

2.6 Connection General**2.6.1 General**

- A. Terminal equipment, multiline terminating systems and protective circuitry which are connected to IITS must comply with Part 68 of the Federal Communications Commission's Rules and Regulations.
- B. Upon notice from the Telephone Company that Customer-provided terminal equipment or systems are causing such hazard, damage, malfunction or degradation of service, the Customer shall make any changes necessary to remove or prevent such hazard, damage, malfunction or degradation of service. When any equipment or system which is not subject to Part 68 of the FCC's Rules and Regulations is connected, the Minimum Protection Criteria specified in this Guidebook must be met.
- C. The Customer is responsible for the payment of a Maintenance of Service Charge as provided for in the General and Local Exchange Service Tariffs of the Telephone Company for visits by a Telephone Company employee to the Customer's premises when a service difficulty or trouble report results from the use of Customer-provided terminal equipment, multiline terminating system or communications system.

2.6.2 Responsibility of the Customer

- A. The Customer is responsible for the installation, operation, and maintenance of any Customer-provided terminal equipment, multiline terminating system or communications system. The connection of such equipment or system shall not require a change in or alteration of the equipment or services of the Telephone Company; cause electrical hazards to Telephone Company personnel; damage to Telephone Company equipment; malfunction of Telephone Company billing equipment; or degradation of service to persons other than the user of the terminal equipment, communications system, multiline terminating system, or the user's calling or called party.
- B. Upon notice from the Telephone Company that Customer-provided terminal equipment or systems are causing such hazard, damage, malfunction or degradation of service, the Customer shall make any changes necessary to remove or prevent such hazard, damage, malfunction or degradation of service.
- C. The Customer is responsible for the payment of a Maintenance of Service Charge as provided for in the General and Local Exchange Service Tariffs of the Telephone Company for visits by a Telephone Company employee to the Customer's premises when a service difficulty or trouble report results from the use of Customer-provided terminal equipment, multiline terminating system or communications system.

2.6 Connection General (Cont'd)**2.6.3 Responsibility of the Telephone Company**

- A. IITS is not represented as adapted to the use of Customer-provided terminal equipment, multiline terminating systems or communications systems. If Customer-provided equipment or systems are used with IITS, the Telephone Company will only be responsible for furnishing service components suitable for IITS and to design, maintain and operate those service components accordingly. Subject to that responsibility, the Telephone Company will not be responsible for (1) the quality or the through transmission of signals generated by the Customer-provided equipment or system, or (2) the reception of signals by Customer-provided equipment or systems, or (3) address signaling performed by Customer-provided signaling equipment.
- B. When a Customer-provided communications system (1) utilizes satellite facilities, or (2) is connected to a communications system which utilizes satellite facilities, the connection of that Customer-provided system to IITS may result in the utilization of two or more satellite circuits on the combined connected facilities. In such cases, the Telephone Company will only be responsible to furnish service components suitable for IITS and for the maintenance and operation of these service components accordingly. Subject to that responsibility, the Telephone Company will not be responsible for the quality of the through transmission of signals on such connection. The Telephone Company will not apply any credit allowance for impaired transmission from such connection unless the defect was in the IITS service.
- C. The Telephone Company will, at the Customer's request, provide certain information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit Customer-provided terminal equipment or multiline terminating systems to operate in a manner compatible with IITS.
- D. The Telephone Company may make changes in its telecommunications services, service components, operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such changes can be reasonably expected to render any Customer's terminal equipment or multiline terminating system incompatible with IITS, require their modification or alteration, or otherwise materially affect their use or performance, the Customer will be given adequate notice, in writing, to allow the Customer an opportunity to maintain uninterrupted service.

2.6 Connection General (Cont'd)**2.6.4 Recording of Two-Way Telephone Conversations**

Interstate IntraLATA Toll Services are not represented as adapted to the recording of two-way telephone conversations. However, Customer-provided voice recording equipment may be directly, acoustically or inductively connected with Interstate IntraLATA Toll Services. When such connections are made, the Customer-provided voice recording equipment shall be so arranged that at the will of the user it can be activated or deactivated. In addition, one of the following conditions must apply:

- All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be a part of, and obtained at the start of, the recording, or
- The recording party must give notification that the telephone conversation is being recorded. This notification must be made in a clear, unambiguous manner at the beginning, and as part of, the recorded portion of any call, or
- A distinctive recorder tone that is repeated at intervals of approximately fifteen seconds is required to alert all parties when the recording equipment is in use. The distinctive recorder tone can be provided as part of (1) the recording equipment, (2) Customer-provided registered or grandfathered protective circuitry, or (3) a grandfathered Telephone Company-provided connecting arrangement.

A broadcast licensee shall be exempt from the above recording conditions provided at least one of the following conditions is met:

- the licensee informs each party to the call of its intent to broadcast the conversation; or
- each party to the call is aware of the licensee's intent to broadcast the call; or
- such awareness of the licensee's intent to broadcast the call may be reasonably inputted to the party.

2.6.4.1 The FCC has established the following exceptions to the foregoing conditions:

- A. Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls. Included in this exception are:
 1. Recordings made at the United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system connected to Interstate IntraLATA Toll Services.

2.6 Connection General (Cont'd)

- (a) Recordings made by the United States Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its Operations Center.
- 2. Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests, and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted. Included in this exception are:
 - (a) Recordings made by the United States Secret Service of the Department of the Treasury for recording of two-way telephone conversations which concern the safety of the person of the President of the United States, members of his immediate family, or the White House and its grounds.
- 3. Recordings of calls made by federal, state, or local law enforcement authorities, or federal intelligence authorities, acting under color of law.

2.6.5 Violation of Conditions

If any of these connection conditions is violated, the Telephone Company will take immediate action to protect the telecommunications network and will promptly notify the Customer of the violation. After receiving such notice, the Customer must correct the violation and must confirm in writing that the correction has been made. This confirmation must be received by the Telephone Company within ten days after the Customer has received written notification of the violation. If the Customer does not correct the violation, or does not provide the required written confirmation to the Telephone Company within ten days, service will be suspended until such time as the Customer does comply.