

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE INTERSTATE, AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.1 General

Customers are billed based on their usage of the Company's services. Rates may vary based upon service type, call duration, time of day rate period, day of week, mileage, call type and/or calling plan. Fixed recurring charges, not dependent upon usage, are billed in advance. Usage-based charges are billed after each usage cycle.

Customers will be charged for each individual call placed through the Company. Call duration is determined as described in Section 3 of this pricing and service guide. For distance or time of day sensitive offerings, charges are determined based on mileage calculations and applicable rate periods found in Section 3 unless otherwise specified in this pricing and service guide.

Outbound direct dial services are available from originating locations within the United States. Calls may be placed to locations within the United States.

Operator Services are available from originating locations within the United States where Customers have the ability to dial directly to the Company's network. Calls may be placed to locations within the United States

[THE REST OF THIS PAGE LEFT INTENTIONALLY BLANK]

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.2 Residential Operator Services

- (A) Residential Operator Services are provided to Customers with presubscribed Residential Access Lines. Residential Operator Services allows the caller to place a call and arrange for billing to the presubscribed Residential Access Line or to an alternate billing arrangement. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. Holiday discounts, as defined in the tariff, apply.
- (B) Usage charges and an appropriate service charge will be assessed on a per call basis. For calls made using a commercial credit card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charges prior to billing to a third party telephone number.
- (C) Service is provided at the following rates:
- Initial Billing Increment: One Minute
 - Additional Billing Increment: One Minute
 - Recurring Charges: \$0.00
 - Non-Recurring Charges: \$0.00
 - Minimum Monthly Commitment: None
 - Term Plan Available: No
 - Standard Per Minute Usage Charges: All types of calls

For calls billed Operator Station:

(C)

Per Minute Rate
\$1.15

- (D) Per call service charges:

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's services. Per call charges vary by type of call and type of billing method selected by the Customer. The Fully Automated Per Call Service Charge applies if a call; (a) is placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion; (b) it cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

	Comm. Credit Card ¹	Billed To Line ¹
Station to Station		
Fully Automated	\$4.50	\$4.50
Operator Assisted	\$4.99	\$12.50
Operator Dialed	\$4.99	\$12.50

(D)

(D)

¹Where this billing option is available. Billed to Line may also be billed as Sent Paid service.

(D)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.3 Reserved for Future Use

(C)

(D)

(D)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.4 Reserved for Future Use

(C)

(D)

(D)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.5 Residential Message Telecommunications Service

4.5.1 Residential Message Telecommunications Service (MTS) is a direct dialed outbound long distance service offered to residential Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service.

Customers who do not designate and qualify for a specific optional calling plan are automatically placed on Residential MTS. To be eligible for this service Customers must subscribe to local exchange service provided by the Company's affiliated local exchange company. Customers may subscribe to MTS service for the provision of intraLATA only calling (local toll), interLATA only calling (interstate and intrastate), or intraLATA and interLATA calling combined.

4.5.2 All calls are billed in one (1) minute increments after an initial period, for billing purpose, of one (1) minute. Holiday discounts do not apply.

If monthly outbound domestic 1+ Direct-Dialed usage charges equal or exceed the Monthly Minimum Usage Charge (MUC) in a billing period, the MUC will not apply. If monthly outbound domestic 1+ Direct-Dialed usage charges in a billing period are less than the MUC, the MUC that will apply will be the difference between that month's usage charges and the MUC.

Monthly Minimum Usage Charge (MUC) and Per-Minute Usage Rates

Customer Subscribes To:	MUC	Per Minute Usage Rate
intraLATA Only MTS	\$0.00	\$0.42
interLATA Only MTS	\$4.99 (I)	\$0.42
intraLATA and interLATA MTS	\$4.99 (I)	\$0.42

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans

4.6.1 AT&T ONE RATE[®] Nationwide Calling 1 (formerly known as AT&T[®] ONE RATE[®] Online Basic Plan)

- (A) The AT&T ONE RATE[®] Nationwide Calling 1 plan is an outbound only direct dialed interstate and intrastate long distance usage calling plan offered to Residential Customers on switched access lines. Service is offered on a per-minute basis, twenty-four hours per day, seven days per week. A single monthly recurring charge applies. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line.
- (B) To be eligible for this plan, Customers must subscribe to and maintain an access line# from the Company's affiliated incumbent local exchange company and must subscribe to the Company for the provision of interstate and intrastate InterLATA and/or intrastate IntraLATA service.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (D) The Monthly Recurring Charge (MRC) is \$2.99 and the per-minute usage rate is \$0.1500. (I)(R)

- Service not offered under this Service Guide.

