unit of frequency equal to one cycle per second, a standard measurement of bandwidth.

**High Volume Calling Plans (HVCP):** Long distance Service offering available to Business Customers that typically have more than twenty (20) lines, multiple locations, and multiple BTNs. Allow BTNs for Aggregation for Total Revenue Commitment.

R.C.A. 3009 1st Revised Sheet 9 Canceling Original Sheet 9

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

**ICB:** Individual Case Basis. A Service provided involving a nonstandard arrangement. The nature of such Service requirements makes it difficult or impossible to establish general Tariff provisions for such circumstances.

International: Involving two or more nations.

**Joint User:** A corporation, association, partnership, or individual that is permitted to use a Customer's Service by mutual agreement between the Customer and the Joint User in accordance with the terms and conditions of this Tariff.

Kbps: Kilobits Per Second. One thousand Bits per second.

**LEC:** Local Exchange Carrier.

Effective: October 12, 2015

Local Access: The service between a subscriber's premise and a Company-designated POP.

Local Access Provider: An entity providing Local Access.

**MAC:** Minimum Annual Commitment which is the Customer's minimum annual dollar revenue commitment.

Mbps: Megabits per second. Million Bits per second.

**MMC:** Minimum Monthly Commitment which is the Customer's minimum monthly dollar revenue commitment.

**MOU:** Minutes of Use.

MRC: Monthly Recurring Charge.

MTM: Month-to-Month.

MTS: Message Telecommunications Service.

NPA: Numbering Plan Area. More commonly referred to as an area code.

**NXX:** The first three digits of a Customer's telephone number. N is a number between 2 and 9. X is a number between 0 and 9.

Off-Net: A location where the Company's primary Third Party Vendor does not have facilities.

On-Net: A location where the Company's primary Third Party Vendor has facilities.

**SBC** Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance By: Linda Guay, Director Issued: April 29, 2016 R.C.A. 3009 2nd Revised Sheet 10 Canceling 1st Revised Sheet 10

Effective: May 31, 2016

## SECTION 1 - DEFINITIONS AND ABBREVIATIONS

**Operator Toll Assistance Services:** Enable callers to place calls from their presubscribed telephone line or when away from their established primary Service location with the assistance of an operator. Calls (C) may be fully automated or may require the assistance of an operator. Operator Toll Assistance Services are also known as alternate billed services.

**PBX:** Private Branch Exchange.

**PIC:** Primary Interexchange Carrier.

**POP:** Point-of-Presence. A physical place at which the local telephone company terminates subscriber Circuits for long distance dial-up or leased-line communications or a Company-designated location where a facility is maintained for the purpose of providing access to the Company's Service.

**Postalized:** Charging a Flat Minute Rate per minute irrespective of the distance the call is carried. Stems from the fact that the United States Post Office also charges a flat rate irrespective of how far it carries the mail (within the country).

**Private Line:** Discrete communication Bandwidth dedicated for a Customer's exclusive use. A Private Line is provisioned on facilities that may be shared and accomplished through a variety of technologies and media.

**Private Line Service:** Full duplex transmission/transport service between two points. Private Line Service(s) are defined by Bandwidth, signaling, media, etc.

Rate Center: A specified geographical location used for determining mileage measurements.

**R.C.A.:** R.C.A. stands for Regulatory Commission of Alaska.

**Reseller:** A Customer which is certified by the Commission to provide intrastate Service in Alaska and which resells the Company's Service(s).

**Residential Customer:** A Customer whose use of the Service is primarily or substantially of a social or domestic nature; and business use, if any, is incidental.

**Resp Org:** Responsible Organization. The entity designated to manage and administer a Customer's SMS/800 records.

Service: Any or all services provided pursuant to this Tariff.

(D) | (D) R.C.A. 3009 3rd Revised Sheet 11 Canceling 2nd Revised Sheet 11

Effective: October 12, 2015

## SECTION 1 - DEFINITIONS AND ABBREVIATIONS

**Service Acceptance Date:** The date service is first established on the Business Optional Calling Plan Customer agrees to.

**Service Order:** The standard Company order form(s), in effect from time-to-time, or Customer's forms accepted in writing by an authorized representative of the Company for Service which shall enable the Company to provide Service.

**Small Business Optional Calling Plans:** These plans are targeted to Business Customers with less than twenty (20) lines. Small Business Optional Calling Plans are available to Business Customers with a single BTN that do not have more than one location. Customers subscribing to Small Business Optional Calling Plans may receive a single bill for SBC local and long distance services.

**SMS/800:** 800 Service Management System. The main operations support system used to create and update toll free records that are then downloaded to the SMS/SCPs for processing toll free service calls. This system is used by Resp Orgs to manage and administer SMS/800 records.

**SMS/800 Help Desk:** The organization that administers the SMS/800 system for the centralized management of toll free numbers.

**SMS/SCP:** Service Management System/Service Control Point. The real time data base system in the exchange carrier's network that contains routing instructions downloaded from the SMS/800.

State: State of Alaska.

**Station-to-Station:** Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular extension, room number, department, or office to be reached through a PBX attendant.

**Switched Access:** A transmission line that is switched through the LEC or CLEC to reach the long distance network. Switched access arrangements are only available from the subscriber's local telephone company.

**Switched Services(s):** Any Services that are not Data Service as defined herein which use message switches to share inter-switch transport.

**TFS:** AT&T Long Distance Toll Free<sup>SM</sup> Service.

**Third Party Vendor:** A company, entity or individual, other than the Company, designated by the Company that provides the facilities and/or the equipment required to provide Service(s).

(D) | (D) R.C.A. 3009 2nd Revised Sheet 12 Canceling 1st Revised Sheet 12

Effective: March 12, 2011

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## SECTION 1 - DEFINITIONS AND ABBREVIATIONS

**Toll Free Number:** A telephone number associated with a Customer's Toll Free Service that is used by the calling party without charge to the calling party. The area code for a toll free number is either 800, 877, or 888 or other area code assignments as appropriate.

**Toll Free Service (also known as AT&T Long Distance Toll Free<sup>SM</sup> Service):** A reverse-billed Service that permits calls to be completed without charge to the calling party.

**Total Revenue Commitment:** The dollar commitment the Customer makes to the Company under the Customer's term plan agreement for the total length of the term plan. The Total Revenue Commitment is calculated by totaling the following dollar amounts as applicable (a) for a Business Optional Calling Plan with a minimum annual commitment, the minimum annual commitment times the number of years of the term plan agreement; (b) for a Business Optional Calling Plan with a minimum monthly commitment times the number of months of the term plan agreement; and (c) for a Business Optional Calling Plan with a MRC, the MRC times the number of months of the term plan agreement.

Transmission Speed: Denotes the line or Channel speed in Bits per second.

**Under-Utilization Fee (UUF):** A one-time charge applicable when the Customer fails to meet revenue commitments of the Customer's Term Plan Agreement.

V&H: Vertical and Horizontal geographic coordinates.

**VIP:** Volume Incentive Plan.

Voice Grade Equivalent: Includes Centrex, Plexar, Local ISDN BRI and Local ISDN PRI.

Wire Center: A specified geographical location used for determining mileage measurements.

WTN: Working Telephone Number.

#### 2.1 Application of the Tariff

- 2.1.1 This Tariff contains the descriptions, regulations, and rates applicable to intrastate telecommunications Service offered by the Company with principal offices located at 208 South Akard Street, Dallas, Texas 75202. Service is furnished for communications that both originate and terminate at points within the State under terms of this Tariff. The Company operates as a reseller. Unless otherwise indicated in this Tariff, Service is available on a statewide basis.
- 2.1.2 The Company shall not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, without limitation, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of the Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.

## 2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of facilities, equipment, or systems, the Company's ability to fulfill the request for Service and the provisions of this Tariff. Service is not offered where operating conditions do not permit. The Company reserves the right, without incurring liability, to refuse to provide Service, to or from any location where the necessary facilities, equipment, systems, billing agreements, and/or switch software are not available. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of Switched Services shall take precedence over the establishment of Data Services.
- 2.2.2 Except for calls from Casual Callers, all Switched Services provided according to this Tariff are intrastate add-on Services available from the Company only if the Customer subscribes to the Company's comparable interstate Service offering or interstate promotional offering. Unless otherwise indicated in this Tariff, intrastate Switched Services are not offered on a stand-alone basis. Unless otherwise stated in this Tariff, the method of provisioning a specific Service is determined by the Company.

## 2.2.3 Reserved for Future Use

(C)

(D)

Effective: October 12, 2015

# SECTION 2 – RULES AND REGULATIONS

#### 2.2 Limitations on Service (continued)

2.2.4 Without incurring liability, the Company reserves the right to discontinue Service or to limit the use of Service, when necessitated by conditions beyond the Company's control, or when the Customer or End User is using Service in violation of the law or in violation of the provisions of this Tariff. The Company may regularly review any Customer's toll usage in order to protect itself from fraudulent or excessive usage by high-risk Customers or Customers who are delinquent in their payments. When the Company determines that the usage volume increases the likelihood that a particular Customer will not pay or will be unable to pay for usage, the Company may implement its toll blocking process. Customers will be provided notification of the limit placed upon their toll usage pursuant to the establishment of credit, indebtedness of Service, and toll restrictions provisions of this Tariff.

(C)

- 2.2.5 Conditions under which the Company may, without notice, terminate Service without liability include, but are not limited to:
  - (A) Customer's or End User's use of the Service which constitutes a violation of either the provisions of this Tariff or of any laws, government rules, regulations, or policies or if such actions are reasonably appropriate to avoid violation of applicable law; or
  - (B) Any order or decision of a court or other governmental authority which prohibits the Company from offering such Service; or
  - (C) The Company deems termination necessary to protect the Company or third parties against unauthorized, fraudulent, or unlawful use of any Company Services, or to otherwise protect the Company's personnel, agents, or Service; or
  - (D) Customer's or End User's misuse of the long distance network; or
  - (E) Customer's or End User's use of the long distance network for any fraudulent or unlawful purpose; or
  - (F) Emergency, threatened, or actual disruption of Service to other Customers; or
  - (G) Unauthorized or fraudulent procurement of Service, including a misrepresentation of fact relevant to the conditions under which the applicant or Customer obtains or continues to receive Service; or
  - (H) Abandonment of the Customer's Premises served; or

#### 2.2 Limitations on Service (continued)

- 2.2.5 Conditions under which the Company may, without notice, terminate Service without liability include, but are not limited to: (continued)
  - (I) Insufficient or fraudulent billing information; or
  - (J) Customer's check or draft is returned unpaid for any reason, after one attempt at collection; or
  - (K) If at the time the Company issues a debit to the Customer's checking account or savings account, the debit is rejected by the bank for any reason. The Company will make at least one attempt at collection prior to termination of Service.
- 2.2.6 Conditions under which the Company may, with notice, terminate Service without liability include, but are not limited to:
  - (A) use of invalid or unauthorized telephone numbers, or Credit Card numbers; or,
  - (B) failure to pay for or provide assurances of, or security for, the payment of the Company's charges as per Section 2.8.1 or Section 2.8.2 of this Tariff; or
  - (C) non-payment of any sum owed the Company by the due date printed on the bill; or
  - (D) if there is a reasonable risk that criminal, civil or administrative proceedings or investigations based upon the transmission contents shall be instituted against the Company.
- 2.2.7 Initial and continuing Service is offered subject to the availability of necessary facilities and/or equipment, including those to be provided by other companies furnishing a portion of the Company's Service(s).

### 2.2 Limitations on Service (continued)

- 2.2.8 Service is furnished subject to the condition that there will be no abuse or fraudulent use of the Service. Abuse or fraudulent use of Service includes, but is not limited to:
  - (A) Service that is used by the Customer or End User to frighten, abuse, torment, or harass another; or
  - (B) Service that is used by the Customer or End User in a manner which interferes with the use of Service by one or more other Customers; or
  - (C) Service that is used by the Customer or End User to place calls by means of illegal equipment, service, or device; or
  - (D) Service that is used by the Customer or End User to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the applicable charge.
- 2.2.9 The Company's failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, to grant a waiver of any term or conditions herein, or to grant the Customer an extension of time for performance, will not constitute the permanent waiver of any such term or condition herein. Each of the provisions of this Tariff will remain, at all times, in full force and in effect until modified in writing, signed by the Company and Customer.
- 2.2.10 The Company may rely on third parties to provide a portion of the Company's Service. The selection of the Third Party Vendors is made by the Company. The Company reserves the right to change Third Party Vendors at any time.
- 2.2.11 The Company reserves the right, without incurring liability, to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.
- 2.2.12 Recording of telephone conversations provided pursuant to the Company's Service under this Tariff is prohibited except as authorized by applicable federal, state, and local laws.

### 2.2 Limitations on Service (continued)

- 2.2.13 All outbound Services requiring Switched Access to reach the long distance network are only available to Customers located in those exchanges which have Equal Access. Unless otherwise indicated in this Tariff, all AT&T Long Distance Toll Free<sup>SM</sup> Services described in this Tariff are available on a statewide basis.
- 2.2.14 Reserved for future use
- 2.2.15 Except for Operator Toll Assistance Services, Service(s) in this Tariff are not available for coin or semi-coin telephone stations unless otherwise indicated for a specific Service offering.

#### 2.3 Limitation of Liability

2.3.1 The Company's liability shall be limited to that expressly assumed in Section 2.3 of this Tariff in connection with the provision of Service to the Customer. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects occurring in the provision of Service(s) with a usage sensitive rate structure, will in no event exceed an amount equivalent to the initial period charge to the Customer as described in Section 4 of this Tariff for the call during which such mistake, omission, interruption, delay, error or defect occurred. The Company shall not be liable for any damages caused by the negligence, gross negligence or willful misconduct of the Customer or Customer's agents, employees, officers, directors, contractors or vendors. In addition, a portion or all of the Service may be provided over facilities of third parties, and the Company will not be liable to Customer or any other person, firm, or entity in any respect whatsoever arising out of defects caused by such third parties.

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#### 2.3 Limitation of Liability (continued)

- 2.3.2 The Company will not be liable for:
  - any direct, indirect, consequential, special, actual, or punitive damages, or for any lost revenues or lost profits of any kind or nature whatsoever arising out of any furnishing of, or interruption in, Service provided hereunder. Under no circumstances whatsoever will the Company's officers, agents, or employees be liable for such damages or lost revenue or lost profit.
  - any action, such as Blocking or refusal to accept certain calls, that Company deems necessary in order to prevent unauthorized, fraudulent, or unlawful use of its Service.
  - any claim where the Customer indemnifies the Company pursuant to Section 2.5 of this Tariff.
  - termination of Service to a Customer pursuant to Sections 2.19 or 2.20 of this Tariff.
- 2.3.3 Reserved for Future Use

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- 2.3.4 Any limitation of liability in this Tariff is subject to the following: (A) a registered entity may not disclaim liability for its own gross negligence or willful misconduct; (B) inclusion of a limitation of liability provision in a registered entity's online tariff does not prevent a court of competent jurisdiction from (i) determining the validity of the limitation of liability provision, or of any exculpatory clause, under applicable law, or (ii) adjudicating negligence and consequential damage claims.
- 2.4 Use of Service
  - 2.4.1 The Company's Services are available for use twenty-four hours per day, seven days per week.
  - 2.4.2 The Service offered herein may be used for any lawful purpose, including residential, business, governmental, or other use. The Customer is liable for all obligations under this Tariff not withstanding any sharing or resale of Services and regardless of the Company's knowledge of same. The Company will have no liability to any person or entity other than the Customer and only as set forth herein. The Customer will not use nor permit others to use the Service in a manner that could interfere with Service provided to others or that could harm the facilities of others.

#### 2.4 Use of Service (continued)

- 2.4.3 Service furnished by the Company will not be used for any unlawful or fraudulent purposes including but not limited to use of electronic devices, invalid numbers, and false credit devices to avoid payment for Service contained in this Tariff either in whole or in part. Service furnished by the Company may not be used to make calls which might reasonably be expected to frighten, abuse, torment, or harass another. The Service may not be used for any purpose for which any payment or other compensation is received by the Customer except when the Customer is an authorized communications common carrier, an authorized resale common carrier, or an enhanced or electronic service provider who has subscribed to the Company's Service. However, this provision does not preclude an agreement between the Customer, Authorized User, or Joint User to share the cost of the Service as long as this arrangement generates no profit for anyone participating in a joint use or authorized use arrangement.
- 2.4.4 Service furnished by the Company may be arranged for joint use or authorized use. The Joint User or Authorized User will be permitted to use such Service in the same manner as the Customer, but subject to the following conditions.
  - (A) The Customer must complete and provide to the Company all Service agreements and/or other documentation required by the Company to initiate Service.
  - (B) One Joint User or Authorized User must be designated as the Customer. The designated Customer does not necessarily have to have communications requirements of its own. The Customer must specifically name all Joint Users or Authorized Users in the application for Service. Service Orders which involve the start, rearrangement or discontinuance of joint use or authorized use of Service will be accepted by the Company only from that Customer and will be subject to all requirements of this Tariff.
  - (C) All charges for the Service will be computed as if the Service were to be billed to one Customer. The Joint User or Authorized User which has been designated as the Customer will be billed for all components of the Service and will be responsible for all payments to the Company. If designated Customer fails to pay the Company, each Joint User or Authorized User will be liable to the Company for all charges incurred as a result of its use of the Company's Service. Each joint or Authorized User must submit to the designated Customer a letter guaranteeing payment for the joint or Authorized User's portion of all charges billed by the Company to the designated Customer. This letter must also specify that the joint or Authorized User understands that the Company will receive a copy of the guaranty from the designated Customer. The designated Customer will be responsible for allocating charges to each Joint User or Authorized User.

#### 2.4 Use of Service (continued)

- 2.4.4 Service furnished by the Company may be arranged for joint use or authorized use. The Joint User or Authorized User will be permitted to use such Service in the same manner as the Customer, but subject to the following conditions. (continued)
  - (D) Joint use is a Service/billing allocation arrangement and not a resale arrangement. Neither the Customer nor any Joint User nor any third party engaged by either of them in connection with a joint use agreement or arrangement may mark up Service or otherwise profit from the joint use agreement or arrangement.
- 2.4.5 If the Company reasonably concludes that Customer-provided equipment does not pass back appropriate answer supervision to the long distance network, the Company will notify the Customer. If the Customer cannot correct the problem and if Customerprovided equipment continues to provide inappropriate answer supervision to the long distance network, the Company reserves the right to suspend or terminate the Customer's Service. The Company will give the Customer seven (7) days' written notice of its intent to terminate Service.
- 2.5 Obligations of the Customer
  - 2.5.1 The Customer will indemnify, defend, and hold the Company harmless from and against:
    - (A) Any claim asserted against the Company (and all attorney fees and expenses incurred by the Company with respect thereto) arising out of or relating to the failure of the Company to provide Service to the Customer.
    - (B) Any and all liabilities, costs, damages, and expenses (including attorney's fees), resulting from Customer's (or its employees', agent's or independent contractor's) actions hereunder, including, but not limited to breach of any provision in this Tariff, misrepresentation of Company Services or rates, or unauthorized or illegal acts of the Customer or its End User, its employees, agents, or independent contractors.
    - (C) Defacement of, or damage to, the Customer's Premises resulting from the furnishing, installation, and/or removal of Channel facilities or the attachment of instruments, equipment and associated wiring on or from the Customer's Premises.

