

SNET America, Inc. d/b/a AT&T Long Distance East's Idaho Price List replaces in its entirety
SNET America, Inc. d/b/a SBC Long Distance East's Price List

SNET AMERICA, INC.
d/b/a
AT&T Long Distance East

TELECOMMUNICATIONS PRICE LIST

SNET America, Inc. d/b/a AT&T Long Distance East
Toll-free Telephone Number:
(800) 808-7638

This Price List contains the rates, terms and conditions applicable to the IntraLATA and InterLATA Resale Telecommunications Services provided by SNET America, Inc. d/b/a AT&T Long Distance East within the State of Idaho.

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SECTION 1 - TERMS AND ABBREVIATIONS

Access Line - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company.

Account - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

Account Code - A numerical code, assigned to the Customer, to enable the Company to identify use of a service offering by the Customer and to bill the use of that service offering by the Customer. Multiple Account Codes may be assigned to the Customer to identify individual users or groups of users.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Calling Card - A billing convenience whereby the End User may bill the charges for a call to an approved local exchange company-issued Calling Card. The terms and conditions of the local exchange company shall apply to payment arrangements.

Collect - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept responsibility for the charges.

Company - SNET America, Inc. d/b/a AT&T Long Distance East, unless stated otherwise.

Company's Point of Presence - Location of the serving central office associated with access to the Company's network.

SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)

Customer - Any person, firm, partnership, corporation or other entity which uses service under the terms and conditions of this tariff and is responsible for the payment of charges.

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call.

Debit Card - A pre-established account number (typically associated with a card), issued by the Company and purchased by a Customer for access to the Company's network for the purpose of placing long distance telephone calls.

End User - Any person, firm, partnership, corporation or other entity which uses the service of the Company under the terms and conditions of this tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

Holidays - New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Initial And Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

IPUC - Idaho Public Utilities Commission

LATA - Local Area of Transport and Access

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SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)

MAC - Minimum Annual Commitment.

MMC - Minimum Monthly Commitment.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Service Acceptance Date – The date service is first established on the plan the Customer agrees to.

(D)

Switched Access - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

The Company's services and resold facilities are furnished for intraLATA and interLATA communications originating at specified points within the state of Idaho under terms of this price list.

SNET America, Inc. d/b/a AT&T Long Distance East installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this price list. SNET America, Inc. d/b/a AT&T Long Distance East may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the SNET America, Inc. d/b/a AT&T Long Distance East network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and resold facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this price list.

2.2.2 SNET America, Inc. d/b/a AT&T Long Distance East reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this price list, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.2 Limitations, (Cont'd.)

- 2.2.4 All services and resold facilities provided under this price list are directly or indirectly controlled by SNET America, Inc. d/b/a AT&T Long Distance East and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6 Presubscribed service is available from equal access locations only. Travel service is available from any originating location in the state.
- 2.2.7 The Company does not offer to process local emergency calls, "911" or "0" calls. Such calls are routed directly to the serving local exchange carrier or to the underlying long distance carrier (0 + interLATA).

2.3 Use

Services provided under this price list may be used for any lawful purpose for which the service is technically suited.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Payment for Service

All charges due by the Customer are payable to SNET America, Inc. d/b/a AT&T Long Distance East or any agency duly authorized to receive such payments. Any objections to billed charges must be reported to the Company within thirty (30) days of the invoice date. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Customers are responsible for all charges associated with their account, including all charges placed against Calling Card numbers. Customers claiming not to be responsible for more than five calls on any one statement may be required to accept a Travel Card number change issued by SNET America, Inc. d/b/a AT&T Long Distance East.

2.5 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.6 Cancellation

Customers must provide thirty days written notification to SNET America, Inc. d/b/a AT&T Long Distance East prior to cancellation. Customers are responsible for all charges, including fixed fees, which accrue up to the cancellation date.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Other Rules

The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory rules and standards of the Idaho Public Utilities Commission.

2.8 Refunds or Credits for Service Outages or Deficiencies

Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.

2.9 Reservation of 800 Numbers

The Company will make every effort to reserve 800 vanity numbers for customers, but makes no guarantee or warranty that the requested number(s) will be available.

