

**CUSTOMER SPECIFIC OFFERING (CSO)**

**1. General**

A CSO provides AT&T Indiana with the ability to develop a competitive bid for its service offerings set forth in the Guidebook. This flexibility will provide the Company with an opportunity to meet the specific communications requirements of an individual customer and respond to offerings by alternative service providers. (T)

Changes for a CSO may be in the form of monthly rates, nonrecurring charges and/or termination charges, singly or in any combination. At the option of the Company, a CSO may also be provided subject to and in accordance with the contract option payment plan arrangements set forth in Section 3 of this Part.