

**1. REMOTE CALL FORWARDING - RESIDENCE****A. DESCRIPTION**

REMOTE CALL FORWARDING SERVICE IS AN ARRANGEMENT WHICH INCLUDES THE FURNISHING OF A NETWORK ADDRESS (SEVEN OR AREA CODE + SEVEN DIGIT TELEPHONE NUMBER) TO AN APPLICANT OR CUSTOMER, WHICH PERMITS CALL COMPLETION TO ANOTHER NETWORK ADDRESS. THE REMOTE CALL FORWARDING NETWORK ADDRESS MUST BE LOCATED IN AN EXCHANGE AREA AS DEFINED IN C. FOLLOWING.

**B. REGULATIONS****1. Remote Call Forwarding Service**

- a. May be furnished where there is available central office equipment with the proper program updates as determined by the Company.
- b. Customers subscribing to call forwarding service are not required to have a premise in the exchange in which the Remote Call Forwarding service network address is furnished.
- c. Does not include an instrument in the exchange in which the service is located.
- d. Will be provided only when: (i) the calls are forwarded to a seven or area code + seven digit telephone number or seven digit Feature Group B (FGB) Access Code; and (ii) the location to which the calls are forwarded are not coin-box service stations.
- e. Is subject to transmission limitations, so that the quality of transmission of calls which are forwarded may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call. This service is not represented as being suitable for the transmission of data or for connection to other services beyond the Company's local loop demarcation point on the premises of the terminating primary station.

## 1. REMOTE CALL FORWARDING - RESIDENCE (Cont'd)

## B. REGULATIONS (Cont'd)

## 1. Remote Call Forwarding Service (cont'd)

- f. May be provided with local or foreign exchange service, individual line or trunk line service, as an auxiliary hunting terminal to forward calls that result from an all lines busy conditions or for a night transfer arrangement.
- g. Is furnished for a minimum period of one month.
- h. Customers agree in accordance with Schedule Cal.P.U.C. No. A2.1.9 to pay all applicable charges.
- i. Will be provided by use of a network address which provides local service in the exchange in which Remote Call Forwarding service is ordered.
- j. May be provided with 800 Service, FGB Access Service, Centrex service or message service arrangements.
- k. Will not be arranged to forward calls from one Remote Call Forwarding network address to another Remote Call Forwarding network address.
- l. Will not be arranged to forward calls to a network address that requires international access codes (International Direct Distance Dialing).
- m. Will not be arranged to forward calls to cellular or paging numbers where the cellular or paging provider utilizes the Land to Mobile Billing Option No. 2 or the Land to Paging Billing Option No. 2.
- n. Will not be arranged to forward to Switched Access Services unless otherwise specified in (j) preceding or Schedule Cal.P.U.C. No. 175-T, Section 6.
- o. Will not be arranged to forward to a 700 number.
- p. Will not be arranged to forward to numbers associated with N11 services such as 911, 411, 511, 211.

**1. REMOTE CALL FORWARDING - RESIDENCE (Cont'd)**

**B. REGULATIONS (Cont'd)**

2. Remote Call Forwarding is provided by the Company to complete volumes of calls equivalent to other standard service arrangements. If traffic arrangements other than this are experienced, the Company will provide the service in accordance with Schedule Cal.P.U.C. No. A2.1.11. (C)
3. Message Charges
  - a. Remote Call Forwarding will be a measured rate service in those exchanges offering measured rate service as shown in Guidebook, Part 4, Section 2, A.
  - b. The Remote Call Forwarding service does not include a local message unit allowance or a zone calling unit allowance.
  - c. The charges for forwarded calls may be comprised of two separate message charges:
    - (1) A charge for that portion of the call from the originating station to the call forwarding location, if applicable;
    - (2) The Dial-Station-to-Station charge or FGB usage charge for that portion of the call from the call forwarding location to the terminating location designated by the customer.
  - d. The respective charge for each such portion c.(1) and c.(2) preceding shall be the rate specified in Guidebook, Part 4, Section 2; Part 9, Section 1; and Part 10, Section 1.
  - e. On an Operator Station-to-Station call, the originating customer is charged the respective Operator Station-to-Station rate for the portion covered in c.(1) preceding. The charge for the portion of the call described in c.(2), preceding is the Dial Station-to-Station rate and charged to the call forwarding customer or FGB usage charge and charged to the FGB customer. (C)

**1. REMOTE CALL FORWARDING - RESIDENCE (Cont'd)**

**B. REGULATIONS (Cont'd)**

3. Message Charges (cont'd)

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The rate center of the call forwarding location and the terminating rate center of the customer will be billed at the Dial Station-to-Station rate charge applicable.

