

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.24 AT&T Business Block of TimeSM II Plans (continued)

(G) Rate Options (continued)

.8 AT&T Business Block of TimeSM 500 II

This rate option is available to new or existing business customers who:

.1 NEW OR EXISTING

- .a utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network for toll free calling;
- .b subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each access line[#], and may also subscribe to the Company's TFS for inbound long distance calling;
- .c subscribe to AT&T Business Local Calling^{SM#} or Complete Choice[®] for Business[#] package provided by an Affiliate ILEC of the Company with a new, or restart an existing, 1-Year term agreement; and, (C) (C)
- .d meets one of the following:

OPTION 1

newly subscribe to one of the following services from an Affiliate of the Company for a 1 or 2-Year term commitment: (a) AT&T U-verse High Speed Internet-Business Edition[#]; (b) FastAccess[®] Business DSL Lite[#]; (c) FastAccess[®] Business DSL[#]; (d) FastAccess[®] Business DSL Plus[#]; or (e) FastAccess[®] Business DSL 6.0[#]; or

OPTION 2

newly subscribes to one of the following for a two (2) year term: (a) Wireless Voice[#]; (b) Wireless Data[#] (c) Wireless Voice and Data[#]; or (d) Wireless Laptop card[#], and agree the Company may combine the Affiliate of the Company's wireless billing with the Company's wireline billing except when participating in the Affiliate of the Company's SBS Wireless Deposit Waiver Program[#]; or,

OPTION 3

Currently subscribe to Internet Service from an Affiliate of the Company and agree to update current Internet Service to AT&T U-verse High Speed Internet Max[#], Max Plus[#], or Max Turbo[#].

[#]This service is not offered under this Business Service Guide.

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4.6 Optional Calling Plans (continued)

4.6.24 AT&T Business Block of TimeSM II Plans (continued)

(G) Rate Options (continued)

.8 AT&T Business Block of TimeSM 500 II (continued)

.1 NEW OR EXISTING (continued)

.e specify at the time of ordering if the MOUs are to be used for outbound calling, or both outbound and inbound toll free calling; and,

.f request to be provisioned under this plan.

.2 RETENTION

.a utilize Switched Access to reach the long distance network for outbound calling and optionally, to receive calls from the long distance network for TFS;

.b subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each access line[#] and may also subscribe to the Company's TFS for inbound long distance calling;

.c currently subscribe to local dial tone service[#] from an Affiliate ILEC of the Company (including where that Affiliate is operating as a CLEC) and state an intention to change local carriers for economic reasons and/or in response to a competitive offer;

.d subscribe to AT&T Business Local Calling^{SM#} or Complete Choice[®] for Business[#] package provided by an Affiliate ILEC of the Company with a new, or restart an existing, 1-Year term agreement; and, (C) (C)

.e currently subscribes to Internet Service or Wireless Service as defined and offered by an Affiliate of the Company and/or Affiliated Wireless provider of the Company;

.f request to be provisioned under this plan.

.3 This rate option provides the Customer with a 500 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling or for both (1+) Direct-Dialed domestic outbound calling and inbound toll free service calls. The MRC is \$25.00 and the outbound intrastate/interstate and/or inbound toll-free calling per-minute usage rate is \$0.057 for calls completed or received after the 500 block of time has been used.

[#]This service is not offered under this Business Service Guide.

