

TITLE SHEET

Regulations, Rates and Charges applying to the provision of

Network and Exchange Services
Private Line Services
Deregulated Services
Packaged Services
Promotional Offerings

within a Local Access and Transport Area (LATA) or equivalent Market Area for connection to intrastate communications facilities for Intrastate customers within the operating territory of Nevada Bell Telephone Company.

This AT&T Nevada Guidebook ("Guidebook") describes the terms and conditions that will apply to the relationship between Nevada Bell Telephone Company d/b/a AT&T Nevada and AT&T Wholesale ("AT&T Nevada" or "Company") and its residential and business retail service customers.

This AT&T Nevada Guidebook ("Guidebook") describes the terms and conditions that will apply to the relationship between Nevada Bell Telephone Company d/b/a AT&T Nevada and AT&T Wholesale ("Nevada Bell" or "Company") and its residential and business retail service customers.

1. Effective Date: The effective date of these terms is (a) October 1, 2007 for customers already subscribing to Company services or (b) the date of subscription for customers subscribing to Services on or after October 1, 2007. Prior to the effective date of this agreement, the existing tariff terms or deregulated service catalog terms and conditions will govern. (D)
(D)
(D)
2. Contract Customers: Customers who have a written contract with Company for any retail services will be governed by the terms of their contract and by this Guidebook. In the event of a conflict between the terms of the contract and this Guidebook, the terms of the contract shall have priority. Due to 2007 changes in Nevada law that have caused intrastate retail telecommunications services to become de-tariffed, any references in any written contracts with Company to Nevada state tariff provisions will now be governed by the corresponding sections of this Guidebook.
3. Non-Contract Residential Customers: Residential customers who do not have a written contract with Company for retail services will be governed by The AT&T Nevada Service Agreement for Residential Services ("RSA"). In the event of a conflict between the terms of the RSA and this Guidebook, the terms of the RSA shall have priority. The RSA is available upon request from Company, and is online at the following website: att.com/servicepublications
4. Non-Contract Business Customers: Business customers who do not have a written contract with Company for retail services will be governed by The AT&T Nevada Service Agreement for Business Services ("BSA"). In the event of a conflict between the terms of the BSA and this Guidebook, the terms of the BSA shall have priority. The BSA is available upon request from Company, and is online at the following website: att.com/servicepublications (C)

TITLE SHEET

- 5. Prioritization of Terms in the Guidebook: In the event of conflict between general terms of service contained in section 2 of this Guidebook, and any specific terms for a particular product or service in this Guidebook, the specific terms shall have priority.

- 6. Services Covered: This Guidebook covers terms and conditions for all retail telecommunications products or services offered by Company in the State of Nevada. (D)
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PRELIMINARY STATEMENT

1.4.1 TERRITORY SERVED - SERVICE RENDERED - RATES AND REGULATIONS (Cont'd)

A. TERRITORY SERVED (Cont'd)

b. Pahrump LATA

The Pahrump LATA consists of the following Nevada Bell and Independent Company exchanges as legally described in their respective tariffs and maps filed with and approved by the Public Utilities Commission of Nevada:

(1) AT&T Company Exchanges, Guidebook (C)

Beatty	Pahrump
Indian Springs	Sandy Valley
Lathrop Wells	

(2) Central Telephone Company d/b/a/CenturyLink Exchanges, Guidebook (C)

Jean	Nelson	(D)
Las Vegas	Mt. Charleston	(D)
Laughlin	Searchlight	(D)

(3) Moapa Valley Telephone Company Exchanges, Tariff P.U.C.N. No. 2, Section No. 8

Glendale	Overton
Lake Mead	Upper Muddy

UNIVERSAL LIFELINE TELEPHONE SERVICE

A. APPLICABILITY

Applicable to residence Universal Lifeline Telephone Service (ULTS)

B. TERRITORY

Within the designated service areas where Nevada Bell is designated as an Eligible Telecommunications Carrier pursuant to PUCN Universal Service regulations.

C. DESCRIPTION

Universal Lifeline Telephone Service includes:

1. Discounted installation of a primary residence access line for Tribal Link-up customers.
2. Discounted basic residence dial tone service.
3. Unlimited incoming calls.
4. Flat Rate and Measured Rate services, available, see Rates and Charges section.
5. Call Restriction service as described in Part 8, Section 2 of the Guidebook is available at no charge.
6. The Utility will apply Call Restriction to a ULTS customer's line for non-payment of toll charges. The Utility will not disconnect the customer's local exchange service for non-payment of toll charges, incurred before Call Restriction is imposed.

