

Florida Long Distance Service Guide

BellSouth Long Distance, Inc.
d/b/a AT&T Long Distance Service

This Service Guide contains Intrastate Rates for services offered on a detariffed basis.

For services offered on a detariffed basis, see also the AT&T Residential Service Agreement and the AT&T Business Services Agreement located at <http://www.att.com/servicepublications>.

Customers can find Service Descriptions, Terms, Conditions, and Interstate Rates in the Company's Interstate Service Guides located at <http://www.att.com/servicepublications>

The Service Descriptions and Terms and Conditions in the Company's Interstate Service Guides also apply to intrastate services in Florida.

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SYMBOLS

The following symbols are used for identifying changes in the Guidebook content:

- C Changed Term or Changed Text
- D Deleted Text, Discontinued Rate, or Discontinued Term
- I Increased Rate
- N New Text
- R Rate Reduction
- n* Moved Text where *n* is equal to the next available numeric on the page

SECTION 1 – RATES AND CHARGES

1.1 Residential Service Offerings

1.1.1 Message Telecommunications Service (MTS)

(A) Monthly Minimum Usage Charge (MUC) and Per-Minute Usage Rates:

Customer Subscribes To	MUC	Per Minute Usage Rate
intraLATA Only MTS	\$0.00	\$0.42
interLATA Only MTS	\$5.99(I)	\$0.42
intraLATA and interLATA MTS	\$5.99(I)	\$0.42

If monthly outbound domestic 1+ Direct-Dialed usage charges equal or exceed the MUC in a billing period, the MUC will not apply. If monthly outbound domestic 1+ Direct-Dialed usage charges in a billing period are less than the MUC, the MUC that will apply will be the difference between that month's usage charges and the MUC.

(B) Rates Applicable For Hearing/Speech Impaired Persons

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive upon request credit on charges for all intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be 50% of the billed charges.

This credit will only be issued for Message Telecommunications Services.

The credit to be given for such calls placed by TDDs will be equal to 50% of the rate for the applicable rate period

SECTION 1 – RATES AND CHARGES

1.1 Residential Service Offerings

1.1.2 AT&T® ONE RATE® Nationwide Calling 1 (formerly known as AT&T® ONE RATE® Online Basic Plan)

- (A) The monthly recurring charge (MRC) is \$3.99 and the per minute usage rate is (I)
\$0.1200. (R)

1.1.3 AT&T® Unlimited Nationwide Calling One

- (A) The MRC is \$26.99 for unlimited interstate and intrastate minutes of use. (I)

1.1.4 AT&T® Unlimited Nationwide Calling Advantage 1

- (A) The MRC is \$22.00 for unlimited interstate and intrastate minutes of use.

1.1.5 AT&T® Unlimited Nationwide Calling Advantage 2 (formerly known as AT&T® Unlimited Nationwide CallingSM Advantage 5)

- (A) The MRC for Option 1, Option 2 and Option 3 is \$16.00 for unlimited interstate and intrastate MOU.

1.1.6 AT&T® ONE RATE® Nationwide Advantage (formerly known as AT&T® ONE RATE® Nationwide 5 Cents Advantage Plan)

- (A) The MRC is \$6.99, and the per-minute usage rate is \$0.07. (I)

1.1.7 Reserved for Future Use

1.1.8 AT&T® Unlimited Nationwide CallingSM Plus 1

- (A) The MRC is \$10.00 for unlimited interLATA or interLATA/IntraLATA combined long distance service.

SECTION 1 – RATES AND CHARGES

1.1 Residential Service Offerings

1.1.9 Special Offers

1.1.9.1 Reserved for Future Use

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SECTION 1 – RATES AND CHARGES

1.1 Residential Service Offerings

1.1.9 Special Offers (continued)

1.1.9.1 Reserved for Future Use

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SECTION 1 – RATES AND CHARGES

1.1 Residential Service Offerings

1.1.9 Special Offers, (continued)

1.1.9.2 Residential Retention Offers

As described below, Retention Offers are available to qualifying Customers of the Company who currently or newly subscribe to one of the Company's qualifying unlimited plans.

(A) Qualifying Plans

.1 AT&T Unlimited Nationwide Calling Advantage 1, AT&T Unlimited Nationwide Calling Advantage 2 and AT&T Unlimited Nationwide Calling Plus 1

.a Available to Residential Customers who:

- .i currently subscribe to the Company for interLATA (interstate and intrastate) service, intraLATA (local toll) service, or interLATA/intraLATA service combined and state an intention to change long distance service to a competitor of the Company, are offered a qualifying plan as defined in (A).1 above and continue to state an intention to change long distance service to a Competitor of the Company; or
- .ii currently subscribe to a qualifying plan as defined in (A).1 above and state an intention to change long distance Service to a competitor of the Company.
- iii. in either case, the Customer must subscribe to one of the qualifying plans defined in (A).1 above to qualify for this retention offer.

.b Rates and Charges

Customers subscribing to a qualifying plan as defined in (A).1 above will receive a \$5.00 monthly credit for a twelve (12) month benefit period. At the end of the benefit period the customer will be charged the then current rates for this plan as defined in Section 1.1 of this Service Guide.

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.c Customers must maintain the requirements of the qualifying plan as defined in Section 4.6 of the Company's Residential Service Guide for Interexchange, Interstate and International Services and continue to subscribe to the qualifying plan to receive the \$5.00 monthly credit during the twelve (12) month benefit period.

