

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 3 – GENERAL INFORMATION

3.1 Interstate Service Descriptions

3.1.1 Service Descriptions

- (A) The Company offers outbound direct dial (1+), inbound toll-free (e.g., 800 or 888) number and operator assisted (0+) long distance services to its Customers. The Company's long distance service charges may vary based upon call duration, time of day rate period, day of week, mileage, call type, and or calling plan. Other services offered by the Company include, but are not limited to, directory assistance and Private Line services. All Company services are available 24 hours a day, seven days a week. (C)
- (B) Outbound direct dial services are available from originating locations within the Mainland United States and Hawaii. Calls may be placed to locations within the United States.
- (C) Inbound toll-free service is available to Customers served from locations within the Mainland United States. Toll-free calls may be originated from locations within the United States.
- (D) Reserved for Future Use
- (E) Access to the Company's Services may be via Switched or Special Access. Outbound direct dial services are offered as Primary Carrier Service from locations served with equal access end offices.
- (F) Special Access Lines, if utilized, are provided and billed to the Customer by the Company or by another special access provider. Charges for Special Access Lines are determined by the special access provider.

3.1.2 Timing of Calls

Billing for calls placed over the Company's network is based in part on the duration of the call as follows, unless otherwise specified in this pricing and service guide:

- (A) Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. (C)
(D)
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- (B) Chargeable time for calls ends when one of the parties disconnects from the call.
- (C) The initial and additional timing periods for billing purposes vary by product and are specified in Section 4 of this pricing and service guide.
- (D) The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.

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SECTION 3 – GENERAL INFORMATION

3.1 Interstate Service Descriptions (continued)

3.1.2 Timing of Calls (continued)

- (E) Time of day designations are used in this pricing and service guide to indicate rate period boundaries. Rate periods begin at the first time of day designation and continue up to but not including the second time of day designation.
- (F) Calls will be billed at the rate in effect during the call, with two rates applied if the call spans over more than one billing rate period.

3.1.3 Rate Periods and Holidays

- (A) Unless otherwise specified in this pricing and service guide, the appropriate rates apply for Day, Evening and Night/Weekend calls based on the following chart.

| TIMES | MON | TUES | WED | THURS | FRI | SAT | SUN |
|----------------------|----------------------|------|-----|-------|-----|-----|-----|
| 8:00 AM to 5:00 PM* | Daytime Period | | | | | | |
| 5:00 PM to 11:00 PM* | Evening Period | | | | | | |
| 11:00 PM to 8:00 AM* | Night/Weekend Period | | | | | | |

* - to but not including

- (B) Unless otherwise specified in this pricing and service guide, the appropriate rates apply for Peak and Off-Peak calls based on the following chart.

| TIMES | MON | TUES | WED | THURS | FRI | SAT | SUN |
|---------------------|-----------------|------|-----|-------|-----|-----|-----|
| 7:00 AM to 7:00 PM* | Peak Period | | | | | | |
| 7:00 PM to 7:00 AM* | Off-Peak Period | | | | | | |

* - to but not including

- (C) Holidays

For services subject to holiday discounts, the Night/Weekend or Off-Peak rate will apply to the holidays listed below unless a lower rate normally applies or unless otherwise specified in this pricing and service guide:

| | |
|------------------------|---------------------------|
| New Year's Day | January 1 |
| Martin Luther King Day | Nationally Recognized Day |
| Presidents' Day | Nationally Recognized Day |
| Memorial Day | Nationally Recognized Day |
| Independence Day | July 4 |
| Labor Day | Nationally Recognized Day |
| Columbus Day | Nationally Recognized Day |
| Veterans Day | Nationally Recognized Day |
| Thanksgiving Day | Nationally Recognized Day |
| Christmas Day | December 25 |

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SECTION 3 – GENERAL INFORMATION

3.1 Interstate Service Descriptions (continued)

3.1.4 Outbound Long Distance Services

The Company's outbound long distance services allow Customers to place calls to terminating locations on a direct dial basis. Customers must dial "1+" the destination telephone number, including area code to reach the called party. With outbound long distance services, the Customer as caller is billed for services provided.

