
A3. BASIC LOCAL EXCHANGE SERVICE

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.1 General

- A. Rates for basic local exchange service are related to the total main station lines; main Centrex Type Services station lines and private branch exchange trunks in the Basic Local Calling Area as described in A3.6.
- B. Base Rate Areas, Zone Rate Areas, and Exchange Service Areas for each exchange are identified on maps filed as a supplement to the Guidebook.
- C. The rate for service and equipment not specifically shown in this section are presented in other sections.
- D. Individual main station line service is comprised of serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the offering selected by the customer.
- E. Effective with billing periods on or after May 13, 1987, a subscriber line charge is implemented at the rates shown following. The subscriber line charge is applicable to each working access line.

	Monthly Rate	USOC
1. Subscriber Line Charge – Residence		
(a) Each	\$.80	9LP

- F. As authorized in Louisiana Public Service Commission (LPSC) General Order dated April 29, 2005, a monthly surcharge may be imposed for the recovery of expenses paid to the State Universal Service Fund (SUSF). This fee/surcharge will appear on retail (not wholesale) customer bills as “LA Universal Service Fee” and will be applied to access lines, trunks and NARs (Network Access Registers). The fee will not be applied to Lifeline services, private lines or ISDN B-channels.

	Monthly Rate	USOC
1. State USF Fee		
(a) Each	\$ 3.44	NA

- G. Residence Access Line Retention Offer
Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12 month credit through the end of their promotion period. (N)

Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) flat rate access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:

1. Customers must keep the required services for 30 days to receive the benefit of this offer.
2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
3. If the customer disconnects the flat rate line(s) or moves from their current location, the remaining benefits will cease.
4. AT&T employees are not eligible for this offer.CX
5. Customer must be calling into AT&T to disconnect their local service.
6. This offer is available on a maximum of two (2) flat rate lines (a maximum monthly reward of \$12).
7. Not stackable with any other regulated retention offer that provides a monthly discount.
8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
9. This offer is only available for retention purposes.
10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules

A3.2.1 Flat Rate Schedule

<p>A. Business Multiline Service, per line</p> <p>1. Monthly Rates by UNE Zone¹</p> <p style="padding-left: 40px;">(a) Zone 1</p> <p style="padding-left: 40px;">(b) Zone 2</p> <p style="padding-left: 40px;">(c) Zone 3</p> <p>B. Residence Service, per line</p> <p>1. Monthly rates by UNE zone¹</p> <p style="padding-left: 40px;">(a) Zone 1</p> <p style="padding-left: 40px;">(b) Zone 2</p> <p style="padding-left: 40px;">(c) Zone 3</p> <p>C. Business Single Line Service, per line</p> <p>1. Monthly rates by UNE zone¹</p> <p style="padding-left: 40px;">(a) Zone 1</p> <p style="padding-left: 40px;">(b) Zone 2</p> <p style="padding-left: 40px;">(c) Zone 3</p> <p>D. Flat Rate subscribers receive free local calling to all locations within the Basic Local Calling Area as described in A3.6. Local calls completed within the Expanded Local Calling Area as described in Section A1., will be billed according to the rates, terms and conditions as specified in A3.32 or A3.33.</p>	<p>Monthly</p> <p>Rate</p> <p>\$279.00</p> <p>279.00</p> <p>279.00</p> <p>31.00</p> <p>31.00</p> <p>31.00</p> <p>279.00</p> <p>279.00</p> <p>279.00</p>	<p>USOC</p> <p>NA</p> <p>NA</p> <p>NA</p> <p>NA</p> <p>NA</p> <p>NA</p> <p>NA</p> <p>NA</p> <p>NA</p>	<p></p> <p></p> <p></p> <p></p> <p>(1)</p> <p>(1)</p> <p>(1)</p> <p></p> <p></p> <p></p>
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A3.2.2 Reserved For Future Use

A3.2.3 Measured Rate Schedule (Obsoleted, See Section A103)

A3.2.4 (DELETED)

A3.2.5 Reserved For Future Use

A3.2.6 Reserved For Future Use

A3.2.7 (DELETED)

Note 1: See A3.6.4 for a list of exchanges by UNE Zone.

Pages 2.1 through 6 are hereby deleted in their entirety and removed from this Guidebook.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.8 Reserved For Future Use

A3.2.9 Local Optional Service

A. Local Optional Service is available to one party Residence and Business subscribers. This service provides local calling outside the Basic Local Calling Area but within the Expanded Local Calling Area as described in Section A1.

All Local Optional Service calling is measured and billed on a usage based pricing basis. The offering of this service is subject to availability as determined by the Company.

B. Residence customers subscribing to Complete Choice service with Local Optional Service are billed the monthly rate specified in A103.2.11. The following residence rate is not added to the rate specified in A103.2.11. Other customers subscribing to Local Optional Service are billed the following rate in addition to the appropriate monthly rate specified in this guidebook for the corresponding flat rate service access line.

(1) Rates

	Monthly Rate	USOC
(a) Residence, per line, trunk	\$.97	UPPRL
(b) Business, (Single line or Multiline service) per line and trunk; MultiServ service, per main station line; and ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service, per NAR	2.00	UPPBL

C. The following usage rates apply to direct dialed local calls terminating outside of the Basic Local Calling Area described in A3.6 but within the Expanded Local Calling Area as described in Section A1. These rates are applied based on airline mileage between wire centers or exception information as specified in A3.36. (M)

Mileage Bands	Initial Minute	Additional Minute	
C (1-10 miles)	\$.04	\$.02	(M)
D (11-16 miles)	0.06	0.04	(M)
E (17-22 miles)	0.10	0.07	(M)
F (23-30 miles Intra-Parish)	0.14	0.10	(M)
G (Greater than 30 miles Intra-Parish)	0.14	0.14	(M)
H (23-30 miles Inter-Parish)	0.14	0.10	(M)
I (31-40 miles Inter-Parish)	0.14	0.14	(M)
J (Greater than 40 miles Inter-Parish)	0.14	0.14	(M)

Local usage charges for calls terminating in Bands C - G are capped at \$15.00 per month, per residence line or trunk and \$25.00 per month, per business line, trunk, MultiServ service main station line, MultiServ PLUS service NAR, BellSouth Centrex service NAR, ESSX service NAR or Digital ESSX service NAR with the following exception. Local usage charges for hotel /motel guest room service ~~is~~ not capped. The per line cap for specified local usage charges is applied on an account basis. The cap for an account is equal to the number of lines, trunks or NARs on the account times the appropriate per line cap. Usage rates are billed for local calls in accordance with the service subscribed to by the originating number with the exception of Real Time rated calls as described in Section A1. Real Time rated calls to the Basic Local Calling Area are billed only the local operator assisted surcharge. Real Time rated calls to the Expanded Local Calling Area are billed the Expanded Local Calling Area Service usage rates and surcharges. (M)

Page 7.0.1 is hereby deleted in its entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.9 Local Optional Service (Cont'd)

- D.** Local Optional Service is not available to the following:
- Volume Usage Measured Rate subscribers
 - Shreveport Metropolitan Calling Plan subscribers
 - Expanded Local Area Calling subscribers
 - Joint Users
 - FX lines
 - Toll terminals
 - Local Optional Service Option B subscribers
 - Measured Service subscribers in locations where Local Optional Service Option B is available.
- E.** The peak period rates apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays as specified in A18.3.1.F). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period total charges for the minutes in each rate period are summarized and the results for each rate period are totaled to obtain the total message charge.
- F.** Customers selecting Local Optional Service must subscribe to this service for all outward or two-way access lines on their premises with the following exceptions. Hotels and hospitals may subscribe to Local Optional Service for administrative purposes without subscribing to Local Optional Service for guest or patient use. In addition, if a customer subscribes to Local Optional Service on any line on an account, he must subscribe for all lines on that account.
- G.** Itemized statements are not provided except under the provisions of Local Usage Detail as described in A3.22.

(M)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.10 Local Optional Service Option B

- A. Local Optional Service Option B is an optional offering that provides local calling to the Basic Local Calling Area and the Expanded Local Calling Area as described in Section A1.
- B. This service is not available to customer-provided public telephone subscribers or subscribers of Shreveport Metropolitan Calling and Expanded Local Area Calling.
- C. Customers subscribing to Local Optional Service Option B will be provided an access line and usage package as described following.
- D. The basic access line for Residence and Business service is provided at the following rate. A residence access line with the Complete Choice option is provided at the rate specified in A103.2.11. All other services offering Local Optional Service Option B are provided in the appropriate sections. See Section A3.20 for Local Optional Service Option B Trunks.
 - 1. Access Line

	Monthly Rate	USOC	
(a) Residence, per line by UNE zone ¹			
Zone 1	\$31.00	NA	(1)
Zone 2	31.00	NA	(1)
Zone 3	31.00	NA	(1)
(b) Business Single Line, per line	58.00	NA	
(c) Business Multiline service, per line	58.00	NA	

- E. In addition to the access line, customers must choose a usage package from the following options. A combination of usage packages is not allowed on the same premises on the same account.
 - 1. Option 1 - Economy

With this usage package, customers are billed for all local calls in accordance with the usage schedule in paragraph F. Local Usage charges for calls terminating in Bands 0 and A - E are capped at \$15.00 per month, per residence line or \$25.00 per month, per business line, trunk, MultiServ service main station line, MultiServ PLUS service NAR, BellSouth Centrex service NAR, ESSX service NAR or Digital ESSX service NAR with the following exception. Local usage charges for hotel /motel guest room service and Shared Tenant Service will not be capped. The per-line cap for specified local usage charges is applied on an account basis. The cap for an account is equal to the number of lines, trunks or NARs on the account times the appropriate per line cap.

	Monthly Rate	USOC
(a) Economy, per line	-	NA

- 2. Option 2 - Local Optional Service Option B with discount

This option includes a usage allowance of \$4.00 per month on all calls terminating in Bands 0 and A - E. Local calls are billed in accordance with the usage schedule described in paragraph F, at a 20 percent discount on the total usage charges, in addition to the off-peak discount described in paragraph H. Billed usage charges in Bands 0 and A - E in excess of the allowance are capped at \$11.00 per month, per residence line or \$21.00 per month, per business line, trunk, MultiServ service main station line, MultiServ PLUS service NAR, BellSouth Centrex service NAR, ESSX service NAR or Digital ESSX service NAR with the following exception. Local usage charges for hotel/motel guest room service and Shared Tenant Service will not be capped. The per line cap for specified local usage charges is applied on an account basis. The cap for an account is equal to the number of lines, trunks or NARs on the account times the appropriate per line cap. The following charges are in addition to the access line rate for all services except the Complete Choice option.

	Monthly Rate	USOC
(a) Local Optional Service Option B with discount, per line	\$4.00	NA

Note 1: See A3.6.4 for list of exchanges by UNE zone.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.10 Local Optional Service Option B (Cont'd)

F. The following usage rates are applicable for all local calls and are based on airline mileage between wire centers or exception information as specified in A3.36.

Mileage Bands	Initial Minute Charge	Additional Minutes Charge
0 (0 miles)	\$0.02	\$0.01
A (1-10 miles)	0.04	0.02
B (11-16 miles)	0.06	0.04
C (17-22 miles)	0.10	0.07
D (23-30 miles Basic LCA and Intra-Parish Expanded LCA)	0.14	0.10
E (Greater than 30 miles Basic LCA and Intra-Parish Expanded LCA)	0.14	0.14
F (23-30 miles Inter-Parish Expanded LCA)	0.14	0.10
G (31-40 miles Inter-Parish Expanded LCA)	0.14	0.14
H (Greater than 40 miles Inter-Parish Expanded LCA)	0.14	0.14

G. (DELETED)

H. Time/Day Discount - The preceding usage rates are peak rates and apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When calls last longer than one rate period, total charges for the minutes in each rate period are summarized and the results for each rate period are totaled to obtain the total charge for the call.

I. Grouping rates for subscribers of Local Optional Service Option B are described in A3.19.2.

J. Calls completed with operator assistance within the basic and expanded local calling areas as described in A3.6 will be rated at the above usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances or caps. Calls will be billed usage charges based on the originating number with the exception of Real Time rated calls as described in Section A1.. Real Time rated calls to the Basic Local Calling Area will be billed only the local operator assisted surcharge. Real Time rated calls to the Expanded Local Calling Area will be billed the Expanded Local Calling Area Service usage rates and surcharge.

(C)

K. All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.11 Complete Choice Service (*Obsoleted, See Section A103*)

(O)(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.12 Area Plus Service

A. General

1. Area Plus service provides residence subscribers a flat rate exchange service access line with a calling scope as specified in 2 and 3. The access line includes Touch-Tone capability.
2. The monthly rates specified herein entitle a residence subscriber to unlimited calling to all exchange access lines within the serving exchange, the exchanges in the associated basic local calling area specified in A3.6, the Company exchanges in the associated expanded local calling area specified in A3.6, and all other Company exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.2 and the exchanges in each LATA are listed in A3.6.3. Unlimited calling is defined as and limited to 44,640 minutes of use in each billing period.
3. The monthly rates specified herein also entitle a residence subscriber to 1,000 minutes of calling to access lines served by independent telephone companies in independent company exchanges not included in the basic local calling area, but located within the subscriber's LATA. Independent company exchanges are indicated in A3.6.3. The 1,000 minute allowance applies on a per line basis. Independent company usage in excess of 1,000 minutes per line will be billed to the subscriber at the rates specified in A3.2.12.B.2. Call detail information will be provided on the customer bill for billed usage in excess of the 1,000 minute allowance. These usage charges will not apply for calls originated from a telephone number designated for service to a hearing or speech impaired person as specified in A18.3.1.F.
4. Calls completed with operator assistance to exchanges within the basic local calling area as specified in A3.6 will be billed the appropriate billing/operator surcharges specified in A3.14. Calls completed with operator assistance to exchanges within the expanded local calling area as specified in A3.6 will be billed the appropriate Expanded Local Calling Area usage charges and billing/operator surcharges specified in A3.32. Calls completed with operator assistance to other exchanges within the subscriber's LATA will be billed the appropriate Long Distance Message Telecommunication Service (MTS) usage charges and billing/operator surcharges specified in Section A18.
5. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.2.11 as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.2.11 for Complete Choice service apply to this option of Area Plus service.¹
6. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer grouping service, call hold and call pick-up at no additional charge as specified in A103.2.11. All services/features specified in A103.2.11 as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.2.11 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.¹
7. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
8. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.2.11, unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. The following monthly rates apply for Area Plus services:

a. Individual line service

(1) Residence

	Suspend	Monthly		
	Rate	Rate	USOC	
(a) Per line (without the Complete Choice option)	\$17.50	\$64.00	AR4	(I)
(b) Per line with the Complete Choice option (USOCs AC4 and VSB must both be used to provide this service.)	16.50	75.00	NA	(I)
(c) Per Two-Line Plan with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	33.00	133.95 -0.00	ACML2 CRD2A	(I) (C)
(d) Per Three-Line Plan with the Complete Choice option	49.50	165.95	ACML3	(I)

2. The following usage charge applies as specified in A3.2.12.A.3 preceding for calling to access lines served by independent telephone companies.

	Per Minute or	
	Fraction Thereof	USOC
(a) Per minute usage charge	\$.08	NA

Note 1: Complete Choice Obsolete 2-19-09 Type D (See Section A103)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.13 Preferred Pack Plan (Obsoleted, See Section A103)

(M)

A3.2.14 2 Pack Plan (Obsoleted, See Section A103)

(M1)

Page 7.4.1 is hereby deleted in its entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.15 Complete Choice Enhanced Service

A. Description of Service

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:
 - A13.9 Custom Calling Services excluding Customer Control¹ and Multipath¹ versions of the Call Forwarding features
 - A13.19 TouchStar services excluding Personalized Ring 6¹ and Calling Number Delivery Blocking-Permanent¹
 - A13.34 RingMaster service
 - A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4. do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service can not take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3., unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$7.50	\$46.00	PAMA8

C. Complete Choice Enhanced Retention Offer

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12 month credit through the end of their promotion period. (N)

Existing residential customers who call to disconnect their local telephone service may be eligible to receive an \$8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply:

1. Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer.
2. Complete Choice Enhanced is required on each line receiving the discount.
3. The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer.
4. AT&T employees are not eligible for this offer.
5. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$16).
6. This offer may not be combined with other residence line retention offers, including but not limited to the \$6 x 12 Mo. Residence Access Line Retention Offer.
7. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
8. This offer is only available for retention purposes.
9. Customers must retain the required services for 30 days to receive the benefit of this offer.
10. The monthly bill credit will cease if the customer disconnects the line or the package, or moves from their current location.
11. Eligible customers may only receive this offer once during the offer benefit period.
12. AT&T may discontinue this offer upon 14 day notice or less.

Note 1: These features are available separately as specified in A13.9 or A13.19.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.16 Complete Choice Basic Service

A. Description of Service

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID

A13.19 Caller ID

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing subscribers of the Complete Choice Basic service can not take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in A3.2.16.A.3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

(a) Per plan package

Suspend Rate	Monthly Rate	USOC PAMA7
\$7.50	\$40.00	

(1)

C. Complete Choice Basic Offer¹

Eligible residential subscribers who purchase local service with AT&T and subscribe to and retain the Complete Choice Basic (CCB) package may receive a monthly bill credit for 12 months, on up to two lines, that will provide a net price of \$15.00 for the CCB package.

Rules

1. Eligible subscribers are those residential subscribers who have at least one local exchange access line or a substitute (e.g. wireless or VoIP service) with a provider other than the Company at a service location that can be served by the Company.
2. Eligible subscribers must request the qualifying service at the same address as the existing service, unless they are planning an imminent move – within 30 (thirty) days of responding to the offer – from one address in an AT&T incumbent local exchange service area to another address in an AT&T incumbent local exchange service area.
3. The subscriber is required to subscribe to AT&T for local service and purchase the Complete Choice Basic package on each line receiving the credit.
4. Eligible subscribers will receive a bill credit for 12 months on up to two lines that will provide a net price of \$15.00 for each Complete Choice Basic package. If the subscriber discontinues the package, the credits will cease.
5. This offer may not be combined with other local service offers that provide a monthly recurring credit or discount, but may be combined with an offer that waives the nonrecurring installation/service charge(s).
6. Subscribers must keep the CCB package for 30 days to receive the benefits of this offer.
7. This offer is not available to subscribers who are switching service between affiliated companies.

Note 1: Effective December 15, 2015, the Complete Choice Basic Offer is no longer available to new subscribers. Existing subscribers receiving benefits of this offer may continue to receive the benefit until the end of the 12-month period.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Reserved For Future Use

A3.4 (DELETED)

(D)

A3.5 Reserved For Future Use

A3.6 Local Calling Areas, LATAs and UNE Zones

A3.6.1 General

- A. The rates specified in this Section for local exchange service access lines entitle subscribers to access all station lines bearing the central office designations of additional exchanges as shown in A3.6.2 following. For all services the local calling area of the exchange in the left hand column includes the exchanges listed in the basic local calling area column. The local calling area for subscribers to Local Optional Service and Local Optional Service Option B also includes the exchanges listed in the expanded local calling area column. The local calling area for subscribers to Area Plus service, BellSouth Business Plus service and the BellSouth Business Choice package includes the exchanges listed in the basic and expanded local calling area columns as well as all other exchanges in the subscriber's LATA. The LATA for each exchange is shown in A3.6.2 and the exchanges in each LATA are listed in A3.6.3.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area	(C)
Abbeville ¹ [Lafayette]	Erath, <i>Lafayette</i>	Arnaudville ² , Baldwin, Breaux Bridge ² , Broussard, Cankton ² , Carencro, Cecelia ² , Church Point ² , Crowley, Delcambre ² , Duson, Eunice, Forked Island ² , Franklin, Gueydan, Henderson ² , Iota ² , Jennings, Jeanerette, Kaplan ² , Lawtell, Lake Arthur, Leonville, Loreauville, New Iberia, Opelousas, Parks ² , Pecan Island ² , Rayne, St. Martinville, Sunset ² , Weeks Island, Youngsville	
Albany [Baton Rouge]	Amite, Hammond ¹ , Independence, Kentwood, Livingston, Ponchatoula, Springfield	Baton Rouge, Clinton, Convent, Denham Springs, Donaldsonville, Dutch Town ² , French Settlement ² , Galvez ² , Gonzales ² , Greensburg ² , Lutcher, Maurepas ² , Montpelier ² , Sorrento ² , St. Gabriel, Vacherie, Zachary Bordelonville ² , Big Cane ² , Calcasieu ² , Cottonport ² , Cheneyville ² , Elizabeth ² , Glenmora ² , Harrisonburg, Jena ² , Jonesville, Mansura ² , Moreauville ² , Monterey, Natchitoches, Oakdale, Olla ² , Plaucheville ² , Pitkin ² , Simmesport ² , St. Landry, Tullos ² , Winfield	
Alexandria ¹ [Shreveport]	Boyce, Bunkie, Colfax, Dry Prong, Georgetown, LeCompte, Marksville, Montgomery, Pollock		
Amite [New Orleans]	Albany, Angie, Bogalusa (including Crossroads, Miss.), Bush, Covington, Folsom, Franklinton, Greensburg ² , Hammond, Independence, Kentwood, Lacombe, Madisonville, Mandeville, Montpelier ² , Mount Hermon, Pearl River, Pine, Ponchatoula, Springfield, Slidell		

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area	
Angie [New Orleans]	Amite, Bogalusa ¹ (including Crossroads, Miss.), Bush, Covington, Folsom, Franklinton, Hammond, Independence, Kentwood, Lacombe, Madisonville, Mandeville, Mount Hermon, Pearl River, Pine, Ponchatoula, Slidell		
Arcadia ¹ [Shreveport]	<i>Castor</i> , Gibsland, Ringgold ² , <i>Saline</i>	Athens ² , Bernice, Calhoun, Campti ² , Chatham ² , Choudrant ² , Cotton Valley ² , Coushatta, Creston ² , Doyline, Dubach, Farmerville, Grambling, Haughton, Haynesville, Homer, Jonesboro, Lisbon, Minden, Ruston, Sarepta ² , Shongaloo ² , Winnfield	(C)
Baldwin [Lafayette]	Centerville, Franklin ¹ , Jeanerette, Morgan City ¹ , Patterson, Weeks Island	Abbeville, Breux Bridge ² , Broussard, Cecelia ² , Delcambre ² , Erath, Henderson ² , Lafayette, Loreauville, New Iberia, Parks ² , Saint Martinville, Youngsville	
Bastrop ¹ [Shreveport]	Calhoun, Mer Rouge, Monroe, Sterlington	Bonita ² , Choudrant ² , Collinston ² , Delhi, Epps, Farmerville, Mangham ² , Marion ² , Oak Grove, Oak Ridge ² , Rayville, Spencer ²	
Baton Rouge ¹ [Baton Rouge]	Clinton, Denham Springs, Jackson, Livingston, Morganza, New Roads, Plaquemine, Rougon, Saint Gabriel, Saint Francisville, Tunica, Wilson, Zachary	Albany, Convent, Donaldsonville, Dutch Town ² , French Settlement ² , Galvez ² , Greensburg ² , Gonzales ² , Innis ² , Livonia ² , Lutcher, Maringouin ² , Maurepas ² , Montpelier ² , Rosedale ² , Springfield, Sorrento ² , Vacherie, White Castle	