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.d This offer cannot be combined with any other promotion offered by the Company or with the Company Reward offers defined Section 1.1.9 of this Service Guide.

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SECTION 1 – RATES AND CHARGES

1.1 Residential Service Offerings

1.1.9 Special Offers, (continued)

1.1.9.2 Residential Retention Offers

(A) AT&T Unlimited Calling Qualifying Plans (continued)

.2 AT&T Unlimited Nationwide Calling Advantage 3

- .a Available to Residential Customers who currently subscribe to AT&T Unlimited Nationwide Calling Advantage 3 and state an intention to change long distance service to a competitor of the Company. Customers must continue to subscribe to AT&T Unlimited Nationwide Calling Advantage 3 as defined in Section 9.5 of the Company's Residential Service Guide for Interexchange, Interstate and International Services to qualify for this retention offer. (C)
- .b Rates and Charges
Customers continuing to subscribe to AT&T Unlimited Nationwide Calling Advantage 3 under this offer will receive a \$5.00 monthly credit for a twelve (12) month benefit period. At the end of the benefit period the customer will be charged the then current rates for this plan as defined in Section 1.7 of this Service Guide. (C)
- c Customers must maintain the AT&T Unlimited Nationwide Calling Advantage 3 requirements defined in Section 9.5 of the Company's Residential Service Guide for Interexchange, Interstate and International Services and continue to subscribe to AT&T Unlimited Nationwide Calling Advantage 3 to continue to receive the \$5.00 monthly credit during the twelve (12) month benefit period. (C)
- .d This offer cannot be combined with any other promotion offered by the Company. (C)
(D)

SECTION 1 – RATES AND CHARGES

1.2 Business Service Offerings

1.2.1 Message Telecommunications Service (MTS)

- (A) Monthly Minimum Usage Charge (MUC): \$47.50 (I)

If monthly outbound usage charges or inbound and outbound usage charges combined equal or exceed the MUC in a billing period, the MUC will not apply. If monthly outbound usage charges or outbound and inbound usage charges combined in a billing period are less than the MUC, the charge that will apply will be the difference between that month's usage charges and the MUC.

- (B) The per-minute usage charge is \$0.9900.

- (C) Rates Applicable For Hearing/Speech Impaired Persons

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive upon request credit on charges for all intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be 50% of the billed charges.

This credit will only be issued for Message Telecommunications Services.

The credit to be given for such calls placed by TDDs will be equal to 50% of the rate for the applicable rate period

SECTION 1 – RATES AND CHARGES

1.2 Business Service Offerings (continued)

1.2.2 Reserved for Future Use

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SECTION 1 – RATES AND CHARGES

1.2 Business Service Offerings (continued)

1.2.3 AT&T Business Unlimited CallingSM (Previously known as Business Unlimited Flex Plan)

(A) Direct Dial – Outbound Service

The MRC* is as follows:

Primary Line: \$20.00
Each Additional Line \$20.00

(B) Toll Free Inbound Service

The per-minute usage rate is \$0.06. See Section 1.2.6 of this service guide for the AT&T (C)
Long Distance Toll FreeSM Service MRC. All toll free inbound calls are billed in six (C)
(6) second increments after an initial period, for billing purposes, of thirty (30)
seconds.

(C) Call Detail

The MRC* is \$5.00 per line

1.2.4 Reserved for Future Use

*The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

SECTION 1 – RATES AND CHARGES

1.2 Business Service Offerings (continued)

1.2.5 Reserved for Future Use

1.2.6 AT&T Long Distance Toll FreeSM Service (Formerly known as Business Easy Toll Free Plan)

- (A) The MRC is \$18.00 per toll-free number.

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AT&T Long Distance Toll FreeSM usage under this Service is subject to the rates, billing increments, term and/or volume discounts, monthly usage commitments, and monthly recurring charge waiver provisions of the associated business service subscribed to by the Customer. For package plan customers, toll free usage will be included in package minutes. The Company will automatically adjust toll free rates and plan provisions to reflect changes in business service subscriptions. Descriptions, terms, conditions and charges for toll free service optional features and services are provided in accordance with the Company's Interstate Business Service Guide.

#This service is not offered under this Service Guide.

Material now appears on Page 31.7

SECTION 1 – RATES AND CHARGES

1.2 Business Service Offerings (continued)

1.2.7 Reserved for Future Use (C)/1/

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1.2.8 Reserved for Future Use (C)/1/

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1.2.9 Reserved for Future Use (C)/1/

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1.2.10 Reserved for Future Use (C)/2/

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1.2.11 Reserved for Future Use

1.2.12 Reserved for Future Use

/1/ Material now appears on Page 31.2.

/2/ Material now appears on Page 31.3.

SECTION 1 – RATES AND CHARGES

1.2 Business Service Offerings (continued)

1.2.13 Reserved for Future Use

1.2.14 Reserved for Future Use

1.2.15 Reserved for Future Use

1.2.16 Reserved for Future Use

1.2.17 Reserved for Future Use

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SECTION 1 – RATES AND CHARGES

1.2 Business Service Offerings (continued)

1.2.22 Reserved for Future Use

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/1/Material now appears on Page 31.4.

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SECTION 1 – RATES AND CHARGES

1.2 Business Service Offerings (continued)

1.2.23 AT&T Business Unlimited CallingSM II

(A) Direct Dialed – Outbound Service MRC

Number of Lines	MRC
1	\$15
2	\$30
3	\$45
4	\$60
5	\$75
6	\$90
7	\$105
8	\$120
9	\$135
10	\$150

(B) Toll Free Inbound Service

The per-minute usage rate is \$0.0600. All toll-free inbound calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. See Section 1.2.6 of this service guide for the AT&T Long Distance Toll FreeSM MRC.