#### 2.5 Obligations of the Customer (continued)

- 2.5.1 The Customer will indemnify, defend, and hold the Company harmless from and against: (continued)
  - (D) Claims for libel, slander, infringement of patent or copyright, or unauthorized use of any trademark, trade name, or service mark arising out of Customer's or End User's material, data, information, or other content transmitted via Service. With respect to claims of patent infringement made by third persons, the Customer shall defend, indemnify, protect and save harmless the Company from and against all claims arising out of the combining with, or use in connection with, the Service(s) provided under this Tariff, any Circuit, apparatus, system or method provided by the Customer.
  - (E) Violation by Customer or End User of any other literary, intellectual, artistic, dramatic, or musical right.
  - (F) Any other claims whatsoever relating to, or arising from, message content or the transmission thereof.
  - (G) Violations by Customer or End User of the right to privacy.
  - (H) All other claims arising out of any act or omission of the Customer or End User in connection with Service provided by the Company.
  - (I) Any loss, claim, demand, suit, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the provision of Service, whatever the cause and whether negligent or otherwise.
  - (J) Reserved for Future Use

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- (K) Claims of patent infringement arising from combining or connecting Channels with equipment and systems of the Customer or Authorized Users.
- (L) Claims arising out of the use of Services or Company-Provided equipment in an unsafe manner (such as use in an explosive atmosphere) or the negligent or willful act of any person other than the Company.

#### 2.5 Obligations of the Customer (continued)

- 2.5.1 The Customer will indemnify, defend, and hold the Company harmless from and against: (continued)
  - (M) Any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the Customer's Circuits, facilities, or equipment connected to Services. This includes without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the Customer's Circuits, facilities or equipment, and proceeding to recover taxes, fines, or penalties for failure of the Customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate Service(s).
- 2.5.2 If a Customer directly or indirectly authorizes third parties to use the Service, the Customer will indemnify and hold the Company harmless against any and all claims asserted by said party, demands, suits, actions, losses, damages, assessments or payments which may be asserted or demanded by said parties or by others as a result of said parties' actions or omissions.
- 2.5.3 The Company's failure to provide or maintain Service under this Tariff shall be excused by the Customer for all circumstances beyond the Company's reasonable control.
- 2.5.4 The Customer will indemnify and save the Company harmless from any and all liability not expressly assumed by the Company in Section 2.3 of this Tariff and arising in connection with the provision of Service to the Customer, and will protect and defend the Company from any suits or claims alleging such liability, and will pay all expenses (including attorneys' fees) and satisfy all judgments which may be incurred by or rendered against the Company in connection therewith.
- 2.5.5 The Customer is responsible for payment for all calls originated at the Customer's number(s), terminated on the Customer's TFS Number, accepted at the Customer's number, or any Operator Toll Assistance billing option, or incurred at the specific request (D) of the Customer. The Customer is responsible for paying for all Services the Company provides to or from the Customer's number(s), regardless of whether the Customer's facilities were fraudulently used or used without Customer's knowledge in full or in part. These responsibilities are not changed due to any use, misuse or abuse of the Customer's Service or Customer-provided equipment by third parties, the Customer's employees or the public.

Effective: December 13, 2006

# SECTION 2 – RULES AND REGULATIONS

## 2.5 Obligations of the Customer (continued)

- 2.5.6 The termination or disconnection of Service(s) by the Company pursuant to Sections 2.2.5, 2.2.6, and 2.20 of this Tariff or if the Customer cancels Service pursuant to Section 2.19 of this Tariff, does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of termination or disconnection. The remedies set forth herein will not be exclusive, and the Company will at all times be entitled to all rights available to it under either law or equity.
- 2.5.7 The Customer will be responsible for the payment of all charges for Services provided under this Tariff and for the payment of all excise, sales, use, gross receipts or other taxes that may be levied by a federal, state, or local governing body or bodies applicable to the Service(s) furnished under this Tariff unless specified otherwise herein. Also see Section 2.17 of this Tariff for additional information regarding the Customer's obligations concerning taxes.
- 2.5.8 If as a result of inaccurate information provided by the Customer, Circuits need to be moved, replaced, or redesigned, the Customer is responsible for the payment of all such charges. In the event the Company incurs costs and expenses caused by the Customer or reasonably incurred by the Company for the benefit of the Customer, the Customer is responsible for the payment of all such charges.
- 2.5.9 If an entity other than the Company (e.g. another carrier or supplier) imposes charges on the Company in connection with service provided to a specific Customer and those charges are not specifically listed in this Tariff, those charges will be billed to the Customer on a pass-through basis. The Customer is responsible for payment of such charges.
- 2.5.10 A Customer shall not use any service mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of the Company.
- 2.5.11 The Customer is responsible for the payment of all charges for Service(s) provided under this Tariff and for the payment of all assessments, duties, fees, surcharges, taxes, or similar liabilities whether charged to or against the Company or the Customer. This includes but is not limited to amounts the Company is required by governmental, quasigovernmental, or other entities to collect and/or to pay to designated entities. The Company may adjust its rates and charges or impose additional rates and charges on its Customer in order to recover these amounts. Unless specified otherwise herein, if an entity other than the Company (e.g., another carrier or supplier) imposes charges on the Company in connection with a Customer's Service, that entity's charges may be passed through to the Customer. The Customer is responsible for the payment of all such charges.

Effective: August 12, 2014

## SECTION 2 – RULES AND REGULATIONS

#### 2.5 Obligations of the Customer (continued)

- 2.5.12 In the event suit is brought or an attorney is retained by the Company to enforce the terms of this Tariff, the Customer shall reimburse the Company, in addition to any other remedy, for attorneys' fees, court costs, costs of investigation, and other related expenses incurred in connection therewith.
- 2.5.18 Reserved for Future Use

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2.5.19 If Service is suspended, the Customer will be responsible for the payment of all MRCs until Service is disconnected.

#### 2.6 Obligations of a Reseller

- 2.6.1 Resellers must be certified by the Commission to provide intrastate service in Alaska. The terms and conditions of this Tariff, including but not limited to the obligations contained in Section 2.5 and in Sections 2.6.2 through 2.6.7 hereof, apply to Customers that are Resellers. Failure to comply with any term, rule, or regulation of this Tariff may result in the Company terminating Service(s) without incurring any liability. Notification of termination of Service(s) may be in writing or in another expeditious manner selected by the Company.
- 2.6.2 In the event of non-payment by a Reseller's subscriber, the Company may be requested by the Reseller to block such subscribers's service because of non-payment of charges. Before the Company blocks Service to a Reseller's subscriber, the Reseller must certify that proper notice has been given to the subscriber. Proper notice must meet state and federal rules for Blocking Service due to non-payment. The Reseller is responsible for all costs incurred to disconnect or block the location from Service(s).
- 2.6.3 Resellers will be responsible for paying all taxes, surcharges, and fees based upon the taxing jurisdiction's rules and regulations.
- 2.6.4 In addition to the other provisions in this Tariff, Resellers will be responsible for all interaction and interface with their own subscribers or customers. The provision of Service will not create a partnership or joint venture between the Company and the Reseller nor result in a joint offering to third parties.
- 2.6.5 The Reseller is responsible for providing all billing, collection, and customer service functions for all of its locations, including resolving any unauthorized intrastate disputes.

#### 2.6 Obligations of a Reseller (continued)

2.6.6 In addition to the other provisions in this Tariff, Resellers must have the appropriate authority in all areas where the Reseller provides service and provide such documentation to the Company when requested. Resellers of the Company's Services are responsible for maintaining all necessary state and F.C.C. tariffs for operating as a Reseller and for complying with all rules and regulations as set forth by the Commission. Further, the Reseller also assumes full responsibility for complying with the Communications Act of 1934, as amended; the Telecommunications Act of 1996; and the rules, regulations, and decisions of the F.C.C.

#### 2.7 Obtaining Services

#### 2.7.1 General

To obtain Service, the Company requires the Customer to provide the Company with whatever authorization the Company deems appropriate. For example, the Company may require the Customer to execute a letter of agency, service agreement, RespOrg agreement, contract, etc. depending on the Service(s) selected by the Customer. Service may be initiated based on written or oral agreement between the Company and the Customer. The Company reserves the right to require an Applicant to sign an application for the Service desired, on a form provided by the Company, as a condition for establishing Service. Applications for Service will be accepted by the Customer will not comply with the provisions of this Tariff. The Company will also accept an oral application from a Customer for additions to or changes in existing Service. Upon the Company's acceptance of this authorization, all applicable provisions in the Company's Tariff, as amended from time-to-time, become the agreement for Service between the Company and the Company and the Customer.

The Company reserves the right, at any time, to require any Customer to present proof of identification to the Company as the Company may then deem acceptable. Acceptance or use of Service offered by the Company shall be deemed an application for such Service and an agreement by the Customer to subscribe to, use, and pay for such Service in accordance with the applicable Tariffs of the Company. The Applicant must also establish credit satisfactory to the Company as provided in Section 2.7.2 of this Tariff.

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## SECTION 2 – RULES AND REGULATIONS

#### 2.7 Obtaining Services (continued)

### 2.7.2 Establishment of Credit; Indebtedness; Toll Restriction

(A) Applicant

The Company reserves the right to require all Applicants to establish credit worthiness to the reasonable satisfaction of the Company. Upon receipt of the signed letter of agency or other authorization the Company deems appropriate, the Applicant will be deemed to have authorized the Company to obtain such routine credit information and verification as the Company requires.

(B) Customer

If the conditions of Service or the basis on which credit was originally established have materially changed, an existing Customer may be required to establish additional credit. The Company reserves the right to examine the credit record and check the references of any Customer at any time. The Company may establish credit limits for new and existing Customers. Where a credit limit is established for a Customer, the Customer will be notified of the Customer's initial credit limit amount and any subsequent credit limit changes. Where a (D) Customer becomes delinquent in payments, a new credit limit may be established (D) that is lower than the Customer's initial credit limit. In the event a Customer's (D) established credit limit is exceeded, or in the event a Customer becomes delinquent in the Customer's payments, the Company may implement its toll blocking process. Pursuant to that process, the Company may place a restriction on or discontinue Customer's use of intrastate long distance services, 1+, 0+, and all 900/976/700/500 calls until the Customer makes payment arrangements satisfactory to the Company. Access to local calling, operator assisted calls, emergency services (9-1-1), calls placed via a toll free number (800, 877, 888 or other area code assignments as appropriate) will not be affected. In the event that toll access is restricted or blocked pursuant to the foregoing, Customers attempting to access restricted services will be automatically routed to either a recorded announcement or a service representative for information regarding restoration of service.

#### 2.7 Obtaining Services (continued)

(C) Indebtedness; Concurrent Indebtedness; Prior Indebtedness

The Company reserves the right to refuse Service to any Applicant who is indebted to the Company for Service(s) previously furnished until satisfactory payment arrangements have been made for all such indebtedness. The Company further reserves the right to refuse Service to any Applicant who is currently indebted to the Company for Service(s) on another Company account, until satisfactory payment arrangements have been made for all such indebtedness. Where a Customer subscribes to more than one active telephone account, and the Company suspends or terminates Service to one or more of the Customer's accounts for nonpayment, the Company may, at its option, initiate action for collection, including the action to suspend or terminate some or all of the other active Customer accounts, with notice as prescribed under Section 2.20 of this Tariff.

The Company may also refuse Service to any Applicant attempting to establish Service for a former Customer who is indebted for previous Service(s), regardless of whether or not the previous Customer was furnished Service at the same location, until satisfactory payment arrangements have been made for payment of all such prior indebtedness. If Service is established and it is subsequently determined that any of the foregoing conditions of indebtedness exists, the Company may suspend or terminate such Service until satisfactory arrangements have been made for the payment of the prior indebtedness.

The Company reserves the right to discontinue granting any further credit to Customer in the event of Customer's repeated delinquency in payment for Services, fraudulent use, suspension or disconnection of Service, the Customer files for protection under the United States Bankruptcy Code, or any other material breach, where not prohibited by federal law, rule or regulation. In such event, the Company may, at its sole discretion, require the Customer to prepay for all future Services as thereafter directed by the Company.

#### 2.8 Customer Deposits / Advance Payments

- 2.8.1 Customer Deposits
  - (A) General

Any Applicant whose credit is not acceptable to the Company as provided in Section 2.7.2 of this Tariff may be required to make a deposit to be held by Company as a guarantee of payment for Service provided under this Tariff. In addition, an existing Customer may be required to make a deposit or to increase a deposit presently held by the Company if the conditions of Service or the basis on which credit was originally established have materially changed. Customer deposit requirements are based primarily on the Customer's credit score (obtained through an independent third party), usage and payment history, and public records (judgments, lawsuits, liens, etc).

(B) Amount of Deposit

The amount of any deposit will not exceed the estimated charges for two months' Service. The Company will determine the amount of the deposit.

(C) Interest on Deposits

The Company will pay interest on Customer deposits in excess of \$100 at the legal rate. Alternatively, if the deposit is placed in an interest bearing account, the Company will pay the interest rate of the interest bearing account.

#### 2.8 Customer Deposits / Advance Payments (continued)

- 2.8.1 Customer Deposits (continued)
  - (D) Return of Deposit

Pursuant to 3 AAC 48.420, a deposit will be returned:

-When an application for Service has been canceled prior to the establishment of Service; or

-At the end of six months satisfactory credit history; or

-Upon discontinuance of Service. The Company will refund the Customer's deposit or the balance in excess of unpaid bills within sixty (60) days after discontinuance of Service.

-In no event will the Company retain a Customer's deposit longer than two years provided that, in the interim, the Company has not been forced to disconnect that Customer's Service for reasons of delinquency in payment of charges, and if the Customer has not been delinquent in payment more than once in any twelve (12) consecutive month period.

Notwithstanding the foregoing, prior to the return, deposits will be applied to any outstanding charges to the Customer for Service, and only the excess, if any, will be returned.

#### 2.8.2 Advance Payments

Customers and Applicants who, in the Company's judgment, present an undue risk of non-payment may be required at any time to provide the Company such other assurances of, or security for, the payment of the Company's charges for its Services as the Company may deem necessary, including, without limitation, advance payments for Service, third party guarantees of payment, pledges or other grants of security interests in the Customers' assets, and similar arrangements. The Company reserves the right to require an advanced payment from Customers and Applicants who, in the Company's judgment, present an undue risk of nonpayment. Such advanced payment may be required instead of or in addition to a security deposit. The Company shall be authorized to apply such advanced payments against any Service charges incurred by the Customer. The advanced payment shall be equal to or less than estimated installation charges plus two months estimated billing. Advance payment requirements may be increased or decreased by the Company as it deems necessary in the light of changing conditions. The Company may alternatively require such Customers and Applicants to authorize credit card billing for advance payments as described in Section 2.9 of this Tariff. In determining whether a Customer presents an undue risk of nonpayment, the Company shall consider the following factors:

#### 2.8 Customer Deposits / Advance Payments (continued)

- 2.8.2 Advance Payments (continued)
  - (A) the Customer's or Applicant's payment history (if any) with the Company and its affiliates;
  - (B) Customer's ability to demonstrate adequate ability to pay for the Service;
  - (C) credit and related information provided by Customer, lawfully obtained from third parties or publicly available;
  - (D) information relating to Customer's management, owners, and affiliates (if any); and
  - (E) the Applicant's or Customer's actual long distance usage.

The Company does not pay interest on advance payments.

- 2.9 Rendering Bill
  - 2.9.1 General
    - (A) The Company uses cycle billing. The billing period is one (1) month. Except for fraud, charges may be assessed for unbilled traffic up to two (2) years in arrears.
    - (B) The Company uses LEC billing. The Company may also utilize direct billing by the Company or an authorized billing agent. The availability of the billing option is controlled by the Company not the Customer.
    - (C) If a Customer presents an undue risk of nonpayment at any time, the Company may require the Customer to pay its bills in cash or the equivalent of cash. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
    - (D) Reserved for future use

Effective: December 13, 2006

# SECTION 2 – RULES AND REGULATIONS

- 2.9 Rendering Bill (continued)
  - 2.9.1 General (continued)
    - (E) Credit card billing and automatic withdrawal from the Customer's checking or savings account may be available. However, if a Customer presents an undue risk of nonpayment at any time, the Company may require the Customer to pay its bill in cash or the equivalent of cash. With credit card billing, charges for Services provided by the Company are billed on the Customer's designated and approved credit card. Should the Customer cancel or change their designated credit card for billing, the Customer shall promptly inform the Company and designate new information for billing. Charges for Service are billed monthly in accordance with terms and conditions between the Customer and the Customer's designated credit card company. Call detail will not be included in the credit card bill; call detail will be provided by the Company in a separate mailing.
    - (F) Monthly recurring charges for Service components are billed in advance of Service and reflect the rates in effect as of the date of the invoice (e.g., bills generated in January will cover the month of February). Monthly recurring charges continue to accrue during any suspension of Service until Service is disconnected. A Customer's first invoice may contain charges from previous periods for Service provided from the date of installation through the current invoice period. An Applicant for Service may be required to pay in advance of the establishment of Service the applicable nonrecurring charges together with the fixed charges applicable for the first month.
    - (G) For the purpose of computing partial-month charges, a month is considered to consist of thirty days.
    - (H) Any Applicant for Service that was furnished Service under a former contract with the Company shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such Service, before any additional Service will be furnished.
    - (I) In the event that the Company's ability to commence or to continue to provide Service in a timely manner is delayed or interrupted because of the nonperformance by the Customer of any obligation set forth in this Tariff, the Customer shall pay to the Company amounts equal to the monthly recurring charges which would have been paid had the Company been able to commence or to continue to provide Service.
    - (J) Depending on where and under what name the Company provides Service, the Company's applicable business name will precede the tariffed service name on the Customer's bill.

- 2.9 Rendering Bill (continued)
  - 2.9.2 Direct Billing By Company And/Or Authorized Billing Agent
    - (A) LEC Billing
      - .1 The Company utilizes LEC billing. With LEC billing, the Customer's charges for the Company's Services are billed on a separate page from the Customer's bill for local service or local toll service. Call detail is available with the bill.
      - .2 A Customer subscribing to outbound Service(s) that are LEC-billed may have multiple WTNs reported on the same BTN. A Customer subscribing to TFS may have multiple TFS Numbers associated with the same BTN.
    - (B) Other Billing Arrangements

Bills are sent to the Customer's current billing address no later than thirty (30) days following the close of billing. For usage sensitive Switched Services, call detail is available with the bill. Payment in full is due by the due date disclosed on the bill. Charges are payable only in United States currency. Payment may be made by check, money order, or cashier's check which should be made payable as named on the bill and sent to the address as listed on the bill.