2.10 Late Payment Charge

A late fee of 1.5% per month will be charged on any past due balance.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.11 Renewal of Term Plan

2.11.1 No Renewal

If the customer does not choose to renew a term plan at the end of the 1, 2 or 3 year term, the customer will be automatically changed to the Business default rates in effect, upon completion of the current term.

2.11.2 Change in MAC/Term Plan Commitment

(A) Change In MAC and No Change in Length of Term Plan

(1) Higher MAC

If the Customer changes to a higher MAC and does not change the length of the term plan agreement, no under-utilization charge applies and no new term plan agreement is required. To calculate the adjusted annual MAC, prorate the old MAC and prorate the new MAC.

(2) Lower MAC

If the Customer changes to a lower MAC and does not change the length of the term plan agreement, a under-utilization charge will be assessed. The under-utilization charge is equal to the difference between the qualified usage toward the current MAC and the unmet MAC in the current year. A new term plan agreement must be signed by the Customer with new begin/end dates.

(B) Change In MAC and Change in Length of Term Plan

(1) Higher MAC and Longer Term Plan Commitment

If the Customer changes to a higher MAC and a longer term plan commitment, no under-utilization charge applies. A new term plan must be signed by the Customer with new begin/end dates.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.11 Renewal of Term Plan, (Cont'd.)

2.11.2 Change in MAC/Term Plan Commitment, (cont'd.)

(B) Change In MAC and Change in Length of Term Plan, (continued)

(2) Lower MAC and Shorter Term Plan Commitment

If the Customer changes to a lower MAC and a shorter term plan commitment, an under-utilization charge will be assessed. The under-utilization charge will be the difference between (number of years in old term plan times MAC) minus (total usage accumulated to date in the current MAC year). A new term plan must be signed by the Customer with new begin/end dates.

(3) Lower MAC and Longer Term Plan Commitment

If the Customer changes to a lower MAC and a longer term plan, a under-utilization charge may apply. The old MAC/term plan revenue commitment will be compared to the new MAC/term plan revenue commitment. If the new MAC/term plan total revenue commitment for the length of the term plan agreement is greater than the old MAC/term plan total revenue commitment for the length of the term plan agreement, no under-utilization charge applies. If the new MAC/term revenue commitment is less than the old MAC/term commitment, a under-utilization charge applies. The under-utilization charge is equal to the difference between the old MAC/term plan revenue commitment and the new MAC/term plan revenue commitment. A new term plan must be signed by the Customer with new begin/end dates.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.11 Renewal of Term Plan, (Cont'd.)

2.11.2 Change in MAC/Term Plan Commitment, (cont'd.)

(B) Change In MAC and Change in Length of Term Plan, (continued)

(4) Higher MAC and Shorter Term Plan Commitment

If the Customer changes to a higher MAC and a shorter term plan, a under-utilization charge may apply. The old MAC/term plan revenue commitment for the length of the term plan agreement will be compared to the new MAC/term plan revenue commitment for the length of the term plan agreement. If the new MAC/term plan revenue commitment is greater than the old MAC/term plan revenue commitment, no under-utilization charge applies. If the new MAC/term revenue commitment is less than the old MAC/term commitment, a under-utilization charge applies. The under-utilization charge is equal to the difference between the old MAC/term plan revenue commitment and the new MAC/term plan revenue commitment. A new term plan must be signed by the Customer with new begin/end dates.

(C) Change in Length of Term Plan and No Change in MAC

(1) Longer Term Plan Commitment

If the Customer changes to a longer term plan commitment with no change to the MAC, no under-utilization charge applies. A new term plan must be signed by the Customer with new begin/end dates.

(2) Shorter Term Plan Commitment

If the Customer changes to a shorter term plan commitment and does not change the MAC, a under-utilization charge will be assessed. The under-utilization charge will be the difference in the old MAC level minus the current year's MAC usage accumulation to date, plus any full years of MAC remaining on the old MAC term commitment. A new term plan must be signed by the Customer with new begin/end dates.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.11 Renewal of Term Plan, (Cont'd.)

2.11.3 MMC Changes

(A) Change to Lower MMC

A Customer who changes to a lower revenue commitment may opt to implement the change in the middle of its bill cycle or may opt to make the change effective on the first day of the next bill cycle. If a Customer opts to implement the change in the middle of its billing cycle, a shortfall under-utilization charge applies for the unmet MMC for that billing cycle, if applicable.