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g. Remote Call Forwarding service may be offered in conjunction with any business optional calling plans.

(C)

4. Listings

Listings in the exchange in which the Remote Call Forwarding service is located will be furnished equivalent to those provided for residence individual line service in Guidebook, Part 12, Section 1.

## 1. REMOTE CALL FORWARDING - RESIDENCE (Cont'd)

## B. REGULATIONS (Cont'd)

## 5. Network Address

- a. The network address (telephone number) of the Remote Call Forwarding service is established by the Utility at the time of the establishment of service and at charges shown in Guidebook, Part 3, Section 1. The charges will comprehend new service being established without a premises visit and without the charges associated therewith.
- b. The network address of the Remote Call Forwarding service number may be changed at the charges for a change of telephone number as shown in Guidebook, Part 3, Section 1.
- c. The network address of the service arrangement to which calls are forwarded may be changed at the charges shown in Guidebook, Part 3, Section 1. at the Remote Call Forwarding location.
- d. When Remote Call Forwarding Service is provided with Feature Group B Access Service, the network address (telephone number) of the Remote Call Forwarding service and the network address of the service arrangement to which calls are forwarded (seven digit access code) shall be installed in the same Number Planning Area (NPA).

6. Unless otherwise stated herein, all rule provisions of Schedule Cal. P.U.C. No. A2.1 shall apply.

## 1. REMOTE CALL FORWARDING - RESIDENCE (Cont'd)

## B. REGULATIONS (Cont'd)

## 7. Limitation of Liability

Provisions covering limitation of liability and allowance for interruptions in service set forth in Guidebook, Part 2, Section 2 for exchange telephone service shall apply to this service.

8. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another customer.
9. Remote Call Forwarding may be offered to a customer through a Sales Agency Program<sup>2</sup> as set forth in Schedule Cal.P.U.C. No. A2.1.1, Rule No. 1-Definition of Terms. See also A2.3 - Forms, Network Services Marketing Agreement, Form No. UE 0028.
10. The customer may subscribe to a maximum of 99 access paths for each Remote Call Forwarding service.

## C. TERRITORY

WITHIN THE EXCHANGE AREA OF ALL EXCHANGES WHERE SERVICE IS FURNISHED FROM AN ELECTRONIC SWITCHING SYSTEM (ESS) OR DIGITAL MULTIPLEX SWITCH (DMS) TYPE CENTRAL OFFICE WHERE FACILITIES AND OPERATING CONDITIONS PERMIT.<sup>1</sup>

/1/ See Regulations B.1.a. preceding.

/2/ The offering of the Sales Agency Program will terminate on December 11, 1990 unless cancelled, changed or extended.

1. REMOTE CALL FORWARDING - RESIDENCE (cont'd)

D. RATES AND CHARGES

1. First Access Path<sup>2</sup>

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Intrastate			
- Measured Rate Residence <sup>/1/</sup>	RR	\$17.10	*RM
- Flat Rate Residence <sup>/1/</sup>	RR	17.10	*FR
b. Intraservice Area			
- Measured Rate Residence <sup>/1/</sup>	RR	17.10	*LM
- Flat Rate Residence <sup>/1/</sup>	RR	17.10	*LF
c. Interstate			
- Measured Rate Residence <sup>/1/</sup>	RR	17.10	*NM
- Flat Rate Residence <sup>/1/</sup>	RR	17.10	*NL
2. Additional Access Path (All Services) <sup>/2/</sup>			
- Additional Access Path, each <sup>/1,3,4/</sup>	RR	17.10	RCA

/1/ Apply Service Charges as set forth in Guidebook, Part 3, Section 1

/2/ See B.5.d. preceding.