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(C) Call Detail

Number of Lines	MRC
1	\$5
2	\$10
3	\$15
4	\$20
5	\$25
6	\$30
7	\$35
8	\$40
9	\$45
10	\$50

SECTION 1 – RATES AND CHARGES

1.2 Business Service Offerings (continued)

1.2.24 AT&T Business Block of TimeSM II Plans

(A) Rate Options

.1 Reserved for Future Use

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.2 AT&T Business Block of TimeSM 500 II

The MRC is \$25.00 and the usage rate is \$0.0570 for calls after the initial 500 minutes have been used within a billing cycle.

.3 AT&T Business Block of TimeSM 700 II

The MRC is \$35.00 and the usage rate is \$0.0550 for calls after the initial 700 minutes have been used within a billing cycle.

.4 AT&T Business Block of TimeSM 1200 II

The MRC is \$55.00 and the usage rate is \$0.0470 for calls after the initial 1,200 minutes have been used within a billing cycle.

.5 AT&T Business Block of TimeSM 2500 II

The MRC is \$105.00 and the usage rate is \$0.0450 for calls after the initial 2,500 minutes have been used within a billing cycle.

.6 AT&T Business Block of TimeSM 5000 II

The MRC is \$200.00 and the usage rate is \$0.0410 for calls after the initial 5,000 minutes have been used within a billing cycle.

.7 AT&T Business Block of TimeSM 7500 II

The MRC is \$275.00 and the usage rate is \$0.0370 for calls after the initial 7,500 minutes have been used within a billing cycle.

.8 AT&T Business Block of TimeSM 10000 II

The MRC is \$350.00 and the usage rate is \$0.0360 for calls after the initial 10,000 minutes have been used within a billing cycle.

(B) To receive toll-free service (inbound) Customers must subscribe to AT&T Long Distance Toll FreeSM Service. The provisions and rates and charges of the AT&T Long Distance Toll FreeSM Service will apply as described in Section 1.2.6 of this Service Guide except that usage rates are specified in 1.2.24 (A) above.

SECTION 1 – RATES AND CHARGES

1.2 Business Service Offerings (continued)

1.2.25 Reserved for Future Use

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1.2.26 Reserved for Future Use

1.2.27 AT&T Business Calling Florida

The MRC is \$20.00, and the Direct-Dial Outbound and Inbound Toll-Free per-minute rate for interstate calls, intrastate interLATA calls and intrastate intraLATA calls after the initial 10,000 minutes have been used is \$0.0650. See Section 1.2.6 of this Service Guide for the AT&T Long Distance Toll FreeSM Service MRC.

SECTION 1 – RATES AND CHARGES

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1.2 Business Service Offerings (continued)

1.2.28 AT&T Business Calling

The MRC is \$3.00, and the per-minute rate for Direct-Dial Outbound and AT&T Long Distance Toll FreeSM calls is \$0.5550. See Section 1.2.6 of this Service Guide for the AT&T Long Distance Toll FreeSM MRC.

1.2.29 AT&T Business Calling Monthly

The MRC is \$10.00, and the per-minute rate for Direct-Dial Outbound and AT&T Long Distance Toll FreeSM calls is \$0.1400. See Section 1.2.6 of this Service Guide for the AT&T Long Distance Toll FreeSM MRC.

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SECTION 1 – RATES AND CHARGES

1.2 Business Service Offerings (continued)

1.2.30 AT&T Business Block of TimeSM III Plans

(A) Rate Options

.1 AT&T Business Block of TimeSM 700 III

The per-minute rate will apply after the block of time has been used.

Months of Service	MRC	Minutes Allotted in MRC	Additional Per-Minute Rate Over Allotment
1 to 12 Months	\$30.00	700	\$0.055
13 Months or Greater	\$35.00	700	\$0.055

.2 AT&T Business Block of TimeSM 1200 III

The per-minute rate will apply after the block of time has been used.

Months of Service	MRC	Minutes Allotted in MRC	Additional Per-Minute Rate Over Allotment
1 to 12 Months	\$50.00	1200	\$0.047
13 Months or Greater	\$55.00	1200	\$0.047

.3 AT&T Business Block of TimeSM 2500 III

The per-minute rate will apply after the block of time has been used.

Months of Service	MRC	Minutes Allotted in MRC	Additional Per-Minute Rate Over Allotment
1 to 12 Months	\$96.00	2500	\$0.045
13 Months or Greater	\$105.00	2500	\$0.045

.4 AT&T Business Block of TimeSM 5000 III

The per-minute rate will apply after the block of time has been used.

Months of Service	MRC	Minutes Allotted in MRC	Additional Per-Minute Rate Over Allotment
1 to 12 Months	\$184.00	5000	\$0.041
Months 13 and Greater	\$200.00	5000	\$0.041

- (B) To receive toll-free service (inbound) Customers must subscribe to AT&T Long Distance Toll FreeSM. The provisions and rates and charges of the AT&T Long Distance Toll FreeSM Service will apply as described in Section 1.2.6 of this Service Guide except that usage rates are specified in Section 1.2.30 (A) above.