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Benton [Shreveport]	Blanchard, Haughton, Plain Dealing ² , Shreveport ¹	Belcher ² , Cotton Valley ² , Doyline, Gilliam ² , Greenwood, Haynesville, Hosston ² , Ida ² , Keatchie, Keithville, Minden, Mooringsport, Oil City, Ringgold ² , Rodessa ² , Sarepta ² , Shongaloo ² , Springhill ² , Vivian ²
Bernice [Shreveport]	<i>Farmerville</i>	Arcadia, Athens ² , Calhoun, Chatham ² , Choudrant ² , Dubach, Gibsland, Grambling, Haynesville, Homer Jonesboro, Lisbon, Marion ² , Minden, Monroe, Ruston, Shongaloo ² , Spencer ² , Sterlington
Blanchard [Shreveport]	Benton, Greenwood, Haughton, Mooringsport, Oil City, Rodessa ² , Shreveport ¹ , Vivian ²	Belcher ² , Cotton Valley ² , Doyline, Gilliam ² , Grand Cane, Hosston ² , Ida ² , Keatchie, Keithville, Mansfield, Minden, Plain Dealing ² , Ringgold ² , Sarepta ² , Springhill ²
Bogalusa ¹ (including Crossroads, Miss.) [New Orleans]	Amite, Angie, Bush, Covington, Folsom, Franklinton, Hammond, Independence, Kentwood, Lacombe, Madisonville, Mandeville, Mount Hermon, Pearl River, Pine, Ponchatoula, Slidell	
Boyce [Shreveport]	Alexandria ¹	Calcasieu ² , Cheneyville ² , Colfax, Dry Prong, Elizabeth ² , Georgetown, Glenmora ² , Jena ² , Lecompte, Marksville, Montgomery, Natchitoches, Oakdale, Pitkin ² , Pollock, Tullos ² , Winnfield

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Broussard [Lafayette]	Lafayette ¹ , New Iberia, Youngsville	Abbeville, Arnaudville ² , Baldwin, Breaux Bridge ² , Cankton ² , Carencro, Cecelia ² , Centerville, Church Point ² , Chataigner ² , Crowley, Delcambre ² , Duson, Erath, Eunice, Forked Island ² , Franklin, Gueydan, Henderson ² , Iota ² , Jeanerette, Kaplan ² , Krotz Springs, Lawtell, Leonville, Loreauville, Melville, Opelousas, Parks ² , Port Barre, Rayne, Saint Martinville, Sunset ² , Washington, Weeks Island
Bunkie ¹ [Shreveport]	Alexandria, Opelousas, Saint Landry	Big Cane ² , Bordelonville ² , Calcasieu ² , Cheneyville ² , Cottonport ² , Elizabeth ² , Glenmora ² , Lecompte, Mansure ² , Marksville, Moreauville ² , Oakdale, Plaucheville ² , Simmesport ²
Bush [New Orleans]	Amite, Angie, Bogalusa ¹ (including Crossroads, Miss.), Covington, Folsom, Franklinton, Hammond, Independence, Kentwood, Lacombe, Madisonville, Mandeville, Mount Hermon, Pearl River, Pine, Ponchatoula, Slidell	New Orleans
Calhoun [Shreveport]	Bastrop, Chatham ² , Dubach , Monroe ¹ , Ruston, Sterlington	Arcadia, Athens ² , Bernice, Choudrant ² , Columbia, Collinston ² , Farmerville, Grambling, Hebron ² , Jonesboro, Lisbon, Marion ² , Mangham ² , Mer Rouge, Oak Ridge ² , Rayville, Spencer ²

(C)

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Carencro [Lafayette]	Duson, Lafayette ¹	Abbeville, Arnaudville ² , Basile ² , Breaux Bridge ² , Broussard, Cankton, Ceceila ² , Chataigner ² , Church Point ² , Crowley, Delcambre ² , Elton ² , Erath, Eunice, Forked Island ² , Gueydan, Henderson ² , Iota ² , Jeanerette, Jennings, Kaplan ² , Krotz Springs, Lawtell, Leonville, Loreauville, Mamou ² , Melville, New Iberia, Opelousas, Parks ² , Pine Prairie ² , Port Barre, Rayne, Saint Martinville, Sunset ² , Ville Platte ² , Washington, Weeks Island, Youngsville
Castor [Shreveport]	<i>Arcadia, Saline,</i>	Athens ² , Campti ² , Coushatta, Creston ² , Doyline, Gibsland, Grambling, Grand Cane, Haughton, Homer, Jonesboro, Keithville, Minden, Mansfield, Natchitoches, Pelican ² , Pleasant Hill ² , Robeline, Ringgold ² , Ruston, Shreveport, Winnfield
Centerville [Lafayette]	Baldwin, Franklin ¹ , Jeanerette, Morgan City ¹ , Patterson, Weeks Island	Broussard, Delcambre ² , Erath, Lafayette, Loreauville, New Iberia, Parks ² , Saint Martinville, Youngsville
Chackbay [New Orleans]	Houma, Labadieville, Lockport, Raceland, Thibodaux ¹	Dulac, Edgard, Galliano ² , Garyville ² , Gibson, Golden Meadow ² , Kenner, LaPlace, Larose ² , Leeville ² , Luling, Montegut, Morgan City, Napoleonville, New Orleans, Norco, Paradis, Patterson, Pierre Part, Reserve ²

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Clinton ¹ [Baton Rouge]	Baton Rouge, Jackson, Saint Francisville, Tunica, Wilson, Zachary	Albany, Denham Springs, Galvez ² , Greensburg ² , Innis ² , Livingston, Livonia ² , Maringouin ² , Montepelier ² , Morganza, New Roads, Rosedale ² , Rougon
Colfax [Shreveport]	Alexandria, Dry Prong, Georgetown, Montgomery, Pollock	Boyce, Calcasieu ² , Campiti ² , Creston, Glenmora ² , Jena ² , Lecompte, Natchitoches, Olla ² , Robeline, Tullos ² , Winnfield
Columbia [Shreveport]	Hebron ² , Monroe, Sterlington	Calhoun, Chatham ² , Choudrant ² , Crowville, Fort Necessity, Georgetown, Harrisonburg, Jena ² , Jonesboro, Jonesville, Mangham ² , Oak Ridge ² , Olla ² , Rayville, Sicily Island, Tullos ² , Winnsboro, Winnfield, Wisner ²
Convent [Baton Rouge]	Donaldsonville ¹ , Lutcher, Vacherie	Albany, Baton Rouge, Denham Springs, Dutch Town ² , French Settlement ² , Galvez ² , Gonzales ² , Livingston, Maurepas ² , Plaquemine, Saint Gabriel, Springfield, Sorrento ² , White Castle
Converse [Shreveport]	<i>Many, Zwolle</i>	Campiti ² , Coushatta, Creston ² , Florian, Grand Cane, Hornbeck, Keatchie, Keithville, Logansport, Mansfield, Natchitoches, Pelican ² , Pleasant Hill ² , Robeline

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

(C)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Coushatta [Shreveport]	Natchitoches, Shreveport	Arcadia, Campiti ¹ , Castor, Creston ¹ , Converse, Doyline, Florien, Gibsland, Grand Cane, Haughton, Jonesboro, Keatchie, Keithville, Logansport, Many, Mansfield, Montgomery, Pelican ¹ , Pleasant Hill ¹ , Robeline, Ringgold ¹ , Saline, Winnfield, Zwolle
Covington ² [New Orleans]	Amite, Angie, Bogalusa (including those stations located in Crossroads, Miss.), Bush, Folsom, Franklinton, Hammond, Independence, Kentwood, Lacombe, Madisonville, Mandeville, Mount. Hermon, Pearl River, Pine, Ponchatoula, Slidell	Kenner, Luling, LaPlace, Norco, New Orleans (C)
Crowley [Lafayette]	Eunice, Gueydan, Jennings, Lake Arthur, Rayne	Abbeville, Arnaudville ¹ , Basile ¹ , Breaux Bridge ¹ , Broussard, Cecelia ¹ , Church Point ¹ , Chataigner ¹ , Cankton ¹ , Carencro, Delcambre ¹ , Duson, Elton ¹ , Erath, Fenton ¹ , Forked Island ¹ , Hayes ¹ , Henderson ¹ , Iota ¹ , Iowa ¹ , Kinder ¹ , Kaplan ¹ , Lacassine ¹ , Lafayette, Leonville, Loreauville, Lawtell, Mamou ¹ , New Iberia, Oberlin ¹ , Opelousas, Pecan Island ¹ , Pine Prairie ¹ , Parks ¹ , Port Barre, Roanoke ¹ , Saint Martinville, Sunset ¹ , Thornwell ¹ , Ville Platte ¹ , Washington, Welsh ¹ , Youngsville

Note 1: Independent Company Exchange

Note 2: Principal Exchange (See A9.1)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Crowville [Shreveport]	Winnsboro ¹	Columbia, Collinston ² , Delhi, Epps, Fort Necessity, Harrisonburg, Lake Providence, Mangham ² , Monroe, Mer Rouge, Newellton, Oak Ridge ² , Rayville, Saint Joseph, Sicily Island, Tallulah, Wisner ² , Water Proof
Delhi ¹ [Shreveport]	Epps, <i>Rayville</i>	Bonita ² , Bastrop, Collinston ² , Crowville, (C) Fort Necessity, Lake Providence, Mangham ² , Monroe, Mer Rouge, Newellton, Oak Grove, Oak Ridge ² , Saint Joseph, Sterlington, Tallulah, Winnsboro, Wisner ²

Note 1: Principal Exchange (A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Denham Springs [Baton Rouge]	Baton Rouge ¹ , Livingston	Albany, Clinton, Convent, Donaldsonville, Dutch Town ² , French Settlement ² , Galvez ² , Greensburg ² , Gonzales ² , Jackson, Livonia ² , Lutcher, Maringouin ² , Maurepas ² , Montpellier ² , New Roads, Plaquemine, Rougon, Rosedale ² , Saint Francisville, Saint Gabriel, Springfield, Sorrento ² , Vacherie, White Castle, Wilson, Zachary
DeRidder ¹ [Lafayette]	Merryville, Sugartown ²	DeQuincy ² , Fenton ² , Kinder ² , Leesville, Lake Charles, Oberlin ² , Reeves ² , Ragley ²
Donaldsonville ¹ [Baton Rouge]	Convent, Lutcher , Napoleonville, Vacherie	Albany, Baton Rouge, Denham Springs, (C) Dutch Town ² , French Settlement ² , Galvez ² , Gonzales ² , Livingston, Maurepas ² , Plaquemine, Rosedale ² , Saint Gabriel, Springfield, Sorrento ² , White Castle, Zachary
Doyline ¹ [Shreveport]	Haughton, Minden , Shreveport	Arcadia, Athens ² , Belcher ² , Blanchard, Benton, Castor, Coushatta, Cotton Valley ² , Gibsland, Gilliam ² , Greenwood, Grand Cane, Homer, Hosston ² , Haynesville, Keatchie, Keithville, Lisbon, Mansfield, Mooringsport, Oil City, Plain Dealing ² , Ringgold ² , Saline, Sarepta ² , Shongaloo ² , Springhill ²

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area	
Dry Prong [Shreveport]	Alexandria, Colfax, Georgetown, Montgomery, Pollock	Boyce, Calcasieu ¹ , Campiti ¹ , Hebron ¹ , Jena ¹ , Lecompte, Natchitoches, Olla ¹ , Tullos ¹ , Winnfield	
Dubach [Shreveport]	<i>Calhoun, Monroe</i> , Ruston ²	Arcadia, Athens ¹ , Bernice, Chatham ¹ , Choudrant ¹ , Farmerville, Gibsland, Grambling, Homer, Haynesville, Jonesboro, Lisbon, Marion ¹ , Minden, Spencer ¹ , Sterlington	(C)
Dulac [New Orleans]	Houma ² , Montegut	Chackbay, Galliano ¹ , Gibson, Golden Meadow ¹ , Larose ¹ , Labadieville, Lockport, Leeville ¹ , Luling, Morgan City, Paradis, Raceland, Thibodaux	
Duson [Lafayette]	Carencro, Lafayette ² , Rayne	Abbeville, Arnaudville ¹ , Basile ¹ , Breaux Bridge ¹ , Broussard, Cecelia ¹ , Church Point ¹ , Chataigner ¹ , Cankton ¹ , Crowley, Delcambre ¹ , Elton ¹ , Erath, Eunice, Forked Island ¹ , Gueydan, Henderson ¹ , Iota ¹ , Jennings, Jeanerette, Kaplan ¹ , Krotz Springs, Lake Arthur, Leonville, Loreauville, Lawtell, Mamou ¹ , New Iberia, Opelousas, Parks ¹ , Port Barre, Roanoke ¹ , Saint Martinville, Sunset ¹ , Thornwell ¹ , Ville Platte ¹ , Washington, Weeks Island, Welsh ¹ , Youngsville	

Note 1: Independent Company Exchange

Note 2: Principal Exchange (See A9.1)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Edgard [New Orleans]	Jesuit Bend, Kenner, Lafitte, LaPlace, Luling, New Orleans, Norco, Paradis, Vacherie	Chackbay, Gibson, Garyville ¹ , Hammond, Houma, Larose ¹ , Labadieville, Lockport, Madisonville, Mandeville, Montegut, Napoleonville, Ponchatoula, Pierre Part, Raceland, Reserve ¹ , Thibodaux
Epps [Shreveport]	Delhi ² , Lake Providence , Oak Grove	Bonita ¹ , Bastrop, Collinston ¹ , Crowville, Mangham ¹ , Mer Rouge, Monroe, Newellton, Oak Ridge ¹ , Rayville, Spencer ¹ , Sterlington, Tallulah, Winnsboro
Erath [Lafayette]	Abbeville ²	Arnaudville ¹ , Baldwin, Breaux Bridge ¹ , Broussard, Cecelia ¹ , Church Point ¹ , Cankton ¹ , Centerville, Carencro, Crowley, Delcambre ¹ , Duson, Franklin, Forked Island ¹ , Gueydan, Henderson ¹ , Iota ¹ , Jeanerette, Kaplan ¹ , Lafayette, Lake Arthur, Leonville, Loreauville, Lawtell, New Iberia, Opelousas, Pecan Island ¹ , Parks ¹ , Rayne, Saint Martinville, Sunset ¹ , Weeks Island, Youngsville

Note 1: Independent Company Exchange

Note 2: Principal Exchange (See A9.1)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Eunice [Lafayette]	Basile ¹ , Crowley, Gueydan, Iota ¹ , Jennings, Lake Arthur, Lawtell, Mamou ¹ , Opelousas, Rayne	Abbeville, Arnaudville ¹ , Breaux Bridge ¹ , Broussard, Cecelia ¹ , Church Point ¹ , Chataigner ¹ , Cankton ¹ , Carencro, Duson, Elton ¹ , Fenton ¹ , Hayes ¹ , Henderson ¹ , Iowa ¹ , Kinder ¹ , Kaplan ¹ , Krotz Springs, Lacassine ¹ , Lafayette, Leonville, Melville, Oberlin ¹ , Pine Prairie ¹ , Parks ¹ , Port Barre, Reeves ¹ , Roanoke ¹ , Sunset ¹ , Thornwell ¹ , Turkey Creek ¹ , Ville Platte ¹ , Washington, Welsh ¹ , Youngsville
Farmerville [Shreveport]	Bernice, Marion ¹ , Monroe	Arcadia, Athens ¹ , Bastrop, Chatham ¹ , Choudrant ¹ , Calhoun, Collinston ¹ , Dubach, Gibsland, Grambling, Hebron ¹ , Homer, Jonesboro, Lisbon, Mer Rouge, Oak Ridge ¹ , Rayville, Ruston, Spencer ¹ , Sterlington
Ferriday [Shreveport]	Monterey, Vidalia	Fort Necessity, Harrisonburg, Jena ¹ , Jonesville, Newellton, Saint Joseph, Sicily Island, Winnsboro, Wisner ¹ , Waterproof
Florien [Shreveport]	Hornbeck, <i>Leesville</i> ³ , Many ²	Campti ¹ , Converse, Coushatta, Montgomery, Natchitoches, Pelican ¹ , Pleasant Hill ¹ , Robeline, Zwolle
Folsom [New Orleans]	Amite, Angie, Bogalusa (including Crossroads, Miss.), Bush, Covington ² , Franklinton, Hammond, Independence, Kentwood, Lacombe, Mandeville, Madisonville, Mount Hermon, Pearl River, Pine, Ponchatoula, Slidell	

Note 1: Independent Company Exchange

Note 2: Principal Exchange (See A9.1)

Note 3: Leesville was added to the Basic Local Calling Area for the Florien exchange effective November 13, 2007.

(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA] [Shreveport]	Basic Local Calling Area	Expanded Local Calling Area
Fort Necessity [Shreveport]	Winnsboro ¹	Columbia, Crowville, Delhi, Ferriday, Georgetown, Hebron ² , Harrisonburg, Jena ² , Jonesville, Mangham ² , Monroe, Newellton, Oak Ridge ² , Olla ² , Rayville, Saint Joseph, Sicily Island, Tullos ² , Vidalia, Wisner ² , Water Proof
Franklin ¹ [Lafayette]	Baldwin, Centerville, Jeanerette, Morgan City ¹ , Patterson, Weeks Island	Abbeville, Broussard, Delcambre ² , Erath, Henderson ² , Lafayette, Loreauville, New Iberia, Parks ² , Saint Martinville, Youngsville
Franklinton ¹ [New Orleans]	Amite, Angie, Bogalusa ¹ (including Crossroads, Miss.), Bush, Covington, Folsom, Hammond, Independence, Kentwood, Lacombe, Madisonville, Mandeville, Mount Hermon, Pearl River, Pine, Ponchatoula, Slidell	
Georgetown [Shreveport]	<i>Alexandria, Colfax, Dry Prong, Montgomery, Pollock</i>	Boyce, Chatham ² , Columbia, Fort Necessity, Hebron ² , Harrisonburg, Jena ² , Jonesboro, Jonesville, Natchitoches, Olla ² , Tullos ² , Winnfield
Gibsland [Shreveport]	Arcadia ¹	Athens ² , Bernice, Castor, Creston ² , Chatham ² , Croudrant ² , Coushatta, Cotton Valley ² , Dubach, Doyline, Farmerville, Grambling, Haughton, Homer, Haynesville, Jonesboro, Lisbon, Minden, Ringgold ² , Ruston, Saline, Sarepta ² , Shongaloo ² , Shreveport, Springhill ²
Gibson [New Orleans]	Houma ¹	Chackbay, Dulac, Edgard, Garyville ² , Larose ² , Labadieville, Lockport, Luling, LaPlace, Morgan City, Montegut, Napoleonville, Paradis, Patterson, Pierre Part, Raceland, Reserve ² , Thibodaux

(C)

- Note 1:** Principal Exchange (See A9.1)
- Note 2:** Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA] [Shreveport]	Basic Local Calling Area	Expanded Local Calling Area
Grambling [Shreveport]	Ruston ¹	Arcadia, Athens ² , Bernice, Castor, Chatham ² , Choudrant ² , Calhoun, Dubach, Farmerville, Gibsland, Hebron ² , Homer, Haynesville, Jonesboro, Lisbon, Marion ² , Minden, Monroe, Ringgold ² , Saline, Spencer ² , Sterlington, Winnfield
Grand Cane [Shreveport]	Keatchie, Keithville, Logansport, Mansfield ¹ , Shreveport	Blanchard, Castor, Converse, Coushatta, Doyline, Greenwood, Haughton, Pelican ² , Pleasant Hill ² , Ringgold ² , Zwolle
Greenwood [Shreveport]	Blanchard, Keithville, Shreveport ¹	Belcher ² , Benton, Doyline, Gilliam ² , Grand Cane, Haughton, Hosston ² , Ida ² , Keatchie, Logansport, Mansfield, Mooringsport, Oil City, Plain Dealing ² , Rodessa ² , Vivian ²
Gueydan [Lafayette]	<i>Crowley, Eunice, Jennings, Lake Arthur, Rayne</i>	Abbeville, Basile ² , Broussard, Church Point ² , Chataigner ² , Cankton ² , Creole ² , Carencro, Delcambre ² , Duson, Elton ² , Erath, Fenton ² , Forked Island ² , Grand Chenier ² , Hayes ² , Iota ² , Iowa ² , Kinder ² , Kaplan ² , Lacassine ² , Lafayette, Lawtell, Pecan Island ² , Roanoke ² , Sunset ² , Thornwell ² , Welsh ² , Youngsville
Hammond ¹ [New Orleans]	Albany, Amite, Angie, Bogalusa (including those stations located in Crossroads, Miss.), Bush, Covington, Folsom, Franklinton, Independence, Kentwood, Lacombe, Madisonville, Mandeville, Mount Hermon, Pearl River, Pine, Ponchatoula, Slidell, Springfield	Edgard, Garyville ² , Kenner, Luling, LaPlace, Norco, New Orleans, Reserve ²

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area	(C)
Harrisonburg [Shreveport]	Jonesville ¹ , <i>Sicity Island</i>	Alexandria, Columbia, Crowville, Ferriday, Fort Necessity, Georgetown, Hebron ² , Jena ² , Mangham ² , Monterey, Olla ² , Pollock, St. Joseph, Tullos ² , Vidalia, Winnsboro, Wisner ² , Waterproof	
Haughton [Shreveport]	Benton, Blanchard, Doyline, Minden, Shreveport ¹	Arcadia, Athens ² , Belcher ² , Castor, Creston ² , Coushatta, Cotton Valley ² , Gibsland, Gilliam ² , Greenwood, Grand Cane, Haynesville, Homer, Hosston ² , Ida ² , Keatchie, Keithville, Mansfield, Mooringport, Oil City, Pelican ² , Plain Dealing ² , Ringgold ² , Rodessa ² , Saline, Sarepta ² , Shongaloo ² , Springhill ² , Vivian ²	
Haynesville [Shreveport]	Homer	Arcadia, Athens ² , Bernice, Benton, Cotton Valley ² , Dubach, Doyline, Gibsland, Grambling, Haughton, Lisbon, Minden, Plain Dealing ² , Sarepta ² , Shongaloo ² , Springhill ²	
Homer [Shreveport]	Haynesville, Lisbon, Minden	Arcadia, Athens ² , Bernice, Castor, Choudrant ² , Cotton Valley ² , Dubach, Doyline, Farmerville, Gibsland, Grambling, Haughton, Plain Dealing ² , Ringgold ² , Ruston, Sarepta ² , Shongaloo ² , Springhill ²	
Hornbeck [Shreveport]	Florien, Leesville	Converse, Many, Montgomery, Natchitoches, Pelican ² , Pleasant Hill ² , Pitkin ² , Robeline, Zwolle	

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange	Basic Local Calling Area	Expanded Local Calling Area	
[LATA]			
Houma ¹	<i>Chackbay</i> , Dulac, Gibson, <i>Lockport</i> ,	Edgard, Galliano ² , Golden Meadow ² ,	(C)
[New Orleans]	Montegut, <i>Thibodaux</i>	Garyville ² , Kenner, Larose ² , Labadieville, Lafitte, Luling, LaPlace, Morgan City, Norco, Napoleonville, New Orleans, Patterson, Paradis, Pierre Part, Raceland, Reserve ²	

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Independence [New Orleans]	Albany, Amite, Angie, Bogalusa (including Crossroads, Miss.), Bush, Covington, Folsom, Franklinton, Greensburg ² Hammond, ¹ Kentwood, Lacombe, Madisonville, Mandeville, Montpelier ² , Mount Hermon, Pearl River, Pine, Ponchatoula, Slidell, Springfield	Garyville ² , LaPlace, Reserve ²
Jackson [Baton Rouge]	Baton Rouge, Clinton ¹ , Saint Francisville, Tunica, Wilson, Zachary	Denham Springs, Greensburg ² , Innis ² , Livonia ² , Livingston, Morganza, Maringouin ² , Montpelier ² , New Roads, Plaquemine, Rougon, Rosedale ² , Saint Gabriel
Jeanerette [Lafayette]	Baldwin, Centerville, Franklin ¹ , Loreauville, Morgan City ¹ , New Iberia, Patterson, Weeks Island	Abbeville, Arnaudville ² , Breaux Bridge ² , Broussard, Cecelia ² , Carencro, Delcambre ² , Duson, Erath, Forked Island ² , Henderson ² , Kaplan ² , Lafayette, Parks ² , Saint Martinville, Youngsville
Jennings ¹ [Lafayette]	<i>Crowley, Eunice, Gueydan</i> , Lake Arthur, <i>Rayne</i>	Abbeville, Basile ² , Church Point ² , Chataigner ² , Cankton ² , Creole ² , Carencro, Duson, Elton ² , Fenton ² , Forked Island ² , Grand Chenier ² , Hayes ² , Iota ² , Iowa ² , Kinder ² , Kaplan ² , Lacassine ² , Lafayette, Lake Charles, Lawtell, Mamou ² , Oberlin ² , Reeves ² , Ragley ² , Roanoke ² , Sulphur, Sunset ² , Sweet Lake, Thornwell ² , Ville Platte ² , Welsh ²

