

TEMPORARY SUSPENSION OF SERVICE AT CUSTOMER'S REQUEST

A. General

Upon request of a subscriber to any class of local service enumerated hereinafter, the service may be temporarily suspended as provided herein.

More than one suspension period will be allowed except that the total suspension time for completely suspended service shall not exceed six months in any one calendar year nor exceed six continuous months at any time regardless of the year.

There shall be a minimum of one month's period at full rate, without suspension privileges, before a new suspension period may start.

Suspended service may start on any day of the month specified by the customer but not prior to the date of receipt of notice, and provided the customer's main central office service has been established for the minimum period of one month.

Suspended service may cease on any day of the month provided the suspended period paid for is not less than the minimum service period applicable for the particular service.

The Telephone Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.

Bills are rendered at the reduced rates on the regular billing dates during the period of suspension.

TEMPORARY SUSPENSION OF SERVICE AT CUSTOMER'S REQUEST (cont'd)

B. Services to Which Applicable

1. Completely Suspended Service

Service on business and residence main lines and associated services may be temporarily suspended for a minimum period of one month. Individual central office lines in rotary service may not be suspended.

Rates

To establish temporary suspension of service, apply Service Request Charge – Initial (See Part 3).

During period of suspension, one-half the regular monthly rate applies.

2. Partially Suspended Service

Portions of the service may be suspended for a minimum period of two months only in connection with the following:

Centrex Service

- Primary Stations, (including associated optional features)
- Fully Restricted Stations

The charge during such suspension is one-half the regular rate.