Outbound long distance services are available to Customers who; 1) presubscribe their local access lines to the Company's network, or 2) dial the Company's access code (where available) to gain access to the network.

The following optional features and services are available for an additional charge to business Customers who subscribe to Business MTS or a direct dial outbound business calling plan.

- (A) Account Codes¹ – Allows a Customer to manage and/or track calls by requiring a specified 2-8 digit code to be entered before a call can be completed. Account codes may be validated or non-validated. Account code call detail information is provided on the Customer's monthly bill except for calls included in unlimited usage which are not provided on the Customer's monthly bill for Customers subscribing to unlimited usage plans such as the BellSouth[®] Business Unlimited Plan, the BellSouth[®] Business Unlimited IntraLATA Plan or the BellSouth[®] Business Unlimited Local Toll plan. Account codes do not apply to dial-around (10-10-XXX) calls or operator assisted calls and do not affect access to these calls. Customer is responsible for such calls. (C)
- .1 Validated: Allows the Customer to place calls by using assigned pre-determined codes that are verified against a list of valid codes in the Company's switch database. The correct digit length and sequence is required to be entered by the user before a call can be completed.
- .2 Non-validated: Allows the Customer to place calls by using a code that is not verified against the Company's switch database. A specific sequence of numbers is not required.
- (B) Range Privileges - Allows the Customer to restrict certain types of outbound calling on a line or per account basis. Range Privileges may be standard or custom. Range privileges will not restrict access to dial-around (10-10-XXX) calls. Customer is responsible for such calls.
- .1 Standard Range Privileges: Provides the Customer the ability to choose from predefined privileges as follows:
- No calls allowed except operator-assisted, toll-free and local calls
 - No calls allowed except to domestic 50 states
 - No calls allowed except domestic 50 states, Canada, Puerto Rico and/or U.S. Virgin Islands
 - No calls allowed except to entire North American Dialing Plan locations
- .2 Custom Range Privileges: Allows the Customer to restrict outbound calling by NPA, by NPA-NXX, by state and/or by international country code.

¹Effective December 1, 2017, this feature is no longer available for new subscriptions. Existing customers subscribing to the Account Code feature may keep this feature until it is discontinued by the Company.

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3.1 Interstate Service Descriptions (continued)

3.1.4 Outbound Long Distance Services (continued)

- (C) Override Codes - Provides the Customer the ability to override range privileges by using a specific code.

Rates, billing increments, discounts and qualifications, if applicable, vary by service plan and are provided in later sections of this pricing and service guide.

3.1.5 Inbound Long Distance Services

The Company's inbound long distance services are toll-free number (e.g., 800, 888) services. Calls may originate from any valid exchange and terminate to the Customer's location at no charge to the calling party. With inbound long distance services, the Customer is billed for the call rather than the calling party.

Inbound long distance services may terminate to Customer local exchange access lines using Switched Access termination.

The following standard features are available at no additional charge to Customers who subscribe to AT&T Long Distance Toll FreeSM Service.

- (A) On Demand Reroute - Allows the Customer to designate, upon demand, alternate routing of incoming toll-free calls to another location.
- (B) Vanity Numbers - Personalized toll-free number requested by the Customer, subject to the availability of the requested number.

The following optional features and services are available for an additional charge to Customers who subscribe to AT&T Long Distance Toll FreeSM Service.

- (A) Account Codes¹ - Allows a Customer to manage and/or track calls by requiring a specified 2-8 digit code to be entered before a call can be completed. Account codes may be validated or non-validated. (C)

.1 Validated: Allows the Customer to place calls by using assigned pre-determined codes that are verified against a list of valid codes in the Company's switch database. The correct digit length and sequence is required to be entered by the user before a call can be completed.

.2 Non-validated: Allows the Customer to place calls by using a code that is not verified against the Company's switch database. A specific sequence of numbers is not required.

- (B) Authorization Codes - Allows the Customer to limit unintentional or unauthorized calls placed on a toll-free number by requiring the caller to enter a specific code before the toll-free call can be completed.