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

(C)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area	
Jesuit Bend [New Orleans]	Edgard, Kenner, Lafitte, LaPlace, Luling, New Orleans ¹ , Norco, Paradis, Venice	Galliano ² , Garyville ² , Grand Isle ² , Golden Meadow ² , Larose ² , Lacombe, Lockport, Mandeville, Montegut, Raceland, Reserve ² , Slidell	(C)
Jonesboro [Shreveport]	--	Arcadia, Athens ² , Bernice, Campti ² , Castor, Creston ² , Chatham ² , Choudrant ² , Calhoun, Columbia, Coushatta, Dubach, Farmerville, Gibsland, Grambling, Georgetown, Hebron ² , Lisbon, Monroe, Montgomery, Natchitoches, Olla ² , Ringgold ² , Ruston, Saline, Tullos ² , Winnfield	
Jonesville ¹ [Shreveport]	Harrisonburg	Alexandria, Bordelonville ² , Columbia, Ferriday, Fort Necessity, Georgetown, Jena ² , Marksville, Monterey, Olla ² , Pollock, Sicily Island, St. Joseph, Tullos ² , Vidilia, Winnsboro, Wisner ² , Waterproof	
Keatchie [Shreveport]	Grand Cane, Keithville, Logansport, Mansfield, Shreveport ¹	Belcher ² , Blanchard, Benton, Converse, Coushatta, Doyline, Greenwood, Haughton, Mooringsport, Oil City, Pelican ² , Pleasant Hill ² , Ringgold ²	
Keithville [Shreveport]	Grand Cane, Greenwood, Keatchie, Logansport, Mansfield, Shreveport ¹	Belcher ² , Blanchard, Benton, Castor, Converse, Coushatta, Doyline, Gilliam ² , Haughton, Hosston ² , Ida ² , Minden, Mooringsport, Oil City, Pelican ² , Rodessa ² , Ringgold ² , Vivian ²	

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area	
Kenner [New Orleans]	Edgard, Jesuit Bend, Lafitte, LaPlace, Luling, New Orleans ¹ , Norco, Paradis	Chackbay, Covington, Galliano ² , Grand Isle, Golden Meadow ² , Garyville ² , Hammond, Houma, Larose ² , Lacombe, Lockport, Madisonville, Mandeville, Montegut, Pearl River, Ponchatoula, Raceland, Reserve ² , Slidell, Thibodaux,	(C)
Kentwood [New Orleans]	Albany, Amite, Angie, Bogalusa (including Crossroads, Miss.), Bush, Covington, Folsom, Franklinton, Greensburg ² , Hammond, Independence, Montpelier ² , Lacombe, Madisonville, Mandeville, Mount Hermon, Pearl River, Pine, Ponchatoula, Slidell, Springfield		
Krotz Springs [Lafayette]	Melville, Opelousas, Port Barre	Arnaudville ² , Breaux Bridge ² , Broussard, Cecelia ² , Church Point ² , Chataigner ² , Cankton ² , Carencro, Duson, Eunice, Henderson ² , Lafayette, Leonville, Loreauville, Lawtell, New Iberia, Parks ² , Rayne, Saint Martinville, Sunset ² , Ville Platte ² , Washington, Youngsville	
Labadieville [New Orleans]	Chackbay, Napoleonville, Pierre Part, Thibodaux	Dulac, Edgard, Gibson, Garyville ² , Houma, Larose ² , Lockport, Luling, LaPlace, Morgan City, Montegut, Norco, Patterson, Paradis, Raceland, Reserve ²	
Lacombe [New Orleans]	Amite, Angie, Bogalusa (including Crossroads, Miss.), Bush, Covington, Folsom, Franklinton, Hammond, Independence, Kentwood, Madisonville, Mandeville, Mount Hermon, Pearl River, Pine, Ponchatoula, Slidell ¹	Jesuit Bend, Kenner, LaPlace, Luling, Norco, New Orleans	(C)

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area	(C)
Lafayette ¹ [Lafayette]	<i>Abbeville</i> , Broussard, Carencro, Duson, <i>New Iberia</i> , Youngsville	Arnaudville ² , Basile ² , Baldwin, Breaux Bridge ² , Cankton ² , Cecelia ² , Centerville, Chataigner ² , Church Point ² , Crowley, Delcambre ² , Erath, Eunice, Forked Island ² , Franklin, Gueydan, Henderson ² , Iota ² , Jeanerette, Jennings, Kaplan ² , Krotz Springs, Lake Arthur, Lawtell, Leonville, Loreauville, Mamou ² , Melville, Opelousas, Parks ² , Port Barre, Rayne, Saint Martinville, Sunset ² , Ville Platte ² , Washington, Weeks Island	
Lafitte [New Orleans]	Edgard, Jesuit Bend, Kenner, LaPlace, Luling, New Orleans ¹ , Norco, Paradis	Galliano ² , Grand Isle ² , Golden Meadow ² , Garyville ² , Houma, Larose ² , Lockport, Montegut, Raceland, Reserve ²	

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange
[LATA]
Lake Arthur
[Lafayette]

Basic Local Calling Area
Crowley, Eunice, Gueydan, Jennings¹,
Rayne

Expanded Local Calling Area
Abbeville, Basile², Church Point²,
Chataigner², Cankton², Creole², Duson,
Elton², Erath, Fenton², Forked Island²,
Grand Chenier², Hayes², Iota², Iowa²,
Kinder², Kaplan², Lacassine², Lafayette,
Lake Charles, Oberlin², Pecan Island²,
Reeves², Roanoke², Sweet Lake,
Thornwell², Welsh²

(DELETED)

(D)

- Note 1:** Principal Exchange (See A9.1)
- Note 2:** Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Lake Charles ¹ [Lafayette]	Carlyss ² , Iowa ² , Sulphur, Sweet Lake, Vinton	Basile ² , Cameron ² , Creole ² , DeQuincy ² , De Ridder, Elton ² , Fenton ² , Grand Chenier ² , Hayes ² , Hackberry ² , Jennings, Johnson Bayou ² , Kinder ² , Lacassine ² , Lake Arthur, Merryville, Oberlin ² , Reeves ² , Ragley ² , Roanoke ² , Starks ² , Sugartown ² , Thornwell ² , Welsh ²
Lake Providence [Shreveport]	<i>Epps, Oak Grove</i>	Bonita ² , Crowville, Delhi, , Mer Rouge, (C) Newellton, Oak Ridge ² , Rayville, Tallulah
LaPlace [New Orleans]	Edgard, Jesuit Bend, Kenner, Lafitte, Luling, New Orleans, Norco ¹ , Paradis	Chackbay, Covington, , Gibson, Garyville ² , Hammond, Houma, Independence, Larose ² , Labadieville, Lacombe, Lockport, Madisonville, Mandeville, Montegut, Napoleonville, , Ponchatoula, Raceland, Reserve ² , Thibodaux

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Lawtell [Lafayette]	Eunice, Opelousas ¹ , Washington	Abbeville, Arnaudville ² , Basile ² , Breaux Bridge ² , Broussard, Cecelia ² , Church Point ² , Chataigner ² , Cankton ² , Carencro, Crowley, Duson, Elton ² , Erath, Gueydan, Henderson ² , Iota ² , Jennings, Kinder ² , Kaplan ² , Krotz Springs, Lafayette, Leonville, Mamou ² , Melville, Oberlin ² , Pine Prairie ² , Parks ² , Port Barre, Rayne, Roanoke ² , Saint Martinville, Sunset ² , Turkey Creek ² , Ville Platte ² , Youngsville
LeCompte [Shreveport]	Alexandra ¹	Bordelonville ² , Big Cane ² , Boyce, Bunkie, Calcasieu ² , Colfax, Cottonport ² , Cheneyville ² , Dry Prong, Elizabeth ² , Glenmore ² , Marksville, Mansura ² , Moreauville ² , Oakdale, Plaucheville ² , Pollock, Pitkin ² , Simmesport ² , Saint Landry
Leesville [Lafayette]	<i>Florien</i> , Hornbeck	De Ridder, Oberlin ² , Merryville, Ragley ² , Reeves ² , Sugartown ²

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

(C)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange	Basic Local Calling Area	Expanded Local Calling Area
[LATA] Leonville [Lafayette]	Opelousas ¹ , Port Barre	Abbeville, Arnaudville ² , Basile ² , Breaux Bridge ² , Broussard, Cecelia ² , Church Point ² , Chataigner ² , Cankton ² , Carencro, Crowley, Delcambre ² , Duson, Erath, Eunice, Henderson ² , Iota ² , Kaplan ² , Krotz Springs, Lafayette, Loreauville, Lawtell, Mamou ² , Melville, New Iberia, Pine Prairie ² , Parks ² , Rayne, Saint Martinville, Sunset ² , Turkey Creek ² , Ville Platte ² , Washington, Youngsville
Lisbon [Shreveport]	Homer	Arcadia, Athens ² , Bernice, Choudrant ² , Calhoun, Cotton Valley ² , Dubach, Doyline, Farmerville, Gibsland, Grambling, Haynesville, Jonesboro, Marion ² , Minden, Ruston, Shongaloo ² , Springhill ² , Sarepta ²
Livingston [Baton Rouge]	Albany, Baton Rouge ¹ , Denham Springs	Clinton, Convent, Donaldsonville, Dutch Town ² , French Settlement ² , Galvez ² , Greensburg ² , Gonzales ² , Jackson, Luthcher, Maurepas ² , Montpelier ² , Palquemine, Rougon, Springfield, Sorrento ² , Saint Gabriel, Vacherie, White Castle, Wilson, Zachary
Lockport [New Orleans]	<i>Chackbay, Houma</i> , Raceland ¹ , <i>Thibodaux</i>	Dulac, Edgard, Galliano ² , Gibson, Golden Meadow ² , Garyville ² , Jesuit Bend, Kenner, Larose ² , Labadieville, Leeville ² , Lafitte, LaPlace, Luling, Morgan City, Montegut, Norco, Napoleonville, New Orleans, Paradis, Reserve ²

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

(C)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Logansport [Shreveport]	Grand Cane, Keatchie, Keithville, Mansfield, Shreveport	Converse, Coushatta, Greenwood, Pelican ¹ , Pleasant Hill ¹ , Zwolle
Loreauville [Lafayette]	Jeanerette, New Iberia ²	Abbeville, Arnaudville ¹ , Baldwin, Breux Bridge ¹ , Broussard, Cecelia ¹ , Church Point ¹ , Cankton ¹ , Centerville, Carencro, Crowley, Delcambre ¹ , Duson, Erath, Franklin, Forked Island ¹ , Henderson ¹ , Kaplan ¹ , Krotz Springs, Lafayette, Leonville, Opleousas, Parks ¹ , Port Barre, Rayne, Saint Martinville, Sunset ¹ , Weeks Island, Youngsville
Luling ² [New Orleans]	Edgard, Jesuit Bend, Kenner, Lafitte, LaPlace, New Orleans, Norco, Paradis	Chackbay, Covington, Dulac, Galliano ¹ , Gibson, Golden Meadow ¹ , Garyville ¹ , Hammond, Houma, Larose ¹ , Labadieville, Lacombe, Lockport, Madisonville, Mandeville, Montegut, Napoleonville, Ponchatoula, Raceland, Reserve ¹ , Thibodaux
Lutcher ² [Baton Rouge]	Convert, <i>Donaldsonville</i> , Vacherie	Albany, Baton Rouge, Denham Springs, Dutch Town ¹ , French Settlement ¹ , Galvez ¹ , Gonzales ¹ , Livingston, Maurepas ¹ , Plaquemine, Saint Gabriel, Springfield, Sorrento ¹ , White Castle

Note 1: Independent Company Exchange

Note 2: Principal Exchange (See A9.1)

(C)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area	
Madisonville [New Orleans]	Amite, Angie, Bogalusa (including Crossroads, Miss.), Bush, Covington ¹ , Folsom, Franklinton, Hammond, Independence, Kentwood, Lacombe, Mandeville, Mount Hermon, Pearl River, Pine, Ponchatoula, Slidell	Edgard, Garyville ² , Kenner, Luling, LaPlace, Norco, New Orleans, Paradis, Reserve ²	(C)

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Mandeville [New Orleans]	Amite, Angie, Bogalusa (including those stations located in Crossroads, Miss.), Bush, Covington ¹ , Folsom, Franklinton, Hammond, Independence, Kentwood, Lacombe, Madisonville, Mount Hermon, Pearl River, Pine, Ponchatoula, Slidell	Edgard, Garyville ² , Jesuit Bend, Kenner, LaPlace, Luling, New Orleans, Norco, Paradis, Reserve ²
Mansfield ¹ [Shreveport]	Grand Cane, Keatchie, Keithville, Logansport, Shreveport	Blanchard, Campti ² , Castor, Converse, Coushatta, Creston ² , Doyline, Greenwood, Haughton, Many, Pelican ² , Pleasant Hill ² , Ringgold ² , Robeline, Zwolle
Many ¹ [Shreveport]	<i>Converse</i> , Florian, Zwolle	Campti ² , Coushatta, Creston ² , Hornbeck, Mansfield, Montgomery, Natchitoches, Pelican ² , Pleasant Hill ² , Robeline
Marksville [Shreveport]	Alexandria	Big Cane ² , Bordelonville ² , Boyce, Bunkie, Calcasieu ² , Cheneyville ² , Cottonport ² , Glenmora ² , Jena ² , Jonesville, LeCompte, Mansura ² , Monterey, Moreauville ² , Oakdale, Plaucheville ² , Pollock, Saint Landry, Simmesport ²
Melville [Lafayette]	Krotz Springs, Opelousas, Port Barre	Arnaudville ² , Breaux Bridge ² , Broussard, Cankton ² , Carencro, Cecelia ² , Chataigner ² , Church Point ² , Eunice, Henderson ² , Lafayette, Lawtell, Leonville, Parks ² , Saint Martinville, Sunset ² , Ville Platte ² , Washington

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Mer Rouge [Shreveport]	Bastrop ¹ , Monroe	Bonita ² , Calhoun, Collinston ² , Crowville, Delhi, Epps, Farmerville, Lake Providence, Mangham ² , Marion ² , Oak Grove, Oak Ridge ² , Rayville, Spencer ² , Sterlington
Merryville [Lafayette]	DeRidder	De Quincy ² , Lake Charles, Leesville, Ragley ² , Reeves ² , Starks ² , Sugartown ² , Sulphur, Vinton
Minden ¹ [Shreveport]	Athens ² , Cotton Valley ² , Doyline, Haughton, Homer, Ringgold ² , Sarepta ² , Shongaloo ² , Shreveport, Springhill ²	Arcadia, Belcher ² , Benton, Bernice, Blanchard, Castor, Dubach, Gibsland, Gilliam ² , Grambling, Haynesville, Hosston ² , Keithville, Lisbon, Plain Dealing ² , Ruston, Saline
Monroe ¹ [Shreveport]	Bastrop, Calhoun, Chatham ² , Columbia, Dubach , Farmerville, Mer Rouge, Ruston, Spencer ² , Sterlington	Bernice, Bonita ² , Choudrant ² , Collinston ² , Columbia, Crowville, Delhi, Epps, Fort Necessity, Grambling, Hebron ² , Jonesboro, Mangham ² , Marion ² , Oak Ridge ² , Rayville, Winnsboro
Montegut [New Orleans]	Dulac, Houma ¹	Chackbay, Edgard, Galliano ² , Garyville ² , Gibson, Golden Meadow ² , Grand Isle ² , Jesuit Bend, Kenner, Labadieville, Lafitte, LaPlace, Larose ² , Leeville ² , Lockport, Luling, Morgan City, Napoleonville, New Orleans, Norco, Paradis, Raceland, Reserve ² , Thibodaux

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Monterey [Shreveport]	Ferriday, Vidalia	Alexandria, Bordelonville ¹ , Cottonport ¹ , Harrisonburg, Jena ¹ , Jonesville, Mansura ¹ , Marksville, Moreauville ¹ , Plaucheville ¹ , Sicily Island, Simmesport ¹ , Waterproof, Wisner ¹ Boyce, Campti ¹ , Coushatta, Creston ¹ , Florien, Hornbeck, Jonesboro, Many, Natchitoches, Pleasant Hill ¹ , Robeline, Saline, Tullos ¹ , Winnfield
Montgomery [Shreveport]	Alexandria, Colfax, Dry Prong, Georgetown, Pollock	Benton, Cotton Valley ¹ , Doyline, Greenwood, Haughton, Keatchie, Keithville, Plain Dealing ¹ , Sarepta ¹ , Springhill ¹ , Chackbay, Dulac, Gibson, Houma, Labadieville, Lockport, Montegut, Napoleonville, Pierre Part, Raceland, Thibodaux
Mooringsport [Shreveport]	Belcher ¹ , Blanchard, Gilliam ¹ , Hosston ¹ , Ida ¹ , Oil City ² , Rodessa ¹ , Shreveport, Vivian ¹	Clinton, Innis ¹ , Jackson, Livonia ¹ , Maringouin ¹ , Plaquemine, Rosedale ¹ , Saint Francisville, Tunica, Wilson, Zachary
Morgan City ² [New Orleans]	Baldwin, Centerville, Franklin ² , Jeanerette, Patterson, Weeks Island	Chackbay, Dulac, Gibson, Houma, Labadieville, Lockport, Montegut, Napoleonville, Pierre Part, Raceland, Thibodaux
Morganza [Baton Rouge]	Baton Rouge, New Roads ² , Rougon	Clinton, Innis ¹ , Jackson, Livonia ¹ , Maringouin ¹ , Plaquemine, Rosedale ¹ , Saint Francisville, Tunica, Wilson, Zachary
Mount Hermon [New Orleans]	Amite, Angie, Bogalusa ² (including Crossroads, Miss.), Bush, Covington, Folsom, Franklinton ² , Hammond, Independence, Kentwood, Lacombe, Madisonville, Mandeville, Pearl River, Pine, Ponchatoula, Slidell	Chackbay, Edgard, Garyville ¹ , Gibson, Houma, LaPlace, Lockport, Luling, Montegut, Morgan City, Norco, Paradis, Patterson, Raceland, Reserve ¹ , Thibodaux
Napoleonville [New Orleans]	Donaldsonville ² , Labadieville, Pierre Part	Chackbay, Edgard, Garyville ¹ , Gibson, Houma, LaPlace, Lockport, Luling, Montegut, Morgan City, Norco, Paradis, Patterson, Raceland, Reserve ¹ , Thibodaux

Note 1: Independent Company Exchange

Note 2: Principal Exchange (See A9.1)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Natchitoches ¹ [Shreveport]	Coushatta, Robeline	Alexandria, Boyce, Calcasieu ² , Campiti ² , Castor, Colfax, Converse, Creston ² , Dry Prong, Florien, Georgetown, Hornbeck, Jonesboro, Many, Montgomery, Pelican ² , Pleasant Hill ² , Pollock, Saline, Winnfield, Zwolle
Newellton [Shreveport]	Saint Joseph	Crowville, Delhi, Epps, Ferriday, Fort Necessity, Lake Providence, Mangham ² , Sicily Island, Tallulah, Vidalia, Waterproof, Winnsboro, Wisner ²
New Iberia ¹ [Lafayette]	Broussard , Jeanerette, Lafayette , Loureauxville, Weeks Island, Youngsville	Abbeville, Arnaudville ² , Baldwin, (C) Breaux Bridge ² , Cankton ² , Carencro, Cecelia ² , Centerville, Church Point ² , Crowley, Delcambre ² , Duson, Erath, Franklin, Forked Island ² , Henderson ² , Kaplan ² , Krotz Springs, Leonville, Opelousas, Parks ² , Port Barre, Rayne, Saint Martinville, Sunset ²
New Orleans ¹ [New Orleans]	Edgard, Jesuit Bend, Kenner, Lafitte, LaPlace, Luling, Norco, Paradis, Venice	Bush, Chackbay, Covington, Galliano ² , Garyville ² , Golden Meadow ² , Hammond, Houma, Lacombe, Larose ² , Lockport, Madisonville, Mandeville, Montegut, Pearl River, Ponchatoula, Raceland, Reserve ² , Slidell, Thibodaux
New Roads ¹ [Baton Rouge]	Baton Rouge, Morganza, Rougon	Clinton, Denham Springs, Innis ² , Jackson, Livonia ² , Maringouin ² , Plaquemine, Rosedale ² , Saint Francisville, Saint Gabriel, Tunica, Wilson, Zachary

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Norco ¹ [New Orleans]	Edgard, Jesuit Bend, Kenner, Lafitte, LaPlace, Luling, New Orleans, Paradis	Chackbay, Covington, Galliano ² , Garyville ² , Hammond, Houma, Labadieville, Lacombe, Larose ² , Lockport, Madisonville, Mandeville, Montegut, Napoleonville, Ponchatoula, Raceland, Reserve ² , Thibodaux
Oak Grove ¹ [Shreveport]	Epps, <i>Lake Providence</i>	Bastrop, Bonita ² , Collinston ² , Delhi, Mer Rouge, Oak Ridge ² , Rayville, Tallulah
Oakdale [Shreveport]	Oberlin ²	Alexandria, Big Cane ² , Boyce, Bunkie, Calcasieu ² , Cheneyville ² , Cottonport ² , Elizabeth ² , Glenmora ² , LeCompte, Marksville, Pitkin ² , Saint Landry
Oil City ¹ [Shreveport]	Belcher ² , Blanchard, Gilliam ² , Hosston ² , Ida ² , Rodessa ² , Mooringsport, Shreveport, Vivian ²	Benton, Cotton Valley ² , Doyline, Greenwood, Haughton, Keatchie, Keithville, Plain Dealing ² , Springhill ² , Sarepta ²

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Opelousas ¹ [Lafayette]	Big Cane ² , Bunkie ¹ , Eunice, Krotz Springs, Lawtell, Leonville, Melville, Port Barre, Saint Landry, Washington	Abbeville, Arnaudville ² , Basile ² , Breaux Bridge ² , Broussard, Cecelia ² , Church Point ² , Chataigner ² , Cankton ² , Carencro, Crowley, Duson, Elton ² , Erath, Henderson ² , Iota ² , Kaplan ² , Lafayette, Loreauville, Mamou ² , New Iberia, Opelousas, Pine Prairie ² , Parks ² , Rayne, Saint Martinsville, Sunset ² , Turkey Creek ² , Ville Platte ² , Youngsville
Paradis [New Orleans]	Edgard, Jesuit Bend, Kenner, Lafitte, LaPlace, Luling ¹ , New Orleans, Norco	Chackbay, Dulac, Galliano ² , Gibson, Golden Meadow ² , Garyville ² , Houma, Larose ² , Labadieville, Lockport, , Madisonville, Mandeville, Montegut, Napoleonville, Ponchatoula, Raceland, Reserve ² , Thibodaux (C)
Patterson [New Orleans]	Baldwin, Centerville, Franklin ¹ , Jeanerette, Morgan City ¹ , Weeks Island	Chackbay, Gibson, Houma, Labadieville, Napoleonville, Pierre Part, Thibodaux
Pearl River [New Orleans]	Amite, Angie, Bogalusa (including Crossroads, Miss.), Bush, Covington, Folsom, Franklinton, Hammond, Independence, Kentwood, Lacombe, Madisonville, Mandeville, Mount Hermon, Pine, Ponchatoula, Slidell ¹	Kenner, New Orleans (C)
Pierre Part [New Orleans]	Labadieville, Napoleonville	Chackbay, Edgard, Gibson, Garyville ² , Houma, Morgan City, Patterson, Raceland, Reserve ² , Thibodaux
Pine [New Orleans]	Amite, Angie, Bogalusa (including Crossroads, Miss.), Bush, Covington, Folsom, Franklinton ¹ , Hammond, Independence, Kentwood, Lacombe, Madisonville, Mandeville, Mount Hermon, Pearl River, Ponchatoula, Slidell	

