

**Bill Page Messages**  
**AL, FL, GA, KY, LA, MS, NC, SC**  
**Residence Rate Increase for Late Payment Charges**  
**August 2013**

**Bill Page Messages for Residence Customers Regarding Late Payment Charges**

**AL**

**USOC**

**IMPORTANT NOTICE**

On October 1, 2013, there will be a change to the late payment charge on outstanding balances not paid by the due date. Currently, the late payment charge is applied only when the outstanding balance is at least a minimum of \$6. Effective However, on October 1, 2013, the late payment charge will be applied to your account if any outstanding charges remain after the due date.

**FL**

**USOC**

**IMPORTANT NOTICE**

On October 1, 2013, there will be a change to the late payment charge on outstanding balances not paid by the due date. Currently, the late payment charge is applied when the outstanding balance is a minimum of \$6. However, on October 1, 2013, the late payment charge will be applied to your account if any outstanding charges remain after the due date.

**GA**

**USOC**

**IMPORTANT NOTICE**

On October 1, 2013, there will be a change to the late payment charge on outstanding balances not paid by the due date. Currently, the late payment charge is applied when the outstanding balance is a minimum of \$25. However, on October 1, 2013, the late payment charge will be applied to your account if any outstanding charges remain after the due date.

**KY, MS**

**USOC**

**IMPORTANT NOTICE**

October 1, 2013, there will be a change to the late payment charge on outstanding balances not paid by the due date. Currently, the late payment charge is applied when the outstanding balance is a minimum of \$6. However, on October 1, 2013, the late payment charge will be applied to your account if any outstanding charges remain after the due date.

**LA, NC, SC**

**USOC**

**IMPORTANT NOTICE**

On October 1, 2013, there will be a change to the late payment charge on outstanding balances not paid by the due date. Currently, the late payment charge is applied when the outstanding balance is a minimum of \$1. However, on October 1, 2013, the late payment charge will be applied to your account if any outstanding charges remain after the due date.