EXCHANGE LINES AND USAGE

A. General

- 1. Exchange Access Service is the furnishing of facilities necessary for communicating within and between specified exchange areas. The service is classified as both Local Exchange and Interexchange Telecommunications Service. Service is comprised of two components Network Access and Usage.
 - a. Network Access is described in paragraph B.
 - b. Network Access Business services are classified as competitive for all business customers.
 - c. Network Access Residence services are classified as competitive telecommunications services for all residence customers.
 - d. Usage services are described in paragraphs C and D, and in Part 11, Section 1.
 - e. Interdistrict Band Designations for Usage services are in Part 4, Section 7.
- 2. Service is furnished only for use by the customer; the customer's family, guest, household, employees and business associates; persons temporarily subleasing a customer's residential premises; joint users of the customer's service; end-users of service resold or shared in accordance with Part 2, Section 2; patrons of a composite data service vendor when the service is used for composite data service and by International Record Companies for overseas data message service.
- 3. There are two classes of service: Business and Residence. The classification of a customer's service as Business or Residence is determined by these conditions, which define the character of use for rate purposes.
 - a. Service will be classified as business if:
 - 1. the service is used primarily or substantially for a paid commercial, professional or institutional activity, or
 - 2. the service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay, or
 - 3. the service number is listed as the principal or only number for a business in any Company Listing Information System, or

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4. the service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of service, without compensation or reimbursement, for a charitable or civic purpose shall not constitute business use of a service.

A. General (cont'd)

- 3. (cont'd)
 - b. Service will be classified as Residence if none of the conditions of paragraph a apply, and
 - 1. the use of the service is primarily and substantially of a social or domestic nature, and
 - 2. service is located in a residence or, in the case of a combined business and residence premises, the service is located in bona fide residential quarters of such premises and business service is located in the business quarters of the same premises. Residence service may be extended into a business location, in the case of the combined business and residence premises, on an incoming-only basis.
 - c. If the level of usage for a customer with a Residential class of service is \$140.00 in minutes of use charges, or if the Company receives information indicating that a customer's Residence service is being used for business, the Company may begin a review of the customer's billing records. If the Company's review of its data and/or billing records indicates that a customer has used and is using a Residential class of service in a manner requiring a Business classification as defined in paragraph a, the customer shall be contacted by the Company and told of the findings. The customer shall have an opportunity to provide reasonable and adequate data to show that the Residential service is being used for residence use consistent with these conditions. If the customer refuses or is unable to show that the service is being used for residence use consistent with these conditions. If the customer refuses or is unable to show that the service is being used for residence use consistent with these conditions. If the customer refuses or is unable to show that the service is being used for residence use consistent with these conditions. If the customer refuses or is unable to show that the service is being used for residence use consistent with these conditions. The customer of the intended action.
- 4. Residence Local Area Family Service and other multi-line Residence services consist of:
 - a. the usage component(s) to be associated with two direct Residence lines which may be arranged for sequential hunting in one direction only, and
 - b. two listings if required.
- 5. All types of usage service have specified local calling areas which are areas that can be called on a flat rate basis (no charge for individual calls), on a message unit basis, or on a minutes of use
- 6. Service associated with Residence Network Access Lines terminating in a Residence P.B.X. is provided at the same rates as service associated with Residence Direct Lines.

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A. General (cont'd)

- 7. Residence Saver Pack Unlimited
 - a. Residence Saver Pack Unlimited provides unlimited local calling to terminating districts in Bands A and B. Residence Saver Pack Unlimited is provided only as a local usage component in selected packages available in MSAs 1,2,3,6,7,9 and 15 as described elsewhere in this Guidebook. Residence Saver Pack Unlimited is unavailable as a standalone service offering.
 - b. The terms and conditions contained herein are specific to the service and are in addition to the terms and conditions set forth in other portions of this Guidebook.
 - c. Residence Saver Pack Unlimited is available to residence customers as described in paragraph A.3.b, including direct line, P.B.X. and Dormitory Service.
 - d. Residence Saver Pack Unlimited is applicable to customer dialed station-to-station calls only. Operator handled calls are not included.

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- e. Residence Saver Pack Unlimited is not applicable to intra-MSA long distance calls.
- f. Local Usage Discounts are not applicable to Residence Saver Pack Unlimited.
- g. Residence Saver Pack Unlimited is provided on a per line basis unless specified otherwise within a package offering.
- h. Residence Saver Pack Unlimited is not available on ISDN lines.

B. Network Access

- 1. General
 - a. A Network Access Line is the connecting facility between a customer's premises and a serving central office that provides customer access to the dial network for placing and receiving calls.
 - b. Business Network Access Lines are classified as competitive for all Business customers.
 - c. Residence Network Access Lines are classified as competitive for all Residence customers.
 - d. Monthly rates for Network Access Lines are determined by class of service and by access area.
 - e. The appropriate access area for each exchange and district is shown in paragraph B.3.
 - f. Service Transport Facilities (STF), as filed in paragraph B.4 may be used in the provision of P.B.X. trunks. In such case, the "STF Applicable" P.B.X. Trunk rate shown in paragraph B.2 is also applicable.

B. Network Access (cont'd)

2. Monthly Rates

| - | Access Area | | |
|--|----------------------------------|----------------------------------|---|
| Billing Codes | <u>A</u> NALCA | <u>B</u> NALMA | <u>C</u> NALS1-MSA 1 NALSA – MSA 2-16 |
| Residence Direct Line - MSA 1 - MSAs 2, 3, 6, 7, 9 & 15 - MSAs 4, 5, 10, 12, 13 & 16 | \$43.00(I) - - | \$43.00(I) - - | \$43.00(l) 43.00(l) 43.00(l) |
| Business Direct Line - Single Line Subscribers Each Line - Multiline Subscribers Each Line | 1879.00 1879.00 | 1879.00 1879.00 | 1879.00 1879.00 |
| P.B.X. Trunk^{/1/} Single Line Subscribers Each Trunk STF Not Applicable STF Applicable Multiline Subscribers Each Trunk STF Not Applicable STF Applicable | 1879.00 .04 1879.00 .04 | 1879.00 .19 1879.00 .19 | 1879.00 .18 1879.00 .18 |
| Customer Owned Pay Line | 0.00 | 7.03 | 9.54 |
| COPTS Coin Line | 1.39 | 7.14 | 10.80 |

In addition to the above rates, End User Common Line (EUCL) monthly charges and Service Provider Number Portability (SPNP) monthly charges as filed for the State of Illinois in Ameritech Operating Companies Tariff F.C.C. No. 2 and an ITAC Supplemental Charge as posted in this Guidebook will be applicable.

