

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.25 AT&T Business Unlimited CallingSM V

(A) AT&T Business Unlimited CallingSM V is an outbound calling and optional inbound Business Easy Toll Free Service long distance calling plan. This Plan is established at the BTN level; multiple BTN aggregation is not available with this Plan. If the Customer or Applicant selects a different long distance calling Plan for specific WTNs, those WTNs cannot be included under the BTN account(s) used for this Plan. This Plan is available for Business Customers who:

- .1 utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network for Business Easy Toll Free Service; and,
- .2 subscribe to the Company for the provision of interstate and intrastate service for outbound long distance calling on each AT&T business access line# per service location; and, (D)
(D)
- .3 currently or newly subscribe to and maintain at least one (1) but no more than ten (10) business access lines# (*i.e.*, BTNs and WTNs) from an Affiliated ILEC of the Company per service location; and
- .4 currently or newly subscribe to Complete Choice[®] for Business# package from an Affiliated ILEC of the Company for business access lines# on a single BTN account per each service location; and,
- .5 subscribe to this Plan only on business access lines# that are part of the Complete Choice for Business# package; and,
- .6 newly subscribe to:
 - .a one of the following services from an Affiliate of the Company for a 1 or 2-Year term commitment: (a) AT&T U-verse High Speed Internet-Business Edition#; (b) FastAccess[®] Business DSL Lite#; (c) FastAccess[®] Business DSL#; (d) FastAccess[®] Business DSL Plus#; or (e) FastAccess[®] Business DSL 6.0#; or,
 - .b one of the following services from an Affiliate of the Company with a minimum of two 2-Year term commitment: (a) wireless voice#; (b) wireless data#; (c) wireless voice and data#; or (d) wireless laptop card# and agree the Company may combine its wireless Affiliate billing with the Affiliated ILEC billing except when Customers are participating in the wireless Affiliate's SBS Wireless Deposit Waiver Program#; or, (C)
- .7 currently subscribe to: (a) AT&T Business Unlimited CallingSM, AT&T Business Unlimited CallingSM III or Business Unlimited Plan from the Company; and (b) Complete Choice[®] for Business# or AT&T Business Local Calling Assurance# from an Affiliated ILEC of the Company; and, (c) Internet service provided by an Affiliate of the Company or mobile service provided by an Affiliate of the Company; and, (N)
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(N)
- .8 agree to a one or two year term agreement, as required by the Company.

- This service not offered under this Service Guide.

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4.6 Optional Calling Plans (continued)

4.6.25 AT&T Business Unlimited CallingSM V (continued)

(F) Term Agreement

- .1 1-Year term agreements may be oral agreements that do not require a signed Agreement; 2-year term agreements are written. (C)
(C)
- .2 Written agreements must be signed under any method accepted by the Company, including electronically, and must be received by the Company within thirty (30) calendar days from the order date. If the Company does not receive the Customer's signed agreement within the thirty (30) calendar days, and the Service has been provisioned in reliance on the Customer's order for Service, the Service will be provided on a month-to-month basis and the Customer will be billed the month-to-month rates specified in Section 4.6.25(I). (C)
(C)
(C)
- .3 The 1-Year agreement includes an option to re-subscribe for up to two additional 1-Year renewal terms. AT&T will provide Customer a confirmation letter outlining the details of the agreement. In addition, AT&T will provide subsequent notifications regarding the upcoming re-subscription option at least 60 days prior to the expiration date of the initial and first renewal term (if applicable); and, unless Customer requests otherwise before the expiration date, a new 1-Year renewal term will commence under the same terms and conditions. Should Customer decide to disconnect the Service prior to the expiration of any 1-Year term, Customer may be liable for early termination charges. At the end of the second renewal, the Customer will be billed the month-to-month rates specified in Section 4.6.25(I). (C)
(C)
- .4 If the Customer selects the 2-Year term, at the expiration of the 2-Year term the Customer will be billed the month-to-month rates specified in Section 4.6.25(I). (C)
- .5 If the Company no longer offers this Plan, and if the Customer
 - .a moves to a new location, or
 - .b changes the number of access lines# under the BTN(s) to which this Plan applies.(C)

Customer's Service under the Plan will terminate, and Customer will not be subject to termination charges.

