

1. MONTHLY EXCHANGE SERVICES

Telephone Exchange Service is the furnishing of facilities necessary for communicating within specified exchange areas. Service is comprised of three components - network access line, central office termination and usage. There are two classes of service, Non-Residence and Residence. Except where otherwise provided the monthly rates in this paragraph 1 cover the access line and central office termination for the types and classes of exchange service listed.

A list of exchanges and network access areas appears in Part 4, Section 1 of P.U.C.O. Tariff No. 20.

A. Network Access Lines

Monthly rates for network access lines are determined by class of service and by access area. The customer's normal serving central office determines the applicable access area rate. The access areas, by exchange, are shown in Part 4, Section 1 of P.U.C.O. Tariff No. 20.

Central Office Termination

Furnishes dial tone along with a termination for the network access line to the serving central office for the placing and receiving of calls.

Basic Local Exchange Service (BLES)

Residential-end-user access to and usage of telephone-company-provided services over a single line or small-business-end-user access to and usage of telephone-company-provided services over the primary access line of service, which in the case of residential and small-business access and usage is not part of a bundle or package of services, that does both of the following:

Enables a customer to originate or receive voice communications within a local service area as that area existed on September 13, 2010, the effective date of S.B. 162 of the 128th general assembly;

Consists of all of the following services:

Local dial tone service;

For residential end users, flat-rate telephone exchange service;

Touch tone dialing service;

Access to and usage of 9-1-1 services, where such services are available;

Access to operator services and directory assistance;

Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;

Per call, caller identification blocking services;

Access to telecommunications relay service; and

Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

(N)

(N)

1. MONTHLY EXCHANGE SERVICES (cont'd)

A. Network Access Lines (cont'd)

1. Rates and Charges

<u>Description</u>	<u>Access Area</u>	<u>Monthly Rate</u>		
		<u>Network Access Line</u>	<u>Central Office Termination</u>	
Residence Non-BLES Access Lines	B	\$5.65	\$2.30	(C)
	C	5.65	2.30	
	D	5.65	2.30	(C)
				(D)
				(D)
Residence PBX Trunks Without Touch-Tone	B	15.95	6.00	(N)
	C	17.70	6.00	
	D	17.70	6.00	
With Touch-Tone	B	15.95	6.00	
	C	17.95	6.00	
	D	20.45	6.00	(N)

1. MONTHLY EXCHANGE SERVICES (cont'd)

A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u>	<u>Access Area</u>	<u>Monthly Rate</u>		
		<u>Network Access Line</u>	<u>Central Office Termination</u>	
Non-Residence Non-BLES Access Lines				(C)
- Non-Rotary With Touch-Tone				(D)
	B	\$21.70	\$2.30	(D) (C)
	C	21.70	2.30	(D) (C)
	D	21.70	2.30	(D) (C)

(D)

1. MONTHLY EXCHANGE SERVICES (cont'd)

A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u>	<u>Access Area</u>	<u>Monthly Rate</u>		
		<u>Network Access Line</u>	<u>Central Office Termination</u>	
Non-Residence Non-BLES Access Lines				(C)
- Rotary With Touch-Tone				(D)
	B	\$21.70	\$6.00	(D) (C)
	C	21.70	6.00	(D) (C)
	D	21.70	6.00	(D) (C)

(D)

1. MONTHLY EXCHANGE SERVICES (cont'd)

A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u>	<u>Access Area</u>	<u>Monthly Rate</u>		
		<u>Network Access Line</u>	<u>Central Office Termination</u>	
Non-Residence Non-BLES Access Lines				(C)
- Non-Rotary Without Touch-Tone				(D)
	B	18.95	2.30	(D) (C)
	C	19.45	2.30	(D) (C)
	D	18.95	2.30	(D) (C)

(D)

1. MONTHLY EXCHANGE SERVICES (cont'd)

A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u>	<u>Access Area</u>	<u>Monthly Rate</u>		
		<u>Network Access Line</u>	<u>Central Office Termination</u>	
Non-Residence Non-BLES Access Lines				(C)
- Rotary Without Touch-Tone				(D)
	B	\$18.95	\$6.00	(D)
	C	19.45	6.00	(D)
	D	18.95	6.00	(D)

