

1. CONCESSION SERVICE**A. SERVICE TO EMPLOYEES**

1. Description

Rates and regulations applicable to residential telephone service furnished to active and retired employees of the Company. Concession service and program eligibility is determined by the Company.

2. Regulations

- a. The Company provides discounts on various products and services provided by the Company, as well as the Company's affiliates, on a concession basis, for one set rate^{/1/}, to its active employees and to those who are receiving service or disability pensions as follows:

- (1) Class A concession applies to all bargained-for employees with 30 years or more of service.

After December 31, 1998, Class A concession will no longer be offered, except to bargained-for employees with this class of service as of December 31, 1998, and bargained-for employees with a Class B, and C concession who reach 30 years of service on or before December 31, 2000.

- (2) Class B concession is no longer available for active management employees.^{/1/} (C)

- (3) Class C concession applies to all other bargained-for employees.

After December 31, 1998, Class C will no longer be offered except to bargained-for employees who have this type of service as of December 31, 1998.

- (4) Class E concession applies to all bargained-for employees hired on or after January 1, 1999, or who have not received concession service before December 31, 1998, and bargained-for employees who moved from outside the Company's service area into the Company's service area after December 31, 1998.

/1/ Employee@home is the program offered to active management employees since June 1, 2001. (C)

1. CONCESSION SERVICE (Cont'd)**A. SERVICE TO EMPLOYEES (Cont'd)****2. Regulations (Cont'd)****a. (Cont'd)**

- (5) Class F concession applies to bargained-for employees who retired on or after January 1, 1999, with a Class E concession immediately before retirement, and retiring employees hired on or after January 1, 1999, with a Class B concession immediately before retirement.

Effective June 30, 2005, Class F is no longer offered to management retirees who retired on or after January 1, 1999 with a Class B or Class E concession immediately before retirement. These retirees are eligible to enroll in the Employee@home Program.

- (6) Class D concession applies to a bona fide second residence for those persons eligible for Class A, P, or R.

Effective January 1, 1999 a second residence concession is no longer offered except for qualifying employees who have a second residence concession on or before December 31, 1998. A change to a second location after December 31, 1998 will terminate the eligibility.

- (7) Class P concession applies to bargained-for employees who retired on or before December 31, 1983.

Effective June 30, 2005, Class P concession is no longer offered to employees who have retired and who are eligible to enroll in the Employee@home Program.

- (8) Class R concession applies to all bargained-for employees retired between January 1, 1984 and December 31, 1998 and had a Class A, B, or C concession immediately before retirement.

Effective June 30, 2005, Class R concession is no longer offered to employees who have retired and who are eligible to enroll in the Employee@home Program.

- (9) Class G concession applies to bargained-for employees who retired on or after January 1, 1999 and had a Class A concession with custom calling features immediately before retirement.

Effective June 30, 2005, Class G concession is no longer offered to management retirees who retired on or after January 1, 1999 with a Class A or Class B concession immediately before retirement and who are eligible to enroll in the Employee@home Program.

1. CONCESSION SERVICE (Cont'd)**A. SERVICE TO EMPLOYEES (Cont'd)****2. Regulations (Cont'd)****a. (Cont'd)**

- (10) Class J concession applies to bargained-for employees who retired on or after January 1, 1999 and either had a Class B or Class C concession immediately before retirement or were management employees at district level or above and were receiving cash payment in lieu of a Class A concession. (Excludes bargained-for employees hired on or after January 1, 1999 with Class B concession immediately before retirement. These employees shall retire with a Class F concession.)

Effective June 30, 2005, Class J concession is no longer offered to management retirees who retired on or after January 1, 1999 with a Class B or Class C concession immediately before retirement and who are eligible to enroll in the Employee@home Program.

- (11) Employee@homeSM program concession applies to (1) active management employees, (2) management retirees, (3) non-management employees in collective bargaining units covered by an agreement for Employee@homeSM, and (4) non-management retirees except post-1998 non-management retirees. Additional criteria for employee and retiree eligibility are determined by the Company.

1. CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

2. Regulations (Cont'd)

- b. The rate treatment following is applicable to all basic exchange services, local toll calls, and custom calling features with the following exceptions:

Foreign exchange service charges, and additional directory listings¹ are not applicable to concession service.

The available residential custom calling features are those switch-based services that control the flow of incoming and outgoing calls; these services do not include equipment.

3. Limitations or Special Conditions

- a. To be eligible for this benefit and associated discounts, all recipients must select the Company as their telephone service provider and SBC affiliate products whenever there is a choice³.

Effective December 31, 1998, telephone concession for employees out of the Company's service area will be eliminated, except for those employees of record who have the service at their primary residence location as of December 31, 1998.

- b. Concession eligible employees and retirees who elect to receive the custom calling features must have selective blocking of the name and number dialing.

Effective January 1, 1999, all recipients (except retirees with a Class P or R⁴), must have selective blocking of the name and number delivery in order to be eligible to receive a concession service.

- c. All recipients must allow for publication of their telephone number in the Company's directory².
- d. Concession service is employee initiated.

/1/ Except where the additional listing is for an employee qualifying for concession service.

/2/ Exceptions are made when privacy is required for security reasons.

/3/ At the discretion of the Company, rate subject to change and other terms and conditions relative to eligibility may apply.

/4/ Effective June 30, 2005 Class P and Class R are no longer offered to retired employees who are eligible to enroll in the Employee@home Program.

1. CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

3. Limitations or Special Conditions (Cont'd)

- e. Employees eligible for Class B concession and have a bona fide second residence are eligible for a Class B concession at the second residence.^{/3/} Employees eligible for Class C concession and (C) have a bona fide second residence are eligible for a Class C concession at the second residence. Class B concession eligibility is determined by the Company^{/1/}.

Effective January 1, 1999, a second residence concession is no longer offered, except for qualifying employees who have a second residence concession on or before December 31, 1998. A change to a second residence location after December 31, 1998 will terminate this eligibility.

- f. Election to receive the concession benefit and associated discounts, requires all recipients to select the Company as their telephone service provider and SBC affiliate products whenever there is a choice^{/1/}, services are available, and where operating conditions of the Company permit.
- g. Employee@homeSM Program
 - (1) Employee@homeSM program is a package of products and services provided by the Company and SBC affiliates offered as an optional discount to eligible SBC employees and retirees^{/2/}. Eligible participants subscribing to this package will receive the full package of these products and services for one set rate^{/1/}. The full package rate will apply regardless of whether or not all products and services are ordered or utilized by the eligible participant. Only one Core Package will be offered per participant, and a maximum of two additional lines are allowed (see also (6) following).
 - (2) Concession code for the Employee@homeSM program is X.

/1/ At the discretion of the Company, rate subject to change and other terms and conditions relative to eligibility may apply.

/2/ The Employee@homeSM Program applies to (1) active management employees, (2) management retirees, (3) non-management employees in collective bargaining units covered by an agreement for Employee@homeSM, and (4) non-management retirees except post-1998 non-management retirees. Additional criteria for employee and retiree eligibility are determined by the Company.

/3/ See A.2.a.(2), preceding.

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1. CONCESSION SERVICE (Cont'd)**A. SERVICE TO EMPLOYEES (Cont'd)****3. Limitations or Special Conditions (Cont'd)****g. Employee@homeSM Program (Cont'd)**

- (3) Election to receive the Employee@homeSM program and associated discounts, requires all participants to select the Company as their telephone service provider and Company affiliate products whenever there is a choice¹, services are available, and where operating conditions of the Company permit.
- (4) Employee@homeSM program participants must have selective blocking of the name and number delivery in order to be eligible to receive this concession service.
- (5) Employee@homeSM program applies only within the Company's territory. Eligibility includes currently active management employees, managers retiring under the Early Pension Retirement (EPR) plan of 2000, managers who retired on or after November 15, 2000 with Employee@homeSM, and former management employees who subscribed to the Employee@homeSM program and subsequently changed to non-management status due to a reclassification of their job as a result of bargaining. Additional employee and retiree eligibility is determined by the Company.
- (6) Employee@homeSM participants must subscribe to Consolidated Billing when ordering two or more lines.
- (7) Effective April 12, 2004, any Employee@homeSM participant may elect publication or non-publication of their telephone number in the Company's directory. Any participant who elects non-publication will be charged appropriate tariff rates (Guidebook Part 12, Section 1.).

4. Territory

Within the Company's exchanges as said areas are defined on maps filed as part of the Guidebooks or tariff schedules, and certain out of service locations existing at the employee's primary residence, and bona fide second residence on or before December 31, 1998, unless otherwise stated.

/1/ At the discretion of the Company, rate subject to change and other terms and conditions relative to eligibility may apply.

1. CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

5. Rates and Charges

a. Bargained-for Plans - Concession Rates for each eligible bargained-for employee or retiree apply as follows:

(1) Basic Residential Access Line and Installation:

	Monthly Discount ^{/1/}	Installation Discount	Local Toll Credits ^{/2/}
Class A Concession ^{/4,5/}	100%	100%	\$20.00
Class B Concession ^{/3/}	100%	100%	NO
Class C Concession ^{/3/}	50%	50%	NO
Class D Concession ^{/3/}	100%	100%	NO
Class E Concession	NO	NO	NO
Class F Concession ^{/7/}	NO	NO	NO
Class G Concession ^{/4,7/}	100%	100%	20.00
Class J Concession ^{/4,7/}	50%	50%	NO
Class P Concession ^{/6/}	NO	NO	NO
Class R Concession ^{/6/}	NO	NO	NO

(2) Line Extension Charges:

	Line Extension Credit
All Classes of Concession (except E and F ^{/7/})	\$100.00
Classes E and F ^{/7/} Plans	0.00

/1/ Includes measured rate local usage, if applicable.

