

**GENERAL**

When unusual costs are involved in the establishment of service, construction or installation charges will also apply in addition to the rate for the class and grade of service furnished and any Service Connection Charges and Zone Charges.

When attachments are made to poles or fixtures of others in lieu of providing pole line construction for which the customer would be charged, the cost to the Company for such attachments may be included in the charges to the customer. (C)

The Company shall not be required to furnish service nor be held liable for failure to furnish service where for any reason it has been unable to obtain or continue to use its right of way over a direct route deemed by it to be expedient or necessary. (C)

Construction on Public Highways

Construction charges will not apply to provide standard exchange service along a public highway except where the installation is for a temporary or semi-permanent purpose or where the facilities could not be used for general telephone purposes if service were to be discontinued by the customer.

All facilities constructed on public highway are owned and maintained by the Company. (C)

Construction on Private Property

1/10 mile (for business customers) and 2/10 mile (for residence customers) of entrance facilities will be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location or kind of service. (C)

If additional entrance facilities are required or if the installation is for a temporary or semi-permanent purpose, the applicant shall be required to pay the costs over and above those applicable for a normal installation.

When feasible, conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for telephone facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any electric light or power conduit or conductor shall be in accordance with the Company's specifications. The customer shall be required to pay the entire cost of maintenance of conduit including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the customer or his representatives or from freezing or improper drainage. (C)

When the Company determines that facilities need to be upgraded, the conduit may either be furnished by the Company or provided by the customer or building owner subject to the Company's specifications. When conduit is provided by the Company, the fee may not exceed the time and materials charges located in Part 3, Section 1, of this Guidebook. /1/

/1/ Material formerly appeared on Sheet 2.

**GENERAL (cont'd)**

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Unusual Installation

Rates and charges provided in the Company's Guidebook for installations, moves and changes of service and equipment, and special construction, contemplate that standard equipment will be used and that work will be performed during normal working hours and within the average installation dates customary for the specific type of service or equipment and that work once begun will not be interrupted or delayed by the customer. When the customer's requirements are such as to necessitate the use of non-standard equipment or special or temporary arrangements, installations or moves of service or equipment during other than normal working hours or in less than the normal installation periods, or when the customer delays or cancels work once started, additional charges will apply based upon the additional costs involved.

Charges

Payment of nonrecurring Construction Charges will be required prior to the commencement of the work with which such Construction Charges are associated.

A one-time *Engineering Work Preparation Fee* of \$500 will apply for the preparation of a quotation for custom work which may require construction charges. This fee is applicable prior to preparation of an estimate for custom work requiring construction charges and will be applied regardless of whether or not the work is ultimately performed for the customer. The Engineering Work Preparation Fee is nonrefundable; however, should the customer proceed with the custom work the fee will be applied against the special construction charges. If work is determined not to be a custom work order after the field visit by the engineer, the fee will be refunded to the customer.

(N)

The Engineering Work Preparation Fee provides for the development and preparation of a detailed estimate of cost including any appropriate engineering costs incurred in the preparation of this quotation. The customer will be advised of this charge and must agree to pay it before development of the quotation will commence. Preparation of the quotation will begin after the Engineering Work Preparation Fee is received by the Company.

Payment of the Engineering Work Preparation Fee does not assign, confer, or transfer title or ownership rights to proposals or equipment, designed or furnished by the Company. Title and ownership rights for any item developed at the customer's request remains with the Company except as specifically provided by an agreement between all parties.

The Company has the right to apply more applicable engineering preparation fees for any large, complex and/or unique projects that will require excessive engineering hours to develop a detailed cost quote.

(N)

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/1/ Material now appears on Sheet 1.

/2/ Material now appears on Sheet 3.

**GENERAL (cont'd)**Special Equipment and Service Arrangements

Special equipment and services for which provision is not otherwise made in this Guidebook are furnished, wherever practicable, if in connection with and not detrimental to any of the services furnished by the Company, at charges based upon the estimated cost of furnishing such equipment and arrangements.

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Estimated cost consists of an estimate of the following items to the extent they are applicable:

1. Cost of maintenance.
2. Cost of operation.
3. Depreciation of the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
4. Administration, taxes and uncollectable revenue on the basis of reasonable average charges for these items.
5. Any other specific items of expense associated with the particular situation.
6. A reasonable amount computed on the estimated cost installed of any facilities provided, for return and contingencies.

Estimated cost installed as mentioned in (3) and (6) above includes cost of equipment and material specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way and other items which are chargeable to the capital accounts.

Charges for special equipment and services will ordinarily be applied in the form of monthly charges, nonrecurring charges and termination charges, singly or in any combination. However, in certain cases where warranted by the circumstances in the judgment of the Company, special equipment and services will be furnished subject to and in accordance with the contract option payment plan regulations specified in Section 3 of this Part. Payment of nonrecurring Construction Charges will be required prior to the commencement of the work with which such Construction Charges are associated.

/1/ Material formerly appeared on Sheet 2.