(B) Change MMC to MAC

A Customer may change from a MMC to a MAC at any time during the billing cycle. The MMC will end and no under-utilization charge applies. A term plan must be signed by the Customer with new begin/end dates. The MAC will start on the date requested by the Customer.

2.11.4 Start Date and End Date

(A) MAC

Achievement of the MAC is calculated on the Customer's yearly Service Acceptance Date anniversary or end date of the term agreement commitment

(B) MMC

MMC is calculated at the end of the Customer's monthly billing cycle.

(C) Term Plan Agreement

When the Customer changes the billing cycle dates in the middle of a term plan agreement, the term begin and end dates will not change. The accumulated monies towards the MAC charges, if any, will be based on the begin and end date of the term without regard to the billing cycle.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.13 Ordering Under the American Recovery and Reinvestment Act (ARRA)

(N)

The Services and Service Components provided under this tariff shall not be used to support the performance of any portion or program which has been funded in whole or in part with grants, loans or payments made pursuant to the American Recovery and Reinvestment Act of 2009 ("ARRA"), without the prior written agreement of AT&T and Customer regarding any specifically applicable terms, conditions and requirements. Customer shall provide AT&T with prior written notice before placing any order that may be funded in whole or in part with ARRA funds. If Customer fails to provide such prior written notice of ARRA funding; or if the parties cannot agree on the terms and conditions (if any) applicable to an ARRA funded order; or if any terms, conditions or requirements (other than those to which AT&T specifically agrees in such separate writing) are found to be applicable, then AT&T may, in its sole discretion, reject such order or immediately terminate provision of any affected Service or Service Component without further liability or obligation.

(N)

SECTION 3 - DESCRIPTION OF SERVICE & RATES

3.1 Timing of Calls

- 3.1.1 Long distance usage charges are based on actual usage of SNET America, Inc. d/b/a AT&T Long Distance East's network.
- 3.1.2 Usage measurement and rounding is specified on a per-product basis in Section 3.5 of this Price List.
- 3.1.3 There will be no billing applied for incomplete calls, including ring no answer and network announcements.

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.2 Rate Periods and Holidays

For time-of-day sensitive services, the following rate periods apply:

| | MON | TUES | WED | THUR | FRI | SAT | SUN |
|----------------------|---|------|-----|------|-----|-----|-----|
| 8:00 AM TO 5:00 PM* | DAYTIME RATE PERIOD OR PEAK RATE PERIOD | | | | | | |
| 5:00 PM TO 11:00 PM* | EVENING RATE PERIOD OR OFF PEAK RATE PERIOD | | | | | | EVE |
| 11:00 PM TO 8:00 AM* | NIGHT/WEEKEND RATE PERIOD OR OFF PEAK RATE PERIOD | | | | | | |

* to, but not including

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

For services subject to holiday discounts, the Evening Rate Period rates apply on the following Company recognized holidays, unless a lower rate would normally apply:

| | |
|------------------|-----------------------|
| New Year's Day | January 1 |
| Memorial Day | As Federally Observed |
| Independence Day | July 4 |
| Thanksgiving Day | As Federally Observed |
| Christmas Day | December 25 |

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.3 Determination of Mileage

Usage charges for mileage sensitive services vary based on the type of service subscribed to by the Customer. For services utilizing switched access, mileage measurements for rate schedules are based on the distance in airline miles between rate centers associated with the originating and terminating stations.

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(D)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.4 Plan A

3.4.1 General Description

This is a calling plan utilizing switched or dedicated access lines and subminute timing of calls. Outbound calling, inbound (800) service and Calling Card service are offered under this plan. This service is offered to the Company's customers who have their principle service location(s) in Connecticut, but who wish to have the Company's service in branch or affiliated locations in Idaho. The service is available to the Customer who commits to a combined minimum interstate and intrastate usage of 3 million minutes from all customer locations over a three year term.

Calls originate and terminate on Switched Access facilities provided by local exchange companies or other authorized access providers. For switched access, the Customer is responsible for establishing local access facilities and for all nonrecurring, recurring, construction and other charges in connection with such local access. The Customer using multiple Switched Access lines for a single 800 number must arrange for hunting service from the local exchange company. (T)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.4 Plan A, (Cont'd.)