/2/ Maximum amount. If the usage does not exceed the credit allowance, the customer will not be given credit for the unused portion. To receive this credit, the customer must choose the Utility as its Local Toll provider.

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/3/ Excludes ZUM Zone 3 minutes of use.

/4/ Plus a reasonable amount of ZUM Zone 3 minutes of use.

/5/ When there are two or more active or retired employees with these classes of service living in the same household and sharing a single telephone line, an additional toll allowance (up to the maximum amount) shall be provided.

/6/ Effective June 30, 2005, Concession Classes P & R are no longer offered to retired employees who are eligible to enroll in the Employee@home Program.

/7/ Effective June 30, 2005, Concession Classes F, G, & J are no longer offered to management retirees who retired on or after January 1, 1999 with a Class A, Class B or Class C concession immediately before retirement. These retirees are eligible to enroll in the Employee@home Program.

1. CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

5. Rates and charges (Cont'd)

a. Bargained-for Plans - Concession rates for each eligible bargained-for employee or retiree apply as follows: (Cont'd)

(3) Custom Calling Services as follows, including installation. Services are available where facilities and operating conditions permit (C)

- Anonymous Call Rejection^{/4/}
- Call Forwarding
- Busy Call Forwarding
- Delayed Call Forwarding
- Call Return
- Call Screen
- Call Waiting
- Caller ID
- Priority Ringing
- Repeat Dialing
- Speed Calling
- Three-Way Calling
- Remote Access to Call Forwarding
- Select Call Forwarding
- Call Waiting ID (D)

	Monthly Discount
Class A Concession ^{/1/}	100%
Class B Concession ^{/1/}	100%
Class C Concession ^{/1/}	100%
Class D Concession	NO
Class E Concession ^{/1/}	100%
Class F Concession ^{/3/}	100%
Class G Concession ^{/3/}	100%
Class J Concession ^{/3/}	100%
Class P Concession ^{/2/}	NO
Class R Concession ^{/2/}	NO

/1/ Bargained for employees' eligibility to elect to receive such features shall be determined by their collective bargaining agreements.

/2/ Effective June 30, 2005 Concession P & R are no longer offered to retired employees who are eligible to enroll in the Employee@home Program.

/3/ Effective June 30, 2005 Class F, G, & J are no longer offered to management retirees who retired on or after January 1, 1999 with a Class A, Class B or Class C concession immediately before retirement. These retirees are eligible to enroll in the Employee@home Program.

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1. CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

5. Rates and Charges (Cont'd)

b. Employee@homeSM Program - Rates for each eligible participant applies as follows¹:

(1) Basic Residential Access Line and Installation:

Employee@home SM	Monthly Discount	Installation Discount
Core Package ⁴ - Includes Residence Flat Rate Service, Metro Plan ³ , WirePro, Optional Network Features ²	100%	100%

Employee@home SM		
Add-On Services	Monthly Rate	Installation Discount
- Additional line package ^{4,5}	\$20.00	100%
- Additional line with no features ^{3,5}	6.00	100%
- Consolidated Billing ⁶	0.00	

/1/ The Employee@homeSM Program applies to (1) active management employees, (2) management retirees, (3) non-management employees in collective bargaining units covered by an agreement for Employee@homeSM, and (4) non-management retirees except post-1998 non-management retirees. Additional criteria for employee and retiree eligibility are determined by the Company.

/2/ Optional network features as listed in b.(2) following.

/3/ Metro Plan – includes unlimited ZUM 3 calls.

/4/ Includes the listed services and features but not limited to the listings. Additional services and equipment may be provided by affiliate companies.

/5/ A maximum of two additional lines are allowed.

/6/ See 3.g.(7), preceding.

1. CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

5. Rates and Charges (Cont'd)

b. Employee@homeSM Program - Rates for each eligible participant applies as follows^{/1/}: (Cont'd)

(2) Optional network features for Employee@homeSM program plans. Available features are as follows. Services are available where facilities and operating conditions permit. The monthly rates are included in the package rate as shown in (1) preceding. (C)

- Anonymous Call Rejection
- Busy Call Forwarding
- Call Forwarding
- Call Return
- Call Screen
- Call Waiting
- Call Waiting ID
- Caller ID Name and Number
- Delayed Call Forwarding
- Priority Ringing
- Speed Calling
- Repeat Dialing
- Remote Access to Call Forwarding
- Select Call Forwarding
- Three-Way Calling

(3) Line Extension Charges:

Employee@home SM Program	Line Extension Credit
All Classes of Concession (except E & F ^{/2/})	\$100.00

/1/ The Employee@homeSM Program applies to (1) active management employees, (2) management retirees, (3) non-management employees in collective bargaining units covered by an agreement for Employee@homeSM, and (4) non-management retirees except post-1998 non-management retirees. Additional criteria for employee and retiree eligibility are determined by the Company.

/2/ Effective June 30, 2005, Class F is no longer offered to management retirees who retired on or after January 1, 1999 with a Class B or Class E concession immediately before retirement. These retirees are eligible to enroll in the Employee@home Program.

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2. \$6 x12 Access Line Retention Offer

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period. (N)
(N)

Eligible residence customers with flat rate services who call to disconnect their access line(s) and then decide to retain the flat rate line(s) and have, or newly subscribe to a Custom Calling feature per line, will receive a \$6.00 bill credit per month, per line.

Eligible customers will receive a \$6.00 bill credit per month, per line for up to two flat rate access lines, for a maximum of 12 months. Eligible customers must keep the required services for 30 days to receive the benefit of the offer.

The customer's bill will be credited \$6.00 each month per line that both the flat rate access line(s) and the Custom Calling feature(s) are retained. If the customer disconnects the line(s) or the required feature(s) or moves from their current location, the remaining benefits will cease.

This offer may not be combined with any other Company residence retention offers that provide a monthly discount. Customers subscribing to Complete Choice Enhanced must have the access line in service for a minimum of 60 days, before becoming eligible for this offer.

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AT&T BUSINESS LOCAL CALLING ASSURANCE**A. Description**

AT&T Business Local Calling Assurance is an optional business package for business customers that includes one to five individual Business Measured Rate^{/1/} access lines (access lines) within ZUM and non-ZUM exchanges^{/1/}, Unlimited Local Calling Plan, Caller ID, and Call Forwarding services.

B. Regulations

1. Eligible customers are existing Business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as Business customers who have their local exchange access line service with another competitive local exchange carrier within the AT&T service area, and who now wish to establish their business local exchange access line service with the Company.

AT&T Business Local Calling Assurance customers must agree to a 12^{/3/}- or 24-month^{/2/} term for 1 to 5 access lines, Unlimited Local Calling Plan, Caller ID and Call Forwarding at rates set forth in C., following. Customers may also subscribe to Business Local Calling Assurance on a Month-to-Month basis at prices as shown in paragraph C.

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Regulations for the individual services in AT&T Business Local Calling Assurance will be governed by the respective Guidebook Parts and Sections listed in D., following.

2. AT&T Business Local Calling Assurance is not available with Foreign Exchange Service, Remote Call Forwarding, Toll Free services, PBX Trunks, Centrex, Semi-Public or Coin services.
3. A customer may have up to five (5) lines maximum per location subscribed to an AT&T Business Local Calling Assurance agreement.
4. Customers will receive a waiver of nonrecurring charges associated with the establishment of individual Business Measured Rate¹ service, Caller ID and Call Forwarding ordered at the time of initial subscription to AT&T Business Local Calling Assurance. Applicable nonrecurring charges will apply to services added after the initial order.

/1/ See Guidebook, Part 4, Section 2.

/2/ Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

/3/ Effective March 1, 2017, the 12-Month term option is Grandfathered and no longer available.

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AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)

B. Regulations (cont'd)

5. Prior to January 2, 2015, AT&T Business Local Calling Assurance was offered as a 12-month^{/1/} oral re-subscribe agreement or a 24-month^{/1/} term. For customers with existing 12-month oral re-subscribe agreements on January 2, 2015, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term.^{/1/} The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term.^{/1/}

6. Upon completion of the final renewal term, the customer will be billed at the Guidebook rates for the individual package components specified in Guidebook, Part 4, Section 2 and Guidebook, Part 7, Section 5 (Non-Business Solutions Rate for Unlimited Local Calling Plan) unless the customer expressly elects another service or plan.

Effective with new subscriptions as of January 17, 2011, the fixed monthly rate provided with this service continues after the end of the final renewal term. All lines under these subscriptions will no longer be price protected after the expiration of the term, unless the customer agrees to a new 12-month term.

7. AT&T Business Local Calling Assurance is not available in combination with any other access line, feature or usage discount offers.

8. Termination Charges

Fees applicable to the early termination of new and existing agreements were removed from this section and are no longer applicable as of February 15, 2010.