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.2 AT&T® ONE RATE® Nationwide Advantage (Previously known as AT&T® ONE RATE® Nationwide 5 Cents Advantage Plan)

- (A) The AT&T® ONE RATE® Nationwide Advantage is a bundled outbound only direct dialed interstate and intrastate long distance usage calling plan offered to Residential Customers on switched access lines. Service is offered on a per-minute basis, twenty-four hours per day, seven days per week. A single monthly recurring charge applies. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line.
- (B) To be eligible for this plan, Customers must subscribe to and maintain an access line# from the Company's affiliated incumbent local exchange company and must subscribe to the Company for the provision of interstate and intrastate InterLATA and/or intrastate IntraLATA service.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (D) The MRC is \$5.99 and the per-minute usage rate is \$0.0700. (I)

#- Service not offered under this Service Guide.

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.3 AT&T Unlimited Nationwide Calling One

- (A) AT&T Unlimited Nationwide Calling One is a bundled outbound only interstate and intrastate long distance usage calling plan that is offered to Residential Customers on switched access lines. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line. This plan provides the Customer with unlimited minutes of interexchange long distance usage for a single monthly recurring charge (certain terms and conditions, as described below, apply). This plan does not provide call detail information on the Customer's bill.
- (B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following terms and conditions. Customers who no longer meet these terms and conditions will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice:
- .1 Customers must subscribe to and maintain an access line# from the Company's affiliated incumbent local exchange company.
 - .2 Customers must subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA long distance service.
 - .3 This plan may be combined with a verticals feature package# as defined and offered by the Company's affiliated incumbent local exchange company.
 - .4 This plan is only available for a maximum of three (3) lines at the same location.
 - .5 This plan is not available on an account that is the recipient of charges billed from another location.
 - .6 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll free calling services.
 - .7 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.

(C) The MRC is \$25.99.

(I)

- Service not offered under this Service Guide.

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

- 4.6 Optional Calling Plans (continued)
 - 4.6.3 AT&T Unlimited Nationwide Calling One (continued)

(D)

(D)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.4 AT&T Unlimited Nationwide Calling Advantage 1

- (A) AT&T Unlimited Nationwide Calling Advantage 1 is a bundled outbound only interstate and intrastate long distance usage calling plan that is offered to Residential Customers on switched access lines. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line. This plan provides the Customer with unlimited minutes of interexchange long distance usage for a single monthly recurring charge (certain terms and conditions, as described below, apply). This plan does not provide call detail information on the Customer's bill.
- (B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following terms and conditions. Customers who no longer meet these terms and conditions will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice.
- .1 Customers must subscribe to and maintain the following services from the Company's affiliated incumbent local exchange company:
 - .a access line#, and;
 - .b verticals feature package# as defined and offered by the Company's affiliated incumbent local exchange company.
 - .2 Customers must subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA long distance service.
 - .3 This plan is only available for a maximum of three (3) lines at the same location.
 - .4 This plan is not available on an account that is the recipient of charges billed from another location.
 - .5 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll free calling services.
 - .6 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.

(C) The monthly recurring charge is \$22.00.

(I)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

- 4.6 Optional Calling Plans (continued)
 - 4.6.4 AT&T Unlimited Nationwide Calling Advantage 1 (continued)

(D)

(D)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.5 AT&T Unlimited Nationwide Calling Advantage 2 (formerly known as AT&T Unlimited Nationwide CallingSM Advantage 5) (C) (C)

- (A) AT&T Unlimited Nationwide Calling Advantage 2 is a bundled outbound only interstate and intrastate long distance usage calling plan that is offered to Residential Customers on switched access lines. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line. This plan provides the Customer with unlimited minutes of interexchange long distance usage for a single monthly recurring charge (certain terms and conditions, as described below, apply). This plan does not provide call detail information on the Customer's bill.
- (B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following terms and conditions associated with one of the following options. Customers who no longer meet these terms and conditions will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice.

Option 1:

- .1 Customers must order this plan on-line via the Company's designated website or by contacting the Company's affiliated incumbent local exchange company's Customer Care Center.
- .2 Customers must newly subscribe to an access line# from the Company's affiliated incumbent local exchange company.
- .3 Customers must meet a minimum of one (1) of the following conditions:
 - .a previously subscribed to local dial tone service# of the Company's affiliated incumbent local exchange company and have cancelled that service, or;
 - .b previously subscribed to long distance service from the Company and have cancelled that service, or;
 - .c be a current local telephone Customer in the Company's affiliated incumbent local exchange company's local territory who is now moving dial tone service from a competitor of the Company to the Company's affiliated incumbent local exchange company.
- .4 Customers must subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA service.
- .5 This plan is only available for a maximum of three (3) lines at the same location.
- .6 This plan may be combined with verticals feature package# as defined and offered by the Company's affiliated incumbent local exchange company.
- .7 This plan is not available on an account that is the recipient of charges billed from another location.
- .8 Hearing impaired and disabled customers who access the Company's website and are unable to order this plan on-line may order via text telephone.
- .9 In the event the Company's on-line ordering system is not functioning or processing orders due to a system outage or malfunction, Customers may call the Company's customer care center or sales representative to request assistance for on-line ordering of AT&T Unlimited Nationwide Calling Advantage 2.

