

Bill Page Messages — AL, FL, GA, KY, LA, MS, NC, SC, TN
Business and Residence Rate Increase for Directory Assistance Service
May – June 2012 Delivery

Bill Page Messages for All Business and Residence Customers

AL, GA

DIR ASSIST RATE CHG

Beginning on or after July 20, 2012, the rate for Local Directory Assistance Service will increase from \$1.89 to \$1.99. For more information, please visit us online at att.com or call 1.800.288.2020.

FL

DIR ASSIST RATE CHG

Beginning on or after July 20, 2012, the rate for Local Directory Assistance Service will increase from \$1.79 to \$1.89. National Directory Assistance will increase from \$1.80 to \$1.99. For more information, please visit us online at att.com or call 1.800.288.2020.

KY, LA, SC, TN

DIR ASSIST RATE CHG

Beginning on or after July 20, 2012, the rate for Local Directory Assistance Service will increase from \$1.79 to \$1.89. For more information, please visit us online at att.com or call 1.800.288.2020.

MS

DIR ASSIST RATE CHG

Beginning on or after July 20, 2012, the rate for Local Directory Assistance Service will increase from \$1.89 to \$1.99. For questions or more information, you can reference your Service Agreement at att.com/servicepublications or call us at 1.800.288.2020.

NC

DIR ASSIST RATE CHG

Beginning on or after July 20, 2012, the rate for Local Directory Assistance Service will increase from \$1.79 to \$1.89. National Directory Assistance will increase from \$1.90 to \$1.99. For more information, please visit us online at att.com or call 1.800.288.2020.