C. Rates and Charges

Monthly package rate, per line (maximum of 5 lines):	\$210.00	(l)
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^{/1/} Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)

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D. COMPONENT DESCRIPTIONS

The AT&T Business Local Calling Assurance components are provided in accordance with Regulations described in the following Guidebook sections:

<u>Service</u>	<u>Guidebook.</u>
Business Measured Rate Service	Part 4, Section 2
Unlimited Local Calling Plan	Part 7, Section 5
Caller ID	Part 7, Section 2
Call Forwarding	Part 7, Section 2

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/1/ Material formerly appeared in Part 7,Section 5 Sheet 9.

2. Reserved

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/1/ Material now appears in Part 20, Section 4, Sheet 4.

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/1/ Material now appears in Part 20, Section 4, Sheet 5.

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/1/ Material now appears in Part 20, Section 4, Sheet 5.

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/1/ Material now appears in Part 20, Section 4, Sheet 6.

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3. JOINT USER SERVICE**A. DESCRIPTION**

Joint user service (USOC: JUL) is an arrangement whereby an individual, other than an employee, member or officer of the concern which is the customer or a firm, corporation or association shares in the use of a customer's business telephone service. The joint user is not required to occupy the same premises as that occupied by the customer.

B. REGULATIONS

1. A joint user may obtain separate telephone service from the Company, in addition to or in lieu of the joint user service.
2. Applications for joint user service and for additional service, equipment or facilities in connection therewith, must be made by the customer and the customer is responsible for the payment of all charges incurred thereunder. Any billing or service disputes by joint users shall be taken up with the customer, not with the Company or the Commission. Only the customer of the Company shall have standing to file billing or service disputes with the Company or the Commission.
3. Regulations that apply to the services and equipment provided on the premises of a customer will also apply to a joint user of these services where furnished to the Company's local loop demarcation point.
4. The rates in D. following, apply in addition to the rates and charges for the facilities and all other service provided. The minimum charge for joint user service shall be the monthly rate, for each joint user location. If the listing is included in the telephone directory, the service shall be paid for until the end of the directory period unless the joint user vacates the premises or "customer location" on which the service is provided or the customer's service is discontinued or the joint user becomes a business service customer in the same exchange and requests discontinuance of joint user service.
5. Joint user service is not furnished in connection with residence telephone service. Business service may be extended to a residence premises, at the applicable Business rates and charges.

3. JOINT USER SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

- 6 Unless otherwise specifically provided in the schedules covering foreign exchange service, joint user service is not furnished in connection with foreign exchange service. Joint user service is not furnished in connection with farmer line service.
7. Directory listings will be furnished in connection with joint user service in accordance with the tariff provisions applicable to directory listings.
8. In addition to the preceding regulations, the Shared Tenant Service guidelines set forth in Decision No. 87-01-063 dated January 28, 1987, as modified by Decision No. 87-05-009 dated May 13, 1987 are applicable.

C. TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the Guidebook schedules.

3. JOINT USER SERVICE (Cont'd)

D. RATES AND CHARGES

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Agoura	\$1.42	\$1.42	\$1.90
- Alhambra	1.42	1.42	1.90
- Alleghany	1.42	1.42	1.90
- Alta	1.42	1.42	1.90
- Anaheim	1.42	1.42	1.90
- Anderson	1.42	1.42	1.90
- Angels Camp	1.42	1.42	1.90
- Annapolis	1.42	1.42	1.90
- Antioch	1.42	1.42	1.90
- Aptos	1.42	1.42	1.90
- Arcadia	1.42	1.42	1.90
- Arcata	1.42	1.42	1.90
- Arlington	1.42	1.42	1.90
- Arroyo Grande	1.42	1.42	1.90
- Arvin	1.42	1.42	1.90
- Atascadero	1.42	1.42	1.90
- Atwater	1.42	1.42	1.90
- Auburn	1.42	1.42	1.90
- Avalon	1.42	1.42	1.90
- Avenal	1.42	1.42	1.90
- Baker	1.42	1.42	1.90
Bakersfield			
- Main DA	1.42	1.42	1.90
- North DA	1.42	1.42	1.90
- South DA	1.42	1.42	1.90

3. JOINT USER SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Bangor	\$1.42	\$1.42	\$1.90
- Belvedere	1.42	1.42	1.90
- Benicia	1.42	1.42	1.90
- Ben Lomond	1.42	1.42	1.90
- Beverly Hills	1.42	1.42	1.90
- Big Butte	1.42	1.42	1.90
- Biggs	1.42	1.42	1.90
- Big Sur	1.42	1.42	1.90
- Bishop Ranch	1.42	1.42	1.90
- Blairsden	1.42	1.42	1.90
- Blue Lake	1.42	1.42	1.90
- Bodega Bay	1.42	1.42	1.90
- Boonville	1.42	1.42	1.90
- Borrego	1.42	1.42	1.90
- Boulder Creek	1.42	1.42	1.90
- Bradley	1.42	1.42	1.90
- Brawley	1.42	1.42	1.90
- Brea	1.42	1.42	1.90
- Bridgeville	1.42	1.42	1.90
- Buena Park	1.42	1.42	1.90
- Burbank	1.42	1.42	1.90
- Burrel	1.42	1.42	1.90
- Butte City	1.42	1.42	1.90
- Calexico	1.42	1.42	1.90
- Calipatria	1.42	1.42	1.90
- Calistoga	1.42	1.42	1.90
- Cambria	1.42	1.42	1.90
- Campbell	1.42	1.42	1.90
- Campo	1.42	1.42	1.90
- Camptonville	1.42	1.42	1.90

3. JOINT USER SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Canoga Park	\$1.42	\$1.42	\$1.90
- Capistrano Valley	1.42	1.42	1.90
- Carmel	1.42	1.42	1.90
- Carmel Valley	1.42	1.42	1.90
- Carrisa Plains	1.50	1.50	1.90
- Caruthers	1.42	1.42	1.90
- Castroville	1.42	1.42	1.90
- Cayucos	1.42	1.42	1.90
- Challenge	1.42	1.42	1.90
- Chico	1.42	1.42	1.90
- Chowchilla	1.42	1.42	1.90
- Chualar	1.42	1.42	1.90
- Chula Vista	1.42	1.42	1.90
- Clayton	1.42	1.42	1.90
- Clearlake Oaks	1.42	1.42	1.90
- Cloverdale	1.42	1.42	1.90
- Clovis	1.42	1.42	1.90
- Coalinga	1.42	1.42	1.90
- Cobb Mountain	1.42	1.42	1.90
- Colton	1.42	1.42	1.90
- Compton	1.42	1.42	1.90
- Concord	1.42	1.42	1.90
- Corning	1.42	1.42	1.90
- Corona	1.42	1.42	1.90
- Coronado	1.42	1.42	1.90
- Corte Madera	1.42	1.42	1.90
- Cottonwood	1.42	1.42	1.90
- Coulterville	1.42	1.42	1.90
- Crockett	1.42	1.42	1.90
- Crows Landing	1.42	1.42	1.90
- Culver City	1.42	1.42	1.90
- Cypress	1.42	1.42	1.90
- Danville	1.42	1.42	1.90
- Davis	1.42	1.42	1.90

3. JOINT USER SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Death Valley	\$1.42	\$1.42	\$1.90
- Delano	1.42	1.42	1.90
- Del Mar	1.42	1.42	1.90
- Del Rey	1.42	1.42	1.90
- Dinuba	1.50	1.50	1.90
- Dixon	1.42	1.42	1.90
- Downieville	1.42	1.42	1.90
- Dublin-San Ramon	1.42	1.42	1.90
- Dulzura	1.42	1.42	1.90
- Dunnigan	1.42	1.42	1.90
- Dunsmuir	1.42	1.42	1.90
- Earlimart	1.42	1.42	1.90
- East Bay	1.42	1.42	1.90
- East Contra Costa	1.42	1.42	1.90
- Edwards	1.42	1.42	1.90

3. JOINT USER SERVICE (Cont'd)**D. RATES AND CHARGES (Cont'd)**

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- El Cajon	\$1.42	\$1.42	\$1.90
- El Centro	1.42	1.42	1.90
- Elk	1.42	1.42	1.90
- Elk Creek	1.42	1.42	1.90
- El Monte	1.42	1.42	1.90
- El Segundo	1.42	1.42	1.90
- El Sobrante-Pinole	1.42	1.42	1.90
- Encinitas	1.42	1.42	1.90
- Escalon	1.42	1.42	1.90
- Escondido	1.42	1.42	1.90
- Esparto	1.42	1.42	1.90
- Eureka	1.42	1.42	1.90
- Fairfield-Suisun	1.42	1.42	1.90
- Fair Oaks	1.42	1.42	1.90
- Fallbrook	1.42	1.42	1.90
- Felton	1.42	1.42	1.90
- Fillmore	1.42	1.42	1.90
- Firebaugh	1.42	1.42	1.90
- Folsom	1.42	1.42	1.90
- Fontana	1.42	1.42	1.90
- Forestville	1.42	1.42	1.90
- Fort Bragg	1.42	1.42	1.90
- Fortuna	1.42	1.42	1.90
- Fremont-Newark	1.42	1.42	1.90
- French Gulch	1.42	1.42	1.90
- Fresno	1.42	1.42	1.90
- Fullerton	1.42	1.42	1.90