#This service not offered under this Service Guide

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.5 AT&T Unlimited Nationwide Calling Advantage 2 (continued)

(B) (continued)

Option 1 (continued)

.10 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll free calling services.

.11 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.

.12 The MRC is \$16.00.

(I)

#This service not offered under this Service Guide

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.5 AT&T Unlimited Nationwide Calling Advantage 2 (continued)

(B) (continued)

Option 2:

- .1 Customers must currently subscribe to local dial tone service from the Company's affiliated incumbent local exchange company and state an intention to change local carriers in response to a competitive offer.
- .2 This plan is only available for a maximum of three (3) lines at the same location.
- .3 Customers must currently subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA service.
- .4 This plan may be combined with verticals feature package# as defined and offered by the Company's affiliated incumbent local exchange company.
- .5 This plan is not available on an account that is the recipient of charges billed from another location.
- .6 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll free calling services.
- .7 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .8 The MRC is \$16.00

(I)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.5 AT&T Unlimited Nationwide Calling Advantage 2 (continued)

(B) (continued)

Option 3

- .1 Customers must order this plan on-line via the Company's designated website.
- .2 Customers must subscribe to and maintain the following services from the Company's affiliated incumbent local exchange company:
 - access line#, and;
 - verticals feature package# as defined and offered by the Company's affiliated incumbent local exchange company.
- .3 This plan is only available for a maximum of three (3) lines at the same location.
- .4 Customers must subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA service.
- .5 This plan is not available on an account that is the recipient of charges billed from another location.
- .6 Hearing impaired and disabled customers who access the Company's website and are unable to order this plan on-line may order via text telephone.
- .7 In the event the Company's on-line ordering system is not functioning or processing orders due to a system outage or malfunction, Customers may call the Company's customer care center or sales representative to request assistance for on-line ordering of AT&T Unlimited Nationwide Calling Advantage 2.
- .8 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll free calling services.
- .9 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .10 The MRC is \$16.00. (I)

#This service not offered under this Service Guide

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

- 4.6 Optional Calling Plans (continued)
 - 4.6.5 AT&T Unlimited Nationwide Calling Advantage 2 (continued)

(D)

(D)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

- 4.6 Optional Calling Plans (continued)
 - 4.6.6 Reserved for Future Use

(C)

/1/

/1/

/1/ Material now appears in Section 9 on Page 162.7.

(N)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.6 Reserved for Future Use

(C)

[THE REST OF THIS PAGE IS INTENTIONALLY LEFT BLANK]

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.7 BellSouth® Unlimited Plan II¹

(C)

- (A) The BellSouth® Unlimited Plan II is a direct dialed outbound long distance service offered to single line residential Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The BellSouth® Unlimited Plan II provides the Customer with unlimited minutes of interstate long distance usage for a flat rate monthly charge (certain restrictions, as outlined below, do apply). This plan does not provide call detail information on the Customer's monthly bill.
- (B) This service is only offered in conjunction with the corresponding intrastate BellSouth® Unlimited Plan II. This service is not offered on an intraLATA or intrastate only basis.
- (C) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following eligibility requirements. Customers who no longer meet these eligibility requirements will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice. Customers are eligible for this service if they meet the following requirements:
 - .1 Customers must reside in areas where the Company's affiliated incumbent local exchange entity's standalone BellSouth® Complete Choice® plan is not available and must subscribe to the Company's affiliated incumbent local exchange entity's BellSouth® Area Plus® service with the Complete Choice® option.
 - .2 Customers must presubscribe to BellSouth Long Distance for interLATA long distance service.
 - .3 Customer lines associated with educational institutions, (colleges, universities, etc.) are not eligible for this plan.
 - .4 This plan cannot be used for any use inconsistent with residential service.
 - .5 This plan is not available for resale.
 - .6 This plan is not available to Customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the Customer establishes separate billing accounts for each line.
 - .7 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using the Three-Way Calling feature are included), calls to 900, 976, 700 numbers and other calls to access information services, directory assistance, operator services, international calling and toll free calling services.
 - .8 If usage under this plan is not consistent with typical residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
 - .9 The Company reserves the right to exclude certain terminating telephone numbers from this plan. Calls to these numbers will be billed at applicable MTS rates.
 - .10 The Monthly Service Charge is \$16.00. This charge is the same as the Monthly Service Charge identified in the Company's state specific tariffs/price lists. Only one monthly service charge will apply when both interstate and intrastate service is provided to the customer.

