PART 2 - General Terms and Conditions SECTION 2 - Terms and Conditions Effective: June 26, 2015 Project No. EX-15-0001

A. Terms and Conditions

The general terms and conditions described in the existing State Guidebooks found at www.att.com/servicepublications apply in addition to any specific provisions described herein, unless specifically exempted under individual product offerings described in this Guidebook:

State Guidebook(s)

Alabama General Exchange Guidebook, Private Line Guidebook

Arkansas AT&T Arkansas Guidebook

California AT&T California Out of Territory Guidebook

Florida General Exchange Guidebook, Private Line Guidebook,

Out of Franchise Guidebook

Georgia General Exchange Guidebook, Private Line Guidebook

Illinois AT&T Illinois Guidebook Indiana AT&T Indiana Guidebook Kansas AT&T Kansas Guidebook

Kentucky General Exchange Guidebook, Private Line Guidebook Louisiana General Exchange Guidebook, Private Line Guidebook

Michigan AT&T Michigan Guidebook

Mississippi General Exchange Guidebook, Private Line Guidebook

Missouri AT&T Missouri Guidebook Nevada AT&T Nevada Guidebook

North Carolina General Exchange Guidebook, Private Line Guidebook

Ohio AT&T Ohio Guidebook
Oklahoma AT&T Oklahoma Guidebook

South Carolina General Exchange Guidebook, Private Line Guidebook
Tennessee General Exchange Guidebook, Private Line Guidebook

Texas — AT&T Texas Guidebook, AT&T Texas Out of Territory Guidebook

Wisconsin AT&T Wisconsin Guidebook

- The services described in this Guidebook provide for intraLATA transport where suitable
 equipment and facilities are available in selected areas within the LATAs served by the Company.
 Where facilities are not available, facilities may be constructed, subject to certain conditions as
 determined by the Company. Special Construction charges may apply as provided in Part 2,
 Section 3.
- 2. The Customer-provided equipment (CPE) must deliver the signals for transport by the subscribed service within the industry specification for the subscribed service.
- 3. The Company assumes no responsibility for the through transmission of signals by CPE, for the quality of or defects in such transmission, for the reception of signals by CPE, or address signaling to the extent addressing is performed by CPE. Error detection and correction of data generated by CPE is the Customer's responsibility.

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Effective: October 1, 2019 Project No. EX-19-0002

B. Cost Assessment Charge

A Cost Assessment Charge (CAC) is assessed on a percentage basis against all billed revenue for business customers subscribing to the private line services listed below. The CAC is established to recover property taxes. This charge is not a tax or fee that the government requires the Company to collect from customers. The following account types are not assessed a CAC: Federal, State and Local Government accounts; Resale accounts; and accounts designated by the Company as Wholesale.

Service	Monthly % Rate	
AT&T Dedicated Ethernet		
Alabama	7.00%	(I)
Arkansas	5.47%	
California Out of Territory	7.00%	
Florida	7.00%	(1)
Georgia	0.00%	
Illinois	4.70%	(I)
Indiana	4.87%	(R)
Kansas	7.00%	(R)
Kentucky	0.00%	
Louisiana	0.00%	
Michigan	2.76%	(R)
Mississippi	7.00%	(<u>l</u>)
Missouri	7.00%	
Nevada	7.00%	
North Carolina	7.00%	(I)
Ohio	0.00%	
Oklahoma	4.33%	(I)
South Carolina	7.00%	(R)
Tennessee	7.00%	(<u> </u>)
Texas	7.00%	
Wisconsin	7.00%	(I)