

Subject	Part	Section
Customized Billing Services:		
Compact Disk (CD) Bill, Multiple Bill Copies, Preferential Bill Date, Summary Billing	20 8	8 8
Digital Data Over Voice (DDOV) ^{/1/}	-	-
Direct Connection Service	7	1
Directory Assistance Listing Information Service	12	1
Directory Assistance Services:		
Business Category Search, Local Directory Assistance, National Directory Assistance, Reverse Directory Assistance	11	2
Directory Number Call Forwarding	24	3
Directory Services	12	1
Directory Services (Business Category Search, National Directory Assistance, Interexchange Carrier Directory Assistance, Reverse Directory Assistance)	11	2
Duplicate Bill Charge	8	8
Easy Rate	4	5
Enhanced Service Provider Svcs	7	3
Exchange Area Maps	4	6
Exchange Areas	4	1
Farmer Line Service	4	2
Feature Select	20	7
Foreign Exchange Service - Business	4	3
Foreign Exchange Service - Residence	4	3
Foreign Telephone Directory	12	4
GroupVideo Service	18	3
High Voltage Protection Svcs	8	8
Hunting	4	2
Inside Wire Repair Svcs	8	8
ISDN BRI	17	1
ISDN Primary Rate Interface	17	2
Joint User Service	4	5
Line Extension and Service Connection Facilities in Suburban Areas	4	5

(N)

/1/ Digital Data Over Voice (DDOV) was withdrawn effective July 1, 2012.

2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)

E. Rates and Charges (cont'd)

The following monthly rates and charges are added to the rates and charges for associated service or equipment (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service, except Semi-Public or Centrex Service and as stated in Regulation C.15. preceding Custom Calling Services

- b. Feature Packages

- (2) Reserved

(C) /1/

/1/ Material now appears in Part 20, Section 7, Sheet 25.

2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)

E. Rates and Charges (cont'd)

The following monthly rates and charges are added to the rates and charges for associated service or equipment

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service, except Semi-Public or Centrex Service and as stated in Regulation C.15. preceding.

Custom Calling Services^{/1/} (C)

b. Feature Packages

(2) Reserved (cont'd) (C) /2/

/1/ See E.1. preceding.

/2/ Material now appears in Part 20, Section 7, Sheet 25.

(C)

2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)

E. Rates and Charges (cont'd)

The following monthly rates and charges are added to the rates and charges for associated service or equipment.

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service, except Semi-Public or Centrex Service and as stated in Regulation C.15. preceding. (C)
(C)

Custom Calling Services^{/1/} (cont'd)

b. Feature Packages (cont'd)

- (2) Reserved (cont'd) (C) /2/

/1/ See E.1. preceding.

/2/ Material now appears in Part 20, Section 7, Sheet 26.

(C)

2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)

E. Rates and Charges (cont'd)

The following monthly rates and charges are added to the rates and charges for associated service or equipment (cont'd)

- 2. For all Individual Line Business Services and Private Branch Exchange Trunk Line Service^{/1/}, except Semi-Public or Centrex Service and as stated in Regulation C.15 preceding (C)
- Custom Calling Services^{/2/} (cont'd) (C)
- b. Feature Packages (cont'd)
- (2) Reserved (cont'd) (C) /3/

/1/ See C.8., preceding

/2/ See E.1., preceding

/3/ Material now appears in Part 20, Section 7, Sheet 26.

(C)

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(C)

2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)

E. Rates and Charges (cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service^{/1/}, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding (C)

Custom Calling Services^{/2/} (cont'd) (C)

b. Feature Packages (cont'd)

- (3) Reserved (C)

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ Material now appears in Part 20, Section 7, Sheet 27.

(C)

2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)

E. Rates and Charges (cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service^{/1/}, (C)
except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (C)

Custom Calling Services^{/2/} (cont'd) (C)

b. Feature Packages (cont'd)

- (3) Reserved (cont'd) (C) /3/

/1/ See C.8. preceding

/2/ See E.1. preceding

/3/ Material now appears in Part 20, Section 7, Sheet 28.