3.4.2 MTS

MTS is an outbound service priced based on a single rate band. Calls are billed in six second increments. The minimum call duration is six seconds.

(A) Minimum Usage Charge (MUC) is \$17.50 until June 12, 2014 at which time the MRC will increase to \$22.50. (T)
(T/I)

If the monthly outbound usage or outbound or inbound usage charges combined equal or exceeds the MUC in a billing period, the MUC will not apply. If the the monthly outbound usage or outbound or inbound usage charges combined in a billing period are less than the MUC, the charge that will apply will be the difference between that month's usage charges and the MUC.

(B) Per-Minute Usage Rate: \$0.1700

3.4.3 Calling Card

Pending state and regulatory approval where applicable, on or after May 15, 2014, calling card service will be discontinued in the state of Idaho. For customers under a term agreement for intrastate services, the calling card feature will be discontinued from their service arrangement, including any optional calling plan service. (N)
|
|
(N)

(D)
(D)

The Customer shall access the network by dialing the Company's universal access 800 number to complete direct dialed or operator assisted calls. Per minute usage charges and fixed service charges per call apply. Calls are billed in six second increments. The minimum call duration is six seconds. The usage charge is a single rate for Idaho. (C)

Usage Rates Per Minute: \$0.1700

Service Charge, Per Call:

| Call Type | Fully Automated | Operator Dialed | Operator Assisted |
|------------------------|-----------------|-----------------|-------------------|
| Calling Card Surcharge | \$0.75 | \$2.50 | \$1.50 |
| Operator Station | | | |
| Collect | \$2.35 | \$3.35 | \$2.35 |
| Third Party | \$2.35 | \$3.35 | \$2.35 |
| Person to Person | N/A | \$4.90 | \$4.90 |

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.4 Plan A, (Cont'd.)

3.4.5 AT&T Long Distance Toll FreeSM Service – Optional Features

(T)

(D)

(A) Reserved for future use

(B) Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.4 Plan A, (Cont'd.)

3.4.5 AT&T Long Distance Toll FreeSM Service – Optional Features (cont'd)

(T)

(C) Reserved for future use

(D) Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.4 Plan A, (Cont'd.)

3.4.5 AT&T Long Distance Toll FreeSM Service – Optional Features (cont'd)

(E) Enhanced Routing Features¹ (T)

The following features are available on Switched Access for an additional one time and monthly charge:

Time of Day Routing
Day of Week Routing
Day of Year Routing
Call Allocation Routing
Command Routing

Nonrecurring Charges:

| | |
|----------------------------|----------|
| Installation | \$100.00 |
| Service Change | \$ 50.00 |
| Command Routing Activation | \$ 50.00 |

Monthly Recurring Charges:

| | |
|---------------------|----------|
| 1-3 Routing Plans | \$ 0.00 |
| 4-12 Routing Plans | \$ 50.00 |
| 13-99 Routing Plans | \$ 50.00 |

¹This optional feature is no longer available to: (a) new Customers; (b) existing Customers at new locations; or (c) on new toll free numbers effective November 12, 2013. Existing customers may retain current enhanced routing features but adds, moves, or changes will not be permitted. (N)
(N)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.4 Plan A, (Cont'd.)

3.4.5 AT&T Long Distance Toll FreeSM Service – Optional Features (cont'd)

(T)

(E) Enhanced Routing Features, (continued)

Time of Day Routing

This feature allows the Customer to have calls to the same 800 number routed to different locations during various times of the day.

- (1) Time of Day routing shall follow the national observance of daylight savings time.
- (2) The day may be divided into 15 minute increments, with up to 96 time intervals per 24 hour period. All time intervals must begin on the quarter clock hour.
- (3) The Customer time of day schedule must include the entire 24 hour day.

Day of Week Routing

This feature permits the Customer to have calls to the same 800 number routed to different locations based upon the day of the week. Day of Week routing shall follow the national observance of daylight savings time.

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.4 Plan A, (Cont'd.)

3.4.5 AT&T Long Distance Toll FreeSM Service – Optional Features (cont'd)

(T)

(E) Enhanced Routing Features, (continued)

Day of Year Routing

This feature permits the Customer to have calls to the same 800 number routed to different locations on specified days of the year. Dates are stored in a month/day format. It is the responsibility of the Customer to revise day of year routing schedules annually.