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

1. Measured Rate Services (cont'd)

e. Local Message Charge Schedule

<u>Rate Mileage</u>	<u>Initial Minute or Fraction thereof</u>	<u>Additional Minute or Fraction thereof</u>	
Residence			(C)
			(D)
0 - 10	\$.0353	\$.0088	
11 - 22	.0397	.0132	
23 and over	.0442	.0177	
Non-Residence			(C)
Non-BLES Access Lines			(C)
0 - 10	.0353	.0088	
11 - 22	.0397	.0132	
23 and over	.0442	.0177	

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

1. Measured Rate Service (cont'd)

f. Local Calling Plus

When ordered by the Public Utilities Commission of Ohio between specific exchanges, all rules and regulations for local message charges for Measured Rate Service specified in 1.C.1.a. through d. preceding are applicable to Local Calling Plus. However, Measured Rate Service is not required to take advantage of Local Calling Plus. It is available to all measured, message and flat rate service residence and non-residence customers.

(1) Local Calling Plus Charge Schedule for Residence and Non-Residence BLES Access Lines.

<u>Rate Mileage</u>	<u>Initial Minute or Fraction thereof</u>	<u>Additional Minute or Fraction thereof</u>
0-10	\$.0406	\$.0104
11-22	.0406	.0104
23 and over	.0406	.0104

(2) Availability

Local Calling Plus is provided in the following exchanges:

<u>Exchange in Which Service is Offered</u>	<u>Exchange(s) Which Can Be Called</u>
Columbiana Salem	Salem Columbiana
Columbus London	London Columbus
Beallsville Barnesville	Barnesville Beallsville

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

1. Measured Rate Service (cont'd)

f. Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

<u>Exchange in Which Service is Offered</u>	<u>Exchange(s) Which Can be Called</u>
Alliance Canton	Canton Alliance
Marlboro Canton	Canton Marlboro
Marlboro Hartville	Hartville Marlboro
East Palestine Columbiana	Columbiana East Palestine
East Palestine Lisbon	Lisbon East Palestine
East Palestine Salem	Salem East Palestine
Niles Youngstown	Youngstown Niles
Niles North Jackson	North Jackson Niles
Thornville	Newark
Sharon	Hubbard
Sharon	Warren

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

1. Measured Rate Service (cont'd)

f. Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

<u>Exchange in Which Service is Offered</u>	<u>Exchange(s) Which Can be Called</u>
Fletcher-Lena	Troy
Nelsonville	Athens
Lisbon New Waterford	New Waterford Lisbon
North Lima New Waterford	New Waterford North Lima
Youngstown New Waterford	New Waterford Youngstown
Belpre Marietta	Marietta Belpre
New Lexington Zanesville	Zanesville New Lexington
Uniontown Hartville	Hartville Uniontown
Rootstown Akron	Akron Rootstown
Carroll Columbus	Columbus Carroll
Leroy Mentor	Mentor Leroy
Leroy Willoughby	Willoughby Leroy
Leroy Cleveland	Cleveland Leroy

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

1. Measured Rate Service (cont'd)

f. Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

<u>Exchange in Which Service is Offered</u>	<u>Exchange(s) Which Can be Called</u>
Canal Fulton	Akron
Canal Fulton	Canton
Findlay	North Baltimore
Alliance	Damascus
Toledo	Luckey
Xenia	Port William
Dayton	Laura
Fremont	Clyde
Shawnee	Logan
Leetonia Youngstown	Youngstown Leetonia
Girard	Warren
Columbus	Baltimore
Reynoldsburg	Baltimore
Ironton	Chesapeake
Tiffin	Attica
Burton	Chardon

1. MONTHLY EXCHANGE SERVICES (Cont'd)

C. Local Exchange Usage (Cont'd)

1. Measured Rate Services (Cont'd)

f. Local Calling Plus (Cont'd)

(2) Availability (Cont'd)

Local Calling Plus is provided in the following exchanges:

<u>Exchange in Which Service is Offered</u>	<u>Exchange(s) Which Can be Called</u>
Glenford	Newark
East Palestine Youngstown	Youngstown East Palestine
Marietta	Bartlett
Piqua	Troy
Yellow Springs-Clifton Springfield	Springfield Yellow Springs-Clifton
Toledo	Haskins-Tontogany
Cleveland	Valley City
Canton	Mineral City
Magnolia-Waynesburg Magnolia-Waynesburg Canfield Salem	Mineral City North Canton Salem Canfield
Youngstown North Canton Salem	Salem Magnolia-Waynesburg Youngstown
Steubenville	Bergholz
Akron	Richfield

