

**COMPLEX BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE INTERSTATE, AND INTERNATIONAL SERVICES**

SECTION 1 - TERMS AND ABBREVIATIONS

Access Line - A facility arrangement that connects a Customer's or Authorized User's location to the Company's network switching center.

ACF - Access Coordination Fee.

Additional Period - The rate element used to bill chargeable time when a call continues beyond the Initial Period. The Additional Period starts when the Initial Period ends. Additional Period rates apply to any fraction of the time period for chargeable time beyond the Initial Period. Additional Periods vary by rate schedule and are specified in each individual rate table contained in later sections of this Pricing Guide.

Advanced Intelligent Network - An intelligent-network (IN) architecture that includes both IN/1+ and IN/2 concepts.

AIN - Advanced Intelligent Network.

ANI - A calling telephone number identification that is forwarded to an Interexchange Carrier by a LEC as a call is placed from a switched access line.

ASR - Access Service Request.

ATM - Asynchronous Transfer Mode.

Authorization Code - A numerical code, one or more of which are available to Customers to enable them to access the Company's network, and which are used by the Company both to prevent unauthorized access to its facilities and to identify Customers for billing purposes.

Authorized User - A natural person or legal entity that is authorized by the Customer to use the Company's Service under the terms and regulations of this Pricing Guide. In the case of collect-only calling services provided to Inmates of Confinement Institutions, the Inmate is the Authorized User.

BellSouth - BellSouth Corporation and its affiliates.

BellSouth Long Distance - BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service

BellSouth Long Distance Domestic Interexchange Network - The network located within those areas in the United States Mainland where the Company is legally permitted to provide services to the Customer and is comprised only of Company Interexchange Facilities. The BellSouth Long Distance Domestic Interexchange Network shall include: (i) circuits secured by the Company to provide service from third party providers of Interexchange service and (ii) any Interexchange services obtained by the Company from other Interexchange Carriers and resold by the Company, but shall not include tail circuits or any Customer premises equipment or circuits or facilities provided by the Customer.

Billed to Line - A billing arrangement whereby the charges for a call may be billed to a Company account associated with the Customer's business or residential telephone line. The terms and conditions of the Company apply to payment arrangements.

Business Customer - For purposes of this Pricing Guide, a Business Customer is a Customer of the Company whose primary use of the Company's Service is for business purposes. A Business Customer is also a Customer who accesses the Company's Service using a presubscribed Access Line that has been assigned a business class of service by the local service provider.

**COMPLEX BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE INTERSTATE, AND INTERNATIONAL SERVICES**

SECTION 1 - TERMS AND ABBREVIATIONS

Calendar Month - The period beginning at 12:00 midnight on the first day of a month and ending at 11:59PM on the last day of that month.

Calling Card - A billing arrangement whereby the charges for a call may be billed to a Company-issued calling card. The terms and conditions of the Company apply to payment arrangements.

Carrier - BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service.

Casual Calling - Access to the Company's network and the subsequent use of Service by the Customer through the dialing of a toll-free number or access code in the format of 10XXX or 101XXXX, where the three (3) digits or the four (4) digits represented by the "X" are the unique Carrier Identification Code (CIC) assigned to the Company.

CIC - Interexchange Carrier identification code.

CIR - Committed Information Rate.

COC - Central Office Connection.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commercial Credit Card - A billing arrangement whereby the originating caller may bill the charges for a call or service to an approved commercial credit card. The terms and conditions of the company issuing the credit card apply to payment arrangements.

Commission - The Federal Communications Commission.

Company - BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service, unless otherwise clearly indicated by the context.

Confinement Institution - Used throughout this Pricing Guide to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service for the provision of service for use by their inmate population.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this Pricing Guide. In the case of Collect-only calling services, the called party is the Customer and is responsible for payment of charges. Customer also includes any natural person or legal entity that places Casual Calls using the Company's service.

Dedicated Access - A method of reaching the Company's Services whereby the Customer is connected directly to the Company's access point without utilizing the services of the local switched network. The connection where originating or terminating access between the Customer and the Company is provided on dedicated circuits.

Dedicated Private Line - See Private Line.

End User - A user of Services offered by the Company who acts on behalf of the Customer or who uses the Company's Services as authorized by the Customer.

Equal Access - A form of dialed access provided by local exchange companies whereby telephone calls dialed by the Customer are automatically routed to the Company's network. Customers may also route calls to the Company's network by dialing an access code provided by the Company.

**COMPLEX BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 1 - TERMS AND ABBREVIATIONS

Gbps - Gigabits per second.

ICB - Individual Case Basis.

Individual Case Basis (ICB) - A Business Customer's specific Company-provided arrangement. The nature of such service may require unique pricing, terms and conditions, service intervals or other service arrangements not offered in this Pricing Guide as a standard service.

Initial Period - The initial period is the length of a call for minimum billing purposes. The initial periods vary by rate schedule and are specified in each individual rate table contained in other sections of this Pricing Guide.

Interexchange Carrier - Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in interstate foreign communication by wire or radio between two or more exchanges.

IXC - Interexchange Carrier.

Kbps - Kilobits per second.

LATA - A geographic area existing on February 8, 1996, as previously established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, or established by a Bell operating company after February 8, 1996, and approved by the FCC.

LEC - Local Exchange Carrier.

LEC Calling Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved Local Exchange Carrier-issued LEC Calling Card. The terms and conditions of the Local Exchange Carrier issuing the LEC Calling Card apply to payment arrangements.

Mainland United States - The forty-eight (48) states within the continental United States of America and the District of Columbia.