(C) Call Blocking - Allows the Customer to define specific geographic areas where calls cannot originate or allows blocking of calls that originate from a payphone.

¹Effective December 1, 2017, this feature is no longer available for new subscriptions. Existing customers subscribing to the Account Code feature may keep this feature until it is discontinued by the Company. (N)
(N)

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3.1 Interstate Service Descriptions (continued)

3.1.5 Inbound Long Distance Services (continued)

- (D) National Toll-Free Directory Assistance Listing Service - Beginning September 1, 2003, this service will allow up to one (1) listing per each toll-free number in the National Toll-Free Directory Assistance Listing Service, except that Customer who previously have been allowed up to three (3) listings per each toll-free number in the National Toll-Free Directory Assistance Listing Service will be permitted to retain these listings in accordance with other terms and conditions contained in 4.13 of this pricing and service guide. (C)

Rates, billing increments, discounts and qualifications, if applicable, vary by service plan and are provided in later sections of this pricing and service guide.

3.1.6 Operator Services

Operator Services are available on a presubscribed basis to Business Customers. Operator Services allow the Customer to place a call and arrange for billing to the presubscribed Business Access Line or to a commercial credit card. Calls are rounded up to the next whole minute for billing purposes.

Services provided to transient end users from Pay Telephones, Hotels, Motels or other Aggregator location are provided for under the Company's FCC OSP Informational Tariff on file with the FCC.

- (A) The following billing arrangements are available to Customers through the Company's Operator Services:

- (1) Operator Station (Operator Assisted 0+-)

This is a Service whereby the Customer places a non-person-to-person call by dialing 0+ area code + station number and chooses to wait for the assistance of an operator (live or automated). When placing an operator station call, the caller is connected to a non-specified individual at the terminating end. Such calls may be billed to a credit card.

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(D)

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3.1 Interstate Service Descriptions (continued)

3.1.6 Operator Services (continued)

(D)

3.1.7 Reserved for Future Use

(D)

(D)

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3.1 Interstate Service Descriptions (continued)

3.1.7 Reserved for Future Use

(C)

(D)

3.1.8 Reserved for Future Use

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3.1 Interstate Service Descriptions (continued)

3.1.8 Reserved for Future Use (continued)

(C)

(D)

(D)

3.2 International Service Descriptions

3.2.1 General

(A) The Company offers international telecommunications services between points within the United States and foreign locations as specified in the following paragraphs. The Company's rates and charges may vary based upon service type, call duration, time of day rate period, day of week, mileage, call type, foreign location, and/or calling plan. All Company services are available 24 hours a day, seven days a week.

(B) Outbound direct dial services are available from originating locations within the Mainland United States and Hawaii. Calls may be placed to locations between the United States and those countries listed in Section 5.0.

(C) Reserved for Future Use

(C)

(D) Access to the Company's Services may be via Switched or Special Access. Outbound direct dial services are offered as Primary Carrier Service from locations served with equal access end offices.

(E) Special Access Lines, if utilized, are provided and billed to the Customer by the Company or by another special access provider. Charges for Special Access Lines are determined by the special access provider.

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SECTION 3 – GENERAL INFORMATION

3.2 International Service Descriptions (continued)

3.2.2 Timing of Calls

Billing for calls placed over the Company's network is based in part on the duration of the call as follows, unless otherwise specified in this pricing and service guide:

- (A) Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For Collect Calls, charges apply only if the called party accepts the responsibility for payment. For Person to Person Calls, charges apply only if the calling party is connected with the designated called party or an agreed upon substitute.
- (B) Chargeable time for calls ends when one of the parties disconnects from the call.
- (C) The initial and additional timing periods for billing purposes vary by product and are specified in Section 5 of this pricing and service guide.
- (D) The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.
- (E) Time of day designations are used in this pricing and service guide to indicate rate period boundaries. Rate periods begin at the first time of day designation and continue up to but not including the second time of day designation.
- (F) A call will be billed for its entire duration at the rate in effect when the call began.

3.2.3 Rate Periods and Holidays

For services subject to time of day discounts, the following rate periods unless otherwise specified in this pricing and service guide. Time-of-day periods are based on the local time of the originating location within the United States.