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

1. Measured Rate Services (cont'd)

f. Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

<u>Exchange in Which Service is Offered</u>	<u>Exchange(s) Which Can be Called</u>
Canton	Dellroy
Columbus	Delaware
Dublin	Delaware
Westerville	Delaware
Worthington	Delaware
Painesville	Madison
Vandalia	Tipp City
Columbus	Johnstown
Gahanna	Johnstown
New Albany	Johnstown
Westerville	Johnstown
Newcomerstown	Cambridge
Franklin	Miamisburg-West Carrollton
Miamisburg-West Carrollton	Franklin
Atwater	Ravenna
Ravenna	Atwater

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

1. Measured Rate Services (cont'd)

f. Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

<u>Exchange in Which Service is Offered</u>	<u>Exchange(s) Which Can be Called</u>
Atwater Akron	Akron Atwater
Sharon Youngstown	Youngstown Sharon
Berea	North Eaton
Cleveland	North Eaton
Olmsted Falls	North Eaton
Trinity	North Eaton
Berea	Elyria
Cleveland	Elyria
Olmsted Falls	Elyria
Trinity	Elyria
Clarington	Powhatan Point
Rainsboro	Greenfield
Nelsonville	Logan
Cleveland	Newbury
Kent	Hiram
Ravenna	Hiram
Cheshire	Pomeroy

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

1. Measured Rate Services (cont'd)

f. Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

<u>Exchange in Which Service is Offered</u>	<u>Exchange(s) Which Can be Called</u>
Steubenville	Hopedale
Jamestown Dayton	Dayton Jamestown
Jamestown Beavercreek	Beavercreek Jamestown
Akron North Canton	North Canton Akron
Murray City	Glouster
Roseville	Crooksville
North Canton Greensburg	Greensburg North Canton
Winchester	Sardinia
Winchester	West Union
Dayton	Gratis
Miamisburg-West Carrollton	Gratis
Nelsonville	New Marshfield
Salineville East Liverpool	East Liverpool Salineville
Canton	Canal Fulton

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

1. Measured Rate Services (cont'd)

f. Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

<u>Exchange in Which Service is Offered</u>	<u>Exchange(s) Which Can be Called</u>
Akron Ravenna	Ravenna Akron
Bloomington	Mt. Sterling
Columbus	Mt. Sterling
Grove City	Mt. Sterling
Harrisburg	Mt. Sterling
Piqua	Bradford
Cleveland	Grafton
Dayton Middletown	Middletown Dayton
Hubbard	Sharon
Hubbard	Warren
Youngstown	Warren
Dayton	Troy
Vandalia	Troy
Franklin	Germantown
Cleveland	Perry
Mentor	Perry
Willoughby	Perry

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

1. Measured Rate Services (cont'd)

f. Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

<u>Exchange in Which Service is Offered</u>	<u>Exchange(s) Which Can be Called</u>
Cleveland	Montville
Nelsonville	The Plains
Marietta	Dexter City
Fostoria	Bloomdale
Findlay	Bloomdale
Kent Atwater	Atwater Kent
Uniontown North Canton	North Canton Uniontown
Canton	Carrollton
Hillsboro	Sinking Spring
Hillsboro	Leesburg
Holland	Delta
Toledo	Delta
Burton Cleveland	Cleveland Burton
Burton Chagrin Falls	Chagrin Falls Burton
Burton Terrace	Terrace Burton
Columbus	Granville

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

1. Measured Rate Services (cont'd)

f. Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

<u>Exchange in Which Service is Offered</u>	<u>Exchange(s) Which Can be Called</u>
Dayton	Lewisburg
Youngstown	Cortland
Niles	Cortland
Cleveland	East Claridon
Chesterland	East Claridon
Gates Mills	East Claridon
Hillcrest	East Claridon
Guyan	Chesapeake
Ripley	Higginsport
Sandusky	Milan
Cleveland	Avon Lake
Trinity	Avon Lake
Painesville	Montville
Springfield	Urbana
Painesville	Chardon
Upper Sandusky	Sycamore
Upper Sandusky	McCutchenville
Sharon	Hartford

