

---

**AT&T EXCHANGE GUIDEBOOK****ALL REGIONS**

This Guidebook is applicable to all customers unless the terms of an individual customer agreement contain different provisions, in which case the terms of that individual customer agreement control.

Customers who have a written contract with [AT&T State] for any service will be governed by the terms of their contract and by this Guidebook. In the event of a conflict between the terms of the contract and this Guidebook, the terms of the contract shall have priority. Customers who do not have a written contract with the Company for service will be governed by the Business Services Agreement (BSA), which incorporates by reference the applicable rates, terms and conditions of this Guidebook under which the service is provided. In the event of conflict between general terms of service contained in Part 2 of this Guidebook, and any specific terms for a particular product or service in this Guidebook, the specific terms shall have priority.

Services offered pursuant to this guidebook may be offered under any of the following Legal Entity (or Company) names or under the brand name AT&T.

**SOUTHWEST REGION**

Southwestern Bell Telephone Company is a subsidiary of AT&T Inc. AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma and AT&T Texas are registered trade names of Southwestern Bell Telephone Company. Services offered pursuant to the AT&T Exchange Guidebook ("Guidebook") may be offered under those registered trade names or under the brand name AT&T. All services offered by Southwestern Bell Telephone Company, whether under that name, the trade name AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma or AT&T Texas, or under the brand name AT&T, are subject to the terms and conditions of this Guidebook.

Southwestern Bell Telephone Company (or AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma and AT&T Texas) is also referred to herein as "the Company" or "Company".

**Arkansas**

Exchange boundary maps and descriptions defining AT&T Arkansas' geographic service territory are still on file with the Arkansas Public Service Commission (Local Exchange Tariff, Section 2).

**Kansas**

Base Rate Area Metes & Bounds are still on file with the Kansas Corporation Commission (Metes and Bounds Tariff, Section 1).

**Missouri**

This Guidebook contains prices, terms and conditions for services offered on a detariffed basis throughout Missouri pursuant to §392.461, RSMo., House Bill 338 enacted on August 28, 2011.

---

**AT&T EXCHANGE GUIDEBOOK (cont'd)****MIDWEST REGION**

Illinois Bell Telephone Company, Indiana Bell Telephone Company, Incorporated, Michigan Bell Telephone Company, The Ohio Bell Telephone Company and Wisconsin Bell, Inc. are wholly owned subsidiaries of AT&T Teleholdings, Inc. (also referred to herein as AT&T Midwest or AT&T Wholesale) and an indirect wholly owned subsidiary of AT&T Inc.

AT&T Illinois is a registered trade name of Illinois Bell Telephone Company.  
AT&T Indiana is a registered trade name of Indiana Bell Telephone Company, Inc.  
AT&T Michigan is a registered trade name of Michigan Bell Telephone Company.  
AT&T Ohio is a registered trade name of The Ohio Bell Telephone Company.  
AT&T Wisconsin is a registered trade name of Wisconsin Bell, Inc.

**Illinois**

Services in this guidebook are classified as competitive pursuant to 220 ILCS 5/13-13.506.2.

**SOUTHEAST REGION**

This Guidebook contains terms, conditions and rates applicable for the furnishing of service, equipment and facilities offered by BellSouth Telecommunications, LLC within the states of Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina or Tennessee.

Wherever in this Guidebook or its headings, the term "Company" or the name "South Central Bell", "Southern Bell Telephone and Telegraph Company", "BellSouth Telecommunications" or "BellSouth" appears, that shall mean and shall refer to BellSouth Telecommunications, LLC d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina or AT&T Tennessee, or AT&T Southeast, unless the context clearly indicates otherwise.

**WEST REGION**

This Guidebook of Pacific Bell Telephone Company, operating in its capacity as a competitive local exchange carrier, contains prices, terms and conditions for services offered on a detariffed basis pursuant to California Public Utilities Commission Decision No. 07-09-018. This Guidebook provides services to service portions of California served by Verizon, Citizens Telephone Company of California and Roseville Telephone Company where they are operating as the Incumbent Local Exchange Carrier. For more detailed information, please see the maps in the AT&T California Out of Territory Guidebook, Part 2, Section 2. Also, the Company concurs in maps filed by Verizon, Citizens Telephone Company of California and Roseville Telephone Company; refer to the AT&T California Out of Territory Guidebook, Part 1, Section 1 and Part 1, Section 4 for Provision of Service conditions.

