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PURPOSE:

Star 98 is a new custom calling service which allows subscribers to dial \*98 to access their local voice mail service; the Voice Mail Companion Services Package provides a group of basic network services(generally used with most voice mail services) at one monthly rate.

### TARIFF SECTION

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### PAGE REVISION

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GENERAL SUBSCRIBER SERVICE TARIFF

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.9 Custom Calling Services (Cont'd)

#### A13.9.1 Description (Cont'd)

##### A. (Cont'd)

13. Call Forwarding Variable or Remote Access - Call Forwarding Multipath - This feature provides a customer who has Call Forwarding Variable or Remote Access - Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded simultaneously to another telephone number. Where facilities permit for a single (non-rotary) exchange line/trunk or a rotary (hunting) arrangement of 10 or less lines/trunks, up to 10 calling paths will be provided with the feature rate. For a hunting arrangement greater than 10 lines/trunks, additional paths (in excess of the 10 provided with the first feature rate) can be purchased. In these instances, the total number of Intra/Interoffice calling paths provided on exchange lines/trunks equipped with Rotary (Grouping) can only be equal to or less than the number lines/trunks in rotary.

14. Call Waiting Deluxe (CWD) - This service allows a residence customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting Deluxe includes the functionality of the Call Waiting feature and provides several additional call disposition options.

The customer must have a Calling Identification Delivery feature, such as Caller ID-Basic or Caller ID-Deluxe for the calling identification data of the waiting call to be provided following the Call Waiting Deluxe alerting tone.

The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location.

Call disposition options provided with Call Waiting Deluxe include:

- Answer the waiting call placing the first party on hold
- Answer the waiting call dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call (where facilities permit).

Utilization of the full capabilities of Call Waiting Deluxe requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein.

All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this Tariff. Such features must be ordered separate from Call Waiting Deluxe.

15. Three-Way Calling with Transfer - This feature allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intra-switch basis. Where the subscriber originates both legs of a three-way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is an intra-switch call. Where the subscriber originates two inter-switch legs of a three-way call, both legs remain bridged when the subscriber goes on hook where the serving switch is not a 5ESS switch. For such calls in a 5ESS switch, both inter-switch legs are disconnected when the subscriber goes on hook. This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.
16. Star 98<sup>sm</sup> Access - This feature allows a subscriber to dial \*98 to access their voice mail service. (N)

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.9 Custom Calling Services (Cont'd)

#### A13.9.2 Regulations and Limitations of Service

- A. Custom Calling Services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities.
- B. Custom Calling Services are furnished in connection with individual line residence and business main service. Call Waiting Deluxe is furnished only to single line residence and single line business customers.
- C. Custom Calling Services except for Call Waiting Deluxe *and Star 98<sup>sm</sup> Access* are offered for use with PBX Trunk Service or Outward WATS Service subject to the following limitations:
  - 1. May be provided when compatible with the equipment configuration at the customer's premises.
  - 2. Available only in certain types of central offices.
  - 3. Not available with Direct Inward Dial type trunks.
  - 4. Available only with two types of hunting arrangements, multiline and series completion, and subject to the limitations of these hunting arrangements.
- D. The Secondary Service Charge applies except during Company selected periods of special promotions.
- E. Subscribers to Call Waiting Deluxe must have Touch-Tone service. (T)
- F. The Secondary Service Charge for establishment of Call Waiting Deluxe on the customer's line will be waived for the first sixty (60) days of availability in each area. (T)
- G. Custom Calling Services can be suspended as specified in A2.3.16 of this Tariff. During the period of suspension, no recurring charge applies. (T)
- H. Where calls are to be forwarded to telephone service other than that of the subscriber to the Call Forwarding Multipath features, it shall be the responsibility of the Multipath subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access paths. Where the other subscriber contests such forwarding or the number of access paths, the Company reserves the right to modify the Multipath service to the extent necessary to eliminate the other subscriber's complaint. The Multipath subscriber shall be responsible for the tariffed charges for any resulting rearrangement of the Multipath service. (T)

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**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.9 Custom Calling Services (Cont'd)**

**A13.9.6 Reserved For Future Use**

**A13.9.7 Star 98<sup>sm</sup> Access**

A. Applications

Star 98<sup>sm</sup> Access is an optional network feature which allows subscribers to dial \*98 to access their local voice mail service from their telephone line. Star 98<sup>sm</sup> Access is available, where facilities permit, to residence subscribers.

