

DIRECT INWARD DIALING (DID) SERVICE**A. GENERAL**

1. DID service permits calls incoming to a PBX or other customer premises equipment to reach a specific station line without the assistance of an attendant.
2. The service includes central office switching equipment necessary for in-dialing from the network directly to stations associated with customer premises switching equipment.
3. DID service is provided only from electronic central offices or from electromechanical offices that are equipped to provide this service.
4. Where DID service or telephone number capacity is not available in the normal serving central office, service may be provided under the regulations applicable for Foreign Exchange (FX), Foreign Zone (FZ), or Foreign Central Office (FCO) services described in Part 4, Section 3.
5. The assignment of telephone numbers for DID service and the sequence of numbers assigned to a customer are made at the discretion of the Company.
6. The customer is responsible for providing intercept of assigned but unused telephone numbers associated with DID service.
7. If DID service is provided from more than one central office, service from each central office is considered separately for the application of rates and charges.
8. If a customer uses sets of DID service telephone numbers on different systems, on the same or different premises, each set of numbers is considered a separate service for the application of rates and charges.
9. One primary listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified elsewhere in this Guidebook.

(C)

A. GENERAL

10. Limitations of Service

- a. DID is furnished upon condition that the customer contract for adequate facilities to permit the use of the service without injurious effect upon the general telephone service. Adequate facilities include but are not limited to the following:
 - (1) Central Office trunks - if subscriber line overflows on all of the DID trunks combined exceed the monthly limit specified as follows for two months, and in the opinion of the Company additional trunk lines are needed, the customer will be required to subscribe for such additional trunk line facilities or terminate the existing service: first trunk line in a group - 200 subscriber line overflows per month; each additional trunk line in the same group - 100 additional subscriber line overflows per month.
 - (2) A minimum of two working DID trunks excluding attendant trunks are required per system.
 - (3) For completion of DID calls including call attempts (where the line is busy or no answer) suitable equipment associated with the Company or customer provided system is required, e.g. sufficient quantities of incoming registers or equivalent.
- b. The Company may refuse to furnish or to continue to furnish service for failure to comply with 11.a. above and as covered in General Regulations - Cancellation for Cause in Part 2.

DIRECT INWARD DIALING (DID) SERVICE**B. RATES AND CHARGES**

	<u>USOC</u>	<u>Nonrecurring Charges</u>	<u>Monthly Rates</u>
1. Direct-Inward Dialing (DID) Service			
- Service Establishment Charge, for the first group of 20 DID numbers installed		\$600.00	
- Subsequent additions, per group of 20 DID numbers, Each group of 20 DID numbers	ND4	50.00	\$413.00(I)
- DID Trunk Termination in central office, each (in addition to PBX trunk rate)	NDT	45.00	1,043.00(I)
2. Additions to Existing Systems and Changes			
To provide DID on an existing PBX System which is equipped for compatible operation:			
- For each trunk changed to DID		45.00	
After DID is established:			
- For a change of an existing trunk to DID operation, from DID to a regular trunk or vice versa, each trunk changed		45.00	
A change from a customer-provided system to a Centrex System, the Centrex System is considered to be a new installation and complete discontinuance of the DID Central Office service for application of nonrecurring charges and termination charges.			

DIRECT INWARD DIALING (DID) WAIVER OFFER

A waiver offer is available for eligible business customers who currently have their business exchange service with another carrier within the AT&T Michigan serving area and who now wish to establish business exchange service with AT&T Michigan.

The normally applicable nonrecurring Line Connection, Trunk Termination and Service Establishment charges will be waived for each DID trunk ordered. In addition, the normally applicable nonrecurring DID number charge will be waived for all DID station numbers ordered. Effective April, 19 2004, customers must enroll in a minimum of a one year access line or local usage term plan to qualify for the waivers.

CALL TRANSFER FOR 2-WAY TRUNKS**A. DESCRIPTION**

Call Transfer For 2-Way Trunks is a Central Office based service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the transfer of those calls to another line through the use of an incoming/outgoing trunk facility. The transfer capability makes it possible to disconnect after transferring the call, freeing the DID facility for additional incoming calls. The trunk may also be used to place outgoing calls. This service is provisioned with EM signaling and a 4 wire connection at the customer's premises. Touch-Tone is a requirement of this service.

B. REGULATIONS

1. Additional numbers may be reserved for future use, in groups of 20, at the rates and charges specified in Part 8, Section 8, in this Guidebook. The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company. AT&T will be responsible for providing intercept and or administration of reserved numbers.
2. The customer is responsible for providing intercept on assigned but unused telephone numbers associated with Call Transfer For 2-Way Trunks.
3. Trunks arranged for Call Transfer For 2-Way Trunks may not be combined with trunk groups arranged to provide Direct inward Dialing (DID) service. Overflow of calls between the two arrangements is not permitted.
4. Call Transfer For 2-Way Trunks is provided from Central Offices equipped to provide this service and subject to the availability of facilities. Customers are required to sign a confirmation of order for Call Transfer For 2-Way Trunks.
5. If a customer's normal serving Central Office is not equipped to provide Call Transfer For 2-Way Trunks or the customer so requests, the service may be provided, where facilities permit, from a Company Central Office different than that which normally serves the customer, but still within the same LATA, under the regulations applicable for Foreign Exchange (FX), Foreign Zone (FZ), and Foreign Central Office (FCO) services described in Part 4, Section 3.
6. When Call Transfer for 2-Way Trunks, becomes available or is subsequently requested from the Central Office that normally serves the customer, the service may be transferred to the normal serving Central Office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial nonrecurring charges and Service Charges as appropriate.
7. A change in Central Office equipment could require the customer to discontinue the service or obtain service from another Central Office. Ameritech makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of Central Office equipment.
8. Call Transfer For 2-Way Trunks works in conjunction with Ameritech Direct Inward Dialing (DID) Service and the rates and charges specified in Section C of this Guidebook are in addition to applicable rates and charges for DID Service specified elsewhere in the Exchange tariff. Local Message and/or Measured Service charges apply to Local Service Area calls and Interzone and Message Toll charges apply to calls outside the Local Service Area.

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CALL TRANSFER FOR 2-WAY TRUNKS (cont'd)**C. RATES AND CHARGES**

	USOC	Monthly	Nonrecurring Charge	
<u>Service Establishment</u>				
1. With initial DID Service - per Trunk Group	SEPD1	-	\$175.00	
2. Subsequent to Establishment of DID Service - per Trunk Group	SEPD1	-	175.00	
3. Call Transfer For 2-Way Trunks	3CW	\$25.00	-	
<u>Conversions</u>				
1. Of entire DID Trunk Group to Call Transfer For 2-Way Trunks or entire Call Transfer For 2-Way Trunk groups to DID	NR9DD	-	300.00	
2. Of individual DID Trunks to a new Call Transfer For 2-Way Trunk Group - per Trunk Group	SEPD1	-	175.00	
3. Individual Trunks between established Trunk Groups - per Trunk Group		See rates in Part 3, Section 1, in this Guidebook for line rearrangements		(C)
4. Change in outpulsing, Start Dial, or Signal Type - per Trunk Group	REAJA	-	30.50	
5. Change or Redesign in Signaling or Transmission Interface - per Occurrence	REAJB	-	150.00	