^{/1/} P.B.X. Trunk rates and associated End User Common Line charges are applicable to Convenience Trunks.

EXCHANGE LINES AND USAGE (cont'd)

B. Network Access (cont'd)

3. Access Area Designations

| District (Exchange) | Access Area |
|--|--|
| Algonquin Alton Antioch Arlington Heights Athens Aurora East Aurora East Aurora Main Aviston Barrington Barrington South Bartlett Bartonville (Beardstown) Beckemeyer Beecher Belleville Adams Belleville Pioneer Bellwood Bensenville Bethalto Big Rock Blue Island Bluford Bolingbrook Braidwood Breese Brighton Buffalo (Burton) Cahokia (Cairo) Calumet City Canton Cantrall Carlyle Cary Catlin Centralia Champaign Main | Access Area C C C C C C C C C C C C C C C C C C C |
| Champaign Univ. | Ŭ |

B. Network Access (cont'd)

| District (Exchange) | Access Area |
|---|---|
| Chicago – Austin Chicago – Calumet Chicago – Canal Chicago – Edgewater Chicago – Franklin Chicago – Humboldt Chicago – Humboldt Chicago – Hyde Park Chicago – Hyde Park Chicago – Illinois Dearborn Chicago – Irving Chicago – Kedzie Chicago – Lafayette Chicago – Lafayette Chicago – Lakeshore Chicago – Lakeshore Chicago – Lakeview Chicago – Lakeview Chicago – Merrimac Chicago – Merrimac Chicago – Monroe Chicago – Newcastle Chicago – Newcastle Chicago – O'Hare Chicago – O'Hare Chicago – Portsmouth Chicago – Portsmouth Chicago – Porspect Chicago – Porspect Chicago – South Chicago Chicago – Superior Chicago – Superior Chicago – Superior Chicago – Wabash Chicago Heights East Chicago Heights Main Cicero Coal City Coal Valley Collinsville (Columbus) Crescent City Crete Crystal Lake | В В А В А В В В В В В В В В В В В В В В |

EXCHANGE LINES AND USAGE (cont'd)

B. Network Access (cont'd)

| District (Exchange) | Access Area |
|--|---------------------------------|
| Danville Decatur Main Decatur North Deerfield | С С С С С С С |
| Delavan Des Plaines | В |
| Downers Grove Dundee Duright | CCC |
| Dwight East Moline East St. Louis | CCC |
| Edgemont Edgington | C C |
| Edwardsville Elburn | C C |
| Elgin Elk Grove Elmhurst | C C |
| Elsah Elwood | C C |
| Evanston Fairmount Farmington | СССССССССВССССССССС |
| Fiatt Fithian | CC |
| (Forrest) (Fowler) Fox Lake | C C C |
| Frankfort Freeburg | C C |

EXCHANGE LINES AND USAGE (cont'd)

B. Network Access (cont'd)

| District (Exchange) | Access Area |
|--|---|
| Galena Gardner Geneva Georgetown Germantown Gibson City Gilman Glen Carbon Glen Ellyn Glenview Godfrey Governors Park Granite City Grant Park Grant Park Grays Lake Green Rock Greenville Hampshire Hanna City Harding Harmony Harristown Harvard Harvey Herscher Hickory Hills Highland Park Hillside Hinsdale Homewood Hopkins Park Huntley Indianola | Access Area C <td< td=""></td<> |
| Ipava Iuka Joliet Main Joliet West | С С С С |

EXCHANGE LINES AND USAGE (cont'd)

B. Network Access (cont'd)

| District (Exchange) | Access Area |
|--------------------------|---|
| Kaneville | С |
| Kankakee | Ċ |
| Kell-Dix | С |
| Kinmundy | С |
| La Grange | С |
| Lake Forest | С |
| Lake Villa | С |
| Lake Zurich | С |
| LaSalle | 000000000000000000000000000000000000000 |
| Lebanon | С |
| Lemont Main | С |
| Lemont North | С |
| Lewistown | С |
| (Liberty) | С |
| Libertyville | С |
| Lisbon | С |
| Lockport | С |
| Lombard | С |
| Loves Park | С |
| Manhattan | C |
| Manteno | С |
| Marengo | C |
| Marine | С |
| Mazon | С |
| McHenry | С |
| Milan | С |
| Minooka | C |
| Mokena | C |
| Moline | C |
| Momence | C |
| Morris | C |
| Morton Grove | В |
| (Mound City) | |
| (Mounds) Mount Vernon | C C C |
| | U |
| | |

EXCHANGE LINES AND USAGE (cont'd)

B. Network Access (cont'd)

| District (Exchange) | Access Area |
|---------------------|-------------|
| Naperville | С |
| Naperville NE | В |
| Nashville | С |
| New Athens | С |
| New Lenox | C |
| Newark | С |
| North Chicago | С |
| Northbrook | С |
| Northbrook West | С |
| Oak Brook | В |
| Oak Lawn | В |
| Oak Park | В |
| Oakford | С |
| Oakwood | С |
| O'Fallon | С |
| Oglesby | C C |
| (Olive Branch) | C |
| Onarga Orland | C C C |
| Oswego | C |
| Ottawa | C |
| Palatine | C C C |
| Palos Park | C |
| Park Forest | C |
| Park Ridge | В |
| (Payson) | C |
| Peoria Bluffs | č |
| Peoria East | č |
| Peoria Jefferson | Č |
| Peoria North | C C C |
| Peotone | Č |
| Petersburg | C C |
| Plainfield | Č |
| Plano | С |
| Plato Center | C C |
| Plattville | С |
| Pontoon Beach | С |
| Poplar Creek | В |
| | |

EXCHANGE LINES AND USAGE (cont'd)

B. Network Access (cont'd)

| District (Exchange) | Access Area |
|---|---|
| (Quincy) Ridge Farm River Grove Riverdale Riverton Rochester Rock Island Rockford East Rockford Main Romeoville Roselle Rosewood Heights Round Lake Salem San Jose Schaumburg Schaumburg Schaumburg North Schiller Park Seneca Skokie (South Beloit) Spring Bay Springfield Lake Springfield West St. Anne St. David St. Joseph (Sterling) Sugar Grove | CCESS AFEA C C C C C C C C C C C C C C C C C C C |
| Summit | С |

