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1. SERVICE ESTABLISHMENT AND CHANGE CHARGES

1.1 Definitions of Terms used in this Section

Billable Network Wiring

Work performed on a customer's premises by a Company employee or representative at the customer's request and not covered by other charges. Any work required to establish or reestablish network access to the Company-provided network interface is excluded.

Changes in Service

Includes changes in telephone service or equipment subsequent to the establishment of such service or equipment, and rearrangements of network wiring (including house cable) which do not involve moves.

Complex Service

Includes all other exchange service and their associated facilities and equipment excluded from simple service.

Establishment of Service

The initial establishment of telephone service or equipment for a customer, and transfers of telephone service and equipment from one premises to another on non-continuous property subsequent to the establishment of such service or equipment for a customer.

Moves of Service

Includes relocations of telephone service or equipment on the same continuous property subsequent to the establishment of such service or equipment for a customer.

Network Wiring

Network wiring work includes travel, preparation, wiring on the network side of the network interface.

Point of Minimum Penetration (POMP)

First point on a customer's premises that the network facilities wiring is accessible.

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES

1.1 Definitions of Terms used in this Section (cont'd)

Simple Service

Simple residence and non-residence exchange service includes network exchange access lines and their associated facilities and equipment which met all of the following conditions:

1. The network access lines are served from their normal serving central office.
2. All terminations of the network access lines are confined to a single continuous property.
3. Customer premises equipment connected to such network access lines is limited to non-key telephones with associated miscellaneous or supplemental equipment.

Where more than one exchange service is billed on a single account, the multi-line account is considered simple only when all the network access lines meet the criteria as outlined in 1. through 3 preceding.

1.2 General Regulations

- A. Nonrecurring charges (NRC) are applicable for the following work functions required to establish exchange service:

1. Service Ordering Charge - A nonrecurring charge which covers receiving, recording and processing information necessary to execute a customer's request for service.
2. Central Office Connection Charge - A nonrecurring charge for establishing or changing central office connections which may include, but are not limited to, circuit design work and establishing or changing central office connections.
3. Line Connection Charge - A nonrecurring charge for performing any of the operations associated with the connection of the network access line and a network interface.
4. Network Wiring Charge

A one time charge consisting of a time sensitive network wiring charge required to perform customer requested work on the customer's premises, except work required to establish or reestablish network access.

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.2 General Regulations (cont'd)

- B. Service Establishment and Change Charges apply in addition to all other rates and charges for services provided by the Company.
- C. The charges specified in this section contemplate work being performed by the Company during the usual working hours on normal working days. When, at the specific request of the customer or applicant for service, work is performed at other times, either for the convenience of the customer or applicant for service or for other reasons not under the control of the Company, the expense incurred by the Company in excess of the normal expense of such work, when performed during usual working hours on normal working days, may be billed to the customer or applicant for service, in addition to the charges otherwise applicable.

1.3 Nonrecurring Charges

- A. Application of NRCs to Establish Services

Except where otherwise specified in this paragraph 1.3, the same nonrecurring charges apply to residence and non-residence.

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The Central Office Connection and Line Connection Charges do not apply to the transfer of an existing central office line serving a reseller's end user when there is no interruption of service.

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

A. Application of NRCs to Establish Services (cont'd)

1. Exchange Service

The following charges are applicable to each individual exchange service being established:

<u>Description</u>	<u>Complex</u>		<u>Simple</u>	
	<u>Residence</u>	<u>Non-Residence</u>	<u>Residence</u>	<u>Non-Residence</u>
<i>Basic Local Exchange Service (BLES)</i>				
Service Ordering Charge, per location, per occasion.	\$29.00 (I)	\$15.85	\$29.00 (I)	\$25.50
Central Office Connection Charge, per termination.	5.50	17.00	5.50	13.00
Line Connection Charge, per termination.	14.50 (I)	16.50	14.50 (I)	24.35

PART 3 - Service Charges
SECTION 1 - Service Charges

1st Revised Sheet 3.1.1
Cancels Original Sheet 3.1.1

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/1/ Material now appears on Sheet 3.1

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PART 3 - Service Charges
SECTION 1 - Service Charges

1st Revised Sheet 3.1.1.P
Cancels Original Sheet 3.1.1.P

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4th Revised Sheet 3.1.P
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By Adam Grzybicki, President, Cleveland, Ohio

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PART 3 - Service Charges
SECTION 1 - Service Charges

2nd Revised Sheet 3.2
Cancels 1st Revised Sheet 3.2

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PART 3 - Service Charges
SECTION 1 - Service Charges

3rd Revised Sheet 3.2.P
Cancels 2nd Revised Sheet 3.2.P

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/1/ Material now appears on Sheet 3.1-P

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1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

A. Application of NRCs to Establish Services (cont'd)

1. Exchange Service

The following charges are applicable to each individual exchange service being established:

<u>Description</u>	<u>Complex</u>		<u>Simple</u>	
	<u>Residence</u>	<u>Non-Residence</u>	<u>Residence</u>	<u>Non-Residence</u>
<i>Basic Local Exchange Service (BLES)</i>				
Service Ordering Charge, per location, per occasion.	\$29.00	\$15.85	\$29.00	\$25.50
Central Office Connection Charge, per termination.	5.50	17.00	5.50	13.00
Line Connection Charge, per termination.	14.50	16.50	14.50	24.35

2. RESTORAL OF SERVICE CHARGES

A. Application of Nonrecurring Charges for Restoral of Basic Local Exchange Service (BLES).

Description	Complex Charge		Simple Charge	
	Residence	Non-Residence	Residence	Non-Residence
1. Service restored after temporary denial but prior to completion of order to discontinue service, per service or system				
Restoral Charge	\$26.55	\$26.55	\$32.30	\$32.30
2. Service restored after temporary suspension				
Restoral Charge	62.30	75.85	33.55	33.55
3. Service restored after temporary interception				
Restoral Charge	62.50	87.70	33.55	33.55

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4th Revised Sheet 6.1
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PART 3 - Service Charges
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2nd Revised Sheet 8.1
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PART 3 - Service Charges
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7th Revised Sheet 11
Cancels 6th Revised Sheet 11

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PART 3 - Service Charges
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3rd Revised Sheet 19
Cancels 2nd Revised Sheet 19

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2. RESTORAL OF SERVICE CHARGES

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A. Application of Nonrecurring Charges for Restoral of Basic Local Exchange Service (BLES).

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Description	Complex Charge		Simple Charge		(C)
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