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A2. GENERAL REGULATIONS

A2.10 Special Promotions

A2.10.1 Regulations

A. The Company may offer, subject to Commission approval, special promotions of new or existing regulated services or products for limited periods. The Company will file a written request for each promotion of regulated services with the Commission with a copy to the Public Staff five (5) business days prior to the beginning of the promotional period. These promotions will be offered on a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation, subject to the availability of products, services and facilities.

B. The Company may offer special promotions or bundled service offerings containing both regulated and non-regulated services or products (either new and/or existing) for limited periods upon giving one (1) business day’s notice to the Commission. For such promotions or bundles, any price discount shall apply exclusively to the non-regulated service(s).

C. Upon initial availability within a particular area (central office) of features found in A13.9, A13.19, A13.34 and A13.47, the nonrecurring charges and first month's recurring charge will be waived for any customer subscribing to such feature(s) during the sixty days following the date on which such feature(s) becomes available in the area. If a promotion or a waiver for such feature(s) is in effect for all customers in the customer's class of service at the time the customer orders the feature(s), the general promotion or waiver will apply instead of this waiver. Customer notification will be provided accordingly. A subscriber may not participate in both this waiver and a concurrent general promotion or waiver for the feature(s) ordered.

A2.10.2 Reserved for Future Use

A2.11 Trademarks and Servicemarks Protection

A2.11.1 Use of Trademarks and Servicemarks

Trademarks and Servicemarks owned by BellSouth Intellectual Property Corporation may not be used by any entity concurring in or providing services pursuant to this Tariff except under an express written license agreement with BellSouth Intellectual Property Marketing Corporation.

A2.12 Reserved for Future Use

A2.13 Reserved for Future Use

A2.14 Customer Agents

A2.14.1 General

A. The conditions specified herein apply to any entity (hereinafter "agent"), including but not limited to Customer Premises Equipment Providers, Enhanced Service Providers, and Interexchange Carriers acting or purporting to act on behalf of a customer or prospective customer (hereinafter "customer") in transactions with the Company. Such transactions may include, but are not limited to: (1) requests for information about the service or equipment of any customer, (2) negotiations regarding deposits, (3) orders for establishment of or changes in service or equipment, and (4) requests for or inquiries concerning the repair or maintenance of the service or equipment of any customer.

A2.14.2 Responsibility of the Agent

A. The agent shall at all times act within the scope of the agent's authority as defined in the agent's agreement with the customer and shall not undertake any transaction with the Company on behalf of any customer unless the agent has been authorized to do so by that customer.

B. In undertaking any such transactions on behalf of any customer, the agent shall comply with all rules and regulations in this section of this Tariff applicable to the transaction or to the service or equipment to which the transaction pertains.
GENERAL SUBSCRIBER SERVICE TARIFF FOR THE STATE OF NORTH CAROLINA

This Tariff contains regulations and rates applicable for the furnishing of Basic Local Exchange Service, Long Distance Message Telecommunications Service, Mobile Telephone Service, Wide Area Telecommunications Service and for other general subscriber services, equipment and facilities associated with the preceding services offered by BellSouth Telecommunications, Inc. within this State. This Tariff and a Map Supplement containing individual Exchange Service Area Maps are on file with the North Carolina Utilities Commission.

Communication services described in this Tariff are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio or a combination thereof.

If, and when, a service is required for which no rate is authorized, before said service is established a formal written application shall be made to the North Carolina Utilities Commission for a rate and formal approval shall be obtained before said service is established.

Note 1: Wherever in this Tariff the name Southern Bell Telephone and Telegraph Company or the term "Company" appears, that shall mean and shall refer to BellSouth Telecommunications, Inc.
GENERAL SUBSCRIBER SERVICE TARIFF FOR THE STATE OF NORTH CAROLINA

EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

- (B) To signify rates established under bond
- (C) To signify a changed regulation or tariff
- (D) To signify discontinued rate, regulation or text
- (I) To signify increase in rate
- (M) To signify a move from one page to another with no change to text, regulation or tariff
- (N) To signify new rate and/or new regulation, and/or new text
- (O) To signify obsoleted rate, regulation or text
- (R) To signify reduction in rate
- (S) To signify matter already appearing in another part of the tariff and repeated for clarification
- (T) To signify a change in text but no change in rate or regulation
- (U) To signify USOC added or changed only
- (V) To signify vintaged tariff

The preceding symbols will apply except where additional symbols are identified at the bottom of an individual page or at the beginning or end of a section or paragraph.

TRADEMARKS AND SERVICEMARKS

BellSouth Intellectual Property Corporation owns the trademarks and servicemarks shown below. All of the trademarks and servicemarks shown below may or may not be an offering available in this Tariff. Marks of other companies will be identified on the tariff page where the mark appears.