- (C) Credit Card Billing
  - With Credit Card billing, the charges for Services provided by the Company are billed on the Customer's designated and approved Credit Card. Charges are billed monthly in accordance with the terms and conditions between the Customer and the Customer's designated Credit Card company. Call detail will not be included in the Credit Card bill. Call detail will be provided by the Company in a separate mailing.
- (D) Automatic Withdrawal From Checking or Savings Account

If the Customer utilizes automatic withdrawal, the charges for Services provided by the Company are automatically debited to the Customer's designated checking account or savings account. Bill detail will be provided by the Company in a separate mailing.

#### 2.9 Rendering Bill (continued)

2.9.3 Special Bill Detail For Customers With Minimum Annual Commitment/Minimum Monthly Commitment

For Customer's that commit to a minimum annual commitment or a minimum monthly commitment, the Customer's master bill will contain:

- (A) the Customers revenue minimum annual commitment or minimum monthly commitment;
- (B) number of accounts used towards the minimum annual commitment/minimum monthly commitment;
- (C) the length of the term plan, if applicable, and the term plan agreement end date;
- (D) year-to-date cumulative dollar revenue applicable to the minimum annual commitment; and
- (E) current period cumulative dollar revenue applicable to the minimum annual commitment/minimum monthly commitment.
- 2.10 Disputed Charges
  - 2.10.1 The Company will not be required to consider any Customer claim for damages or statutory penalties, or adjustments, refunds, credits or cancellation of charges, unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages as soon as reasonable after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim.
  - 2.10.2 Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. Such notice must be sent to the Company's Customer Service Department as per Section 2.11 of this Tariff. If the Customer is not satisfied with the Company's resolution of a billing inquiry or complaint, the Company will notify the Customer that a complaint may be filed with the Regulatory Commission of Alaska under 3 AAC 48.120 or 3 AAC 48.130 and will provide the Customer with the telephone number and address of the Commission. Customers may contact the Commission from within Alaska at (800) 390-2782 or from outside of Alaska at (907) 276-6222, or may write to the Commission (Consumer Protection Section) at 701 West Eight Avenue, Suite 300, Anchorage, Alaska, 99501. Upon the Commission's request, telephone Service will not be suspended or disconnect because of an amount involved in a complaint which is before the Commission.
  - 2.103 Failure of the Customer to participate in the Company's effort to resolve a dispute or claim will constitute a waiver of the Customer's rights to a continuance of Service.

#### 2.11 Customer Service Department

Customer correspondence must be addressed to the attention of the Customer Service Department and sent to 5850 W. Las Positas Blvd., Pleasanton, California 94588. The Customer may also contact the Company's Customer Service Department by calling (800) 511-5100. The Company's Customer Service address and toll free number are printed on the Customer's bill.

For Customers using Credit Card billing or automatic withdrawal from the checking or savings account, the Company's Customer Service address and toll free number are provided with the Customer's bill detail.

- 2.12 Reserved for future use
- 2.13 Timing of Calls
  - 2.13.1 Unless otherwise indicated in this Tariff, on Station-to-Station calls and on Direct-Dialed calls chargeable time begins when the called station answers and the connection is established between the calling station and the called station, miscellaneous common carrier, mobile radio system, or PBX system. Answer detection is determined based on standard industry answer detection methods, including hardware and software answer detection. However, when Services are directly connected to a Customer-provided communications systems at the Customer's or End User's premises, chargeable time begins when a call terminates in, or passes through, the first Customer equipment on that Customer-provided communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of interface with the Company's Service so that chargeable time may begin.
    - (D) | | (D)
  - 2.13.2 Unless otherwise indicated in this Tariff, chargeable time ends when the calling station (T) hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by the automatic timing equipment in the telecommunications network or by the operator.
- 2.14 Rate Periods
  - 2.14.1 General

Different rates may be applicable to a call at different times of the day and on certain days of the week, as specified in the appropriate rate schedule for that call. The rate periods shown below apply. All times shown are local time at the calling station in the case of an outbound call and at the called station in case of an inbound toll free call.

Effective: March 12, 2011

# SECTION 2 – RULES AND REGULATIONS

## 2.15 Determining Rate In Effect

For outbound Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For AT&T Long Distance Toll Free<sup>SM</sup> Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect. If a unit of time is split between two (2) or more rate periods, each rate period applies to the portion of the call that occurred during that rate period rounded to the nearest billing increment. If a call is completed by an operator, the time at the beginning of each initial or additional rate period determines the applicable rate period. When a message spans more than one rate period, total charges for each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. The Company may offer a discount or a reduced rate per minute for directors, officers or employees of the Company or of an affiliated company that subscribe to one of the Company's Service offerings described in Section 3 of this Tariff.

# 2.16 Application of Charges

2.16.1 Rounding

Each usage sensitive Switched Service has its own specific initial period and additional period (collectively referred to as billing increments) as specified in Section 3 of this Tariff. For all Services, fractions of a billing increment are rounded up to the next higher increment for billing purposes. The usage charges for each completed call during a billing month will be computed. If the charge for the call includes a fraction of a cent of \$.005 or more, the fraction of such charge is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent. Rounding for charges for Service(s) is on a call-by-call basis.

#### 2.16.2 BTN Account Changes

(A) Discounts

change in Service or enrollment in a promotional offering that impacts the Customer's usage discount is effective on the first day of the next billing cycle after the change order is processed.

2.16.3 Monthly Recurring Charges

If Service is provided for less than a billing cycle, all associated monthly recurring charges will be prorated for the time Service was provided to the Customer.

#### 2.17 Taxes, Surcharges, and Fees

#### 2.17.1 General

In addition to the charges specifically pertaining to Services, certain federal, state, and local surcharges, taxes, and fees apply to Services. The Company may impose a surcharge on its Customers to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. For Switched Services, these taxes, surcharges, and fees are calculated based upon the point of origination of the call, the point of termination of the call, the length of each call, and the taxing jurisdiction's rules and regulations. All federal, state, and local taxes, surcharges, and fees (i.e., sales tax, gross receipts tax, municipal utilities tax, etc.) are listed separately on the Customer's invoices, and unless otherwise specified herein, are not included in the rates listed in this Tariff. Alaska state and municipal taxes and fees include: the Alaska Regulatory Cost Charge, the Alaska Universal Service Fund Surcharge, and local sales tax in various boroughs and cities that apply sales tax to interexchange telecommunications services.

- 2.17.2 Tax Exemption Certificate
  - (A) In order to be granted tax exempt status, a Customer claiming tax exempt status must provide the Company with copies of all tax exemption certificates and documents required by the Company at the time Service is ordered. New Customers are required to provide the requested documentation at the time Service is ordered.
  - (B) Failure to provide the required documentation at the time Service is ordered will result in all taxes as noted herein being levied by the Company on the Customer's Service, and the Customer will be responsible for the payment of all such charges. At the Company's option, the Company may accord the Customer tax exempt status upon receipt of the required documentation after Service is ordered.
  - (C) Failure to pay the appropriate taxes prior to tax exempt status being accorded by the Company will result in termination of Service.

## 2.18 Interruption of Service

- 2.18.1Without incurring liability, the Company may interrupt the provision of Services at any time in order for tests and inspections to be performed to assure compliance with Tariff regulations and the proper installation and operation of Customer's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.
- 2.18.2 To prevent possible unauthorized, fraudulent, or unlawful use of Service, the Company may initiate Blocking of all calls or Blocking calls to or from certain NPA-NXXs, cities, or individual telephone stations for any Service offered under this Tariff. Service will be restored as soon as it can be provided without undue risk and only after accounts have been brought current.
- 2.18.3 No credit for recurring monthly charges will be issued for outages less than twenty-four consecutive hours in duration. For Customers with Service subject to a monthly recurring charge, Service interruptions of greater than twenty-four (24) consecutive hours duration will receive a credit equal to the number of hours of Service interruption divided by 720 hours times the monthly recurring charge for the Service.
- 2.18.4 For Services with usage-sensitive rates, credit allowances for cutoff, wrong number, or poor transmission are subject to the general liability provisions set forth in Section 2.3.1 of this Tariff. If the Customer desires a credit for any Service interruption, the Customer must contact the Company via telephone or in writing. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within the Customer's control, or is not in wiring or equipment, if any, furnished by the Customer.
- 2.19 Cancellation of Service By Customer
  - 2.19.1 Cancellation of an Existing Service
    - (A) Unless the Customer has signed a term plan agreement, a Customer may cancel Service(s) by giving advance verbal or written notice to the Company's Customer Service organization via the toll free number or at the address specified in Section 2.11 of this Tariff. (B) For rules and regulations regarding cancellation (D) of a term plan agreement, see Section 2.26 of this Tariff.

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# SECTION 2 – RULES AND REGULATIONS

- 2.19 Cancellation of Service By Customer (continued)
  - 2.19.2 Customer Cancels An Order For Special Facilities Arrangements Before Service Begins

If a Customer (1) orders Service requiring special facilities dedicated to the Customer's use and (2) subsequently cancels its order before Service begins, before completion of the minimum Service period or before completion of some other period mutually agreed upon by the Customer and the Company, the Customer is responsible for all costs incurred expressly on behalf of the Customer by the Company including those costs the Company incurred as an agent of the Customer. If special construction has either begun or has been completed, but Service has not been provided at the time the Customer cancels Service, the Customer is responsible for all construction costs incurred by the Company on the Customer's behalf.

- 2.20 Termination of Service By Company
  - 2.20.1 The Company may terminate Service to the Customer upon seven (7) days' verbal or written notice to the Customer for any condition listed in Section 2.2.6 of this Tariff. If the Company delivers the notice to the Customer's Premises, it will be left in a conspicuous place. When notice is mailed, the notice will be addressed to the Customer's last known billing address and mailed first class or express overnight delivery. The selection of the method of delivery of the notice is made by the Company.
  - 2.20.2 The termination of Service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of termination. The remedies set forth herein will not be exclusive and the Company will at all times be entitled to all rights available to it under either law or equity.
- 2.21 Restoration of Services

The use and restoration of Services in emergencies will be in accordance with the priority system specified in Part 64, Subpart D of the rules and regulations of the Federal Communications Commission.

## 2.22 Terminal Equipment

Services may be used with or terminated in Customer-provided terminal equipment or Customerprovided communications systems such as a telephone set, PBX, key system, router, or other network termination equipment. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at the Customer's Premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

# 2.23 Notices

- 2.23.1 Any notice the Company may give to a Customer will be by written notice mailed to the Customer's billing address or to such address as may be subsequently given by the Customer to the Company. Except as otherwise provided by these rules or in a signed agreement, any notice from the Customer may be given by the Customer or the Customer's authorized representative to the Company orally or by written notice mailed to the Company.
- 2.23.2 any notices provided by Company pursuant to this Tariff are deemed given and effective upon the earlier of (a) actual receipt by Customer or (b) three days after mailing if sent by mail, the day after express overnight delivery, or the day the notice is left at the Customer's Premises.

# 2.24 Reserved for Future Use

(C)



## 2.25 Special Service Arrangements

- 2.25.1 For the provision of Service that is unique in nature, the Company may offer Services to Customers for terms and conditions and for rates and charges that are outside of those stated in this Tariff. Special contracts will be submitted to the Commission for approval and a list of special contracts may be found in Section 2.25 of this Tariff.
- 2.25.2 Customer-specific service arrangements, which may include engineering, installation, construction, facilities, assembly, and/or other special services, may be furnished in addition to existing Tariff offerings. Rates, terms, and conditions plus any additional regulations, if applicable, for the special service arrangements will be developed upon Customer's request. Unless otherwise specified, the regulations for the special service arrangements are in addition to the applicable regulations specified in other sections of this Tariff.
- 2.26 Revenue and Term Plan Commitments
  - 2.26.1 General
    - (A) The terms and conditions for qualifying for each specific offering are described in Section 3 of this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans PN) are required to sign term plan agreements. This section also applies to Business Optional Calling Plans with MRC and term commitment
    - (B) By committing to a minimum annual commitment or a minimum monthly commitment, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a minimum annual commitment or monthly in the case of a minimum monthly commitment.

## 2.26 Revenue and Term Plan Commitments (continued)

- 2.26.1 General (continued)
  - (C) By signing a term plan agreement, the Customer commits to remain a Customer of Company for a specified length of time. Only 1+ outbound and AT&T Long (T) DistanceToll Free<sup>SM</sup> Services will remain in effect for the life of the term plan (D) agreement. Unless otherwise indicated in this Tariff, all other rates, MRCs, NRCs, and per call charges for the Company's Operator Toll Assistance (D) Services, Directory Assistance Services, and any applicable payphone and other third-party pass through charges, regulatory fees, and surcharges are subject to change during the term of the agreement.
    - .1 High Volume Calling Plans

At the end of the term plan agreement, if the Customer does not renew their current term plan agreement, nor cancel Services, the Company will revert the term to the original term plan rates on a month-to-month basis.

.2 Small Business Optional Calling Plans

All term agreements will automatically renew on the first day after the initial or any renewal term has expired at the then current rates for the small business optional calling plan defined in Section 4.7 of this Tariff.

Unlimited plans will remain in effect and the term will automatically renew until either: (a) canceled or changed by the Customer; (b) the Customers terminates Service with the Company; (c) the Company no longer offers this plan to new Customers or to existing Customers moving to new locations or changing the number of access lines<sup>1. 2</sup> under the BTN to which this plan applies; or (d) the Company notifies the Customer this plan is no longer available for auto-Renewal, whichever occurs first.

<sup>1</sup>This service not offered under this Tariff

<sup>2</sup>Access Line<sup>1</sup> changes apply to unlimited small business optional calling plans only.

## 2.26 Revenue and Term Plan Commitments (continued)

- 2.26.2 Calculation of Minimum Annual Commitment and Minimum Monthly Commitment
  - (A) Customer Subscribes To Any of the Company's High Volume Calling Plans

In addition, revenue associated with any of the Company's High Volume Calling plans contribute toward meeting the minimum annual commitment or minimum (D) monthly commitment as described below. If a Customer subscribes to other inbound or outbound Services, the revenue will not be counted when calculating (D) whether or not the Customer has met the minimum annual commitment or minimum monthly commitment for High Volume Calling.

- .1 A minimum annual commitment or minimum monthly commitment commits the Customer to paying the Company a predetermined amount of revenue resulting from:
  - .a 1+ outbound domestic usage;
  - b domestic inbound usage and usage charges associated with Canadian AT&T Long Distance Toll Free<sup>SM</sup> Service;
  - .c any credits associated with a qualified usage item. (C)

#### 2.26 Revenue and Term Plan Commitments (continued)

- 2.26.2 Calculation of Minimum Annual Commitment and Minimum Monthly Commitment (continued)
  - (A) Customer Subscribes To Any of the Company's High Volume Calling Plans
    - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the minimum annual commitment or minimum monthly commitment.
    - .3 For Customers subscribing to outbound Service with one BTN, all qualified usage generated under all of the Customer's WTNs billed under that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN. For Customers subscribing to TFS with one BTN, all qualified usage generated under all of the Customer's TFS Numbers associated with that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN.
    - .4 For selected Services, a Customer with multiple BTNs can group those BTNs together into one Aggregation ID such that all usage within this group can be combined. See Section 2.27 of this Tariff for explanation of Aggregation ID.

(T)

# SECTION 2 – RULES AND REGULATIONS

#### 2.26 Revenue and Term Plan Commitments (continued)

- 2.26.2 Calculation of Minimum Annual Commitment and Minimum Monthly Commitment (continued)
  - (B) Calculation of Minimum Monthly Commitment for Customers Subscribing to Small Business Optional Calling Plans

This section applies to Customers that subscribes to any of the Small Business Optional Calling Plans, except those Small Business Optional Calling Plans referenced in Section 2.26.2 (C) of this Tariff.

Only the revenue associated with the Small Business Optional Calling (D) contributes towards meeting the minimum monthly commitment. If a Customer (D) subscribes to other inbound or outbound Services, the revenue will not be (D) counted when calculating whether or not the Customer has met the minimum monthly commitment commitment associated with the optional calling plan.

- .1 A minimum monthly commitment commits the Customer to paying the Company a predetermined amount of revenue resulting from:
  - .a 1+ outbound domestic and International usage;
  - b domestic inbound usage and usage charges associated with Canadian AT&T Long Distance Toll Free<sup>SM</sup> Service;
  - .c any credits associated with a qualified usage item.
  - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the minimum monthly commitment or minimum annual commitment.

#### 2.26 Revenue and Term Plan Commitments (continued)

- 2.26.2 Calculation of Minimum Annual Commitment and Minimum Monthly Commitment (continued)
  - (C) Calculation of Minimum Monthly Commitment for Customers Subscribing To Small Business Optional Calling Plans With A15@ in its Name

This section applies to Customers that subscribes to the Business Domestic Saver or any Small Business Optional Calling Plan with the number A15@ (e.g. Business Domestic Saver 15, etc.) in its name. The rules and regulations for the calculation of minimum monthly commitment are the same as those described in Section 2.26.2 (B) of this tariff except International usage does not contribute to meeting the minimum monthly commitment.

- 2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan Agreement
  - (A) Unmet Minimum Annual Commitment

If a Customer subscribing to any of the Company's High Volume Calling Plans (HVCP), remains on the same HVCP but fails to meet its minimum annual and the unmet minimum annual commitment within two (2) billing cycles of the Customer's yearly anniversary date.

- (B) Unmet Minimum Monthly Commitment
  - .1 If a Customer subscribing to any of the Company's Business Optional Calling Plans fails to meet its minimum monthly commitment in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet minimum monthly commitment within two (2) billing cycles of the billing period in which the shortfall occurred.
  - .2 Customers subscribing to any of the Company's High Volume Calling Plans and committing to a minimum monthly commitment will be given up to a three (3) month period for usage ramp up before any UUF is assessed. If a Customer subscribing to any of the Company's High Volume Calling Plans subscribes to a minimum monthly commitment on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the ramp up period.

#### 2.26 Revenue and Term Plan Commitments (continued)

- 2.26.4 Customer changes
  - (A) Customers that subscribe to any of the Company's High Volume Calling Plans with a MAC or MMC combined with a term plan agreement and who wish to: (a) change MAC or MMC; (b) change the length of a term plan agreement; or (c) change their Calling Plan to any other High Volume Calling Plan; must (T) cancel their current term plan agreement and agree to a new term plan agreement (T) with a new begin/end dates unless otherwise indicated by this Tariff.

The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their (T) existing service with Internet Protocol (IP) service, wireless, or any functionally (T) equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.

- **(B)** When a Customer cancels an existing term plan agreement and signs a new term plan agreement for the same or different Business Optional Calling Plan with a MAC or MMC from the Company, a UUF may apply. The UUF is equal to the lesser of the following and applies if the dollar value is greater than zero:
  - .1 the difference between the dollar value of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan and the dollar value of the Customer's Total Revenue Commitment for its new term plan agreement, or
  - .2 50% of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer.