/3/ Rates and charges for additional access paths will not be applicable when a switch upgrade from a 1AESS switch to a DMS-100 or 5ESS switch is made by the Company. If the customer requires additional paths to handle increased volumes, moves their Remote Call Forwarding Service to a different switch or moves their terminating location, the customer will be charged the appropriate rates and charges.

/4/ Limit 99 Paths per Remote Call Forwarding Service.

**2. REMOTE CALL FORWARDING - BUSINESS****A. DESCRIPTION**

Remote Call Forwarding Service is an arrangement which includes the furnishing of a network address (seven or area code + seven digit telephone number) to an applicant or customer, which permits call completion to another network address. The Remote Call Forwarding network address must be located in an exchange area as defined in C. following.

**B. REGULATIONS****1. Remote Call Forwarding Service**

- a. May be furnished where there is available central office equipment with the proper program updates as determined by the Company.
- b. Customers subscribing to call forwarding service are not required to have a premise in the exchange in which the Remote Call Forwarding service network address is furnished.
- c. Does not include an instrument in the exchange in which the service is located.
- d. Will be provided only when: (i) the calls are forwarded to a seven or area code + seven digit telephone number or seven digit Feature Group B (FGB) Access Code; and (ii) the location to which the calls are forwarded are not coin-box service stations.
- e. Is subject to transmission limitations, so that the quality of transmission of calls which are forwarded may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call. This service is not represented as being suitable for the transmission of data or for connection to other services beyond the Company's local loop demarcation point on the premises of the terminating primary station.

/1/ Remote Call Forwarding Residence appears in Section 1.

**2. REMOTE CALL FORWARDING - BUSINESS (Cont'd)****B. REGULATIONS (Cont'd)****1. Remote Call Forwarding Service (cont'd)**

- f. May be provided with local or foreign exchange service, individual line or trunk line service, as an auxiliary hunting terminal to forward calls that result from an all lines busy conditions or for a night transfer arrangement.
- g. Is furnished for a minimum period of one month.
- h. Customers agree in accordance with Schedule Cal.P.U.C. No. A2.1.9 to pay all applicable charges.
- i. Will be provided by use of a network address which provides local service in the exchange in which Remote Call Forwarding service is ordered.
- j. May be provided with 800 Service, FGB Access Service, Centrex service or message service arrangements.
- k. Will not be arranged to forward calls from one Remote Call Forwarding network address to another Remote Call Forwarding network address.
- l. Will not be arranged to forward calls to a network address that requires international access codes (International Direct Distance Dialing).
- m. Will not be arranged to forward calls to cellular or paging numbers where the cellular or paging provider utilizes the Land to Mobile Billing Option No. 2 or the Land to Paging Billing Option No. 2.
- n. Will not be arranged to forward to Switched Access Services unless otherwise specified in (j) preceding or Schedule Cal.P.U.C. No. 175-T, Section 6.
- o. Will not be arranged to forward to a 700 number.
- p. Will not be arranged to forward to numbers associated with N11 services such as 911, 411, 511, 211.

**2. REMOTE CALL FORWARDING - BUSINESS (Cont'd)****B. REGULATIONS (Cont'd)**

2. Remote Call Forwarding is provided by the Company to complete volumes of calls equivalent to other standard service arrangements. If traffic arrangements other than this are experienced, the Company will provide the service in accordance with Schedule Cal.P.U.C. No. A2.1.11.

3. Message Charges

a. Remote Call Forwarding will be a measured rate service in those exchanges offering measured rate service as shown in Schedule Cal.P.U.C. No. A5.2.1,A.

b. The Remote Call Forwarding service does not include a local message unit allowance or a zone calling unit allowance.

c. The charges for forwarded calls may be comprised of two separate message charges:

(1) A charge for that portion of the call from the originating station to the call forwarding location, if applicable;

(2) The Dial-Station-to-Station charge or FGB usage charge for that portion of the call from the call forwarding location to the terminating location designated by the customer.

d. The respective charge for each such portion c.(1) and c.(2) preceding shall be the rate specified in Guidebook, Part 4, Section 2; Part 9, Section 1; Part 10, Section 1 and 175-T, Section 6.2.2.

e. On an Operator Station-to-Station call, the originating customer is charged the respective Operator Station-to-Station rate for the portion covered in c.(1) preceding. The charge for the portion of the call described in c.(2) preceding is the Dial Station-to-Station rate charged to the call forwarding customer or FGB usage charge and charged to the FGB customer.