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area	(C)
Plaquemine [Baton Rouge]	Baton Rouge, <i>Saint Gabriel, White Castle</i>	Convent, Denham Springs, Donaldsonville, Dutch Town ¹ , French Settlement ¹ , Galvez ¹ , Gonzales ¹ , Jackson, Livonia ¹ , Lutcher, Livingston, Morganza, Marigouin ¹ , Maurepas ¹ , New Roads, Rougon, Rosedale ¹ , Saint Francisville, Sorrento ¹ , Vacherie, Zachary	

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA] (DELETED)	Basic Local Calling Area	Expanded Local Calling Area	(D)
Pollock [Shreveport]	Alexandria, Colfax, Dry Prong, Georgetown, Montgomery	Boyce, Calcasieu ¹ , Cheneyville ¹ , Glenmora ¹ , Harrisonburg, Jena ¹ , Jonesville, LeCompte, Mansura ¹ , Marksville, Natchitoches, Olla ¹ , Tullos ¹ , Winnfield	
Ponchatoula [New Orleans]	Albany, Amite, Angie, Bogalusa (including Crossroads, Miss.), Bush, Covington, Folsom, Franklinton, Hammond ² , Independence, Kentwood, Lacombe, Madisonville, Mandeville, Mount Hermon, Pearl River, Pine, Slidell, Springfield	Edgard, Garyville ¹ , Kenner, Luling, LaPlace, New Orleans, Norco, Paradis, Reserve ¹	
Port Barre [Lafayette]	Krotz Springs, Leonville, Melville, Opelousas ²	Arnaudville ¹ , Basile ¹ , Breaux Bridge ¹ , Broussard, Cankton ¹ , Carencro, Cecelia ¹ , Chataigner ¹ , Church Point ¹ , Crowley, Duson, Eunice, Henderson ¹ , Iota ¹ , Lafayette, Lawtell, Loreauville, Mamou ¹ , New Iberia, Parks ¹ , Pine Prairie ¹ , Rayne, Saint Martinville, Sunset ¹ , Turkey Creek ¹ , Ville Platte ¹ , Washington, Youngsville	
(DELETED)			(D)

Note 1: Independent Company Exchange

Note 2: Principal Exchange (See A9.1)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Raceland ¹ [New Orleans]	Chackbay, Lockport, Thibodaux	Dulac, Edgard, Galliano ² , Gibson, Golden Meadow ² , Garyville ² , Houma, Jesuit Bend, Kenner, Larose ² , Labadieville, Leeville ² , Lafitte, Luling, LaPlace, Morgan City, Montegut, Norco, Napoleonville, Paradis, Pierre Part, Reserve ²
Rayne ¹ [Lafayette]	Crowley, Duson, Eunice, Gueydan, Jennings, Lake Arthur	Abbeville, Arnaudville ² , Basile ² , Breaux Bridge ² , Broussard, Cecelia ² , Church Point ² , Chataigner ² , Cankton ² , Carencro, Delcambre ² , Elton ² , Erath, Fenton ² , Forked Island ² , Hayes ² , Henderson ² , Iota ² , Kinder ² , Kaplan ² , Krotz Springs, Lacassine ² , Lafayette, Leonville, Loreauville, Lawtell, Mamou ² , New Iberia, Oberlin ² , Opelousas, Pine Prairie ² , Parks ² , Port Barre, Roanoke ² , Saint Martinville, Sunset ² , Thornwell ² , Ville Platte ² , Washington, Welsh ² , Youngsville
Rayville [Shreveport]	<i>Delhi</i> , Mangham ²	Bastrop, Bonita ² , Calhoun, Collinston ² , Columbia, Crowville, Epps, Farmerville, Fort Necessity, Lake Providence, Mer Rouge, Monroe, Oak Grove, Oak Ridge ² , Spencer ² , Sterlington, Tallulah, Winnsboro, Wisner ²

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Robeline [Shreveport]	Natchitoches ¹	Campti ² , Castor, Creston ² , Colfax, Converse, Coushatta, Florien, Hornbeck, Many, Mansfield, Montgomery, Pelican ² , Pleasant Hill ² , Saline, Winnfield, Zwolle
Rougon [Baton Rouge]	Baton Rouge ¹ , Morganza, New Roads	Clinton, Denham Springs, Dutch Town ² , Galvez ² , Gonzales ² , Innis ² , Jackson, Livonia ² , Livingston, Marigouin ² , Plaquemine, Rosedale ² , Saint Francisville, Saint Gabriel, Tunica, White Castle, Wilson, Zachary
Ruston ¹ [Shreveport]	Calhoun, Choudrant ² , Dubach, Grambling, Monroe	Arcadia, Athens ² , Bernice, Castor, Chatham ² , Farmerville, Gibsland, Hebron ² , Homer, Jonesboro, Lisbon, Marion ² , Minden, Saline, Spencer ² , Sterlington, Winnfield
(DELETED) Saint Francisville ¹ [Baton Rouge]	Baton Rouge, Clinton, Jackson, Tunica, Wilson, Zachary	Denham Springs, Innis ² , Livonia ² , Morganza, Maringouin ² , New Roads, Plaquemine, Rougon, Rosedale ² , Saint Gabriel

(D)

- Note 1:** Principal Exchange (See A9.1)
- Note 2:** Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area	(C)
Saint Gabriel [Baton Rouge]	Baton Rouge, ¹ <i>Plaquemine, White Castle</i>	Albany, Convent, Denham Springs, Donaldsville, Dutch Town ² , French Settlement ² , Galvez ² , Gonzales ² , Jackson, Livingston, Livonia ² , Lucher, Maringouin ² , Maurepas ² , Montpelier ² , New Roads, Rougon, Rosedale ² , Saint Francisville, Springfield, Sorrento ² , Vacherie, , Zachary	
Saint Joseph [Shreveport]	Newellton, Waterproof	Crowville, Delhi, Ferriday, Fort Necessity, Harrisonburg, Jonesville, Sicily Island, Tallulah, Vidalia, Winnsboro, Wisner ²	
Saint Landry [Shreveport]	Bunkie ¹ , Opelousas, Ville Platte ²	Alexandria, Bordelonville ² , Big Cane ² , Calcasieu ² , Cottonport ² , Cheneyville ² , Elizabeth ² , Glenmora ² , LeCompte, Marksville, Mansura ² , Moreauville ² , Oakdale, Plaquemine ² , Simmesport ²	
Saint Martinville [Lafayette]	--	Abbeville, Arnaudville ² , Baldwin, Breaux Bridge ² , Broussard, Cecelia ² , Church Point ² , Cankton ² , Centerville, Carencro, Crowley, Delcambre ² , Duson, Erath, Franklin, Forked Island ² , Henderson ² , Jeanerette, Kaplan ² , Krotz Springs, Lafayette, Leonville, Loreauville, Lawtell, Melville, New Iberia, Opelousas, Parks ² , Port Barre, Rayne, Sunset ² , Washington, Weeks Island, Youngsville	

- Note 1:** Principal Exchange (See A9.1)
- Note 2:** Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA] Saline [Shreveport]	Basic Local Calling Area Arcadia, Castor	Expanded Local Calling Area Athens ¹ , Campiti ¹ , Creston ¹ , Chatham ¹ , Choudrant ¹ , Coushatta, Doyline, Gibsland, Grambling, Hebron ¹ , Haughton, Jonesboro, Minden, Montgomery, Natchitoches, Pleasant Hill ¹ , Robeline, Ringgold ¹ , Ruston, Winnfield
Shreveport ² [Shreveport]	Belcher ¹ , Benton, Blanchard, Coushatta, Doyline, Gilliam ¹ , Grand Cane, Greenwood, Haughton, Hosston ¹ , Ida ¹ , Keatchie, Keithville, Logansport, Minden, Mansfield, Mooringsport, Oil City, Plain Dealing ¹ , Rodessa ¹ , Vivian ¹	Castor, Cotton Valley ¹ , Gibsland, Pelican ¹ , Ringgold ¹ , Shongaloo ¹ , Springhill ¹ , Sarepta ¹
Sicily Island [Shreveport]	Harrisonburg	Columbia, Crowville, Ferriday, Fort Necessity, Jena ¹ , Jonesville, Mangham ¹ , Monterey, Newellton, Olla ¹ , Saint Joseph, Vidalia, Winnsboro, Wisner ¹ , Water Proof
Slidell ² [New Orleans]	Amite, Angie, Bogalusa (including those stations located in Crossroads, Miss.), Bush, Covington, Folsom, Franklinton, Hammond, Independence, Kentwood, Lacombe, Madisonville, Mandeville, Mount Hermon, Pearl River, Pine, Ponchatoula	Jesuit Bend, Kenner, New Orleans
Springfield [Baton Rouge]	Albany, Amite, Hammond ² , Independence, Kentwood, Ponchatoula	Baton Rouge, Convent, Denham Springs, Donaldsonville, Dutch Town ¹ , French Settlement ¹ , Galvez ¹ , Gonzales ¹ , Greensburg ¹ , Livingston, Lutcher, Maurepas ¹ , Montpelier ¹ , Saint Gabriel, Sorrento ¹ , Vacherie, White Castle, Zachary

Note 1: Independent Company Exchange

Note 2: Principal Exchange (See A9.1)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area	
Sterlington [Shreveport]	Bastrop, <i>Calhoun</i> , <i>Columbia</i> , Monroe ¹ , Spencer ²	Bernice, Bonita ² , Chatham ² , Choudrant ² , Collinston ² , Dubach, Delhi, Epps, Farmerville, Grambling, Marion ² , Mangham ² , Mer Rouge, Oak Ridge ² , Rayville, Ruston,	(C)
Sulphur [Lafayette]	Carlyss ² , Lake Charles ¹ , Vinton	Cameron ² , Creole ² , De Quincy ² , Fenton ² , Grand Chenier ² , Hayes ² , Hackberry ² , Iowa ² , Johnson Bayou ² , Jennings ² , Kinder ² , Lacassine ² , Merryville, Reeves ² , Ragley ² , Roanoke ² , Starks ² , Sweet Lake, Thornwell ² , Welsh ²	

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area	
Sweet Lake [Lafayette]	Lake Charles ¹	Cameron ² , Creole ² , Carlyss ² , De Quincy ² , Fenton ² , Grand Chenier ² , Hayes ² , Hackberry ² , Iowa ² , Johnson Bayou ² , Jennings, Kinder ² , Lacassine ² , Lake Arthur, Reeves ² , Ragley ² , Roanoke ² , Sulphur, Starks ² , Thornwell ² , Vinton, Welsh ²	
Tallulah [Shreveport]	--	Crowville, Delhi, Epps, Lake Providence, Mangham ² , Newellton, Oak Grove, Oak Ridge ² , Rayville, Saint Joseph, Winnsboro, Wisner ²	
Thibodaux ¹ [New Orleans]	Chackbay , Houma, Labadieville, Lockport, Raceland	Dulac, Edgard, Galliano ² , Gibson, Golden Meadow ² , Garyville ² , Kenner, Larose ² , Leeville ² , Luling, LaPlace, Morgan City, Montegut, Norco, Napoleonville, New Orleans, Patterson, Paradis, Pierre Part, Reserve ²	
Tunica [Baton Rouge]	Baton Rouge, Clinton, Jackson, Saint Francisville ¹ , Wilson, Zachary	Innis ² , Livonia ² , Moganza, Maringouin ² , New Roads, Rougon, Rosedale ²	
Vacherie [Baton Rouge]	Convent, <i>Donaldsonville</i> , Edgard, Lutcher	Albany, Baton Rouge, Denham Springs, Dutch Town ² , French Settlement ² , Galvez ² , Ganzales ² , Livingston, Maurepas ² , Plaquemine, Springfield, Sorrento ² , Saint Gabriel, White Castle	(C)
Venice [New Orleans]	Jesuit Bend, New Orleans	Grand Isle ²	(C)

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

(T)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Vidalia [Shreveport]	Ferriday, Monterey, Natchez (Mississippi) ¹	Fort Necessity, Harrisonburg, Jonesville, Newellton, Sicily Island, Saint Joseph, Wisner ² , Waterproof
Vinton [Lafayette]	Carlyss ² , Lake Charles, Sulphur ¹	Cameron ² , Creole ² , De Quincy ² , Hayes ² , Hackberry ² , Iowa ² , Johnson Bayou ² , Lacassine ² , Merryville, Ragley ² , Reeves ² , Starks ² , Sweet Lake
Washington [Lafayette]	Lawtell, Opelousas ¹	Arnaudville ² , Basile ² , Breaux Bridge ² , Broussard, Cecelia ² , Church Point ² , Chataigner ² , Cankton ² , Carencro, Crowley, Duson, Elton ² , Eunice, Henderson ² , Iota ² , Krotz Springs, Lafayette, Leonville, Mamou ² , Melville, Parks ² , Pine Prairie ² , Port Barre, Rayne, Saint Martinville, Sunset ² , Turkey Creek ² , Ville Platte ² , Youngsville

- Note 1:** Principal Exchange (See A9.1)
- Note 2:** Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Waterproof [Shreveport]	Saint Joseph	Crowville, Ferriday, Fort Necessity, Harrisonburg, Jonesville, Monterey, Newellton, Sicily Island, Vidalia, Winnsboro, Wisner ¹
Weeks Island [Lafayette]	Baldwin, Centerville, Franklin ² , Jeanerette, Morgan City ² , Patterson, New Iberia	Abbeville, Breaux Bridge ¹ , Broussard, Cecelia ¹ , Carencro, Delcambre ¹ , Duson, Erath, Forked Island ¹ , Henderson ¹ , Kaplan ¹ , Lafayette, Loreauville, Parks ¹ , Saint Martinville, Youngsville
White Castle [Baton Rouge]	Plaquemine, Saint Gabriel	Baton Rouge, Convent, Denham Springs, Donaldsonville, Dutch Town ¹ , French Settlement ¹ , Galvez ¹ , Gonzales ¹ , Livingston, Livonia ¹ , Lutcher, Maringouin ¹ , Maurepas ¹ , Rosedale ¹ , Rougon, Sorrento ¹ , Springfield, Vacherie, Zachary
Wilson [Baton Rouge]	Baton Rouge , Clinton ² , Jackson, Saint Francisville, Tunica, Zachary	Denham Springs, Greensburg ¹ , Innis ¹ , Livonia ¹ , Livingston, Morganza, Maringouin ¹ , Montpelier ¹ , New Roads, Rougon, Rosedale ¹
Winnfield [Shreveport]	--	Alexandria, Arcadia, Boyce, Campiti ¹ , Castor, Creston ¹ , Chatham ¹ , Colfax, Columbia, Coushatta, Dry Prong, Georgetown, Grambling, Hebron ¹ , Jena ¹ , Jonesboro, Montgomery, Natchitoches, Olla ¹ , Pollock, Robeline, Ringgold ¹ , Ruston, Saline, Tullos ¹

Note 1: Independent Company Exchange

Note 2: Principal Exchange (See A9.1)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Winnsboro ¹ [Shreveport]	Crowville, Fort Necessity, Mangham ² , Wisner ²	Columbia, Collinston ² , Delhi, Epps, Ferriday, Hebron ² , Harrisonburg, Jonesville, Monroe, Newellton, Oak Ridge ² , Olla ² , Rayville, Sicily Island, Saint Joseph, Tallulah, Water Proof
Youngsville [Lafayette]	Broussard, Lafayette ¹ , <i>New Iberia</i>	Abbeville, Arnaudville ² , Baldwin, (C) Breux Bridge ² , Cecelia ² , Church Point ² , Chataigner ² , Cankton ² , Carencro, Centerville, Crowley, Delcambre ² , Duson, Erath, Eunice, Franklin, Forked Island ² , Gueydan, Henderson ² , Iota ² , Jeanerette, Kaplan ² , Krotz Springs, Leonville, Loreauville, Lawtell, Opelousas, Parks ² , Port Barre, Rayne, Saint Martinville, Sunset ² , Washington, Weeks Island
Zachary [Baton Rouge]	Baton Rouge ¹ Clinton, Jackson, Saint Francisville, Tunica, Wilson	Albany, Denham Springs, Donaldsonville, Dutch Town ² , French Settlement ² , Galvez ² , Greensburg ² , Gonzales ² , Innis ² , Livonia ² , Livingston, Morganza, Maringouin ² , Maurepas ² , Montpelier ² , New Roads, Plaquemine, Rougon, Rosedale ² , Saint Gabriel, Springfield, Sorrento ² , White Castle

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area	
Zwolle [Shreveport]	<i>Converse</i> , Many ¹	Campti ² , Coushatta, Florien, Grand Cane, Hornbeck, Logansport, Mansfield, Natchitoches, Pelican ² , Pleasant Hill ² , Robeline	(C)

A3.6.3 List of Exchanges by Local Access and Transport Area (LATA)

Baton Rouge LATA

Albany	Gonzales ²	Montpelier ²	Springfield
Baton Rouge	Greensburg ²	Morganza	Tunica
Clinton	Innis ²	New Roads	Vacherie
Convent	Jackson	Plaquemine	White Castle
Denham Springs	Livingston	Rosedale ²	Wilson
Donaldsonville	Livonia ²	Rougon	Zachary
Dutch Town ²	Lutcher	Saint Francisville	
French Settlement ²	Maringouin ²	Saint Gabriel	
Galvez ²	Maurepas ²	Sorrento ²	

Note 1: Principal Exchange (See A9.1)

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.3 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

Lafayette LATA

Abbeville	Duson	Krotz Springs	Ragley ¹
Arnaudville ¹	Elton ¹	Lacassine ¹	Rayne
Baldwin	Erath	Lafayette	Reeves ¹
Basile ¹	Eunice	Lake Arthur	Roanoke ¹
Breaux Bridge ¹	Fenton ¹	Lake Charles	Saint Martinville
Broussard	Forked Island ¹	Lawtell	Starks ¹
Cameron ¹	Franklin	Leesville	Sugartown ¹
Cankton ¹	Grand Chenier ¹	Leonville	Sulphur
Carencro	Gueydan	Loreauville	Sunset ¹
Carlyss ¹	Hackberry ¹	Mamou ¹	Sweet Lake
Cecelia ¹	Hayes ¹	Melville	Thornwell ¹
Centerville	Henderson ¹	Merryville	Turkey Creek ¹
Chataignier ¹	Iota ¹	New Iberia	Ville Platte ¹
Church Point ¹	Iowa ¹	Oberlin ¹	Vinton
Creole ¹	Jeanerette	Opelousas	Washington
Crowley	Jennings	Parks ¹	Weeks Island
De Quincy ¹	Johnsons Bayou ¹	Pecan Island ¹	Welsh ¹
De Ridder	Kaplan ¹	Pine Prairie ¹	Youngsville
Delcambre ¹	Kinder ¹	Port Barre	

New Orleans LATA

Amite City	Garyville ¹	LaPlace	Patterson
Angie	Gibson	Larose ¹	Pearl River
Bogalusa	Golden Meadow ¹	Leeville ¹	Pierre Part
(DELETED)	Grand Isle ¹	Lockport	Pine (D)
Bush	Hammond	Luling	(DELETED) (D)
Chackbay	Houma	Madisonville	Ponchatoula
Covington	Independence	Mandeville	(DELETED) (D)
Crossroads	Jesuit Bend	Montegut	Raceland
(DELETED)	Kenner	Morgan City	Reserve ¹ (D)
Dulac	Kentwood	Mount Hermon	(DELETED) (D)
Edgard	Labadieville	Napoleonville	Slidell
Folsom	Lacombe	New Orleans	Thibodaux
Franklinton	Lafitte	Norco	Venice
Galliano ¹	(DELETED)	Paradis	(DELETED) (D)

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

(T)

A3.6.3 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

Shreveport LATA

Alexandria	Delhi	Keithville	Plaucheville ¹
Arcadia	Doyline	Lake Providence	Pleasant Hill ¹
Athens ¹	Dry Prong	LeCompte	Pollock
Bastrop	Dubach	Lisbon	Rayville
Belcher ¹	Elizabeth ¹	Logansport	Ringgold ¹
Benton	Epps	Mangham ¹	Robeline
Bernice	Farmerville	Mansfield	Rodessa ¹
Big Cane ¹	Ferriday	Mansura ¹	Ruston
Blanchard	Florien	Many	Saint Joseph
Bonita ¹	Fort Necessity	Marion ¹	Saint Landry
Bordelonville ¹	Georgetown	Marksville	Saline
Boyce	Gibsland	Mer Rouge	Sarepta ¹
Bunkie	Gilliam ¹	Minden	Shongaloo ¹
Calcasieu ¹	Glenmora ¹	Monroe	Shreveport
Calhoun	Grambling	Monterey	Sicily Island
Camp ¹	Grand Cane	Montgomery	Simmesport ¹
Castor	Greenwood	Mooringsport	Spencer ¹
Chatham ¹	Harrisonburg	Moreauville ¹	Springhill ¹
Cheneyville ¹	Haughton	Natchitoches	Sterlington
Choudrant ¹	Haynesville	Newellton	Tallulah
Colfax	Hebron ¹	North Springhill, AR ¹	Tullos ¹
Collinston ¹	Homer	Oak Grove	Vidalia
Columbia	Hornbeck	Oak Ridge ¹	Vivian ¹
Converse	Hosston ¹	Oakdale	Waterproof
Cotton Valley ¹	Ida ¹	Oil City	Winnfield
Cottonport ¹	Jena ¹	Olla ¹	Winnsboro
Coushatta	Jonesboro	Pelican ¹	Wisner ¹
Creston ¹	Jonesville	Pitkin ¹	Zwolle
Crowville	Keatchie	Plain Dealing ¹	

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.4 List of Exchanges by Unbundled Network Element (UNE) Zone

UNE Zone 1 Exchanges

(C)

Alexandria ¹	Kenner ¹	Mandeville ¹	Opelousas ¹	Sulphur ¹
Baton Rouge ¹	Lafayette ¹	Monroe ¹	Patterson ¹	Thibodaux ¹
Broussard ¹	Lake Charles ¹	Morgan City ¹	Plaquemine ¹	Venice ²
Franklin ¹	Laplace ¹	New Iberia ¹	Ruston ¹	
Hammond ¹	Luling ¹	New Orleans ¹	Shreveport ¹	
Houma ¹	Lutcher ¹	Norco ¹	Slidell ¹	

UNE Zone 2 Exchanges

(C)

Abbeville ¹	DeRidder ¹	Jeanerette ¹	Mansfield ²	Raceland ¹
Albany ¹	Donalsonville ¹	Jennings ²	Many ²	Rayne ¹
Amite ²	Doyline ²	Jesuit Bend ²	Marksville ²	Rayville ²
Baldwin ¹	Dulac ¹	Keithville ²	Minden ²	St. Francisville ²
Bastrop ¹	Duson ¹	Krotz Springs ²	Montegut ²	St. Gabriel ¹
Benton ²	Edgard ²	Labadieville ¹	Mooringsport ²	St. Martinville ¹
Blanchard ²	Erath ¹	Lacombe ²	Morganza ²	Springfield ¹
Bogalusa ²	Eunice ¹	Lafitte ¹	Napoleonville ¹	Sterlington ²
Bunkie ²	Ferriday ²	Lake Arthur ²	Natchitoches ¹	Tallulah ²
Carencro ¹	Folsom ²	Lake Providence ²	New Roads ²	Vacherie ²
Centerville ¹	Gibson ¹	Lecompte ²	Oakdale ²	Vidalia ²
Chackbay ¹	Grambling ²	Leesville ¹	Oil City ²	Vinton ²
Convent ²	Greenwood ²	Livington ²	Paradis ¹	White Castle ¹
Covington ¹	Haughton ¹	Lockport ²	Pearl River ²	Winnboro ²
Crowley ¹	Independence ²	Loreauville ¹	Pierre Part ²	Youngsville ¹
Denham Springs ¹	Jackson ²	Madisonville ²	Ponchatoula ²	Zachary ¹

UNE Zone 3 Exchanges

(C)

Angie ²	Delhi ²	Haynesville ²	Merryville ²	Saline ²
Arcadia ²	Dry Prong ²	Homer ²	Monterey ²	Sicily Island ²
Bernice ²	Dubach ²	Hornbeck ²	Montgomery ²	Sweet Lake ¹
Boyce ²	Epps ²	Jonesboro ²	Mount Hermon ²	Tunica ²
Bush ²	Farmerville ²	Jonesville ²	Newellton ²	Washington ²
Calhoun ²	Florien ²	Keatchie ²	Oak Grove ²	Waterproof ²
Castor ²	Fort Necessity ²	Kentwood ²	Pine ²	Weeks Island ²
Clinton ²	Franklinton ²	Lawtell ¹	Pollock ¹	Wilson ²
Colfax ²	Georgetown ²	Leonville ²	Port Barre ²	Winnfield ²
Columbia ²	Gibbsland ²	Lisbon ²	Robeline ²	Zwolle ²
Converse ²	Grand Cane ²	Logansport ²	Rougon ¹	
Coushatta ²	Gueydan ²	Melville ²	St. Joseph ²	
Crowville ²	Harrisonburg ²	Mer Rouge ²	St. Landry ²	

Note 1: The Company's COLR obligation has sunset in these exchanges in conjunction with LPSC General Order dated July 22, 2009 in Docket No. R-30480.