(C)

2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)

E. Rates and Charges (cont'd)

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service^{/1/}, (C)
except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.
- Custom Calling Services^{/2/} (cont'd) (C)
- b. Feature Packages (cont'd)
- (3) Reserved (cont'd) (C) /3/

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ Material now appears in Part 20, Section 7, Sheet 29. (C)

3. CUSTOM BIZSAVER^{/3/} (Cont'd)

A. DESCRIPTION AND AVAILABILITY (Cont'd)

3. Custom BizSaver (CBS) is available for a single access line or multiple access lines and may include Unlimited Local Calling Plan^{/2/} or a Local Usage Optional Calling Plan.

a. Packages with Unlimited Local Calling Plan^{/2/}

(1) The single line option is for a business customer with one access line.

The package components^{/1/} are:

Business Measured Rate Access line
Unlimited Local Calling Plan
Feature Select^{/4/} (C)
WirePro

(2) The multiple line option is for a business customer with 2 to 10 access lines.

The package components^{/1/} are:

Line 1:

Business Measured Rate Service
Unlimited Local Calling Plan
Feature Select^{/4/} (C)
WirePro
Hunting (optional)

Lines 2 through 10:

Business Measured Rate Service
Unlimited Local Calling Plan
Caller ID
WirePro
Hunting (optional)

/1/ Regulations for individual components in Custom BizSaver packages will be governed by the regulations contained in the respective Guidebook parts and sections or tariffs listed in D. following.

/2/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010. See AT&T California Guidebook Part 2, Section 2.

/3/ CBS and Local Usage OCP options are Grandfathered effective January 10, 2011.

/4/ Feature Select is Grandfathered effective September 28, 2012. (C)

3. CUSTOM BIZSAVER^{/4/} (Cont'd)

A. DESCRIPTION AND AVAILABILITY (Cont'd)

3. Custom BizSaver (CBS) is available for a single access line or multiple access lines and may include Unlimited Local Calling Plan^{/2/} or a Local Usage Optional Calling Plan. (Cont'd)

b. Packages with Local Usage Optional Calling Plan^{/1/}

(1) The single line option is for a business customer with one access line.

The package components^{/3/} are:

Business Measured Rate Access line
Local Usage Optional Calling Plan^{/1/}
Feature Select^{/5/}
WirePro

(C)

(2) The multiple line option is for a business customer with 2 to 10 access lines.

The package components^{/3/} are:

Line 1:

Business Measured Rate Service
Local Usage Optional Calling Plan^{/1/}
Feature Select^{/5/}
WirePro
Hunting (optional)

(C)

Lines 2 through 10:

Business Measured Rate Service
WirePro
Hunting (optional)

/1/ Local Usage Optional Calling Plans are Local 250, Local 700 or Local 1200. See Guidebook Part 7, Section 5.

/2/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010. See AT&T California Guidebook Part 2, Section 2.

/3/ Regulations for individual components in Custom BizSaver packages will be governed by the regulations contained in the respective Guidebook parts and sections or tariffs listed in D. following.

/4/ CBS and Local Usage OCP options are Grandfathered effective January 10, 2011.

/5/ Feature Select is Grandfathered effective September 28, 2012.

(C)

3. CUSTOM BIZSAVER^{/2/} (Cont'd)

D. CONCURRENCE WITH OTHER TARIFFS

The Custom BizSaver components are provided in accordance with Regulations in the following applicable Guidebook parts and sections^{/1/}:

<u>Custom BizSaver Package Component</u>	<u>Guidebook Reference.:</u>
Business Measured Rate Service	Part 4, Section 2, except for C.
Local Usage Optional Calling Plans - Local 250 - Local 700 - Local 1200	Part 7, Section 5, except for D.
Unlimited Local Calling Plan	Part 7, Section 5 (Non-Business Solutions Rate)
Feature Select ^{/3/}	Part 20, Section 7 (C)
Hunting	Part 4, Section 2 and Schedule Cal. P.U.C. No. A2.1.1 - Definition of Terms (C) (C)
WirePro	Part 8, Section 8

/1/ Except for rates and charges. Custom BizSaver rates will supersede individual Guidebook rates during the term of the Custom BizSaver agreement.

/2/ CBS and Local Usage OCP options are Grandfathered effective January 10, 2011.

