

TARIFF DISTRIBUTION

FILE PACKAGE NO.: AR-08-0019

DATE: September 3, 2008

STATE: ARKANSAS

EFFECTIVE DATE: 09/02/2008

TYPE OF DISTRIBUTION: Approved

PURPOSE: Introduce 2 new residence packages.

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
A002	7.33	0000
A002	7.34	0000
A002	7.35	0000
A002	7.36	0000
A002	7.37	0000
A002	10.1	0020
A902	1	0019

**EASYOPTIONS® SERVICES
TABLE OF CONTENTS**

	<u>Sheet</u>
2.1 GENERAL REGULATIONS	1
2.2 SERVICE DESCRIPTIONS	2
2.2.1 Auto Redial	2
2.2.2 Call Blocker	2
2.2.3 Call Forwarding	2
2.2.4 Call Forwarding-Busy Line	2
2.2.5 Call Forwarding-Don't Answer	2
2.2.6 Remote Access to Call Forwarding	3
2.2.7 Selective Call Forwarding	3
2.2.8 Simultaneous Call Forwarding	3
2.2.9 Call Return	3
2.2.10 Call Trace	3
2.2.11 Call Waiting	4
2.2.11.1 Call Waiting ID Options	4
2.2.11.2 Call Waiting ID	4
2.2.12 Priority Call	4.01
2.2.13 Speed Calling	4.01
2.2.14 Three-Way Calling	4.01
2.2.15 Caller ID	4.01
2.2.15.1 Anonymous Call Rejection	5.01
2.2.16 ComCall	6
2.2.17 Personalized Ring	6
2.2.18 Caller ID Value Package	7
2.2.19 Convenience Plus	7
2.2.20 BizSaver SM	7.01
2.2.21 THE WORKS SM	7.01
2.2.22 Call Transfer Disconnect	7.02
2.2.23 The BASICS SM	7.04
2.2.24 Essential Office	7.05
2.2.25 Non-Solution Multi-Line Discount	7.07
2.2.26 Outgoing Call Control	7.08
2.2.27 Internet Caller ID Service	7.09
2.2.28 Internet Caller ID Package	7.10
2.2.29 Privacy Manager	7.11
2.2.30 Essentials Plan SM	7.12
2.2.31 SBC Advantage Plan SM	7.12
2.2.32 Business Essentials	7.13
2.2.33 Business Preferred	7.16
2.2.34 Distinctive Ring	7.18
2.2.35 uSelect SM 3	7.19
2.2.36 uSelect SM 6	7.22
2.2.37 Feature Select	7.25
2.2.38 uSelect SM Standard	7.27
2.2.39 Select Feature Package SM	7.30
2.2.40 Complete Choice® Basic	7.33 (AT)
2.2.41 Complete Choice® Enhanced	7.35 (AT)

2.2 SERVICE DESCRIPTIONS (cont'd)

2.2.40 Complete Choice® Basic

A. Description

Complete Choice Basic is a collection of services that includes an exchange access line and the EasyOptions® Services listed below. It is available to residence customers only.

Residential customers who subscribe to Complete Choice Basic will receive a discounted rate on their total monthly recurring bill for Complete Choice Basic where the following EasyOptions® services are purchased as a monthly subscription only:

- Calling Name and Number Delivery (Caller ID)
- Call Waiting
- Call Forwarding-Busy Line/Don't Answer & Star Code Access to Voice Mail

Call Forwarding-Busy Line/Don't Answer (with Star Code Access to Voice Mail) may be de-selected from the package and no adjustment will be made to the package price. Nonrecurring charges do not apply if these services are de-selected or re-selected after the original package subscription.

B. Regulations

1. The component services may be purchased individually at their tariff rates.
2. Discounted monthly rates for any other combinations of the services provided in Complete Choice Basic on the same access line, as specified elsewhere in this tariff, do not apply under Complete Choice Basic.
3. All features must be purchased on the same line in order for the customer to be eligible for Complete Choice Basic pricing.
4. The EasyOptions® non-recurring Service and Equipment Charges will apply when the customer initially subscribes to the package and must add one or more EasyOptions® services to create the package on the line. The charges will not apply if the customer is changing from another feature package to Complete Choice Basic on the same order.