This Guidebook describes the terms and conditions that will apply to the relationship between Nevada Bell Telephone Company d/b/a AT&T Nevada and AT&T Wholesale (both also referred to herein as "the Company" or "Company") and its business customers.

---

**SYMBOLS**

Symbols used by the Company to designate changes to the Guidebook are listed below with a description of each. Changes will be noted at the paragraph level, rather than each individual line within the paragraph. Changed material will be shown with bold and italicized text within the paragraph.

<u>Symbol</u>	<u>Description of Use</u>
(C)	Signifies a changed term or condition
(D)	Signifies deleted text, a discontinued rate or a discontinued term
(I)	Signifies an increased rate
(M)	Signifies moved material
(N)	Signifies new text
(R)	Signifies a rate reduction
(T)	Signifies a change in text

Note: New text appearing on an Original page will not be coded with the (N) symbol. However, if existing text is moved to an Original page, the (M) symbol will be used to indicate moved material.

**TRADEMARKS AND SERVICE MARKS**

The following marks, to the extent they are used throughout this Guidebook, are Service Marks or Registered Trademarks of AT&T Intellectual Property.

Service Marks and Trademarks

*Reserved for future use*

Registered Trademarks

*Reserved for future use*

Telcordia® and Common Language® are registered trademarks and iconectiv, CLCI, CLEI, CLFI, CLLI, USOC, FID, NC, NCI and NC/NCI, are trademarks of Telcordia Technologies, Inc. The Common Language codes identified herein are the proprietary information of Telcordia Technologies, Inc. d/b/a iconectiv ("iconectiv") and are licensed to AT&T Services, Inc. The Common Language codes provided herein, if applicable, are solely for the purpose of this Guidebook and may not be reproduced, stored or used for any other purpose without the express, written consent of iconectiv.

**TABLE OF CONTENTS**

<b>PART</b>	<b>TOPIC</b>
<b>1</b>	<b>Preface</b>
	Section 1 Title Sheet and Symbols
	Section 2 Table of Contents
	Section 3 Subject Index
<b>2</b>	<b>General Terms and Conditions</b>
	Section 1 Definitions and Abbreviations
	Section 2 Terms and Conditions
	Section 3 Construction Charges
<b>3</b>	<b>Data Offerings</b>
	Section 1 AT&T Dedicated Ethernet

**SUBJECT INDEX**

<b>A</b>	<b>PART</b>	<b>SECTION</b>	<b>SHEET</b>
Abbreviations	2	1	1
AT&T Dedicated Ethernet	3	1	1
<b>C</b>			
Construction Charges	2	3	1
<b>D</b>			
Definitions	2	1	1
<b>S</b>			
Special Construction Charges	2	3	1
<b>T</b>			
Terms and Conditions	2	2	1

As used in this Guidebook, the following terms are defined as follows:

AT&T Incumbent Local Exchange Company (ILEC)

"AT&T ILEC" means the AT&T Incumbent Local Exchange Company (ILECs) identified in the table below:

AT&T ILEC Table

<u>State(s)</u>	<u>AT&amp;T ILEC</u>
CA	The Pacific Bell Telephone Company
IL, IN, MI, OH, WI	Illinois Bell Telephone Company Indiana Bell Telephone Company Michigan Bell Telephone Company The Ohio Bell Telephone Company Wisconsin Bell, Inc.
AL, FL, GA, KY, LA, MS, NC, SC, TN	BellSouth Telecommunications, LLC
AR, KS, MO, OK, TX	Southwestern Bell Telephone Company
NV	Nevada Bell Telephone Company

Competitive Local Exchange Carrier (CLEC)

Customer

"Customer" as used in this Guidebook means an AT&T ILEC Customer or an End User Customer to the extent designated by an AT&T ILEC participant to perform certain functions described herein; provided that the AT&T ILEC participant retains the obligation to cause the End User Customer to perform such functions; and provided further that no such designation of an End User Customer to perform certain functions described herein by an AT&T ILEC participant shall relieve such AT&T ILEC participant of any of its duties or obligations hereunder.

Customer Site / Customer Premises / Customer Location

"Customer Site", "Customer premises" and "Customer location" (or similar terms) means the premises of an ILEC Customer or an End User Customer.