3. JOINT USER SERVICE (Cont'd)**D. RATES AND CHARGES (Cont'd)**

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Galt	\$1.42	\$1.42	\$1.90
- Garden Grove	1.42	1.42	1.90
- Gazelle	1.42	1.42	1.90
- Georgetown	1.42	1.42	1.90
- Gerber	1.42	1.42	1.90
- Geyserville	1.42	1.42	1.90
- Glendale	1.42	1.42	1.90
- Gonzales	1.42	1.42	1.90
- Grass Valley	1.42	1.42	1.90
- Greenfield	1.42	1.42	1.90
- Grenada	1.42	1.42	1.90
- Gridley	1.42	1.42	1.90
- Groveland	1.42	1.42	1.90
- Gualala	1.42	1.42	1.90
- Guerneville	1.42	1.42	1.90
- Gustine	1.42	1.42	1.90
- Half Moon Bay	1.42	1.42	1.90
- Hanford	1.42	1.42	1.90
- Harbison-Alpine	1.42	1.42	1.90
- Hawthorne	1.42	1.42	1.90
- Hayward	1.42	1.42	1.90
- Healdsburg	1.42	1.42	1.90
- Herald	1.42	1.42	1.90
- Hercules-Rodeo	1.42	1.42	1.90
- Highland	1.42	1.42	1.90
- Hollister	1.42	1.42	1.90
- Holtville	1.42	1.42	1.90
- Homewood	1.42	1.42	1.90
- Hopland	1.42	1.42	1.90
- Hornbrook	1.42	1.42	1.90
- Hughson	1.42	1.42	1.90
- Huron	1.42	1.42	1.90

3. JOINT USER SERVICE (Cont'd)**D. RATES AND CHARGES (Cont'd)**

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Hydesville	\$1.42	\$1.42	\$1.90
- Ignacio	1.42	1.42	2.37
- Imperial	1.42	1.42	1.90
- Inglewood	1.42	1.42	1.90
- Inverness	1.42	1.42	1.90
- Ione	1.42	1.42	1.90
- Irvine	1.42	1.42	1.90
- Jackson	1.42	1.42	1.90
- Jacumba	1.42	1.42	1.90
- Jamestown	1.42	1.42	1.90
- Julian	1.42	1.42	1.90
- Kelseyville	1.42	1.42	1.90
- King City	1.42	1.42	1.90
- Kingsburg	1.42	1.42	1.90
- Knights Ferry	1.42	1.42	1.90
- La Crescenta	1.42	1.42	1.90
- Lafayette	1.42	1.42	1.90
- La Honda	1.42	1.42	1.90
- La Jolla	1.42	1.42	1.90
- Lake Berryessa	1.42	1.42	1.90
- Lakeport	1.42	1.42	1.90
- La Mesa	1.42	1.42	1.90
- Laton	1.42	1.42	1.90
- Lebec	1.42	1.42	1.90
- Le Grand	1.42	1.42	1.90
- Lemoore	1.42	1.42	1.90
- Lewiston	1.42	1.42	1.90
- Lincoln	1.42	1.42	1.90
- Live Oak	1.42	1.42	1.90
- Livermore	1.42	1.42	1.90
- Lockeford	1.42	1.42	1.90
- Lodi	1.42	1.42	1.90
- Loleta	1.42	1.42	1.90
- Lomita	1.42	1.42	1.90
- Los Altos	1.42	1.42	1.90

3. JOINT USER SERVICE (Cont'd)**D. RATES AND CHARGES (Cont'd)**

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Los Angeles	\$1.42	\$1.42	\$1.90
- Los Banos	1.42	1.42	1.90
- Los Molinos	1.42	1.42	1.90
- Lower Lake	1.42	1.42	1.90
- Loyalton	1.42	1.42	1.90
- Madera	1.42	1.42	1.90
- Martinez	1.42	1.42	1.90
- Marysville	1.42	1.42	1.90
- Mendocino	1.42	1.42	1.90
- Mendota	1.42	1.42	1.90
- Merced	1.42	1.42	1.90
- Meridian	1.42	1.42	1.90
- Michigan Bar	1.42	1.42	1.90
- Middletown	1.42	1.42	1.90
- Millbrae	1.42	1.42	1.90
- Mill Valley	1.42	1.42	1.90
- Milton	1.42	1.42	1.90
- Mira Loma	1.42	1.42	1.90
- Miranda	1.42	1.42	1.90
- Moccasin	1.42	1.42	1.90
- Modesto	1.42	1.42	1.90
- Mojave	1.42	1.42	1.90
- Mokelumne Hill	1.42	1.42	1.90
- Montague	1.42	1.42	1.90
- Montebello	1.42	1.42	1.90
- Monterey	1.42	1.42	1.90
- Monte Rio	1.42	1.42	1.90
- Moorpark	1.42	1.42	1.90
- Moraga	1.42	1.42	1.90
- Morro Bay	1.42	1.42	1.90
- Moss Beach	1.42	1.42	1.90
- Mountain Pass	1.42	1.42	1.90
- Mountain View	1.42	1.42	1.90
- Mount Shasta	1.42	1.42	1.90
- Napa	1.42	1.42	1.90

3. JOINT USER SERVICE (Cont'd)**D. RATES AND CHARGES (Cont'd)**

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- National City	\$1.42	\$1.42	\$1.90
- Nevada City	1.42	1.42	1.90
- Newman	1.42	1.42	1.90
- Newport Beach	1.42	1.42	1.90
- Nicasio	1.42	1.42	1.90
- Nice	1.42	1.42	1.90
- Nicolaus	1.42	1.42	1.90
- Nipomo	1.42	1.42	1.90
- North Hollywood	1.42	1.42	1.90
- Northridge	1.42	1.42	1.90
- North San Juan	1.42	1.42	1.90
- North Tahoe	1.42	1.42	1.90
- North Yuba	1.42	1.42	1.90
- Oakdale	1.42	1.42	1.90
- Oakview	1.42	1.42	1.90
- Occidental	1.42	1.42	1.90
- Oceanside	1.42	1.42	1.90
- Ocotillo	1.42	1.42	1.90
- Ojai	1.42	1.42	1.90
- Orange	1.42	1.42	1.90
- Orange Cove	1.42	1.42	1.90
- Orinda	1.42	1.42	1.90
- Orland	1.42	1.42	1.90
- Oroville	1.42	1.42	1.90
- Pacifica	1.42	1.42	1.90
- Palmdale	1.42	1.42	1.90
- Palo Alto	1.42	1.42	1.90
- Paradise	1.42	1.42	1.90
- Parlier	1.42	1.42	1.90

3. JOINT USER SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Pasadena	\$1.42	\$1.42	\$1.90
- Paskenta	1.42	1.42	1.90
- Paso Robles	1.42	1.42	1.90
- Pauma Valley	1.42	1.42	1.90
- Pepperwood	1.42	1.42	1.90
- Pescadero	1.42	1.42	1.90
- Petaluma			
- Main DA	1.42	1.42	1.90
- Swift DA	1.42	1.42	1.90
- Pinecrest	1.42	1.42	1.90
- Pine Valley	1.42	1.42	1.90
- Piru	1.42	1.42	1.90
- Pismo Beach	1.42	1.42	1.90
- Pittsburg	1.42	1.42	1.90
- Pittsburg West	1.90	1.42	3.80
- Pixley	1.42	1.42	1.90
- Placentia	1.42	1.42	1.90
- Placerville	1.42	1.42	1.90
- Planada	1.42	1.42	1.90
- Pleasant Grove	1.42	1.42	1.90
- Pleasanton	1.42	1.42	1.90
- Plymouth	1.42	1.42	1.90
- Point Arena	1.42	1.42	1.90
- Point Reyes	1.42	1.42	1.90
- Porterville	1.42	1.42	1.90
- Portola	1.42	1.42	1.90
- Potter Valley	1.42	1.42	1.90
- Poway	1.42	1.42	1.90

3. JOINT USER SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Quincy	\$1.42	\$1.42	\$1.90
- Ramona	1.42	1.42	1.90
- Rancho Bernardo	1.42	1.42	1.90
- Rancho Penasquitos	1.42	1.42	1.90
- Rancho Santa Fe	1.42	1.42	1.90
- Rancho Viejo	1.42	1.42	1.90
- Red Bluff	1.42	1.42	1.90
- Redding	1.42	1.42	1.90
- Redwood City	1.42	1.42	1.90
- Reseda	1.42	1.42	1.90
- Rialto	1.42	1.42	1.90
- Richmond	1.42	1.42	1.90
- Richvale	1.42	1.42	1.90
- Rio Dell	1.42	1.42	1.90
- Rio Linda	1.42	1.42	1.90
- Riverbank	1.42	1.42	1.90
- Riverdale	1.42	1.42	1.90
- Riverside	1.42	1.42	1.90
- Rosamond	1.42	1.42	1.90

