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## 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES

### 1.1 Definitions of Terms used in this Section

#### Billable Network Wiring

Work performed on a customer's premises by a Company employee or representative at the customer's request and not covered by other charges. Any work required to establish or reestablish network access to the Company-provided network interface is excluded. (T)

#### Changes in Service

Includes changes in telephone service or equipment subsequent to the establishment of such service or equipment, and rearrangements of network wiring (including house cable) which do not involve moves.

#### Complex Service

Includes all other exchange service and their associated facilities and equipment excluded from simple service.

#### Establishment of Service

The initial establishment of telephone service or equipment for a customer, and transfers of telephone service and equipment from one premises to another on non-continuous property subsequent to the establishment of such service or equipment for a customer.

#### Moves of Service

Includes relocations of telephone service or equipment on the same continuous property subsequent to the establishment of such service or equipment for a customer.

#### Network Wiring

Network wiring work includes travel, preparation, wiring on the network side of the network interface.

#### Point of Minimum Penetration (POMP)

First point on a customer's premises that the network facilities wiring is accessible.

**1. SERVICE ESTABLISHMENT AND CHANGE CHARGES**

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**1.1 Definitions of Terms used in this Section (cont'd)**

Simple Service

Simple residence and non-residence exchange service includes network exchange access lines and their associated facilities and equipment which met all of the following conditions: (C)

1. The network access lines are served from their normal serving central office.
2. All terminations of the network access lines are confined to a single continuous property.
3. Customer premises equipment connected to such network access lines is limited to non-key telephones with associated miscellaneous or supplemental equipment.

Where more than one exchange service is billed on a single account, the multi-line account is considered simple only when all the network access lines meet the criteria as outlined in 1. through 3 preceding.

**1.2 General Regulations**

A. Nonrecurring charges (NRC) are applicable for the following work functions required to establish exchange service:

1. Service Ordering Charge - A nonrecurring charge which covers receiving, recording and processing information necessary to execute a customer's request for service.
2. Central Office Connection Charge - A nonrecurring charge for establishing or changing central office connections which may include, but are not limited to, circuit design work and establishing or changing central office connections.
3. Line Connection Charge - A nonrecurring charge for performing any of the operations associated with the connection of the network access line and a network interface.
4. Network Wiring Charge

A one time charge consisting of a time sensitive network wiring charge required to perform customer requested work on the customer's premises, except work required to establish or reestablish network access.

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**1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)**

**1.2 General Regulations (cont'd)**

- B. Service Establishment and Change Charges apply in addition to all other rates and charges for services provided by the Company.
- C. The charges specified in this section contemplate work being performed by the Company during the usual working hours on normal working days. When, at the specific request of the customer or applicant for service, work is performed at other times, either for the convenience of the customer or applicant for service or for other reasons not under the control of the Company, the expense incurred by the Company in excess of the normal expense of such work, when performed during usual working hours on normal working days, may be billed to the customer or applicant for service, in addition to the charges otherwise applicable.

**1.3 Nonrecurring Charges**

- A. Application of NRCs to Establish Services

Except where otherwise specified in this paragraph 1.3, the same nonrecurring charges apply to residence and non-residence. (C)

The Central Office Connection and Line Connection Charges do not apply to the transfer of an existing central office line serving a reseller's end user when there is no interruption of service.

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**1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)**

**1.3 Nonrecurring Charges (cont'd)**

A. Application of NRCs to Establish Services (cont'd)

1. Exchange Service

The following charges are applicable to each individual exchange service being established:

<u>Description</u>	<u>Complex</u>		<u>Simple</u>	
	<u>Residence</u>	<u>Non-Residence</u>	<u>Residence</u>	<u>Non-Residence</u>
<i>Basic Local Exchange Service (BLES)</i>				
Service Ordering Charge, per location, per occasion.	\$29.00 (I)	\$15.85	\$29.00 (I)	\$25.50
Central Office Connection Charge, per termination.	5.50	17.00	5.50	13.00
Line Connection Charge, per termination.	14.50 (I)	16.50	14.50 (I)	24.35

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PART 3 - Service Charges  
SECTION 1 - Service Charges

1st Revised Sheet 3.1.1.P  
Cancels Original Sheet 3.1.1.P

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Issued: May 19, 2011

Effective: May 19, 2011

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,  
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By Thomas C. Pelto, President, Cleveland, Ohio

ATT TN OT-11-0014

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By Adam Grzybicki, President, Cleveland, Ohio

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The Ohio Bell  
Telephone Company

**AT&T Tariff**

P.U.C.O. NO. 20  
Part 3 Section 1

PART 3 - Service Charges  
SECTION 1 - Service Charges

4th Revised Sheet 5  
Cancels 3rd Revised Sheet 5

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**2. RESTORAL OF SERVICE CHARGES**

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A. Application of Nonrecurring Charges for Restoral of Basic Local Exchange Service (BLES).

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Description	Complex Charge		Simple Charge		(C)
	Residence	Non-Residence	Residence	Non-Residence	
1. Service restored after temporary denial but prior to completion of order to discontinue service, per service or system					
Restoral Charge	\$26.55	\$26.55	\$32.30	\$32.30	
2. Service restored after temporary suspension					
Restoral Charge	62.30	75.85	33.55	33.55	
3. Service restored after temporary interception					
Restoral Charge	62.50	87.70	33.55	33.55	

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