/3/ Feature Select is Grandfathered effective September 28, 2012. (C)

5. FEATURE PACKAGES (BUSINESS)

/3/

Available for all Individual Line Business Services, Private Branch Exchange Trunk Line Service^{/2/}, except Semi-Public or Centrex service and as stated in Part 7, Section 2: 2.C.15.

A. Pacific Bell Saver Packs^{SM /1/}

Pacific Bell Saver Packs are discounted pricing plan offerings that are based on a combination of Custom Calling Services. Customers automatically qualify for Saver Pack pricing and receive the associated discounted rates if their account contains the correct combination of products and services listed as of their billing date.

(1) The Power Pack Saver Pack (Power Pack)^{/1/} consists of Caller ID plus 5-9 Custom Calling Services selected from the following qualifying features:

- | | |
|------------------------------------|----------------------------|
| - Busy Call Forwarding | - Priority Ringing |
| - Call Forwarding | - Repeat Dial |
| - Call Return | - Select Call Forwarding |
| - Call Screen | - Speed Calling-8 |
| - Call Waiting | - Speed Calling-30 |
| - Call Waiting ID | - Three-Way Calling |
| - Delayed Call Forwarding | - Privacy Manager |
| - Remote Access to Call Forwarding | - Call Transfer Disconnect |

/3/

(2) The Works Saver Pack (The Works)^{/1/} consists of Caller ID plus 10 or more of the following qualifying features:

/4/

- | | |
|---------------------------|------------------------------------|
| - Busy Call Forwarding | - Priority Ringing |
| - Call Forwarding | - Remote Access to Call Forwarding |
| - Call Return | - Repeat Dial |
| - Call Screen | - Select Call Forwarding |
| - Call Waiting | - Speed Calling-8 |
| - Call Waiting ID | - Speed Calling-30 |
| - Delayed Call Forwarding | - Three-Way Calling |
| - Privacy Manager | - Call Transfer Disconnect |

(3) Business Preferred^{SM /1/} consists of the following four features:

- | | |
|-------------------|------------------------------------|
| - Call Forwarding | - Remote Access to Call Forwarding |
| - Call Waiting | - Three-Way Calling |

/4/

/1/ Frozen/Grandfathered Two-Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business PreferredSM) and discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

/3/

/2/ See Part 7, Section 2: 2.C.8.

/3/

/3/ Material formerly appeared in Part 7, Section 2, Sheet 40.

/4/ Material formerly appeared in Part 7, Section 2, Sheet 41.

5. FEATURE PACKAGES (BUSINESS) (cont'd)

Available for all Individual Line Business Services, Private Branch Exchange Trunk Line Service^{/2/}, except Semi-Public or Centrex service and as stated in Part 7, Section 2: 2.C.15. (cont'd)

A. Pacific Bell Saver Packs^{SM /1/} (cont'd)

Pacific Bell Saver Packs are discounted pricing plan offerings that are based on a combination of Custom Calling Services. Customers automatically qualify for Saver Pack pricing and receive the associated discounted rates if their account contains the correct combination of products and services listed as of their billing date. (cont'd)

Monthly Rate for each Saver Pack^{/3/}

	Monthly Rate	NonRecurring Charge
Power Pack ^{/1/} - Rate per feature package ^{/4/, /5/} - Additional Discount	RR \$5.50	RR
The Works ^{/1/, /3/} - Rate per feature package ^{/4/, /5/} - Additional Discount	RR \$19.75	RR
Business Preferred ^{SM /1/} - Rate per feature package ^{/b/} - Additional Discount	12.95 NO	RR

This discount rate is applied only when all of the components of Saver Pack are in place at the time of billing for each individual line or trunk line. The Saver Pack discount will be prorated for the time period between the order complete date and the customer's bill round date.

Saver Pack discounts will not be prorated if the customer cancels the service prior to their bill round date. However, the customer will receive prorated credit for each discontinued feature based on the full Guidebook rate.

/1/ Frozen/Grandfathered Two Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business PreferredSM) and discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

/2/ See Part 7, Section 2: 2.C.8.

/3/ Additional feature discount may apply for customers who qualify (see Part 7, Section 2, E.2.b.(1))

/4/ Rate as set forth in Part 7, Section 2, E.2.(b)(1). .

/5/ The nonrecurring charge as set forth in Guidebook, Part 3, Section 1 will be waived for customers who retain a Saver Pack for a minimum of 6 months.