Tariff Advice

#### 2.26 Revenue and Term Plan Commitments (continued)

2.26.4 Customer Changes (continued)

The Company will not charge an ETF/UUF fee when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP service, wireless, or any functionally equivalent service from an Affiliate of the (T) Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.

(C) Customer Cancels - Minimum Annual Commitment Has Been Met

If the Customer cancels a term Business Optional Calling Plan in the last year of that term plan and the Customer has met the minimum annual commitment for that year, no UUF applies.

(D) Customer Cancels - Minimum Annual Commitment Has Not Been Met

Unless otherwise indicated in this Tariff if the Customer cancels a term Business Optional Calling Plan and the minimum annual commitment has not been met for the current year or for any additional years remaining in the term plan agreement, the early termination fee is the difference between the rates actually charged and the rates that would have been charged had the actual period been the original agreement, plus a 10.5% finance charge, compounded annually. For example, if the Customer agrees to a 3-year term plan and cancels Service after two (2) years, the Company may charge the Customer the difference between the 3-year rate and the 2-year rate for two (2) years Service was provided to the Customer by the Company, plus the 10.5% finance charge. See Section 2.26.6 (F) of this Tariff.

#### 2.26 Revenue and Term Plan Commitments (continued)

2.26.4 Customer Changes (continued)

(E) Customer Cancels - MMC for current month Has Been Met (Customer Subscribing to all Small Business Optional Calling Plans)

The early termination fee shall be 50% of the MMC times the number of months remaining in the complete term.

- (F) Reserved For Future Use
- (G) Customers that subscribe to any of the Company's Small Business Optional Calling Plans with an MRC or MMC combined with a term plan agreement and who wish to: (1) change the length of a term plan agreement or (2) change their Calling Plan to any other Calling Plan with an MRC or MMC; Customer must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff.

# ETF/UUF

- .a Customers who cancel this service prior to the expiration date of their (C) current term plan agreement and who do not qualify under .b and .c below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.
- .b The Company will not charge an ETF/UUF when a Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company. (C)

(T)

(C)

(C)

(N)

Effective: January 13, 2014

# SECTION 2 – RULES AND REGULATIONS

# 2.26 Revenue and Term Plan Commitments (continued)

- 2.26.4 Customer Changes (continued)
  - (G) (continued)

	ETF/U	ΓF/UUF (continued)		
	.c	The Co	ompany will adjust to zero any ETF/UUF when:	
		.i	the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or	
		.ii	the Customer provides notice to the Company of its intent to terminate service within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of an existing plan term.	(N)
2.26.5	5 Reserved For Future Use			(T)
2.26.6	6 Reserved For Future Use			(T)

#### 2.26 Revenue and Term Plan Commitments (continued)

- 2.26.7 Start Date and End Date
  - (A) Minimum Annual Commitment

Achievement of the minimum annual commitment is calculated on the Customer's yearly Service Acceptance Date anniversary or end date of the term agreement commitment.

(B) Minimum Monthly Commitment

Minimum monthly commitment is calculated on the Customer's monthly anniversary date.

(C) Term Plan Agreement

When the Customer changes the billing cycle dates in the middle of a term plan agreement, the term plan begin and end dates will not change. The accumulated monies towards the minimum annual commitment UUF, if any, will be based on the begin and end date of the term without regard to the billing cycle.

(D) Business Optional Calling Plans with MRCs

When the Customer changes between Business Optional Calling Plans with MRC, the current term plan will be ended and the start date of new term plan begins on the day the order is processed.

- 2.26.8 Term Plan Renewal
  - (A) Business Customer Subscribes to Any of the Company's High Volume Calling Plans

Ninety (90) days prior to the expiration of a one year term plan agreement signed by an Alaska Customer, the Company will notify via letter advising the Customer the date the term plan expires. If the Customer does not notify the Company of its intent to cancel the existing term plan agreement, the Customer will be charged the same usage rates contained in their expired term plan agreement on a month to month basis. Customer's minimum monthly commitment will be the equivalent to their former minimum annual commitment divided by twelve.

#### 2.26 Revenue and Term Plan Commitments (continued)

- 2.26.8 Term Plan Renewal (continued)
  - (B) Business Customer Subscribes to All Other Business Optional Calling Plans

If the Business Customer does not notify the Company of its intent to cancel the existing term plan commitment, the term plan will automatically renew on the first day of the next billing cycle for the same length of term plan and minimum monthly commitment if applicable. Within thirty (30) days of the automatic renewal date of a term plan, if the Customer provides notice to the Company that the Customer wishes to cancel the new term plan commitment, the Company will adjust all early termination fees.

# 2.27 Aggregation Grouping

- 2.27.1 Aggregation grouping is the collecting of a Customer's multiple BTNs into a group such that all usage within this group can be combined to determine the Customer's usage rate or volume discount.
- 2.27.2 The Customer determines which BTN(s) will be aggregated. With Aggregation grouping, the Customer must select one BTN as the master BTN. The BTNs that go together in the Aggregation grouping will be assigned an Aggregation ID.
- 2.27.3 Changes to a Customer's Aggregation grouping (such as adding or deleting BTNs) will not affect the Customer's MMC, MAC or term plan commitment.
  - (A) If a Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only TFS line(s) that utilizes Switched Access to reach the long distance network, the POTS telephone number associated with TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service or the Customer's TFS plan must be transferred to one of the Company's High Volume Toll Free Calling plans described in Section 3.7.1 or Section 3.7.2 of this Tariff. Otherwise, the Company may terminate Service pursuant to Section 2.20 of this Tariff.
  - (B) If a Direct-billed Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only one (1) TFS, TFS may continue to be direct-billed.

#### 2.28 Changes to Rates and Charges

In accordance with Commission rules, the Company may adjust its current rates and charges for Services by filing revised Tariff sheets with the Commission. When usage rates are being changed, the change will become effective with the next billing period after the effective date of the rate change.

## 2.29 Public Notices

# 2.29.1 For Advice Letter TX 23-3009

By September 12, 2005, the Company will file Advice Letter TX 23-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of October 12, 2005. The purpose of this Tariff revision is to increase rates for Long Distance for Business and Business Long Distance. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.sbc.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

# 2.29.2 For Advice Letter TX 24-3009

By September 15, 2005, the Company will file Advice Letter TX 24-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of October 15, 2005. The purpose of this filing is to extend the availability of Promotion #310. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.sbc.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca\_mail@rca.state.ak.us</u>.

Effective: December 13, 2006

# SECTION 2 – RULES AND REGULATIONS

## 2.29 Public Notices (continued)

# 2.29.3 For Advice Letter TX 25-3009

By October 13, 2005, the Company will file Advice Letter TX 25-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of November 13, 2005. The purpose of this filing is to change the name and description of service and to increase rates for MTS. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.sbc.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

## 2.29.4 For Advice Letter TX 26-3009

By January 26, 2006, the Company will file Advice Letter TX 26-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of February 26, 2006. The purpose of this filing is to add the d/b/a AT&T Long Distance. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.sbc.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca\_mail@rca.state.ak.us</u>.

Effective: December 13, 2006

# SECTION 2 – RULES AND REGULATIONS

## 2.29 Public Notices (continued)

# 2.29.5 For Advice Letter TX 27-3009

By May 24, 2006, the Company will file Advice Letter TX 27-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of June 26, 2006. The purpose of this filing is to change the rules for early termination fees and under utilization fees when customers move their service to an affiliate of the Company. This change benefits the customer. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.att.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

## 2.29.6 For Advice Letter TX 28-3009

By June 30, 2006, the Company will file Advice Letter TX 28-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of August 1, 2006. The purpose of this filing is to add a 1,000 MOU Block of Time to the Signature Block of Time Business Optional Calling Plan. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.att.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca\_mail@rca.state.ak.us</u>.

Effective: December 13, 2006

# SECTION 2 – RULES AND REGULATIONS

## 2.29 Public Notices (continued)

# 2.29.7 For Advice Letter TX 29-3009

By August 4, 2006, the Company will file Advice Letter TX 29-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of September 3, 2006. The purpose of this filing is to update the surcharge for the Regulatory Cost Charge. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.att.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

## 2.29.8 For Advice Letter TX 30-3009

By September 11, 2006, the Company will file Advice Letter TX 30-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of October 12, 2006. The purpose of this filing is to increase Long Distance for Business and Business Long Distance rates. Customers have been notified of the rate increases. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.att.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca\_mail@rca.state.ak.us</u>.

R.C.A. 3009 1st Revised Sheet 55 Canceling Original Sheet 55

Effective: March 7, 2007

# SECTION 2 – RULES AND REGULATIONS

#### 2.29 Public Notices (continued)

#### 2.29.9 For Advice Letter TX 31-3009

By September 12, 2006, the Company will file Advice Letter TX 30-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of October 12, 2006. The purpose of this filing is to add Business Toll Free Services rates to the tariff and make miscellaneous text changes. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.att.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

## 2.29.10 For Advice Letter TX 35-3009

On February 6, 2007, the Company will filed Advice Letter TX 35-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of March 7, 2007. The purpose of this filing is to grandfather two (2) Business calling plans, grandfather certain High Volume Calling II plan rates and to discontinue the calling card features of speed dialing, conference calling and restrictions at the PIN level.. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.att.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

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# SECTION 2 – RULES AND REGULATIONS

R.C.A. 3009

#### 2.29 Public Notices (continued)

#### 2.29.11 For Advice Letter TX 36-3009

Effective July 9, 2007, AT&T Enhanced Toll Free Service (formerly CMRsa) provided by SBC Long Distance, LLC d/b/a AT&T Long Distance (ATTLD) will no longer be offered or available to new customers in the continental United States. As an existing customer of this service, you may retain your service and continue to make moves and administrative changes pursuant to the terms and conditions of your term plan agreement.

Upon expiration of your term plan agreement, please be advised that this service will no longer be available to you. You may be interested in switching to AT&T Toll Free Advanced Features (TFAF), a comparable service, which is available to you from AT&T. Please contact your AT&T Account Representative if you have questions about your account or to obtain more information about AT&T TFAF, or other service options available to you.

Any person may file written comments on this tariff revision with the Regulatory Commission of Alaska, 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. To assure that the Commission has sufficient time to consider the comments before the revision takes effect, your comments must be filed with the Commission no later than June 29, 2007.

Effective: July 1, 2007

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# SECTION 2 – RULES AND REGULATIONS

- 2.29 Public Notices (continued)
  - 2.29.12 Reserved for future use
  - 2.29.13 For Advice Letter TX 38-3009

Effective July 1, 2007 the surcharge for the Regulatory Cost Charge is revised to 1.309%. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5130 Hacienda Drive, Dublin, CA 94568. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.att.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

#### Effective: September 12, 2007

# SECTION 2 – RULES AND REGULATIONS

#### 2.29 Public Notices (continued)

#### 2.29.14 For Advice Letter TX39-3009

On August 10, 2007, the Company will filed Advice Letter TX 39-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of September 12, 2007. The purpose of this filing is to add the brand 'AT&T' to certain high volume calling plan names. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5130 Hacienda Drive, Dublin, CA 94568. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.att.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

Effective: October 12, 2007

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# SECTION 2 – RULES AND REGULATIONS

#### 2.29 Public Notices (continued)

## 2.29.14 For Advice Letter TX40-3009

On September 12, 2007, the Company will file Advice Letter TX 40-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of October 12, 2007. The purpose of this filing is to change the names and add the brand "AT&T" to small business plans. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5130 Hacienda Drive, Dublin, CA 94568. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.att.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

R.C.A. 3009 2nd Revised Sheet 55.5 Canceling 1st Revised Sheet 55.5

Effective: June 1, 2008

# SECTION 2 – RULES AND REGULATIONS

#### 2.29 Public Notices (continued)

#### 2.29.15 For Advice Letter TX41-3009

On October 12, 2007, the Company will file Advice Letter TX 41-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of November 12, 2007. The purpose of this filing is to add the brand 'AT&T' to certain calling plans and change the availability of dedicated voice service. Dedicated voice service will no longer be available to new customers. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5130 Hacienda Drive, Dublin, CA 94568. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.att.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

2.29.16 Reserved for future use.

## Effective: June 1, 2008

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# SECTION 2 – RULES AND REGULATIONS

#### 2.29 Public Notices (continued)

#### 2.29.17 For Advice Letter TX43-3009

On May 1, 2008, the Company will file Advice Letter TX 43-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of June 1, 2008. The purpose of this filing is to increase the rates for AT&T Business Calling \$5.95. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5130 Hacienda Drive, Dublin, CA 94568. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.att.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

#### 2.29 Public Notices (continued)

#### 2.29.18 For Advice Letter TX44-3009

On July 8, 2008, the Company will file Advice Letter TX 43-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of August 18, 2008. The purpose of this filing is to add Out of Term rates for High Volume Calling II plan. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5130 Hacienda Drive, Dublin, CA 94568. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.att.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

#### 2.29.19 For Advice Letter TX46-3009

On March 31, 2009 the Company will file Advice Letter TX 47-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of May 1, 2009. The purpose of this filing is to remove grandfathered plans which have subscribers. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5130 Hacienda Drive, Dublin, CA 94568. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.att.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

#### 2.29.20 For Advice Letter TX48-3009

On May 21, 2009 the Company will file Advice Letter TX 48-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of July 12, 2009. The purpose of this filing is grandfather AT&T High Volume Calling III and increases multiple business rates. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5130 Hacienda Drive, Dublin, CA 94568. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is www.att.com. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca mail@rca.state.ak.us.

Effective: November 2, 2009

#### SECTION 2 – RULES AND REGULATIONS

#### 2.29 Public Notices (continued)

2.29.21 For Advice Letter TX49-3009

On June 14, 2009 the Company will file Advice Letter TX 49-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of August 3, 2009. The purpose of this filing is The purpose of this tariff filing is to introduce AT&T Business Unlimited Calling<sup>SM</sup> II calling card rates. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5130 Hacienda Drive, Dublin, CA 94568. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

#### 2.29.22 For Advice Letter TX50-3009

On June 14, 2009 the Company will file Advice Letter TX 50-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of September 1, 2009. The purpose of this filing introduces Business Block of Time Term Agreement Plan calling card rates and grandfathers existing Block of Time rate options. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5130 Hacienda Drive, Dublin, CA 94568. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

2.29.23 For Advice Letter TX51-3009

On September 18, 2009 the Company will file Advice Letter TX 51-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of November 2, 2009. The purpose of this filing introduces AT&T Business Unlimited Calling<sup>SM</sup> III calling card rates. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 5130 Hacienda Drive, Dublin, CA 94568. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

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Effective: June 12, 2010

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# SECTION 2 – RULES AND REGULATIONS

#### 2.29 Public Notices (continued)

2.29.24 For Advice Letter TX52-3009

On November 5, 2009 the Company will file Advice Letter TX 52-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of December 12, 2009. The purpose of this tariff filing is to reduce Operator Assisted per call charges, change the Company address, introduce an MRC to Account Codes, increase, and miscellaneous text updates. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="http://castate.ak.us">rca\_mail@rca.state.ak.us</a>.

2.29.25 Reserved for future use

2.29.26 For Advice Letter TX54-3009

On February 5, 2010 the Company will file Advice Letter TX 54-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of March 12, 2010. The purpose of this tariff filing is to grandfather AT&T Business Block of Time 7500 and 10, 00 and modify the account code rate application. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

R.C.A. 3009 2nd Revised Sheet 55.10 Canceling 1st Revised Sheet 55.10

Effective: June 13, 2010

# SECTION 2 - RULES AND REGULATIONS

#### 2.29 Public Notices (continued)

#### 2.29.27 For Advice Letter TX55-3009

On March 17, 2010 the Company will file Advice Letter TX 55-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of May 1, 2010. The purpose of this tariff filing is to decrease the Operator Dialed collect and third party per call rates and introduce AT&T Business Unlimited Calling Option 2 Calling Card Rates. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca\_mail@rca.state.ak.us</u>.

#### 2.29.28 For Advice Letter TX56-3009

On April 7, 2010 the Company will file Advice Letter TX 56-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of June 12, 2010. The purpose of this tariff filing is to increase AT&T Business Calling \$15 per minute usage rates and make miscellaneous text changes. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rea\_mail@rca.state.ak.us.

#### 2.29.29 For Advice Letter TX57-3009

On April 27, 2010 the Company will file Advice Letter TX 57-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of June 13, 2010. The purpose of this tariff filing is to introduce Block of Time 7500 II and 10000 II calling card rates. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rea mail@rca.state.ak.us</u>.

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R.C.A. 3009 3rd Revised Sheet 55.11 Canceling 2nd Revised Sheet 55.11

# SECTION 2 – RULES AND REGULATIONS

#### 2.29 Public Notices (continued)

#### 2.29.30 For Advice Letter TX58-3009

On June 29, 2010 the Company will file Advice Letter TX 58-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of August 12, 2010. The purpose of this filing is to introduce AT&T Business Unlimited Calling II - Option II calling card rates, modify increase MTS and Toll Free Service Off-Peak per minute usage rate, and miscellaneous text changes. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="http://ca.state.ak.us">rca\_mail@rca.state.ak.us</a>.

#### 2.29.31 For Advice Letter TX59-3009

On June 29, 2010 the Company will file Advice Letter TX 59-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of September 12, 2010. The purpose of this filing is to introduce out of term rates to High Volume Calling II and High Volume Calling III. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

2.29.32 For Advice Letter TX60-3009

On Jauary 6, 2011 the Company will file Advice Letter TX 60-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of February 12, 2011. The purpose of this filing is to increase High Volume Calling II and High Volume Calling III out of term rates. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission's electronic mail address for filing comments about this revision is <u>rea\_mail@rca.state.ak.us</u>.

R.C.A. 3009 3rd Revised Sheet 55.12 Canceling 2nd Revised Sheet 55.12

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## SECTION 2 – RULES AND REGULATIONS

#### 2.29 Public Notices (continued)

#### 2.29.33 For Advice Letter TX61-3009

On February 8, 2011 the Company will file Advice Letter TX 61-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of March 12, 2011. The purpose of this filing is to remove grandfathered dedicated services with no current subscribers, modify AT&T Toll Free Service product name and miscellaneous text changes. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca\_mail@rca.state.ak.us</u>.

#### 2.29.34 For Advice Letter TX62-3009

On March 24, 2011 the Company will file Advice Letter TX 62-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of May 1, 2011. The purpose of this filing is to introduce Block of Time 250 II calling card rates, introduce a monthly recurring usage charge to MTS and AT&T Long Distance Toll Free<sup>SM</sup> service, and miscellaneous text changes. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="http://castate.ak.us">rca\_mail@rca.state.ak.us</a>.

#### 2.29.35 For Advice Letter TX63-3009

about this revision is rca mail@rca.state.ak.us.