Note 2: The Company's COLR obligation has sunset in these exchanges in conjunction with LPSC General Order dated December 31, 2013 in Docket No. R-31839.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 (DELETED)

Pages 14 through 38.0.1 are hereby deleted in their entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

(M)

A3.8 Joint User Service

Joint User Service is available for new installations, and for relocations, transfers of service or additions of lines or trunks, not to exceed a total of five joint users.

Existing customers with five or less joint users sharing in the use of their service may add lines or trunks and may continue their present service arrangement located at the same address under the terms and conditions described below.

A3.8.1 Application and Terms and Conditions

- A.** In general, business exchange service is furnished for the exclusive use of the business subscriber and his employees, agents, and representatives. Joint User Service is a shared service arrangement which allows the business telephone exchange service of a subscriber to be used, when designated by the primary subscriber, by individuals, firms, or corporations not otherwise permitted use of the subscriber's business service by this guidebook.

Existing primary business subscribers with more than five joint users sharing in the use of their service must discontinue subscription to Joint User Service by November 6, 1997. If appropriate, they may be converted to Shared Tenant Service.

- B.** Joint User Service is permitted in connection with the following:
1. Business individual line flat rate, or measured rate.
 2. Commercial PBX flat rate or message rate service.
 3. Hotel PBX Service.
 4. Centrex Type Services (excluding Dormitory Centrex Type Services).
- C.** Application for Joint User Service and for changes in service or equipment furnished herewith, must be executed by the primary subscriber. The primary subscriber is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of his joint users. Stations, additional listings and miscellaneous equipment are furnished, with the consent of the primary subscriber, for use of the joint user, at regular rates.
- D.** Charges for joint user service date from the day the Company's information records are posted and are payable monthly in advance. The minimum chargeable period for joint user service is the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. Contracts for joint user service are self-renewing for periods of one directory issue, not to exceed one year from the effective date of the directory. In the event the joint user listing does not appear in the directory, the minimum chargeable period is for one month.
- E.** Joint user service is terminated and charges for joint user service are automatically discontinued upon termination of the primary subscriber's telephone service. Charges for joint user service may be discontinued at the request of the subscriber provided that the joint user no longer utilizes any of the customer's service or equipment, and also that the terms of the minimum service period have been satisfied.
- F.** The total charges for telephone service allocated by the primary subscriber among the subscriber and his joint users shall not exceed the charges of the Company to the primary subscriber as set forth in this Guidebook.
- G.** Joint users of a primary subscriber's service must have the option of obtaining service directly from the Company. (M1)
- H.** A joint user is entitled to one listing in the alphabetical section of the telephone directory. (M1)
- I.** Joint user service is not provided in connection with public telephone service, or foreign exchange service. (M1)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Joint User Service (Cont'd)

A3.8.2 Rates

A. Joint User Service associated with the following classes of service are furnished at the rates indicated:

		Monthly Rate	USOC JUF
1.	Business Individual Line		
	(a) Flat rate	\$ -	
	(50 percent of business individual line flat rate)		
	(DELETED)		(D)
2.	Commercial PBX Service		
	(a) Commercial Flat Rate	-	JUP
	(50 percent of business individual line flat rate)		
	(DELETED)		(D)
3.	Centrex Type Services		
	(a) Joint User, each	-	JUP
	(50 percent of business individual line flat rate)		

B. Joint user service is also subject to the provisions of Section A4.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.9 Reserved For Future Use

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions

A. New Orleans

1. Application of rates for business and residence service

Residence rates apply to individual line service furnished charitable institutions.

2. Concessions

A concession of 33-1/3 percent is allowed from monthly recurring rates applying to public schools located within the corporation limits of the City of New Orleans only.

B. (DELETED)

(T)

C. *Expanded Local Area Calling* (Obsoleted, See Section A103)

(T)(M)

A3.11 Reserved For Future Use

(M1)

Pages 41.1 and 41.2 are hereby deleted in their entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

(M)

A3.12 Network Access Register Usage Package

A3.12.1 General

The Network Access Register (NAR) Usage Package provides for exchange and long distance message network calling to and from main stations and attendant positions of an ESSX service, Digital ESSX service, MultiServ PLUS service, BellSouth Centrex service, or a system requiring trunk or line applications in conjunction with MegaLink channel service, FlexServ service or LightGate service. The NAR Usage Package provides for Local Optional Service Option B, Expanded Local Area Calling, Flat, Measured Rate, or Volume Usage Measured Rate network usage access. It is used in conjunction with a Network Access Limiter as provided in Section A112. When Network Access Registers (NAR) are furnished on LightGate service, MegaLink channel service or FlexServ service, Volume Usage Measured Rate Service is provided at the rates and charges described in A3.26.

A3.12.2 Terms, Conditions And Application Of Rates

A. If Grouping Service is desired on the NAR usage package, the charge listed in A3.19 will apply.

B. Flat Rate NAR Usage Package

Includes an unlimited number of dialed sent paid local calls within the Basic Local Calling Area as described in A3.6. See A3.32 or A3.33 for local usage charges to the Expanded Local Calling Area.

C. Measured Rate NAR Usage Package¹

All limitations specified in A103.2 and A103.7.4 for Measured Rate Service apply. A usage allowance for dialed sent paid local calls, and usage charges above the allowance apply as specified in A3.12.3.B.

Note 1: (Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.12 Network Access Register Usage Package (Cont'd)

A3.12.2 Terms, Conditions And Application Of Rates (Cont'd)

D. Volume Usage Measured Rate Service NAR Usage Package¹

All limitations specified in A103.7.3 for Volume Usage Measured Rate Service apply. A usage allowance for dialed sent paid local calls and usage charges above the allowance apply as specified in A103.7.3.

E. Local Optional Service Option B subscribers are provided a usage package as described in A3.12.3.D.

F. All monthly rates and charges shown following for NAR Usage Packages apply on a statewide basis. The rates shown are applicable whether the NAR usage Package is used for Inward, Outward, or Combination applications.

G. The conditions and rates specified in other guidebooks for services which may be associated with these services are in addition to those specified herein.

A3.12.3 Rates

A. Flat Rate NAR Usage Package, *Each* (T)

1. **Charges - ESSX[®] service and Digital ESSX[®] service** (T)

	Monthly Rate	USOC
(a) Inward only	\$25.08	EQB
(b) Outward only	25.08	EQC
(c) Both way	25.08	EQA

2. **Charges - MegaLink[®] channel service, FlexServ[®] service and LightGate[®] service** (N)

(a) Inward only	35.00	NQP	(N)
(b) Outward only	35.00	NQT	(N)
(c) Both way	35.00	NQM	(N)
(d) DID Combination ²	70.00	ND3	(N)

B. Measured Rate NAR Usage Package¹, *Each* (T)

All usage is at the usage conditions and rates for standard Measured Rate Service specified in A103.2. The monthly rate includes a local usage allowance for dial sent paid local calls within the Basic Local Calling Area as described in A3.6 equal in amount to the monthly rate.

1. **Charges - ESSX[®] service and Digital ESSX[®] service** (T)

(a) Inward only	7.50	EQR
(b) Outward only	7.50	EQS
(c) Both way	7.50	EQP

C. Volume Usage Measured Rate NAR Package¹, *Each* (T)

All usage is at the usage conditions and rates for standard Measured Rate Service specified in A103.7.3., except that time of day discounts do not apply and all dial sent paid usage is discounted by 50 percent. The monthly rate includes a local usage allowance for dial sent paid local calls within the Basic Local Calling Area equal in amount to the monthly rate.

1. **Charges - ESSX[®] service and Digital ESSX[®] service** (T)

(a) Inward only	20.00	EQW
(b) Outward only	20.00	EQX
(c) Both way	20.00	EQZ

Note 1: (Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

Note 2: Available where facilities permit. Appropriate charges for DID service and Grouping Service apply.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.12 Network Access Register Usage Package (Cont'd)

A3.12.3 Rates (Cont'd)

D. Local Optional Service Option B NAR Usage Package

All usage is billed at the usage rates and conditions for Local Optional Service Option B specified in A3.2.10.

1. Per package

	Monthly Rate	USOC
(a) Inward only	\$7.00	NA
(b) Outward only	7.00	NA
(c) Both way	7.00	NA

E. MultiServ[®] PLUS service or BellSouth[®] Centrex service NAR Package

Rates shown are applicable to all MultiServ[®] PLUS service or BellSouth[®] Centrex service applications.

1. Per package

(a) Both way, Flat Rate Service and Local Optional Service	25.08	M9QCX
(b) One-way Inward, Flat Rate Service and Local Optional Service	25.08	M9Q1X
(c) One-way Outward, Flat Rate Service and Local Optional Service	25.08	M9QOX
(d) Both way, Measured Rate - Local Optional Service Option B	7.00	M9QCR
(e) One-way Inward, Measured Rate - Local Optional Service Option B	7.00	M9Q1R
(f) One-way Outward, Measured Rate - Local Optional Service Option B	7.00	M9QOR

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Directory Assistance Service

A3.13.1 General

- A. The Company furnishes a Directory Assistance service for the purpose of aiding customers in obtaining listing information.
- B. The charging application and rates set forth in A3.13.2. and A3.13.3. apply to customer requests for Directory Assistance.
- C. Basic and Expanded Local Calling Area Directory Assistance Service allow a subscriber to get telephone number, ZIP code, and/or address.

A3.13.2 Application Of Charges And Allowances

- A. There will be a charge for all customer calls to Directory Assistance except as noted in B. and C. following.
- B. Charges are not applicable to the following customers that request listing information within their basic and expanded local calling area:
 - 1. hotel/motel guests and hospital patients;
 - 2. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use a telephone directory due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of directory service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.
 - 3. The Directory Assistance disabled exemption may be obtained from the Company for a reseller's disabled end user upon proper certification. The reseller is responsible for informing their disabled end users of the Directory Assistance exemption. The reseller is obligated to obtain from their end users the appropriate certification forms confirming end user disability. Reseller lines will not receive the Directory Assistance disabled exemption absent this certification provided to the Company by the reseller.
- C. An Operator Dialed Surcharge, as described in A3.14.C.2, will be applicable to all calls to Directory Assistance service handled by the "0" operator, provided that the "0" operator is not the only means of reaching Directory Assistance.

A3.13.3 Rates

A. Directory Assistance Service - request of a listing - (maximum of three requests per call)	Rate	USOC	
1. Within the Company's basic and expanded local calling and LATA/NPA serving areas for the originating line			
(a) Per call	\$2.49	NA	(I)
2. Outside the Company's basic and expanded local calling and LATA/NPA serving areas for the originating line ¹			
(a) Per call	2.49	NA	(I)
B. Directory Assistance Service to Payphone Service Providers			
1. All calls			
(a) Per call	.36	NA	

Note 1: No allowances, exemptions, or exceptions apply. This service is available where technically feasible.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Operator Assisted Local Calls

A3.14.1 Operator Assistance Charges

- A. All types of local exchange service have local calling areas as specified in A3.6 which are areas that can be called on a flat rate basis (no charge for individual calls to the basic local calling area), on a local coin rate basis or on a Usage Based Pricing basis (charges based on a combination of one or more rating elements where Usage Based Pricing guidebooks are in effect).
- B. Local Dial Call
The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

	Nonrecurring Charge	USOC	
(a) Station-to-Station operator assisted sent-paid, each	\$1.00	NA	(T)
(b) Inmate calls from correctional institutions	.63	NA	(T)
2. Operator Dialed Surcharge ¹			
(a) Station-to-Station operator assisted calls where the operator dials the terminating number, each	1.00	NA	

3.14.2 Application Of Charges

- A. The surcharge will be applied to each completed call except:
 - 1. For calls to the Company for official telephone business.
 - 2. For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.
 - 3. When the caller identified himself as being unable to place the call due to his disability.
Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time.
 - 4. When the caller advises he has had service trouble in reaching the terminating number.

A3.14.3 Reserved For Future Use (M)

A3.14.4 Operator Assisted Premium Plan (M)

- A. A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must: (M)
 - 1. originate from a telephone line associated with the customer's account, (M)
 - 2. originate and terminate in the same Basic Local Calling Area, (M)
 - 3. be carried and completed by the Company via Company facilities and (M)
 - 4. be billed by the Company. (M)

In the event the company billing records to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost date. (M)

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge. The Operator Dialed Surcharge will not apply to the Billing Surcharge for local operator assisted calls originating from inmates at correctional institutions.

Page 44.1 is hereby deleted in its entirety and removed from this Guidebook. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.15 (DELETED)

(T)

A3.16 Reserved For Future Use

A3.17 Auxiliary Line Service (Inward Service)

A3.17.1 General

- A.** Under the conditions specified following, a subscriber, having two-way flat, Local Optional Service Option B or measured rate individual line business service in an exchange offering auxiliary line service, may subscribe for one or more auxiliary lines of the same class as their two-way service at the rate specified following for auxiliary lines.
- B.** The auxiliary line must terminate on the same premises as that in which the main service is located.
- C.** The auxiliary line is arranged for receiving incoming calls only.
- D.** The telephone numbers of auxiliary lines may be consecutive with those of the main service and if so arranged are the first numbers in the series assigned to a subscriber.
- E.** All listings must be in connection with the telephone number of the first auxiliary line if it is consecutive with the main service.
- F.** Auxiliary line service is furnished within the base rate area of each exchange at the business Multiline service flat, Local Optional Service Option B Multiline service or measured Multiline service rate.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.18 Concession Service

A3.18.1 General

- A.** The classes of subscribers specified following are allowed the concession indicated for the following services:
1. Individual line flat rate, Local Optional Service Option B or individual line measured and message rate main station line service and flat or message rate PBX service.
 - a. In connection with Local Optional Service Option B, measured and message rate service, the concession applies on the amount of the monthly rate but not on charges for local usage or messages in excess of the monthly allowance. The number of messages or amount of usage allowed each month is the same as would be allowed if the concession did not apply.
 2. Channels for extension line and tie line channel charges associated with the services enumerated preceding.
- B.** Concessions are not allowed to any class of subscribers from the regular rates for the following services and equipment:
1. Toll messages, interstate or intrastate subscriber line charges
 2. (DELETED)
 3. Local usage or messages in excess of the allowance for Local Optional Service Option B, Measured or Message Rate Service
 4. Joint User Service
 - a. Contracts for Joint User Service are not accepted in connection with service at a concession rate, unless the joint user, if a main station subscriber, would be entitled to a concession.
 5. Construction charges
 6. Additional directory listings
 7. Miscellaneous equipment or other facilities, including any extension line mileage charges associated with the miscellaneous equipment or other facilities.
 8. Installation, service connection, inside move or change charges
 9. Touch-Tone Calling Service
 10. Custom Calling Service
 11. Centrex Type Services
 12. Optional Calling Plans
 13. Local and Long Distance Directory Assistance Services
 14. Grouping Service
 15. Recurring rate associated with Local Optional Service or Shreveport Metropolitan Calling Plan.

A3.18.2 Charitable Institutions

A concession of 25 percent from the regular business rate is allowed to corporations, associations and institutions, or any branch thereof who comply with all of the following qualifications:

- A.** Are dependent upon voluntary contributions for their support.
- B.** Are exclusively engaged in charitable work.
- C.** Provide a majority of its services free of charge and utilize any compensation received for its services wholly in the prosecution of its charitable work, not resulting in any profit to the organization or any member thereof. (M)
- D.** Are engaged principally in the furnishing of direct aid to the physical health and comfort of human beings in the form of money, services, or necessary commodities. For determining eligibility for concession service, those corporations, associations and institutions whose principle work is the elevation or enlightenment of minds or morals, or the reformation, punishment, or correction of acts, habits or mental conditions, or the enforcement of law, or the protection of rights, are not to be classed as charitable institutions. (M)
- E.** Communication equipment furnished at concession rates for charitable institutions must be located in the administrative offices, institutional buildings or any of the branches thereof. (M)

A3.18.3 Clergyman (Obsoleted, See A103.18) (M)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.19 Grouping Service

A3.19.1 General

Grouping service is a combination of two or more individual lines connected to the central office so that incoming calls to the listed number overflow to the next available line if the listed number is busy. This service is available with flat, Local Optional Service Option B, measured or message rate business individual lines, BellSouth Business Plus service lines, business PBX trunks, ESSX service Network Access Register (NARs), MultiServ PLUS service NARs, and BellSouth Centrex service NARs.

A3.19.2 Rates

A. Business

A monthly rate for a grouping service applies for each line in addition to the regular business individual line, BellSouth Business Plus service lines, business PBX trunk, MultiServ PLUS service NAR, BellSouth Centrex service NAR, or ESSX service NAR rate.

	Monthly Rate	USOC	
(1) Grouping Service - Flat, Measured or Message Rate			
(a) UNE Zones 1-3	\$139.50	HTG	(1)
(b) Local Optional Service Option B	15.50	HTG1B	
(c) Measured Rate Service UNE Zones 1 - 3	139.50	HTGME	(1)
B. Residence¹			
1. A monthly rate for grouping service only applies when a subscriber has at least four, but no more than ten lines in a grouping arrangement at a private residence location where a business listing is not employed in the Company's directory. If more than ten lines are required in a grouping arrangement, business grouping service rates must apply for all lines in the grouping arrangement. See Section A2. for additional terms and conditions.			
2. In accordance with the Louisiana Public Service Commission Order No. U-22215-A dated July 6, 1998, existing subscribers as of May 20, 1998 with more than three (3) residence service lines in rotary or grouping arrangements at their private residence shall be grandfathered for a period of five (5) years. After May 20, 2003, these subscribers shall convert their existing grouping arrangements to comply with the new provisions specified in Section A3. However, additional lines ordered for grouping arrangements by these subscribers or requests for moves of their existing arrangements after May 20, 1998 shall be subject to the provisions specified in A3.19.2.B.1.			
3. Grouping Service - Flat or Measured, per line			
(a) All UNE zones with 4 - 10 Lines	\$5.00	HTGR1	
C. Charges in Section A4. are also applicable to this service.			
D. Grouping Service rates and charges are not applicable to station lines for PBX, WATS, MultiServ PLUS service, BellSouth Centrex service, ESSX service or Digital ESSX service.			

Note 1: This provision became effective on May 20, 1998.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines

A3.20.1 General

- A. Except as stated herein flat and Local Optional Service Option B service are offered to residence and business subscribers. Message Rate and Measured Rate service are obsolete 11-01-99, Type D and are not available for new installations or moves of service to a different premises. Existing customers may add to existing service.
- B. Hospital and hotel subscribers may combine flat and Local Optional Service Option B or flat and measured or flat and message rate service on a premises. Local Optional Service Option B, measured and message rate service may not be combined on a premises. These trunks are provided at the rates stated in A3.20.8 following and A103.20.8 for the appropriate service.
- C. Hotels may subscribe to flat, Local Optional Service Option B, measured or message rate service. In a combination arrangement, flat rate service is provided exclusively for use by hotel management and Local Optional Service Option B, message or measured rate service is provided for guest use and lobbies. Guests may contract separately for one of the residence services otherwise available to them.
- D. Hospitals may subscribe to flat, Local Optional Service Option B, message or measured rate service. A combination of flat and Local Optional Service Option B, flat and measured or flat and message rate service will be allowed only when flat rate service is provided exclusively for management use and Local Optional Service Option B, measured or message rate service is furnished for patient use and lobbies. A patient may contract separately for one of the services otherwise available to them.
- E. Grouping service is provided for trunk lines at the rates specified in A3.19 preceding.

A3.20.2 Reserved for Future Use

A3.20.3 Reserved for Future Use

A3.20.4 (DELETED)

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A3.20.5 Reserved for Future Use

(M)

A3.20.6 Reserved for Future Use

(M)

A3.20.7 Reserved for Future Use

(M)

Pages 49 and 50 are hereby deleted in their entirety and removed from this Guidebook..

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.8 Rates And Charges

- A. Flat rate service is provided for residence, business, hospital and hotel/motel subscribers as described in A3.20.1, at the Residence and Business Individual Trunk Flat Rates specified as follows.
The Business Combination DID Trunk-Flat located in 4 are provided at the Business DID Combo Trunk Flat rates specified as follows.

	Monthly Rate	USOC	
1. Business Trunk - Flat			
Monthly Rates by UNE Zone ¹			
(a) Zone 1	\$321.00	NA	(1)
(b) Zone 2	321.00	NA	(1)
(c) Zone 3	321.00	NA	(1)
2. Residence Trunk - Flat			
See Residence Service, per line, in A3.2.1.B.			
3. Business Trunk Options			
(See 1.)			
(a) Combination	321.00	TFC	(1)
(b) Inward Only	321.00	TFN	(1)
(c) Outward Only	321.00	TFU	(1)
(d) Both Way ²	321.00	TFB	(1)
(e) DID (Direct-in-Dial)	321.00	TDD1X	(1)
4. Business DID Combination (Combo) Trunk - Flat			
(a) per DID Combo ³	732.00	TDDCX	(1)
B. Obsoleted (See A103)			
C. Obsoleted (See A103)			
D. Local Optional Service Option B is provided for residence, business, hotel/motel, hospital and Shared Tenant Service subscribers where facilities are available at the Residence and Business Local Optional Service Option B rate as specified below. In addition, usage charges and allowances apply as stated in A3.2.10.			
1. Business			
(a) Combination	58.00	NA	(1)
(b) Outward Only	58.00	NA	(1)
(c) Inward Only	58.00	NA	(1)
2. Residence			
(a) Combination	6.50	NA	
(b) Inward Only	6.50	NA	

A3.20.9 Trunk Enhancements

- A. In addition to the charges stated in A3.20.8. preceding, optional premium service may be furnished to improve transmission specifications on a trunk which will provide a maximum 1004 Hz loss of 5.0 dB. Basic services provide a maximum of 1004 Hz loss of 10.0 dB.
- B. Service order charges and central office line connection charges will apply as specified in Section A4.
- C. Premium service is furnished at the following monthly rates.
 - 1. Premium Service
 - (a) Two-Wire - PTK2X

A3.21 (DELETED)

- Note 1:** See A3.6.4 for a list of exchanges by UNE Zone.
- Note 2:** Both Way trunks are no longer available for new installations. Combination (Combo) trunks will be provided to customers requesting Both Way trunks.
- Note 3:** Only provisioned where facilities permit in conjunction with the Call Transfer feature located in A12.7.2A.

A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice for Business Package (Cont'd)

A3.45.2 Rates and Charges (Cont'd)

- B. Service charges specified in Section A4. are applicable for the installation of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a Complete Choice for Business package. (T)
- C. Service charges do not apply for transactions which only involve additions, deletions or changes to the services or features provided as part of a Complete Choice for Business package.

