

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 6 – SUPPLEMENTAL SERVICES

6.1 Directory Assistance Services

6.1.1 Interstate Directory Assistance

(A) Directory Assistance

Directory Assistance is available to Customers of the Company for locations within the United States where such information is available to the Company. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. In order to obtain two (2) requests, the Customer must make the request upon reaching a live operator. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. When more than one Directory Assistance Bureau handles requests for listings within the same area code, two listing will be provided only when the listing information is accessible to the Directory Assistance Operator that handles the request.

Per Interstate Call to Directory Assistance: \$2.49

(B) Directory Assistance Call Completion

The Company Directory Assistance operator will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A Directory Assistance Call Completion charge applies for this service. This charge is in addition to the charge for determining the telephone number requested by the Customer and in addition to any usage and per call charges associated with placing the call.

Directory Assistance Call Completion is available for use with Station to Station calls billed to a Commercial Credit Card.

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Per Directory Assistance Call Completion: \$0.50

6.1.2 Reserved for Future Use

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6.1 Directory Assistance Services (continued)

6.1.3 Reserved for Future Use

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SECTION 6 – SUPPLEMENTAL SERVICES

6.1 Directory Assistance Services (continued)

6.1.4 Reserved for Future Use

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