B. Description

Star 98<sup>sm</sup> Access provides subscribers with access to their local voice mail service when they dial \*98 from their telephone line. Star 98<sup>sm</sup> Access connects the customer to the local telephone number of their voice mail provider to whom their calls are forwarded via a version of Call Forwarding Don't Answer. The appropriate auxiliary calling feature (i.e. Call Forwarding Don't Answer or Call Forwarding Don't Answer – Ring Control) is required with this service.

C. Regulations and Limitations of Services

1. Star 98<sup>sm</sup> Access is only available to subscribers on lines which are equipped with a version of Call Forwarding Don't Answer.
2. Star 98<sup>sm</sup> Access is provisioned on a per line basis and functions only from a line provisioned with this feature and the appropriate auxiliary calling features.
3. Star 98<sup>sm</sup> Access is not available on ISDN, Prestige®, Foreign Central Office (FCO) or Foreign Exchange (FX) lines.
4. Star 98<sup>sm</sup> Access may not be compatible with all auxiliary calling features.
5. This service is only available in the following central offices:
  - Savannah Bull Street
  - Savannah Derenne
  - Savannah Garden City
  - Savannah Skidaway Island
  - Savannah White Bluff
  - Savannah Wilmington Island
  - Pooler
  - Tybee Island

D. Rates and Charges

1. Residence

	<b>Monthly</b>	
	<b>Rate</b>	<b>USOC</b>
(a) per line equipped	<b>\$1.00</b>	<b>S98AF</b>

**A13.10 Network Facilities for use with Public Announcement Services  
 (Obsoleted, See Section A113.)**

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**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.73 Reserved For Future Use** (N)

**A13.74 Reserved For Future Use** (N)

**A13.75 Reserved For Future Use** (N)

**A13.76 Reserved For Future Use** (N)

**A13.77 Voice Mail Companion Services Package** (N)

**A13.77.1 Definition of Service** (N)

A. The Voice Mail Companion Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. All services available as part of this package are optionally available on an individual basis. The Voice Mail Companion Services Package consists of the following services (where available):

- Call Forwarding Busy Line (N)
- Call Forwarding Don't Answer or Call Forwarding Don't Answer – Ring Control (N)
- Message Waiting Indication - Audible and Message Waiting Indication – Audible/Visual (N)
- Star 98<sup>sm</sup> Access (N)

**A13.77.2 Regulations and Limitations of Service** (N)

A. The following regulations and limitations apply: (N)

1. All regulations and restrictions which normally apply to the services when they are individually provided also apply when they are provided as part of this package. (N)
2. All services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to availability of facilities. (N)
3. The Voice Mail Companion Services Package can be suspended as specified in A2. of this Tariff. The monthly rate for this service does not apply for the suspension period. (N)
4. The Voice Mail Companion Services Package is only available to residence subscribers. (N)
5. Service Charges as provided in A4. of this Tariff apply for the Voice Mail Companion Services Package. (N)
6. This service is only available in the following central offices: (N)
  - Savannah Bull Street (N)
  - Savannah Derenne (N)
  - Savannah Garden City (N)
  - Savannah Skidaway Island (N)
  - Savannah White Bluff (N)
  - Savannah Wilmington Island (N)
  - Pooler (N)
  - Tybee Island (N)

**A13.77.3 Rates and Charges** (N)

A. The Voice Mail Companion Services Package is offered at the following rate: (N)

1. Residence (N)
 

	<b>Monthly Rate</b>	<b>USOC</b>
(a) per line equipped	<b>\$2.00</b>	<b>S98PK</b>