2.2 SERVICE DESCRIPTIONS (cont'd)

2.2.40 Complete Choice® Basic (cont'd)

B. General Regulations (cont'd)

5. The package is provided subject to the availability of Central Office capacity and facilities and the availability of each EasyOptions® service in the customer's serving Central Office.
6. The applicable EasyOptions® non-recurring Service and Equipment Charges for one or more individual EasyOptions® services will apply when individual EasyOptions® services are added to the same line containing Complete Choice Basic subsequent to the package order.
7. Customers currently subscribing to all Complete Choice Basic component services may request billing at the Complete Choice Basic price.
8. Complete Choice Basic may be included in other packages and bundles that are marketed under other names. Complete Choice Basic may also be bundled with other additional services at a combined price that exceeds the Complete Choice Basic tariff price.
9. Complete Choice Basic may be ordered on the customer's primary/main line or any additional line.
10. Complete Choice Basic is only available with Flat Rate Single Line exchange access line service.
11. A nonrecurring charge will apply to the installation of Complete Choice Basic the first time a new or existing customer subscribes to the package, except that the nonrecurring Complete Choice Basic installation charge will not apply to existing customers who convert to Complete Choice Basic from uSelectSM3, 2-line uSelectSM3, uSelectSM6, 2-line uSelectSM6, uSelectSM Standard or Select Feature PackageSM or the Complete Choice® Enhanced package. Payment of the Complete Choice Basic Installation charge ensures that no subsequent nonrecurring charges will apply if the customer de-selects or re-selects one or more features for as long as the customer maintains Complete Choice Basic on that line. If a customer disconnects Complete Choice Basic from a line, the Complete Choice Basic Installation charge would apply again to re-establish Complete Choice Basic on that line. The Complete Choice Basic Installation charge is a line level charge. If the customer subscribes to Complete Choice Basic on any additional access line, the nonrecurring feature and package Installation charges will be assessed to each such line.
12. Standard non-recurring charges associated with ordering and/or installing the access line may apply.

2.2 SERVICE DESCRIPTIONS (cont'd)

2.2.41 Complete Choice® Enhanced

A. Description

Complete Choice Enhanced is a collection of services that includes an exchange access line and the EasyOptions® Services listed below. It is available to residence customers only.

Residential customers who subscribe to Complete Choice Enhanced will receive a discounted rate on their total monthly recurring bill for Complete Choice Enhanced where the following EasyOptions® services are purchased as a monthly subscription only:

- Calling Name and Number Delivery (Caller ID)
- 3-Way Calling
- Call Waiting
- Call Waiting ID
- Call Forwarding
- Call Screening
- Speed Dial 8
- Call Return
- Priority Ringing
- Selective Call forwarding
- Call Forwarding-Busy Line/Don't Answer & Star Code Access to Voice Mail

Call Waiting and/or Call Waiting ID may be de-selected from Complete Choice Enhanced at the customer's option when the package is first ordered. Either feature may be added back to the package at the customer's request. No adjustment is made to the package price when either or both of these features is included or not.

Caller ID will not be included in Complete Choice Enhanced only if Caller ID is not available to the customer due to service availability in the customer's serving Central Office. Such customers will pay a reduced monthly rate for the package, which may be reflected as a credit on the customer's bill.

The customer may subscribe to Privacy Manager and no adjustment is made to the package price. Nonrecurring installation charges do not apply if Privacy Manager is subscribed to with the package or later cancelled.

Call Forwarding-Busy Line/Don't Answer may be de-selected and no adjustment will be made to the package price. Nonrecurring installation charges do not apply these services are de-selected after the original package subscription.

