

1. SPECIAL CONSTRUCTION OF EXCHANGE FACILITIES**A. GENERAL****1. Normal Provision of Facilities and Service.**

Facilities to provide exchange service to applicants/customers are furnished in accordance with the Company's standards up to and including its local loop demarcation point as set forth in Guidebook Part 2, Section 2. It is contemplated that facilities are available or will be made available as part of a telephone plant designed and constructed to meet the service requirements usually encountered in the localities or areas served.

2. Special Provision of Facilities and Service.

- a. Line extensions, Service Connections and Facilities on Customer's Premises or new facilities to provide exchange telephone service to applicants/customers will be furnished up to and including the Company's local loop demarcation point as set forth in Schedule Cal. P.U.C. No. A2.1.15, A2.1.16, and Guidebook Part 8, Section 8. Where the new facilities are in suburban areas, charges for line extensions and service connection facilities are set forth in Guidebook Part 4, Section 5.
- b. The provision of "Other Equipment and Wiring" as set forth in Guidebook Part 3, Section 1 is applicable to service connection facilities.

1. SPECIAL CONSTRUCTION OF EXCHANGE FACILITIES (cont'd)**A. GENERAL (cont'd)****2. Special Provision of Facilities and Service (cont'd)**

- c. Applicants/customers may desire service arrangements or facilities in the provision of their service which is beyond that normally provided by the Company. When such an applicant/customer requirement exists, the Company may furnish where operating conditions permit up to and including its local loop demarcation point, such other arrangements as the applicant/customer requests, at charges based on the costs of providing such additional service or facility arrangements, see C. charges following.¹

B. APPLICATION OF SPECIAL PROVISION OF FACILITIES AND SERVICE

- 1. Facilities and services provided under special construction will be provided as set forth in 2.a. preceding and the following:
 - a. At the request of the applicant/customer, the Company may construct additional facilities, including additional entrance facilities to other buildings on continuous property, of a type or in a location other than that which the Company would otherwise utilize in order to provide service for the applicant/customer.
 - b. In order to comply with requirements specified by the applicant/customer, construction by the Company involves a routing of facilities other than that which the Company would normally utilize in order to provide services for the applicant/customer. See 2.b. following.
 - c. At the request of the applicant/customer, the Company constructs a greater quantity of facilities than that which the Company would otherwise construct in order to fulfill the applicant's/customer's initial requirements for services. See 2.c. following.
 - d. The facilities to provide services are not available and at the request of the applicant/customer, the Company constructs temporary facilities to provide services for the period during which the permanent facilities are under construction.

/1/ Includes Income Tax gross-up amount, as listed in Schedule Cal.P.U.C. No. A2.1.3,D.

1. SPECIAL CONSTRUCTION OF EXCHANGE FACILITIES (cont'd)**B. APPLICATION OF SPECIAL PROVISION OF FACILITIES AND SERVICE (cont'd)**

1. Facilities and services provided under special construction will be provided as set forth in 2.a. preceding and the following: (cont'd)

- e. Except as covered in Schedule Cal.P.U.C. Nos. A2.1.15, A2.1.16, A.1.j and Guidebook Part 8, Section 8, the facilities to provide services are not available and at the request of the applicant/customer, the Company constructs temporary facilities to provide services for the period during which the permanent facilities are under construction.

The provision of any of the above listed special construction shall be entirely at the option of the Company¹.

2. Alternate Routing or Standby Facilities for Exchange Service

Normally, facility arrangements between a serving central office and a customer are furnished over the most economical route as determined by the Company up to and including its local loop demarcation point. Where an applicant/customer requests a serving arrangement furnished in a manner other than the most economical route as determined by the Company, the arrangements requested are generally one of the following:

- a. Furnish facilities over the same physical route but in two or more different cables. Generally, the cables would be separated but share common poles, manholes or duct runs.
 - b. Facilities furnished over two or more separate routes. This would be alternate routing, i.e. facilities would be furnished in separate cables, separate routes and not share common pole line, ducts or manholes in any part of the route. The facilities could be used to separate services between the central office and the Company's local loop demarcation point on the customer's premises over the two or more routes, possibly providing a better opportunity for continuity of service of the communications services provided.
 - c. Standby facilities are those furnished to provide redundancy for all or a portion of the services furnished between a central office and a customer's premises. Such redundancy could be provided over an alternate route or in the same route via a different cable. In addition, equipment, that is under the operational control of the customer located at the customer's premises is the customer's responsibility. The Company is responsible only up to and including its local loop demarcation point for the provision of such service.

/1/ Includes Income Tax gross-up amount, as listed in Schedule Cal.P.U.C. No. A2.1.3,D.