On March 24, 2011 the Company will file Advice Letter TX 63-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of June 1, 2011. The purpose of this filing is to introduce Block of Time 1200 II 3-Year term calling card rates. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments

R.C.A. 3009 2nd Revised Sheet 55.13 Canceling 1st Revised Sheet 55.13

Effective: December 12, 2011

# SECTION 2 - RULES AND REGULATIONS

#### 2.29 Public Notices (continued)

2.29.36 For Advice Letter TX64-3009

On June 21, 2011 the Company will file Advice Letter TX 64-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of August 12, 2011. The purpose of this filing is to increase High Volume Calling II and High Volume Calling II out of term rates. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

2.29.37 For Advice Letter TX65-3009

On June 21, 2011 the Company will file Advice Letter TX 65-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of September 1, 2011. The purpose of this filing is to introduce AT&T Business Unlimited Calling<sup>SM</sup> V calling-card rates. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission's electronic mail address for filing comments about this revision is rea\_mail@rca.state.ak.us.

2.29.38 For Advice Letter TX66-3009

On November 10, 2011 the Company will file Advice Letter TX 66-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date of December 12, 2011. The purpose of this filing is to introduce AT&T Business Unlimited Calling<sup>SM</sup> IV calling-card rates. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca mail@rca.state.ak.us.

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# SECTION 2 – RULES AND REGULATIONS

#### 2.29 Public Notices (continued)

2.29.39 For Advice Letter TX67-3009

On January 6, 2012 the Company will file Advice Letter TX 67-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date February 12, 2012. The purpose of this filing is to increase High Volume Calling II 240K MAC out of term rate. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission's electronic mail address for filing comments about this revision is <u>rca\_mail@rca.state.ak.us</u>.

2.29.40 For Advice Letter TX68-3009

On March 22, 2012 the Company will file Advice Letter TX 68-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date April 24, 2012. The purpose of this filing is to increase MTS/TFS monthly recurring minimum usage charge. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this potice, file comments on the tariff revision with the Commission by mail or by electronic.

this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca mail@rca.state.ak.us</u>.

2.29.41 For Advice Letter TX69-3009

On April 16, 2012 the Company will file Advice Letter TX 69-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date May 19, 2012. The purpose of this filing is to remove previously grandfathered services, sunset services and expired promotional offerings with no remaining subscribers. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mailto:res\_rate\_rate\_rate\_ak.us">res\_rate\_rate\_ak.us</a>.

Effective: July 1, 2012

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# SECTION 2 – RULES AND REGULATIONS

#### 2.29 Public Notices (continued)

2.29.42 For Advice Letter TX70-3009

On May 29, 2012 the Company will file Advice Letter TX 70-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date July 1, 2012. The purpose of this filing is to discontinue the calling card billing option for new Business Customers of the Company. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is rca\_mail@rca.state.ak.us.

Effective: October 31, 2012

# SECTION 2 – RULES AND REGULATIONS

#### 2.29 Public Notices (continued)

#### 2.29.44 For Advice Letter TX72-3009

On May 29, 2012 the Company will file Advice Letter TX 72-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date August 16, 2012. The purpose of this filing is to modify block of time term agreement plans to include "II" and collapse individual rate options into a single element for calling card rates.. The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca\_mail@rca.state.ak.us</u>.

#### 2.29.45 For Advice Letter TX73-3009

On October 1, 2012, the Company will file Advice Letter TX 73-3009 with proposed revisions to its intrastate Tariff, R.C.A. No. 3009. The Company is requesting an effective date October 31, 2012.

The purpose of this filing is to Modify High Volume Calling, High Volume Calling II, High Volume Calling II Plus, High Volume Calling III, Business Long Distance Aggregation Preferred, Business Long Distance Aggregation Preferred II, and High Volume calling IV terms to allow an existing customer to migrate to an existing AT&T Corp. ABN contract, as long as the AT&T Corp. contract has an equal to or longer term and the MAC is equivalent to or greater than what is left on their current High Volume Calling term agreement without incurring an early termination fee.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca\_mail@rca.state.ak.us</u>.

### 2.29.46 For Advice Letter TX74-3009

On April 1, 2013, the Company will file Advice Letter TX 74-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of May 1, 2013.

The purpose of this filing is to reduce rates to achieve parity between intrastate long distance rates and interstate long distance rates, as ordered by the Alaska Commission. This filing also removes previously grandfathered services with no subscribers.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mail@rca.state.ak.us">rca\_mail@rca.state.ak.us</a>.

# 2.29.47 For Advice Letter TX75-3009

On May 13, 2013, the Company will file Advice Letter TX 75-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of June 12, 2013.

The purpose of this filing is to increase Business Message Toll Service (MTS) minimum usage charge (MUC), modify MTS MUC language and remove MUC from AT&T Long Distance Toll Free Services.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca\_mail@rca.state.ak.us</u>.

# 2.29.48 For Advice Letter TX76-3009

On July 12, 2013, the Company will file Advice Letter TX 76-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of August 12, 2013.

The purpose of this filing is to increase High Volume Calling II, remove an obsolete footnote and to introduce a new page, specifically Original Sheet 164.1.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca\_mail@rca.state.ak.us</u>.

2.29.49 For Advice Letter TX77-3009

On October 11, 2013, the Company will file Advice Letter TX 77-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of November 12, 2013.

The purpose of this filing is to grandfather AT&T Business Calling \$15 (formerly Business Domestic Saver 15).

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca\_mail@rca.state.ak.us</u>.

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#### 2.29.50 For Advice Letter TX78-3009

On December 11, 2013, the Company will file Advice Letter TX 78-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of January 12, 2014.

The purpose of this filing is to increase Business Default Plan for Hierarchical Billing-Switched Rates and to remove multiple previously grandfathered business calling plans with no remaining subscribers.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mailto:rca.state.ak.us">rca.mail@rca.state.ak.us</a>.

# 2.29.51 For Advice Letter TX79-3009

On December 12, 2013, the Company will file Advice Letter TX 78-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of January 13, 2014.

The purpose of this filing is to modify multiple business plans Early Termination Fee (ETF) and Under Utilization Fee (UUF) terms.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca\_mail@rca.state.ak.us</u>.

(N)

# 2.29.52 For Advice Letter TX-80-3009

On April 11, 2014, the Company will file Advice Letter TX-80-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of May 15, 2014.

The purpose of this filing is to modify term renewal language for multiple small business calling plans and to make revisions to grammatical errors.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mail@alaska.gov">rca.mail@alaska.gov</a>.

#### 2.29.53 For Advice Letter TX-81-3009

On May 12, 2014, the Company will file Advice Letter TX-81-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of June 12, 2014.

The purpose of this filing is to increase the Business MTS Minimum Usage Charge and to remove AT&T Business Calling 15 since there are no customers on this plan.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca.mail@alaska.gov</u>.

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# 2.29.54 For Advice Letter TX-82-3009

On June 12, 2014, the Company will file Advice Letter TX-82-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of July 12, 2014.

The purpose of this filing is to increase the Business Default Plan for Hierarchical Billing for switched services and remove references to previously sunset services with no remaining subscribers.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mailto:rca.mail@alaska.gov">rca.mail@alaska.gov</a>.

# 2.29.55 For Advice Letter TX-83-3009

On July 11, 2014, the Company will file Advice Letter TX-83-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of August 12, 2014.

The purpose of this filing is to withdraw the Account Code optional billing feature.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca.mail@alaska.gov</u>.

2.29.56 For Advice Letter TX-84-3009

On December 12, 2014, the Company will file Advice Letter TX-84-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of January 12, 2015.

The purpose of this filing is to add business and residential card service withdrawal language and to increase Billing Default Plan for Hierarchical Billing per minute rates.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mail@alaska.gov">rca.mail@alaska.gov</a>.

#### 2.29.57 For Advice Letter TX-85-3009

On January 12, 2014, the Company will file Advice Letter TX-85-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of February 12, 2015.

The purpose of this filing is to introduce multiple business out of term month-to-month MRC and per minute usage rates and to modify AT&T Business Unlimited Prime plan name.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca.mail@alaska.gov</u>.

2.29.59 For Advice Letter TX-86-3009

On March 12, 2014, the Company will file Advice Letter TX-86-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of April 12, 2015.

The purpose of this filing is to add in-state calling card use references and in-state out of term calling card per-minute usage rates to multiple business calling plans, and to remove previously grandfathered services with no remaining subscribers.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mail@alaska.gov">rca.mail@alaska.gov</a>.

# 2.29.60 For Advice Letter TX-87-3009

On May 12, 2014, the Company will file Advice Letter TX-86-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of June 12, 2015.

The purpose of this filing is to increase business plan, and to remove residential calling card as the service has been sunset and there are no remaining subscribers.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rea.mail@alaska.gov</u>.

2.29.59 For Advice Letter TX-88-3009

On June 12, 2015, the Company will file Advice Letter TX-88-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of July 12, 2015.

The purpose of this filing is increase the Business Default Plan for Hierarchical Billing per minute usage rate.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mail@alaska.gov">rca.mail@alaska.gov</a>.

2.29.60 For Advice Letter TX-89-3009

On September 11, 2015, the Company will file Advice Letter TX-89-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of October 12, 2015.

The purpose of this filing is to: (a) remove all references to calling card as service has been sunset and there are no remaining subscribers; (b) remove High Volume Calling II month-to-month rate option as this option has been discontinued and there are no remaining subscribers; and/or (c) remove previously grandfathered plans with no remaining subscribers.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rca.mail@alaska.gov</u>.

(N)

#### 2.29.61 For Advice Letter TX-90-3009

On October 11, 2015, the Company will file Advice Letter TX-90-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an

The purpose of this filing is to add discontinuance/withdrawal language to multiple operator service billing options and/or call completion types.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rea.mail@alaska.gov</u>.

#### 2.29.62 For Advice Letter TX-91-3009

On January 12, 2016, the Company will file Advice Letter TX-91-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of February 12, 2016.

The purpose of this filing is to increase multiple business calling plans per-minute usage rates.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mail@alaska.gov">rca.mail@alaska.gov</a>.

(N)

2.29.63 For Advice Letter TX-92-3009

On April 30, 2016, the Company will file Advice Letter TX-92-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of May 31, 2016.

The purpose of this filing is to remove the following operator service call types/services as they have been sunset and are no longer available: (a) person-to-person, (b) collect, (c) third number billing and (d) busy verify/interrupt.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mail@alaska.gov">rea.mail@alaska.gov</a>.

# 2.29.64 For Advice Letter TX-93-3009

On May 12, 2016, the Company will file Advice Letter TX-93-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of June 12, 2016.

The purpose of this filing is to increase consumer and/or business rates.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mail@alaska.gov">rca.mail@alaska.gov</a>.

(N)

2.29.65 For Advice Letter TX-94-3009

On July 8, 2016, the Company will file Advice Letter TX-94-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of August 8, 2016.

The purpose of this filing is to discontinue the availability of new 3-year term agreements for multiple business calling plans.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mail@alaska.gov">rea.mail@alaska.gov</a>.

2.29.66 For Advice Letter TX-95-3009

On July 12, 2016, the Company will file Advice Letter TX-95-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of August 12, 2016.

The purpose of this filing is to modify multiple business usage rates.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mail@alaska.gov">rca.mail@alaska.gov</a>.

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2.29.67 For Advice Letter TX-96-3009

On May 12, 2017, the Company will file Advice Letter TX-96-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of June 12, 2017.

The purpose of this filing is to increase business MTS minimum usage charge rate.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mail@alaska.gov">rea.mail@alaska.gov</a>.

#### 2.29.68 For Advice Letter TX-97-3009

On September 12, 2017, the Company will file Advice Letter TX-97-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of October 12, 2017.

The purpose of this filing is to grandfather High Volume Calling II plans.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <u>http://www.att.com/servicepublications</u>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <u>rea.mail@alaska.gov</u>.

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2.29.69 For Advice Letter TX-97-3010

On May 11, 2018, the Company will file Advice Letter TX-97-3010 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of June 12, 2018.

The purpose of this filing is to increase MTS Minimum Use Charge.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mail@alaska.gov">rca.mail@alaska.gov</a>.

2.29.71 For Advice Letter TX-101-3009

On May 30, 2019, the Company will file Advice Letter TX-101-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of July 1, 2019.

The purpose of this filing is to introduce 300, 750, 1500 and 3000 Block of Time II oneyear Term Agreement Plans; remove the autorenewal from Block of Time II one-year Term Agreements; and grandfather the 250, 700, 1200 and 2500 Block of Time II Plans.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mailto:rca.mail@alaska.gov">rca.mail@alaska.gov</a>.

# 2.29.72 For Advice Letter TX-102-3009

On June 18, 2019, the Company will file Advice Letter TX-102-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of July 18, 2019.

The purpose of this filing is to increase the Business MTS Minimum Use Charge.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mailto:rca.mail@alaska.gov">rca.mail@alaska.gov</a>.

2.29.73 For Advice Letter TX-103-3009

On August 9, 2019, the Company will file Advice Letter TX-103-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of September 12, 2019.

The purpose of this filing is to increase the out of term month-to-month Monthly Recurring Charge and usage rates for select AT&T Business Block of Time II plans, specifically Block of Time 700 II, Block of Time 1200 II and Block of Time 2500 II.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mailto:rca.mail@alaska.gov">rca.mail@alaska.gov</a>.

# 2.29.74 For Advice Letter TX-104-3009

On November 13, 2019, the Company will file Advice Letter TX-104-3009 with proposed revisions to its intrastate Tariff R.C.A. No. 3009. The Company is requesting an effective date of December 12, 2019.

The purpose of this filing is to withdraw grandfathered Business service plans with no customers.

The Company's current Tariff and proposed revisions are available for review at the Company's office and Internet website. The Company's office is located at 208 South Akard Street, Dallas, Texas 75202. The hours of operation are 8:00 a.m. to 5:00 p.m. Monday through Friday excluding holidays. The Company's Internet web site is <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>. Any person may, within twenty (20) days after the date of this notice, file comments on the tariff revision with the Commission by mail or by electronic mail. The address of the Regulatory Commission of Alaska is 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501. The Commission's electronic mail address for filing comments about this revision is <a href="mailto:rea.mail@alaska.gov">rea.mail@alaska.gov</a>.

(N)

Effective: May 31, 2016

# SECTION 3 - DESCERIPTION OF SWITCHED SERVICES

- 3.1 Operator Toll Assistance Services
  - 3.1.1 General

Callers may use Operator Toll Assistance Services to place intrastate calls from their (C) presubscribed telephone line. Calls can originate from either tone-generating or rotarydial instruments. Unless otherwise indicated in this Tariff, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

3.1.2 Availability

Service is available to a Customer that subscribes to any of the Company's outbound Service offerings and Casual Callers that dial one of the Toll Free Access Numbers.

- 3.1.3 Access Method
  - (A) Callers dialing one plus one of the Company's Toll Free Access Numbers over Switched Access lines may access Operator Toll Assistance Services. The caller will hear recorded messages that guide the caller. Callers may elect to use any of the billing options described in Section 3.1.5 (A) or 3.1.5 (B) of this Tariff or (C) may reach the operator for assistance. Callers placing a call from a tonegenerating telephone may select one of the various Operator Toll Assistance Services options by pressing the appropriate key on their tone-generating telephone. The call will default to an operator for assistance if (1) the call originates from a rotary telephone or (2) the call originates from a tonegenerating telephone and the caller fails to make a selection on its keypad.
  - (B) Unless otherwise indicated in this Tariff, callers placing calls over Switched Access lines may also place Operator Toll Assistance Services from Off-Net locations by dialing:
    - .1 00 from a presubscribed telephone line and request the long distance operator to complete the call or
    - .2 0+ the called number from a presubscribed telephone line

R.C.A. 3009 2nd Revised Sheet 57 Canceling 1st Revised Sheet 57

Effective: May 31, 2016

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.1 Operator Toll Assistance Services (continued)
  - 3.1.3 Access Method (continued)
    - (C) Unless otherwise indicated in this Tariff, callers may also place Operator Toll Assistance Services from On-Net locations by dialing:
      - .1 00 from a presubscribed telephone line and follow the prompts
      - .2 0+ the called number from a presubscribed telephone line.

#### 3.1.4 Completion Type

- (A) Station-to-Station: Any operator-handled call whereby the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.
- (B) Sent Paid

This is a billing option where the Customer originating the call pays for the call by having the call billed to the originating telephone number. This billing option will initially be restricted from coin origination.

(L)

(L)

(D)

(L) Material previously appeared on Sheet 57.

(N)

(D)

Effective: October 12, 2015

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.1 Operator Toll Assistance Services (continued)
  - 3.1.5 Billing Options
    - (A) Reserved for Future Use

(C)

(D)

Effective: October 12, 2015

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.1 Operator Toll Assistance Services (continued)
  - 3.1.5 Billing Options (continued)
    - (A) Reserved for Future Use (continued)

(C)

(D)

| (D)

# R.C.A. 3009 3rd Revised Sheet 60 Canceling 2nd Revised Sheet 60

Effective: October 12, 2015

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.1 Operator Toll Assistance Services (continued)
  - 3.1.5 Billing Options (continued)
    - (A) Reserved for Future Use (continued)

(C)

(D)

# R.C.A. 3009 4th Revised Sheet 61 Canceling 3rd Revised Sheet 61

Effective: October 12, 2015

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.1 Operator Toll Assistance Services (continued)
  - 3.1.5 Billing Options (continued)
    - (A) Reserved for Future Use (continued)

(C)

(D)

Effective: October 12, 2015

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.1 Operator Toll Assistance Services (continued)
  - 3.1.5 Billing Options (continued)
    - (A) Reserved for Future Use (continued)

(C)

(D)

Effective: October 12, 2015

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.1 Operator Toll Assistance Services (continued)
  - 3.1.5 Billing Options (continued)
    - (A) Reserved for Future Use (continued)

(C)

(D)

# R.C.A. 3009 3rd Revised Sheet 64 Canceling 2nd Revised Sheet 64

Effective: October 12, 2015

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.1 Operator Toll Assistance Services (continued)
  - 3.1.5 Billing Options (continued)
    - (A) Reserved for Future Use (continued)

(D)

© D

Effective: October 12, 2015

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.1 Operator Toll Assistance Services (continued)
  - 3.1.5 Billing Options (continued)
    - (A) Reserved for Future Use (continued)

(C)

(D)

# R.C.A. 3009 2nd Revised Sheet 66 Canceling 1st Revised Sheet 66

Effective: May 31, 2016

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.1 Operator Toll Assistance Services (continued)
  - 3.1.5 Billing Options (continued)

(D)

(D)



(L)

(L)

(D)

(D)

(L) Material appearing on this page was moved to Sheet 57. (N)

# 3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation

Operator Toll Assistance Services calls may be completed with or without assistance of an operator. There are three (3) levels of automation for Operator Toll Assistance Services. They are:

(A) Operator Dialed

An operator dialed call occurs when the person originating the call has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dials the called number and the billing number. The operator dialed per call charge applies in lieu of the operator assisted per call charge.

The rates for the operator dialed per call charges in Section 4.1.1 or Section 4.1.2 of this Tariff apply to Station-to-Station calls when the caller has the ability to (C) dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dialed per call charge will not be applied to:

- .1 a call that cannot be completed by the caller due to equipment failure or trouble on the long distance network or
- .2 a call placed by a party identified as disabled and as a result of that disability cannot complete the call.
- (B) Operator Assisted

An operator assisted call occurs when the person originating the call reaches an operator by utilizing an access method that involves dialing the called telephone number, but the operator collects the billing information to complete the call.