**A. Terms and Conditions**

The general terms and conditions described in the existing State Guidebooks found at [www.att.com/servicepublications](http://www.att.com/servicepublications) apply in addition to any specific provisions described herein, unless specifically exempted under individual product offerings described in this Guidebook:

<u>State</u>	<u>Guidebook(s)</u>
Alabama	General Exchange Guidebook, Private Line Guidebook
Arkansas	AT&T Arkansas Guidebook
California	AT&T California Out of Territory Guidebook
Florida	General Exchange Guidebook, Private Line Guidebook, Out of Franchise Guidebook
Georgia	General Exchange Guidebook, Private Line Guidebook
Illinois	AT&T Illinois Guidebook
Indiana	AT&T Indiana Guidebook
Kansas	AT&T Kansas Guidebook
Kentucky	General Exchange Guidebook, Private Line Guidebook
Louisiana	General Exchange Guidebook, Private Line Guidebook
Michigan	AT&T Michigan Guidebook
Mississippi	General Exchange Guidebook, Private Line Guidebook
Missouri	AT&T Missouri Guidebook
Nevada	AT&T Nevada Guidebook
North Carolina	General Exchange Guidebook, Private Line Guidebook
Ohio	AT&T Ohio Guidebook
Oklahoma	AT&T Oklahoma Guidebook
South Carolina	General Exchange Guidebook, Private Line Guidebook
Tennessee	General Exchange Guidebook, Private Line Guidebook
Texas	AT&T Texas Guidebook, AT&T Texas Out of Territory Guidebook
Wisconsin	AT&T Wisconsin Guidebook

1. The services described in this Guidebook provide for intraLATA transport where suitable equipment and facilities are available in selected areas within the LATAs served by the Company. Where facilities are not available, facilities may be constructed, subject to certain conditions as determined by the Company. Special Construction charges may apply as provided in Part 2, Section 3.
2. The Customer-provided equipment (CPE) must deliver the signals for transport by the subscribed service within the industry specification for the subscribed service.
3. The Company assumes no responsibility for the through transmission of signals by CPE, for the quality of or defects in such transmission, for the reception of signals by CPE, or address signaling to the extent addressing is performed by CPE. Error detection and correction of data generated by CPE is the Customer's responsibility.

**A. Application**

All rates and charges quoted elsewhere in this guidebook provide for the furnishing of service when (1) suitable facilities are available, and (2) the revenue to be derived from the service is sufficient to warrant the Company assuming the usual cost of providing the necessary facilities. If these conditions are not met, the provisions of this section apply in addition to those quoted elsewhere in this guidebook.

Special construction charges are applicable for work performed, at the request of the customer, on the central office side of the NETPOP.

A one-time *Engineering Work Preparation Fee* of \$500 will apply for the preparation of a quotation for custom work which may require construction charges. This fee is applicable prior to preparation of an estimate for custom work requiring construction charges and will be applied regardless of whether or not the work is ultimately performed for the customer. The Engineering Work Preparation Fee is nonrefundable; however, should the customer proceed with the custom work the fee will be applied against the special construction charges. If work is determined not to be a custom work order after the field visit by the engineer, the fee will be refunded to the customer.

The Engineering Work Preparation Fee provides for the development and preparation of a detailed estimate of cost including any appropriate engineering costs incurred in the preparation of this quotation. The customer will be advised of this charge and must agree to pay it before development of the quotation will commence. Preparation of the quotation will begin after the Engineering Work Preparation Fee is received by the Company.

Payment of the Engineering Work Preparation Fee does not assign, confer, or transfer title or ownership rights to proposals or equipment, designed or furnished by the Company. Title and ownership rights for any item developed at the customer's request remains with the Company except as specifically provided by an agreement between all parties.

The Company has the right to apply more applicable engineering preparation fees for any large, complex and/or unique projects that will require excessive engineering hours to develop a detailed cost quote.

**B. Scope**

1. Special Construction Charges as specified are applicable for each of the following conditions:
  - a. When, at the request of the customer, the Company constructs facilities to provide service where there is no other requirement for the facilities so constructed, the customer shall pay the cost of such construction.
  - b. When, at the request of the customer, the Company constructs facilities of a type other than that which the Company would otherwise construct in order to provide service, the customer shall pay the excess construction cost over that which the Company would have ordinarily incurred.
  - c. When, at the request of the customer, construction by the Company involves a routing for facilities other than that which the Company would normally use in order to provide service, the customer shall pay the excess construction cost over that which the Company would have ordinarily incurred.
  - d. When, at the request of the customer, the Company constructs temporary facilities to provide service for a period during which permanent facilities are under construction, the customer shall pay the cost of constructing the temporary facilities.
  - e. When, at the request of the customer, the Company constructs a greater quantity of facilities than that which the Company would otherwise construct in order to fulfill the customer's initial requirements for service, the customer shall pay the excess construction cost over that which the Company would have ordinarily incurred.
  - f. When, at the request of the customer, the Company expedites construction of facilities at a greater expense than would otherwise be incurred, the customer shall pay the excess construction cost over that which the Company would have ordinarily incurred.
  - g. When, at the request of the customer, a rearrangement, move or replacement of existing facilities is made, the Customer shall pay the charges.
  - h. When, at the request of the customer, a service is required where the revenue to be derived is not sufficient to warrant the Company assuming the unusual cost of providing the necessary service, the customer may be required to pay all or a portion of such cost.
  - i. When, at the request of the customer, service is required at locations that may present hazards to personnel or communications equipment, the customer shall pay the full cost of providing any protection equipment required to minimize such hazard.