A3.45.3 Term Plan

- A. The Complete Choice for Business package Term Plan is available for any business customer who subscribes to a Complete Choice for Business package.
- B. For a Term Plan election dated prior to October 1, 2002, the Complete Choice for Business package Term Plan offers discounts off rates shown in A3.45.2 preceding. For a Term Plan election dated on or after October 1, 2002, the Complete Choice for Business package Term Plan offers rewards that apply to the rates shown in A3.45.2 preceding. For a Term Plan election dated on or after May 1, 2005, the Complete Choice for Business package Term Plan offers discounts off rates shown in A3.45.2 preceding.
- C. A termination liability will be assessed to a subscriber who terminates the service prior to the expiration of the term commitment. For a Complete Choice for Business package Term Plan election dated prior to October 1, 2002, the amount to be assessed will be equal to the amount of the discounted charges that the subscriber received as a result of the subscriber's participation in the Term Plan. For a Complete Choice for Business package Term Plan election dated on or after October 1, 2002, the amount to be assessed will be equal to the termination multiplier specified in D. following multiplied by the number of months remaining on the term.
- D. The Complete Choice for Business package Term Plan discounts or rewards, and termination multipliers are as follows:

	Term	Discount or Reward	Termination Multiplier
1. For Term Plan elections dated on or after July 1, 2003	12 months	8%	\$20.00
2. For Term Plan elections dated on or after July 1, 2003	24 months	15%	\$20.00
3. For Term Plan elections dated on or after July 1, 2003	36 months	25%	\$20.00
4. For Term Plan elections dated prior to July 1, 2003	24 months	5%	\$5.00
5. For Term Plan elections dated prior to July 1, 2003	36 months	8%	\$5.00

- E. A customer who has twelve months or less remaining on a Complete Choice for Business package Term Plan of the type specified in D.4. or D.5. preceding or any other BellSouth Small Business Services local exchange service term plan, program or promotion that includes provisions for a termination liability may terminate the qualifying existing plan, program or promotion without incurring termination liability by establishing a new Complete Choice for Business package Term Plan election that provides a number of business access lines equal to or greater than the terminated plan, program or promotion.
- F. Subscribers who participate in a new Term Plan on or after May 1, 2005 and subscribe to new service during the term under the Complete Choice for Business package, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This only includes the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable.
- G. Unless the Subscriber notifies BellSouth in writing of its intent not to renew for another like term under the Program at least sixty (60) days prior to expiration, then upon expiration of the initial term, this Subscriber term election agreement shall automatically renew for another term as initially selected. BellSouth will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration, depending upon the Subscriber's billing cycle. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay full *guidebook* charges for services. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.22 Local Usage Detail (LUD) Measured Service Option

A3.22.1 General

Local Usage Detail (LUD) is an option for customers who desire a printed listing of local call details in lieu of the usual summary billing of all dialed sent-paid billed local usage. This option is available for measured rate customers who desire local call detail for calls to the Basic Local Calling Area and for Local Optional Service/Local Optional Service Option B and BellSouth Business Plus service Option 2 customers who desire local call detail for calls to their respective calling areas. Requests for LUD must be processed five days prior to the billing date of the month in which it is desired, and must be initiated at the beginning, and terminated at the end of billing periods. In these cases, LUD must remain in place for complete billing periods, except where total service is terminated. LUD may be initiated between billing dates only when requested at the time usage based pricing is established.

When an order is issued solely for the purpose of initiating LUD for usage based pricing customers, a charge equivalent in amount to a Secondary Service charge in Section A4. applies. If LUD is initiated at the same time an order is being issued for any other purpose, the charge preceding does not apply. When an order is issued solely to initiate LUD, no service charges apply for BellSouth Business Plus service only.

For flat, measured, and message rate customers, LUD will automatically be provided for calls to the Expanded Local Calling Area and no service ordering charge or per message charge will apply.

A3.22.2 Rates And Charges

A. The following charge, when appropriate, applies for LUD

1. Printed Listing

	Charge	USOC
(a) Per message listed for services excluding BellSouth Business Plus service Option 2 service	\$.01	NA
(b) Per message listed for BellSouth Business Plus service Option 2 and Back-Up Line for BellSouth Business Plus service Option 2 only	0.00	NA

Charges for LUD are in addition to other applicable local usage charges specified in this Guidebook.

LUD will be provided on a per-line basis except when a customer has multiple lines on the same service account for combined usage and allowance billing. One LUD listing is furnished for these accounts. (M)

A3. BASIC LOCAL EXCHANGE SERVICE

(M)

A3.23 Reserved For Future Use

A3.24 Local Directory Assistance Call Completion Service

A3.24.1 Description of Service

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (1-411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA System in lieu of dialing the number themselves.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office. There is no charge associated with blocking.

A3.24.2 General Terms and Conditions

- A. The service is not subject to concessions.

A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in Section A2.

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. Any PBX type customer who requires real-time quotation of charges
 4. Calls from tandems where the end user cannot be identified
 5. Calls from the COCOT Coin Stations

(T)
(T)
(T)

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers except disabled customers who are exempt from Directory Assistance charges, as detailed in A3.13.3.
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges

- A. Service Charges in addition to the applicable rate for Directory Assistance
 - (1) Directory Assistance Call Completion Charge

	Rate	USOC
(a) Charge Per Completed Call	\$.00	NA

A3. BASIC LOCAL EXCHANGE SERVICE

A3.25 Directory Assistance/Directory Assistance Call Completion Service

A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company local exchange subscriber telephone number and local call completion to the number provided, if requested, given a listed name and address.
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) the Company location where DA/DACC is provided.
- D. DA/DACC is available only where billing and network capability exists.
- E. Access to call detail records is included as part of this service. Optional call detail billing files and charges are as specified in A3.25.6 following.

A3.25.2 General Terms and Conditions

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for the provision of dedicated, application specific interconnect trunks connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided. Such interconnect trunks may be obtained as referenced in Section A35.

A3.25.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in section A2.

A3.25.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 - 1. (DELETED)
 - 2. Residence and Business Customers
 - 3. (DELETED)

(D)

A3.25.5 Application of Charges

- A. Charges specified in A3.25.6.A.1 following will apply each time the subscriber requests a telephone company local exchange subscriber telephone number.
- B. Monthly rates as specified in A3.25.6.A.2 following will apply to DA/DACC Mobile Service Providers (MSPs) subscribing to Optional DA/DACC Call Detail Billing.

A3.25.6 Rates and Charges

A. Service Charges

(1) DA/DACC Charge		\$.45	NA
(a) Per local exchange subscriber telephone number requested			
(2) Optional DA/DACC Call Detail Billing Files			
	Monthly Rate		USOC
(a) Magnetic Tape - One (1) tape weekly per RAO	\$74.00		DAAMT
(b) Diskette - One (1) diskette weekly per RAO	83.00		DAADM

A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service

A3.26.1 General

- A.** Network access is provided on a volume usage measured rate basis for those customers subscribing to LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service. The charges following in A3.26.2 are applicable only on those lines, trunks, or Network Access Registers (NAR) provided for local network access.
- B.** When the facility portion of an ESSX service main station line is provided on LightGate service, FlexServ service or MegaLink channel service, network access will be provided at the following charges for ESSX service NAR Volume Usage Measured Rate Service². These rates replace those described in A3.12.
- C.** Foreign Exchange Service, when provided for use with LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service, will be furnished on a volume usage basis and billed the volume usage measured rate following.
- D.** The following usage terms and conditions will apply for all dialed sent-paid local calls for each Measured Rate² line, trunk, or NAR provided for local network access.
 - 1. Usage charges for calls within the Basic Local Calling Area will be billed at the usage rates described in A103.2.3. Usage charges for calls to the Expanded Local Calling Area will be billed at the usage rates and terms and conditions as specified in A3.32.
 - 2. Summarized total usage charges for calls within the Basic Local Calling Area will be reduced by 50 percent prior to the application of the usage allowance. Time/Day discounts described in A3.2.3 do not apply.
 - 3. A usage allowance of \$20.00 is applicable for all calls terminating in Bands 0 and A-C.
 - 4. Total billed usage charges above the allowance will not exceed \$20.00 per line, trunk or NAR for calls terminating in Bands 0 and A-C. Usage charges will not be capped for hotel/motel guest room service.
- E.** The following usage terms and conditions will apply for all dialed sent-paid local calls for each Local Optional Service Option B line, trunk, or NAR provided for local network access.
 - 1. Usage charges for calls within the Basic and Expanded Local Calling Areas will be billed at the usage rates described in A3.2.10.
 - 2. Summarized total usage charges for calls within the Basic and Expanded Local Calling Areas will be reduced by fifty percent prior to the application of the usage allowance. Time/Day discounts described in A3.2.10 do not apply.
 - 3. A usage allowance of \$20.00 is applicable for all local calls terminating in Bands 0 and A-E.
 - 4. Total billed usage charges above the allowance will not exceed \$20.00 per line, trunk, or NAR for calls terminating in Bands 0 and A-E. Usage charges will not be capped for hotel/motel guest room service and Shared Tenant Service.
- F.** Local calls that are not dialed sent-paid, i.e., operator assisted, etc., will be billed individually at the same Measured Rate Service² Usage Rates specified in A103.2.3 or A3.2.10 (including Time/Day usage provisions), in addition to any applicable Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for dialed sent-paid local calls.
- G.** When individual lines or trunks are provided in addition to LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service, they are provided at the rates stated in A3.26.2.C. following. These rates include the usage allowance referenced in D.3. preceding and an exchange access line. All other terms and conditions stated in D. preceding are applicable. Volume Usage Measured Rate Service² on LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service cannot be mixed with any other measured or flat rate local exchange service.
- H.** All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein.

Note 1: MegaLink ISDN service obsoleted 9-13-96. (See Section B107.)

Note 2: (Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service (Cont'd)

A3.26.2 Rates And Charges

	Monthly Rate	USOC	
A. Network Access Service – MegaLink Channel Service – Measured Rate Service ¹			(M)
1. Volume Usage Measured Rate Service, per line or trunk			(M)
(a) Inward only	\$20.00	NNW1X	(M)
(b) Outward only	20.00	NNWOX	(M)
(c) Both way	20.00	NNWCX	(M)
2. ESSX service NAR Volume Usage Measured Rate Service ¹ , per NAR			(M)
(a) Inward only	20.00	NNH1X	(M)
(b) Outward only	20.00	NNHOX	(M)
(c) Both way	20.00	NNHCX	(M)
B. Network Access Service - LightGate service - Measured Rate Service ¹			
1. Volume Usage Measured Rate Service, per line or trunk			
(a) Inward only	20.00	NNJ1X	
(b) Outward only	20.00	NNJOX	
(c) Both way	20.00	NNJCX	
2. ESSX service NAR Volume Usage Measured Rate Service			
(a) Inward only	20.00	NNP1X	
(b) Outward only	20.00	NNPOX	
(c) Both way	20.00	NNPCX	
C. Network Access Service - Measured Rate Service ¹ (Applicable to individual lines in addition to LightGate service or MegaLink channel service. Includes access line and allowance.)			
1. Volume Usage Measured Rate Service, per line or trunk			
(a) Inward only	39.81	NN61X	
(b) Outward only	39.81	NN6OX	
(c) Both way	39.81	NN6CX	
D. Network Access Service - MegaLink channel service - Local Optional Service Option B			
1. Volume Usage Measured Rate Service, per line or trunk			
(a) Inward only	20.00	NLM1X	
(b) Outward only	20.00	NLMOX	
(c) Both way	20.00	NLMCX	
2. ESSX service NAR Volume Usage Measured Rate Service			
(a) Inward only	20.00	NLA1X	
(b) Outward only	20.00	NLAOX	
(c) Both way	20.00	NLACX	
E. Network Access Service - LightGate service - Local Optional Service Option B			
1. Volume Usage Measured Rate Service, per line or trunk			
(a) Inward only	20.00	NLL1X	
(b) Outward only	20.00	NLLOX	
(c) Both way	20.00	NLLCX	

Note 1: (Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

Page 59.1 is hereby deleted in its entirety and removed from this Guidebook.

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service (Cont'd)

A3.26.2 Rates And Charges (Cont'd)

E.	Network Access Service - LightGate service - Local Optional Service Option B (Cont'd)			(M)
	2. ESSX service NAR Volume Usage Measured Rate Service			(M)
		Monthly		
		Rate	USOC	
	(a) Inward only	\$20.00	EQ71X	(M)
	(b) Outward only	20.00	EQ70X	(M)
	(c) Both way	20.00	EQ7CX	(M)
F.	Network Access Service - FlexServ service - Local Optional Service Option B			(M)
	1. Volume Usage Measured Rate Service, per line or trunk			(M)
	(a) Inward only	20.00	NLMIX	(M)
	(b) Outward only	20.00	NLMOX	(M)
	(c) Both way	20.00	NLMCX	(M)
	2. ESSX service NAR Volume Usage Measured Rate Service			(M)
	(a) Inward only	20.00	NLA1X	(M)
	(b) Outward only	20.00	NLAOX	(M)
	(c) Both way	20.00	NLACX	(M)
G.	Network Access Service - MegaLink ISDN ¹ service - Local Optional Service Option B			
	1. Volume Usage Measured Rate Service, per line or trunk			
	(a) Inward only	20.00	NLMIX	
	(b) Outward only	20.00	NLMOX	
	(c) Both way	20.00	NLMCX	
H.	Network Access Service - Local Optional Service Option B is applicable to individual lines or trunks when other exchange access service is provided via LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN ¹ service. (Includes access line and allowance.)			
	1. Volume Usage Measured Rate Service, per line or trunk			
	(a) Inward only	39.81	NLN1X	
	(b) Outward only	39.81	NLN0X	
	(c) Both way	39.81	NLNCX	

A3.27 (DELETED)

Note 1: MegaLink ISDN service obsoleted 9-13-96. (See Section B107).

Page 60.0.1 is hereby deleted in its entirety and removed from this Guidebook. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.28 (DELETED)

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A3.29 Reserved For Future Use

A3.30 Reserved For Future Use

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline

A3.31.1 Description of Service

- A. Effective December 8, 2017, new Lifeline service is available only to qualifying residence subscribers who reside in Connect America Fund II (CAF II) Funded Census Blocks, shown in Exhibit B of the Petition of AT&T Louisiana for Order Confirming Relinquishment of Eligible Telecommunications Carrier Designation in Specified Areas, Order No. S-34632, effective November 3, 2017. Effective March 16, 2018, Lifeline service will be available only to qualifying subscribers who reside in the CAF II Funded Census Blocks.
- B. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service charges for qualifying residential subscribers. Basic terms and conditions are in compliance with FCC rules and regulations including the FCC Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 11-42, adopted January 31, 2012, and the Lifeline and Link Up Reform and Modernization Third Report and Order, Further Report and Order, and Order on Reconsideration, WC Docket No. 11-42 (rel. April 27, 2016) ("Lifeline Reform and Modernization Order"), including implementation of a National Lifeline Eligibility Verifier.
- C. Lifeline is supported by the federal universal service support mechanism.
- D. Federal uniform support of **\$5.25** is available for each Lifeline service and is passed through to an eligible customer via a monthly Lifeline credit. The amount of credit will not exceed the charge for local service. (C)

A3.31.2 Terms and Conditions

- A. General
 1. One low income credit is available per household and is applicable to the primary residential connection only. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
 2. A Lifeline customer may subscribe to any local service offering available to other residence customers.
 3. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
 4. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
 5. Lifeline service is exempt from the Installment Billing Service Fee.
 6. The Federal Universal Service Charge will not be billed to Lifeline customers.
 7. A Lifeline subscriber's local service will not be disconnected for non-payment of toll charges. Local service may be denied for non-payment of local charges in accordance with A2. Access to toll service may be denied for non-payment of toll charges. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
 8. Lifeline is not available for resale.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline (Cont'd)

A3.31.2 Terms and Conditions (Cont'd)

B. Eligibility

1. To be eligible for a Lifeline credit, a customer must be a current recipient of any of the following low income assistance programs:¹
 - a. Supplemental Security Income (SSI)
 - b. Supplemental Nutrition Assistance Program (SNAP)
 - c. Medicaid
 - d. Federal Public Housing Assistance
 - e. Veterans and Survivors Pension Benefit
2. Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed 135% of the Federal Poverty Guidelines are eligible for Lifeline.
3. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

C. *Eligibility Determination, Certification and Re-Certification*

Effective January 22, 2020, the Company will no longer be responsible for determining Lifeline eligibility. At this time, the National Lifeline Eligibility Verifier (National Verifier) will determine subscriber eligibility, conduct annual recertification and populate the Lifeline Eligibility Database. The National Verifier will collect the customer's application, determine eligibility and give an approval or denial for a Lifeline discount. Once approved, the National Verifier will retain the approval for 90 days, during which time the Company may use the eligibility to provide a Lifeline discount. The Lifeline credit will not be established until the customer's eligibility has been determined by the National Verifier and the customer contacts the Company to apply the Lifeline credit.

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(N)

(D)

Note 1: Effective December 2, 2016, in compliance with the FCC "Lifeline Reform and Modernization Order", Temporary Assistance for Needy Families (TANF), Low-Income Home Energy Assistance Program (LIHEAP) and National School Lunch Program's free lunch program are no longer eligible programs under the federal Lifeline program. Existing Lifeline subscribers qualified under these programs prior to December 2, 2016, and who remain qualified for these programs, may retain the Lifeline discount until such time as they must re-certify under current FCC rules and criteria. Effective March 16, 2018, Lifeline discounts noted in this paragraph will apply only to Lifeline subscribers who reside in CAF II Funded Census Blocks.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline (Cont'd)

A3.31.3 Rates and Charges

- A. General
 - 1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
 - 2. Service Charges in A4 are applicable for installing or changing Lifeline service.
 - 3. The Secondary Service Charge in A4 is not applicable when existing service is converted intact to Lifeline service.
- B. Lifeline credit passed through to the customer:
 - 1. Federal credit¹

	Monthly Credit	
(a) Supplemental Security Income (SSI)	\$5.25	(C)
(b) Supplemental Nutrition Assistance Program (SNAP)	5.25	(C)
(c) Medicaid	5.25	(C)
(d) Federal Public Housing Assistance	5.25	(C)
(e) Income at or below 135% of the Federal Poverty Guidelines	5.25	(C)
(f) Veterans or Survivors Pension Benefit	5.25	(C)

A3.31.4 Tribal Lifeline

- A. Description of Service

Qualified residents of federally recognized tribal lands may receive up to twenty-five dollars (\$25.00) per month in additional federal Lifeline support for their residential service.
- B. Terms and Conditions
 - 1. Tribal Lifeline support is in addition to traditional Lifeline support.
 - 2. All Lifeline terms and conditions are applicable to Tribal Lifeline.
- C. Eligibility

To qualify, in addition to meeting the tribal land residency requirement, the customer may be a current recipient of any of the programs identified for Lifeline, or may be a recipient of one of the following federal programs:

 - 1. BIA (Bureau of Indian Affairs) general assistance
 - 2. Tribally administered Temporary Assistance for Needy Families (TANF)
 - 3. Head Start (income eligible)
 - 4. Food Distribution Program on Indian Reservations
- D. Rates and Charges
 - 1. General
 - a. The Tribal Lifeline credit is in addition to the federal Lifeline credit preceding.

Note 1: Effective December 2, 2016, in compliance with the FCC "Lifeline Reform and Modernization Order", Temporary Assistance for Needy Families (TANF), Low-Income Home Energy Assistance Program (LIHEAP) and National School Lunch Program's free lunch program are no longer eligible programs under the federal Lifeline program. Existing Lifeline subscribers qualified under these programs prior to December 2, 2016, and who remain qualified for these programs, may retain the Lifeline discount until such time as they must re-certify under current FCC rules and criteria. Effective March 16, 2018, Lifeline discounts noted in this paragraph will apply only to Lifeline subscribers who reside in CAF II Funded Census Blocks.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (T)

A3.32.1 General (M)

- A. Expanded Local Calling Area Service is that of furnishing facilities for communications between stations in different wire centers in the Expanded Local Calling Area as described in Section A1. for either two-point or conference service. This service is offered on a Station-to-Station basis, as either Dial (DDD), Dialed Calling Card, or Operator, or on a Person-to-Person basis. These four classes of calls are defined in Section A1., Definition of Terms. (M)
- B. Rates for service between points are based on airline mileage between wire centers. Wire center coordinates are specified in A3.36. (M)
- C. Customer or Other Common Carrier-provided terminal equipment or systems may be used with facilities furnished to the customer by the Company for Expanded Local Calling Area Service as specified in Section A15. following. (M)
- D. Expanded Local Calling Area Service is provided for use by the customer and may be used by others when so authorized by the customer. Use of the service is subject to terms and conditions in Section A2., with the exception of A2.2.1.B, which prohibits payment to the customer by another for use of the service. (M)
- E. Expanded Local Calling Area Conference Service is described in Section A13. (M)

A3.32.2 Two-Point Service

A. Service Between Land Wire Telephones

1. Rates And Charges

- a. Charges for each Expanded Local Calling Area message between any two points are determined as follows:
 - First minute and additional minute rates for all messages are specified in the Basic Rate Schedule in 1.b. following.
 - If any portion of a message occurs in a reduced rate period, the Basic Rate Schedule charges are discounted, as specified in 1.c. following.
 - For any Operator Station message, the Service Charge specified in A.1.d. following is added to the Basic Rate Schedule charge.

b. Basic Rate Schedule

The following table contains the first minute and additional minute rates for the Day and Evening rate periods for all call classes. These rates are based on chargeable time (duration) of the message, as specified in 2. following.

(1) Day Rate Period

Mileage Bands	Initial Minute	Additional Minute
F (1 - 10 miles)	.14	.09
G (11 - 16 miles)	.24	.19
H (17 - 22 miles)	.25	.24
I (23 - 30 miles Intra-Parish)	.25	.25
J (Greater than 30 miles Intra-Parish)	.25	.25
K (23 - 30 miles Inter-Parish)	.25	.25
L (31 - 40 miles Inter-Parish)	.25	.25
M (Greater than 40 miles Inter-Parish)	.25	.25

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.2 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

1. Rates And Charges (Cont'd)

c. Rate Periods and Rate Discounts

(1) Rate periods and rate discounts are described in the table following.

	Rates and Applicable Periods						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
8:00 AM	Full	Full	Full	Full	Full	Full	Full
to 5:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate
5:00 PM	Full	Full	Full	Full	Full	Full	Full
to 11:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate
11:00 PM	Full	Full	Full	Full	Full	Full	Full
to 8:00 AM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate

Day Rate Period = Full Rate

Evening Rate Period = Full Rate

Night and Weekend Rate Period = Full Rate

- (2) Discounts for the Night and Weekend reduced rate period are expressed as a percent reduction of the Basic Rate Schedule charges in A.1.b. preceding. The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.
- (3) No discount applies for a message occurring in the Day or Evening rate periods.
- (4) When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.
- (5) Exceptions to the rate discounts listed above are provided in A3.32.2.A.6. and A3.32.2.A.7.

(T)

Note 1: To, but not including.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.2 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

1. Rates And Charges (Cont'd)

d. Service Charges

For any message in the call classes listed following, add the Service Charge shown following to the Basic Rate Schedule charge for that message. Discounts do not apply to the Service Charges.

(1) Billing Surcharges

	Nonrecurring Charge	USOC	
(a) (DELETED)			
(b) Station-to-Station operator assisted sent-paid, each	\$1.83	NA	(C)
(c) (DELETED)	3.13	NA	(D)
(2) Operator Dialed Surcharge ¹			
(a) Station-to-Station operator assisted calls where the operator dials the terminating number, each	.80	NA	(C)

2. Timing Of Messages

- a. First minute rates given in the rate schedule in A.1.b. preceding are for connections of one minute or any fraction thereof. All additional minute rates given in the rate schedule in A.1.b. preceding are for each additional minute of any fraction thereof that the connection continues beyond the first minute.
- b. The time at the beginning of each minute determines the applicable rate period. The time observed at the wire center of the calling station applies. (C)
- c. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
- d. (DELETED) (D)
- e. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- f. Chargeable time does not include time lost because of faults or defects in the service.