Effective: May 31, 2016

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.1 Operator Toll Assistance Services (continued)
  - 3.1.6 Level of Automation (continued)
    - (C) Fully Automated

(D) | | |

The fully automated rate applies if a call:

- (T)
- is placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion or
- cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.
- 3.1.7 Application of Charges
  - (A) There are two (2) rate elements which apply to Operator Toll Assistance Services, a usage charge and a per call charge. The rates for a particular call are determined by the level of automation used (operator dialed, operator assisted, or (C) fully automated).

For certain Operator Toll Assistance Service calls, usage rates also vary depending on whether the call is classified as residential or business. The business rate per minute applies when the call is billed to a telephone number presubscribed to the Company for a Business Service. The residential rate per minute applies when a call is billed to a telephone number presubscribed to the Company for a Residential Service.

(D) (D)

(B) If a Customer, End User, or Casual Caller completes an Operator Toll Assistance Services call by dialing one plus (1+) any of the Group 2 Toll Free Access Numbers, the rates and charges contained in Section 4.1.1 (B) or Section 4.1.2 of this Tariff apply as appropriate.

Effective: May 31, 2016

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

# 3.2 Directory Assistance Services

# 3.2.1 General

Directory Assistance Service allows the Customer, End User or Casual Caller to request the telephone number or area code of a party located within the State but outside of the Customer's local calling area. The Directory Assistance operator provides assistance in locating business, residence, and government listings. The Company provides its Customers with Directory Assistance for a fee as described in Section 4.2 of this Tariff. Customers will be subject to the regulations governing the number of directory assistance listings requested per call allowed by the Commission. A credit allowance for directory assistance will be provided by the Company upon request if the Customer experiences poor transmission quality, is cut-off, receives an incorrect telephone number, or misdials the intended number. In addition, Customers will be eligible for a complimentary allowance of two (2) free calls per month per account.

# 3.2.2 Availability

Assistance in obtaining an intrastate Directory Assistance listing is available to any Customer that has access to the Directory Assistance bureau via one of the access methods described in Section 3.2.3 of this Tariff.



- 3.2 Directory Assistance Services (continued)
  - 3.2.3 Access Method
    - (A) General

Calls to directory assistance may be completed on a fully automated basis or may be completed with the assistance of an operator.

- .1 Customers who presubscribe to any of the Company's outbound Service offerings that utilize Switched Access to reach the long distance network may reach Directory Assistance on their presubscribed line by dialing:
  - .a 1 + area code + 555-1212
  - .b 0 + area code + 555-1212
  - .c 00 and request the long distance operator to connect the caller to Directory Assistance
  - .d one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.
- .2 Reserved for future use
- .3 Customers, End Users, and Casual Callers may also reach directory assistance by dialing one of the Company's Toll Free Access Numbers. The call may be completed on a fully automated basis by dialing the area code + 555-1212. The caller may also request the long distance operator to connect the caller to Directory Assistance.

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- 3.2 Directory Assistance Services (continued)
  - 3.2.3 Access Method (continued)
    - (B) Call Originates From Off-Net Location

Unless otherwise specified in this Tariff, Customers, End Users or Casual Callers may also reach Directory Assistance via the following access methods:

- .1 1+ area code + 555-1212
- .2 0+ area code + 555-1212
- .3 00 and request the long distance operator to connect the caller to Directory Assistance
- .4 one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.
- (C) Call Originates From On-Net Location

Customers, End Users or Casual Callers may also reach Directory Assistance via:

- .1 1 + area code + 555 1212
- .2 0+ area code + 555-1212
- .3 00 and request the long distance operator to connect the caller to Directory Assistance
- .4 one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

### 3.2 Directory Assistance Services (continued)

#### 3.2.4 Features

(A) Multiple Listings

Customers may receive up to two listings per request to Directory Assistance. Regardless of the access method used by the caller to reach Directory Assistance, the two listings requested by the caller may be for telephone numbers located within different area codes.

#### (B) Automated DACC

Automated DACC provides the caller an option of having an interactive automated system complete a call to the called telephone number listing received from Directory Assistance without the caller hanging up and originating a new call.

- .1 The Company will offer Automated DACC only where technical capability exists to terminate the call.
- .2 Reserved for future use
- .3 For Customers that subscribe to any of the Company's outbound Services that require Switched Access to reach the long distance network, Automated DACC is available for Directory Assistance accessed via 1 + area code + 555-1212. Automated DACC is blocked via all other access methods.
- .4 Automated DACC calls may not be completed via Group 2 Toll Free Access Numbers.
- .5 When two directory listings are requested, Automated DACC is available for completing the call to the first or second listing.
- .6 Once the caller is provided the desired telephone number, the caller is offered call completion.
- .7 Manual completion of the call from the Directory Assistance operator is not available.

- 3.2 Directory Assistance Services (continued)
  - 3.2.4 Features (continued)
    - (C) Call Completion By Long Distance Operator

Manual call completion may be required for disabled callers or for callers that originate calls from rotary telephones. These callers should contact the long distance operator for connection to the Directory Assistance operator and request the long distance operator stay on the line to complete the call.

- 3.2.5 Application of Charges
  - (A) General
    - .1 Directory Assistance charges apply whether or not the Directory Assistance operator furnishes the requested telephone number(s) (e.g., the requested telephone number is unlisted, non-published or no record can be found).
    - .2 Customers will be billed a charge for each request of two listings or portion thereof.
    - .3 Directory Assistance charges may be billed to the originating number or to an alternate billing option such as third number. Calls placed to (D) Directory Assistance with alternate billing will incur both the Directory Assistance charge as well as the per call charge for the alternate billing option.

For rates and charges see Sections 4.1.2 and 4.2 of this Tariff.

- .4 Any calls to Directory Assistance utilizing an operator will be billed the Directory Assistance charge plus the applicable operator services per call charges. If the Customer reaches a long distance operator and the long distance operator connects the Customer to Directory Assistance, the following charges apply:
  - .a Directory Assistance charge pursuant to Section 4.2 of this Tariff and
  - b operator dialed per call charge pursuant to Section 4.1.1 or Section 4.1.2 of this Tariff.
  - f the long distance operator stays on the line to complete the call for the caller, usage charges also apply pursuant to Section 4.1.1 or Section 4.1.2 of this Tariff.

Effective: May 1, 2011

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.3 Reserved for Future Use
- 3.4 Outbound Services-Switched Access
  - 3.4.1 MTS Plan
    - (A) Business MTS

MTS is an intercity long distance Service available to Business Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With Business MTS, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. Business MTS is available to Business Customers that presubscribe to the Company for long distance Service. If a Business Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service.

Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Calls billed under this Service offering will not qualify for promotional rates.

See Section 4.4.1 of this Tariff for monthly minimum usage charge and perminute usage rates rates.

- 3.4.2 Reserved for future use
- 3.4.3 Reserved for future use.

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## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

#### 3.4 Outbound Services-Switched Access (continued)

- 3.4.4 Business Outbound Services
  - (A) Business Default Plan for Hierarchical Billing Switched

The Business Default Plan for Hierarchical Billing is a long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With Business Default Plan for Hierarchical Billing, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without assistance of a live or automated operator, and the call may not be billed to a number other than the originating number. Calls are originated on switched facilities provided by LECs, CLECs, or authorized providers. This Service is available for Customers utilizing Switched Access to reach the long distance network.

Business Default Plan for Hierarchical Billing is available to Business Customers that presubscribe to the Company for long distance Service and subscribe to a Hierarchical Billing account, as defined in Section 1 of this Tariff. If the Customer presubscribes to the Company for the provision of outbound long distance Service and requests a Hierarchical Billing account and does not select one of the Company's Business Optional Calling Plans, the Company will provision the Business Default Plan for Hierarchical Billing Service on the Customer's initial order for Service.

Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed with a thirty (30) second initial period and six (6) second subsequent periods. Peak and off-peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence day, Labor day, Thanksgiving day, and Christmas day.

Calls billed under this Service offering will not qualify for promotional offerings.

3.5 Reserved for future use.

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Effective: April 12, 2015

### SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.6 AT&T Long DistanceToll Free<sup>SM</sup> Services
  - 3.6.1 General
    - (A) AT&T Long Distance Toll Free<sup>SM</sup> Service is a reverse billed Service that allows the Customer to pay for incoming calls. It permits calls to be completed to the Customer's location without charge to the calling party.
    - (B) TFS includes: (1) a TFS Number that can be selected by the Customer or randomly generated by the SMS/800 database; (2) an Area of Service selected by the Customer; and (3) various optional features.
    - (C) The Company must be designated as the Resp. Org. of the TFS number. (C)

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#### 3.6.2 Availability

(A) Area of Service

Area of Service allows a TFS Customer to block or allow calls to a given TFS Number based on the originating area of the caller. Area of Service blocking is dependent on valid ANI being delivered in the network. Calls placed from outside the Customer's Area of Service will receive an announcement informing the caller that calls cannot be completed from the caller's location. The call will then be terminated. The Customer's minimum area of service must include at least one interstate area.

(B) Originating and Terminating Access

Toll Free calls may originate on any type of access but are terminated via Switched Access lines to the Customer's location.

(C) Termination of TFS

TFS may terminate in the State where Switched Access are available.

3.6.3 Optional Features

Optional features are available. A description and the associated rates may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at <u>www.att.com/servicepublications</u>

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## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

## 3.6 AT&T Long Distance Toll Free<sup>SM</sup> Services (continued)

- 3.6.4 Rules and Regulations
  - (A) General

If any of the rules and regulations contained in Section 3.6 of this Tariff, conflict with the rules and regulations contained in Section 2 of this Tariff, the rules and regulations contained in Section 3.6 of the Tariff will apply in lieu of the rules and regulations contained in Section 2 of this Tariff.

- (B) Limitations on Service
  - .1 TFS is furnished upon the condition that the Customer contracts for adequate facilities to permit the use of this Service without injurious effect upon the Company or any service rendered by Third Party Vendors on behalf of the Company.
  - .2 The availability of TFS Numbers from the Company is limited by the Company's ability to obtain TFS Numbers requested by the Customer from the national SMS database.
  - .3 If the Company learns that an Applicant or Customer is attempting to sell, barter, trade, or otherwise transfer a TFS Number to another person, the Company may refuse to establish Service or may cancel Service without liability.
  - .4 If a Customer's TFS Number is not used by callers other than for test calls to reach the Customer or Customer's designee within ninety (90) days of activation of the TFS Number or within any subsequent ninety (90) day period, the Company may, upon written notice, release the TFS Number without liability. Test calling does not constitute use.
  - .5 If a TFS Customer is found to be non-compliant in passing back appropriate answer supervision, the Company reserves the right to suspend Service temporarily and/or deny requests for additional Service without liability. The Company will give the Customer ten (10) calendar days' written notice via certified U.S. Mail of intent to suspend or deny Service due to such non-compliance.
  - .6 The Company may terminate or refuse to furnish TFS to any Applicant or Customer, without incurring any liability, if the use of the Service would interfere with or impair any Service offered by the Company.

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.6 AT&T Long Distance Toll Free<sup>SM</sup> Services (continued)
  - 3.6.4 Rules and Regulations (continued)
    - (C) Use of Service
      - .1 Nothing herein, or in any other provision of this Tariff, or in any marketing materials issued by the Company shall give any person any ownership, interest, or proprietary right in any code or TFS Number issued by the Company to its Customers.
    - (D) Obligations of the Customer
      - .1 The Company reserves the right to require Customer(s) requesting TFS to supply the following information when requesting Service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast may be required quarterly after Service is initiated.
      - .2 A TFS Customer will provide not less than ten (10) business days' notice prior to implementation of special advertising or other new promotions likely to stimulate usage. The Company reserves the right to request traffic data, which depending on the forecast, may delay Service due to the addition of facilities.
      - .3 With respect to any Resp Org service or SMS Resp Org changes the Company provides to the TFS Customer, the Customer will indemnify and hold the Company harmless against any third party claims arising out of the execution of changes requested by the Customer.

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#### R.C.A. 3009 2nd Revised Sheet 79 Canceling 1st Revised Sheet 79

Effective: March 12, 2011

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

#### AT&T Long Distance Toll Free<sup>SM</sup> Services (continued) Т Rules and Regulations (continued) 3.6.4 Reservation of Number(s) (E) Т .1 The Company will accept a prospective TFS Customer's request for a particular TFS Number and will reserve such number on a first come, first serve basis. A TFS Number so requested, if found to be available, will be reserved for and furnished to the eligible Customer, providing the Customer: subscribes this service within forty-five (45) days of the reservation Т .a of said number; and provides acceptable credit information; and .b uses the Service within an additional ninety (90) day period. .c If a Customer who has received a Toll Free Number does not subscribe to and use the Service within the ninety (90) day period specified above, the Company reserves the right to make the number available for use by another Customer in accordance with the terms in this section.

- .2 If a TFS Number is changed by the Company for conditions beyond its reasonable control, nothing in any provision of this Tariff or in any marketing materials issued by the Company or in any agreement between the Customer and the Company shall give any Customer, Applicant, assignee or transferees any ownership interest or proprietary right in any given TFS Number. An Applicant includes a prospective customer who has reserved a toll free telephone number hereunder.
- .3 A Customer who sells an ongoing operating business for which a TFS Number has been in use may transfer the right to continue to use the TFS Number(s) as long as (1) the Company is able to transfer such number under the Company's servicing agreement with vendors who provide a portion of the Service the Company offers to its Customer and (2) the transferee establishes credit pursuant to Section 2.7.2 of this Tariff.

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

## 3.6 AT&T Long Distance Toll Free<sup>SM</sup> Service (continued)

- 3.6.4 Rules and Regulations (continued)
  - (F) Release By the Company of Customer's TFS Number(s) for Porting to Other Carriers
    - .1 A Customer may request that the Company release its TFS Number(s) so that another long distance service provider may provide toll free service to a Customer. The Company will release a Customer's TFS Number(s) only upon the following occurrences:
      - .a there are no outstanding unpaid, unresolved or disputed payments or any other payments or indebtedness due and payable to the Company by the Customer or its successors or assignees relative to any communications service(s) or Services(s) provided by the Company; and
      - .b there are no unsatisfied liens or claims for property against which payment for such communications service(s) or Service(s) have been guaranteed or otherwise collateralized.
    - .2 The Company reserves the right to withhold its authorization of such transfer of such Customer's TFS Number(s) until the Customer's indebtedness is resolved to the satisfaction of the terms and conditions of this Tariff and any agreement(s) between the Customer and the Company.
    - .3 The failure of the Customer to fulfill the terms and conditions of any agreement with the Company or the attempt to process a change of long distance service provider for the Customer's TFS Number(s) prior to the completion of a contract's terms and conditions (and/or before all payments and indebtedness have been paid or satisfied) shall cause the ownership of the TFS Number(s) to revert from the Customer to the Company, whereupon such Customer shall no longer possess the right to transfer such TFS Number(s) to any other long distance service provider and whereupon the Company shall have the right to reissue said number(s) at its sole discretion to any other party.
    - .4 At the discretion of the Company, a cancelled TFS Number may be reestablished for the same Customer within four (4) months and, therefore, it cannot be selected by another Customer during that four (4) month period. After four (4) months, the TFS Number is returned to the pool where it can be selected by another customer under any Resp Org.

#### R.C.A. 3009 2nd Revised Sheet 81 Canceling 1st Revised Sheet 81

Effective: March 12, 2011

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

# 3.6 AT&T Long Distance Toll Free<sup>SM</sup> Services (continued)

- 3.6.4 Rules and Regulations (continued)
  - (G) Minimum Service Period

For Customers subscribing to TFS and making a MMC, the minimum Service period is one month. For Customers subscribing to TFS and making a MAC, the minimum Service period is the length of the term plan commitment.

#### (H) Termination of TFS By Company

- .1 If Service is terminated by the Company for violation of this Tariff, the national SMS/800 data base allows the Company to retain control of all TFS Numbers disconnected for up to a 4-month period. If the Customer rectifies the violation to the satisfaction of the Company, the Company may, in its sole discretion, return the number to the control of the Customer. If the Customer does not rectify the violation within three (3) months, the Company may refuse to:
  - .a reconnect the disconnected number for the previous Customer;
  - .b transfer disconnected Customer to a third party identified by the Customer; and
  - .c process any request to change the Resp Org from the disconnected Customer except as indicated in Section 3.6.4 (G) of this Tariff.
- .2 Reserved for future use.
- .3 Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on five (5) days written notice to last known address/contact, and the Customer shall be responsible for any and all early termination charges.

#### R.C.A. 3009 2nd Revised Sheet 82 Canceling 1st Revised Sheet 82

Effective: March 12, 2011

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

# 3.6 AT&T Long Distance Toll Free<sup>SM</sup> Service (continued)

- 3.6.4 Rules and Regulations (continued)
  - (I) Application of Charges

Rates and charges are associated with the Customer's BTN. For an existing Customer who subscribes to TFS in the middle of a billing cycle, monthly recurring charges are prorated based on the amount of time the plan is in effect prior to the first bill. Calls terminating to Switched Access will be rated with switched rates. Actual rates will vary based on the plan selected by the Customer. Unless otherwise indicated in this Tariff, if a Customer subscribes to any of the optional features described in Section 3.6.3 of this Tariff, the rates and charges for those optional features are per TFS Number.

#### 3.6.5 Switched Access

- (A) General
  - .1 Toll free calls are originated from any point in the State on any type of access but are terminated via Switched Access lines to the Customer's location. The Customer's TFS Number terminates on the Customer's POTS number.
  - .2 Service(s) are available to Customers who utilize Switched Access to reach the long distance network and whose terminating location has a ten (10) digit voice-grade telephone number.
- (B) Availability
  - .1 TFS is available to Customers that subscribe either to the Company (where available) or another long distance carrier as the presubscribed provider of 1+ long distance Service for the POTS telephone number associated with TFS.
  - .2 If a Customer with a single POTS telephone number has combined Services, i.e. outbound and TFS, and chooses to move the outbound long distance service to another long distance carrier leaving only TFS, the Customer's TFS plan must be transferred to the Company's direct bill method. Otherwise, the Company may terminate Service pursuant to Section 2.20 of this Tariff.