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4.6 Optional Calling Plans (continued)

4.6.25 AT&T Business Unlimited CallingSM V

(A) AT&T Business Unlimited CallingSM V is an outbound calling and optional inbound long distance calling plan. This plan is established at the BTN level; multiple BTN aggregation is not available with this plan. If the Customer selects a different long distance calling plan for specific WTNs, those WTNs cannot be included under the BTN account(s) used for this plan. This plan is available to Business Customers in Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee who:

.1 NEW OR EXISTING – ONE (1) TO TEN (10) ACCESS LINES[#]

- .a utilize Switched Access to reach the long distance network for outbound calling and optionally, to receive calls from the long distance network for TFS;
- .b subscribe to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each AT&T business access line per service location for a one (1) or two (2) year term agreement, and may also subscribe to the Company's TFS for inbound long distance calling;
- .c currently or newly subscribe to and maintain at least one (1) but no more than ten (10) business access lines (*i.e.*, BTNs and WTNs) from an Affiliate ILEC of the Company on a single BTN account per service location;
- .d subscribe to this plan only on business access lines subscribing to AT&T Business Local Calling^{SM#} or Complete Choice[®] for Business[#] provided by an Affiliate ILEC of the Company with a new, or restart an existing, 1-Year term agreement; and, (C) (C)
- .e meet one of the following:

OPTION 1

newly subscribe to one of the following services from an Affiliate of the Company for a 1 or 2-Year term commitment: (a) AT&T U-verse High Speed Internet-Business Edition[#]; (b) FastAccess[®] Business DSL Lite[#]; (c) FastAccess[®] Business DSL[#]; (d) FastAccess[®] Business DSL Plus[#]; or (e) FastAccess[®] Business DSL 6.0[#]; or,

OPTION 2

- .a newly subscribe to one of the following services from an Affiliate of the Company with a minimum of a 2-Year term commitment: (a) wireless voice[#]; (b) wireless data[#]; (c) wireless voice and data[#]; or (d) wireless laptop card[#]; and,
- .b agree the Company may combine its wireless Affiliate billing with the Affiliate ILEC billing except when Customers are participating in the wireless Affiliate's SBS Wireless Deposit Waiver Program[#]; or,

[#]This service not offered under this Business Service Guide.

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4.6 Optional Calling Plans (continued)

4.6.25 AT&T Business Unlimited CallingSM V (continued)

(A) (continued)

.1 NEW OR EXISTING – ONE (1) TO TEN (10) ACCESS LINES
(continued)

.e meets one of the following: (continued)

OPTION 3

currently subscribe to Internet Service from an Affiliate of the Company and and agree to upgrade current Internet service to AT&T U-Verse High Speed Internet Max[#], Max Plus[#], or Max Turbo[#]; or,

OPTION 4

.a currently subscribe to: (a) AT&T Business Unlimited CallingSM, Business Unlimited Plan, AT&T Business Unlimited CallingSM III, or AT&T Business Unlimited CallingSM IV; (C)

.b currently subscribe to Complete Choice[®] for Business[#] or AT&T Business Local Calling Assurance^{SM#} from an Affiliate ILEC of the Company; (C)

.c currently subscribe to Internet service as defined and offered by an Affiliate of the Company and/or wireless service provided by an Affiliate Wireless provider of the Company; and,

.d request to be provisioned under this plan

OPTION 5

.a agree to re-subscribe to this plan for a new one (1) or two (2) year term agreement at the end of any term or re-subscription term; and

.b continues to meet all other requirements in Section A.1 .a-.d; and

.c currently or newly subscribes to the Services in Section A.1.e Option 1 or Option 2 from an Affiliate of the Company and currently or newly subscribes to one of the following service packages from Affiliate(s) of the Company:

.i AT&T Tech Support 360SM Backup and Go[#] with AT&T Website Solutions^{SM#}, or AT&T Tech Support 360SM Advanced[#]; or

.ii AT&T Tech Support 360SM Premium Service[#] with AT&T Tech Support 360SM Backup and Go Premium[#], and AT&T Website Solutions^{SM#};

- This service not offered under this Business Service Guide.
/1/ Material now appears on Page 41.10.