EXCHANGE LINES AND USAGE (cont'd)

B. NETWORK ACCESS (cont'd)

| District (Exchange) | Access Area |
|--|---|
| Tallula (Tamms) (Thebes) Tinley Park Trenton Trivoli Troy Union Utica Vandalia Verona Warrenville Watseka Wauconda Waukegan West Chicago (West Dana) Westville Wheaton Wheeling Willowcrest Willowcrest Wilmette Wilmington Winnetka Wood River Woodstock Yorkville Zion | 000000000000000000000000000000000000000 |
| | |

B. Network Access (cont'd)

- 4. Service Transport Facilities (STF)
 - a. Description
 - 1. Customer premises may be connected to the Company's central office by means of Service Transport Facilities.^{/1/}
 - 2. Service Transport Facilities are classified as competitive telecommunications service for all Business customers.
 - 3. The use of these facilities is limited to those services provided for in this Guidebook. As such, STF is only offered in accordance with those services.
 - 4. The part of the Service Transport Facilities price that is attributable to Network Access is determined by the average price per pair for all STF serving a customer, multiplied by the equivalent trunks required for all services using those facilities. Equivalent trunk values for Centrex are shown in paragraph B.4 b.2.
 - 5. Service Transport Facilities are provided on a one facility pair-at-a-time basis.
 - 6. Service Transport Facilities provided on a pair-at-a-time basis are provided on a onemonth contract.
 - b. Prices
 - 1. Service Elements

Service Transport Facilities, Pair-at-a-Time

| | | Monthly Payment Access Area | |
|-------------------------------------|----------|--------------------------------|----------|
| One Service Transport Facility Pair | <u>A</u> | <u>B</u> | <u>C</u> |
| - per pair | \$5.09 | \$8.78 | \$12.32 |

^{/1/} At the option of the customer, channelized local channels as provided in Part 20, Section 15 may be used in place of Service Transport Facilities.

EXCHANGE LINES AND USAGE (cont'd)

B. Network Access (cont'd)

- 4. Service Transport Facilities (STF)
 - b. Prices (cont'd)
 - 2. Other Applicable Charges and Payments

Trunk Equivalency

| unk Equivalency | |
|-----------------|---|
| Lines in Use | <u>P.B.X. Trunk</u> <u>Equivalents</u> |
| 2-19 | 2 |
| 20-28 | 3 |
| 29-38 | 4 |
| 39-47 | 5 |
| 48-57 | 6 |
| 58-66 | 7 |
| 67-76 | 8 |
| 77-85 | 9 |
| 86-95 | 10 |
| 96-104 | 11 |
| 105-114 | 12 |
| 115-123 | 13 |
| 124-132 | 14 |
| 133-142 | 15 |
| 143-151 | 16 |
| 152-161 | 17 |
| 162-170 | 18 |
| 171-180 | 19 |
| 181-189 | 20 |
| 190-199 | 21 |
| 200-207 | 22 |
| 208-225 | 23 |
| 226-243 | 24 |
| 244-262 | 25 |
| 263-281 | 26 |
| 282-300 | 27 |
| | |

Each additional 18 lines or fraction thereof requires 1 additional trunk.

C. Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15

1. General

Monthly rates for Network Access Lines as specified in paragraph B, or monthly rates for ports, as specified herein are applicable in addition to usage rates.

- a. Business Usage Service
 - Available to all Business customers as described in paragraph A.3, including direct line, P.B.X. and Switching System Services except Dormitory Service, Integrated Information Network, Centrex Switching Service and Centrex Service (Basic). In addition, Business Usage Service is available to Business customers ordering business port(s) as specified herein.
 - 2. Business Usage Service is available for Band A, B, and C calls originating from business locations in MSAs 1, 2, 3, 6, 7, 9 and 15.
 - 3. Usage Services are classified as competitive for all customers.
 - 4. Business Usage Service provides for calling on a timed basis.
 - 5. Rates and charges are as specified in paragraph C.2.
 - 6. All Business Operator Assisted Call local usage and associated surcharges are shown in Part 11, Section 1.
- b. Residence Usage Service
 - Available to all Residence customers, as described in paragraph A.3, including direct line, P.B.X. and Dormitory Service. In addition, available to customers ordering residence port(s) as specified in this Guidebook.
 - 2. Residence Usage Service is available for Band A, B and C calls originating from residence locations in MSAs 1, 2, 3, 6, 7, 9 and 15.
 - 3. Band A, B and C Usage Services are classified as competitive for all Residence customers in Market Service Areas 1, 2, 3, 6, 7, 9 and 15.
 - 4. Provides for calling on an untimed per call basis to terminating districts in Bands A and B. Provides for calling charged on a timed per call basis to terminating districts in Bands B and C.
 - 5. Rates and charges are as specified in paragraph C.2.
 - 6. Residence Band A and B non-Calling Card and Band C Operator Assisted Call local (C) usage and associated surcharges are shown in Part 11, Section 1.
- c. All intrastate, intraMSA calls except as specified in this Section, are rated as local. In addition, interstate calls included in the calling areas of certain exchanges in Section 2 and Section 7 are rated as local.

C. Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)

2. Usage Charges

- a. Business Usage Service
 - 1. Band A, B, and C Usage Services are classified as competitive for all Business customers.
 - 2. Minutes of use charges vary by Band. Initial period and subsequent period charges by Band are shown below.
 - 3. Minutes of use charges are quoted in terms of initial periods and subsequent periods. Initial period charges following are for the initial period connection, or any fraction thereof.
 - 4. All subsequent period charges following are for each subsequent minute, or fraction thereof, that the connection continues beyond the initial period.
 - 5. Applicable bands for inter-district calls are as specified in Part 4, Section 7. Intra-district calls are classified as Band A. A list of the districts are shown in paragraphs C.2.d.and C.2.e.

All Period Rating

| Band | Initial and Subsequent <u>Time Period</u> | Initial <u>Period Charge</u> | Subsequent Period Charge | |
|------------------|--|---------------------------------|-----------------------------|-----|
| A ^{/1/} | 1 Minute | \$1.1000 | \$1.1000 | () |
| B ^{/1/} | 1 Minute | 1.1000 | 1.1100 | () |
| C | 1 Minute | 9.8000 | 9.8000 | () |

/1/ Effective with bills issued on or after October 1, 2019.