D. REGULATIONS

1. Qualification

An applicant must meet all of the following criteria in order to qualify for ULTS:

- a. The applicant's total household gross income does not exceed 175% of the current federally established poverty levels set forth for the number of persons in applicant's household. Lifeline support is limited to a single subscription per household. Household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
- b. The applicant must certify that he/she is not a dependent for federal income tax purposes on another person's federal income tax return.
- c. The residence premises at which the applicant receives ULTS, must be the applicants' principal place of residence.
- d. The applicant must have only one lifeline telephone serving his/her premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

A room or a portion of a residential premises occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of ULTS.

NOTE: Language on this page was approved in Advice Nos. AL 2049 and AL 2048 on pages Tariff A27.1 (N) and A27.2 (N)

UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

D. REGULATIONS (Cont'd)

2. Certification

- a. The applicant ordering ULTS is required to return a signed eligibility certification form. Recipient verification is required whenever qualifying criteria changes.
- b. Prior to service establishment, applicants ordering ULTS are required to submit to the Utility the following documentation demonstrating qualifying total household income or participation in a qualifying public assistance program.

1. The individual federal income tax return, or tribal tax return that the subscriber filed most recently with the Internal Revenue Service; or
2. Three consecutive months of all income statements for the subscriber's household within the same calendar year. Such income statements must include all forms of income as defined in 47 C.F.R. §54.400(f).
3. Documentation which proves that the subscriber received benefits from one or more of the following programs of assistance:

Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), Low-Income Home Energy Assistance Program (LIHEAP), National School Lunch Program's free lunch program, Federal Public Housing Assistance/Section 8, Medicaid, Supplemental Security Income (SSI), and Income based, at or below 175% of the Federal Poverty Guidelines.

Participants residing on tribal lands may also qualify, in addition to the programs listed above, if receiving benefits in one of the following programs:

Bureau of Indian Affairs general assistance, Tribally administered Temporary Assistance for Needy Families, Head Start (must meet programs income qualifying standard), or the Food Distribution Program on Indian Reservations.

A participant residing on tribal lands must sign under penalty of perjury that he/she resides on Tribal Lands, as defined in Title 47 C.F.R. § Section 54.400(e) and meets the income-based or program based eligibility criteria for receiving ULTS, referenced above. The Tribal Lands Applicant also must agree to notify Nevada Bell if he/she no longer satisfies the criteria for receiving ULTS.

3. ULTS will not be furnished on a foreign exchange (FEX) or Foreign prefix basis (FPS).
4. Additional service and equipment are not available at discounted rates to ULTS customers, but will be offered to ULTS customers at applicable rates.

(C)

NOTE: Language on this page was approved in Advice No. AL 2048 on page Tariff A27.3

(N)

UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

D. REGULATIONS (Cont'd)

5. Customers qualifying for Tribal Link-up will be entitled to discounted installations of a primary access line as shown in Rates and Charges. Customers may receive a subsequent discounted connection for a principal place of residence with an address different from the initial discounted installation residence address.

A customer may pay service connection charges on a deferred schedule without incurrence of interest for charges up to \$200.00. These charges do not include any permissible security deposit requirements.

6. Deposits

- a. If a ULTS customer elects to receive Call Restriction service, where available, any service deposit requirement is waived.
- b. Establishment of Credit – ULTS Residence Applicants When a customer does not elect Call Restriction service and when the Utility requires a deposit to establish new service, the deposit amount will be the regular amount as set forth in Part 2, Section 2.
- c. Re-establishment of Credit – ULTS Residence Applicants A customer whose service has been discontinued for non-payment of bills will be required to pay any unpaid balance due the Utility for the premises at which service is to be restored, to pay a reconnection charge as prescribed in Part 3, Section 1 of the Guidebook "Restoral of Service Charges", and to either accept Call restriction or Reestablish credit by making a deposit as prescribed in Part 2, Section 2, before service is restored.

An applicant who previously has been a customer of the Utility and during the last twelve months of that prior service, has had service temporarily or permanently discontinued for non-payment of toll service, must make payment arrangements for the non-paid toll charges, and agree to Call Restriction. Upon demonstration that the un-paid toll charges have been paid, Call Restriction can be removed.