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SECTION 1 – RATES AND CHARGES

1.2 Business Service Offerings (continued)

1.2.31 All for Less® Unlimited

(A) Rates and Charges

The MRC and TFS usage rates are as follows:

Customer Commitment	MRC (Per Access Line [#])	Inbound (TFS) Per Minute Usage Rate
1 Year Term ¹	\$12.50	\$0.055
Out-Of Term Month-to-Month ¹	\$12.50	\$0.055
Non-Term Option ²	\$ 5.00	\$0.055

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Existing Customers with a 1-Year Term Agreement prior to June 1, 2015 will receive a monthly bill credit reward amount equal to \$2.50 per line for the duration of the 1-Year Term Agreement. Effective June 1, 2015, new Customers or existing Customers who renew their All for Less® Unlimited plan for a subsequent 1-year term on or after June 1, 2015 will receive a monthly bill credit reward amount equal to \$7.50 per line for the duration of the 1-Year Term Agreement.

(B) See Section 1.2.6 of this Service Guide for the AT&T Long Distance Toll FreeSM Service MRC.

(C) Call Detail: The MRC is \$5.00 per line up to ten (10) lines.

1.2.32 All for Less® 500

(A) Rates and Charges

The MRC and usage rates are as follows:

Customer Commitment	MRC	Minutes Allotted in MRC	Additional Per-Minute Rate Over Allotment
1-Year Term	\$28.00	500	\$0.057
Out of Term Month-to-Month	\$28.00	500	\$0.057

Customers will receive a monthly bill credit reward amount equal to \$3.00 per month for the duration of the 1-Year Term Agreement. During the 1-Year Term, Federal Universal Service Fee, Federal Regulatory Fee, taxes and other similar fees and surcharges will be calculated on the MRC prior to the calculation of the monthly bill credit reward amount.

(B) See Section 1.2.6 of this Service Guide for the AT&T Long Distance Toll FreeSM Service MRC.

[#]This service not offered out of this Service Guide.

¹Effective September 1, 2017, the 1-Year term option is no longer available to new Customers. Existing Customers at the end of their current 1-Year term may request to renew this plan for a subsequent 1-Year term, or they may continue to subscribe to this plan on the out-of-term month-to-month basis, until they move locations and/or make changes to their service, whichever occurs first.

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²Rate applicable to new Customers on or after September 1, 2017.

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SECTION 1 – RATES AND CHARGES

1.3 Reserved for Future Use

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SECTION 1 – RATES AND CHARGES

1.4 Operator Services

Operator Services are available from the Company on presubscribed basis to Residential and Business Customers.

1.4.1 Residential Operator Services

Residential Operator Services are provided to Customers with presubscribed Residential Access Lines. Residential Operator Services allow the caller to place a call and arrange for billing to the presubscribed Residential Access Line or to an alternate billing arrangement. Usage charges and appropriate service charges will be assessed on a per call basis.

(A) Per Minute Usage Charge	\$0.3500	(C)
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SECTION 1 – RATES AND CHARGES

1.4 Operator Services (continued)

1.4.1 Residential Operator Services (continued)

(B) Per Call Service Charges

(C)

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's services. Per call charges vary by type of call and type of billing method selected by the Customer.

	Comm. Credit Card ¹			Billed to Line ¹
Station to Station				
Fully Automated	\$1.55 ¹			\$1.55
Operator Assisted	\$1.55			\$1.55 ¹
Operator Dialed	\$1.55			\$1.55

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¹Where this billing option is available. Billed to Line may also be billed as Sent Paid service.

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SECTION 1 – RATES AND CHARGES

1.4 Operator Services (continued)

1.4.2 Business Operator Services (continued)

1.4.2 Business Operator Services

Business Operator Services are provided to Customers with presubscribed Business Access Lines. Business Operator Services allow the caller to place a call and arrange for billing to the presubscribed Business Access Line or to an alternate billing arrangement. Usage charges and an appropriate service charge will be assessed on a per call basis.

(A) Per Minute Usage Charge \$0.3500

(B) Per Call Service Charges

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's services. Per call charges vary by type of call and type of billing method selected by the Customer.

	Comm. Credit Card ¹			Billed to Line ¹
Station to Station				
Fully Automated	\$1.55			\$1.55
Operator Assisted	\$1.55			\$1.55
Operator Dialed ¹	\$1.55			\$1.55

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¹Where this billing option is available. Billed to Line may also be billed as Sent Paid service.

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SECTION 1 – RATES AND CHARGES

1.4 Operator Services (continued)

1.4.3 Aggregator Operator Services are provided to Aggregator locations as defined herein. Aggregator Operator Services allow the caller to place a call and arrange for billing other than to the originating telephone number. Usage charges and an appropriate service charge will be assessed on a per call basis.

(A) Per Minute Usage Charge \$0.3500

(B) Per Call Service Charges:

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's services. Per call charges vary by type of call and type of billing method selected by the Customer.

	Comm. Credit Card ¹			Billed to Line ¹
Station to Station				
Fully Automated	\$1.55			\$1.55
Operator Assisted	\$1.55			\$1.55
Operator Dialed ¹	\$1.55			\$1.55

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¹Where this billing option is available. Billed to Line may also be billed as Sent Paid service.

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SECTION 1 – RATES AND CHARGES

1.4 Operator Services (continued)

1.4.4 Casual Calling Operator Services

Casual Calling Operator Service is provided to Residential and Business Customers for originating calls when away from the home or office. Usage charges and an appropriate service charge will be assessed on a per call basis.

(A) Per Minute Usage Charge \$0.3500

(B) Per Call Service Charges:

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's services. Per call charges vary by type of call and type of billing method selected by the Customer.