#### R.C.A. 3009 3rd Revised Sheet 83 Canceling 2nd Revised Sheet 83

Effective: March 12, 2011

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# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.6	AT&T Long Distance Toll Free <sup>SM</sup> Services (continued)					
	3.6.5	Switched Access (continued)				
		(C)	Billing			
			.1	Customer Subscribes to Any of the Company's High Volume Toll Free Calling Plans Customers subscribing to any of the Company's High Volume Toll Free Calling plans will be direct-billed.		
			.2	Customer Subscribes to All Other TFS Requiring Switched Access To Reach the Long Distance Network		
				<ul> <li>.a To enable the Company to bill the Customer for TFS on a LEC or CLEC bill, at least one of the Customer's WTNs associated with the Customer's TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service and the BAN for the TFS must be the same BAN as the WTNs associated with TFS.</li> <li>.b The Customer will be direct-billed if the Customer's local service is provided by a non-Affiliated LEC or a non-Affiliated CLEC or if TFS is the only Service the Customer has.</li> </ul>		

3.6.6 Reserved for future use

Tariff Advice TX61-3009

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

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R.C.A. 3009 4th Revised Sheet 94 Canceling 3rd Revised Sheet 94

Effective: July 1, 2019

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#### SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services
  - 3.7.1 Block of Time<sup>SM</sup> II Term Agreement Plans
    - (A) Block of Time<sup>SM</sup> II Term Agreement Plans are outbound calling and optional inbound Switched TFS long distance calling plans. These plans are established at the BTN level. Aggregation of multiple BTNS is not available with this plan. If the Customer or Applicant selects a different long distance calling plan for specific WTNs the Customer is required to establish a separate BTN for each variation.
    - (B) Unless otherwise specified in the rate options defined in Section 3.7.1 (I), Block of Time<sup>SM</sup> II Term Agreement Plans are available to new or existing Business Customers who:
      - .1 utilize Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS;
      - .2 subscribe to the Company for interLATA (interstate and intrastate) Service, (T) intraLATA (local toll) Service, interLATA and intraLATA Service for outbound (T) long distance calling, and/or subscribe to the Company's TFS for inbound long distance calling;
      - .3 commit to subscribe to a Block of Time<sup>SM</sup> II Term Agreement rate option for a 1-Year or 2-Year term agreement as defined in Section 3.7.1 (I).1 through Section 3.7.1 (I).11, of this tariff;
      - .4 specify at the time of ordering if the MOUs are to be used for outbound calling only, inbound TFS calling only or both outbound and inbound TFS calling; and
      - .5 request to be provisioned under this plan.
    - (C) Customers may subscribe to a Block of Time<sup>SM</sup> II Term Agreement rate option for outbound Service only, inbound TFS Service only or for both outbound and inbound TFS. Where a Customer subscribes to TFS, inbound toll-free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See the Company's Voice Product Reference and Pricing Guidebook at <u>http://att.com/servicepublications</u> Section 3.6 for the Switched AT&T Long Toll Free<sup>SM</sup> Service optional features, rules and regulations, and general information regarding TFS.
    - (D) Each Block of Time<sup>SM</sup> II Term Agreement rate option provides the Customer a specific amount (block) of time for placing (1+) Direct-Dialed domestic outbound long-distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
    - (E) Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

(L) Material moved from 4<sup>th</sup> Revised Sheet 96.

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
  - 3.7.1 Block of Time<sup>SM</sup> II Term Agreement Plans (continued)

(L)

- (F) The Block of Time<sup>SM</sup> II Term Agreement rate option selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to the selected Block of Time<sup>SM</sup> II Term Agreement rate option will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to a Block of Time<sup>SM</sup> II Term Agreement option in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- (G) Term Agreements
  - .1 1-Year term agreements are oral agreements and do not require a signed agreement.
  - .2 2-Year term agreements must be signed under any method accepted by the Company, including electronically, and must be received by Company within thirty (30) calendar days from the order date. If the Company does not receive the Customer's signed agreement within the thirty calendar (30) days, and Service has been provisioned in reliance thereon, the term of the agreement shall default to a 1-Year term under the rates, terms and conditions of the 1-Year term agreement.
  - .3 If defaulted to a 1-Year term, the 1-Year term will start on the day the Company completes the change from a 2-Year term to a 1-Year term. The Company will endeavor to complete the change within thirty (30) calendar days after the expired due date for receipt of the signed agreement from the Customer.

(L) Material moved from 4<sup>th</sup> Revised Sheet 97.

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## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
  - 3.7.1 Block of Time<sup>SM</sup> II Term Agreement Plans
    - (G) Term Agreements (continued)
      - .4 Term Renewals
        - a 1-Year Term Agreements

One-year term agreements will not automatically renew. On the first day after the term agreement has expired, the customer will be billed on a month-to-month basis at the out of term rates and charges defined in Section 4.7.1 of the Tariff for the selected Block of Time <sup>SM</sup> II Term Agreement rate option.

- b 2-Year Term Agreements
  - .i If the customer wishes to renew their rate option for a new 2-Year term, the customer must notify the Company at least thirty (30) days prior to the expiration of their current term of their intention to renew for a new term.
  - .ii Customers who fail to contact the Company within thirty (30) days prior to the expiration of their term to request a term renewal will remain on their current rate option and be billed on a month-to-month basis at the out of term rates defined in Section 4.7.1 of Tariff.

The selected Block of Time <sup>SM</sup> II Term Agreement rate option will remain in effect until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers the selected Block of Time <sup>SM</sup> II Term Agreement rate option to new Customers or to existing Customers moving to new locations; or (d) the Company notifies the Customer the selected Block of Time <sup>SM</sup> II Term Agreement rate option is no longer available for auto-renewal, whichever occurs first.

.5 The Customer is under no obligation to re-subscribe to the selected Block of Time <sup>SM</sup> II Term Agreement rate option after completion of the initial or any renewal term period.

(L) Material moved from 5<sup>th</sup> Revised Sheet 98.

### SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
  - 3.7.1 Block of Time<sup>SM</sup> II Term Agreement Plans
    - (H) Early Termination Fee/Under Utilization Fee (ETF/UUF)
      - .1 Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff.

Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers .2 and .3 below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

- .2 The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company.
- .3 The Company will adjust to zero any ETF/UUF when:
  - .a the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or
  - .b the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term.

(L) Material moved from 3<sup>rd</sup> Revised Sheet 99.

(L)

Effective: December 12, 2019

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continue
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- 3.7.1 Block of Time<sup>SM</sup> II Term Agreement Plans (continued)
  - (I) Rate Options
    - .1 Reserved for Future Use
    - - (D)

(D)

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Effective: December 12, 2019

#### SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
  - 3.7.1 Block of Time<sup>SM</sup> II Term Agreement Plans (continued)
    - (I) Rate Options (continued)
      - .4 Reserved for Future Use

(T) (D)

(D)

.5 AT&T Business Block of Time<sup>SM</sup> 5000 II

This rate option is available for a 1-Year or 2-Year term agreement. For the MRC specified in Section 4.7.1 (F) of this Tariff, the Customer receives a 5000 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. See Section 4.7.1 (F) of this Tariff for the per-minute rate after the block of time has been used.

.6 AT&T Business Block of Time<sup>SM</sup> 7500 II

This rate option is available for a 1-Year or 2-Year term agreement. For the MRC specified in Section 4.7.1 (G) of this Tariff, the Customer receives a 7500 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. See Section 4.7.18 (G) of this Tariff for the per-minute rate after the block of time has been used.

R.C.A. 3009 5th Revised Sheet 100 Canceling 4th Revised Sheet 100

Effective: July 1, 2019

#### SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
  - 3.7.1 Block of Time <sup>SM</sup> II Term Agreement Plans (continued)
    - (I) Rate Options (continued)
      - .7 AT&T Business Block of Time<sup>SM</sup> 10000 II

This rate option is available for a 1-Year or 2-Year term agreement. For the MRC specified in Section 4.7.1 (H) of this Tariff, the Customer receives a 10000 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. See Section 4.7.1 (H) of this Tariff for the per-minute rate after the block of time has been used.

.8 AT&T Business Block of Time<sup>SM</sup> 300 II

This rate option is available for a 1-Year term agreement. For the MRC specified in Section 4.7.1 (I) of this Tariff, the Customer receives a 300 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. See Section 4.7.1 (I) of this Tariff for the per-minute rate after the block of time has been used.

.9 AT&T Business Block of Time<sup>SM</sup> 750 II

This rate option is available for a 1-Year term agreement. For the MRC specified in Section 4.7.1 (J) of this Tariff, the Customer receives a 750 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. See Section 4.7.1 (J) of this Tariff for the per-minute rate after the block of time has been used.

(N)

(L)

(L)

(N)

(L) Material moved from 3<sup>rd</sup> Revised Sheet 101.

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
  - 3.7.1 Block of Time <sup>SM</sup> II Term Agreement Plans (continued)
    - (I) Rate Options (continued)
      - .10 AT&T Business Block of Time<sup>SM</sup> 1500 II

This rate option is available for a 1-Year term agreement. For the MRC specified in Section 4.7.1 (K) of this Tariff, the Customer receives a 1500 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. See Section 4.7.1 (K) of this Tariff for the per-minute rate after the block of time has been used.

.11 AT&T Business Block of Time<sup>SM</sup> 3000 II

This rate option is available for a 1-Year term agreement. For the MRC specified in Section 4.7.1 (L) of this Tariff, the Customer receives a 3000 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. See Section 4.7.1 (L) of this Tariff for the per-minute rate after the block of time has been used.

(N)

(N)

Effective: October 12, 2017

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

### 3.7.2 AT&T High Volume Calling II<sup>/1/</sup>

(C)

- (A) General
  - .1 AT&T High Volume Calling II is a custom combination Flat Rate optional pricing plan. There are two Service offerings available under this optional calling plan. AT&T High Volume Outbound Calling II is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. AT&T High Volume Toll Free Calling II is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling II for outbound Service only, TFS only or for both outbound and TFS.
  - .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. Toll free calls may originate on any type of access and are terminated via Switched Access lines to the Customer's location.
- (B) Availability
  - .1 This optional calling plan is designed for Business Customers that utilize Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access. TFS is available for termination to a Customer's Switched Access lines. The Customer may subscribe to AT&T High Volume Calling II for outbound Service only, TFS only, or both outbound and TFS.

/1/ Effective October 12, 2017, the High Volume Calling II plans will no longer be available to new(N)Customers. Existing Customers may keep this service until they move locations and/or make(N)changes to their service or until it is discontinued by the Company, whichever comes first.(N)

#### SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
  - 3.7.2 AT&T High Volume Calling  $II^{/1/}$  (continued)
    - (B) Availability (continued)
      - .2 The AT&T High Volume Calling II plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan; (2) make a minimum annual commitment of at least \$600 per year and sign a term plan agreement for one (1) or two (2) years.
      - .3 If a Centrex Customer with terminals subscribes to AT&T High Volume Outbound Calling II, all lines associated with the Centrex terminals must be presubscribed to the Company.
    - (C) MACs and Term Plan Agreements
      - .1 Customers that subscribe to this service and who wish to: (1) change MAC; (2) change the length of their term; or; (3) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff
      - .2 The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.

See Section 2.26 of this Tariff for additional rules and regulations applicable to MACs, MMCs, and term plan agreements.

- (D) Reserved for future use.
- (E) Rating Inbound and Outbound Calls
  - .1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) the Customer's minimum annual commitment; and (3) the length of the Customer's term plan (1 year or 2 years).

(C)

<sup>/1/</sup> Effective October 12, 2017, the High Volume Calling II plans will no longer be available to new(N)Customers. Existing Customers may keep this service until they move locations and/or make(N)changes to their service or until it is discontinued by the Company, whichever comes first.(N)

(C)

### SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
  - 3.7.2 AT&T High Volume Calling  $II^{/1/}$  (continued)
    - (E) (continued)
      - .2 Billing Increments

Outbound and TFS Calls

Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTNs are involved.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

(F) Billing

Customers subscribing to any of the AT&T High Volume Calling II plans will be direct-billed.

(G) Transfer of an Existing TFS to AT&T High Volume Toll Free Calling II

A Customer request to transfer TFS to the AT&T High Volume Toll Free Calling II will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the AT&T High Volume Toll Free Calling II plan. Customer shall be responsible for any and all cancellation penalties.

/1/ Effective October 12, 2017, the High Volume Calling II plans will no longer be available to new(N)Customers. Existing Customers may keep this service until they move locations and/or make(N)changes to their service or until it is discontinued by the Company, whichever comes first.(N)

### R.C.A. 3009 1st Revised Sheet 105 Canceling Original Sheet 105

Effective: May 1, 2013

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued
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3.7.3 Reserved for future use

		(D)
3.7.4	Reserved for future use	(T)

3.7.5 Reserved for future use (T)

(D)

(D)

Effective: October 12, 2015

### SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
  - 3.7.6 Reserved for future use.
  - 3.7.7 AT&T Business Calling (formerly Long Distance For Business)

AT&T Business Calling is a combination switched TFS and outbound optional pricing (D) plan available to Business Customers. This optional calling plan is available to new and existing Business Customers (1) that use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS and (2) that request to be provisioned under this optional pricing plan. The rates and charges specified herein provide for a usage sensitive charge. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. When ordering Service, the Business Customer must specify if AT&T Business Calling is to be used for outgoing calls only, inbound calls only, or both. Multiple BTN aggregation is not available with this Service.

3.7.8 Reserved for future use

#### R.C.A. 3009 2nd Revised Sheet 107 Canceling 1st Revised Sheet 107

Effective: May 1, 2013

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
  - 3.7.9 Reserved for future use

(T) (D) **SBC** Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance By: Carol Paulsen, Director Issued: April 1, 2013

#### R.C.A. 3009 4th Revised Sheet 108 Canceling 3rd Revised Sheet 108

Effective: May 1, 2013

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

(D)

(D)

3.7.10 Reserved for future use

Effective: October 12, 2015

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

## 3.7 Custom Business Services (continued)

3.7.11 Reserved for Future Use

(C) (D)

Effective: April 12, 2015

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

(D)

### R.C.A. 3009 2nd Revised Sheet 111 Canceling 1st Revised Sheet 111

Effective: May 1, 2013

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.13 Reserved for futue use

(T) (D)

#### R.C.A. 3009 2nd Revised Sheet 112 Canceling 1st Revised Sheet 112

Effective: May 1, 2013

### SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

(D) | (D)

- 3.7.14 Reserved for future use
- 3.7.15 Reserved for future use
- 3.7.16 Reserved for future use
- 3.7.17 Reserved for future use
- 3.7.18 Reserved for future use
- 3.7.19 Reserved for future use
- 3.7.20 Reserved for future use
- 3.7.21 Reserved for future use
- 3.7.22 Reserved for future use
- 3.7.23 Reserved for future use
- 3.7.24 Reserved for future use
- 3.7.25 Reserved for future use
- 3.7.26 Reserved for future use

#### R.C.A. 3009 2nd Revised Sheet 113 Canceling 1st Revised Sheet 113

Effective: May 1, 2009

T D

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- 3.7 Custom Business Services (continued)
  - 3.7.27 Reserved for future use

#### R.C.A. 3009 2nd Revised Sheet 114 Canceling 1st Revised Sheet 114

Effective: May 1, 2009

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## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

#### R.C.A. 3009 2nd Revised Sheet 115 Canceling 1st Revised Sheet 115

Effective: May 1, 2009

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D

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

Effective: May 1, 2009

- 3.7 Custom Business Services (continued)
  - 3.7.28 Reserved for future use
  - 3.7.29 Reserved for future use
  - 3.7.30 Reserved for future use
  - 3.7.31 Reserved for future use
  - 3.7.32 Reserved for future use
  - 3.7.33 Reserved for future use
  - 3.7.34 Reserved for future use

Effective: December 13, 2006

- 3.7 Custom Business Services (continued)
  - 3.7.35 Reserved for future use
  - 3.7.36 Reserved for future use
  - 3.7.37 Reserved for future use
  - 3.7.38 Reserved for future use
  - 3.7.39 Reserved for future use
  - 3.7.40 Reserved for future use
  - 3.7.41 Reserved for future use
  - 3.7.42 Reserved for future use
  - 3.7.43 Reserved for future use
  - 3.7.44 Reserved for future use
  - 3.7.45 Reserved for future use
  - 3.7.46 Reserved for future use
  - 3.7.47 Reserved for future use

#### R.C.A. 3009 1st Revised Sheet 118 Canceling Original Sheet 118

Effective: May 19, 2012

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- 3.7 Custom Business Services (continued)
  - 3.7.49 Reserved for future use

#### R.C.A. 3009 1st Revised Sheet 119 Canceling Original Sheet 119

Effective: May 19, 2012

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## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.50 Reserved for future use

Singinar Sheet 117

#### R.C.A. 3009 2nd Revised Sheet 120 Canceling 1st Revised Sheet 120

Effective: May 1, 2009

T D

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- 3.7 Custom Business Services (continued)
  - 3.7.51 Reserved for future use
  - 3.7.52 Reserved for future use

#### R.C.A. 3009 2nd Revised Sheet 121 Canceling 1st Revised Sheet 121

Effective: May 1, 2009

T D

D

- 3.7 Custom Business Services (continued)
  - 3.7.53 Reserved for future use

#### R.C.A. 3009 8th Revised Sheet 122 Canceling 7th Revised Sheet 122

Effective: May 1, 2013

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.54 Reserved for future use

(T) (D)

### R.C.A. 3009 7th Revised Sheet 123 Canceling 6th Revised Sheet 123

Effective: May 1, 2013

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
  - 3.7.54 Reserved for future use (continued)

(T) (D)



### R.C.A. 3009 7th Revised Sheet 124 Canceling 6th Revised Sheet 124

Effective: May 1, 2013

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.54 Reserved for future use (continued)

(T) (D)

### R.C.A. 3009 6th Revised Sheet 125 Canceling 5th Revised Sheet 125

Effective: May 1, 2013

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
  - 3.7.54 Reserved for future use (continued)

(T) (D)



#### R.C.A. 3009 4th Revised Sheet 126 Canceling 3rd Revised Sheet 126

Effective: May 1, 2013

# SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
  - 3.7.55 Reserved for future use

(T) (D)

#### R.C.A. 3009 6th Revised Sheet 126.1 Canceling 5th Revised Sheet 126.1

Effective: October 12, 2015

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

(D)

#### R.C.A. 3009 3rd Revised Sheet 127 Canceling 2nd Revised Sheet 127

Effective: May 1, 2013

## SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.8 Reserved for future use
- 3.9 Reserved for future use

(T) (D)

**SBC** Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance By: Linda Guay, Director Issued: July 11, 2014

#### R.C.A. 3009 4th Revised Sheet 128 Canceling 3rd Revised Sheet 128

Effective: August 12, 2014

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.10 Miscellaneous

(D)

### SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.10 Miscellaneous (continued)
  - 3.10.1 Employee Rate Plans
    - (A) Reserved for future use
    - (B) Reserved for future use
    - (C) Block of Time 600 Minutes
      - .1 Block of Time 600 Minutes is an outbound long distance Direct-Dialed optional calling plan for eligible retirees of the Company and/or affiliates of the Company (a) who retired prior to divesture or under separate agreement in the 1990's; (b) whose previous concession plan was administer by an outside vendor; (c) who use Switched Access to reach the long distance network; (d) who subscribe to the Service for the provision of intrastate intraLATA, intrastate interLATA, and interstate calling; and (e) who are determined to be eligible for this plan by the human resources department of the Company and/or an affiliate of the Company. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional calling plan is established at the BTN level. Retirees may only subscribe to one optional calling plan per BTN.
      - .2 Retiree receives a 600 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed outbound MOUs that originate from a residential telephone line presubscribed to the Company.