- Back-Up™ Line (Back-Up Line)
- BellSouth Answers™/SM (BellSouth Answers)
- BellSouth Business Choice® Package (BellSouth Business Choice Package)
- BellSouth Business Plus® Service/Plan (BellSouth Business Plus Service/Plan)
- BellSouth Business® Products/Services (BellSouth Business Products/Services)
- BellSouth Choice Rewards® Program (BellSouth Choice Rewards Program)
- BellSouth Enhanced Solutions™ Service (BellSouth Enhanced Solutions Service)
- BellSouth Essentials® Package (BellSouth Essentials Package)
- BellSouth PSP Rewards® Plan (BellSouth PSP Rewards Plan)
- BellSouth Select Business™/SM Cards/Program (BellSouth Select Business Cards/Program)
- BellSouth Select® Cards/Program (BellSouth Select Cards/Program)
- BellSouth Solutions® Package/Plan (BellSouth Solutions Package/Plan)
- BellSouth® 9-1-1 PinPoint® Service (9-1-1 PinPoint Service)
- BellSouth® AccuPulse® Service (AccuPulse Service)
- BellSouth® AdReach® Service (AdReach Service)
- BellSouth® AdWatch® Service (AdWatch Service)
- BellSouth® Area Plus® Service/Plan (Area Plus Service/Plan)

Material appearing on this page previously appeared on page(s) 1 of this section.

All BellSouth marks contained herein and as set forth in the trademarks and servicemarks section of this Tariff are owned by BellSouth Intellectual Property Corporation.
TRADEMARKS AND SERVICEMARKS (Cont’d)

BellSouth Intellectual Property Corporation owns the trademarks and servicemarks shown below. All of the trademarks and servicemarks shown below may or may not be an offering available in this Tariff. Marks of other companies will be identified on the tariff page where the mark appears. (Cont’d)

BellSouth® BusyConnect® Service (BusyConnect Service) (N)
BellSouth® Complete Choice® Plan/Option/Service (Complete Choice Plan/Option/Service) (N)
BellSouth® CourtesyComplete® Service (CourtesyComplete Service) (N)
BellSouth® CrisisLink℠ Service (CrisisLink Service) (N)
BellSouth® Custom Advantage℠ Service (Custom Advantage Package) (N)
BellSouth® DAB® Service (DAB Service) (N)
BellSouth® Data Answers℠ Package (Data Answers Package) (N)
BellSouth® Digital ESSX® Service (Digital ESSX Service) (N)
BellSouth® Digital Passport℠ Service (Digital Passport Service) (N)
BellSouth® ESSX® Service (ESSX Service) (N)
BellSouth® FastAccess® Internet Service (FastAccess Internet Service) (N)
BellSouth® FlexServ® Service (FlexServ Service) (N)
BellSouth® LightGate® Service (LightGate Service) (N)
BellSouth® MegaLink® Service (MegaLink Service) (N)
BellSouth® MemoryCall® Service (MemoryCall Service) (N)
BellSouth® MultiServ® Service (MultiServ Service) (N)
BellSouth® PreferredPack℠ Plan (PreferredPack Plan) (N)
BellSouth® Premium Answers℠ Package (Premium Answers Package) (N)
BellSouth® Premium Plus Answers℠ Package (Premium Plus Answers Package) (N)
BellSouth® Prestige® Service (Prestige Service) (N)
BellSouth® Privacy Director® Service (Privacy Director Service) (N)
BellSouth® Products (BellSouth Products) (N)
BellSouth® PulseLink® Service (PulseLink Service) (N)
BellSouth® QuikComplete® Service (QuikComplete Service) (N)
BellSouth® RightTouch® Service (RightTouch Service) (N)
BellSouth® RingMaster® Service (RingMaster Service) (N)
BellSouth® Service (BellSouth Service) (N)
BellSouth® Small Business Select® Program (Small Business Select Program) (N)
BellSouth® SMARTGate® Service (SMARTGate Service) (N)
BellSouth® SMARTLine® Service (SMARTLine Service) (N)
BellSouth® SMARTPath® Service (SMARTPath Service) (N)
BellSouth® SMARTRing® Service (SMARTRing Service) (N)
BellSouth® Stylist® Service (Stylist Service) (N)
BellSouth® SynchroNet® Service (SynchroNet Service) (N)
TRADEMARKS AND SERVICEMARKS (Cont’d)

BellSouth Intellectual Property Corporation owns the trademarks and servicemarks shown below. All of the trademarks and servicemarks shown below may or may not be an offering available in this Tariff. Marks of other companies will be identified on the tariff page where the mark appears. (Cont’d)

