

TARIFF DISTRIBUTION

FILE PACKAGE NO.: MO-11-0046

DATE: July 18, 2011

STATE: MISSOURI

EFFECTIVE DATE: 07/15/2011

TYPE OF DISTRIBUTION: Approved

PURPOSE: ISDN PRI - Change in Move Regulations

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
D002	3.2	0007
D002	3.3	0002
D002	3.4	0000

**P.S.C. Mo. - No. 41
INTEGRATED SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 2
7th Revised Sheet 3.2
Replacing 6th Revised Sheet 3.2

Revised Sheet 3.2 was previously Revised Sheet 3.02 (AT)

SMARTTRUNK®

2.6 REGULATIONS (cont'd)

2.6.11 Note that special steps are required for SmartTrunk DID stations to have 911 service features consistent with those provided to other end users in the same 911 service area. SmartTrunk service provides Automatic Number Identification (ANI), but the only Automatic Location Identification (ALI) record is associated with the main number for the service. This can create a situation where the 911 Public Safety Answering Point receives a call from an individual DID station and receives identification of the originating telephone number, but the System provides a "no record found" error instead of customer location information. SmartTrunk service customers are therefore encouraged to consider implementing Private Switch 911 Service, as described in Section 28 of the General Exchange Tariff. With this service, the SmartTrunk customer can create location information records for every unique DID telephone number associated with the SmartTrunk service.

2.7 ADDITIONS

Any additions of service are subject to current rates and charges.

2.8 MOVES

- 2.8.1. A Move Charge as specified in this tariff will apply to change in the physical location ("Move") of SmartTrunk Interface or Port, which requires simultaneous service operation at both the current location ("Replaced Service") and the new location ("New Service") for a finite period of time ("Overlapping Service") or which is accomplished through a coordinated disconnection of the Replaced Service and simultaneous connection of the New Service ("Flash Cut"), whether within the same SmartTrunk serving office or to a different SmartTrunk serving office. In addition, installation charges as specified in this tariff will apply for all service components other than the SmartTrunk Interface or Port. (CT)
- 2.8.2. The Service Term agreement subscribed to by the customer is not affected by Moves of the SmartTrunk Interface or Port as described above. (CT)
- 2.8.3 Business customers who are moving service locations and require Overlapping Service will receive a one-time credit of \$2,500 per SmartTrunk Interface being moved, subject to the following conditions: (CP)
- A. One or more SmartTrunk Interface(s) must be ordered at the new location, at prevailing Tariffed Month-to-Month Service rates (see Paragraph 2.14 of this tariff), including applicable non-recurring Installation charges. (CP)
 - B. Upon moving the Replaced Service to the New Service, the Service Term contract for the Replaced Service will be transferred to the New Service, and will not otherwise be affected by the move. The New Service will take the place of the Replaced Service, which will be disconnected at the time of the move. (CT)

P.S.C. Mo. - No. 41
INTEGRATED SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 2
2nd Revised Sheet 3.3
Replacing 1st Revised Sheet 3.3

Original Sheet 3.3 was previously Original Sheet 3.03 (AT)

SMARTTRUNK®

2.8 MOVES (cont'd)

2.8.3 (cont'd)

- C. The New Service location must be anywhere the Company provides SmartTrunk service pursuant to this tariff. (AT)
- D. The Move and subsequent disconnection of the Replaced Service must be completed within ninety (90) days of the New Service install date, or prior to expiration of the current contract term, whichever occurs first. (AT)
- E. The one-time credit will be placed on the Customer's account at the time the disconnect order is issued for the Replaced Service. (CT)
- F. Move Charges as described in Paragraphs 2.8.1 and 2.8.2 will apply to SmartTrunk Interface(s) being moved as a Flash Cut. The one-time credit stated above does not apply to flash cuts. (CT)
(CT)
- G. Any optional features and functions from the Replaced Service that are not re-established with the New Service at the time of the installation will be subject to applicable termination charges. (AT)
- H. Any additions of optional features and functions made to the New Service under an existing contract that is retained will be treated as coterminous additions under the terms and conditions of that contract.
- I. Any quantities of SmartTrunk service in excess of the current quantity of the Replaced Service will be treated as new installations. (AT)
- J. This credit is not applicable to SmartTrunk Ports. (CT)
- K. This credit is available only where suitable facilities and equipment permit. To be eligible for this credit, the business customer must not currently have any past due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts. (CT)
- L. In the event of early termination of this service, the customer will be liable for any and all termination charges as set forth in this and other applicable tariffs. (CT)

2.9 SUPERSEDURE

SmartTrunk service may be transferred to a new customer at the same premises location upon written concurrence of the Company. The customer to whom service is transferred will be subject to all past indebtedness, liabilities, minimum term provisions and equipment configurations currently in effect for the previous customer.

(MT)

SMARTTRUNK®

2.10 SUSPENSION AND RESTORAL OF SERVICE

(MT)

- 2.10.1 Initiated by the Company - When service is suspended by the Company, the business restoration charge listed in the Suspension and Restoral section of the General Exchange Tariff applies per B Channel.
- 2.10.2 Initiated by the Customer (Vacation Service) - Vacation Service is not offered for SmartTrunk service.

2.11 SERVICE TERMS

- 2.11.1 For each SmartTrunk Interface or Port, the customer is required to select either Month-to-Month service or a Service Term Agreement of 12, 24, 36, 48 or 60 continuous months. Coterminous additions are not permitted during the term of an agreement except if the customer has an agreement with a term of 36 months or greater, in which case coterminous additions are allowed within the first 12 months of the agreement. Customers may opt to convert from the original Service Term to a longer Service Term prior to the expiration of the original term.

(MT)