3. (DELETED) (D)

4. Collection Of Charges At Coin Telephones

Charges for calls to be collected at coin box telephones will be the total charges as provided in A.1. preceding computed and rounded to the nearest multiple of \$.05.

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.2 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

5. Rates Applicable On Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day, the holiday rate applicable is the Evening rate, unless a lower rate would normally apply.

6. Rates For Hearing Or Speech Impaired Customers

a. Rates for certain Expanded Local Calling Area calls are reduced for a customer who meets the following requirements:

- (1) The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.
- (2) The customer has non-voice equipment used for telecommunications.
- (3) The customer makes written application to the Company for the reduced Expanded Local Calling Area Service rates.
- (4) The customer designates to the Company one and only one telephone number associated with that customer's residence service. Reduced rates apply only to calls originated from this telephone number.

b. Rates for certain Expanded Local Calling Area Service calls are reduced for an agency that assists hearing or speech impaired persons under the following conditions:

- (1) The agency provides non-voice telecommunications equipment solely for the use of hearing or speech impaired persons.
- (2) The agency makes written application to the Company for the reduced Expanded Local Calling Area Service rates.
- (3) The agency designates to the Company one and only one local exchange telephone number associated with each piece of non-voice telecommunications equipment. Each such number may be used only for calls through the non-voice telecommunications equipment. Reduced rates apply only to calls originated from such designated telephone numbers.

c. All Dial Station-to-Station (DDD) messages occurring during the Day rate period originated from the designated telephone number will be discounted at 16 percent (%) off the total Basic Rate Schedule charge. All Dial Station-to-Station (DDD) messages occurring during the Evening and Night and Weekend rate periods originating from the designated telephone number will be discounted at 40 percent (%) off the total Basic Rate Schedule Charge.

(1) **(DELETED)**

(2) **(DELETED)**

(3) The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the discount period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

(4) When a message spans more than one rate period, total charges for the connection time in each rate period are calculated, discounts applied and the results for each rate period are totaled to obtain the total message charge.

7. Rates for Calls from Access Lines for Customer-Provided Public Telephones

a. Rates for certain Expanded Local Calling Area Service calls are reduced for a customer who meets the following requirement:

- (1) The customer subscribes to Access Line Service for Customer-Provided Public Telephones per A7.4.

b. All Dial Station-to-Station (DDD) messages occurring during the Day rate period originated from the designated telephone number will be discounted at 16 percent (%) off the total Basic Rate Schedule charge. All Dial Station-to-Station (DDD) messages occurring during the Evening and Night and Weekend rate periods originating from the designated telephone number will be discounted at 40 percent (%) off the total Basic Rate Schedule Charge.

(1) The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the discount period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

(2) When a message spans more than one rate period, total charges for the connection time in each rate period are calculated, discounts applied and the results for each rate period are totaled to obtain the total message charge.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.2 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

8. Operator Assisted Premium Plan

A premium is defined as a commission applicable to all 0+ and 0- operator assisted calls. Such premiums may be payable monthly to subscribing customers based upon the Company's revenue generated by said calls. For 0+ and 0- operated assisted calls made within the Expanded Local Calling Area the *terms and conditions* specified in A18.3.1.I are applicable. (T)

B. Service Through Mobile Telephone Service Base Stations

1. For service with ships of foreign registry served through VHF Coast Stations, in addition to the charge specified in this *Guidebook*, the ship's station charge specified in the List of Ship Stations, published by the International Telecommunications Convention of Geneva (1959), shall apply. (T)

a. Rates

The rates between the applicable land wire telephone wire center and the wire center of the serving base station, or between the wire centers of two base stations are the schedules of rates as set forth in A.1. preceding.

A3.32.3 Local Volume Discounts

A. Discounts and Applicable Services

1. The following discounts are applicable to two-point service calls for business customer accounts only and will be applied on an account basis. These discounts are in addition to the rate period discounts as specified in A3.32.2.A.1. preceding and apply only to two-point service calls to the Expanded Local Calling Area as described in Section A1.. (T)

Monthly Billing Per Account	Cumulative Discount
\$.00 to \$16.74	0.00%
16.75 to 29.00	14.90%
29.01 to 40.00	20.55%
Over 40.00	24.95%

2. The following discounts are applicable to two-point service calls for residential customer accounts only and will be applied on an account basis. These discounts are in addition to the rate period discounts as specified in A3.32.2.A.1. preceding and apply only to two-point service calls to the Expanded Local Calling Area as described in Section A1.. (T)

Monthly Billing Per Account	Cumulative Discount
\$.00 to \$15.00	0.00%
Over 15.00	15.00%

3. Local Volume Discounts do not apply to Local Optional Calling Plan calls; local exchange service charges; Local Optional Service/Local Optional Service Option B calls; Directory Assistance charges; or Local Operator Handled surcharges.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.4 Local Parish Calling Plan

A. General

The Local Parish Calling Plan is a rate plan in which two-point service calls originating and terminating within the same parish receive special Expanded Local Calling Area Service rates. The rates apply only to Station-to-Station Dial (DDD) calls as defined in Section A1., Definition of Terms.

B. Rates And Charges

The applicable charges include the rates and discounts as specified in A3.32.2.A.1.b. and c., plus an additional 40 percent discount. The discount is applied to the charge after application of time-of-day discounts. When application of the additional discount results in a fractional charge, the amount will be rounded to the lower cent.

C. Limitations

1. This service is offered in the following parishes between the exchanges listed therein.

Parish	Exchange	
Ascension	Donaldsonville	
	Dutch Town ¹	
	Galvez ¹	
	Gonzales ¹	
	Sorrento ¹	
Assumption	Labadieville	(M)
	Napoleonville	(M)
	Pierre Part	(M)
Caddo	Belcher ¹	(M)
	Blanchard	(M)
	Gilliam ¹	(M)
	Greenwood	(M)
	Hosston ¹	(M)
	Ida ¹	(M)
	Keithville	(M)
	Mooringsport	(M)
	Oil City	(M)
	Rodessa ¹	(M)
Vivian ¹	(M)	
Calcasieu	Carlyss ¹	(M1)
	DeQuincy ¹	(M1)
	Hayes ¹	(M1)
	Iowa ¹	(M1)
	Lake Charles	(M1)
	Starks ¹	(M1)
	Sulphur	(M1)
Vinton	(M1)	

Note 1: Independent Company Exchange

Material appearing on this page previously appeared on page(s) 68 of this section.

M1 Material appearing on this page previously appeared on page(s) 69 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.4 Local Parish Calling Plan (Cont'd)

C. Limitations (Cont'd)

1. (Cont'd)

Parish	Exchange	
Grant	Colfax	(M)
	Dry Prong	(M1)
	Georgetown	(M1)
	Montgomery	(M1)
	Pollock	(M1)
Iberia	Loreauville	(M1)
	Weeks Island	(M1)
Iberville	Maringouin ¹	(M2)
	Plaquemine	(M2)
	Rosedale ¹	(M2)
	St. Gabriel	(M2)
	White Castle	(M2)
Lafourche	Chackbay	(M2)
	Galliano ¹	(M2)
	Golden Meadow ¹	(M2)
	Larose ¹	(M2)
	Leeville ¹	(M2)
	Lockport	(M2)
	Raceland	(M2)
Thibodaux	(M2)	
Livingston	Albany	(M2)
	Denham Springs	(M2)
	French Settlement ¹	(M2)
	Livingston	(M2)
	Maurepas ¹	(M2)
Point Coupee	Springfield	(M2)
	Innis ¹	(M3)
	Livonia ¹	(M3)
	Morganza	(M3)
	New Roads	(M3)
Rougon	(M3)	
Rapides	Alexandria	(M3)
	Boyce	(M3)
	Calcasieu ¹	(M3)
	Cheneyville ¹	(M3)
	Glenmora ¹	(M3)
LeCompte	(M3)	

Note 1: Independent Company Exchange (M1)

Material previously appearing on this page now appears on page(s) 67 of this section.

M1 Material appearing on this page previously appeared on page(s) 70 of this section.

M2 Material appearing on this page previously appeared on page(s) 71 of this section.

M3 Material appearing on this page previously appeared on page(s) 72 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.4 Local Parish Calling Plan (Cont'd)

C. Limitations (Cont'd)

1. (Cont'd)

Parish	Exchange	
St. James	Convent	(M)
	Lutcher	(M1)
	Vacherie	(M1)
St. John the Baptist	Edgard	(M1)
	Garyville ¹	(M1)
	LaPlace	(M1)
	Reserve ¹	(M1)
St. Landry	Arnaudville ¹	(M1)
	Cankton ¹	(M1)
	Eunice	(M1)
	Krotz Springs	(M1)
	Lawtell	(M1)
	Leonville	(M1)
	Melville	(M1)
	Opelousas	(M1)
	Port Barre	(M1)
	Sunset ¹	(M1)
Washington	(M1)	
Tangipahoa	Amite	(M1)
	Hammond	(M1)
	Independence	(M1)
	Kentwood	(M1)
	Ponchatoula	(M1)
2.	In cases where exchange boundaries cross Parish boundaries, the exchange boundary will be observed as the boundary for the Local Parish Calling Plan. The entire exchange is to be considered in the Parish.	(M2)
3.	The following wire centers in Louisiana being served from another state will be excluded from the Local Parish Calling Plan.	(M2)
	Wire Center	(M2)
	Delta	(M2)
	Eagle Lake	(M2)
	North Cornor	(M2)
	Pearlington	(M2)
	South Dodge City	(M2)
	South Junction City	(M2)
	South Osyka	(M2)

Note 1: Independent Company Exchange

Pages 70 through 74 are hereby deleted in their entirety and removed from this Guidebook.

(N)

Material previously appearing on this page now appears on page(s) 67 of this section.
 M1 Material appearing on this page previously appeared on page(s) 72 and 73 of this section.
 M3 Material appearing on this page previously appeared on page(s) 74 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.5 Local Community Calling Plan

A. General

1. The Local Community Calling Plan is a rate plan in which two-point service calls originating and terminating within a specified area receive special Expanded Local Calling Area Service rates. The rates apply only to Station-to-Station Dial (DDD) calls as defined in Section A1., Definition of Terms.

B. Rates And Charges

1. The applicable charges include the rates and discounts as specified in A3.32.2.A.1.b. and c., preceding, plus an additional 40 percent discount. The discount is applied to the charge after application of time-of-day discounts. When application of the additional discount results in a fractional charge, the amount will be rounded to the lower cent.

C. Limitations

1. This service is offered between the Baton Rouge Exchange and the following exchanges:

Exchange

Clinton
 Dutch Town¹
 French Settlement¹
 Galvez¹
 Gonzales¹
 Innis¹
 Jackson
 Livonia¹
 Maringouin¹
 Maurepas¹
 Morganza
 New Roads
 Rosedale¹
 St. Francisville
 Sorrento¹
 Tunica
 White Castle
 Wilson

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans

Local Optional Calling Plans are specially designed local calling plans applicable to certain local messages within the Expanded Local Calling Area as described in Section A1. for which the subscriber-dialed, station-to-station Expanded Local Calling Area Service rate would normally apply. Local Optional Calling Plan rates take precedence over the Local Parish Calling Plan rates specified in A3.32.4 All other messages included under the plan will also vary according to the specific plan subscribed to. Messages not included in the plan will be billed at rates for Expanded Local Calling Area service.

A3.33.1 (Obsoleted, See Section A103.)

A3.33.2 General Terms and Conditions

- A. Liability Of The Company** (M)
1. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified. (M)
 2. Neither this Company nor any connecting carrier participating in the service shall be liable for any act or omission of any other company or companies furnishing a portion of such service. (M)
 3. In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the Company cannot guarantee uninterrupted working of its lines. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing the service, which is not due to the negligence or willful act of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not exceed a pro rata adjustment of the fixed monthly charges for the service and facilities rendered useless and inoperative, during the period of said interruption. Adjustments will not be applicable on Measured Rate Service until the subscriber has used a minimum of one hour's service in a given month. (M)
- B. Limitation Of Service** (M)
1. (Obsoleted, See Section A103.) (M)
 2. (Obsoleted, See Section A103.) (M)
 3. (Obsoleted, See Section A103.) (M)
 4. A customer may not subscribe to more than one Local Optional Calling Plan that covers the same time period and geographical area. (M)
 5. Individual message detail is not included as part of the service. (M)
 6. Local Optional Calling Plans do not include conference or other calls requiring operator handling. For all Local Optional Calling Plans, an operator will: (M)
 - a. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or (M)
 - b. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached. (M)
- C. Use Of Service** (M)
1. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others. (M)
 2. Plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute. (M)
- D. Minimum Contract Period** (M)
1. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number. If a subscriber subsequently discontinues the service, the monthly minimum of one-hour usage will be adjusted on a pro rata share of the month to determine minimum billing and overtime charges. (M)
- E. (Obsoleted, See Section A103.)** (M)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans (Cont'd)

A3.33.2 General Terms and Conditions (Cont'd)

F. Suspension of Service

1. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

G. Continuity of Service

In case of connection of a Local Optional Calling Plan for the same customer where Local Optional Calling Plan Service has been disconnected at the same location for less than two weeks previously, charges for the service will commence one day following the disconnect of the previous service.

H. Concessions

No concession or commission allowance will be made on any of the Local Optional Calling Plans.

I. Nonrecurring Charges

1. A Service Ordering Charge as specified in Section A4. applies when the service is ordered and no central office work is required.
2. In addition, when central office work is required to implement a Local Optional Calling Plan, a Central Office Line Connection Charge also specified in Section A4. will apply, as appropriate.

A3.33.3 *Circle Calling* (Obsoleted, See Section A103.)

Pages 78 through 83 are hereby deleted in their entirety and removed from this Guidebook.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans (Cont'd)

A3.33.3 (Obsoleted, See Section A103.) (Cont'd)

A3.33.4 (Obsoleted, See Section A103.)

A3.33.5 (DELETED)

A3.33.6 Expanded Local WatsSaver Service

A. Description of Service

1. Expanded Local WatsSaver Service is an optional service designed to provide economical service for business customers who generate a high volume of local usage to locations included in the Expanded Local Calling Area defined in A3.6.
2. For a fixed monthly charge, customers receive a block of usage to exchanges in the Expanded Local Calling Area and a guaranteed rate per minute for applicable usage exceeding the original block of usage each month.
3. Individual message detail is included as part of this service.
4. Automated or operator assisted station-to-station calls between qualifying Expanded Local WatsSaver service exchanges which are billed to the customer's account will be billed based on Expanded Local WatsSaver service rates. However, applicable operator assistance surcharges will also apply. (C)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans (Cont'd)

A3.33.6 Expanded Local WatsSaver Service (Cont'd)

B. Terms and Conditions

1. Expanded Local WatsSaver service is available to individual line, PBX, ESSX service and Remote Call Forwarding (RCF) service. The service is not available to intraLATA only Outward WATS and combined Outward WATS, Mobile Telephone Service, and Dormitory Communications Service.
2. The service is offered on an account basis only. An account includes all individual lines, PBX trunks, or ESSX service network access registers in an account. At the customer's option, multiple accounts of a customer may be billed on the same bill, including accounts that represent separate locations and accounts that represent residential service, to comprise one Expanded Local WatsSaver service account. However, for the multiple accounts to be eligible for this service as a single account, all services in the multiple accounts must be billed on the same bill. Because this service is account based, partial billed to numbers (BTNs) are not eligible for the service, i.e., the consolidation of local usage from multiple BTNs without the consolidation of all other service elements associated with those BTNs is not allowed.
3. Suspension of this service is not allowed.
4. This service is not subject to concessions.
5. Use of the service is subject to *terms and conditions* in this section and A20.2.
6. Method of Determining Monthly Usage Charge
 - a. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of thirty seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
 - b. For the billing period, the amount for each call, as determined in 1. preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c. following.
 - c. The amount, as determined in b. preceding, is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes times rate per minute), for the billing account.

C. Rates

- (1) ELWS 90 (Expanded Local WatsSaver service)

	Monthly Rate	Rate Per Minute	USOC
(a) 5,400 minute (90 hour) minimum, per month	\$-	\$-	TSW54
(b) Each additional minute of use	-	.090	NA

- (2) Minimum Monthly Settlement Amount

The following minimums apply on a billing account basis as specified in 6. preceding.

Minimum Monthly Settlement Amount		
Option	Hours in Option	Settlement Amount
ELWS90	90	\$486.00

D. WatsSaver Service Term Discount Plan

1. The WatsSaver service Term Discount Plan is available for all business customers who subscribe to WatsSaver service and Aggregated Plans.
2. The WatsSaver service Term Discount Plan offers discounts off rates shown in B. and C. preceding.
3. A termination liability will be assessed to subscribers who terminate the service prior to the expiration of the term commitment. The amount to be assessed will be equal to the Minimum Monthly Settlement Amount in effect at the time of termination less the discount multiplied by the number of months remaining in the term commitment.
4. A grace period of 90 days will apply to the initial term commitment. During the grace period, the customer may disconnect the service without termination liability.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans (Cont'd)

A3.33.6 Expanded Local WatsSaver® Service (Cont'd)

D. WatsSaver® Service Term Discount Plan (Cont'd)

5. The WatsSaver® service Term Discount Plan will automatically renew for an equivalent term and usage commitment at the percent discount in effect when the term expires unless the customer provides written notification to cancel or change the Term Discount Plan, with such notification being received by the Company not less than 60 days and not more than 90 days prior to expiration of the contract.
6. The WatsSaver® service Term Discount is available as follows:

Discount	Term
5%	12 Months
8%	24 Months
11%	36 Months

A3.33.7 Expanded Local High Volume Incoming Calling Service

- A. Expanded Local High Volume Incoming Calling Service is a service for business customers, offered in combination with ZipCONNECT® and UniServ* (Uniform Access Number) services.
- B. This service is available for incoming calls only, originating within an Expanded Local Calling Area (ELCA) and terminating to ZipCONNECT® and UniServ* service subscriber locations. The service is not applicable to calls terminating within the same Basic Local Calling Area nor is it applicable to calls defined as intraLATA toll.
- C. Rates and Charges
 1. Rate¹

(a) Per minute, or fraction thereof	Rate \$.10	USOC NA
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A3.34 Reserved For Future Use

Note 1: No Time of Day, Holiday, Local Parish Calling Plan, Local Community Calling Plan or Local Volume Discounts apply.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.35 Reserved For Future Use

A3.36 Airline Mileage Between Wire Centers

A3.36.1 General

- A. The distance of a call is computed on a serving wire center basis, i.e., the distance is calculated from the wire center that serves the party originating the call to the wire center serving the party receiving the call.
- B. Each serving wire center has a unique set of vertical and horizontal (V&H) coordinates. These coordinates are used for calculating the airline mileage between the wire centers as specified in A3.36.3.
- C. As exceptions to the airline mileage calculated as specified in A3.36.3, calls between the following wire centers are always rated as 17-22 mile calls. This rating allows the local usage caps specified for Local Optional Service (A3.2.9) or Local Optional Service Option B (A3.2.10) to apply to these calls as they did before V&H coordinates were changed in September, 1992 and June, 2007.

Originating Wire Center	Terminating Wire Center	Originating Wire Center	Terminating Wire Center	Originating Wire Center	Terminating Wire Center
Abbeville-Main	New Iberia-Main	Franklin Main	New Iberia Main	Natchitoches Cane River	Colfax Main
Arcadia-Main	Minden-Main	Grambling-Main	Farmerville-Main	New Iberia-Main	Abbeville-Main
BatonRouge-Baker	Plaquemine-Crescent	Grand Cane-Main	Converse-Main	New Iberia Main	Franklin Main
BatonRouge Goodwood	Rosedale (Independent)	Greenwood Main	Benton Main	New Iberia-Main	Lafayette-Main
BatonRouge-Hooper	Plaquemine-Crescent	(DELETED)	(DELETED)	New Iberia-Main	Lafayette-Vermillion (D)
BatonRouge-Istrouma	New Roads-Main	Jonesboro Main	Winnfield Main	New Orleans-Lake	Lacombe-Main
BatonRouge-Sherwood	Plaquemine-Crescent	Keithville Main	Mansfield Main	New Orleans-Plaucheville	Edgard-Main
Benton Main	Greenwood Main	Kenner-Harahan	Edgard-Main	New Orleans-Riverside	Luling-Hahnville
Boyce Main	Natchitoches Cane River	Kenner-Westgate	Edgard-Main	New Orleans-Shrewsbury	Edgard-Main
Calhoun Main	Dubach Main	Lacombe-Main	New Orleans-Lake	New Roads-Main	BatonRouge-Istrouma
Colfax Main	Natchitoches Cane River	Lafayette-Main	New Iberia-Main	Plaquemine-Crescent	BatonRouge-Baker
Converse-Main	Grand Cane-Main	Lafayette-Vermillion	New Iberia-Main	Plaquemine-Crescent	BatonRouge-Hooper
Converse-Main	Logansport-Main	Lake Providence Alsatia	Delhi Main	Plaquemine-Crescent	BatonRouge-Sherwood
Delhi Main	Lake Providence Alsatia	Lake Providence Main	Epps Main	Plaquemine-Crescent	Denham Springs -Main
Denham Springs -Main	Plaquemine-Crescent	Leesville-Burr Ferry	DeRidder-Main	Plaquemine-Crescent	Galvez (Independent)
DeRidder-Main	Leesville-Burr Ferry	Leonville Main	Chataigner (Independent)	Port Barre Main	Chataigner (Independent)
Dubach Main	Calhoun Main	Logansport-Main	Converse-Main	Port Barre Main	Ville Platte (Independent)
Edgard-Main	Kenner-Harahan	Luling-Hahnville	New Orleans-Riverside	Saint Landry-Main	Marksville-Main
Edgard-Main	Kenner-Westgate	Mansfield Main	Keithville Main	Saline Main	Winnfield Calvin
Edgard-Main	New Orleans-Plaucheville	Marksville-Main	Saint Landry-Main	Winnfield Calvin	Campiti (Independent)
Edgard-Main	New Orleans-Shrewsbury	Minden-Main	Arcadia-Main	Winnfield Calvin	Creston (Independent)
Epps Main	Lake Providence Main	Monroe-Main	Farmerville-Main	Winnfield Calvin	Montgomery Main
Farmerville-Main	Chatham (Independent)	Montegut-Main	Golden Meadow (Indep)	Winnfield Calvin	Saline Main
Farmerville-Main	Grambling-Main	Montgomery Main	Winnfield Calvin	Winnfield Main	Jonesboro Main
Farmerville-Main	Monroe-Main	Natchitoches Cane River	Boyce Main	(DELETED)	(DELETED) (D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.36 Airline Mileage Between Wire Centers (Cont'd)

(N)

A3.36.2 Calculation Of Airline Mileages

(M)

A. Mileage is determined in accordance with the following:

(M)

1. Obtain the "V" and "H" coordinates for each wire center. Coordinates are listed in A3.36.3. (M)
2. Obtain the difference between the "V" coordinates and the difference between the "H" coordinates of the two wire centers. (M)
3. Square each difference obtained in 2. preceding. (M)
4. Add the squares of the "V" difference and the "H" difference obtained in 3. preceding. (M)
5. Divide the sum of the squares obtained in 4. preceding by 10. (M)
6. Obtain the square root of the result obtained in 5. preceding. Fractional results are rounded up to the next mile. (M)
7. EXAMPLE: Call from New Iberia to Abbeville (M)

	V	H	
New Iberia-Main	8608	2927	
Abbeville-Main	8646	2993	
Difference	38	66	
Squared	1,444 + 4,356 = 5,800		
5,800 divided by 10 = 580			
Square root of 580 = 24.1			
Rating Distance = 25 miles			

(M)

(M)

(M)

(M)

(M)

(M)

(M)

(M)

(M)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.36 Airline Mileage Between Wire Centers (Cont'd)