Call Allocation Routing

This feature permits the Customer to define routing of calls made to the same 800 number on a percentage basis so that calls can be allocated to multiple locations. Percentages must be defined in whole numbers, with 1% (one percent) as the smallest allocation percentage to any location. The total of all percentage allocations must be 100%.

Command Routing

This feature allows the Customer to activate a different Enhanced 800 routing plan on command by placing one telephone call to the Company.

- (1) The Customer may define up to 99 separate routing plans per 800 number.
- (2) Routing plans must be loaded in the Company's network before they are available for activation on command.
- (3) The Customer must have a minimum of two routing plans to be able to utilize this feature.

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.5 Business High Volume Calling Plan II

High Volume Calling Plan II is a flat rate calling plan designed for business Customers who bill at least \$50.00 monthly in long distance services. High Volume Calling Plan II calls utilize Switched Lines and are billed in one (1) second increments for plans with a Monthly Annual Commitment and are billed in six (6) second increments for plans with a Monthly Minimum Commitment, both with an Initial Period, for billing purposes of eighteen (18) seconds. The minimum commitment for the Monthly Minimum Commitment (MMC) on this plan is one month. The minimum commitment for the Minimum Annual Commitment (MAC) is one year. (T)

3.5.1 High Volume Calling Plan II Customers can have multi location accounts that have the same account-billing name grouped together. Accounts that are added after the initial installation inherit the start date of the first account on the plan.

3.5.2 High Volume Calling Plan II Customer will be required to select a Minimum Monthly Commitment (MMC) without signing a term commitment or a Minimum Annual Commitment (MAC) which requires a term commitment. A Customer participating in the High Volume Calling Plan II commits to spending a predetermined dollar volume, either annually in the case of a MAC or monthly in the case of a MMC.

3.5.3 High Volume Calling Plan II Customers can aggregate usage totals from inbound and outbound service usage when SNET America, Inc. d/b/a AT&T Long Distance East is the Carrier of choice, Calling Card, and multiple Billed Telephone Numbers (BTN) when they are identified under a single Master Account Number, to meet either the MMC or MAC. Any commitment (MMC or MAC) shortfall will be applied to the Primary Billed Telephone Number of the Master Account. (T)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

- 3.5 Business High Volume Calling Plan II, (Cont'd.)
- 3.5.4 Customers subscribing to a MMC will be given a two (2) month grace period where there will be no shortfall penalty assessed. If a Customer subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.
- 3.5.5 Customers that participate in other SNET America, Inc. d/b/a AT&T Long Distance East Optional Call Plans with a term requirement can upgrade to this call plan without penalty. Customer must sign a term Agreement in twelve-month increments, equal to or greater than the remaining months on their existing Agreement and meet the minimum requirement of this plan. If the Company does not offer a plan that carries a term sufficient to satisfy this requirement, the Customer must opt for the longest term currently available.
- 3.5.6 The usage rates defined below are applicable to the components listed.

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.5 Business High Volume Calling Plan II, (Cont'd.)

3.5.7 Usage Rates

- (A) Monthly Minimum Commitment Option - The usage rates defined below are applicable for Direct Dial inbound and outbound usage, and Calling Card. The usage rates applicable to Business High Volume Calling Plan II, all days, all times.

| Monthly Minimum | Switched Access | | (D) | |
|-----------------|--------------------|---------------------------|-----|-----|
| | Initial 18 Seconds | Each Additional 6 Seconds | (D) | (D) |
| \$ 50.00 | \$0.0504 | \$0.01680 | (D) | (D) |
| \$ 200.00 | \$0.0504 | \$0.01680 | (D) | (D) |
| \$ 500.00 | \$0.0499 | \$0.01662 | (D) | (D) |
| \$ 1,000.00 | \$0.0490 | \$0.01632 | (D) | (D) |
| \$ 2,500.00 | \$0.0473 | \$0.01578 | (D) | (D) |
| \$ 5,000.00 | \$0.0446 | \$0.01488 | (D) | (D) |
| \$10,000.00 | \$0.0432 | \$0.01440 | (D) | (D) |
| \$15,000.00 | \$0.0427 | \$0.01422 | (D) | (D) |
| \$20,000.00 | \$0.0418 | \$0.01392 | (D) | (D) |

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.5 Business High Volume Calling Plan II, (Cont'd.)