1. SPECIAL CONSTRUCTION OF EXCHANGE FACILITIES (cont'd)**C. CHARGES FOR SPECIAL PROVISION OF FACILITIES AND SERVICE**

1. Charges based on costs are applicable to special provision of facilities and service. An advance payment of 100% of estimated cost will be required by the Company to protect its investment. The amount of the advance payment will be credited to the customer's account upon completion of the construction and the billing for the service arrangement.¹
2. Charges may be quoted based on the material used and labor required that the Company may provide in connection with the outside plant and central office facilities to provide the arrangement requested.
3. Application of Charges
 - a. Additional cable may be required, which may not be reusable in place when the customer disconnects such a service arrangement. This could include portions of cable facilities along existing rights-of-way or dedicated streets where such cable was furnished for the use of one customer. Charges applicable to the facilities furnished are reflective of the material furnished. In addition, labor is required to place and terminate the facilities placed. Additional labor may be required to rearrange existing facilities to accommodate the additional facilities placed. Service connections may also be affected and may require additions and rearrangements to which charges would apply.
 - b. Furnishing facilities over the same route but in two or more different cables.
 - (1) Where distribution facilities are installed with possibility of reuse, the charges for the additional cable will be based on the facilities furnished.
 - (2) If rearrangement of existing outside plant facilities may accommodate the applicant/customer's request without the addition of new plant, such costs will be the applicable charge to the applicant/customer for the furnishing of separate outside plant facilities.
 - (3) Facilities requiring the reinforcement of an existing route and which would not be constructed by the Company except to provide the facility arrangement requested by the customer will be charged to the customer based on cost to provide the reinforcement.

/1/ Includes Income Tax gross-up amount, as listed in Schedule Cal.P.U.C. No. A2.1.3,D.

1. SPECIAL CONSTRUCTION OF EXCHANGE FACILITIES (cont'd)

C. CHARGES FOR SPECIAL PROVISION OF FACILITIES AND SERVICE (cont'd)

3. Application of Charges (cont'd)

b. Furnishing facilities over the same route, but in two or more different cables. (cont'd)

- (4) New exchange facilities will be furnished up to and including the Company's local loop demarcation point over either the normal or alternate route. Service connection or nonrecurring charges applicable to the service furnished will apply.
- (5) Rearrangement of exchange facilities to utilize two routes will be furnished by the Company, not to exceed the charges of furnishing of new services as set forth in the Guidebook.

c. Facilities furnished over two or more separate routes.

- (1) Where existing outside plant facilities are capable of providing the arrangements requested by the applicant/customer, but rearrangement is required, the applicant/customer will pay charges equal to the costs of furnishing such rearrangements of distribution or of service connection.
- (2) Where a line extension of an existing facility route is required to provide an alternate serving arrangement, the applicant/customer will pay charges based on the additional costs involved in furnishing the line extension on the alternate route which are in addition to the costs involved in furnishing service over the normal route.
- (3) New exchange facilities will be furnished up to and including the Company's local loop demarcation point over either the normal or alternate route. Service connection or nonrecurring charges applicable to the services furnished will apply.
- (4) Rearrangement of existing exchange facilities over either the normal or the alternate route to accommodate the request of the applicant customer as to the route requested for use, will be provided at costs not to exceed the service connection or nonrecurring charges applicable to the services furnished.

1. SPECIAL CONSTRUCTION OF EXCHANGE FACILITIES (cont'd)**C. CHARGES FOR SPECIAL PROVISION OF FACILITIES AND SERVICE (cont'd)****3. Application of Charges (cont'd)****d. Facilities furnished on a standby or redundant basis.**

- (1) Charges for furnishing facilities will be the same as that set forth in c. (1),(2),(3) and (4) preceding.
- (2) In addition to the nonrecurring charges for establishing the standby route, the monthly rate for each pair furnished in the redundant route will be the monthly rate associated with the normal service.
- (3) Where equipment is furnished to transfer facilities between the normal route and the standby route, it may be provided at rates and charges as set forth in Schedule Cal.P.U.C. No. B3.2.11 Special Assemblies A. General, Nos. P 70-33 and P 70-34.

D. APPLICATION CANCELLED, MODIFIED OR DEFERRED BY CUSTOMER OR APPLICANT**1. Cancellation of Application**

- a. Prior to the start of installation as defined in Part 2, Section 1, no charge.
- b. Where installation of equipment or facilities, other than those provided by special construction, has been started prior to the cancellation, the charges and regulations as set forth under Schedule Cal.P.U.C. No. A2.1.3 are applicable.¹
- c. Where special construction of exchange facilities has been started prior to the cancellation, a charge is applicable which is equal to the costs incurred in the special construction, less net salvage of facilities removed and/or credit for facilities for which there is another requirement. Where partially cancelled (one or more services or facilities, but not all), charges for such cancelled service or facilities shall apply. Charges are determined as set forth in Schedule Cal.P.U.C. No. A2.1.3¹ and in 4, following.

2. Change or Modification of an Application

Charges and regulations as set forth in Schedule Cal.P.U.C. No. A2.1.3 are applicable and in 4. following.

/1/ Includes Income Tax gross-up amount, as listed in Schedule Cal.P.U.C. No. A2.1.3,D.

1. SPECIAL CONSTRUCTION OF EXCHANGE FACILITIES (cont'd)

D. APPLICATION CANCELLED, MODIFIED OR DEFERRED BY CUSTOMER OR APPLICANT (cont'd)

3. Deferment of an Application

Charges and regulations as set forth in Schedule Cal.P.U.C. No. A2.1.3 are applicable and in 4. following.

4. Determination of charges

- a. In determining the charge for 1., 2. and 3. preceding, each application of cancelled, modified or deferred service is treated as discontinued as of the date on which facilities were to have been placed in service.
- b. Such charges apply provided the applicant/customer received written notice (signed by the customer and Company) at the time the order for such service was taken stating that charges would apply should the applicant/customer request the cancellation, modification or deferment of the application for service.
- c. Installation of special construction of facilities is considered to have started as defined by "Start of Installation" in Guidebook Part 2, Section 2.