(N)
|
(N)
/1/
(N)

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4.6 Optional Calling Plans (continued)

4.6.25 AT&T Business Unlimited CallingSM V (continued)

(A) (continued)

- .2 RETENTION – ONE (1) TO FOUR (4) ACCESS LINES[#] /1/
 - .a utilize Switched Access to reach the long distance network for outbound calling and optionally, to receive calls from the long distance network for TFS;
 - .b subscribe to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each access line per service for a one (1) or two (2) year term, and may also subscribe to the Company's TFS for inbound long distance calling;
 - .c currently subscribe to local dial tone service[#] from an Affiliate ILEC of the Company (including where that Affiliate is operating as a CLEC) and state an intention to change local carriers for economic reasons and/or in response to a competitive offer; /1/
 - .d currently subscribe to and maintain at least one (1) but no more than four (4) business access lines[#] (*i.e.*, BTNs and WTNs) from an Affiliate ILEC of the Company on a single BTN account per service location;
 - .e subscribe to this plan on business access lines subscribing to AT&T Business Local CallingSM[#] or Complete Choice[®] for Business[#] package from an Affiliate ILEC of the Company with a new, or restart an existing, 1-Year term agreement; (C) (C)
 - .f currently subscribe to Internet Service or Wireless Service as defined and offered by an Affiliate of the Company and/or Affiliated Wireless provider of the Company; and, (N) (N)
 - .g request to be provisioned under this plan. (C)
- (B) A single business entity with more than one BTN at the business entity's physical service location is eligible for this plan on one (1) BTN only, provided the total number of AT&T business access lines[#] do not exceed ten (10) at that location. Additionally, service under this plan is limited to one BTN with one (1) to ten (10) business access lines[#] per legal business entity.
- (C) The Customer may subscribe to this plan for outbound Service only, or for both outbound Service and inbound toll free calling. Customers subscribing to the plan receive unlimited domestic 1+ direct-dialed outbound calling. Where a Customer subscribes to TFS, inbound toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. (See Section 4.7 and Section 4.8 of this Business Service Guide for optional feature, rules and regulations, and general information regarding TFS.).

This service not offered under this Business Service Guide.

/1/ Material formerly appeared on Page 41.9.

(N)

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4.6 Optional Calling Plans (continued)

4.6.25 AT&T Business Unlimited CallingSM V (continued)

- (D) TFS calls, multi-party conference calls (except those calls placed by using the Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, calling card, operator services and international calling are not included in the unlimited minute of use. TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. Calling card calls are billed in one (1) minute increments subject to a minimum connect time (initial period) of one (1) minute. TFS calls and calling card per minute rates and per call charges associated with this plan are subject to change with prior notification to the Customer. /1/
- (E) Call Detail is available as an optional feature to this plan. For an additional MRC, Customers who select this option will receive itemized call detail of their zero-rated calls. Activation and deactivation of the feature will begin within the next billing cycle following a Customer's request. Customers may add or remove the Call Detail optional feature from this plan at no charge. /1/
- (F) Term Agreement
- .1 1-Year term agreements may be oral agreements that do not require a signed Agreement. 2-year term agreements require a signed Agreement.
 - .2 Written agreements must be signed under any method accepted by the Company, including electronically, and must be received by the Company within thirty (30) calendar days from the order date. If the Company does not receive the Customer's signed agreement within the thirty (30) calendar days, and the Service has been provisioned in reliance on the Customer's order for Service, the Service will be provided on a month-to-month basis and the Customer will be billed the month-to-month rates specified in Section 4.6.25(I).
 - .3 The 1-Year agreement includes an option to re-subscribe for up to two additional 1-Year terms. AT&T will provide Customer a confirmation letter outlining the details of the agreement. In addition, AT&T will provide subsequent notifications regarding the upcoming re-subscription option at least 60 days prior to the expiration date of the initial and first renewal term (if applicable); and, unless Customer requests otherwise before the expiration date, a new 1-Year renewal term will commence under the same terms and conditions. Should Customer decide to disconnect the Service prior to the expiration of any 1-Year term, Customer may be liable for early termination charges. At the end of the second renewal, the Customer will be billed the month-to-month rates specified in Section 4.6.25(I).
 - .4 If the Customer selects the 2-Year term, at the expiration of the 2-Year term the Customer will be billed the month-to-month rates specified in Section 4.6.25(I).