			Comm. Credit Card ¹			Billed to Line ¹
Station to Station						
Fully Automated			\$1.55			\$1.55
Operator Assisted			\$1.55			\$1.55
Operator Dialed ¹			\$1.55			\$1.55

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¹When this billing option is available. Billed to Line may also billed as Sent Paid service.

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SECTION 1 – RATES AND CHARGES

1.4 Operator Services (continued)

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1.5 Directory Assistance (DA)

Directory Assistance is available to Customers of the Company. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. In order to obtain two (2) requests, the Customer must make the request upon reaching a live operator. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. When more than one Directory Assistance bureau handles requests for listings within the same area code, two listings will be provided only when the listing information is accessible to the Directory Assistance Operator that handles the request.

(A) Exemption for Customers with Disabilities

Customers who have a visual or physical disability that prevents use of a telephone directory are exempt from the charges of Directory Assistance calls for up to and including 50 calls per month. This exemption applies to calls billed to one residential telephone line per Customer certified by the Local Exchange Carrier as disabled and applies to Directory Assistance calls for personal use only. Calls in excess of 50, where billing is available, will be billed the tariffed Directory Assistance charges set forth below. Proof of certification is required.

- Per Call Charge \$1.20
- DA Call Completion (additional charge) \$0.45

1.6 Residential and Non-Complex Business Pay Telephone Surcharge

An undiscountable surcharge, as defined below, shall apply to each call originating from an instrument the Company identifies as a domestic Pay Telephone.

Per Call Surcharge \$0.65

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings

Obsolete services are those services no longer offered to new Customers following the date specified for each service in this section of the pricing and service guide. For existing Customers, the effect of obsoleting a service will depend on the form or type of obsolescence stated for each obsolete service offering. Obsolete services as listed in this section of the pricing and service guide are classified as obsolete according to the following types.

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| Type 1 | Customers may continue to use the obsolete service arrangement and may add to, change, move or transfer the service as required. |
| Type 2 | Customers may continue to use the obsolete service arrangement and may make changes to the arrangement as long as service continues to be provided at the same Customer Premises. However, no additions to the arrangement or transfers/moves of service to new locations are permitted. |
| Type 3 | Customers may continue to use the obsolete service arrangement and may move or transfer the service as required. However, no additions or changes to the service configuration is permitted. |
| Type 4 | Customers may continue to use the obsolete service arrangement. However, no additions, changes, moves or transfer of service are permitted. |
| Type 5 | Used to indicate that the terms and conditions associated with obsoleting the service are service-specific and stated in the pricing and service guide pages obsoleting the offering. |

Obsolete services are furnished subject to all rules and regulations of this pricing and service guide the same as would be applicable if the service offering were not obsolete. In addition, the Company reserves the right to revise rates, terms, conditions, rules and regulations associated with obsolete services from time to time.

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.1 Type 1 - Obsolete Services

(A) Reserved for Future Use

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(B) Reserved for Future Use

1.7.2 Type 2 - Obsolete Services

(A) Reserved for Future Use

*The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.2 Type 2 - Obsolete Services (continued)

- (B) Reserved for Future Use
- (C) Reserved for Future Use
- (D) Reserved for Future Use
- (E) Reserved for Future Use
- (F) Reserved for Future Use
- (G) Reserved for Future Use
- (H) Reserved for Future Use
- (I) Reserved for Future Use
- (J) Reserved for Future Use
- (K) Reserved for Future Use

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SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.2 Type 2 - Obsolete Services (continued)

(L) Reserved for Future Use

(M) Reserved for Future Use

(N) Reserved for Future Use

(O) Reserved for Future Use

(P) BellSouth® Talk 500 Plan¹ (formerly known as AT&T Nationwide Calling 300 Plan)

The MRC* is \$26.99, and the per-minute usage rate is \$0.0700 for calls after the initial 500 minutes have been used within a billing period.

(I)

(Q) Reserved for Future Use

(R) Reserved for Future Use

(S) Reserved for Future Use

(T) Reserved for Future Use

(U) Reserved for Future Use

*The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

¹ This plan was obsolete December 17, 2003.

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.2 Type 2 - Obsolete Services (continued)

(V) Reserved for Future Use

(W) Reserved for Future Use

(X) Reserved for Future Use

(Y) Reserved for Future Use

(Z) Business Fixed Rate Plus Plan (Obsolete January 3, 2004)

.1 The MRC* is \$49.00 per billing account and the per minute usage rate is \$0.454. (I)
All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

(AA) Business Fixed Rate Ultra[®] Plan (Obsolete January 3, 2004)

.1 The MRC* is \$54.00 per billing account and the per minute usage rate is \$0.447. (I)
All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

*The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.2 Type 2 - Obsolete Services (continued)

(AB) Reserved for Future Use

(AC) Reserved for Future Use

(C)

(D)

(D)

(AD) Reserved for Future Use

(D)
(D)

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.2 Type 2 - Obsolete Services (continued)

(AE) Reserved for Future Use

(C)

(AF) Reserved for Future Use

(C)

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.2 Type 2 - Obsolete Services (continued)

(AG) Reserved for Future Use

(AH) Reserved for Future Use

(AI) Reserved for Future use

(AJ) Reserved for Future Use

(AK) Reserved for Future Use

(C)

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(D)

(AL) Reserved for Future Use

(AM) Reserved for Future Use

(AN) Reserved for Future Use

(AO) Reserved for Future Use

(AP) Reserved for Future Use

(AQ) Reserved for Future Use .