EXCHANGE LINES AND USAGE (cont'd)

C. Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)

2. Usage Charges (cont'd)

- b. Residence Usage Service
 - 1. Bands A, B and C usage are classified as competitive services.
 - 2. Applicable Bands for Inter-district calls are as specified in Part 4, Section 7. Intra-district calls are classified as Band A. A list of the districts is shown in paragraphs C.2.d. and C.2.e.
 - 3. Residence Usage is accumulated on a per account basis during the customer's billing period. A percentage discount as follows is then applied as appropriate, to each level of usage (i.e., the first \$2.60 of residence usage receives no discount, the next \$2.60 is discounted 34.50%, etc.).

| Total Accumulated Usage | % Discount Applied |
|----------------------------------|--------------------|
| First \$2.60 | 0.00% |
| Next \$2.60 (\$2.61 to \$5.20) | 34.50% |
| Next \$5.20 (\$5.21 to \$10.40) | 45.00% |
| Next \$6.55 (\$10.41 to \$16.95) | 55.00% |
| Over \$16.95 | 100.00% |

EXCHANGE LINES AND USAGE (cont'd)

C. Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)

2. Usage Charges (cont'd)

- b. Residence Usage Service (cont'd)
 - 4. Residence Usage Rates

| Band | Rate | Peak Period <u>Charge</u> | Shoulder <u>Peak Charge</u> | Off Peak <u>Charge</u> | |
|------------------------------|----------|------------------------------|--------------------------------|---------------------------|-----|
| A – MSA 1 | Per Call | \$.250 | \$.250 | \$.250 | (l) |
| B – MSA 1 | Per Call | .250 | .250 | .250 | (l) |
| A– MSAs 2, 3, 6, 7, 9 and 15 | Per Call | .2500 | .2500 | .2500 | (I) |
| B– MSAs 2, 3, 6, 7, 9 and 15 | Per Call | .2500 | .2500 | .2500 | (I) |

- (a) Peak period rates are applicable for calls between 9:00 a.m. and ^{/1/}11:00 a.m., and between 2:00 p.m. and ^{/1/}8:00 p.m., Monday through Friday. Discount period rates are applicable as follows:
 - Shoulder Peak for calls between 8:00 a.m. and ^{/1/}9:00 a.m., 11:00 a.m. and ^{/1/}2:00 p.m., 8:00 p.m. and ^{/1/}9:00 p.m., Monday through Friday
 - Off Peak for calls between 9:00 p.m. and ^{/1/}8:00 a.m., Monday through Friday, and 9:00 p.m. Friday through ^{/1/}8:00 a.m. Monday.

Calls overlapping these periods will be rated as specified in paragraph C.2.c. Shoulder Peak discount does not apply to Business Operator Assisted Band C Usage.

(b) On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or the resultant legal holiday, the applicable rating is the Off Peak.

/1/ To but not including.

EXCHANGE LINES AND USAGE (cont'd)

C. Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)

2. Usage Charges (cont'd)

- b. Residence Usage Service (cont'd)
 - 4. Residence Usage Rates (cont'd)

Band C Usage

- (a) Band C Usage Service is classified as a competitive service for all Residence customers.
- (b) Minutes of use charges are quoted in terms of initial periods and subsequent periods. Initial period charges following are for the initial period connection, or any fraction thereof.
- (c) All subsequent period charges following are for each subsequent minute, or fraction thereof, that the connection continues beyond the initial period.
- (d) Applicable bands for inter-district calls are as specified in Part 4, Section 7. A list of the districts are shown in paragraphs C.2.d and C.2.e.

| Initial and Subsequent | | All Period Rating | Subsequent Period | |
|-------------------------|----------|-----------------------|-------------------|-----|
| Band <u>Time Period</u> | | Initial Period Charge | <u>Charge</u> | |
| С | 1 Minute | \$.74 | \$.74 | (I) |

EXCHANGE LINES AND USAGE (cont'd)

C. Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)

2. Usage Charges (cont'd)

- b. Residence Usage Service (cont'd)
 - 5. Residence Saver Pack Unlimited
 - (a) Description

Residence Saver Pack Unlimited provides unlimited local calling to terminating districts in Bands A and B. Residence Saver Pack Unlimited is provided only as a local usage component in selected packages as described in this Guidebook. Residence Saver Pack Unlimited is unavailable as a stand-alone service offering.

(b) Definitions

The terms and conditions contained herein are specific to the service and are in addition to the regulations set forth in other portions of this Guidebook.

- 1. Residence Saver Pack Unlimited is available to all Residence customers as described in paragraph A.3.b., including direct line, P.B.X. and Dormitory Service.
- 2. Saver Pack Unlimited is applicable to customer dialed station to station calls only. Operator handled calls are not included.

(C)

- 3. The Residence Saver Pack Unlimited is not applicable to intra-MSA long distance calls.
- 4. Local Usage Discounts are not applicable to the Saver Pack Unlimited.
- 5. The Residence Saver Pack Unlimited is provided on a per line basis unless specified otherwise within a package offering.
- 6. Saver Pack Unlimited is not available on ISDN lines.

EXCHANGE LINES AND USAGE (cont'd)

C. Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)

2. Usage Charges (cont'd)

- c. Charges Applicable for Hearing or Speech-Impaired Persons
 - 1. Persons who have been certified in writing by a licensed physician, audiologist, speech pathologist, or appropriate Federal or State agency or its designee as having a hearing or speech impairment which precludes oral communications and who have and use a telecommunications device for visual communications, will receive a Peak Period adjustment and a Shoulder Peak Period adjustment on Band B and C calls which do not require the intervention of an operator. The adjustment is applied to the Peak Period rates shown in paragraph C.2.b.4 and in accordance with the following:
 - (a) Band B and C messages placed during the Peak Period and Shoulder Peak Period Rating Period will be charged at a 25% reduction from the Peak Period charges.
 - (b) Messages placed during the Discount Off Peak Period Rating Period will be charged at the Discount Period Rating specified in paragraph C.2.b.4.
 - 2. The written certification of the speech or hearing impairment must be presented to the Company's Business Office which serves the residence of the certified person. The Company's Business Office, upon request, will provide a certification form for use by the applicant.
 - 3. The adjustment is provided for use by the speech or hearing impaired customer. It is only applicable to charges for calls originated from and billed to the telephone exchange service of the residence of the certified hearing or speech impaired person. The adjustment is applicable to only one telephone exchange service for a person or at a residence.