(D)

(D)

(D)

.3 This plan is for retiree residential use only, not for business use (including telemarketing or autodialing). This plan cannot be used for long distance access to the Internet.

### SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.1 Operator Toll Assistance Services

### 4.1.1 Access Method - Toll Free Access Number

- (A) Reserved for future use
- (B) Group 2 Toll Free Access Numbers (C)
  - .1 Reserved for Future Use (C)

(D)

(D) (D)

# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

(D)



### SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.1 Operator Toll Assistance Services (continued)
  - 4.1.1 Access Method Toll Free Access Number (continued)
    - (B) Group 2 Toll Free Access Numbers (continued)
      - .2 Billed To All Other Operator Toll Assistance Billing Options

For all other Operator Toll Assistance Services calls completed via a Group 2 Toll Free Access Number, the usage rates and per call charges are the same as the usage rates and per call charges described in Section 4.1.2 (A), 4.1.2 (B), and 4.1.2 (D) of this Tariff.

#### 4.1.2 All Other Access Methods

There are two rate elements. They include a usage charge and a per call charge. The usage charges and per call charges follow:

(A) Usage Rates

(D)

(D)

The per minute usage rates are as follows:

Call Type	Rate Per Minute	
		(D)
		(D)
All Other Operator Toll Assistance Services Calls		
- Business	\$0.35	
- Residential	\$0.35	

Effective: May 31, 2016

# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.1 Operator Toll Assistance Services (continued)
  - 4.1.2 All Other Access Methods (continued)

(D)

(D)

Effective: July 4, 2015

# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.1 Operator Toll Assistance Services (continued)
  - 4.1.2 All Other Access Methods (continued)

(D)

## SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.1 Operator Toll Assistance Services (continued)
  - 4.1.2 All Other Access Methods (continued)

(D)

Effective: May 31, 2016

## SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

#### 4.1 Operator Toll Assistance Services (continued)

- 4.1.2 All Other Access Methods (continued)
  - (B) Station-to-Station Per Call Charges

Call Type	Rate Per Call
Sent Paid	
Operator Assisted	\$0.50
Operator Dialed	\$1.55

(T)

(D)

## SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

(D) | (D)

### 4.2 Directory Assistance Services

- 4.2.1 Reserved for future use
- 4.2.2 Call Completed Via All Other Access Methods The rate is \$0.60 per call.
- 4.2.3 Directory Assistance Call Completion The rate is \$0.50 per completed call.
- 4.3 Reserved for future use.

Effective: July 18, 2019

### SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

#### 4.4 Outbound Services-Switched Access

- 4.4.1 Domestic Outbound Default Rates (MTS)
  - (A) Minimum Usage Charge (MUC) is \$47.50.

If monthly outbound usage charges or outbound and inbound usage charges combined equals or exceeds the MUC in a billing period, the MUC will not apply. If the monthly outbound usage charges or outbound and inbound usage charges combined in a billing period are less than the MUC, the charge that will apply will be the difference between that month's usage and the MUC.

(B) Per-Minute Usage Rates

Pe	ak	Off-	Peak
Initial	Add'l	Initial	Add'l
Period	Period	Period	Period
\$0.35	\$0.35	\$0.35	\$0.35

- 4.4.2 Reserved for future use
- 4.4.3 Reserved for future use.
- 4.4.4 Business Outbound Services
  - (A) Business Default Plan for Hierarchical Billing Switched

	Peak		Off-Peak	
Switched	Initial	Add'l	Initial	Add'l
	Period	Period	Period	Period
Intrastate	\$0.1750	\$0.0350	\$0.1750	\$0.0350

4.5 Reserved for future use.

(I)

Effective: June 12, 2013

### SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

#### 4.6 AT&T Long DistanceToll Free<sup>SM</sup> Services

- 4.6.1 Switched Access
  - (A) Reserved for future use.
  - (B) Business
    - .1 Reserved for future use
    - .2 Reserved for future use
    - .3 In-Bound Default per minute usage rates (TFS)

(T)

(D)

# (D)

]	Peak	Of	f-Peak
Initial	Additional	Initial	Additional
Period	Period	Period	Period
\$0.35	\$0.35	\$0.35	\$0.35

- 4.6.2 The MRC for a TFN terminating over a Switched Access arrangement may be found in the Company's Voice Product Reference and Pricing Guide which may be found at <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>
- 4.6.3 Optional Feature Charges

The description and rates for available optional features may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>

- 4.6.4 Reserved for future use.
- 4.6.5 Reserved for future use.

Effective: December 12, 2019

#### SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services
  - 4.7.1 Block of Time <sup>SM</sup> II Term Agreement Plans

#### **Rate Options**

- See the Company's Voice Product Reference and Pricing Guidebook at <u>http://att.com/servicepublications</u> Section 4.6 for the Switched AT&T Long Distance Toll Free<sup>SM</sup> Service MRC.
- (B) Reserved for Future Use

(C) Reserved for Future Use

(D)

(T)

(D)

(T)





Effective: December 12, 2019

### SECTION 4 - SWITCHED SERVICES RATES AND CHARGES

47	Contents	D	Constant	(
4.7	Custom	Business	Services	(continued)

## 4.7.1 Block of Time <sup>SM</sup> II Term Agreement Plans (continued)

Rate Options (continued)

(D) Reserved for Future Use

(T)

(D)

(D)

(T)

(D)

(D)

(E) Reserved for Future Use

(D)

### SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

#### 4.7 Custom Business Services (continued)

4.7.1 Block of Time <sup>SM</sup> II Term Agreement Plans (continued)

#### Rate Options (continued)

(F) AT&T Business Block of Time<sup>SM</sup> 5000 II

Anytime Minutes Allotted in MRC: 5000

	Per-Minute Usage Charge		
MRC	Inbound/Outbound		
	<b>Over Allotment</b>		
1-Year Term Agreement			
\$190.00	\$0.039		
2-Year Term Agreement			
\$186.00	\$0.038		
Out of Term Month-to-Month			
\$215.00	\$0.045		

(G) AT&T Business Block of Time<sup>SM</sup> 7500 II
 Anytime Minutes Allotted in MRC: 7500

	Per-Minute Usage Charge		
MRC	Inbound/Outbound		
	Over Allotment		
1-`	Year Term Agreement		
\$273.00	\$0.037		
2-Year Term Agreement			
\$268.00	\$0.036		
Out of Term Month-to-Month			
\$305.00	\$0.043		

(H) AT&T Business Block of Time<sup>SM</sup> 10000 II
 Anytime Minutes Allotted in MRC: 10000

	Per-Minute Usage Charge Inbound/Outbound		
MRC			
	Over Allotment		
1-`	Year Term Agreement		
\$350.00	\$0.036		
2-Year Term Agreement			
\$342.00 \$0.035			
Out of Term Month-to-Month			
\$390.00	\$0.042		

- (L1) Material moved from 4<sup>th</sup> Revised Sheet 143.
- (L2) Material moved from 3rd Revised Sheet 144.

(N)

(L1)

(L2)

(L1)

Effective: July 1, 2019

### SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.1 Block of Time <sup>SM</sup> II Term Agreement Plans (continued)
    - (I) AT&T Business Block of Time<sup>SM</sup> 300 II Anytime Minutes Allotted in MRC: 300

Term	MRC	For Minute Usage Rate Over Allotment
1-Year Term	\$18.00	\$0.065
Out of Term Month to Month	\$23.00	\$0.082

# (J) AT&T Business Block of Time<sup>SM</sup> 750 II

Anytime Minutes Allotted in MRC: 750

Term	MRC	For Minute Usage Rate Over
		Allotment
1-Year Term	\$35.00	\$0.052
Out of Term Month to Month	\$40.00	\$0.058

Effective: July 1, 2019

### SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.1 Block of Time <sup>SM</sup> II Term Agreement Plans (continued)
    - (K) AT&T Business Block of Time<sup>SM</sup> 1500 II
       Anytime Minutes Allotted in MRC: 1500

Term	MRC	For Minute Usage Rate
		Over Allotment
1-Year Term	\$65.00	\$0.048
Out of Term Month to Month	\$70.00	\$0.052

(L) AT&T Business Block of Time<sup>SM</sup> 3000 II Anytime Minutes Allotted in MRC: 3000

Term	MRC	For Minute Usage Rate
		Over Allotment
1-Year Term	\$120.00	\$0.045
Out of Term Month to Month	\$130.00	\$0.048

### SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

#### 4.7 Custom Business Services (continued)

- 4.7.2 AT&T High Volume Calling II<sup>/1/</sup>
  - (A) Outbound Calls
    - .1 AT&T High Volume Outbound Calling II

The per minute usage rates are as follows:

	Per Minute Rate			
MAC	1 Year	2 Year	3 Year <sup>/2/</sup>	
	Term Plan	Term Plan	Term Plan	
\$600	\$0.0590	\$0.0580	\$0.0560	
\$2,400	\$0.0580	\$0.0570	\$0.0550	
\$6,000	\$0.0570	\$0.0560	\$0.0540	
\$12,000	\$0.0560	\$0.0550	\$0.0530	

Although rates are shown in per minute increments, calls are billed in increments of less than one minute.

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

- /1/ Effective October 12, 2017, the High Volume Calling II plans will no longer be available to new(N)Customers. Existing Customers may keep this service until they move locations and/or make changes(N)to their service or until it is discontinued by the Company, whichever comes first.(N)
- (2/ Effective August 8, 2016, 3-Year terms are no longer available. Existing Customers may continue (T) with their 3-year term until the term expires. Existing Customers at the end of their 3-year term may request to renew this plan for a 1-Year or 2-Year term, or may continue to subscribe to this plan on a month-to-month basis at the then applicable out-of-term rates for this plan.

(C)

(C)

### SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.2 AT&T High Volume Calling II<sup>/1/</sup> (continued)
    - (B) Inbound Toll Free Calls
      - .2 AT&T High Volume Toll Free Calling II Usage Rates

The per minute usage rates are the same as Section 4.7.2 (A).1 of this Tariff.

/1/ Effective October 12, 2017, the High Volume Calling II plans will no longer be available to new(N)Customers. Existing Customers may keep this service until they move locations and/or make(N)changes to their service or until it is discontinued by the Company, whichever comes first.(N)

Effective: August 12, 2016

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# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.2 AT&T High Volume Calling II (continued)
    - (C) Out of Term Per Minute Usage Rates

MAG	<b>Switched</b>
\$600	\$0.3500
\$2,40	0 \$0.3500
\$6,00	0 \$0.3500
\$12,00	0 \$0.3500

(D)

# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.3 Reserved for Future Use

(C)

# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

#### 4.7 Custom Business Services (continued)

4.7.4 Reserved for future use

(C)

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- 4.7.5 Reserved for future use
- 4.7.6 Reserved for future use.

### SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

#### 4.7 Custom Business Services (continued)

#### 4.7.7 AT&T Business Calling (formerly Long Distance for Business)

The usage rate is \$0.35 per minute for outbound and TFS calls.

4.7.8 Reserved for Future Use

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4.7.9 Reserved for future use

4.7.10 Reserved for future us

Effective: June 12, 2014

# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.7	Custom Business Services (continued)			
	4.7.11	Reserved for Future Use	(T)	
			(D)	
			(D)	
	4.7.12	Reserved for Future Use	(T)	
	4.7.13	Reserved for Future Use	(T)	

(D)

Effective: January 12, 2014

(C) (D)

(D) (C)

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(C)

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(D)

### SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.14 Reserved for future use
  - 4.7.15 Reserved for future use
  - 4.7.16 Reserved for future use
  - 4.7.17 Reserved for future use
  - 4.7.18 Reserved for future use
  - 4.7.19 Reserved for future use

4.7.20 Reserved for future use

4.7	Custor	Custom Business Services (continued)				
	4.7.21	Reserved for Future Use	(C)			
			(D)			
			(D)			
	4.7.22	Reserved for Future Use	(C)			
			(D)			
			(D)			
	4.7.23	Reserved for Future Use	(C)			
			(D)			
			(D)			
	4.7.24	Reserved for Future Use	(C)			
			(D)			
			(D)			

4.7	Custom Business Services (continued)			
	4.7.25 Reserved for Future Use	(C)		
		(D)		
		(D)		
	4.7.26 Reserved for Future Use	(C)		
	4.7.20 Reserved for Future Ose			
		(D)		

# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.27 Reserved for future use

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# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.28 Reserved for future use
  - 4.7.29 Reserved for future use

4.7.30 Reserved for future use

4.7	Custom Business Services (continued)					
	4.7.31	Reserved for future use	Т			
			D			
			Ì			
			D			
	4.7.32	Reserved for future use	Т			
			D			
			D			
	4.7.33	Reserved for future use	Т			
			D 			
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			 D			
			2			
	4734	Reserved for future use	Т			
	4.7.54		D			
			ļ			
			D			

4.7	Custom Business Services (continued)					
	4.7.35	Reserved for future use	Т			
			D			
			D			
	4.7.36	Reserved for future use	Т			
			D			
			D			
	4.7.37	Reserved for future use	Т			
			D 			
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			 D			
			D			
	1738	Reserved for future use	Т			
	4.7.30	Reserved for future use	D			
			 D			

4.7	Custor	Custom Business Services (continued)					
	4.7.39	Reserved for future use	Т				
			D				
			D				
	4.7.40	Reserved for future use	Т				
			D				
			D				
	4.7.41	Reserved for future use	Т				
			D				
			į				
			 D				
			D				
	1712	Reserved for future use	Т				
	4.7.42		D				
			 D				

4.7	Custom Business Services (continued)					
	4.7.43	Reserved for future use	Т			
			D			
			D			
	4.7.44	Reserved for future use	Т			
			D			
			 D			
	4.7.45	Reserved for future use	Т			
			D			
			 D			
	1716	Reserved for future use	Т			
	4.7.40		D			
			 D			
			D			

# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.47 Reserved for Future Use

4.7.48 Reserved for Future Use

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(D)

(C)

(D)

(D)

# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.48 Reserved for Future Use

(C)

# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.49 Reserved for future use
  - 4.7.50 Reserved for future use

(C)

# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.51 Reserved for Future Use

(C) (D)

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# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.52 Reserved for future use

4.7.53 Reserved for future use

# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.54 Reserved for future use

(T) (D)

# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.54 Reserved for future use (continued)

(T) (D)



## SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.55 Reserved for future use
  - 4.7.56 Reserved for Future Use

(T)

Effective: August 12, 2013

# SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

### SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

- 4.7 Custom Business Services (continued)
  - 4.7.55 Reserved for future use
  - 4.7.56 Reserved for future use
  - 4.7.57 Reserved for Future Use

(C)

### SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

#### 4.7 Custom Business Services (continued)

4.7.58 Reserved for Future Use

| | | | | (D)

(C) (D)

#### R.C.A. 3009 2nd Revised Sheet 164.4 Canceling 1st Revised Sheet 164.4

Effective: August 16, 2012

(D)

## SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

#### R.C.A. 3009 2nd Revised Sheet 164.5 Canceling 1st Revised Sheet 164.5

Effective: August 16, 2012

(D)

## SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

#### R.C.A. 3009 1st Revised Sheet 164.5.1 Canceling Original Sheet 164.5.1

Effective: August 16, 2012

(D)

## SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

#### R.C.A. 3009 1st Revised Sheet 164.5.2 Canceling Original Sheet 164.5.2

Effective: August 16, 2012

(D)

## SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

#### R.C.A. 3009 1st Revised Sheet 164.5.3 Canceling Original Sheet 164.5.3

Effective: August 16, 2012

## SECTION 4 – SWITCHED SERVICES RATES AND CHARGES

4.7 Custom Business Services (continued)

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4.7	.7 Custom Business Services (continued)		
	4.7.59	Reserved for Future Use	(C)
			(D)
			(D)
	4.7.60	Reserved for Future Use	(C)
			(D)
			(D)
	4.7.61	Reserved for Future Use	(C)
			(D)

Effective: August 12, 2014

(D)

4.8	Reserv	ed for f	uture use.	
4.9	Reserv	ed for f	uture use	(T)
				(D)
				(D)
4.10	Miscel	laneous	Charges	
				(D)
	4.10.1	Emplo	byee Rate Plans	(T)
		(A)	Reserved for future use	
		(B)	Reserved for future use	
		(C)	Block of Time 600 Minutes	
			The per minute charge for calls in excess of the block of time is \$0.08 per minute.	
				(D)

R.C.A. 3009 1st Revised Sheet 166 Canceling Original Sheet 166

Effective: May 19, 2012

### SECTION 5 – MISCELLANEOUS CHARGES

#### 5.1 Return Check Charge

When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's bad check charge applies. Otherwise, the Company will assess the Customer, as a separate line item on the Customer's bill, a return check charge of \$25.00 for any check that is returned for any reason by the financial institution on which it is drawn.

5.2 Reserved for future use

#### 5.3 Reserved for future use

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### SECTION 5 – MISCELLANEOUS CHARGES

5.4 Payphone Origination Charge

Pursuant to the FCC's Order in CC Docket 96-128, this charge applies only to dial-around calls, i.e., calls originating using a carrier's access code, a Customer's 800/877/888 (and other area code assignments as appropriate) number and other toll free numbers and debit card calls, from payphone instruments. The Customer shall pay the Company a per call charge of \$0.60 per call for all such traffic.

5.5 PIC Change Rebate

If local telephone company is requested to change the subscriber's PIC from one long distance service provider to another long distance service provider, the local telephone company may charge the Customer for the PIC change. If a Customer incurs such a charge from its local telephone company for changing the PIC to the Company, the Company will rebate that charge to the Customer. The rebate will be in the form of a credit on the Customer's bill. The credit will appear within two (2) billing cycles after the Customer provides the Company proof that the local telephone company billed the Customer for the PIC change.

5.6 Alaska Universal Service Fund Surcharge

The Alaska Universal Service Fund ("AUSF") Surcharge is a line item surcharge on intrastate end-user revenue to provide for payment to the Alaska Universal Service Fund. The Company concurs in the AUSF surcharge percentage set forth in the current effective tariff of the Alaska Universal Service Administrative Company ("AUSAC"). A copy of the AUSAC tariff is available for public inspection during normal business hours at 3380 "C" Street, Suite 201, Anchorage, Alaska 99503 or on the AUSAC web site at http://www.ausac.org.

5.7 Regulatory Cost Charge

The Regulatory Cost Charge is a special surcharge applied to all regulated retail Customer billings to pay the Company's share of the budget of the Commission.

Regulatory Cost Charge: 1.309%

### **SECTION 6 - PROMOTIONS**

#### 6.1 General

From time-to-time, the Company may engage in special promotional offerings or trial Service offerings limited to certain dates, times, or locations designed to attract new Customers or to increase an existing Customer's awareness of a particular Tariff offering. Such offerings will be submitted to the Commission for approval prior to their effectiveness.

Effective: March 12, 2011

# **SECTION 6 - PROMOTIONS**

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