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**2. REMOTE CALL FORWARDING - BUSINESS (Cont'd)**

**B. REGULATIONS (Cont'd)**

3. Message Charges (cont'd)

f.

The rate center of the call forwarding location and the terminating rate center of the customer will be billed at the Dial Station-to-Station rate charge applicable.

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g. Remote Call Forwarding service may be offered in conjunction with any residence optional calling plans.

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4. Listings

Listings in the exchange in which the Remote Call Forwarding service is located will be furnished equivalent to those provided for business individual line service in Guidebook, Part 12, Section 1.

**2. REMOTE CALL FORWARDING - BUSINESS (Cont'd)****B. REGULATIONS (Cont'd)****5. Network Address**

- a. The network address (telephone number) of the Remote Call Forwarding service is established by the Company at the time of the establishment of service and at charges shown in Guidebook, Part 3, Section 1. The charges will comprehend new service being established without a premises visit and without the charges associated therewith.
- b. The network address of the Remote Call Forwarding service number may be changed at the charges for a change of telephone number as shown in Guidebook, Part 3, Section 1.
- c. The network address of the service arrangement to which calls are forwarded may be changed at the charges shown in Guidebook, Part 3, Section 1 at the Remote Call Forwarding location.
- d. When Remote Call Forwarding Service is provided with Feature Group B Access Service, the network address (telephone number) of the Remote Call Forwarding service and the network address of the service arrangement to which calls are forwarded (seven digit access code) shall be installed in the same Number Planning Area (NPA).

6. Unless otherwise stated herein, all rule provisions of Schedule Cal. P.U.C. No. A2.1 shall apply.

**2 REMOTE CALL FORWARDING - BUSINESS (Cont'd)****B. REGULATIONS (Cont'd)****7. Limitation of Liability**

Provisions covering limitation of liability and allowance for interruptions in service set forth in Guidebook, Part 2, Section 2 for exchange telephone service shall apply to this service.

8. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another customer.
9. Remote Call Forwarding may be offered to a customer through a Sales Agency Program<sup>2</sup> as set forth in Schedule Cal.P.U.C. No. A2.1.1, Rule No. 1-Definition of Terms. See also A2.3 - Forms, Network Services Marketing Agreement, Form No. UE 0028.
10. The customer may subscribe to a maximum of 99 access paths for each Remote Call Forwarding service.

**C. TERRITORY**

Within the exchange area of all exchanges where service is furnished from an Electronic Switching System (ESS) or Digital Multiplex Switch (DMS) type central office where facilities and operating conditions permit.<sup>1</sup>

/1/ See Regulations B.1.a. preceding.

/2/ The offering of the Sales Agency Program will terminate on December 11, 1990 unless cancelled, changed or extended.

2 REMOTE CALL FORWARDING - BUSINESS (cont'd)

D. RATES AND CHARGES

1. First Access Path<sup>/2/</sup>

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Intrastate			
- Measured Rate Business <sup>/1/</sup>	\$ RR	\$ 60.86 (I)	*BM
b. Intraservice Area			
- Measured Rate Business <sup>/1/</sup>	RR	60.86 (I)	*ML
c. Interstate			
- Measured Rate Business <sup>/1/</sup>	RR	60.86 (I)	*NB
2. Additional Access Path (All Services) <sup>/2/</sup>			
- Additional Access Path, each <sup>/1/,/3/,/4/</sup>	RR	60.86 (I)	RCA

/1/ Apply Service Charges as set forth in Guidebook, Part 3, Section 1

/2/ See B.5.d. preceding.

/3/ Rates and charges for additional access paths will not be applicable when a switch upgrade from a 1AESS switch to a DMS-100 or 5ESS switch is made by the Company. If the customer requires additional paths to handle increased volumes, moves their Remote Call Forwarding Service to a different switch or moves their terminating location, the customer will be charged the appropriate rates and charges.

/4/ Limit 99 Paths per Remote Call Forwarding Service.