/1/ Material formerly appeared on Page 41.10.

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SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.25 AT&T Business Unlimited CallingSM V (continued)

(F) Term Agreement (continued)

.5 If the Company no longer offers this Plan, and if the Customer moves to a new location or changes the number of access lines# under the BTN(s) to which this Plan applies then the Customer's Service under the Plan will terminate, and the Customer will not be subject to termination charges. (C) /1/

(G) Early Termination Fee /1/

.1 If prior to the expiration date of the initial or any renewal term, Customer chooses to either: /1/

.a terminate long distance service with the Company; or,

.b change its calling plan from the AT&T Business Unlimited CallingSM V prior to the expiration of the Term Agreement, the Customer may be charged an early termination fee ("ETF"). The ETF shall be \$5.00 multiplied by the number of months remaining in the term. Customer may change its calling plan to the AT&T Business Block of Time II Plan (rate option 500 minutes or greater) as specified in Section 4.6.24 of this Service Guide; in such case, ETF shall not apply. (C) /1/

(H) This plan is provided for standard voice calling involving live dialog between two individuals. This plan is not intended for use as a substitute for dedicated or open circuits, or similar applications. This plan is not available for resale. This plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access, including access to corporate LANs. Additionally, this plan may not be used for dedicated point-to-point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. This plan may not be used for any of the following: auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding/Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion; digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; non-square electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such systems listed above. This plan may be used for fax transmissions, excluding broadcast fax applications. If the Company determines that the Customer is in violation of the above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and will be moved to Business MTS unless an alternative Plan is selected by the Customer. If, during a billing cycle, the Customer has more than 10 calls to any single number of a duration of more than 3 hours each or any single call of greater than 10 hours of duration, the Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this plan.

/1/Material formerly appeared on Page 41.11.

/2/Material now appears on Page 41.12.

/2/
(N)
(N)

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4.6 Optional Calling Plans (continued)

4.6.25 AT&T Business Unlimited CallingSM V (continued)

(I) Rates and Charges

/1/

.1 The outbound long distance calling MRC is as follows:

1-Year Agreement	\$10.00 per access line
2-Year Agreement:	\$10.00 per access line
Month-to-Month	\$10.00 per access line

.2 The inbound toll free service per minute usage rate is \$0.055. See Section 4.7 of this Business Service Guide for the AT&T Long Distance Toll FreeSM Service MRC.

.3 For operator services, calling card and directory assistance see Section 4.2, Section 4.3 and Section 6.1.1 for rates and charges.

.4 Call Detail

The MRC is \$5.00/line up to ten (10) lines.

/1/

/1/Material formerly appeared on Page 41.12.

(N)

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4.6 Optional Calling Plans (continued)

4.6.27 AT&T Business Unlimited CallingSM IV (continued)

(A) (continued)

WIN/WINBACK (continued)

.1 Option 1 – One (1) to Four (4) access lines# (continued)

.f newly subscribe to one of the following services from an Affiliate of the Company for a minimum 1- Year term: (a) AT&T U-Verse High Speed Internet-Business Edition#; (b) FastAccess[®] Business DSL#; (c) FastAccess[®] Business DSL Lite#; (d) FastAccess[®] Business DSL Plus#; or (e) FastAccess[®] Business DSL 6.0# or newly subscribe (for a minimum 2-Year term) to one of the following wireless services from an affiliate of the Company: (a) wireless Voice#; (b) Wireless Data#; (c) Wireless Voice and Data#; or (d) Wireless Laptop card;

.g agree the Company may combine the Affiliate of the Company's wireless billing with the Company's wireline billing except when participating in the Affiliate of the Company's SBS Wireless Deposit Waiver Program#; and,

.h commit to subscribe to this plan for a one (1) year term.