EXCHANGE LINES AND USAGE (cont'd)

C. Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)

2. Usage Charges (cont'd)

d. Market Service Area 1 Districts

Algonquin Antioch **Arlington Heights** Aurora East Aurora Main Barrington Barrington South Bartlett Beecher Bellwood Bensenville **Big Rock** Blue Island Bolingbrook Braidwood Calumet Citv Cary Chicago - Austin Chicago - Beverly Chicago - Calumet Chicago - Canal Chicago - Edgewater Chicago - Franklin Chicago - Humboldt Chicago - Hyde Park Chicago - Illinois Dearborn Chicago - Irving Chicago - Kedzie Chicago - Kildare Chicago - Lafavette Chicago - LakeShore Chicago - Lakeview Chicago - Lawndale Chicago - Merrimac

Chicago - Mitchell Chicago - Monroe Chicago - Newcastle Chicago - O'Hare Chicago - Oakland Chicago - Portsmouth Chicago - Prospect Chicago - Pullman Chicago - Rogers Park Chicago - South Chicago Chicago - Stewart Chicago - Superior Chicago - Wabash Chicago Heights Main Chicago Heights East Cicero Coal City Crescent City/1/ Crete Crystal Lake Deerfield **Des Plaines Downers Grove** Dundee Dwight Elburn Elgin Elk Grove Elmhurst Elwood Evanston Fox Lake Frankfort

/1/ In accordance with Illinois Commerce Commission Order in Case No. 50903, dated February 23, 1965, the established Crescent City Usage Service at specific addresses as of August 7, 1966, is furnished to certain customers in the community of Woodworth, Illinois.

EXCHANGE LINES AND USAGE (cont'd)

C. Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)

2. Usage Charges (cont'd)

d. Market Service Area 1 Districts (cont'd)

Gardner Geneva Gilman Glen Ellyn Glenview **Governors Park** Grant Park Gravs Lake Hampshire Harding Harvard Harvey Herscher **Hickory Hills** Highland Park Hillside Hinsdale Homewood Hopkins Park Huntley Joliet Main Joliet West Kaneville Kankakee La Grange Lake Forest Lake Villa Lake Zurich LaSalle Lemont Main Lemont North Libertyville Lisbon Lockport Lombard

Manhattan Manteno Marengo Mazon **McHenry** Minooka Mokena Momence Morris Morton Grove Naperville Naperville Northeast Newark New Lenox Northbrook Northbrook West North Chicago Oak Brook Oak Lawn Oak Park Oglesby Onarga Orland Oswego Ottawa Palatine Palos Park Park Forest Park Ridge Peotone Plainfield Plano Plato Center Plattville **Poplar Creek**

EXCHANGE LINES AND USAGE (cont'd)

C. Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)

2. Usage Charges (cont'd)

d. Market Service Area 1 Districts (cont'd)

Riverdale **River Grove** Romeoville Roselle Round Lake St. Anne Schaumburg Schaumburg North Schiller Park Seneca Skokie Sugar Grove Summit **Tinley Park** Union Utica Verona

Warrenville Watseka Wauconda Waukegan West Chicago Wheaton Wheeling Willowcrest Wilmette Wilmington Winnetka Woodstock Yorkville Zion

EXCHANGE LINES AND USAGE (cont'd)

C. Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)

2. Usage Charges (cont'd)

e. Market Service Area 2, 3, 6, 7, 9, and 15 Districts

| MSA 2 Loves Park Rockford East Rockford Main MSA 3 Coal Valley East Moline Edgington Galena Green Rock Milan Moline Rock Island MSA 6 Bartonville Canton Delavan Farmington Fiatt Hanna City Ipava Lewistown Peoria Bluffs Peoria East Peoria Jefferson Peoria North San Jose St. David | MSA 7 Catlin Champaign Main Champaign University Danville Fairmount Fithian Georgetown Gibson City Indianola Oakwood Ridge Farm St. Joseph Westville MSA 9 Athens Buffalo Cantrall Decatur Main Decatur Main Decatur North Harristown Oakford Petersburg Riverton Rochester Springfield Lake Springfield Main Springfield West Tallula | MSA 15 ^{/1/} Alton Aviston Beckemeyer Belleville Adams Belleville Pioneer Bethalto Bluford Breese Brighton Cahokia Carlyle Centralia Collinsville East St. Louis Edgemont Edwardsville Elsah Freeburg Germantown Glen Carbon Godfrey Granite City Greenville Harmony luka Kell-Dix Kinmundy Lebanon Marine | MSA 15 ^{/1/} (cont'd) Nashville New Athens O'Fallon Pontoon Beach Rosewood Heights Salem Trenton Troy Vandalia Wood River Main |
|--|---|--|---|
| | | | |

/1/ See Part 1 Section 1, Supplement 1 for service in the Kaskaskia Exchange and Supplement 2 for service in the McClure Exchange.

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(C)

EXCHANGE LINES AND USAGE (cont'd)

C. Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)

3. Local Usage Saver Plan^{/1/}

a. Description

The Local Usage Saver Plan discounts are available to Business customers with 1 to 15 Business lines who agree to a 12-month term and a specified level of local (Band A and B) usage spending per month.

- b. Terms and Conditions
 - 1. Customers eligible for Local Usage Saver Plan discounts include existing business customers and business customers new to the AT&T Illinois service area, with 1 to 15 Business lines.
 - 2. Local Usage Saver Plan is only available to customers of the Company's Business Local Exchange service and Centrex service. Local Usage Saver is not available to ISDN lines.
 - 3. Local Usage Saver Plan customers must agree to a 12-month term and commit to a specified level of Band A and B spending per month as shown under paragraph C.3.b.4.
 - 4. Local Usage Saver Plan customers will receive discounts on Band A and B usage as follows:

| Monthly Band A & B <u>Usage Commitment</u> | Monthly Discount on Band A & B Usage | |
|---|---|-------------------|
| \$25.00 | 15% | (D) /1/ (D) |

- 5. Local Usage Saver Plan customers who do not meet their chosen monthly usage commitment will be billed the shortfall each month.
- 6. Local Usage Saver Plan customers who terminate their agreement prior to completion of the 12-month term period will be billed 35% of their chosen monthly commitment for the remainder of the agreement period.
- At the expiration of the Local Usage Saver Plan term, if the customer does not expressly indicate election of this plan or another available Company plan, rates will revert to "standard" Business Band A and B rates as shown in this Guidebook.