3. JOINT USER SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMI- PUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Sacramento	\$ 1.42	\$ 1.42	\$ 1.90
- Saddleback Valley	1.42	1.42	1.90
- Saint Helena	1.42	1.42	1.90
- Salinas	1.42	1.42	1.90
- San Andreas	1.42	1.42	1.90
- San Ardo	1.42	1.42	1.90
- San Carlos-Belmont	1.42	1.42	1.90
- San Diego	1.42	1.42	1.90
- Sandy Valley	1.42	1.42	1.90
- San Francisco	1.42	1.42	1.90
- San Jose	1.42	1.42	1.90
- San Juan	1.42	1.42	1.90
- San Lucas	1.42	1.42	1.90
- San Luis Obispo	1.42	1.42	1.90
- San Marcos	1.42	1.42	1.90
- San Martin	1.42	1.42	1.90
- San Mateo	1.42	1.42	1.90
- San Pedro	1.42	1.42	1.90
- San Rafael	1.42	1.42	1.90
- Santa Ana	1.42	1.42	1.90
Santa Clarita			
- Newhall-Castaic and Saugus Canyon Country DA's	1.42	1.42	1.90
- Santa Cruz	1.42	1.42	1.90
- Santa Margarita	1.42	1.42	2.37
- Santa Rosa	1.42	1.42	1.90
- Saratoga	1.42	1.42	1.90
- Saticoy	1.42	1.42	1.90
- Sausalito	1.42	1.42	1.90
- Sebastopol	1.42	1.42	1.90
- Selma	1.42	1.42	1.90
- Sequoia	1.42	1.42	1.90
- Shafter	1.42	1.42	2.85

3. JOINT USER SERVICE (Cont'd)**D. RATES AND CHARGES (Cont'd)**

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Shasta Lake	\$1.42	\$1.42	\$1.90
- Shingle Springs	1.42	1.42	1.90
- Shoshone	1.42	1.42	1.90
- Sierraville	1.42	1.42	1.90
- Silverado	1.42	1.42	1.90
- Simi Valley	1.42	1.42	1.90
- Smartsville	1.42	1.42	1.90
- Soda Springs	1.42	1.42	1.90
- Soledad	1.42	1.42	1.90
- Sonoma	1.42	1.42	1.90
Sonora			
- Juno and Main DAs	1.42	1.42	1.90
- South Placer	1.42	1.42	1.90
- South San Francisco	1.42	1.42	1.90
- South Tahoe	1.42	1.42	1.90
- Springville	1.42	1.42	1.90
- Stinson Beach-Bolinas	1.42	1.42	1.90
- Stockton	1.42	1.42	1.90
- Stonyford	1.42	1.42	1.90
- Stratford	1.42	1.42	1.90
- Sunnyvale	1.42	1.42	1.90
- Sunol	1.42	1.42	1.90
- Sutter Creek	1.42	1.42	1.90
- Tehachapi	1.42	1.42	1.90
- Temescal Canyon	1.42	1.42	1.90
- Terra Bella	1.42	1.42	1.90
- Thornton	1.42	1.42	1.90

3. JOINT USER SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Three Rivers	\$1.42	\$1.42	\$1.90
- Tipton	1.42	1.42	1.90
- Tomales	1.42	1.42	1.90
- Torrance	1.42	1.42	1.90
- Trabuco	1.42	1.42	1.90
- Tracy	1.42	1.42	1.90
- Tres Pinos	1.42	1.42	1.90
- Trinidad	1.42	1.42	1.90
- Truckee	1.42	1.42	1.90
- Tulare	1.42	1.42	1.90
- Turlock	1.42	1.42	1.90
- Ukiah	1.42	1.42	1.90
- UpperLake	1.42	1.42	1.90
- Vacaville	1.50	1.50	1.90
- Vallejo	1.42	1.42	1.90
- Valley Center	1.42	1.42	1.90
- Valley Ford	1.42	1.42	1.90
- Valley Springs	1.42	1.42	1.90
- Van Nuys	1.42	1.42	1.90
- Ventura Central	1.42	1.42	1.90
- Ventura East	1.42	1.42	1.90
- Verdi	1.42	1.42	1.90
- Vina	1.42	1.42	1.90
- Visalia	1.42	1.42	1.90
- Vista	1.42	1.42	1.90
- Walker Basin	1.42	1.42	1.90
- Wallace	1.42	1.42	1.90
- Walnut Creek	1.42	1.42	1.90
- Warner Springs	1.42	1.42	1.90
- Wasco	1.42	1.42	1.90

3. JOINT USER SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>		
	<u>Individual Party or Answering Line Service</u>	<u>Semi- Public Service</u>	<u>Other Business Services</u>
- Waterford	\$1.42	\$1.42	\$1.90
- Watsonville	1.42	1.42	1.90
- Weed	1.42	1.42	1.90
- Weott	1.42	1.42	1.90
- Wheatland	1.42	1.42	1.90
- Willits	1.42	1.42	1.90
- Willows	1.42	1.42	1.90
- Windsor	1.42	1.42	1.90
- Winters	1.42	1.42	1.90
- Woodcrest	1.42	1.42	1.90
- Woodlake	1.42	1.42	1.90
- Woodland	1.42	1.42	1.90
- Woodside	1.42	1.42	1.90
- Yorba Linda	1.42	1.42	1.90
- Yosemite	1.42	1.42	1.90
- Yountville	1.42	1.42	1.90
- Yreka	1.42	1.42	1.90

4. RESERVED

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 9.

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/1/ Material now appears in Part 20, Section 4, Sheet 10.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 11.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 12.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 13.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 14.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 15.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 16.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 17.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 18.

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/1/ Material omitted now appears in Part 20, Section 4, sheet 19.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 20.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 21.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 22.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 23.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 24.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 25.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 26.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 27.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 28.

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/1/ Material omitted now appears in Part 20, Section 4, Sheet 29.

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6. EASY RATE**A. DESCRIPTION**

Easy Rate is an optional business package that includes a network access line, customer selected optional features, optional Hunting, and unlimited local calling. Customers must subscribe to and maintain a minimum of 40^{/1/} Easy Rate lines.

B. TERMS AND CONDITIONS

Easy Rate is available to business customers with a minimum of 40^{/1/} business exchange lines. Line counts may be combined from any state where an AT&T ILEC provides local service and where the Easy rate plan is also available to meet the 40^{/1/} line minimum requirement.

All lines on the account must be subscribed to Easy Rate. If the customer requires other types or class of service they must be established on a separate account. Customers must request Easy Rate on their lines to be eligible for this offer.

Easy Rate is available only on Business Access Lines (1MB). Easy Rate is not available on Foreign Exchange Service, Remote Call Forwarding Service, 800 services, PBX Trunks, DID, Centrex, ISDN services, or Semi-Public Coin services.

Easy Rate includes optional custom calling features and Hunting listed below, free unlimited local and Extended Area Service (EAS) calling.

Standard nonrecurring charges apply to establish and change lines, Hunting, and features unless otherwise specified.

Except as provided below, Non-Recurring Charges (NRCs) shall be waived for Easy Rate Customers for 1) the establishment of all local exchange access lines and associated vertical features ordered at the time of initial subscription to Easy Rate; and 2) NRCs shall also be waived for Easy Rate Customers changing to/from hunting service. NRCs will apply to stand alone features added to an existing Easy Rate account when such features are added subsequent to the initial subscription. NRCs shall not be waived for Customers subscribing to a Month-to-Month plan.

/1/ The minimum line requirement for Easy Rate agreements established between September 9, 2013, and June 20, 2018, shall be reduced to 10.

(C)
(C)

6. EASY RATE (Cont'd)

B. TERMS AND CONDITIONS (Cont'd)

If the Easy Rate account falls below a total of 40^{/1/} eligible lines per account for a given month, rates for the remaining access lines, features, and Hunting will revert to their applicable month to month tariff rates.

Easy Rate subscribers who terminate their term plan prior to the end of the term will revert to month-to-month rates. There is no other early termination fee.

Unless otherwise specified, Easy Rate services may not be combined with any other discount offer or promotion.

C. AVAILABLE FEATURES

Each Easy Rate line includes the following optional features:

Caller ID	Hunting	Call Return
Call Waiting	Call Screen	Three-Way Calling
Call Forwarding	Repeat Dialing	Speed Call 30
Three-Way Calling		

Customers may add or remove any of the included features at the time of installation or any time during subscription. Unless otherwise specified, normal installation rates will apply.

D. RATES AND CHARGES

	<u>MONTHLY RATES</u>	<u>NONRECURRING CHARGES</u>
Month-to-Month Per Access Line	\$50.00	RR
12 Month Term Plan Per Access Line	\$50.00	RR
24 Month Term Plan Per Access Line	\$50.00	RR
36 Month Term Plan Per Access Line	\$50.00	RR
48 Month ^{/2/} Term Plan Per Access Line	\$50.00	RR
60 Month ^{/2/} Term Plan Per Access Line	\$50.00	RR

/1/ The minimum line requirement for Easy Rate agreements established between September 9, 2013, and June 20, 2018, shall be reduced to 10. (C)

/2/ Easy Rate Agreements with 48 & 60 month terms may not be established on or after September 9, 2013. (C)

7. Reserved

(C)

/1/

/1/ Material now appears in Part 20, Section 4, Sheet 9.

(N)

7. Reserved

(C)

/1/

/1/ Material now appears in Part 20, Section 4, Sheet 10.