(A) Rate Periods for Service to Canada

| Times | Mon | Tues | Wed | Thur | Fri | Sat | Sun |
|---------------------|-----------------|------|-----|------|-----|-----|-----|
| 8:00 am to 6:00 pm* | Standard Period | | | | | | |
| 6:00 pm to 8:00 am* | Economy Period | | | | | | |

*To, but not, including

(B) Rate Periods for Service to Mexico

| Times | Mon | Tues | Wed | Thur | Fri | Sat | Sun |
|---------------------|-----------------|------|-----|------|-----|-----|-----|
| 7:00 am to 7:00 pm* | Standard Period | | | | | | |
| 7:00 pm to 7:00 am* | Economy Period | | | | | | |

*To, but not, including

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3.2 International Service Descriptions (continued)

3.2.3 Rate Periods and Holidays (continued)

(C) Rate Periods for Service to Other Countries

| Country | Standard | Economy | Country | Standard | Economy |
|------------------------|----------|---------|--------------------|----------|---------|
| Afghanistan | 6p-11a | 11a-6p | Congo | 6a-5p | 5p-6a |
| Albania | 7a-6p | 6p-7a | Cook Islands | 10a-11p | 11p-10a |
| Algeria | 6a-5p | 5p-6a | Costa Rica | 8a-11p | 11p-8a |
| American Samoa | 10a-11p | 11p-10a | Croatia | 7a-12m | 12m-7a |
| Andorra | 7a-6p | 6p-7a | Cuba | 7a-10p | 10p-7a |
| Angola | 6a-5p | 5p-6a | Cyprus | 7a-6p | 6p-7a |
| Anguilla | 7a-10p | 10p-7a | Czech Republic | 7a-12m | 12m-7a |
| Antarctica | 10a-11p | 11p-10a | Denmark | 7a-6p | 6p-7a |
| Antarctica-Scott | 10a-11p | 11p-10a | Diego Garcia | 6a-6p | 6p-6a |
| Antigua | 7a-10p | 10p-7a | Djibouti | 6a-5p | 5p-6a |
| Argentina | 8a-12m | 12m-8a | Dominica | 7a-10p | 10p-7a |
| Armenia | 7a-2a | 2a-7a | Dominican Republic | 7a-10p | 10p-7a |
| Aruba | 7a-10p | 10p-7a | East Timor | 10a-11p | 11p-10a |
| Ascension Island | 6a-5p | 5p-6a | Easter Island | 8a-12m | 12m-8a |
| Atlantic East | 12m-12m | N/A | Ecuador | 7a-12m | 12m-7a |
| Atlantic West | 12m-12m | N/A | Egypt | 7a-2a | 2a-7a |