(D)
(D)

- This service not offered under this Service Guide.

**BUSINESS SERVICE GUIDE FOR
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SECTION 7 - PROMOTIONS

7.2 Promotional Offerings (continued)

7.2.6 AT&T Business Block of Time Winback Bundle Promotion

- (A) The sign-up period for this promotion is May 25, 2011 through December 31, 2011. (C)
Service must be activated by January 31, 2012. This promotion is available Business (C)
Customers who:

- .1 either (a) formerly subscribed to long distance service from the Company or (b) currently have all of their long distance service with another (non-AT&T) long distance provider; and
- .2 newly subscribe to one of the following AT&T Block of TimeSM rate options as defined in Section 4.6.24 of this Service Guide:

AT&T Business Block of TimeSM 1200 II
AT&T Business Block of TimeSM 2500 II
AT&T Business Block of TimeSM 5000 II; and
- .3 newly subscribe to or have one of the following services from an Affiliate of the Company for a minimum three (3) year term:
 - .a Complete Choice[®] for Business[#] with a minimum of 5 access lines[#] lines; or
 - .b Primary Rate ISDN[#]; or
 - .c 1FB Customized Service Arrangement[#] with a minimum of 5 access lines (Virtual Turnkey MODL 1371 (AL), 1374 (KY), 1376 (MS), 1379 (TN), 1372 (FL), 1375 (LA), 1377 (NC), 1373 (GA), and 1378 (SC); or
 - .d CompleteLink[#] with Centrex or 1FBs with a minimum of 5 access lines; and
- .4 newly subscribe to or have one of the following services from an Affiliate of the Company for a minimum three (3) year term:
 - .a AT&T Managed Internet Service Basic[#]; or
 - .b AT&T Managed Internet Service Plus[#]; and
- .5 agree to a three (3) year term agreement as required by the Company,
- .6 request to participate in this promotional offering.

Services not offered in this Service Guide.

**BUSINESS SERVICE GUIDE FOR
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SECTION 7 - PROMOTIONS

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7.2 Promotional Offerings (continued)

7.2.27 AT&T Business Block of TimeSM II Reduced MRC Winback Promotion

- (A) The sign-up period for this promotion is September 1, 2011 through December 31, 2011. Service must be activated by January 31, 2012. This promotion is available to Business Customers who:
- .1 previously subscribed to Service from the Company and have cancelled that Service; or currently subscribe to a long distance service or its equivalent from a wireline or wireless competitor of the Company and who are moving service to the Company; and
 - .2 newly subscribe to one of the following AT&T Business Block of TimeSM II rate options as defined in Section 4.6.24 of this Service Guide:

AT&T Business Block TimeSM 700 II
AT&T Business Block TimeSM 1200 II
AT&T Business Block TimeSM 2500 II
AT&T Business Block TimeSM 5000 II
 - .3 request to participate in this promotional offering.
- (B) Qualifying Customers subscribing to this promotion will be charged the following Promotional MRC for a twelve (12) month benefit period in lieu of the MRC's for the AT&T Business Block of TimeSM II rates as specified in Section 4.6.24(G) of this Service Guide for the initial twelve (12) month period under the Plan.

	<u>Promotional MRC</u>
AT&T Business Block Time SM 700 II	\$30
AT&T Business Block Time SM 1200 II	\$50
AT&T Business Block Time SM 2500 II	\$96
AT&T Business Block Time SM 5000 II	\$184

- (C) Customers must continue to subscribe to and maintain the requirements of the AT&T Business Block of TimeSM rate option as defined in Section 4.6.24 of this Service Guide to continue to qualify for this promotion. Failure to maintain the requirements of the AT&T Business Block of TimeSM II qualifying rate option will result in termination of the promotional MRC and the MRC charges specified in Section 4.6.24(G) of this Service Guide will apply.
- (D) This promotion cannot be combined with any other promotional offers associated with AT&T Business Block of TimeSM II Plans.

*This service not offered under this Service Guide

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