(N)

8. LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS

A. GENERAL

1. Charges below are for abnormally long plant extensions to prevent unreasonably burdening the general body of existing customers and in addition to the provisions of Guidebook Part 3, Section 1.
2. Charges in this schedule are:
 - a. Applicable to aerial and underground facilities whether Company or jointly owned or rented; all classes, types and grades of service.
 - b. Not applicable to new subdivisions and real estate developments see G. following, or to farmer lines and tree-contact-type construction.
3. In lieu of charges for excess footage, applicant, may for all such excess, furnish and set the poles where aerial construction is employed, or furnish the underground supporting structure, all in accordance with Company construction specifications; the Company in that case provides and installs the fixtures and wire or cable and associated equipment at its expense. Sole ownership of the underground supporting structure so provided by the applicant shall be vested in the Company upon inspection and acceptance, except that underground supporting structures for service connections on private property shall be owned and maintained by the customer as set forth in Schedule Cal.P.U.C. No. A2.1.16, A.3.b.(1)(a).^{/1/} (C)
(C)
4. Charges in this schedule are payable in advance and except as described in F. and G. following are not refundable.
5. Application for service will be considered canceled if payment for the Line Extension is not made within 60 days of notice of the charges. (N)
(N)

B. ROUTE, TYPE AND MEASUREMENT

1. The line extension and service connection facility distances (excluding the length of aerial drop wire from the last pole to the building being served) for determining free footage and charges are measured from the point of connection at the existing distribution facility to the point of connection with the Company's network interface at the building being served. (C)

/2/

/1/ Includes Income Tax gross-up amount, as listed in Schedule Cal. P.U.C. No. A2.1.3,D.

/2/ Material now appears on Sheet 72.

8. LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS (Cont'd)

B. ROUTE, TYPE AND MEASUREMENT (Cont'd)

- 2. Where the proposed route over private property will be part of the route to serve two or more customers, or where, at the Company's option, the route will be on private property rather than on public roads, such routes shall be treated as being on public roads. Such routes shall require acceptable easements which can be obtained by the applicant without charge to the Company or conditions or condemnation. /1/
|
/1/(C)
(N)
- 3. Where the applicant is located on U.S. Government land or on private property surrounded by U.S. Government land, the Company shall obtain the rights necessary to place such facilities on or across such U.S. Government land as required by federal law, provided the applicant pays all costs associated with obtaining such permit or licenses. (N)

C. COLLECTIVE APPLICATION AND GROUPING OF APPLICANTS

- 1. When construction is required to serve a new applicant, a survey is made of all prospects who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Allowances are made only for those prospective customers making bona fide applications for service. (C)
 - 2. All applicants are grouped in a single project when there is no more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.
 - 3. An applicant at any premises receives only a single free footage allowance regardless of the number of services ordered at that premises. (C)
 - 4. Where an applicant orders service at more than one premises, he is treated as being a separate applicant at each premises for purposes of this schedule. (C)
- (D)
|
(D)

/1/ Material formerly appeared on Sheet 71.

8. LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS (Cont'd)

D. APPORTIONMENT OF CHARGES TO GROUP OF APPLICANTS WITHIN A SINGLE PROJECT

1. The overall charge for the project is divided equally among all the applicants in the group.

(C)
(D)
|
(D)

2. Exceptions

a. No applicant is required to pay a higher charge than they would if the project were established for them alone.

b. Charges for extensions to plant on private property are assumed by applicants on whose property such extensions are made and these charges are not included in the over-all charges for the project. Likewise, the free footage allowance on private property is not included in the collective allowance for the project.

E. CHARGES TO SUBSEQUENT APPLICANTS

1. When a new applicant is secured who can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorate of the charge based upon the number of months (a fraction of a month is counted as a full month) remaining in the original three-year term, the time to be computed from the date service is established for the new applicant.^{/1/}

2. Where additional construction is required for an applicant to be served from a project less than three years old, the charge for the project is recomputed as above if such recomputation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.

/1/ Includes Income Tax gross-up amount, as listed in Schedule Cal.P.U.C. No. A2.1.3, D.

8. LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS (Cont'd)

F. ADJUSTMENT IN CHARGES WHEN ADDITIONAL APPLICANTS ARE CONNECTED

1. When a project is recomputed as described in E. preceding, existing customers will be refunded a prorate of the difference between the original charges and the recomputed charges, based on the remainder of the three-year term. Recomputation of charges due to the addition of new applicants is made on the assumption that there have been no disconnects.
2. In the event the Company attaches interexchange toll facilities to an aerial extension to plant within the three-year period, the Company will refund a prorated amount to cover the unexpired portion of the charges for that part of the line extension facilities so used.
3. If, within three years after completion of the original project, construction on private property is subsequently treated as being on public roads, or where a private road is dedicated to the public use, the charges shall be recomputed and refunds made to the initial applicants where applicable.

8. LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS (Cont'd)**G. LINE EXTENSIONS AND SERVICE CONNECTION**

Line Extensions and Service Connection Facilities to and within New Subdivisions or Real Estate Developments in their entirety which are located within an existing exchange or within unfiled territory being included within a new or existing exchange.

1. Where requested and permissible, aerial or underground facilities at Company's option to and within real estate developments, i.e., projects which do not satisfy the density requirement for a subdivision, will be provided under the following conditions:
 - a. The applicant, in addition to any labor or material to be furnished by them, will pay in advance the estimated total cost of the Company's construction. Any difference between the amount advanced and the actual cost shall be advanced or refunded, as the case may be, within 30 days after the actual cost is determined by the Company.¹
 - b. When, within the first three-year period after completion of the Company's construction, the subdivision density requirement has been met, the Company will refund the advance in a. above. If, at the end of the three-year period the subdivision density requirement has not been met, the Company will refund that portion of the advance proportional to the ratio of the then permanent main telephone and PBX trunk line termination density to the subdivision density requirement. No interest will be paid on such advances.
2. Where underground facilities are requested or required to be constructed to and within new subdivisions or real estate developments in their entirety, line extensions and service connection facilities will be provided as set forth in Schedule Cal.P.U.C. No. A2.1.15. and 16.

/1/ Includes Income Tax gross-up amount, as listed in Schedule Cal.P.U.C. No. A2.1.3,D.

8. LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS (Cont'd)

H. DISCONNECTS

When one or more customers on a project disconnect within the three-year term, no refund is made of the line extension or service connection charge to the disconnected customers.

(C)
(D)
(D)
—
(D)

I. RE-USE OF FACILITIES

1. When a customer disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original customer and the new applicant.
2. Where a customer is disconnected for any reason and subsequently reapplies for service from the same premises, the customer will not be required to pay any charges under this schedule in addition to his total original obligation.
3. Where a customer has paid charges under this schedule for service at a premises on a given project and subsequently applies for service at a different premises on the same project, the customer will not be assessed additional charges greater than his original obligation unless additional construction is required.

(D)
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(D)

8. LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS (Cont'd)

(D)
|
(D)

J. RATES AND CHARGES

For aerial or underground (at Company's option) extensions to plant beyond existing exchange or suitable toll facilities of the Company. See also A. through F. preceding (not applicable to subdivisions or real estate developments, see G. preceding).

	<u>Charge</u>	
Footage Allowance Per Applicant ^{/1/} :		(C)
- 300 feet of line extension facilities	NO	
- 50 feet of service connection facilities	NO	(C)
Extensions to Plant Exceeding Footage Allowance:		
- Line extension facilities	Actual Cost	(C)
- Service connection facilities, Drop Wire, per foot	\$6.00	(I)

/1/ See Schedule Cal.P.U.C. No. A2.1.15, A.4. (D)
(C)

9. SWITCHED SERVICE 56

1. DESCRIPTION

Switched 56 is a digital access line that provides customers with circuit switched digital transmission at 56 Kbps.

Switched 56 is designed for digital data applications with a full duplex, digital, synchronous 56 Kbps data transmission rate.

Switched 56 inter-operates with existing suitably equipped CenPath and Centrex ISDN BRA products at 56 Kbps.

The customer must provide a compatible Channel Service Unit/Data Service Unit (CSU/DSU) with digital capability or a compatible Data Unit (DU) in addition to the inside wire required to connect to the Utility.

Outgoing calls may be placed to switched 56 capable access circuits served from the same switch, other equipped intraLATA serving wire centers, or over an Interexchange Carrier wide area network to InterLATA and international destinations.

2. DEFINITION

Remote Service

Facilities used to serve a customer where the Switched 56 serving central office switch does not coincide with the customer's serving wire center.

3. REGULATIONS

- a. Switched 56 is a service provided to measured business customers only. It is available only where measuring capability exists and where equipment and operating conditions permit.
- b. The customer will be served from the nearest serving wire center equipped with switched 56 feature capability. This serving wire center may be remote to the customer's usual wire center.

9. SWITCHED 56 (cont'd)

3. REGULATIONS (cont'd)

- c. Where served from a remote wire center, Message unit, Zone Usage, and toll rates associated with the Switched 56 access line will be in accordance with the Guidebook provisions of the remote exchange.
- d. Reserved
- e. An Switched 56 jack as set forth in Guidebook, Part 8, Section 8 is included in the installation charge for the Switched 56 access line.
- f. Switched 56 does not support the following services:
 - Analog Voice and Voice Services.
 - Analog data services or subrates.
 - 411, 811, 900^{/1/}, or 0+.
 - 900 blocking^{/1/}.
 - Custom Calling Features.
- g. Switched 56 performance is measured in Error Free Seconds (EFS), Severely Errored Seconds (SES), and Bit Error Rate. The minimum design performance for both IntraLATA and the Utility's portion of InterLATA calls is the following:
 - 95% EFS on 99% of calls of 5 minutes duration over one month.
 - .03% SES over 24 hours.
 - 8.9E-8 Bit Error Rate.

