## 2.4 Payment Arrangements

#### 2.4.1 Application of Charges

The rates and charges that are in effect in this Guidebook when IITS is furnished are the rates and charges used to determine the Customer's bill. If the rates for services furnished on a monthly basis change after a bill has been rendered, the bill will be adjusted to reflect the new charges.

### 2.4.2 Minimum Payment Period

The minimum payment period is the minimum period, if any, for which the Customer is required to make payment for the IITS offering. The charges applicable for this period include the minimum recurring charge(s) plus any nonrecurring charge(s) that may be due.

The minimum payment period is calculated from the date that billing starts after (1) the initial installation, or (2) a reinstallation after a change.

Minimum payment period charges apply if the Customer discontinues an IITS component before the specified minimum payment period expires. The minimum payment period for a given IITS component is specified in the section of this Guidebook applicable to that IITS component.

### 2.4.3 Recurring Charges

Recurring charges are incurred on a per unit of use basis, as specified for each IITS offering.

 Usage Charges - Usage charges are stated as a function of, and vary with, use (e.g., per connection or per unit of time). Usage charges are billed in arrears.

#### 2.4.4 Optional Billing Arrangements

When an IITS call is not billed to the calling station, the Telephone Company offers certain billing options depending on the type of call. These options are:

A. Collect Calls

This option allows a call to be billed to the called station, if the charges are accepted by the called party, station, or number. Collect Calls are not acceptable at a public or semi-public coin station. In lieu of a collect call to a public or semi-public coin station, the charges may be billed to a Third Number as specified in (C), following, or the call may be re-originated from the called station.

B. Section Not in Use

(T)

(D)

(D)

(D)

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## 2.4 Payment Arrangements (Cont'd)

C. Third Number Billing

This option allows a call to be billed to a telephone number identified with a station other than the calling or called one. Charges to be billed to a third number are subject to verification by the Telephone Company that they will be accepted at the third number, prior to completion of the call. Other efforts may be undertaken subsequently by the Telephone Company, as necessary, to determine responsibility for payment of such calls.

## 2.4.5 Gross Receipts Tax (Southeast Region Only)

When utility or telecommunications assessments, franchise fees, or privilege, license, occupational, excise, or other similar taxes or fees, based on interstate receipts are imposed by certain taxing jurisdictions upon the Telephone Company, the amounts of such taxes or fees will be billed to Customers in such a taxing jurisdiction on a prorated basis. The amount of charge that is prorated to each Customer's bill is determined by the interstate telecommunications services provided to and billed to a Customer service location in such a taxing jurisdiction with the aggregate of such charges equal to the amount of the tax or fee imposed upon or passed on to the Telephone Company. The taxing jurisdictions in which the charges will be applicable are:

| Jurisdiction   | Tax Factors |
|--|-------------|
| State of Florida                                       | 2.56%       |
| South Carolina municipalities listed below             | 0.30%       |
| Allendale  |             |
| Bamberg  |             |
| Barnwell   |             |
| Burnettown   |             |
| Carlisle   |             |
| Chapin   |             |
| Clover   |             |
| Cowpens  |             |
| Denmark  |             |
| Edisto Beach   |             |
| Little Mountain  |             |
| Pelzer   |             |
| Pendleton  |             |
| Reidville  |             |
| Sellers  |             |
| Seneca   |             |
| Tatum  |             |
| Travelers Rest   |             |
| Williamston  |             |
| South Carolina municipality listed below<br>Orangeburg | 4.94%       |

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# 2.4 Payment Arrangements (Cont'd)

#### 2.4.6 Credit Allowance

A credit allowance is applicable to that portion of a call which is interrupted due to poor transmission (e.g., noisy circuit condition), one-way transmission (one party is unable to hear the other), or involuntary disconnection (cut-off) of the call caused by components or IITS. A Customer may also be granted credit for reaching a wrong number. To receive the proper credit, the Customer must notify the Telephone Company operator or Telephone Company office and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, reached wrong number, etc.), the class of call, and the approximate time the call was placed. At the Customer's option, when the Telephone Company operator is notified, the operator will attempt to re-establish the call. IITS charges will apply to the re-established call.

A. Interruptions to Established Calls

When a call to be billed under this Guidebook is interrupted due to cut-off, one-way transmission, or poor transmission conditions the Customer will receive credit equivalent to the time the call was interrupted.

B. Wrong Numbers

When a wrong number is reached, a credit equivalent to the time of the call will be granted if the Customer reports the situation promptly to the Telephone Company operator or a Telephone Company office.

C. When Credit Allowances Do Not Apply

Credit allowances for an IITS call do not apply for:

- interruptions not reported to the Telephone Company,
- interruptions that are due to the failure of power, equipment or systems not provided by the Telephone Company, or
- interruptions caused by the failure of other services provided by the Telephone Company which are connected to IITS.

If the Customer elects to use another means of communication during the period of interruption, the Customer must pay the charges for the alternative service used. PART 2 - General Terms and Conditions SECTION 4 - Payment Arrangements

## 2.4 Payment Arrangements (Cont'd)

### 2.4.7 Late Payment Charges

The late payment charge applicable to intrastate services as specified in the Telephone Company's local exchange service tariffs also applies to Interstate IntraLATA Toll Services.

# 2.4.8 Monetary Units

In connection with service from ships, vessels or aircraft, to points within the LATA, when the charges to Customers are made by a company or administration not subject to the Communications Act of 1934, as amended, the following conditions apply:

- A. In the case of service from vessels or aircraft of United States registry, the charges shown in this Guidebook for such service are quoted by the vessel in United States dollars.
- B. In the case of service from vessels or aircraft registered in countries other than the United States, the charges are quoted in United States dollars or are converted into the currency of the country of registry at rates of exchange with respect to United States dollars, which may vary from time to time because of changes in monetary and other conditions.

In connection with service from ships, vessels or aircraft, to points within the LATA, when the charges to Customers are made by Telephone Companies in the United States, rates as specified herein, plus additional charges of foreign administrations if any, in United States dollars, apply to all calls.