*The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.2 Type 2 - Obsolete Services (continued)

(AR) Reserved for Future Use

(AS) Reserved for Future Use

(AT) Reserved for Future Use

(AU) BellSouth® Unlimited Savings Value Plan 1¹ (formerly known as BellSouth® Unlimited Multiline Plan¹)

The MRC* is \$31.99 for unlimited intrastate and interstate minutes of use.

(AV) Reserved for Future Use

(AW) Reserved for Future Use

(AX) Reserved For Future Use

(AY) Talk 120 Value Lite Plan²

The MRC* is \$14.99, and the per-minute usage rate is \$0.1200 for calls after the initial 120 minutes have been used within a billing period. (I)

(AZ) Reserved for Future Use

(BA) BellSouth® Nickel Value Plan³

The MRC* is \$9.99, and the per-minute usage rate is \$0.0500.

*The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

¹This plan was obsolete November 1, 2005

²This plan was obsolete December 1, 2005

³This plan was obsolete October 4, 2006

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.2 Type 2 - Obsolete Services (continued)

(BB) Reserved for Future Use

(BC) Reserved for Future Use

(BD) Reserved for Future Use

(C)

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SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.2 Type 2 - Obsolete Services (continued)

(BE) Reserved for Future Use

(BF) Reserved for Future Use

(BG) Reserved for Future Use

(BH) AT&T Core Value¹

The MRC* is \$5.99 and the per-minute usage rate is \$0.1400.

(BI) Reserved for Future Use

(BJ) Business Fixed Rate Plan (Obsolete September 4, 2007)

.1 The MRC* is \$46.00 and the per-minute usage rate is \$0.609. (I)

(BK) Business One Plan (Obsolete September 4, 2007)

.1 The MRC* is \$7.95 and the per-minute usage rate is \$0.0690.

.2 Volume Discount

The following discount will be given off of the total domestic direct dialed outbound and domestic toll free inbound monthly usage charges based upon the actual domestic direct dialed outbound and domestic toll free inbound monthly usage. Surcharges, taxes and other similar fees shall not be included in the calculation for determination of the qualifying monthly usage.

Monthly Usage	Discount
\$ 0.00 to \$49.99	0.00%
\$ 50.00 to \$199.99	2.89%
\$200.00 and above	5.8%

*The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

¹This plan was obsolete August 16, 2007.

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.2 Type 2 - Obsolete Services (continued)

(BK) Business One Plan (Obsolete September 4, 2007) (continued)

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(D)

(BL) Business Unlimited IntraLATA Plan (Obsolete September 4, 2007)

.1 MRC*

The following MRC applies based on the number of switched access lines or type of service subscribed to this plan:

.a Outbound Service

1-5 Lines	\$18.95
6-10 Lines	\$30.95
11-20 Lines, one PRI or one T-1	\$49.95

.b Toll Free Inbound Service

See Section 1.2.6

.2 Per Minute Usage Rates

.a Direct Dialed - Outbound Service

	Initial 30 Seconds	Each Add'l 6 Seconds
IntraLATA	\$0.000	\$0.000
InterLATA	\$0.035	\$0.007

.b Toll Free Inbound Service

	Initial 30 Seconds	Each Add'l 6 Seconds
IntraLATA	\$0.035	\$0.007
InterLATA	\$0.035	\$0.007

.3 Call Detail MRC*

The following monthly recurring charge applies to Customers choosing to receive call detail information based on the number of switched access lines or type of service subscribed to this plan.

1-5 Lines	\$5.00
6-10 Lines	\$15.00
11-20 Lines, one PRI or one T-1	\$35.00

*The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

(D)
(D)

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.2 Type 2 - Obsolete Services (continued)

(BM) Reserved for Future Use

(BN) Reserved for Future Use

(BO) Reserved for Future Use

(BP) Reserved for Future Use

(BQ) Reserved for Future Use

(BR) Reserved for Future Use

(BS) Reserved for Future Use

(BT) Reserved For Future Use

(BU) Business Preferred Rate Plan¹ (formerly known as Business Preferred Rate Plus Plan²)

(A) The MRC* is \$60.00 and the direct dial usage rates are as follows: (I)

Initial 30-Seconds: \$0.3100 (I)

Each Add'l 6-Seconds \$0.0620 (I)

(B) Discount percentages for monthly billing:

From	To	%
\$0.00	\$49.99	0.00%
\$50.00	\$199.99	2.89%
\$200.00	\$200.01 +	5.80%

*The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

¹ This plan was obsolete November 1, 2005.

² This plan was obsolete December 31, 2011

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.3 Type 3 - Obsolete Services

Reserved for future use

1.7.4 Type 4 - Obsolete Services

(A) AT&T Unlimited Nationwide Calling Basic Preferred Plan¹ (formerly known as AT&T Unlimited Nationwide Calling II Plan¹)

The MRC* is \$26.99 for unlimited interstate and intrastate minutes of use.

(I)

(B) Reserved for Future Use

(C) Reserved for Future Use.

(D) Reserved for Future Use

(E) Reserved for Future Use

(F) Reserved for Future Use

(G) Reserved for Future Use

(H) Reserved for Future Use

(I) Reserved for Future Use

(J) Reserved for Future Use

(K) Reserved for Future Use

(L) Reserved for Future Use

*The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

¹ This plan was obsolete on January 27, 2009.