3.5.7 Usage Rates, (cont'd.)

- (B) Minimum Annual Commitment Option – The usage rates defined below are applicable for Direct Dial inbound and outbound usage, and Calling Card. The usage rates applicable to the Business High Volume Calling Plan II, all days, all times.

| MAC 1 Year Term** | Switched Access | | (D) | |
|-------------------------|-----------------------|------------------------------|-----|-----|
| | Initial 18 Seconds | Each Additional Second | (D) | (D) |
| \$ 600.00 | \$0.0408 | \$0.00227 | (D) | (D) |
| \$ 2,400.00 | \$0.0402 | \$0.00223 | (D) | (D) |
| \$ 6,000.00 | \$0.0396 | \$0.00220 | (D) | (D) |
| \$ 12,000.00 | \$0.0378 | \$0.00210 | (D) | (D) |
| \$ 30,000.00 | \$0.0360 | \$0.00200 | (D) | (D) |
| \$ 60,000.00 | \$0.0342 | \$0.00190 | (D) | (D) |
| \$120,000.00 | \$0.0324 | \$0.00180 | (D) | (D) |
| \$180,000.00 | \$0.0312 | \$0.00173 | (D) | (D) |
| \$240,000.00 | \$0.0306 | \$0.00170 | (D) | (D) |

**For Customers whose contracts expired, please see Section 3.5.10 for rates.

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.5 Business High Volume Calling Plan II, (Cont'd.)

3.5.7 Usage Rates, (cont'd.)

- (B) Minimum Annual Commitment Option – The usage rates defined below are applicable for Direct Dial inbound and outbound usage, and Calling Card. The usage rates applicable to the Business High Volume Calling Plan II, all days, all times (continued).

| MAC 2 Year Term** | Switched Access | | (D) | |
|-------------------------|-----------------------|------------------------------|-----|-----|
| | Initial 18 Seconds | Each Additional Second | (D) | (D) |
| \$ 600.00 | \$0.0390 | \$0.00217 | (D) | (D) |
| \$ 2,400.00 | \$0.0384 | \$0.00213 | (D) | (D) |
| \$ 6,000.00 | \$0.0378 | \$0.00210 | (D) | (D) |
| \$ 12,000.00 | \$0.0360 | \$0.00200 | (D) | (D) |
| \$ 30,000.00 | \$0.0342 | \$0.00190 | (D) | (D) |
| \$ 60,000.00 | \$0.0324 | \$0.00180 | (D) | (D) |
| \$120,000.00 | \$0.0306 | \$0.00170 | (D) | (D) |
| \$180,000.00 | \$0.0294 | \$0.00163 | (D) | (D) |
| \$240,000.00 | \$0.0288 | \$0.00160 | (D) | (D) |

**For Customers whose contracts expired, please see Section 3.5.10 for rates.

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.5 Business High Volume Calling Plan II, (Cont'd.)

3.5.7 Usage Rates, (cont'd.)

- (B) Minimum Annual Commitment Option – The usage rates defined below are applicable for Direct Dial inbound and outbound usage, and Calling Card. The usage rates applicable to the Business High Volume Calling Plan II, all days, all times (continued).

| MAC 3 Year Term** | Switched Access | | (D) | |
|-------------------------|-----------------------|------------------------------|-----|-----|
| | Initial 18 Seconds | Each Additional Second | (D) | (D) |
| \$ 600.00 | \$0.0372 | \$0.00207 | (D) | (D) |
| \$ 2,400.00 | \$0.0366 | \$0.00203 | (D) | (D) |
| \$ 6,000.00 | \$0.0360 | \$0.00200 | (D) | (D) |
| \$ 12,000.00 | \$0.0342 | \$0.00190 | (D) | (D) |
| \$ 30,000.00 | \$0.0324 | \$0.00180 | (D) | (D) |
| \$ 60,000.00 | \$0.0306 | \$0.00170 | (D) | (D) |
| \$120,000.00 | \$0.0288 | \$0.00160 | (D) | (D) |
| \$180,000.00 | \$0.0276 | \$0.00153 | (D) | (D) |
| \$240,000.00 | \$0.0270 | \$0.00150 | (D) | (D) |

3.5.8 Toll Free Calling Card Surcharge

Under High Volume Calling Plan II, the Calling Card service charge is \$0.50 per call when the Customer utilizes the toll free number printed on the card.