Mbps - Megabits per second.

MRC - Monthly Recurring Charge

(N)

Network ID - A unique identifier used in the definition and designation of individual private dial plans or Project Account Code applications. Network IDs are created based on the application of the end user.

New Customer - Any Customer who has never executed a Services Agreement or who has executed a Services Agreement that has expired for more than ninety (90) calendar days.

NNI - Network to Network Interface.

Pay Telephone - Telephone instruments provided by the Company, Customer, Confinement Institution or other third party for use by the transient general public or Inmates. Pay Telephones permit the user to place calls to other parties and bill such calls on a non sent-paid or sent paid-basis. To facilitate sent-paid calling, Pay Telephones can be equipped with a credit card reader, coin box, or similar device that allows charges to be collected for each call at the instrument.

PBX - Primary Branch Exchange.

PIC - Primary Interexchange Carrier.

PIC Authorization - A Customer's or End User's selection of a PIC that meets the requirements of federal and state law.

**COMPLEX BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE INTERSTATE, AND INTERNATIONAL SERVICES**

SECTION 1 - TERMS AND ABBREVIATIONS

Person-to-Person - A service whereby the person originating the call specifies through the Company's live or automated operator a particular party or extension to be reached. The party may be an individual person, a particular mobile station, or a particular station, room, department or office through a PBX attendant.

Point of Presence (POP) - Refers to a location where direct interconnection between the network of one carrier and the network of another carrier is possible.

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Premises - A building or buildings on contiguous property.

Primary Carrier - The IXC designated by the Customer or End User as its first routing choice and primary overflow carrier.

Primary Carrier Service - Outbound long distance service provided to a Customer when the Company is selected as the Customer's Primary Carrier.

Primary Interexchange Carrier - Primary Carrier.

Private Line - A dedicated path between two locations.

PVC - Permanent Virtual Circuit.

Quality of Service (QoS) - A measure of the service quality provided to the Customer. The Company provides different QoS choices for its Frame Relay and ATM services as a mechanism for customers to have tighter control of how the network handles their traffic and to match the appropriate network services to the particular needs of their traffic.

Rate Periods - A collective to the Day Rate Period, Evening Rate Period, Night/Weekend Rate Period, Peak Rate Period, Off-Peak Rate Period, Standard Rate Period, Discounted Rate Period, and Economy Rate Period, Rate Period.

Renewing Customer – Any Customer who is in the process of renewing an existing Services Agreement that has either expired within the last ninety (90) calendar days or that will expire within the next ninety (90) calendar days.

Reseller Customer - For the purposes of this Pricing Guide, a Reseller Customer is a Customer of the Company whose primary use of the Company's Service is for resale to its end users. The Company provides service to Reseller Customers through individual contracts and the appropriate Wholesale Services Supplement.

Residential Customer - For purposes of this Pricing Guide, a Residential Customer is a Customer of the Company whose primary use of the Company's Service is for personal use in a house, apartment or other residential dwelling unit. A Residential Customer is also a Customer who accesses the Company's Service using a presubscribed Access Line that has been assigned a residential class of service by the local service provider. Services intended for Residential Customers are not included in this Pricing Guide.

**COMPLEX BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE INTERSTATE, AND INTERNATIONAL SERVICES**

SECTION 1 - TERMS AND ABBREVIATIONS

Responsible Organization (Resp Org) - At the Customer's request, the Company will perform the function of Resp Org which includes: (1) search for and reservation of toll-free numbers; (2) creating and maintaining the toll-free customer record; and (3) provision of a single point of contact for trouble reporting. LEC notification to the Company of a Resp Org change from BellSouth Long Distance to another carrier may serve the Company as notification to cancel the toll-free service account.

SCP - Service Control Point.

Service - Any Company-provided service offered or provided in this Pricing Guide, Customized Pricing Arrangement or similar document.

Service Control Point - The local network systems of the National Service Management System (SMS/800) number database. This database provides long distance carriers a single interface for 800 number reservations and record management.

Service Order - A Company-designated form upon which a Customer may order service or Customer forms which are accepted in writing by an authorized Company headquarters representative.

Services Agreement - a BellSouth® Business Class Family of Services Agreement.

Special Access - See Dedicated Access.

Station-to-Station - A service whereby the person originating the call uses the assistance of a live or mechanized operator to place a call to a particular destination number. This category does not include calls placed on a Person-to-Person basis.

Switched Access - The connection where access between the Customer and the Company is provided on Local Exchange Company common circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of the common facilities is billed to the Company.

Tail Circuit - A dedicated circuit furnished by a Local Exchange Carrier, Interexchange Carrier, Local Access Provider or other third party that provides connectivity between the Company's network and the customer premises.

Telecommunications Device for the Deaf (TDD) - A machine that uses the transmission of coded signals instead of verbal communications to enable hearing impaired users to communicate with each other and with non-hearing impaired individuals.

Third Party - A billing arrangement whereby the charges for a call may be billed to a telephone number that is different than the calling numbers and the called number. The terms and conditions of the third party's Local Exchange Carrier apply to payment arrangements.

Total Minutes in Calendar Month - (24 Hours) x (no. of days in applicable month) x (60 minutes).

United States - For purposes of this Pricing Guide the term "United States" includes the Mainland United States, Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, the Commonwealth of the Northern Mariana Islands (CNMI) and American Samoa.

United States Mainland - The forty-eight (48) states within the continental United States of America and the District of Columbia.

Virtual Private Network - An Advanced Intelligent Network (AIN) that offers customers their own private company network.

VPN - Virtual Private Network.