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.4 Type 4 - Obsolete Services (continued)

- (L) AT&T® ONE RATE® Nationwide 5 Cents Plan (Obsolete January 27, 2009)
The MRC* is \$6.95, and the per-minute usage rate is \$0.0500.
- (M) Reserved for Future Use
- (N) Reserved for Future Use

- (O) Reserved for Future Use
- (P) Reserved for Future Use
- (Q) Reserved for Future Use
- (R) Reserved for Future Use
- (S) Reserved for Future Use
- (T) Reserved for Future Use

- (U) Reserved for Future Use

- (V) AT&T® ONE RATE® Online Basic Plan (Obsolete January 12, 2011)
The MRC is \$1.00 and the usage charge is \$0.18 (I) per minute.
- (W) Business Integrated Solutions 5000 Minutes Plan
The MRC* is \$1114.00, and the per-minute usage rate is \$0.203 for calls after the initial 5000 minutes have been used within a billing period. (I)
- (X) Business 500 Minute Package Plan (Obsolete September 30, 2011)
The MRC* is \$151.00, and the per-minute usage rate is \$0.263 for calls after the initial 500 minutes have been used within a billing period. (I)
- (Y) Business 1000 Minute Package Plan (Obsolete September 30, 2011)
The MRC* is \$290.00, and the per-minute usage rate is \$0.263 for calls after the initial 1000 minutes have been used within a billing period. (I)

*The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

¹This plan was obsolete January 27, 2009

²This plan was obsolete February 1, 2008

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.4 Type 4 - Obsolete Services (continued)

- (Z) Business 2000 Minute Package Plan
The MRC* is \$541.50, and the per-minute usage rate is \$0.245 for calls after the initial 2000 minutes have been used within a billing period. (I)
- (AA) Business 3500 Minute Package Plan
The MRC* is \$920.00 and the per-minute usage rate is \$0.219 for calls after the initial 3500 minutes have been used within a billing period. (I)
- (AB) Business 5000 Minute Package Plan
The MRC* is \$1,253.50 and the per-minute usage rate is \$0.219 for calls after the initial 5000 minutes have been used within a billing period. (I)
- (AC) Business 7500 Minute Package Plan
The MRC* is \$1,812.00 and the per-minute usage rate is \$0.203 for calls after the initial 7500 minutes have been used within a billing period. (I)
- (AD) Business 10000 Minute Package Plan
The MRC* is \$2,226.50 and the per-minute usage rate is \$0.185 for calls after the initial 10,000 minutes have been used within a billing period. (I)
- (AE) Business Integrated Solutions 500 Minutes Plan
The MRC* is \$122.50 and the per-minute usage rate is \$0.235 for calls after the initial 500 minutes have been used within a billing period. (I)
- (AF) Business Integrated Solutions 1000 Minutes Plan
The MRC* is \$234.00 and the per-minute usage rate is \$0.223 for calls after the initial 1000 minutes have been used within a billing period. (I)
- (AG) Business Integrated Solutions 2000 Minutes Plan
The MRC* is \$449.00 and the per-minute usage rate is \$0.215 for calls after the initial 2000 minutes have been used within a billing period. (I)
- (AH) Business Integrated Solutions 3500 Minutes Plan
The MRC* is \$778.50 and the per-minute usage rate is \$0.207 for calls after the initial 3500 minutes have been used within a billing period. (I)

*The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.4 Type 4 - Obsolete Services (continued)

(AI) Business Platinum Preferred Rate Plan (Obsoleted December 31, 2011)

(A) The per minute usage rate is \$0.0630 and the Minimum Monthly Commitment (MMC) is \$250.00

(B) Discount percentages for monthly billing:

From	To	%
\$0.00	\$499.99	0.00%
\$500.00	\$999.99	3.18%
\$1,000.00	\$1,999.99	6.35%
\$2,000.00	\$2,000.01 +	7.94%

(D)

(D)

(AJ) Business Appreciation Plan (Obsoleted December 31, 2011)

The MRC is \$1.00, and the-per minute usage rate is \$0.0600.

(AK) Business Appreciation II Plan

The MRC is \$1.00, and the per-minute usage rate is \$0.0500.

(AL) Business Monthly Saver Plan II (Obsoleted December 31, 2011)

(A) Per Minute Usage Rate

MMC	Rate
\$500.00	\$0.0600
\$1,000.00	\$0.0580
\$2,000.00	\$0.0570

(D)

(D)

/1/ Material formerly appeared on Page 8.

/2/ Material formerly appeared on Page 9.

¹Effective July 31, 2015, Term Plans will no longer automatically renew. Existing Customers who continue to subscribe to this plan at the end of their Initial Term or Renewal Term will be billed at the regular, undiscounted plan rate.

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.4 Type 4 - Obsolete Services (continued)

(AM) Business Value Plan (Obsolete December 31, 2011)

(A) The MRC is \$49.00, and the per-minute usage rate is \$2.45 (I)

(AN) Reserved for Future Use

¹Effective July 31, 2015, Term Plans will no longer automatically renew. Existing Customers who continue to subscribe to this plan at the end of their Initial Term or Renewal Term will be billed at the regular, undiscounted plan rate.

