



Maryann Zavagnin
Director – Regulatory Affairs

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December 16, 2011

Director – Communications Division
Michigan Public Service Commission
6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48909

Transmittal No. MI-11-0005

Dear Director:

The attached Tariff, effective January 01, 2012 is being issued to modify Installation Charge offers.

Tariff M.P.S.C. No. 20R
Number of Sheets
2

As an acknowledgment that this filing has been received, we request the return of the letter stamped by the Commission, to me at the above address.

Sincerely,

Maryanne Zavagnin
Director – Regulatory

Attachment(s)

SERVICE CHARGES

C. WAIVERS

1. WAIVER BUSINESS NETWORK ACCESS LINES

This offer will be in effect for business customers who currently have their business exchange service with another local exchange carrier within the SBC Michigan serving area and who now wish to establish business exchange service with SBC Michigan.

The normally applicable Service Order and Line Connection Charges will be waived for eligible business customers ordering and installing business exchange access lines. The Line Connection Charge will be waived for each business network access line installed.

Customers must enroll in a minimum of a one year access line or local usage term plan to qualify for the waivers.

This offering is not applicable to Flexline, Centrex, ISDN, DID trunks or coin service lines. The credit is not applicable on additional lines ordered after the customer establishes service. In addition to the eligibility criteria noted above, customers must: 1) not have had service disconnected for nonpayment, and 2) not have any past due bills for regulated service owed to the Company.

2. WIN AND WINBACK OFFERING - RESIDENCE SERVICES

This offer will be in effect for eligible residence customers: those residence customers who have their local network access line service with another carrier and now wish to establish their network access line service with AT&T Michigan. (T)

Eligible customers will receive a waiver of the normally applicable Line Connection charges. The waiver is applicable on lines the customer brings to the Company from their prior carrier. This offer cannot be combined with a customer's receipt of a Link-up discount. (C)

3. RESIDENTIAL ACCESS LINE ONLINE OFFER

This offer is available to new and existing residential customers who establish a network access line with AT&T Michigan via the online ordering system at www.ATT.com. Eligible residential customers will receive a waiver of the line connection charge to install the network access line. This offer cannot be combined with a customer's receipt of a Link-up discount. (C)