| Australia | 2p-3a | 3a-2p | El Salvador | 8a-11p | 11p-8a |
| Austria | 7a-6p | 6p-7a | Eq Guinea | 6a-5p | 5p-6a |
| Azerbaijan | 7a-2a | 2a-7a | Eritrea | 7a-2a | 2a-7a |
| Bahamas | 8a-11p | 11p-8a | Estonia | 7a-2a | 2a-7a |
| Bahrain | 9p-3p | 3p-9p | Ethiopia | 7a-2a | 2a-7a |
| Bangladesh | 6a-6p | 6p-6a | Faeroe Islands | 7a-6p | 6p-7a |
| Barbados | 7a-10p | 10p-7a | Falkland Islands | 8a-12m | 12m-8a |
| Belarus | 7a-2a | 2a-7a | Fiji Islands | 9a-2a | 2a-9a |
| Belgium | 7a-6p | 6p-7a | Finland | 7a-6p | 6p-7a |
| Belize | 8a-11p | 11p-8a | France | 7a-6p | 6p-7a |
| Benin | 6a-5p | 5p-6a | French Antilles | 8a-11p | 11p-8a |
| Bermuda | 8a-11p | 11p-8a | French Guiana | 8a-12m | 12m-8a |
| Bhutan | 6a-6p | 6p-6a | French Polynesia | 10a-11p | 11p-10a |
| Bolivia | 7a-12m | 12m-7a | Gabon | 6a-5p | 5p-6a |
| Bosnia-Herzegovina | 7a-12m | 12m-7a | Gambia | 6a-5p | 5p-6a |
| Botswana | 6a-5p | 5p-6a | Georgia | 7a-2a | 2a-7a |
| Brazil | 8a-12m | 12m-8a | Germany | 7a-6p | 6p-7a |
| British Virgin Islands | 8a-11p | 11p-8a | Ghana | 6a-5p | 5p-6a |
| Brunei | 10a-11p | 11p-10a | Gibraltar | 7a-6p | 6p-7a |
| Bulgaria | 7a-2a | 2a-7a | Greece | 7a-6p | 6p-7a |
| Burkina Faso | 6a-5p | 5p-6a | Greenland | 7a-6p | 6p-7a |
| Burundi | 6a-5p | 5p-6a | Grenada | 7a-10p | 10p-7a |
| Cambodia | 5p-11a | 11a-5p | Guadeloupe | 8a-11p | 11p-8a |
| Cameroon | 6a-5p | 5p-6a | Guantanamo Bay | 7a-10p | 10p-7a |
| Cape Verde Islands | 6a-5p | 5p-6a | Guatemala | 8a-11p | 11p-8a |
| Cayman Islands | 8a-11p | 11p-8a | Guinea | 6a-5p | 5p-6a |
| Central African Rep. | 6a-5p | 5p-6a | Guinea Bissau | 6a-5p | 5p-6a |
| Chad | 6a-5p | 5p-6a | Guyana | 8a-12m | 12m-8a |
| Chile | 8a-12m | 12m-8a | Haiti | 7a-10p | 10p-7a |
| China | 5p-11a | 11a-5p | Honduras | 8a-11p | 11p-8a |
| Christmas, Cocos | 2p-3a | 3a-2p | Hong Kong | 10a-11p | 11p-10a |
| Colombia | 7a-12m | 12m-7a | Hungary | 7a-6p | 6p-7a |
| Comoros | 6a-5p | 5p-6a | Iceland | 7a-8p | 8p-7a |