The above are only design minimums; the Company does not guarantee these levels.
- h. The Company makes no guarantee that any transmission speed or bit error rate will be achieved on any given call.
- i. The customer shall be responsible for payment of a visit charge as set forth in Guidebook, Part 8, Section 8 when the Company dispatches personnel to the customer's premises, and the trouble is in the equipment provided by other than the Company.

(C)
(C)

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

(N)

9. SWITCHED 56 (cont'd)

3. REGULATIONS (cont'd)

- j. Provisions concerning limitations of liability are set forth in the Guidebook, Part 2, Section 2.
- k. Network interface requirements are available from the Company on request.

4. SERVING ARRANGEMENTS

- a. Switched 56 uses four serving arrangements. The specific arrangement is determined by the customer's serving switch type and capabilities and the customer's proximity to the switch.

Switched 56 customers served from a remote location will be given the option to convert to the local serving central office at no charge when a central office becomes equipped with Switched 56 capability.

- b. Datapath provides digital, full duplex transmission using Time Compression Multiplexing (TCM). TCM allows 56 Kpbs over a two-wire local loop with an effective range of approximately 10,000 feet. Datapath will be used for local serving arrangements.
- c. Datapath Extension (DPX) enhances Datapath to physically extend the Switched 56 feature to another wire center using specially designed channel units and T-1 facilities. Although DPX is limited only by T-1 facility range, it functions the same as Datapath from the channel unit and has an effective loop range of approximately 10,000 feet.

DPX will be used to provide Switched 56 remote serving arrangements to customers who are served by a wire center that does not have Switched 56 capability.

- d. Office Channel Unit Dataport equipped with Control Mode Idle (OCUDP/CMI) is a switch independent serving technology from either a local or remote serving arrangement. OCUDP/CMI uses standard DS-1 time division multiplexing (TDM) for 56 Kbps transmission across a four-wire circuit. TDM and four-wire facilities extend the OCUDP/CMI loop beyond Datapath and DPX loop limitations.

9. SWITCHED 56 (cont'D)

5. TERM OFFERING

a. DESCRIPTION

The Company will waive all Switched 56 nonrecurring charges for customers who commit to retain the service for a minimum period of two years (24 months) from the installation date.

b. REGULATIONS

- (1) Switched 56 will be installed and nonrecurring charges waived only at the customer premises where the service terminates and facilities permit. All other changes will incur the applicable rates and charges as stated in the Guidebook.
- (2) The customer is required to retain Switched 56 service for a minimum period of two years (24 months) from the installation date.
- (3) The customer may make changes, except a disconnection, to the service during the two year minimum period at the applicable Guidebook rates and charges.
- (4) If at any time during the two year (24 months) minimum period following installation, the Switched 56 service is disconnected as a result of a customer request or disconnection of the customer's service in accordance with the Company's Guidebook, the customer will be charged a portion of the nonrecurring charges waived at the time of installation. Each month the customer retains the service the termination liability will be reduced by 1/24th of the nonrecurring rate in effect at the time of installation.

9. SWITCHED 56 (cont'd)

6. RATES AND CHARGES

The following rates and charges are for each Switched 56 equipped access line.

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
2 Wire Local	\$474.96	\$42.75	DP56K
2 Wire Remote	474.96	42.75	DX56K
4 Wire Local	474.96	42.75	OC56K
4 Wire Remote	474.96	42.75	OX56K

10. AT&T BUSINESS LOCAL CALLING (BLC)

A. DESCRIPTION

AT&T Business Local Calling (BLC) is an optional business package offer that provides multiple line option packages which include varying combinations of a network access line, choice of local usage plans, select Custom Calling Services (vertical features), and hunting (optional). Additional vertical feature options are also available.

B. TERMS AND CONDITIONS

1. AT&T Business Local Calling^{/2/} is available to business customers who agree to a 12-Month^{/3/} term and who commit to the line option packages and prices as shown in *F. PRICES*, following. Effective May 2, 2011, customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at rates as shown in *F. Prices*, following. (C)
(C)
2. AT&T Business Local Calling is not available on Foreign Exchange Service, PBX Trunks, Centrex, ISDN, PRI, Inmate service, Hotel/Motel Service, 800/900^{/1/} Service, Warm line, or COPT/Coin services.
3. AT&T Business Local Calling is only available where facilities and equipment are available.
4. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in *F. PRICES*, following. Multiple options per account are permissible.
5. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plans.
6. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
7. The Company may annually adjust the rates applicable for a term plan, and such adjusted rates will apply on the date specified in the Company notification of change in rates. Subject to Company-initiated price adjustments. Volume Price Level rates as listed in *F. Prices* will apply for the life of the term plan based on the number of lines subscribed. (C)
(C)

/1/ California 900 service withdrawn effective November 1, 2010.

/2/ Effective June 12, 2024, 24- and 36-month term plans are no longer made available for any line count, and existing term plans for all line counts may not be renewed or extended for a term greater than 1 year. (C)

/3/ Effective June 12, 2024, after renewal of any term plan, Volume Price Level rates listed in *F. Prices* may be adjusted by the Company and made effective during the renewed term. (C)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

B. TERMS AND CONDITIONS (cont'd)

8. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
9. Certain standalone vertical features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in *F. Prices* following. These standalone vertical features are limited to Three-Way Calling, Call Forwarding, Remote Access To Call Forwarding, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Screen. Other standalone features may be added on an a la carte basis at their individual Guidebook rates (see Part 7, Section 2). WirePro service is also available with any package for the additional charge listed in *F. Prices* following.
10. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
11. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
12. Service Ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well NRCs, if applicable, associated with vertical features ordered at the time of initial subscription to AT&T Business Local Calling may apply. Service charges associated with changing to/from hunting service, if applicable, will also apply. Standard NRCs will apply to stand alone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription.

(C)
|
(C)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

B. TERMS AND CONDITIONS (cont'd)

13. Customer may purchase Business Local Calling package for a 12-month term via a written or oral agreement. The agreement will automatically renew in successive 12-month terms unless, prior to expiration of the then-existing term, either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement. Absent such notification, upon renewal a new 12-month term commences at the rates for 12-month term then in effect in *F. Prices* on the date of the renewal, subject to Company-initiated rate adjustment.^{/1/}

When Business Local Calling 1-19 line package is purchased as part of a Bundle Offer (i.e. an offer for the purchase of multiple AT&T services at a discount), the customer agrees to maintain the Bundle Offer for the applicable term. The price of the Business Local Calling service portion of the Bundle is valid until one of the following events occurs, at which time the price will increase: (1) the term of the Bundle Offer expires; (2) customer changes the Business Local Calling service address; or (3) customer drops one of the AT&T services in the Bundle Offer. If the customer is no longer eligible for the Bundle Offer price for the reasons described above, but has time remaining on the Bundle Offer term, the price for the Business Local Calling service will increase to the then-existing 12-month term price.

14. Applicable local, state, and federal charges, taxes, 911 fees, and the End User Common Line charge are in addition to the line option prices listed in *F. Prices* following.
15. Reserved for Future Use
16. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer initiated Temporary Suspension.

/1/ Effective June 12, 2024, Business Local Calling term plans of any length will automatically renew as described in B. 13 above.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

B. TERMS AND CONDITIONS (cont'd)

17. This paragraph is applicable only to AT&T Business Local Calling lines without the AT&T All for Less offer (see Paragraph 20 for AT&T Business Local Calling lines with the All for Less offer.)

Existing customers who are not on a voice package term plan or who have less than six (6) months remaining on their voice package term plan, who communicate a desire to disconnect their lines, then reconsider and keep the lines, and who subscribe to a new AT&T Business Local Calling agreement for at least a 1-year term will receive a monthly credit, as follows:

For Service Agreements entered into on or after May 10, 2024, the credit is \$60.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$13,680.00 per customer.

(N)
|
(N)

(D)

The customer must agree to subscribe all their lines to AT&T Business Local Calling in order to receive the credit. If any lines are disconnected during the call then the remaining lines are not eligible for this credit. Those customers who initially refuse a new AT&T Business Local Calling offer will be eligible to receive a monthly credit, as follows:

For Service Agreements entered into between June 2, 2016 and December 10, 2023, the credit is \$12.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$2,736.00 per customer. Effective December 11, 2023, this offer is no longer available.

(C)

Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection. This offer cannot be combined with any other promotional offers for access lines, including Win/Winback offers.

18. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where AT&T Business Local Calling is available, into one agreement to meet line commitments.
19. Effective for new agreements established on or after October 26, 2012, each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)**B. TERMS AND CONDITIONS (cont'd)**

20. This paragraph is applicable only to AT&T Business Local Calling lines with AT&T All for Less offer (see Paragraph 17 for AT&T Business Local Calling lines without the All for Less offer.)

Eligible customers may receive a monthly credit as follows. Eligible customers are those customers who:

- are existing customers who are not on a voice package term plan or who have less than six (6) months remaining on their voice package term plan, and
- who communicate a desire to disconnect their lines then reconsider and keep the lines (i.e. "save"), or who have their local exchange access line service with another competitive local exchange carrier within the Company service area and who now wish to establish their local exchange access line service with the Company (i.e. "win/winback"), and
- who subscribe to a new AT&T Business Local Calling agreement for at least a 1-year term.