.2 Option 2 – One (1) to Ten (10) access lines#

.a. utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network for TFS;

.b. subscribe to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each access line#, and may also subscribe to the Company's TFS for inbound long distance calling;

.c. meet a minimum of one (1) of the following conditions:

.i. have previously subscribed to local dial tone Service of an Affiliate ILEC of the Company (including where that Affiliate is operating as a CLEC) and have cancelled that Service; or,

.ii. are currently a local telephone customer of a competitor in the local serving territory of one of the Affiliate ILECs of the Company (including where that Affiliated is operating as a CLEC) and are now moving dial tone services from the competitor to the Affiliated ILEC;

.d. newly subscribe to a 1-Year term agreement to AT&T Business Local CallingSM# or Complete Choice[®] for Business[#] from an Affiliate ILEC of the Company (including where that Affiliate is operating as a CLEC) on at least one (1), but no more than ten (10) business access lines[#] (i.e., WTNs) on a single BTN; (C) (C)

#This service not offered under this Business Service Guide.

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4.6 Optional Calling Plans (continued)

4.6.27 AT&T Business Unlimited CallingSM IV (continued)

(A) (continued)

RETENTION

.2 Option 2 – Five (5) to ten (10) access lines# (continued)

- .c currently subscribe to local dial tone service# from an Affiliate ILEC of the Company (including where that Affiliate is operating as a CLEC) and state an intention to change local carriers for economic reasons and/or in response to a competitive offer;
- .d newly subscribe to or restart a 1-Year term agreement to AT&T Business Local CallingSM# or AT&T Complete Choice[®] for Business# from an Affiliate ILEC of the Company (including where that Affiliate is operating as a CLEC) on at least five (5), but no more than ten (10) business access lines# (*i.e.*, WTNs) on a single BTN; or, (C)
- .e currently subscribe to one of the following wireless Services from an Affiliate of the Company: a) Wireless Voice#; (b) Wireless Data#; (c) Wireless Voice and Data#; or (d) Wireless Laptop card; or currently subscribe to one of the following services from an Affiliate of the Company for a 1-Year term: (a) AT&T U-Verse High Speed Internet-Business Edition#; (b) FastAccess[®] Business DSL#; (c) FastAccess[®] Business DSL Lite#; (d) FastAccess[®] Business DSL Plus#; or (e) FastAccess[®] Business DSL 6.0#; or, (C)
- .f newly subscribe to one of the following services from an Affiliate of the Company for a minimum 1-Year term: (a) AT&T U-Verse High Speed Internet-Business Edition#; (b) FastAccess[®] Business DSL#; (c) FastAccess[®] Business DSL Lite#; (d) FastAccess[®] Business DSL Plus#; or (e) FastAccess[®] Business DSL 6.0# or newly subscribe (for a minimum 2-Year term) to one of the following wireless services from an affiliate of the Company: (a) wireless Voice#; (b) Wireless Data#; (c) Wireless Voice and Data#; or (d) Wireless Laptop card ;
- .g agree the Company may combine the Affiliate of the Company's wireless billing with the Company's wireline billing except when participating in the Affiliate of the Company's SBS Wireless Deposit Waiver Program#; and,
- .h commit to subscribe to this plan for a one (1) year term.

(B) Term Agreement

- .1 Customers must subscribe to an AT&T All For Less Subscriber 1-Year (12 Month) Agreement ("Term Agreement").
- .2 Customers who remain on this plan at the expiration of the 1-Year term will be billed on a month-to-month basis at the rates defined below in Section 4.6.27 (I).
- .3 If the Company no longer offers this plan, and if the Customer moves to a new location or changes the number of access lines# under the BTN(s) to which this plan applies then the Customer's Service under the Plan will terminate, and Customer will not be subject termination charges. (C)

This service not offered under this Business Service Guide. (N)