/1/ Material now appears on Page 11.

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3.2 International Service Descriptions (continued)

3.2.3 Rate Periods and Holidays (continued)

(C) Rate Periods for Service to Other Countries (continued)

| Country | Standard | Economy | Country | Standard | Economy |
|------------------|----------|---------|-----------------------|----------|---------|
| India | 6a-6p | 6p-6a | Liechtenstein | 7a-6p | 6p-7a |
| Indian Ocean | 12m-12m | N/A | Lithuania | 7a-2a | 2a-7a |
| Indonesia | 5p-11a | 11a-5p | Netherland Antilles | 8a-11p | 11p-8a |
| Iran | 7a-2a | 2a-7a | Nevis | 7a-10p | 10p-7a |
| Iraq | 7a-2a | 2a-7a | New Caledonia | 10a-11p | 11p-10a |
| Ireland | 7a-6p | 6p-7a | New Zealand | 10a-11p | 11p-10a |
| Israel | 12m-5p | 5p-12m | Nicaragua | 8a-11p | 11p-8a |
| Italy | 7a-6p | 6p-7a | Niger | 6a-5p | 5p-6a |
| Ivory Coast | 6a-5p | 5p-6a | Nigeria | 7a-1a | 1a-7a |
| Jamaica | 7a-10p | 10p-7a | Niue | 10a-11p | 11p-10a |
| Japan | 2p-3a | 3a-2p | Norfolk Islands | 10a-11p | 11p-10a |
| Jordan | 12m-5p | 5p-12m | Norway | 7a-6p | 6p-7a |
| Ivory Coast | 6a-5p | 5p-6a | Oman | 9p-3p | 3p-9p |
| Laos | 5p-11p | 11p-5p | Pacific Ocean | 12m-12m | N/A |
| Latvia | 7a-2a | 2a-7a | Pakistan | 6a-6p | 6p-6a |
| Lebanon | 9p-3p | 3p-9p | Palau | 10a-11p | 11p-10a |
| Kazakhstan | 7a-2a | 2a-7a | Palestinian Authority | 12m-5p | 5p-12m |
| Kenya | 7a-1a | 1a-7a | Panama | 8a-11p | 11p-8a |
| Kiribati | 10a-11p | 11p-10a | Papua New Guinea | 10a-11p | 11p-10a |
| Korea, North | 2p-3a | 3a-2p | Paraguay | 8a-12m | 12m-8a |
| Korea, South | 2p-3a | 3a-2p | Peru | 7a-12m | 12m-7a |
| Kosovo | 7a-6p | 6p-7a | Philippines | 5p-11a | 11a-5p |
| Kuwait | 7a-1a | 1a-7a | Pitcairn | 10a-11p | 11p-10a |
| Kyrgyzstan | 7a-2a | 2a-7a | Poland | 7a-12m | 12m-7a |
| Luxembourg | 7a-6p | 6p-7a | Portugal | 7a-8p | 8p-7a |
| Macao | 5p-11a | 11a-5p | Qatar | 7a-1a | 1a-7a |
| Macedonia | 7a-12m | 12m-7a | Reunion Island | 6a-5p | 5p-6a |
| Madagascar | 6a-5p | 5p-6a | Romania | 7a-2a | 2a-7a |
| Malawi | 6a-5p | 5p-6a | Switzerland | 7a-6p | 6p-7a |
| Malaysia | 5p-11a | 11a-5p | Syria | 7a-2a | 2a-7a |
| Maldives | 6p-11a | 11a-6p | Taiwan | 10a-11p | 11p-10a |
| Mali | 6a-5p | 5p-6a | Tajikistan | 7a-2a | 2a-7a |
| Malta | 7a-6p | 6p-7a | Tanzania | 7a-2a | 2a-7a |
| Marshall Islands | 10a-11p | 11p-10a | Thailand | 5p-11a | 11a-5p |
| Mauritania | 6a-5p | 5p-6a | Togo | 6a-5p | 5p-6a |
| Mauritius | 6a-5p | 5p-6a | Tokelau | 6a-5p | 5p-6a |
| Mayotte Islands | 6a-5p | 5p-6a | Tonga | 9a-2a | 2a-9a |
| Micronesia | 10a-11p | 11p-10a | Trinidad/Tobago | 7a-10p | 10p-7a |
| Moldova | 7a-2a | 2a-7a | Tunisia | 6a-5p | 5p-6a |
| Monaco | 7a-6p | 6p-7a | Turkey | 7a-6p | 6p-7a |
| Mongolia | 10a-11p | 11p-10a | Turks/Caicos | 8a-11p | 11p-8a |
| Montserrat | 4p-10p | 10p-4p | Turkmenistan | 7a-2a | 2a-7a |
| Morocco | 6a-5p | 5p-6a | Tuvalu | 10a-11p | 11p-10a |
| Mozambique | 6a-5p | 5p-6a | Uganda | 7a-2a | 2a-7a |
| Lesotho | 7a-1a | 1a-7a | Myanmar | 10a-11p | 11p-10a |
| Liberia | 6a-5p | 5p-6a | Namibia | 6a-5p | 5p-6a |
| Libya | 6a-5p | 5p-6a | Nauru | 10a-11p | 11p-10a |

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3.2 International Service Descriptions (continued)

3.2.3 Rate Periods and Holidays (continued)

(C) Rate Periods for Service to Other Countries (continued)