---

**C. Structure of Charges**

1. Special Construction Charges will include all cost allocable to the special construction performed in providing the requested service. These charges will include any of the following items, depending upon circumstances involved:
  - Labor and materials
  - Supervision
  - Operating expenses, e.g., maintenance, administrative, etc.
  - Return on investment
  - Allocable taxes
  - Revenue expense
  - Charges associated with construction provided by another telephone company
  - Charges for securing private right-of-way
  - Charges for securing use of poles and pole line attachments
  - Equipment or space rental
  - Expenses made necessary by damages caused by the customer or his agents
  - Expenses made necessary by damages caused by water freezing in improperly drained customer-provided conduits
  - Any other identifiable associated cost
2. The Special Construction Charges developed from the above items will include any or all of the following elements, depending upon the circumstances in each case.
  - a. Initial Nonrecurring Charge
  - b. Recurring Monthly Charge
  - c. Maximum Termination Liability (MTL) - A financial obligation assumed by the customer which shall immediately become due and payable upon termination of all or part of the service prior to a specified period of time. This obligation is reduced proportionately for each month the facilities are in service over the specified time period. The amount due upon termination of the service prior to the specified time period may be reduced to the extent that the facilities are reusable.

*Termination Charge*

A termination charge applies when, at the customer's request, services provided on specially constructed facilities which have a Maximum Termination Liability, are discontinued prior to the expiration of the liability period.

The charge reflects the unamortized portion of the non-recoverable cost at the time of termination of the specially constructed facilities adjusted for tax effects, for net salvage and for possible reuse. Administrative costs associated with the specific case of special construction and any cost for restoring a location to its original condition are also included. Termination charges will never exceed the MTL.

**C. Structure of Charges (cont'd)**

## 1. (cont'd)

## d. Cancellation Charge

If the customer cancels the order prior to the completion of special construction, a cancellation charge will apply. The charge will include any expenses incurred by the Company for special construction up to and including the time of cancellation.

## e. Expediting Charge

An expediting charge applies when customer requests that construction be completed on an expedited basis. The charge is equal to the difference between the estimated cost of construction on an expedited basis and construction without expediting.

**D. Calculation of Charges**

Customer shall be notified whether special construction charges are required. Prices for special construction shall be included in such notification. Prices shall be based on the best information available at the time such notification is prepared.

**E. General Conditions**

1. Payment of nonrecurring Special Construction Charges will be required prior to the commencement of the work with which such Construction Charges are associated.
2. Any pole line or underground construction furnished by the customer is subject to the approval of the Company.
3. All construction, except as outlined in E.4., is owned, maintained and replaced by the Company.
4. The customer or contractor shall own and bear the expense of providing and maintaining all conduit on private property, except where the Company, in its sole discretion, initiates the installation or maintenance of such conduit as part of modernizing the network. Ducts in underground conduit required by the Company are reserved for its exclusive use.
5. The customer must provide the Company with written acceptance of all special construction charges and liabilities prior to the start of construction. If more than one condition requiring special construction is involved, charges for each condition apply.

**F. Other Special Construction Provisions**

For other miscellaneous provisions which may apply in a state, refer to the existing Special Construction terms and conditions found in the following:

<u>State</u>	<u>Guidebook Reference</u>
Arkansas, California Out of Territory, Illinois, Indiana, Kansas, Michigan, Missouri, Ohio Oklahoma, Texas, Wisconsin	AT&T [State] Guidebook, Part 2, Section 5
Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, Tennessee	General Exchange Guidebook, Section A5 or Private Line Guidebook, Section B5

Examples of other miscellaneous provisions include Entrance Facilities, Loop Conditioning, Extensions of Facilities, Service Provided to Movable Premises, Attachments, Pole Line/Buried Construction, Installation of Facilities for Developments/Sub-Divisions, Emergency Service Continuity Plan, etc. where applicable in a particular state.