¹This plan is marketed by the Company as Hernando Unlimited.

(N)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

- 4.6 Optional Calling Plans (continued)
- 4.6.8 Reserved for Future Use

(C)

(D)

(D)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.8 Reserved for Future Use (continued)

(C)

(D)

4.6.9 Reserved for Future Use

(D)

(D)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.9 AT&T Unlimited Nationwide CallingSM Plus 1

(A) AT&T Unlimited Nationwide CallingSM Plus 1 is a bundled outbound only interstate intrastate long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. This plan does not provide call detail information on the Customer's bill. For a single MRC this Service is available to new and existing Residential Customers who meet the following terms and conditions:

- .1 use Switched Access to reach the long distance network;
- .2 subscribes to the Company for the provision of interLATA (interstate and intrastate) service and intraLATA (local toll) service for outbound long distance calling;
- .3 subscribes to and maintains the following services from an Affiliated ILEC of the Company:
 - .a Access line* with a BTN and;
 - .b Verticals Feature Package* as defined and offered by the Affiliated ILEC of the Company;
- .4 subscribe to and maintain one (1) or more Affiliate of the Company Products* as defined and offered by the Affiliate of the Company;
- .5 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
- .6 request to be provisioned under this Service and;
- .7 limits the use of Service to that which is of a standard, domestic, residential nature.

(B) If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE[®] Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

(C) The MRC is \$9.00.

(I)

*This service not offered under this Service Guide.

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.7 Optional Features

4.7.1 Reserved for Future Use

(C)

(D)

(D)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.8 Special Offers

4.8.1 Reserved for Future Use

(C)

(D)

(D)

(D)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.8 Special Offers (continued)

4.8.1 Reserved for Future Use

(C)

(D)

(D)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.8 Special Offers (continued)

4.8.2 Residential Retention Offers

As described below, Retention Offers are available to qualifying Customers of the Company who currently or newly subscribe to one of the Company's qualifying unlimited plans.

(A) AT&T Unlimited Calling Qualifying Plans

.1 AT&T Unlimited Nationwide Calling Advantage 1, AT&T Unlimited Nationwide Calling Advantage 2, AT&T Unlimited Nationwide Calling Plus 1 and Unlimited II Plan

.a Available to Residential Customers who:

- .i currently subscribe to the Company for interLATA (interstate and intrastate) service, intraLATA (local toll) service, or interLATA/intraLATA service combined and state an intention to change long distance service to a competitor of the Company, are offered a qualifying plan as defined in (A).1 and continue to state an intention to change long distance service to a Competitor of the Company; or
- .ii currently subscribe to a qualifying plan as defined in (A).1 above and state an intention to change long distance Service to a competitor of the Company.
- .iii in either case, the Customer must subscribe to one of the qualifying plans defined in (A).1 above to qualify for this retention offer.

.b Rates and Charges

Customers subscribing to a qualifying plan as defined in (A).1 above will receive a \$5.00 monthly credit for a twelve (12) month benefit period. At the end of the benefit period the customer will be charged the then current rates for this plan as defined in Section 4.6 of this Service Guide.

(C)
(C)
|
(C)
(D)
|
(D)

.c Customers must maintain the requirements of the qualifying plan as defined in Section 4.6 of this Service Guide and continue to subscribe to the qualifying plan to receive the \$5.00 monthly credit during the twelve (12) month benefit period.

(C)
(C)

.d This offer cannot be combined with any other promotion offered by the Company or with the Company Reward offers defined Section 4.8 of this Service Guide.

(D)

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.8 Special Offers (continued)

4.8.2 Residential Retention Offers (continued)

(A) AT&T Unlimited Calling Qualifying Plans (continued)

.2 AT&T Unlimited Nationwide Calling Advantage 3

- .a Available to Residential Customers who currently subscribe to AT&T Unlimited Nationwide Calling Advantage 3 and state an intention to change long distance service to a competitor of the Company. Customers must continue to subscribe to AT&T Unlimited Nationwide Calling Advantage 3 as defined in Section 9.5 of this Service Guide to qualify for this retention offer. (C)
- .b Rates and Charges
Customers continuing to subscribe to AT&T Unlimited Nationwide Calling Advantage 3 under this offer will receive a \$5.00 monthly credit for a twelve (12) month benefit period. At the end of the benefit period the customer will be charged the then current rates for this plan as defined in Section 9.5 of this Service Guide. (C)
- .c Customers must maintain the AT&T Unlimited Nationwide Calling Advantage 3 requirements defined in Section 4.6 of this Service Guide and continue to subscribe to AT&T Unlimited Nationwide Calling Advantage 3 to continue to receive the \$5.00 monthly credit during the twelve (12) month benefit period.
- .d This offer cannot be combined with any other promotion offered by the Company. (C)
(D)