BellSouth® TouchStar® Service (TouchStar Service)
BellSouth® Unlimited Answers℠ Plan (Unlimited Answers Plan)
BellSouth® Unlimited Plus Answers℠ Plan (Unlimited Plus Answers)
BellSouth® Value Answers℠ (Package Value Answers Package)
BellSouth® Value Plus Answers℠ Package (Value Plus Answers Package)
BellSouth® Visual Director® Service (Visual Director Service)
BellSouth® WatchAlert® Service (WatchAlert Service)
BellSouth® WatsSaver® Service (WatsSaver Service)
BellSouth® Winning Choice℠ Package (Winning Choice Package)
BellSouth® ZipCONNECT® Service (ZipCONNECT Service)
Saver℠ Service (Saver Service)
The REAL White Pages® (The REAL White Pages)
The REAL Yellow Pages® (The REAL Yellow Pages)
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B2.11 Trademarks and Servicemarks Protection

B2.11.1 Use of Trademarks and Servicemarks

Trademarks and Servicemarks owned by BellSouth Intellectual Property Corporation may not be used by any entity concurring in or providing services pursuant to this Tariff except under an express written license agreement with BellSouth Intellectual Property Marketing Corporation.

B2.12 Reserved for Future Use

B2.13 Reserved for Future Use

B2.14 Customer Agents

B2.14.1 General

A. The conditions specified herein apply to any entity (hereinafter "agent"), including but not limited to Customer Premises Equipment Providers, Enhanced Service Providers, and Interexchange Carriers acting or purporting to act on behalf of a customer or prospective customer (hereinafter "customer") in transactions with the Company. Such transactions may include, but are not limited to: (1) requests for information about the service or equipment of any customer, (2) negotiations regarding deposits, (3) orders for establishment of or changes in service or equipment, and (4) requests for or inquiries concerning the repair or maintenance of the service or equipment of any customer.

B2.14.2 Responsibility of the Agent

A. The agent shall at all times act within the scope of the agent's authority as defined in the agent's agreement with the customer and shall not undertake any transaction with the Company on behalf of any customer unless the agent has been authorized to do so by that customer.

B. In undertaking any such transactions on behalf of any customer, the agent shall comply with all rules and regulations in this section of this Tariff applicable to the transaction or to the service or equipment to which the transaction pertains.

B2.14.3 Warranty and Liability of the Agent

A. By undertaking any transaction with the Company on behalf of a customer, the agent warrants and represents to the Company that the agent has been duly authorized by the customer to act on behalf of the customer in the transaction undertaken. In the event that the customer denies that the agent has acted within the scope of its authority, the agent shall assume responsibility for such transactions and will indemnify and hold the Company harmless from any and all damages, losses, or claims resulting from such dispute or denial by the customer, except for any damages, losses or claims resulting from the Company's willful misconduct, and will pay any and all applicable rates and charges for services rendered or equipment supplied by the Company because of the agent's actions. The foregoing in no way absolves the customer from liability arising from authorized transactions performed by the agent on behalf of the customer.

B2.14.4 Proof of Authority

A. When the Company in the reasonable exercise of the Company's discretion believes it appropriate, the Company may request proof of the authority of any party claiming to be the agent of the customer prior to acting upon such request. In the event the Company determines that the agent has submitted orders or inquiries without specific authorization, the Company will not accept orders or inquiries from the agent without specific proof of proper authorization. Failure of the Company to request such proof shall not, however, limit or otherwise affect the agent's responsibility or liability set forth herein, nor shall such a failure constitute a waiver of the Company's right to request such proof at any time in the future.
PRIVATE LINE SERVICES TARIFF FOR THE STATE OF NORTH CAROLINA

This Tariff contains regulations and rates applicable for the furnishing of Intrastate/IntraLATA Private Line Service by BellSouth Telecommunications, Inc. within this State.\(^1\) This Tariff is on file with the North Carolina Utilities Commission. Communication services described in this Tariff are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or a combination thereof.

Note 1: Wherever in this Tariff the name Southern Bell Telephone and Telegraph Company or the term "Company" appears, that shall mean and shall refer to BellSouth Telecommunications, Inc.
PRIVATE LINE SERVICES TARIFF FOR THE STATE OF NORTH CAROLINA

EXPLANATION OF SYMBOLS

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TRADEMARKS AND SERVICEMARKS

BellSouth Intellectual Property Corporation owns the trademarks and servicemarks shown below. All of the trademarks and servicemarks shown below may or may not be an offering available in this Tariff. Marks of other companies will be identified on the tariff page where the mark appears.