| Country | Standard | Economy | Country | Standard | Economy |
|-----------------|----------|---------|--------------------|----------|---------|
| Nepal | 6a-6p | 6p-6a | St Pier | 7a-10p | 10p-7a |
| Netherlands | 7a-6p | 6p-7a | St Vincent/Grenada | 7a-10p | 10p-7a |
| Russia | 7a-2a | 2a-7a | Sudan | 7a-2a | 2a-7a |
| Rwanda | 6a-5p | 5p-6a | Suriname | 8a-12m | 12m-8a |
| San Marino | 7a-6p | 6p-7a | Swaziland | 6a-5p | 5p-6a |
| Sao Tome | 6a-5p | 5p-6a | Sweden | 7a-6p | 6p-7a |
| Saudi Arabia | 7a-1a | 1a-7a | Ukraine | 7a-2a | 2a-7a |
| Senegal | 6a-5p | 5p-6a | United Arab Emir. | 9p-3p | 3p-9p |
| Seychelles | 6a-5p | 5p-6a | United Kingdom | 7a-6p | 6p-7a |
| Sierra Leone | 6a-5p | 5p-6a | Uruguay | 7a-12m | 12m-7a |
| Singapore | 10a-11p | 11p-10a | Uzbekistan | 7a-2a | 2a-7a |
| Slovakia | 7a-12m | 12m-7a | Vanuatu | 10a-11p | 11p-10a |
| Slovenia | 7a-12m | 12m-7a | Vatican City | 7a-6p | 6p-7a |
| Solomon Islands | 10a-11p | 11p-10a | Venezuela | 8a-12m | 12m-8a |
| Somalia | 6a-5p | 5p-6a | Vietnam | 5p-11a | 11a-5p |
| South Africa | 6a-5p | 5p-6a | Wallis | 10a-11p | 11p-10a |
| South Sudan | 7a-2a | 2a-7a | West Samoa | 10a-11p | 11p-10a |
| Spain | 7a-6p | 6p-7a | Yemen | 9p-3p | 3p-9p |
| Spanish Sahara | 6a-5p | 5p-6a | Yugoslavia | 7a-12m | 12m-7a |
| Sri Lanka | 6a-6p | 6p-6a | Zaire | 6a-5p | 5p-6a |
| St Helena | 6a-5p | 5p-6a | Zambia | 6a-5p | 5p-6a |
| St Kitts | 7a-10p | 10p-7a | Zimbabwe | 6a-5p | 5p-6a |
| St Lucia | 7a-10p | 10p-7a | | | |

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(D) Holidays

For services subject to holiday discounts, the Evening, or Economy rate will apply to the holidays listed below unless a lower rate normally applies or unless otherwise specified in this pricing and service guide:

These holiday rates only apply to operator service calls terminating to Canadian locations.

| | |
|----------------|-------------|
| New Year's Day | January 1 |
| Christmas Day | December 25 |

3.2.4 International Outbound Long Distance Services

International Outbound Long Distance services are offered to Customers for origination of calls from locations within the Mainland United States and Hawaii to foreign destinations. Calls may be placed on a direct dial basis to foreign locations as specified by service type in Section 4 of this pricing and service guide. Customers must dial the destination telephone number, including country code and/or area code to reach the called party. With outbound long distance services, the Customer as caller is billed for services provided. Outbound long distance services are available to Customers who; 1) presubscribe their local access lines to Company's network.

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 3 – GENERAL INFORMATION

3.2 International Service Descriptions (continued)

3.2.5 International Inbound Long Distance Service

See Section 3.1.5 for a description of Inbound Long Distance Service.

3.2.6 International Operator Services

See Section 3.1.6 for a description of Operator Services.

3.2.7 Reserved for Future Use

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3.2.8 Reserved for Future Use

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3.3 Calculation of Distance

For mileage sensitive services, the distance between originating and terminating points of a call are determined using vertical ("V") and horizontal ("H") coordinates for the serving wire center(s) or the Company access point(s) associated with the call. For purposes of determining the airline mileage of a call the Company references the V and H coordinates as found in Telcordia's V&H Tape and NECA FCC Tariff No. 4. The use of coordinates for wire centers versus access points and the method for calculating actual distances varies based on the type of service and the form of access used to reach the Company network.

For outbound and inbound switched long distance services utilizing Switched Access Origination, mileage measurements are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and terminating points. Distance measurements are determined using the mileage calculation method shown in this section.

Certain services provided to Mexico utilize Rate Bands associated with terminating locations for determining rates and charges for each call. For purposes of determining Rate Bands for calls to Mexico, the Company references industry standard Rate Bands.