/1/ Local Usage Saver Plan will no longer be offered to new business customers, as of October 1, 2014. (N) Current subscribers as of September 30, 2014 may keep the service until they move, make changes or the term expires. Existing terms will not be renewed. (N)

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

EXCHANGE LINES AND USAGE (cont'd)

(D)

EXCHANGE LINES AND USAGE (cont'd)

C. Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)

- 6. ValueLink Option F Win Rate Plan
 - a. Description

ValueLink Option F – Win Rate Plan is an optional calling plan that provides eligible Business customers (excluding Coin or Semi-Public) all their Band C Usage at a single discounted per minute of use rate. Eligible Business customers are those who are currently subscribed to another carrier for their IntraMSA Band C usage and are now selecting the Company.

b. Terms and Conditions

The terms and conditions contained herein are specific to the service and are in addition to the terms and conditions set forth in other portions of this Guidebook.

- 1. ValueLink Option F Win Rate Plan is applicable to IntraMSA Band C calls only.
- 2. ValueLink Option F Win Rate Plan is applicable to customer dialed station-to-station calls only. Operator handled calls are not included.
- In order to receive the ValueLink Option F Win Rate Plan rate, the customer must commit to a 12-month term plan, after which the customer will automatically renew service at the same rate and the same 12-month contract period unless the customer or the Company expressly indicates otherwise within 60 days of expiration.
- 4. ValueLink Option F Win Rate Plan provides a ninety (90) day customer satisfaction guarantee that allows new customers to cancel this term plan without incurring termination liability charges within the first 90 days of the 12-month term. This satisfaction guarantee does not apply to customers that terminate a Company usage term plan or convert from another Company usage term product to subscribe to ValueLink Option F Win Rate Plan.

EXCHANGE LINES AND USAGE (cont'd)

C. Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)

6. ValueLink Option F - Win Rate Plan

- b. Terms and Conditions (cont'd)
 - 5. The customer may convert to another Company usage plan prior to the 12-month period, if such plan has an annual usage commitment and a term equal to or greater than the remaining number of months of the existing Option F 12-month term.
 - 6. If the customer discontinues Band C service prior to completion of the 12-month period but after the 90-day guaranteed period, the customer will be assessed a termination charge of \$17.00 at the time of termination.
 - 7. ValueLink Option F Win Rate Plan cannot be combined with any other intraMSA Band C optional calling plan.
 - 8. Service Charges are not applicable to establish or change the ValueLink Option F Win Rate Plan.
- c. Prices

Description

Rate Per Band C Minute or <u>Fraction Thereof</u>

Standard Features ValueLink Option F – Win Rate Plan

\$0.05

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

EXCHANGE LINES AND USAGE (cont'd)

/1/

^{/1/} Material now appears in Part 20, Section 4, Sheet 6.

D. USAGE SERVICES IN MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16

Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 are furnished in accordance with the rates, terms and conditions as set forth in paragraph C.

1. General

- a. The exchanges included in MSAs 4, 5, 10, 12, 13 and 16 are listed in paragraph D.1.e.
- b. Two types of usage service are offered:
 - 1. Local Area Service (see paragraph D.2)
 - 2. Message Rate Service (see paragraph D.3)
- c. These types of usage services are offered to both Business and Residence customers. In exchanges where more than one type of service is offered, all P.B.X. trunk usage in the same P.B.X. system must be of the same type.

Flat rate charges are applicable on a per line, trunk or equivalent trunk basis.

The monthly charges for usage do not include the monthly charge for the network access line(s) as specified in paragraph B., or monthly rates for ports as specified herein.

The rates for local calls from wire telephones to mobile stations are the same as those applicable between wire telephones.

d. To be classified as a local call, at the dial rate, a call must be originated and completed without Company Operator assistance and billed to the originating telephone. All other calls within the flat rate local calling area of Local Area Service are billed as described in Part 11, Section 1. Busy line verify and interrupt services are described in Part 11, Section 4.

/1/ Pursuant to I.C.C. Order in Docket No. 96-0069 dated December 16, 1998.

EXCHANGE LINES AND USAGE (cont'd)

D. USAGE SERVICES IN MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (cont'd)

- 1. General (cont'd)
 - e. Local Area Service is available in all exchanges. In addition, other types of service are offered as follows:

| <u>Exchange</u> | <u>MSA</u> | Message Rate |
|-----------------------------|------------|--------------|
| Beardstown | 10 | - |
| Burton | 10 | Х |
| Cairo | 12 | - |
| Columbus | 10 | Х |
| Forrest | 5 | - |
| Fowler | 10 | Х |
| Liberty | 10 | Х |
| Mound City | 12 | - |
| Mounds | 12 | - |
| Olive Branch | 12 | - |
| Payson | 10 | Х |
| Quincy | 10 | Х |
| South Beloit ^{/1/} | 13 | - |
| Sterling | 4 | Х |
| Tamms | 12 | - |
| Thebes | 12 | - |
| West Dana | 16 | - |

D. USAGE SERVICES IN MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (cont'd)

2. Local Area Service

- a. Provides for calling on a flat rate basis to exchanges within the flat rate local calling area as shown in paragraph D.2 e.
- b. The rate group for each exchange is shown in paragraph D.2.d.
- c. Monthly Usage Rate Schedule

| Monthly O | Direct Line ^{/1/} | | | | | |
|--------------|----------------------------|-------------------|-----------------|------------------------------|--|--|
| | R | esidential | Busi | ness | | |
| | Single Line | Family(Two-Lines) | <u>Business</u> | P.B.X./DID Trunk or | | |
| _ | | | | <u>Circuit^{/1/}</u> | | |
| <u>Group</u> | <u>1FR</u> | <u>1FR-FAM</u> | <u>1 FB</u> | <u>TFB, TZJ</u> | | |
| 1 | \$0.00 | \$0.00 | \$675.00 (I) | \$2,173.00 (I) | | |
| 2 | 0.00 | 0.00 | 675.00 (I) | 2,173.00 (I) | | |
| 3 | 0.00 | 0.00 | 675.00 (I) | 2,173.00 (I) | | |
| 4 | 0.00 | 0.00 | 675.00 (I) | 2,173.00 (I) | | |
| 5 | 0.00 | 0.00 | 675.00 (I) | 2,173.00 (I) | | |
| 6 | 0.00 | 0.00 | 675.00 (I) | 2,173.00 (I) | | |
| 7 | 0.00 | 0.00 | 675.00 (I) | 2,173.00 (I) | | |
| 8 | 0.00 | 0.00 | 675.00 (I) | 2,173.00 (I) | | |
| 9 | 0.00 | 0.00 | 675.00 (I) | 2,173.00 (I) | | |
| 10 | 0.00 | 0.00 | 675.00 (I) | 2,173.00 (I) | | |
| 11 | 0.00 | 0.00 | 675.00 (I) | 2,173.00 (I) | | |