**For Customers whose contracts expired, please see Section 3.5.10 for rates.

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.5 Business High Volume Calling Plan II, (Cont'd.)

3.5.9 Cancellation of Term Plan

(A) Customer Cancels – MAC has been met:

If the Customer cancels a term plan in the last year of that term plan and the Customer has met the MAC for that year, no term plan early termination fee applies.

(B) Customer Cancels – MAC has not been met:

If the Customer cancels a term plan and the MAC has not been met for the current year or for any additional years remaining in the term plan agreement, the early termination fee is equal to 50% of the unmet MAC for each of the additional years remaining on the term plan agreement.

(C) MACs, MMCs, and Term Plan Agreements

Customers that subscribe to this service and who wish to: (1) change MAC or MMC; (2) change the length of their term; or; (3) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff.

(D) The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice

3.5.10 Term Renewal

If the customer does not choose to renew the Business High Volume Calling Plan at the end of the 1, 2 or 3 year term, the customer will be automatically changed to the out of term rates defined below.

| MAC | Switched Access | |
|--------------|-----------------------|------------------------------|
| | Initial 18 Seconds | Each Additional Second |
| \$ 600.00 | \$0.3134(I) | \$0.0174(I) |
| \$ 2,400.00 | \$0.3099(I) | \$0.0172(I) |
| \$ 6,000.00 | \$0.3031(I) | \$0.0168(I) |
| \$ 12,000.00 | \$0.2893(I) | \$0.0161(I) |
| \$ 30,000.00 | \$0.2755(I) | \$0.0153(I) |
| \$ 60,000.00 | \$0.2583(I) | \$0.0144(I) |
| \$120,000.00 | \$0.2445(I) | \$0.0136(I) |
| \$180,000.00 | \$0.2342(I) | \$0.0130(I) |
| \$240,000.00 | \$0.2291(I) | \$0.0127(I) |

SECTION 4 – MISCELLANEOUS SERVICES

4.1 Directory Assistance

Directory Assistance is available to the Customer subscribing to the Company's intrastate interexchange switched communications services. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance calls shall not count toward the volume commitments. If the Customer receives an incorrect telephone number, a credit allowance for Directory Assistance shall be provided.

| | |
|-----------------------------------|--------|
| Directory Assistance, per request | \$1.25 |
|-----------------------------------|--------|

4.2 Return Check Charge

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of this tariff and pursuant to Idaho law and Commission regulations.

SECTION 5 – PROMOTIONS

5.1 Promotions – General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some of all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions must be approved by the IPUC and shall be made available to all similarly situated Customers in the target market area.

5.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

5.3 Customer Satisfaction Guarantee

New Customers of SNET America, Inc. d/b/a AT&T Long Distance East will be given a 90 day Customer Satisfaction Guarantee. The Company will convert the Customer back to the Customer's original carrier of choice, should the Customer not be satisfied with SNET America, Inc. d/b/a AT&T Long Distance East service during the first 90 days from the date of transfer of service. This guarantee is only valid for Customers who are in good standing with SNET America, Inc. d/b/a AT&T Long Distance East and want to be converted back to their original carrier. Customers that want to be converted to a carrier other than their original carrier, must do so at their own cost. The Customer will still be responsible for the payment of any and all charges associated with the service provided by SNET America, Inc. d/b/a AT&T Long Distance East.

5.4 Competitive Response Promotion

In order to acquire or retain customer, the Company will match certain offers made by other interexchange carriers/resellers where the customer can demonstrate to the Company's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other interexchange carrier's/reseller's services.

SECTION 6 – CONTRACT SERVICES

6.1 General

At the option of the Company, service may be offered on a contract basis to meet specialized dedicated access requirements of the Customer not contemplated in this tariff. Rates for Special Access Services will be provided to the IPUC.

SECTION 7- GRANDFATHERED SERVICES

7.1 Reserved for future use

(T)

(D)

(D)

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

(D)

(D)

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

(D)

(D)

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

(D)

(D)

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

(D)

(D)

SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

(D)

(D)