/6/ Material formerly appeared in Part 7, Section 2, Sheet 42.

/7/ Material formerly appeared in Part 7, Section 2, Sheet 43.

5. FEATURE PACKAGES (BUSINESS) (cont'd)

/4/

Available for all Individual Line Business Services, Private Branch Exchange Trunk Line Service^{/2/}, except Semi-Public or Centrex service and as stated in Part 7, Section 2: 2.C.15. (cont'd)

B. Feature Select^{/1/}

(1) Description

Feature Select is a package of custom calling features available to business customers. Descriptions and Regulations for individual features are found in Part 7, Section 2, (Custom Calling Services-Business), B. and C.

Feature Select consists of five (5) features selected from the following qualifying features:

- Call Waiting
- Call Forwarding
- Remote Access to Call Forwarding
- Three-Way Calling
- Caller ID^{/4/}
- Call Waiting ID^{/4/}
- Repeat Dialing^{/4/}
- Call Return^{/4/}
- Speed Calling 30
- Call Screen^{/4/}

Feature Select is available to any business customer where at least five of the qualifying features are available.

Business customers currently subscribing to all Feature Select component services may request billing at the Feature Select rate.

/4/

/1/ Feature Select Grandfathered effective September 28, 2012. See Frozen/Grandfather Service in Part 2, Section 2 for additional details.

/2/ See Part 7, Section 2: 2.C.8.

/3/ See Part 7, Section 2: 2.E.1.

/4/ See Part 7, Section 2: 2.C.15. and C.16.

/5/ Material formerly appeared in Part 2, Section 2, Sheet 44.

/4/

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/4/

5. FEATURE PACKAGES (BUSINESS) (cont'd)

Available for all Individual Line Business Services, Private Branch Exchange Trunk Line Service^{/2/}, except Semi-Public or Centrex service and as stated in Part 7, Section 2: 2.C.15. (cont'd)

B. Feature Select^{/1/}

(2) Regulations

- a. Feature Select is available on Measured Rate Service described in Guidebook, Part 4, Section 2.
- b. Feature Select is available on the customer's primary line or any additional lines.
- c. Usage Sensitive Custom Calling Charges are not included in the monthly subscription rate.
- d. All five (5) qualifying features must be purchased on the same line in order to qualify for the Feature Select rate.
- e. If the customer disconnects one or more of the qualifying features from their Feature Select package, the customer will be billed the Guidebook rates for the remaining component features.
- f. If the customer disconnects one or more qualifying features of the Feature Select package and replaces the disconnected features with other qualifying features, the customer will continue to be billed the Feature Select rate.
- g. If the customer subscribes to more than five of the qualifying features, the five features included in the Feature Select package will be those with the highest retail price. The lower priced features will be billed at their Guidebook rates. Any discounts available outside of the Feature Select package may apply to the additional features.

/3/

(C)

/3/

/1/ Feature Select Grandfathered effective September 28, 2012. See Frozen/Grandfather Service in Part 2, Section 2 for additional details.

/2/ See Part 7, Section 2: 2.C.8

/3/ Material formerly appeared in Part 7, Section 2, Sheet 45.

/3/

5. FEATURE PACKAGES (BUSINESS) (cont'd)

Available for all Individual Line Business Services, Private Branch Exchange Trunk Line Service^{/2/}, except Semi-Public or Centrex service and as stated in Part 7, Section 2: 2.C.15. (cont'd)

B. Feature Select^{/1/}

(3) Monthly Rate for Feature Select^{/3/}

<u>Monthly Rate</u>	<u>Non-Recurring Charge^{/4/}</u>
\$19.00	No

/5/
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/5/

/1/ Feature Select Grandfathered effective September 28, 2012. See Frozen/Grandfather Service in Part 2, Section 2 for additional details.

/2/ See Part 7, Section 2: 2.C.8

/3/ Additional feature discounts in Guidebook, Part 7, Section 2: 2.E.1 and Part 7, Section 2,2. E.2.b do not apply to Feature Select.

/4/ Non-recurring charges associated with the individual features in the Feature Select package do not apply.

/5/ Material formerly appeared in Part 7, Section 2, Sheet 46.

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/5/