2.2 SERVICE DESCRIPTIONS (cont'd)

2.2.41 Complete Choice® Enhanced (cont'd)

B. Regulations

1. The component services may be purchased individually at their tariff rates.
2. Discounted monthly rates for any other combinations of the services provided in Complete Choice Enhanced on the same access line, as specified elsewhere in this tariff, do not apply under Complete Choice Enhanced.
3. All features must be purchased on the same line in order for the customer to be eligible for Complete Choice Enhanced pricing.
4. The EasyOptions® non-recurring Service and Equipment Charges will apply when the customer initially subscribes to the package and must add one or more EasyOptions® services to create the package on the line. The charges will not apply if the customer is changing from another feature package to Complete Choice Enhanced on the same order.
5. Usage-sensitive, per-activation features and per-activation charges are not included in Complete Choice Enhanced.
6. Complete Choice Enhanced subscribers will benefit from the package price until they disconnect any of the non-de-selectable component features.
7. The package is provided subject to the availability of Central Office capacity and facilities and the availability of each EasyOptions® service in the customer's serving Central Office.
8. Complete Choice Enhanced subscribers will continue to benefit from the Complete Choice Enhanced price if, on the same order, they de-select a service and/or re-select a previously de-selected service.
9. The applicable EasyOptions® non-recurring Service and Equipment Charge for one or more individual EasyOptions® services will apply when individual EasyOptions® services are added to the same line containing Complete Choice Enhanced subsequent to the package order.
10. Customers currently subscribing to all Complete Choice Enhanced component services may request billing at the Complete Choice Enhanced price.

2.2 SERVICE DESCRIPTIONS (cont'd)

2.2.41 Complete Choice® Enhanced (cont'd)

B. Regulations

11. Complete Choice Enhanced may be included in other packages and bundles that are marketed under other names. Complete Choice Enhanced may also be bundled with other additional services at a combined price that exceeds the Complete Choice Enhanced tariff price.
12. Complete Choice Enhanced may be ordered on the customer's primary/main line or any additional line.
13. Complete Choice Enhanced is only available with Flat Rate Single Line exchange access line service.
14. A nonrecurring charge will apply to the installation of Complete Choice Enhanced the first time a new or existing customer subscribes to the package, except that the nonrecurring Complete Choice Enhanced installation charge will not apply to existing customers who convert to Complete Choice Enhanced from uSelectSM3, 2-line uSelectSM3, uSelectSM6, 2-line uSelectSM6 or uSelectSM Standard, Select Feature PackageSM or the Complete Choice® Basic package. Payment of the Complete Choice Enhanced Installation charge ensures that no subsequent nonrecurring charges will apply if the customer de-selects or re-selects one or more features for as long as the customer maintains Complete Choice Enhanced on that line. If a customer disconnects Complete Choice Enhanced from a line, the Complete Choice Enhanced Installation charge would apply again to re-establish Complete Choice Enhanced on that line. The Complete Choice Enhanced Installation charge is a line-level charge. If the customer subscribes to Complete Choice Enhanced on any additional access line, the nonrecurring feature and package Installation charges will be assessed to each such line.
15. Standard non-recurring charges associated with ordering and/or installing the access line may apply.

EASYOPTIONS® SERVICES

2.3 APPLICATION OF RATES AND CHARGES (cont'd)

2.3.10 Rates and Charges (cont'd)

A. Residence Service (cont'd)

9. Monthly Subscription, Per Line

	USOC	<u>Monthly Rate</u> {1}	<u>S&E Charge</u>	
Select Feature Package SM				
- with non-discounted access line only	SM7FF		\$5.00	(CT)
Rate Group 1	PGO36	\$28.00		
Rate Group 2	PGO36	28.00		
Rate Group 3	PGO36	28.00		
Rate Group 4	PGO36	28.00		
- Caller ID unavailable	SM7FF		5.00	
Rate Group 1	PGO36	27.00		
Rate Group 2	PGO36	27.00		
Rate Group 3	PGO36	27.00		
Rate Group 4	PGO36	27.00		
Complete Choice® Basic				
- with non-discounted access line only	SM7FF		5.00	(AT)
Rate Group 1	PGOC3	\$21.00		
Rate Group 2	PGOC3	21.00		
Rate Group 3	PGOC3	21.00		
Rate Group 4	PGOC3	21.00		
Complete Choice® Enhanced Package SM				
- with non-discounted access line only	SM7FF		5.00	
Rate Group 1	PGOC4	\$26.00		
Rate Group 2	PGOC4	26.00		
Rate Group 3	PGOC4	26.00		
Rate Group 4	PGOC4	26.00		
- Caller ID unavailable	SM7FF		5.00	
Rate Group 1	PGOC4	25.00		
Rate Group 2	PGOC4	25.00		
Rate Group 3	PGOC4	25.00		
Rate Group 4	PGOC4	25.00		(AT)

{1} Residence customers with Lifeline Service and/or MetroPlus Service will pay a package rate that reflects the difference between their line rate and the line rate for a basic non-discounted local exchange access line.