d. Exchange, Rate Group and Flat Rate Local Calling Areas

| <u>Customer</u> Exchange | Rate <u>Group</u> | Additional Exchanges Included in the Flat Rate Local Calling Area |
|-----------------------------|----------------------|--|
| BEARDSTOWN | 1 | |
| BURTON | 4 | Columbus, Fowler, Liberty, Payson, Quincy |
| CAIRO | 1 | Mound City, Mounds |
| COLUMBUS | 5 | Burton, Fowler, Liberty, Quincy |
| FORREST | 1 | Chatsworth, Fairbury, Strawn and subscribers of the Wing locality |
| | | area of the Saunemin Exchange |
| FOWLER | 3 | Burton, Columbus, Quincy |
| LIBERTY | 5 | Burton, Columbus, Payson, Quincy |
| MOUND CITY | 1 | Cairo, Mounds |
| MOUNDS | 1 | Cairo, Mound City |
| OLIVE BRANCH | 1 | Tamms, Thebes |
| PAYSON | 5 | Burton, Liberty, Quincy |
| QUINCY | 4 | Burton, Columbus, Fowler, Liberty, Payson; West Quincy, Missouri |
| SOUTH BELOIT ^{/1/} | 3 | Beloit, Wisconsin |
| STERLING | 3 | |
| TAMMS | 1 | Olive Branch, Thebes |
| THEBES | 1 | Olive Branch, Tamms |
| WEST DANA | 2 | Cayuga, IN; Clinton, IN; Dana, IN; Montezuma, IN |

/1/ In addition to monthly usage charges, monthly rates for network access lines as specified in paragraph B., or monthly rates for ports as specified herein are applicable.

EXCHANGE LINES AND USAGE (cont'd)

D. USAGE SERVICES IN MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (cont'd)

2. Local Area Service (cont'd)

- e. For the purpose of determining monthly rates for Local Area Service, exchanges are classified into rate groups as follows:
 - 1. Rate groups for Local Area Service depend upon the number of weighted Network Access Lines of all carriers in the flat rate local calling area of the exchange. The number of weighted Network Access Lines is determined by multiplying the number of Network Access Lines in each exchange of the local calling area by the appropriate weighting factor shown below:

| Where the distance between the customer's exchange and the local calling area exchange is: | Each network access line in the local calling area exchange is counted as: |
|---|--|
| 10 miles or less Over 10 miles to 15 miles Over 15 miles to 20 miles Over 20 miles to 25 miles | 1 2 3 |

The appropriate mileage measurement is the airline distance between the rate center of the exchange involved and the rate center of the local calling area exchange or exchanges.

2. The rate groups and the access line limits are as follows:

| Rate Group 1 2 | <u>Access Line Limits</u> 7,000 or less 7,001 to 15,000 |
|----------------------|---|
| 3 | 15,001 to 25,000 |
| 4 | 25,001 to 45,000 |
| 5 | 45,001 to 80,000 |
| 6 | 80,001 to 120,000 |
| 7 | 120,001 to 180,000 |
| 8 | 180,001 to 260,000 |
| 9 | 260,001 to 360,000 |
| 10 | 360,001 to 480,000 |
| 11 | 480,001 to 620,000 |
| 12 | 620,001 to 780,000 |
| 13 | 780,001 to 960,000 |
| 14 | 960,001 to 1,160,000 |
| 15 | 1,160,001 to 1,380,000 |
| 16 | 1,380,001 to 1,620,000 |
| 17 | 1,620,001 to 1,880,000 |

Access lines for this purpose include direct lines, P.B.X. trunks and Centrex lines.

D. USAGE SERVICES IN MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (cont'd)

2. Local Area Service (cont'd)

- e. (cont'd)
 - 3. See paragraph D.2 e.2 for the Local Area Service rate group classifications of exchanges.

3. Message Rate Service

- a. Furnished in those exchanges specified in paragraph D.1.e., subject to the availability of central office facilities. ^{/1/}
- b. Provides for local calling on an untimed message unit basis within the customer's exchange and on a timed message unit basis as shown in paragraph D.3.f.

/1/ Central office facilities will be added on a systematic basis to make Message Rate Service available to meet present and forecasted customer requirements.

D. USAGE SERVICES IN MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (cont'd)

3. Message Rate Service (cont'd)

c. Rates

Monthly Usage Rate Schedule

| | Direct Line ^{/1/} | <u>Business</u> |
|------------------|----------------------------|------------------------------------|
| Residence 1MR | <u>Business</u> 1MB | P.B.X. Trunk ^{/1/} MBX |
| <u></u> | <u></u> | <u></u> |

Additional Message Units

For calls between 8 AM and^{/2/} 8 PM weekdays:

- each Business message unit 1.61¢ (Day Rate)
- each Residential message unit \$0.00^{/1/}.

For calls between 8 PM and $^{\prime 2\prime}$ 8 AM weekdays, and on weekends and holidays listed below:

- each Business message unit 1.61¢ (Evening Rate)
- each Residential message unit \$0.00/1/.

Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day:

| | Mon. | Tues. | Wed. | Thurs. | Fri. | Sat. | Sun. |
|--------------------------------|------|-------|--------------|--------|------|------|----------|
| 8:00 A.M. to **8:00 P.M. | | | Day Rate | | | | 77 |
| 8:00/P.M. to **8:00 A.M | / / | / / | Evening Rate | / / | | | <u> </u> |

/2/ To but not including.

(I)

(I)

^{/1/} In addition to monthly usage charges, monthly rates for network access lines as specified in paragraph B are applicable.