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

1. Measured Rate Services (cont'd)

f. Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

<u>Exchange in Which Service is Offered</u>	<u>Exchange(s) Which Can be Called</u>
Tiffin	Sycamore
Tiffin	McCutchenville
Steubenville	Dillonvale-Mt. Pleasant
Steubenville	Tiltonsville
Westerville	Kilbourne
Worthington	Kilbourne
Canton	Beach City
Belpre	Barlow
Canton	Brewster
North Royalton	North Eaton
North Royalton	Elyria
Strongsville	North Eaton
Strongsville	Elyria
Victory	North Eaton
Victory	Elyria

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

1. Measured Rate Services (cont'd)

f. Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

<u>Exchange in Which Service is Offered</u>	<u>Exchange(s) Which Can be Called</u>
South Vienna	Catawba
Columbus	Alexandria
Reynoldsburg	Alexandria
Arabia	Chesapeake
Dayton	West Alexandria
North Jackson	Lake Milton
Beavercreek Cedarville	Cedarville Beavercreek
Dayton Cedarville	Cedarville Dayton
Springfield Cedarville	Cedarville Springfield
New Waterford Salem	Salem New Waterford
Trenton Dayton	Dayton Trenton
Perrysburg	Woodville Haskins - Tontogany

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

2. Message Rate Services

Message Rate Service consists of a fixed monthly rate for usage packages which includes a monthly local usage allowance in the monthly rate. Each local call is charged on a message unit basis and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

a. Rates and Charges^{/1/}

<u>Description</u>	<u>Usage Package</u> <u>Monthly Rate</u>	(C)
Non-Residence		(D)
		(D)
Non-BLES Access Lines	\$ 6.15	(C)
		(D)
		(D)
Non-Residence PBX Trunks	10.00	
Residence Access Lines	2.21	(N)

/1/ Access Line Monthly Rates now appear in Paragraphs 1.A. and B.

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

2. Message Rate Services (cont'd)

a. Rates and Charges (cont'd)

(1) Local Message Allowances and Charges (cont'd)

- (d) Unless otherwise requested by the customer, where two or more message rate services of the same class and grade are furnished to a customer from the same central office at given premises, the local message allowance for the service involved is combined and the total usage of all lines applied against this combined allowance.
- (e) When two message rate individual services, not of the same class, are furnished to a customer as Combination Main Station Service, the local message allowance for the two services involved must be combined if the central office serving such services does not permit positive identification of the call station.

3. Minute Line Service

Minute Line Service is offered where facilities and conditions permit as designated in Part 9, Section 1, Pricing List of the AT&T Ohio Guidebook.

Minute Line Service is available only to residence customers who subscribe to Schedule C as set forth in Part 9, Section 1 of the AT&T Ohio Guidebook.

Local usage charges are based upon two measured elements, i.e., the duration of each local message and the time of day each local message is originated, subject to the following:

a. Duration

- (1) A charge applies for each minute, or fraction thereof.
- (2) A local message is considered as starting at the time telephone communication is established between the calling station and the called telephone number.
- (3) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- (4) Chargeable time does not include time lost because of faults or defects in the service.

b. Time of Day

- (1) Discounts apply to the total charges for local messages as set forth in 2.b. following during certain time periods as outlined below:

	Time Periods
No discount -	8:00 AM to 9:00 PM* - Monday through Friday
50% discount -	9:00 PM to 8:00 AM* - Monday through Friday All day Saturday, Sunday and Holidays

* To, but not including.

(N)

(N)

1. MONTHLY EXCHANGE SERVICES (cont'd)

C. Local Exchange Usage (cont'd)

3. Minute Line Service (cont'd)

b. Time of Day (cont'd)

(2) The holidays on which a 50% discount applies are on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day.

(3) Discounts will only apply to that portion of the local messages occurring within the rate discount periods stated above.

c. The charges for local message usage are based on summary billing for such usage by total minutes of usage. The charges will be separated by time period. Special billing of local message charges requiring assistance of a Company operator will not be provided.

d. Local Message Charge Schedule^{/1/}

<u>Description</u>	<u>Current Rate</u>
Each minute or fraction thereof	\$.0132

e. Toll Messages

Toll messages are charged for at the rates and regulations specified for Schedule C as set forth in Part 9, Section 3 of the AT&T Ohio Guidebook.

4. Flat Rate Service

Flat Rate service consists of a usage package that includes an unlimited number of local messages.

a. Rates and Charges

<u>Description</u>	<u>Usage Package Monthly Rate</u>
Residence PBX Trunk	\$8.95
Residence Non-BLES Access Lines	7.55

/1/ Access Line Monthly Rates now appear in Paragraphs 1.A..