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.4 Type 4 - Obsolete Services (continued)

(AO) AT&T[®] Unlimited Nationwide Calling Advantage 3¹

(A) The MRC is \$13.00 for unlimited interstate and intrastate minutes of use. (I)

(AP) Business Unlimited CallingSM III (Obsolete May 31, 2012)

(A) Direct Dialed – Outbound Service

.1 Option 1

AT&T All for Less 2-Year Agreement	\$10.00 per access line#
Month-to-Month	\$20.00 per access line#

.2 Option 2

AT&T All for Less 2-Year Agreement	\$5.00 per access line#
Month-to-Month	\$20.00 per access line#

.3 Option 3

AT&T All for Less 2-Year Agreement	\$5.00 per access line#
Month-to-Month	\$20.00 per access line#

(B) Toll Free Inbound Service

The per-minute usage rate is \$0.055. All toll-free inbound calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. See Section 1.2.6 of this Business Service Guide for the AT&T Long Distance Toll FreeSM MRC.

(C) Call Detail

The MRC is \$5.00/line up to four (4) lines.

¹This plan was obsolete on March 31, 2012.

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.5 Type 4 - Obsolete Services (continued)

(AQ) AT&T Business Block of TimeSM II Plans

.1 Rate Options

.a AT&T Business Block of TimeSM 500 II¹

The MRC is \$25.00 and the usage rate is \$0.0570 for calls after the initial 500 minutes have been used within a billing cycle.

(AR) AT&T Business Unlimited CallingSM V¹

(A) The outbound direct-dialed long distance calling MRC is as follows:

1-Year Agreement	\$10.00 per access line
2-Year Agreement	\$10.00 per access line
Month-to-Month	\$10.00 per access line

(B) Toll Free Inbound Service

The per-minute usage rate is \$0.055. All toll-free inbound calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. See Section 1.2.6 of this Service Guide for the AT&T Long Distance Toll FreeSM Service MRC.

(C) For operator services and directory assistance see Section 1 and Section 1.5. (C)

(D) Call Detail (C)

The MRC is \$5.00/line up to ten (10) lines

¹ This plan was obsolete December 12, 2014

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.5 Type 5 - Obsolete Services

(A) Business Unlimited Plan¹

.1 Direct Dialed - Outbound Service

The MRC for unlimited interstate and intrastate 1+ outbound calling is as follows:

Number of Lines	MRC*
1	\$ 86.00
2	\$ 157.00
3	\$ 228.00
4	\$ 299.00
5	\$ 370.00
6	\$ 441.00
7	\$ 512.00
8	\$ 583.00
9	\$ 654.00
10	\$ 725.00
11	\$ 796.00
12	\$ 867.00

(I)
|
(I)

.2 Toll Free Inbound Service

The per-minute usage rate is \$0.06. See Section 1.2.6 of this service guide for the Toll Free Service MRC. All toll free inbound calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

.3 Call Detail

The following MRC applies for call detail information based on the number of lines subscribed to this plan:

Number of Lines	MRC*
1	\$5.00
2	\$10.00
3	\$15.00
4	\$20.00
5	\$25.00
6	\$30.00
7	\$35.00
8	\$40.00
9	\$45.00
10	\$50.00
11	\$55.00
12	\$60.00

*The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

¹ Effective January 31, 2012, Business Unlimited Plan is no longer available to new Customers or existing Customers who move locations or transfer service to another location. Customers may add or remove lines in accordance with the plan terms and conditions as long as the plan service remains at the same Customer Premises.

SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)

1.7.5 Type 5 - Obsolete Services (continued)

(B) AT&T Business Unlimited CallingSM IV¹

/1/

.1 The outbound direct-dialed long distance calling MRC is as follows:

1-Year Term	\$10.00 per access line [#]
Month-to-Month	\$10.00 per access line [#]

Customers will receive a monthly bill credit reward amount equal to \$5.00 per line for the duration of the 1-Year Term Agreement. During the 1-Year Term, Federal Universal Service Fee, Federal Regulatory Fee, taxes and other similar fees and surcharges will be calculated on the MRC prior to the calculation of the monthly bill credit reward amount.

.2 Toll Free Inbound Service

The per-minute usage rate is \$0.055. All toll-free inbound calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. See Section 1.2.6 of this Service Guide for the AT&T Long Distance Toll FreeSM MRC.

.3 For operator services and directory assistance see Section 1.4 and Section 1.5.

.3 Call Detail

The MRC is \$5.00/line up to ten (10) lines.

/1/

[#]This service is not offered under this Service Guide.

/1/

/1/Material formerly appeared on Page 8.

(N)

¹Effective Effective August 12, 2015, AT&T Business Unlimited CallingSM IV plan will no longer be available to new subscribers. Existing Customers may keep this plan until they move locations, make service changes or until it is discontinued by the Company, whichever comes first.

(N)

SECTION 1 – RATES AND CHARGES

1.8 Reserved for Future Use

(C)

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SECTION 1 – RATES AND CHARGES

1.8 Reserved for Future Use

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SECTION 2 – RESERVED FOR FUTURE USE

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SECTION 2 – RESERVED FOR FUTURE USE

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SECTION 5 – RESERVED FOR FUTURE USE

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SECTION 6 – MISCELLANEOUS CHARGES

6.1 Returned Check Charge

A charge of \$20.00 will apply whenever a check or draft presented for payment for service is not accepted by the institution on which it is written. The Company, at its option and for good cause, may refuse to accept a check or draft tendered as payment on a Customer's account.”

6.2 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. AT&T Long Distance Service will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

6.3 Telecommunications Relay Service Discount

Subject to the availability of relay service to the end user, intrastate toll calls received from the relay service shall be discounted by 50 percent of the applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted 60 percent off the applicable rate for voice non-relay calls. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges or surcharges. Credit for the discount may be given on a subsequent bill.

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