A3.36.3 List Of V & H Coordinates By Exchanges And Wire Centers

Exchange	Wire Center	V	H
Abbeville	Main	8646	2993
Albany	Main	8417	2776
Alexandria	DeVile	8377	3126
Alexandria	Main	8409	3168
Alexandria	Tioga	8392	3172
Amite	Main	8367	2785
Angie	Main	8264	2690
Arcadia	Bienville	8243	3350
Arcadia	Main	8201	3359
Arnaudville	Independent	8546	2998
Athens	Independent	8189	3385
Baldwin	Main	8625	2880
Basile	Independent	8580	3119
Bastrop	Main	8079	3211
Baton Rouge	Baker	8455	2882
Baton Rouge	Brusly	8495	2880
Baton Rouge	Goodwood	8478	2852
Baton Rouge	Hooper	8447	2861
Baton Rouge	Istrouma	8466	2873
Baton Rouge	Main	8476	2874
Baton Rouge	Oak Hills	8487	2856
Baton Rouge	Sherwood	8463	2849
Baton Rouge	Suburban	8474	2847
Baton Rouge	Woodlawn	8475	2843
Belcher	Independent	8232	3529
Benton	Main	8234	3509
Bernice	Main	8127	3339
Bernice	Spearsville	8100	3340
Big Cane	Independent	8469	3049
Blanchard	Main	8267	3525
Bogalusa	Main	8304	2681
Bonita	Independent	8031	3184
Bordelonville	Independent	8407	3057
Boyce	Main	8410	3212
Breaux Bridge	Independent	8566	2981
Broussard	Main	8598	2983
Bunkie	Main	8458	3090
(DELETED)			
Bush	Main	8338	2671

(D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.36 Airline Mileage Between Wire Centers (Cont'd)

A3.36.3 List Of V & H Coordinates By Exchanges And Wire Centers (Cont'd)

Exchange	Wire Center	V	H
Calcasieu	Independent	8475	3196
Calhoun	Main	8166	3260
Cameron	Independent	8773	3180
Campiti	Independent	8344	3334
Cankton	Independent	8569	3034
Carencro	Main	8574	3009
Carlyss	Independent	8705	3226
Castor	Main	8278	3373
Cecelia	Independent	8551	2978
Centerville	Main	8632	2852
Chackbay	Main	8556	2756
Chataigner	Independent	8544	3080
Chatham	Independent	8212	3258
Cheneyville	Independent	8455	3114
Choudrant	Independent	8175	3289
Church Point	Independent	8567	3047
Clinton	Main	8382	2885
Colfax	Main	8387	3231
Collinston	Independent	8092	3195
Columbia	Main	8223	3176
Convent	Main	8530	2774
Converse	Main	8414	3438
Cotton Valley	Independent	8186	3466
Cottonport	Independent	8442	3072
Coushatta	Main	8338	3383
Covington	Main	8382	2691
Creole	Independent	8754	3149
Creston	Independent	8323	3330
Crowley	Main	8617	3056
Crowville	Main	8161	3108
(DELETED)			
Delcambre	Independent	8639	2967
Delhi	Main	8109	3111
Denham Springs	Main	8451	2839

(D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.36 Airline Mileage Between Wire Centers (Cont'd)

A3.36.3 List Of V & H Coordinates By Exchanges And Wire Centers (Cont'd)

Exchange	Wire Center	V	H	
DeQuincy	Independent	8654	3260	
DeRidder	Main	8564	3270	
Donaldsonville	Main	8531	2810	(C)
Doyline	Main	8241	3440	
Dry Prong	Main	8362	3205	(C)
Dubach	Main	8151	3328	(C)
Dulac	Main	8640	2695	(C)
Duson	Main	8598	3025	(C)
Dutchtown	Independent	8497	2822	
Eagle Lake	Independent	8059	3032	
Edgard	Main	8505	2730	
Elizabeth	Independent	8522	3187	
Elton	Independent	8590	3135	
Epps	Main	8081	3122	(C)
Erath	Main	8641	2975	
Eunice	Main	8566	3089	(C)
Farmerville	Downsville	8147	3280	(C)
Farmerville	Main	8117	3292	
Fenton	Independent	8630	3164	
Ferriday	Main	8275	3045	(C)
Florien	Main	8460	3352	
Folsom	Main	8358	2723	(C)
Forked Island	Independent	8685	3010	
Fort Necessity	Main	8214	3127	(C)
Franklin	Main	8630	2869	(C)
Franklinton	Main	8315	2736	(C)
French Settlement	Independent	8474	2795	
Galliano	Independent	8595	2636	
Galvez	Independent	8479	2810	
Garyville	Independent	8506	2741	
Georgetown	Main	8314	3197	
Gibsland	Main	8212	3381	(C)
Gibson	Main	8609	2770	(C)
Gilliam	Independent	8216	3538	

A3. BASIC LOCAL EXCHANGE SERVICE

A3.36 Airline Mileage Between Wire Centers (Cont'd)

A3.36.3 List Of V & H Coordinates By Exchanges And Wire Centers (Cont'd)

Exchange	Wire Center	V	H	
Glenmora	Independent	8485	3161	
Golden Meadow	Independent	8609	2618	
Gonzales	Independent	8499	2809	
Grambling	Main	8190	3322	(C)
Grand Cane	Main	8364	3478	(C)
Grand Chenier	Independent	8753	3119	
Grand Isle	Independent	8615	2556	
Greensburg	Independent	8359	2822	
Greenwood	Main	8302	3527	(C)
Gueydan	Main	8665	3063	(C)
Hackberry	Independent	8738	3207	
Hammond	Main	8407	2756	
Harrisonburg	Main	8270	3104	
Haughton	Koran	8265	3439	(C)
Haughton	Main	8248	3463	(C)
Hayes	Independent	8679	3142	
Haynesville	Main	8136	3431	
Hebron	Independent	8243	3222	
Henderson	Independent	8551	2964	
Homer	Main	8164	3402	
Hornbeck	Main	8477	3330	(C)
Hosston	Independent	8205	3549	
Houma	Main	8605	2716	
Ida	Independent	8185	3561	
Independence	Main	8384	2776	(C)
Innis	Independent	8433	2998	
Iota	Independent	8603	3088	
Iowa	Independent	8664	3169	
Jackson	Main	8403	2915	
Jeanerette	Main	8620	2908	
Jena	Independent	8310	3147	
Jennings	Main	8638	3107	
Jesuit Bend	Main	8517	2612	(C)
Johnson Bayou	Independent	8805	3235	

A3. BASIC LOCAL EXCHANGE SERVICE

A3.36 Airline Mileage Between Wire Centers (Cont'd)

A3.36.3 List Of V & H Coordinates By Exchanges And Wire Centers (Cont'd)

Exchange	Wire Center	V	H
Jonesboro	Main	8246	3297
Jonesville	Main	8297	3089
Kaplan	Independent	8652	3022
Keatchie	Main	8341	3484
Keithville	Main	8313	3495
Kenner	Avondale	8501	2656
Kenner	Briarwood	8486	2676
Kenner	Harahan	8492	2661
Kentwood	Main	8326	2804
Kinder	Independent	8600	3163
Krotz Springs	Main	8504	2980
Labadieville	Main	8577	2778
Lacassine	Independent	8657	3153
Lacombe	Main	8401	2649
Lafayette	Main	8587	2997
Lafayette	Vermillion	8601	3001
Lafitte	Main	8529	2626
Lake Arthur	Main	8667	3097
(DELETED)			
Lake Charles	Downtown	8680	3203
Lake Charles	Maplewood	8690	3222
Lake Charles	Moss Bluff	8663	3208
Lake Charles	University	8691	3199
Lake Providence	Alsatia	8050	3074
Lake Providence	Main	8016	3090
Laplace	Main	8494	2718
Larose	Independent	8580	2654
Lawtell	Main	8543	3052
LeCompte	Main	8448	3139
Leesville	Burr Ferry	8538	3326
Leesville	Fort Polk	8522	3275
Leesville	Main	8504	3292
Leesville	Simpson	8468	3266

(D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.36 Airline Mileage Between Wire Centers (Cont'd)

A3.36.3 List Of V & H Coordinates By Exchanges And Wire Centers (Cont'd)

Exchange	Wire Center	V	H	
Leeville	Independent	8654	2585	
Leonville	Main	8535	3010	(C)
Lisbon	Main	8148	3371	
Livingston	Main	8432	2805	
Livonia	Independent	8483	2947	
Lockport	Main	8580	2689	
Logansport	Main	8396	3489	(C)
Loreauville	Main	8595	2932	(C)
Luling	Boutte	8514	2683	
Luling	Hahnville	8511	2681	(C)
Lutcher	Main	8516	2753	
Madisonville	Main	8401	2695	(C)
Mamou	Independent	8539	3102	
Mandeville	Main	8402	2675	
Mangham	Independent	8160	3145	
Mansfield	Main	8363	3446	(C)
Mansura	Independent	8426	3077	
Many	Main	8437	3367	
Maringouin	Independent	8496	2934	
Marion	Independent	8080	3276	
Marksville	Hessmer	8433	3092	
Marksville	Main	8414	3086	
Maurepas	Independent	8464	2770	
Melville	Main	8474	2992	
Mer Rouge	Main	8070	3190	
Merryville	Main	8602	3305	(C)
Minden	Main	8216	3426	
Monroe	Desiard	8137	3208	
Monroe	Main	8149	3219	(C)
Monroe	West Monroe	8147	3234	
Montegut	Main	8608	2689	
Monterey	Main	8347	3064	(C)
Montgomery	Main	8368	3276	
Montpelier	Independent	8388	2803	

A3. BASIC LOCAL EXCHANGE SERVICE

A3.36 Airline Mileage Between Wire Centers (Cont'd)

A3.36.3 List Of V & H Coordinates By Exchanges And Wire Centers (Cont'd)

Exchange	Wire Center	V	H	
Mooringsport	Main	8242	3552	
Moreauville	Independent	8425	3062	
Morgan City	Amelia	8624	2788	
Morgan City	Inglewood	8623	2808	
Morganza	Main	8453	2969	
Mount Hermon	Main	8303	2767	(C)
Napoleonville	Main	8563	2800	
Natchitoches	Cane River	8370	3314	(C)
Natchitoches	Main	8369	3317	
Newellton	Main	8163	3032	
New Iberia	Main	8615	2942	(C)
New Orleans	Aurora	8486	2621	(C)
New Orleans	Avondale	8501	2656	
New Orleans	Broadmoor	8484	2642	
New Orleans	Carrollton	8486	2646	
New Orleans	Chalmette	8476	2619	(C)
New Orleans	Franklin	8475	2636	
New Orleans	Lake	8469	2643	
New Orleans	Main	8483	2638	
New Orleans	Marrero	8495	2638	
New Orleans	Metairie	8483	2654	
New Orleans	Michoud	8453	2620	(C)
New Orleans	Mid City	8480	2646	
New Orleans	Plaucheville	8492	2661	
New Orleans	Riverside	8484	2632	(C)
New Orleans	Seabrook	8460	2628	(C)
New Orleans	Shrewsbury	8482	2664	
New Orleans	St. Charles	8489	2640	(C)
New Roads	Main	8449	2939	(C)
Norco	Main	8504	2691	
Oakdale	Main	8523	3159	
Oak Grove	Main	8022	3130	
Oak Ridge	Independent	8098	3174	
Oberlin	Independent	8568	3161	

A3. BASIC LOCAL EXCHANGE SERVICE

A3.36 Airline Mileage Between Wire Centers (Cont'd)

A3.36.3 List Of V & H Coordinates By Exchanges And Wire Centers (Cont'd)

Exchange	Wire Center	V	H	
Oil City	Main	8242	3553	
Olla	Independent	8276	3186	
Opelousas	Main	8532	3036	
Paradis	Main	8524	2695	
Parks	Independent	8574	2964	
Patterson	Main	8633	2825	
Pearl River	Main	8375	2623	
Pecan Island	Independent	8737	3020	
Pelican	Independent	8383	3413	
Pierre Part	Main	8573	2833	
Pine	Main	8294	2715	
Pine Prairie	Independent	8510	3118	
Pitkin	Independent	8520	3217	
Plain Dealing	Independent	8189	3521	
Plaquemine	Crescent	8524	2872	
Plaquemine	Main	8511	2868	
Plaucheville	Independent	8439	3058	
Pleasant Hill	Independent	8391	3394	
(DELETED)				(D)
Pollock	Main	8363	3180	
Ponchatoula	Main	8417	2745	
Port Barre	Main	8516	3009	
(DELETED)				(D)
Raceland	Main	8569	2709	
Ragley	Independent	8614	3216	
Rayne	Main	8605	3041	
Rayville	Main	8125	3157	
Reeves	Independent	8611	3200	
Reserve	Independent	8502	2732	
Ringgold	Independent	8273	3400	
Roanoke	Independent	8641	3122	
Robeline	Main	8400	3347	
Rodessa	Independent	8198	3577	

A3. BASIC LOCAL EXCHANGE SERVICE

A3.36 Airline Mileage Between Wire Centers (Cont'd)

A3.36.3 List Of V & H Coordinates By Exchanges And Wire Centers (Cont'd)

Exchange	Wire Center	V	H
Rosedale	Independent	8500	2920
Rougon	Main	8462	2921
Ruston	Main	8183	3309
(DELETED)			
St. Francisville	Main	8428	2936
St. Gabriel	Main	8507	2836
St. Joseph	Main	8194	3018
St. Landry	Main	8485	3093
St. Martinville	Main	8592	2955
Saline	Main	8281	3333
Sarepta	Independent	8174	3478
Shongaloo	Independent	8153	3457
Shreveport	Bossier	8266	3492
Shreveport	College	8286	3479
Shreveport	Main	8271	3495
Shreveport	Queensboro	8281	3499
Shreveport	South Highlands	8280	3490
Shreveport	Summer Grove	8297	3495
Sicily Island	Main	8241	3082
Simmesport	Independent	8422	3029
Slidell	Main	8395	2619
Sorrento	Independent	8502	2794
Spencer	Independent	8101	3245
Springfield	Main	8428	2764
Springhill	Main (Ind.)	8154	3490
Springhill	Cullen (Ind.)	8159	3486
Starks	Independent	8697	3287
Sterlington	Main	8106	3230
Sugartown	Independent	8558	3217
Sulphur	Hollywood	8689	3222
Sulphur	Main	8692	3232
Sunset	Independent	8553	3022
Sweet Lake	Main	8723	3184
Tallulah	Main	8095	3056

(D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.36 Airline Mileage Between Wire Centers (Cont'd)

A3.36.3 List Of V & H Coordinates By Exchanges And Wire Centers (Cont'd)

Exchange	Wire Center	V	H
Thibodaux	Main	8576	2751
Thornwell	Independent	8674	3120
Tullos	Independent	8300	3194
Tunica	Main	8411	2980
Turkey Creek	Independent	8491	3123
Vacherie	Main	8527	2754
Venice	Main	8550	2457
Vidalia	Main	8277	3018
Ville Platte	Independent	8518	3082
Vinton	Main	8716	3263
Vivian	Independent	8217	3566
Washington	Main	8514	3039
Water Proof	Main	8227	3033
Weeks Island	Main	8653	2922
Welsh	Independent	8648	3137
White Castle	Main	8528	2841
Wilson	Main	8379	2906
Winnfield	Calvin	8304	3282
Winnfield	Main	8301	3255
Winnsboro	Main	8183	3121
Wisner	Independent	8214	3095
Youngsville	Main	8610	2980
(DELETED) ¹			
Zachary	Main	8435	2888
Zwolle	Main	8439	3398

A3.37 Reserved For Future Use

A3.38 Back-Up Line (Obsoleted, See Section A103)

A3.39 Reserved For Future Use

(N)

A3.40 Reserved For Future Use

(N)

A3.41 Reserved For Future Use

(N)

A3.42 Reserved For Future Use

(N)

A3.43 BellSouth Business Plus Service (Obsoleted, See Section A103)

(M)

A3.44 BellSouth Business Choice Package (Obsoleted, See Section A103)

(T)(M)

A3.45 Complete Choice for Business Package (Obsoleted, See Section A103)

(M)

Note 1: The Yscloskey exchange was deleted effective July 29, 2007.

Pages 98 through 106.1 are hereby deleted in their entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.46 AT&T Business Local Calling Assurance

A3.46.1 General

- A. AT&T Business Local Calling Assurance is offered where facilities and equipment are available.
Eligible customers are existing business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as business customers who have their local exchange access line service with another competitive local exchange carrier within the AT&T service area, and who now wish to establish their business local exchange access line service with the Company. This eligibility requirement is not applicable to customers with existing AT&T Business Local Calling Assurance service prior to September 1, 2016.
- B. AT&T Business Local Calling Assurance is a one (1) to four (4) line offering available to business subscribers and consists of the following for a fixed monthly rate:
 - Business Access Line (flat rate-unlimited local calling)
 - Caller ID Deluxe
 - Remote Access to Call Forwarding (or) Call Forwarding Variable
- C. All of the terms, conditions and limitations specified elsewhere in this section or in Section A13. apply to the respective services and features provided as part of this service.
- D. AT&T Business Local Calling Assurance requires a 12-month² or 24-month term agreement¹. The fixed monthly rate provided with this service continues after the end of the term. Customers may also subscribe to Business Local Calling Assurance on a Month-to-Month basis at prices as shown in paragraph A3.46.2.
- E. Normally applicable service charges (i.e. line connection charges) will not apply for lines included in this offering.
- F. This offering is only available to single location subscribers and only one package is permitted per location.
- G. This offering may not be used concurrently with any local exchange service term election agreement program or local service promotion unless otherwise stated.
- H. Fees applicable to early termination of an agreement do not apply to the AT&T Business Local Calling Assurance term agreement.

A3.46.2 Rates and Charges

- A. AT&T Business Local Calling Assurance
 - 1. Package includes flat rate business line and specified features

	Monthly Rate	USOC	
(a) Each 1-line package	<i>\$65.00</i>	PGOV1	(1)
(b) Each 2-line package	<i>130.00</i>	PGOV2	(1)
(c) Each 3-line package	<i>195.00</i>	PGOV3	(1)
(d) Each 4-line package	<i>260.00</i>	PGOV4	(1)

Note 1: Effective January 2, 2015, 24-month term agreements are obsolete and no longer available to new or renewing customers.

Note 2: Effective March 1, 2017, 12-month term agreements are obsolete and no longer available to new or renewing customers.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC)

A3.47.1 Description

AT&T Business Local Calling (BLC) is an optional business package that provides multiple line option packages which include varying combinations of a network access line, unlimited local usage, select calling features and hunting/grouping service (optional). Additional calling feature options are also available.

A3.47.2 Terms and Conditions

- A. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month¹ or 36-Month¹ term and who commit to the line option packages and prices as shown in A3.47.6 following. Customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at prices as shown in A3.47.6 following. (C)
- B. AT&T Business Local Calling is not available on Foreign Exchange Service, WATS access lines, PBX Trunks, Centrex, ISDN, PRI, 800/900 Service, Hot Line or Coin Services.
- C. AT&T Business Local Calling is only available where facilities and equipment permit.
- D. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in A3.47.6 following. Multiple options per account are permissible.
- E. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plan.
- F. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
- G. Volume Price Level rates as listed in A3.47.6 will apply for the life of the term plan based on the number of lines subscribed to on the initial order.
- H. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
- I. Certain standalone calling features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in A3.47.6 following. These standalone calling features are limited to Three-Way Calling, Call Forwarding Variable, Remote Access Call Forwarding Variable, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Block. Other standalone features may be added on an a la carte basis at their individual rates listed in the Guidebook.
- J. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
- K. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
- L. Customers will receive a waiver of normally applicable service ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with calling features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to standalone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs is not applicable for customers subscribing to a Month-to-Month plan or when moving or transferring their telephone service as described in A3.47.2.Q following. (C)

Note 1: Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC) (Cont'd)

A3.47.2 Terms and Conditions (Cont'd)

- M.** Customer may purchase a Business Local Calling 1-19 line package for a 12-month term via a written or oral agreement. The agreement will automatically renew in successive 12-month terms unless, prior to expiration of the then-existing term, either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement.¹ Absent such notification, a new 12-month agreement subject to the same rates, terms and conditions will commence on the expiration date of the then-current term. (C)
- When Business Local Calling 1-19 line package is purchased as part of a Bundle Offer (i.e. an offer for the purchase of multiple AT&T services at a discount), the customer agrees to maintain the Bundle Offer for the applicable term. The price of the Business Local Calling service portion of the Bundle is valid until one of the following events occurs, at which time the price will increase: (1) the term of the Bundle Offer expires; (2) customer changes the Business Local Calling service address; or (3) customer drops one of the AT&T services in the Bundle Offer. If the customer is no longer eligible for the Bundle Offer price for the reasons described above, but has time remaining on the Bundle Offer term, the price for the Business Local Calling service will increase to the then-existing 12-month term price.
- N.** Applicable local, state, and federal charges; taxes; 911 fees; and the End User Common Line charge are in addition to the line option prices listed in A3.47.6 following.
- O.** If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in A3.47.6 following. AT&T Business Local Calling will also be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments.
- P.** Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer-initiated temporary suspension.
- Q.** AT&T Business Local Calling customers with 1-19 initial line agreements who request a move or transfer of their telephone service either within the same premises or from one premises to another will be charged a one-time \$20 per line Service Order and Line Connection Charge for a maximum of 4 lines per move or transfer. This charge will not apply if the move or transfer is within 90 days of term expiration and the customer agrees to a new AT&T Business Local Calling agreement.
- R.** AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where the AT&T Business Local Calling plan is available, into one agreement to meet line commitments.
- S.** Each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.

Note 1: Effective June 19, 2019, new 12-month terms will no longer automatically renew. 12-month term plans existing prior to June 19, 2019 will auto-renew until such time as either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement, per paragraph A3.47.2 M. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC) (Cont'd)

A3.47.3 Line Option Packages

A. "Unlimited A" (Option A)

Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced, Three Way Calling, and either Call Forwarding Variable or Remote Access Call Forwarding Variable.

Optional Components: Call Waiting, Speed Calling 30, Call Return, Repeat Dialing, Call Block, Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

B. "Unlimited B" (Option B)

Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced.

Optional Components: Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

A3.47.4 Termination Liability and Shortfall

- A. Except as provided for elsewhere in this Guidebook, customers who terminate their entire AT&T Business Local Calling account prior to completion of the selected term period are subject to termination charges. Termination charges are equal to \$15.00 times the number of months remaining on the term commitment times the number of lines subscribed to on the initial order.
- B. Termination charges are not applicable if, during the term period: (M)
1. the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify; or (M)
 2. the customer converts to an upgraded technology with the Company (e.g., network access lines to PBX Trunks, Centrex, ISDN) and commits to a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (M)
 3. the customer chooses to terminate their agreement and to negotiate a new AT&T Business Local Calling agreement with a term period greater than the time remaining on the existing AT&T Business Local Calling agreement. The new service agreement will be based on the term plan rates in effect at the time of establishing the new agreement. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify. (M)
 4. An AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under an AT&T Business Local Calling Agreement is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided: (N)
 - a. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months; (N)
 - b. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; (N)
 - c. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service; (N)
 - d. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced; and (N)
 - e. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site. (N)

It is at the Company's sole discretion whether a product change satisfies these requirements. (N)
- C. For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer's bill for each of those months. This shortfall adjustment charge is equal to \$10.00 times the number of lines below the 80% requirement. (M)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC) (Cont'd)

A3.47.5 References

The AT&T Business Local Calling plan components are provided in accordance with the Terms and Conditions of their applicable Guidebook sections except as noted in Sections A3.47.2 and A3.47.6.

A3.47.6 Prices

A. Service Elements

Volume Price Level	Line Option	Term & Volume Monthly Prices Per Line			Month-to- Month	
		1-Year	2-Year¹	3-Year¹		
(a) 1-19 Lines	Option A	\$60.00	\$44.00	\$43.00	\$122.00	(I)
	Option B	55.00	39.00	38.00	107.00	
(b) 20+ Lines	Option A	44.00	38.00	37.00	122.00	(I)
	Option B	39.00	33.00	32.00	107.00	
					<u>Monthly Rate</u>	
Calling Features listed in A3.47.2.I, per feature, per line					\$3.00	

Note 1: Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.