EXCHANGE LINES AND USAGE (cont'd)

D. USAGE SERVICES IN MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (cont'd)

3. Message Rate Service (cont'd)

d. Timed Unit Calling Areas

The numbers of initial period message units for calls from the customer exchange listed to called exchanges in the Local Area Service calling area of the customer exchange are shown below. Unit charges apply only on customer dialed station-to-station calls charged to the calling telephone.

| Customer <u>Exchange</u> | Called <u>Exchange</u> | Message <u>Units</u> |
|-----------------------------|---|----------------------------|
| Burton | Columbus Fowler Liberty Payson Quincy | 2 2 2 2 3 |
| Columbus | Burton Fowler Liberty Quincy | 2 2 2 3 |
| Fowler | Burton Columbus Quincy | 2 2 3 |
| Liberty | Burton Columbus Payson Quincy | 2 2 3 3 |
| Payson | Burton Liberty Quincy | 2 3 3 |
| Quincy | Burton Columbus Fowler Hull Liberty Payson West Quincy, Mo. | 3 3 4 4 3 2 |

Sterling

D. USAGE SERVICES IN MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (cont'd)

3. Message Rate Service (cont'd)

e. Initial periods, subsequent periods and the number of message units applying to each subsequent period on customer-dialed station-to-station calls charged to the calling telephone are:

| Where the initial | The initial period is: | The subsequent | The charge per |
|----------------------|------------------------|----------------|-----------------------|
| period charge is: | | period is: | subsequent period is: |
| 2 or 3 Message Units | 3 Minutes | 2 Minutes | 1 Message Unit |
| 4 Message Units | 3 Minutes | 1 Minute | 1 Message Unit |

f. Initial Period, Subsequent Period and Discounts

Message unit charges are quoted in terms of initial periods and subsequent periods.

- 1. Initial period charges shown in paragraph D.3.e are for the initial period connection or any fraction thereof.
- 2. All subsequent period charges shown in paragraph D.3.e are for each subsequent period or any fraction thereof that the connection continues beyond the initial period.
- 3. Discount rates for Night and Weekend reduced rate periods are given in paragraph D.3.c. They are applied to that portion of the messages occurring within the rate discount periods shown. The discount is applied to the sum of the initial period and subsequent period charges for the call. The discount is computed separately for charges in each rate period and the results are then totaled.

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

EXCHANGE LINES AND USAGE (cont'd)

/1/

^{/1/} Material now appears in Part 20, Section 4, Sheet 40.

CALL PLAN 30^{/1/}

Effective July 1, 2023, no further installation of or changes to Call Plan 30 will be made. Customers of Record on July 1, 2023, may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that this service is discontinued at the present location for any reason, it will not be re-established.

A. DESCRIPTION

Call Plan 30 is an optional calling plan available to residence subscribers in MSAs 1, 2, 3, 6, 7, 9 and 15. Call Plan 30 provides a Residence Network Access Line and up to 30 calls to terminating districts in Band A and Band B^{/1/}. A per-call charge applies for each call over 30.

B. TERMS AND CONDITIONS

- 1. Call Plan 30 will be available to all Residence customers as described in paragraph A., including direct line, P.B.X. and Dormitory Service.
- 2. Residence Usage Service discounts do not apply.
- 3. Call Plan 30 is applicable to customer dialed station to station calls only. Operator handled calls are not included.
- 4. Call Plan 30 is not applicable to intra-MSA long distance calls.
- 5. Call Plan 30 is provided on a per-line basis.

C. PRICES

| Description | Monthly <u>Recurring Charge</u> | Price per <u>Call over 30</u> |
|---|---------------------------------------|----------------------------------|
| USOCs /PGO3R, QRP3R/ | | |
| Call Plan 30, per line - Access Area A - Access Area B - Access Area C | \$37.25 (I) 40.25 (I) 41.75 (I) | \$0.06 0.06 0.06 |

D. REFERENCES

Components of Call Plan 30 are provided in accordance to the applicable terms and conditions of service noted below, except as noted in paragraph B.

| <u>Service</u> | <u>Reference</u> |
|------------------------------------|-------------------|
| Residence Network Access Line | Part 4, Section 2 |
| Residence Band A and B Local Usage | Part 4, Section 2 |

/1/ Call Plan 30 is not available in MSAs 4, 5, 10, 12, 13 or 16.

LOCAL UNLIMITED PACKAGE

Effective July 1, 2023, no further installation of or changes to Local Unlimited Package will be made. Customers of Record on July 1, 2023, may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that this service is discontinued at the present location for any reason, it will not be re-established.

A. DESCRIPTION

Local Unlimited Package is an optional calling plan available to residence subscribers that provides a Residence Network Access Line and unlimited calling to terminating districts Bands A and B. In MSAs 4, 5, 10, 12, 13 and 16, Local Unlimited Package includes a Residence Network Access Line and unlimited local calls on a flat rate basis.

B. TERMS AND CONDITIONS

The terms and conditions contained herein are specific to the Local Unlimited Package and are in addition to the terms and conditions set forth in other portions of this Guidebook.

- 1. Local Unlimited Package will be available to all Residence customers as described in paragraph A., including direct line, P.B.X. and Dormitory Service.
- 2. Local Unlimited Package unlimited calling is applicable to customer dialed station-to-station calls only. Operator handled calls are not included.
- 3. The Local Unlimited Package unlimited calling is not applicable to intra-MSA long distance calls/1/.
- 4. Residence Usage Service discounts are not applicable to Local Unlimited Package.
- 5. Local Unlimited Package is provided on a per line basis.
- 6. Local Unlimited Package is not available on ISDN lines.
- 7. Service charges do not apply when establishing or changing Local Unlimited Package.

C. PRICES

Recurring Monthly Charge

| Description | <u>MSA 1</u> | MSAs 2, 3, 6, <u>7, 9 and 15</u> | MSAs 4, 5, 10, <u>12, 13 and 16</u> |
|---|---------------------------------------|-------------------------------------|--|
| Local Unlimited Package, per line | | | |
| Access Area A (PGOUA) Access Area B (PGOUA) Access Area C (PGOU3) | \$41.75 (l) 41.75 (l) 41.75 (l) | NA NA \$41.75 (I) | NA NA \$41.75 (I) |
| USOC | /PGOUA/ | /PGOUA/ | /PGOU3/ |

D. REFERENCES

The Local Unlimited Package components are provided in provided in accordance to the Terms and Conditions of their applicable Guidebook sections, except as noted in paragraph B.

| <u>Service</u> | <u>Reference</u> |
|--------------------------------|-------------------|
| Residence Network Access Line | Part 4, Section 2 |
| Residence Saver Pack Unlimited | Part 4, Section 2 |
| Local Area Service | Part 4, Section 2 |