For Service Agreements entered into on or after April 1, 2017, the credit is \$6.00 off of the All for Less rate on the first line only, for 12 months. The customer must agree to subscribe all their lines to AT&T Business Local Calling in order to receive the credit.

Those customers who initially refuse the above mentioned offer will be eligible to receive a monthly credit, as follows:

For Service Agreements entered on or after April 1, 2017, the credit is \$12.00 off of the All for Less rate on the first line only, for 12 months.

Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

C. LINE OPTION PACKAGES

1. "Unlimited A" (Option A) – Core Components: network access line, unlimited local usage^{/2/}, Caller ID, Three-Way Calling, Call Forwarding.

Optional Components: Call Waiting, Remote Access to Call Forwarding, Speed Calling 30, Repeat Dialing, Call Return, Call Screen, Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting^{/1/}.

2. "Unlimited B" (Option B) – Core Components: network access line, unlimited local usage^{/2/}, Caller ID.

Optional Components: Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting^{/1/}.

3. "Block Of Time 150" (Option C)^{/4/} – Core Components: network access line, local usage 150 minute block of time (BOT) and Caller ID. Local minutes of use in excess of the 150 minute allowance are charged at the rate listed in *F. Prices* following. Minutes used will be rounded up to the next whole minute per call. (C)

Optional Components: Delayed Call Forwarding, Busy Forwarding, Message Waiting Indicator and Hunting^{/1/}.

4. "Measured" (Option D)^{/4/} – Core Components: network access line, local usage^{/2/} measured on a per minute basis^{/3/}, Caller ID. (C)

Optional Components: Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting^{/1/}.

/1/ Effective 5/02/2011 Hunting will no longer be included as an available Optional Component for Month-to-Month service. It will be available on an a la carte basis at standard Guidebook rates.

/2/ Local Usage includes ZUM 1, 2, and 3.

/3/ Lines newly subscribed to this Option on or after June 1, 2010 will receive the first 30 local usage minutes of use per month with no local usage per minute of use charge.

/4/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

(N)
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(N)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)**D. TERMINATION LIABILITY AND SHORTFALL**

1. Except as provided for elsewhere in this Tariff, customers who terminate their entire AT&T Business Local Calling account prior to completion of the selected term period are subject to termination charges. Termination charges are equal to \$15.00 times the number of months remaining on the term commitment times the number of lines subscribed to on the initial order.
2. Termination charges are not applicable if, during the term period:
 - a. the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan; or
 - b. the customer converts to an upgraded technology with the Company (e.g. network access lines to PBX Trunks, Centrex, ISDN Prime) and commits to a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or
 - c. the customer chooses to terminate their agreement and to negotiate a new AT&T Business Local Calling agreement with a term period greater than the time remaining on the existing AT&T Business Local Calling agreement. The new service agreement will be based on the term plan rates in effect at the time of establishing the new agreement. For 20+ line agreements established on or after October 26, 2012, the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify.
 - d. If during the Term, a customer chooses to migrate from an AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under a Business Local Calling Agreement to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived, provided:
 1. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months;
 2. the term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service;
 3. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service;
 4. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced, and
 5. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site.

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10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

D. TERMINATION LIABILITY AND SHORTFALL (cont'd)

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3. For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer's bill for each of those months. This shortfall adjustment charge is equal to \$10.00 times the number of lines below the 80% requirement.

E. REFERENCES

The AT&T Business Local Calling plan components are provided in accordance with the applicable Terms and Conditions of this Guidebook except as noted in B., preceding, and F., following, of this Section.

Subject

Reference

Business Network Access Lines	Part 4, Section 2
Business Local Usage	Part 4, Section 2
Custom Calling Services	Part 7, Section 2
Hunting	Part 4, Section 2

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10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES

1. Service Elements

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10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

		Term & Volume Monthly Prices* Per Line For Accounts Established on and after 6/1/2015		
Volume Price Level	Line Option	1-Year ^{/5/}	2-Year ^{/1//4/}	3-Year ^{/1//4/}
1 – 19 Lines ^{/1/}	Option A	\$50.00 ^{/2/}	-	-
	Option B	\$45.00 ^{/2/}	-	-
20 + Lines ^{/3//4/}	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00

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Term & Volume Monthly Prices*, Per Line, For Accounts Established on and after 8/15/2016 and prior to 6/1/2018

Volume Price Level	Line Option	1-Year ^{/5/}
1 – 19 Lines ^{/1/}	Option A	\$60.00
	Option B	\$55.00

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* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

- /1/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.
- /2/ This rate is applicable for accounts established on or after 6/1/2015 and prior to 8/15/2016.
- /3/ These rates are applicable for accounts established on or after 6/1/2015 and prior to 3/15/2018.
- /4/ Effective April 3, 2024, customers with 20+ lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year.
- /5/ For any term plan, including term plans established prior to June 12, 2024, upon renewal of the term plan after June 12, 2024, the rates applicable will be the 1-Year term rates in effect above on the date of the renewal, subject to Company-initiated rate adjustments.

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10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

Term & Volume Monthly Prices*, Per Line, For Accounts Established on or after 6/1/2018 and prior to 6/19/2019

Volume Price Level	Line Option	1-Year ^{/7/}
1 – 19 Lines ^{/2/}	Option A	\$70.00
	Option B	\$65.00

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Term & Volume Monthly Prices*, Per Line

Volume Price Level	Line Option	1-Year ^{/7/}	2-Year ^{/1/6/}	3-Year ^{/1/6/}
1 – 19 Lines ^{/2/}	Option A	\$80.00 ^{/5/}	-	-
	Option B	\$75.00 ^{/5/}	-	-
20 + Lines ^{/6/}	Option A	\$39.00 ^{/3/}	\$38.00 ^{/4/}	\$37.00 ^{/4/}
	Option B	\$34.00 ^{/3/}	\$33.00 ^{/4/}	\$32.00 ^{/4/}

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* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

- /1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.
- /2/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.
- /3/ This rate is applicable for accounts established on or after 3/15/2018 and prior to 8/23/2019.
- /4/ This rate is applicable for accounts established between 8/23/2019 and 6/15/2022.
- /5/ This rate is applicable for accounts established between 6/19/2019 and 6/15/2022.
- /6/ Effective April 3, 2024, customers with 20+ lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year.
- /7/ For any term plan, including term plans established prior to June 12, 2024, upon renewal of the term plan after June 12, 2024, the rates applicable will be the 1-Year term rates in effect above on the date of the renewal, subject to Company-initiated rate adjustments.

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10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

Term & Volume Monthly Prices*, Per Line, For Accounts Established between 8/23/2019 and 6/15/2022

Volume Price Level	Line Option	1-Year ^{/3/}
20+ Lines ^{/2/}	Option A	\$44.00
	Option B	\$39.00

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Term & Volume Monthly Prices*, Per Line, For Accounts Established between 6/15/2022 and 6/15/2023

Volume Price Level	Line Option	1-Year ^{/3/}	2-Year ^{/1//2/}	3-Year ^{/1//2/}
1 – 19 Lines ^{/1/}	Option A	\$100.00	-	-
	Option B	\$95.00	-	-
20 + Lines ^{/2/}	Option A	\$54.00	\$48.00	\$47.00
	Option B	\$49.00	\$43.00	\$42.00

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Term & Volume Monthly Prices*, Per Line, For Accounts Established between 6/16/2023 and 4/2/2024

Volume Price Level	Line Option	1-Year ^{/3/}	2-Year ^{/1//2/}	3-Year ^{/1//2/}
1 – 19 Lines ^{/1/}	Option A	\$120.00	-	-
	Option B	\$115.00	-	-
20 + Lines ^{/2/}	Option A	\$74.00	\$68.00	\$67.00
	Option B	\$69.00	\$63.00	\$62.00

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* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

- /1/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.
- /2/ Effective April 3, 2024, customers with 20+ lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year.
- /3/ For any term plan, including term plans established prior to June 12, 2024, upon renewal of the term plan after June 12, 2024, the rates applicable will be the 1-Year term rates in effect above on the date of the renewal, subject to Company-initiated rate adjustments.

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10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

Term & Volume Monthly Prices*, Per Line, For Accounts Established on or after 4/3/2024

Volume Price Level	Line Option	1-Year ^{/4/}	2-Year ^{/2//3/}	3-Year ^{/2//3/}
1 – 19 Lines ^{/1/}	Option A	\$180.00	-	-
	Option B	\$175.00	-	-
20 + Lines ^{/3/}	Option A	\$110.00	\$68.00	\$67.00
	Option B	\$105.00	\$63.00	\$62.00

* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes ^{/1/}	\$0.030

Month-to- Month Prices:		
	Option A	\$425.00
	Option B	\$425.00
	Option C ^{/1/}	\$425.00
	Option D ^{/1/}	\$425.00

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- /1/ Effective September 1, 2014, “Block of Time 150” (Option C) and “Measured” (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.
- /2/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.
- /3/ Effective April 3, 2024, customers with 20+ lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year.
- /4/ For any term plan, including term plans established prior to June 12, 2024, upon renewal of the term plan after June 12, 2024, the rates applicable will be the 1-Year term rates in effect above on the date of the renewal, subject to Company-initiated rate adjustments.