7. A Tribal Link-up customer electing Call Restriction service, as specified in Part 8, Section 2 of the Guidebook will not incur a connection, reconnection, move, change or removal charge.
8. Call Restriction will be imposed by the utility to a ULTS customer's line for non-payment of toll charges. The customer will not be able to make toll calls and must refuse to accept or make alternatively billed calls that result in toll charges billed to the customer's account. The customer remains responsible for payment of any toll charges incurred to the customer's line.
- 1) Continued toll usage can result in disconnection.
 - 2) Call Restriction can be removed when the customer pays the outstanding toll charges.
 - 3) Unpaid toll balances may be referred to an outside agency for collection.

NOTE: Language on this page was approved in Advice No. AL 2047 and AL 2048. However, reference to Tariff P.U.C.N. No. A2.2.12 were changed to Part 2, Section 2 which does not change the terms, conditions or rates of lifeline service. (N)
(N)
(N)

UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

D. REGULATIONS (cont)

- 9. Recipients of ULTS must notify the Utility when they no longer qualify for ULTS. Upon receipt of the notification, the Utility will change the service to the regular rates for the service provided. (C)
 If the Utility discovers that conditions exist that disqualify the recipient of ULTS, the access line rate will be converted to the regular rate for the service provided. The customer will be billed retroactively to whichever is the most recent of the dates ULTS commenced or the recipient no longer qualified for the service no to exceed 12 months. The retroactive billing will include the difference between the ULTS rate and the regular full rate (excluding usage) for the service provided, including service charges if applicable. The time period limitation for unbilled exchange charges as set forth in Part 2, Section 2.3.2(G) is not applicable. (C)
- 10. Annually, the Utility will require all ULTS customers except those provided by the Department of Human Services pursuant to NRS 707.470, to re-certify for ULTS Service by providing documentation as set forth in D.2. of this section. Customers will have sixty (60) days to provide such qualifying documentation. If documentation is not provided that qualifies customer for continued ULTS service, Utility will change the service to regular tariffed rates for the service provided.
- 11. Other regulations and conditions for individual measured residence service set forth in Part 4, Section 2 and for individual flat residence service set forth in Part 4, Section 2. (C)
- 12. Rates shown in E.1. below are for ULTS unless otherwise specified.

E. RATES AND CHARGES

- 1. Rate per month for each ULTS access line:

	Monthly <u>Rate</u>	<u>USOC</u>
- Individual Line Flat Rate Lifeline Residence Service	RR ¹	1FN
- Individual Line Standard Measured Lifeline Residence Service	RR ¹	1MN
- Individual Line Low Use Measured Lifeline Residence Service	RR ¹	1DN
- 2. Measured Usage
 Usage rates for ULTS Measured Service will be determined as set forth in Part 4, Section 2. A \$2.85 monthly allowance will be applied to the total monthly usage charges for exchange standard measured Lifeline Residence Service. There is no allowance for low use measured Lifeline Service. (C)

NOTE: Language on this page was approved in Advice No. AL 2042 and AL 2047. However, reference to Tariff P.U.C.N. No. A2.3.2(G)(e) were changed to Part 2, Section 2.3.2(G) which does not change the terms, conditions or rates of lifeline service. (N)

UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

E. RATES AND CHARGES

3. Tribal Link-up qualified participants will receive a reduction of 100% of multi-element service connection charges, up to a maximum of \$100.00, for a ULTS access line. The discount shall cover any charges assessed to connect the subscriber to the network, including facilities-based charges associated with the extension of lines or construction of facilities needed to initiate service.

NOTE 1: The monthly rate for these USOCs will be the regular rate for the service provided discounted by (C) the following amount.

NOTE 2: The monthly discount provided for lifeline service is equal to a state lifeline discount and a federal discount. The federal discount is equal to \$9.25 less the EUCL rate as set forth in Nevada Bell's F.C.C. Tariff No.1, Section 4.7(F)

<u>USOC</u>	<u>State</u> <u>Discount</u>		<u>Federal</u> <u>Discount</u>		<u>EUCL</u>
1FN Flat Rate Service	3.50	+	9.25	-	EUCL(1)
1MN Standard Measured Rate Service	2.47	+	9.25	-	EUCL(1)
1DN Low Use Measured Rate Service	1.17	+	9.25	-	EUCL(1)

- (1) EUCL refers to the "End-User Common Line" charge. Effective 7/3/12 and pursuant to the FCC's Report and Order in Docket No. 12-11, the federal discount was raised to \$9.25, but the EUCL is no longer waived for lifeline customers. Since AT&T Nevada does not charge the EUCL as a separate line item for lifeline customers, the EUCL is decreased from the overall discount to represent that it is actually charged to lifeline customers.

NOTE: Language on this page was approved in Advice No. AL 2049.

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