- BellSouth® Service (BellSouth Service)
- BellSouth® Digital ESSX® Service (Digital ESSX Service)
- BellSouth® ESSX® Service (ESSX Service)
- BellSouth® FlexServ® Service (FlexServ Service)
- BellSouth® LightGate® Service (LightGate Service)
- BellSouth® MegaLink® Service (MegaLink Service)
- BellSouth® MultiServ® Service (MultiServ Service)
- BellSouth® PulseLink® Service (PulseLink Service)
- BellSouth® SMARTRing® Service (SMARTRing Service)
- BellSouth® SynchroNet® Service (SynchroNet Service)
- BellSouth® LightGate® Service (LightGate Service)
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E2.11 Trademarks and Servicemarks Protection

E2.11.1 Use of Trademarks and Servicemarks

Trademarks and Servicemarks owned by BellSouth Intellectual Property Corporation may not be used by any entity concurring in or providing services pursuant to this Tariff except under an express written license agreement with BellSouth Intellectual Property Marketing Corporation.

E2.12 Reserved for Future Use

E2.13 Reserved for Future Use

E2.14 Reserved for Future Use

E2.15 Demarcation Point

E2.15.1 General

A. Demarcation Point Location

1. The demarcation point is comprised of a Company-provided Network Interface (NI) jack and is located on a customer's premises in accordance with 2. and 3. following.

2. Single Family Residence - The normal location of the demarcation point is at an Outdoor Network Interface (ONI) jack affixed to the exterior of the residence. If the subscriber so requests, the demarcation point will be located inside the residence at the facilities entry point or as close to that point as practicable.

3. Other Buildings
   a. Where a subscriber has provided a telephone equipment room at the premises, the equipment room will be considered the most practicable point of demarcation, unless the subscriber requests a demarcation point location that is closer to the facilities entry point.
   b. If the owner of a multi-tenant property (one or more buildings on the same contiguous property as defined in North Carolina Utilities Commission Rules R14-2) requests that the Company place or relocate the demarcation point for all tenants/subscribers to one or more points which are located remotely from the tenants/subscribers' premises, such requests will be accommodated if all known tenants/subscribers agree to such an arrangement and if appropriate facility arrangements can be made. The appropriate charges will apply, as specified in this Section of this Tariff, to the party or parties who request the relocation. If the placement or relocation is at the request of the tenants/subscribers, such request will be accommodated if the building owner agrees with the arrangement and if appropriate facility arrangements can be made. The appropriate charges will apply, as specified in this Section of this Tariff, to the party or parties who request the relocation.
ACCESS SERVICES TARIFF FOR THE STATE OF NORTH CAROLINA

This Tariff contains Regulations, Rates and Charges applying to the provision of Access Services within a Local Access and Transport Area (LATA) or equivalent market area for Connection to Intrastate Communications Facilities for Customers within the operating territory of BELLSouth TELECOMMUNICATIONS, INC. in the State of NORTH CAROLINA as provided herein. This Tariff is on file with the North Carolina Utilities Commission.

Note 1: Wherever in this Tariff the name Southern Bell Telephone and Telegraph Company or the term "Company" appears, that shall mean and shall refer to BellSouth Telecommunications, Inc.
ACCESS SERVICES TARIFF FOR THE STATE OF NORTH CAROLINA

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(R) To signify reduction in rate
(S) To signify matter already appearing in another part of the tariff and repeated for clarification
(T) To signify a change in text but no change in rate or regulation
(U) To signify USOC added or changed only

The preceding symbols will apply except where additional symbols are identified at the bottom of an individual page or at the beginning or end of a section or paragraph.

TRADEMARKS AND SERVICEMARKS

BellSouth Intellectual Property Corporation owns the trademarks and servicemarks shown below. All of the trademarks and servicemarks shown below may or may not be an offering available in this Tariff. Marks of other companies will be identified on the tariff page where the mark appears.

BellSouth® AccuPulse® Service (AccuPulse Service)
BellSouth® Digital ESSX® Service (Digital ESSX Service)
BellSouth® ESSX® Service (ESSX Service)
BellSouth® FlexServ® Service (a.k.a. BellSouth SPA Customer Reconfiguration) {FlexServ Service}
BellSouth® LightGate® Service (a.k.a. BellSouth SPA Point to Point Network) {LightGate Service}
BellSouth® MegaLink® Service (MegaLink Service)
BellSouth® MultiServ® Service (MultiServ Service)
BellSouth® Products (BellSouth Products)
BellSouth® Service (BellSouth Service)
BellSouth® SMARTGate® Service (a.k.a. BellSouth SPA Managed Shared Ring Network) {SMARTGate Service}
BellSouth® SMARTLine® Service (SMARTLine Service)
BellSouth® SMARTPath® Service (a.k.a. BellSouth SPA Shared Ring) {SMARTPath Service}
BellSouth® SMARTRing® Service (a.k.a. BellSouth Dedicated Ring) {SMARTRing Service}

All BellSouth marks contained herein and as set forth in the trademarks and servicemarks section of this Tariff are owned by BellSouth Intellectual Property Corporation.